A Comparison of Students’ Performances Using Audio Only and Video Media Methods

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Abstract
Listening is a very crucial skill to be learnt in second language classroom because it is essential for the development of spoken language proficiency (Hamouda, 2013). The aim of this study is to investigate the significant differences in terms of students’ performance when using traditional (audio-only) method and video media method. The data of this study were collected by giving students the same two sets of questions in pre-test and post-test. The data were then analysed with paired-sample t-test by using Statistical Package for the Social Sciences (SPSS). Based on the results attained, it was found that the majority of the students obtained higher marks when using video media method compared to audio only method. Hence, it is recognised that by using video as one of the assessment tools will help students to perform better due to the use of authentic, meaningful and real-life situation contexts and language. Therefore, instructors are advised to use more authentic texts and materials when it comes to teaching and assessing listening skills in second language (L2) classroom.

Keywords: students’ performance, listening assessment method, audio only, video media

1. Introduction
Listening skills are vital to be learnt in second language classroom and necessary for the development of spoken language proficiency (Hamouda, 2013). The aim of this study is to investigate the significant differences in terms of students’ performance when using traditional (audio-only) method and video media method. The data of this study were collected by giving students the same two sets of questions in pre-test and post-test. The data were then analysed with paired-sample t-test by using Statistical Package for the Social Sciences (SPSS). Based on the results attained, it was found that the majority of the students obtained higher marks when using video media method compared to audio only method. Hence, it is recognised that by using video as one of the assessment tools will help students to perform better due to the use of authentic, meaningful and real-life situation contexts and language. Therefore, instructors are advised to use more authentic texts and materials when it comes to teaching and assessing listening skills in second language (L2) classroom.

1.1 Problem Statement
A research has been conducted to Diploma level students of University M undergoing English proficiency course that focuses on listening skills. This compulsory course is designed to equip students with the necessary tools for communicative competence. Currently, in University M, it was found that minority of students did not perform well in their listening assessment. Based on the lecturers’ observation, this minority group was found to have difficulties in learning and using the language as they have failed in their English proficiency tests. On top of that, they have to enroll in the course several times. Hence, instructors were thinking that students need some scaffolding and help in order for them to answer the listening questions.

One of the ways to help these students is by showing them videos. This is because some students said that they would understand better if visual elements are incorporated in the assessment. To further instigate the root of the problem, VAK questionnaire has been distributed to identify the students’ learning styles. It was found that the majority of the students were visual and kinaesthetic learners while only a minority of them was auditory learners. Hence, this study was conducted to investigate the differences in students’ performance using different listening assessment methods as well as to provide the basis of understanding on the obstacles that hinder these students from performing well in the (L2) learning especially in the focus area of listening.

1.2 Research Question
Is there a significant difference in students’ performances based on different assessment methods (video and
2. Literature Review

2.1 Listening Assessment

Listening is considered as a complex and active process whereby listeners need to discriminate various elements of vocabulary and grammatical structures, sounds, as well as stress and intonation (Vandergrift, 1999). He noted that listening involves the gathering of all the mentioned elements and interpreting it within an immediate and large sociocultural context of utterance. Listening is indeed a hard work that needs more analysis and support in which many researchers have come to agree with this point (LaScotte, 2015; Siegel, 2015; Yousefinia, 2012). Due to the challenges faced, many students struggle to thrive in this particular language skill. As a matter of fact, wrong methods were mistakenly chosen by some students in order for them to listen effectively upon completing a listening task that later led them to devastating results.

With a foundation that learners’ perceptions of their listening problems and strategies can affect their comprehension both positively and negatively (Wenden, 1986), many researchers have come up with ways to help fortify students’ listening skills. Some of the instructors believed that exposing students with audio material repeatedly in which also known as traditional method is less applicable to present days as the advance of technology has long been embodied to the lives of the students of the new generation (Kirana, 2016, Arono, 2014; Richards & Dolati, 2011; Meskill, 1996). The listening assessment nowadays is sometimes accompanied with video material which is also recognised as a new media input method (Armium & Rahmatian, 2011). The differences occurred in using different listening assessment methods to test listening skill and ability of the students are further highlighted in this paper.

2.2 Traditional Method in Listening Assessment

Traditionally, there are many effective methods used to teach listening skills which are still being used today. Complex problems in listening process could easily and emotionally be explained with logical reasoning, hence, cannot be replaced with any modern technology these days (Wang & Liu, 2013). Good results could be obtained in developing hearing ability when the traditional approach to an ‘all purpose’ pedagogical recorded text was given, however, it is not well revised in developing global understanding of spoken communications (The British Council, 1981). Improved confidence level among learners, especially for the less proficient ones were the results of combining traditional listening activities with post-listening reflections and discussions of metacognitive strategies for listening (Goh & Taib, 2006). Likewise, Vandergrift and Tafaghodtari (2010) found that there are no explicit strategies for metacognitive instruction programme for listening. However, there is a guided practice on the listening process as a whole which further develop implicit knowledge about L2 listening through task performance which has improved listening scores for lower proficiency learners.

In the meantime, based on the study led by Başal, Gülözer and Demir (2015) and Londe (2009), no significant differences were found in regards to performance between three groups; two video formats and one audio-only format (close-up of the lecturer’s face and full body view of the lecturer). Comparably, Gruba (1993) found no significant differences between audio and audio-only groups in terms of performance. Moreover, studies done by Ockey (2007) and Bejar, Douglas, Jamieson, Nissan, and Turner (2000), showed that the use of video did not help much with comprehension. Batty (2015) and Ockey (2007) further claimed only half of the test takers found that the visual were helpful, whereby the rest found videos as a distraction.

2.3 The Use of Video media in Listening Assessment

Back in 1997, Gruba introduced the term ‘video media’ and thus highlighted the positive effects of using video media as a tool of assessing language learners’ listening skills, despite many challenges and resistance from the language assessor. He emphasised the use of movies for second language instruction which has started in the 1930s, where Disney Studios’ production produced a film specifically for non-native speakers of English. Since then, a lot of research has been conducted to examine the effectiveness of using video media as a tool in assessing listening skills. Recent studies have shown that the use of video media in listening assessment has been proven to elevate the students’ performance in listening assessment. Mirvan (2013) in his study affirmed that the use of video in the classroom has given a big impact to the students in terms of motivation and participation due to the real life situation portrayed in the video used. This is due to the fact that video provides natural, meaningful, and authentic context for the learners to learn better.

Another finding by Woottipong (2014), Khoshsima and Izadi (2014) and Martinez (2010) also highlighted the positive reaction from the participants who feel that they were more interested in learning the language with the aid of videos as teaching materials. Besides, his findings revealed that their performances were better by using
video media than using audio only as their listening assessment material. The research conducted by Memarzadeh and Shariati (2015) on second language learners also showed a significant difference in the students’ score for the groups using video media as their listening assessment method. Video has been used as a tool to cater the needs of 21st century learners as these learners are exposed with a lot of visual materials in their daily life. Technology has made it happen since learners nowadays are attached to the current technology used and thus learn faster with the aid of these tools.

3. Method

A quantitative approach has been utilised to obtain the data for the current study. There are four major groups of undergraduates from different faculties of University M that have been selected as the samples. The students were non-English major but were taking English proficiency paper that focuses on listening. In this research, the participants were semester one Diploma students from FITA, FSSR, FMu, and FAD. Overall, random sampling was conducted to choose 150 students for this study. VAK questionnaire was first distributed to identify the students’ learning styles. Next, they were given two sets of the same listening assessments. Multiple-Choice Question (MCQ) sheet was used as the instruments for this study. Multiple Choice Question (MCQ) sheet consists of three parts;

Part A: Yuna’s Interview – iHeartRadio Station,
Part B: Dato’ Nicol Ann David’s Interview
Part C: JK Rowling’s Interview.

Five multiple-choice questions were provided for each video, respectively. After that, the questionnaire which consists of 26 questions was distributed.

Pre and post-test were used to collect the data of this study. Firstly, the students listened to the three audios selected and they were given 15 Multiple Choice Questions. This assessment was given early in the beginning of the semester (pre-test). Next, the students were given the same set of listening assessment at the end of the semester (post-test). In the post-test, students were required to listen and watch the videos while answering the questions.

Question papers were collected after the session. Next, students’ results were calculated and analysed by using Statistical Package for the Social Sciences (SPSS). Inferential statistics was conducted and mean, standard deviation, and paired-sample t-test were used to analyse the data.

4. Results

Table 1. Paired-Sample t-test

<table>
<thead>
<tr>
<th>Faculties</th>
<th>Mean</th>
<th>N</th>
<th>Std. Deviation</th>
<th>Std. Error Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>FITA</td>
<td>Audio Only</td>
<td>9.938</td>
<td>32</td>
<td>2.564</td>
</tr>
<tr>
<td></td>
<td>Video Media</td>
<td>10.500</td>
<td>32</td>
<td>2.436</td>
</tr>
<tr>
<td>FSSR</td>
<td>Audio Only</td>
<td>9.924</td>
<td>46</td>
<td>2.248</td>
</tr>
<tr>
<td></td>
<td>Video Media</td>
<td>11.163</td>
<td>46</td>
<td>2.022</td>
</tr>
<tr>
<td>FMu</td>
<td>Audio Only</td>
<td>9.675</td>
<td>20</td>
<td>2.041</td>
</tr>
<tr>
<td></td>
<td>Video Media</td>
<td>10.875</td>
<td>20</td>
<td>2.828</td>
</tr>
<tr>
<td>FAD</td>
<td>Audio Only</td>
<td>10.893</td>
<td>14</td>
<td>1.571</td>
</tr>
<tr>
<td></td>
<td>Video Media</td>
<td>12.571</td>
<td>14</td>
<td>1.567</td>
</tr>
</tbody>
</table>
Table 2. Paired-Sample t-test

<table>
<thead>
<tr>
<th>Faculties</th>
<th>Paired Differences</th>
<th>t</th>
<th>df</th>
<th>Sig. (2-tailed)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Mean</td>
<td>Std. Deviation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>FiTA</td>
<td>-0.563</td>
<td>1.958</td>
<td>-1.625</td>
<td>31</td>
</tr>
<tr>
<td>FSSR</td>
<td>-1.239</td>
<td>1.639</td>
<td>-5.128</td>
<td>45</td>
</tr>
<tr>
<td>FMu</td>
<td>-1.200</td>
<td>1.673</td>
<td>-3.207</td>
<td>19</td>
</tr>
<tr>
<td>FAD</td>
<td>-1.679</td>
<td>1.154</td>
<td>-5.444</td>
<td>13</td>
</tr>
</tbody>
</table>

Based on Table 1 and 2, a paired sample t-test was conducted to compare the mean scores of students’ results, between using audio only and video media methods. For FiTA, there is no significant difference in the mean scores for audio only method (M=9.938, SD=2.564) and video media method (M=10.500, SD=2.436) listening assessment; t(31)=−1.625, p=.114. These results suggest that FiTA students performed equally the same using either audio only method or video media method and there is just a slight difference in the mean scores. Apart from that, for FSSR, FMu and FAD, Table 1 and 2 show that a paired sample t-test was conducted and there are significant differences between audio only method and video media method. A paired sample t-test indicated that mean scores of students’ results for FSSR were significantly higher for video media method (M=11.163, SD=2.022) than audio only method (M=9.924, SD=2.248), t(45)=−5.128, p=.000, d=1.239. Next, the results show that the mean scores obtained by FMu students for audio only method is (M=9.675, SD=2.041) and for video media method is (M=10.875, SD=2.828) at the level of significance (t=−3.207, df=19, p=.005). Lastly, a paired sample t-test was also conducted to compare the mean scores in audio only method and video media method. Hence, for FAD, there was also a significant difference in the mean scores between audio only method (M=10.893, SD=1.571) and video media method (M=12.571, SD=1.567) listening assessment; t(13)=−5.444, p=0.000, d=1.678. Thus, these results advocate that students perform better by using video media method compared to audio only method for FSSR, FMu and FAD.

5. Discussion

Based on the results above, it can be seen that there were students who performed better by using video media method and it was significant. In other words, students needed help when they sat for their listening assessment and by showing the videos; these helped them to have a better understanding. This result is in accordance to a study done by Khoshsima and Izadi (2014). In their study, it was found that students who were guided by their instructor and with prompts performed better compared to students who answered the questions without any help. The results of this study are also parallel to a study done by Martinez (2010) and Woottipong (2014) where students’ comprehension increased by using video and this would help them to perform better in their listening assessment. On this ground, video has the visual elements which are equivalent to students’ learning styles. However, there were students who performed better in listening assessment by using audio only method. This is corresponding to a study done by Başal, Gülözer and Demir (2015) where students performed better by using audio only method compared to video media method. Apart from that, the results also indicated that there is no difference between the two listening assessment methods which are comparable to a study done by Batty (2015). In the study, it was mentioned that using video did not give much effect on students’ listening comprehension.

6. Conclusion

Based on the students’ results, their performances were found to be significantly different in the two tests. The majority of the participants performed better in video media assessment as compared to audio only assessment. It is proven that the use of video as a tool of assessment can greatly help students in their listening performance. The assessment is a tool to give authentic scenario for the students to practice for work. Therefore, an assessment must reflect the real life situation. Constant exposure to the natural conversation is needed to help the students to have better understanding in the assessment. According to the lecturers’ observation, these students were given even more challenging tasks in their respective courses where the use of visual is commonly applied. This strengthens the fact that authentic and functional listening material assessment is necessary to be in line with the students’ level of thinking and thus can spur their motivation to learn. Hence, why English subject still binds with the traditional method? There is a need for improvement in the ways of assessing students in order to test their actual ability in this 21st century era. The advancement of technology has given a huge impact to the learners in their learning process and thus, the instructors have to be alert with this change in order to keep up
with the current learning styles

7. Recommendation

The aim of language learning is that the students are able to make use of the target language not just in the classroom but also in the real world. However, if the students are accustomed to non-natural materials from the very start, the purpose of learning cannot be achieved. Educators are advised to venture into more authentic texts and materials (e.g., video and film, radio broadcasts, television programs) at all levels of L2 language instruction in the attempt to involve students in activities that reflect ‘real-life’ listening contexts. The aim to see the relevance of classroom activity that meets students’ long-term listening goals could be a reality if students are more engaged in real-world tasks and authentic language. Furthermore, when students listen to authentic materials, it serves as a useful practice for students to grasp the idea of the information without particularly comprehending every word or structure being heard. With this being said, it is hoped that educators and curriculum developers would consider using authentic materials when it comes to teaching listening and assessing listening skills in L2 classrooms.

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