Investigating the role of mobile devices in a blended pre-service teacher education program

Norman Vaughan
Mount Royal University

Kimberley Lawrence
University of Calgary

Abstract

The purpose of this research study was to investigate if and how mobile devices could be used to support the required program outcomes in a blended pre-service teacher education degree. All students enrolled in an educational technology course during the fall 2011 semester were provided with ViewSonic tablets. Through faculty interviews, student online surveys, and a post-course focus group, the study participants indicated that mobile devices could be useful for supporting future professional responsibilities (e.g., career-long learning, collaboration) and facilitating student learning but less effective for planning, assessment, and managing the classroom environment.

Résumé

Le but de la présente étude était d’analyser si les appareils mobiles pouvaient être utilisés pour appuyer les résultats des programmes requis d’une formation initiale mixte en éducation pour futurs enseignants et, le cas échéant, comment. Ainsi, tous les étudiants inscrits à un cours de technologie de l’éducation durant la session d’automne 2011 ont reçu des tablettes Dell et ViewSonic. Par le truchement d’entrevues avec le corps professoral de la faculté, des sondages en ligne menés auprès d’étudiants et d’entretiens avec
un groupe de discussion après la formation, les participants de l’étude ont indiqué que les appareils mobiles pouvaient être utiles pour appuyer leurs responsabilités professionnelles à venir (comme l’apprentissage continu et la collaboration entre collègues au fil de leur carrière) et faciliter l’apprentissage des étudiants, mais qu’ils sont moins efficaces pour la planification, l’évaluation et la gestion d’une salle de classe.

The idea of blending different learning experiences has been in existence ever since humans started thinking about teaching (Williams, 2003). What has recently brought the term blended learning into the limelight is the infusion of web-based technologies into the learning and teaching process (Allen & Seaman, 2010; Clark, 2003). These technologies have created new opportunities for students to interact with their peers, teachers, and content.

Blended learning is often defined as the combination of face-to-face and online learning (Sharpe, Benfield, Roberts, & Francis, 2006; Williams, 2002). Ron Bleed, the former vice chancellor of information technologies at Maricopa College in Arizona, argues that this is not a sufficient definition for blended learning as it simply implies “bolting” technology onto a traditional course, using technology as an add-on to teach a difficult concept or adding supplemental information. He suggests that instead, blended learning should be viewed as an opportunity to redesign the way that courses are developed, scheduled, and delivered through a combination of physical and virtual instruction, “bricks and clicks” (Bleed, 2001). The goal of this redesigned approach to education should be to join the best features of in-class teaching with the best features of online learning to promote active, self-directed learning opportunities for students, with added flexibility (Garnham & Kaleta, 2002; Littlejohn & Pegler, 2007; Norberg, Dziuban, & Moskal, 2011). This sentiment is echoed by Garrison and Vaughan (2008), who state that “blended learning is the organic integration of thoughtfully selected and complementary face-to-face and online approaches and technologies” (p. 148). While there are no statistics available for the growth of blended learning in Canadian higher education institutions (Matheos, 2011), a survey of e-learning activity in the United States by Arabasz, Boggs, and Baker (2003) found that 80% of all higher education institutions and 93% of doctoral institutions offer hybrid or blended learning courses. Potentially, a similar trend may also be present in Canada.

Most of the recent definitions for blended courses indicate that this approach to learning offers potential for improving the manner in which we deal with content, social interaction, reflection, higher-order thinking and problem solving, collaborative learning, and more authentic assessment in higher education (Graham, 2006; Mayadas & Picciano, 2007; Norberg et al., 2011). Dziuban and Moskal (2013) further suggest that “blended learning has become an evolving, responsive, and dynamic process that in many respects is organic, defying all attempts at universal definition” (p. 16). For the purpose of this research study, blended learning is defined as the intentional integration of classroom and field-based learning experiences through the use of digital technologies such as mobile devices (Figure 1).
There have been a variety of definitions used for the concept of mobile learning. It has been suggested by Brasher and Taylor (2005) that mobile learning is “any sort of learning that happens when a learner is not at a fixed, predetermined location, or learning that happens when the learner takes advantage of the learning opportunity offered by mobile technologies” (p. 33). The Mobile Learning Network (2013) in the United Kingdom states that mobile learning is “the exploitation of ubiquitous handheld technologies, together with wireless and mobile phone networks, to facilitate, support, enhance and extend the reach of teaching and learning”. Ally (2009) indicates that M-learning focuses on the delivery of electronic learning materials, with built-in learning strategies, on mobile computing devices to allow access from anywhere and at any time, while E-learning involves the delivery of electronic learning materials on desktop and notebook computers. And the EDUCAUSE Learning Initiative (Brown & Diaz, 2010) attempts to create classifications for mobile learning based on the size of the device. For example, highly mobile devices are cellphone-sized devices that can fit in a pocket: feature phones (supporting cell and SMS service only), smartphones, and other devices like Flip cameras. Very mobile devices are slates, pads, and netbooks. Mobile devices are larger devices such as laptops. This classification system was utilized in this study in order to differentiate the affordances that different sizes and types of mobile devices have to support the required program outcomes in a blended pre-service teacher education degree.

There have been previous research studies about the use of mobile devices in higher education (Gikas & Grant, 2013; West, 2012; Zhu, Kaplan, Dershimer, & Bergom, 2012). These studies have primarily investigated the advantages and disadvantages of using these devices in university courses, whereas this study focused on how mobile computing technologies could be used to support program learning outcomes in a pre-service teacher education program.

**Study Context**

The blended pre-service teacher education program described in this study takes place at Mount Royal University, a four-year undergraduate institution in Calgary, Alberta, Canada (http://www.mtroyal.ca/). A new bachelor of education (BEd) program was launched in the fall of 2011 (http://www.mtroyal.ca/bed/). This is a four-year direct entry BEd degree. The emphasis of this program is on connecting theory with practice through
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Students have a core education course each semester that meets once a week and is linked to a 20- or 30-hour field placement. In the third and fourth years of the program, the students have extended field placements that are connected to program-of-studies courses and a capstone experience that are designed to integrate theory (of the coursework) and practice (of the field experiences) (Table 1).

Table 1

Bachelor of Education Field-Based Learning Experiences

<table>
<thead>
<tr>
<th>Volunteer field placements</th>
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<tbody>
<tr>
<td>Year one</td>
</tr>
<tr>
<td>Fall semester: 30 hours</td>
</tr>
<tr>
<td>Winter semester: 30 hours</td>
</tr>
<tr>
<td>Year two</td>
</tr>
<tr>
<td>Fall semester: 20 hours</td>
</tr>
<tr>
<td>Winter semester: 20 hours</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Practicum placements</th>
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<tbody>
<tr>
<td>Year three</td>
</tr>
<tr>
<td>Five-week practicum combined with four program-of-studies courses</td>
</tr>
<tr>
<td>Year four</td>
</tr>
<tr>
<td>Nine-week practicum combined with four program-of-studies courses and a capstone experience course</td>
</tr>
</tbody>
</table>

The purpose of this research study was to investigate whether and how mobile devices could be used to support the required program outcomes in this blended pre-service teacher education degree. All students enrolled in an educational technology course during the fall 2011 semester were provided with a ViewSonic Dell ViewSonic tablet. Faculty interviews, student online surveys, and a post-course focus group were conducted as part of this investigation. The following two questions were used to guide this study:

1. What kind of mobile devices do students and faculty currently own and what kind of applications do they use on these devices?
2. How do students and faculty perceive that these devices can be used to support the required program outcomes in a blended pre-service teacher education degree?

Theoretical Framework

The literature on community of practice and social learning theory informed the methodology and methods of this study. The perspective of learning as increasing participation in communities of practice is embedded in a relational and situated understanding of knowledge (Lave & Wenger, 1991). This social theory of learning defines communities of practice as “a set of relations among persons, activity, and world, over time and in relation with other tangential and overlapping communities of practice” (p. 98).

Wenger (1998) links the formation of a community of practice with three participatory dimensions: engagement, accountability, and negotiation. Engagement is dependent on developing an understanding of how to interact with other people within the community.
such as students and faculty in pre-service teacher education program. Becoming accountable to an enterprise, for example a set of program outcomes, prompts members to consider certain possibilities that contribute to aligned perspectives of the world. Wenger refers to negotiation as the ability to interpret and make use of a repertoire of the community’s practice. In the context of this study, this involved practice, discussion, and reflection on how mobile devices could be used to support the program outcomes for a BEd degree.

In recognition of the connection between learning and the formation of a community of practice, an action research methodology was utilized.

**Methods of Investigation**

An action research method (Stringer, 2007) was adopted to investigate how digital technologies could support student assessment in higher education. There are various forms of action research, and the framework defined by Gilmore, Krantz, and Ramirez (1986) was utilized:

> Action research... aims to contribute both to the practical concerns of people in an immediate problematic situation and to further the goals of social science simultaneously. Thus, there is a dual commitment in action research to study a system and concurrently to collaborate with members of the system in changing it in what is together regarded as a desirable direction. Accomplishing this twin goal requires the active collaboration of researcher and client, and thus it stresses the importance of co-learning as a primary aspect of the research process. (p. 161)

In addition, Stringer (2007) indicates that action research is a reflective process of progressive problem solving led by individuals working with others in teams or as part of a “community of practice” to improve the way they address issues and solve problems. This research approach should result in some practical outcome related to the lives or work of the participants, which in this case is the effective use of mobile devices in future K-to-12 teaching practice.

There have been concerns about the validity of this methodology, as it is often carried out by individuals who are interested parties in the research (i.e., faculty members) and thus potentially biased in the data gathering and analysis (Pine, 2008). The justification for action research counters this criticism by suggesting that it is impossible to access practice without involving the practitioner. Practice is action informed by values and aims, which are not fully accessible from the outside. Practitioners may not even be wholly aware of the meaning of their values until they try to embody them in their action (Kemmis, 2009).

This approach consisted of a mixture of quantitative (i.e., survey) and qualitative (i.e., interviews and focus group) research methods.

**Data Collection**

The principal researcher for this study was also the educational technology course instructor; therefore, data were collected by an undergraduate student research assistant (USRA) in order to minimize perceptions of coercion and bias. The USRA invited all students enrolled in the course to be part of this research project, and a total of 14 students
participated in this study (100% response rate). In addition, she invited all the faculty members in the pre-service teacher education program to participate in a 30-minute interview on the topic of mobile learning (n=6). The project received institutional ethics approval, and the students and faculty members signed an informed consent form. The consent form offered the participants confidentiality and the ability to withdraw from the study at any time.

The data collection process began with a pre-course online survey that was designed by the principal researcher and has not been validated statistically (Appendix A). The purpose of this survey was to collect baseline data about what kind of mobile devices students currently owned and what kind of applications they used on their devices, as well as determining students’ initial perceptions about how these devices (tablets in particular) could be used to support the required program outcomes of the pre-service teacher education degree. The survey consisted of a mixture of Likert-scale and open-ended questions, and the second version of the online Free Assessment Survey Tool (http://toofast.ca) was utilized.

The faculty interviews were also conducted at the beginning of the fall 2011 semester, and the questions were identical to those used for the student pre-course online survey (Appendix B). These 30-minute face-to-face interviews took place in each of the faculty members’ offices. Each of these interviews was facilitated, recorded, and transcribed by the USRA.

Throughout the semester the student participants engaged in a series of learning activities that required the use of their Dell ViewSonic tablets. For example, the students used their tablets to create a lesson plan, video-record a group teaching demo, provide audio assessment feedback to one of their peers, and develop an online tutorial about an Apple or Android app for educational purposes. After each learning activity, the students were encouraged to post their reflections to a research wiki on mobile devices (http://tinyurl.com/mobileresearchwiki).

At the end of the semester, the students were asked to complete a post-course online survey about their perceptions of how mobile devices could support the required program outcomes in the pre-service teacher education degree as well as their recommendations and strategies for effectively using mobile devices in the program. The students were also invited to participate in a 30-minute post-course focus group with the USRA to discuss the online survey and research wiki findings. Eight students volunteered for this focus group, and the session was digitally recorded and transcribed by the USRA.

**Data Analysis**

A constant comparative approach was used to identify patterns, themes, and categories of analysis that “emerge out of the data rather than being imposed on them prior to data collection and analysis” (Patton, 1990, p. 390). The pre- and post-course student online survey results were exported into MS Excel for descriptive statistical and thematic analysis by the USRA and the course instructor. The faculty interviews were transcribed in MS Word by the USRA. The survey data were correlated with the faculty interview responses throughout the semester. At the end of the semester, a preliminary report was compiled and emailed to each of the student participants, who were then invited to participate in a post-course focus group to discuss the initial study findings. The transcript
from this focus group was reviewed and compared with the student survey and faculty interview data in order to triangulate the themes and patterns.

Findings

This section begins with a demographic profile of the student participants, followed by a summary of the results for each of the two research questions:
1. What kind of mobile devices do students and faculty currently own and what kind of applications do they use on these devices?
2. How do students and faculty perceive that these devices can be used to support the required program outcomes in a blended pre-service teacher education degree?

Demographic Profile of Student Participants

In order to establish a context for the study findings, the pre-course survey asked a series of demographic questions. The demographic profile of the students is summarized in Table 2.

Table 2  
Survey Respondent Demographics

<table>
<thead>
<tr>
<th>Item</th>
<th>Percentage/Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off-campus accommodation within driving distance (57% lived with their parents)</td>
<td>100%</td>
</tr>
<tr>
<td>24 years of age or less</td>
<td>100%</td>
</tr>
<tr>
<td>Employed (part-time 79%; full-time 0%)</td>
<td>79%</td>
</tr>
<tr>
<td>Female</td>
<td>86%</td>
</tr>
<tr>
<td>Second year of studies</td>
<td>94%</td>
</tr>
<tr>
<td>Average number of courses enrolled in/semester</td>
<td>4</td>
</tr>
</tbody>
</table>

The majority of respondents were second-year students who were employed on a part-time basis, commuted to campus, and lived at home with their parents. Respondents were all under the age of 25, and approximately 86% percent were female. The demographic profile of student participants reflects that of the university as a whole with respect to age, employment status, residence, and level of course enrolment, with the exception of gender (Prairie Research Associates, 2011). Approximately two-thirds of the Mount Royal University student population is female, and the higher percentage of females in this study is due to a higher concentration of female students in our bachelor of education program.

Student and Faculty Ownership and Use of Mobile Devices

At the beginning of the fall 2011 semester, students and faculty were asked to identify what types of mobile devices they owned and what kind of applications they used on these devices. The results are highlighted in Figures 2 and 3.
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Figure 2. Student and faculty ownership of mobile devices

Figure 3. Student and faculty use of mobile devices

All of the students and faculty who participated in this study owned laptops; 92% of the students had smartphones, compared with only 33% of the faculty; and only 1 student (7%) and 2 faculty members (33%) had their own tablets. The students primarily used their mobile devices for communication and social networking, while the faculty members used these devices for academic purposes and navigation. The students also used their smartphones to capture and share digital images and videos, while the faculty were not familiar with how to perform these operations. The differences in student and faculty ownership and use of mobile devices are similar to the results of a study conducted at the University of Texas, Brownsville, where 94% of the students reported that they were ready for mobile learning, compared with only 60% of the faculty members (Corbeil & Valdes-Corbeil, 2007).
Ability of Mobile Devices to Support Required Program Outcomes of a Pre-Service Teacher Education Program

Alberta Education has created a draft of professional practice competencies for K-to-12 teachers (Government of Alberta, 2011). These competencies consist of the following five categories:

1. Planning and preparation
2. Assessment
3. Facilitation
4. Classroom environment
5. Professional responsibilities

Students were asked in the pre- and post-study online surveys to rank and comment on how mobile devices (specifically tablets) could be used to help them achieve each of these five program outcomes. Faculty members were asked similar questions in their face-to-face interviews with the USRA. Both groups ranked professional responsibilities as the number one competency that could be supported through the use of mobile devices (Table 3). Students indicated in the post-course focus group that human contact was more important than computer-mediated communication when learning and practising professional responsibilities such as ethical behaviour. This is reflected in the post-study survey results, where only two-thirds of the students indicated that mobile devices were valuable for developing professional responsibilities.

Table 3
Professional Responsibilities

<table>
<thead>
<tr>
<th></th>
<th>Faculty</th>
<th>Student pre-study</th>
<th>Student post-study</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valuable/very valuable</td>
<td>83%</td>
<td>93%</td>
<td>64%</td>
</tr>
<tr>
<td>Related comments</td>
<td>“Tools of the trade—important to know ‘first hand’ the pros and cons of using mobile devices in K to 12 education.”</td>
<td>“It keeps you updated on the current and emerging technology. As a future K to 12 teacher this is very important not only to keep you up to date but to keep your class engaged by using technology that relates to their generation.”</td>
<td>“While using the tablet, I found that I had full access to the internet. The internet is the key when finding information and workshops to attend.”</td>
</tr>
</tbody>
</table>
The second-highest-ranked competency was facilitating student learning. Both faculty and students commented that mobile devices could be used to facilitate different authentic learning pathways for K-to-12 students (Table 4). Again, the students in the post-course focus group emphasized the importance of human contact when facilitating learning; therefore there was a decrease in the percentage of students in the post-study survey who indicated that mobile devices are valuable for this program outcome.

Table 4
Facilitating Student Learning

<table>
<thead>
<tr>
<th>Valuable/very valuable</th>
<th>Faculty</th>
<th>Student pre-study</th>
<th>Student post-study</th>
</tr>
</thead>
<tbody>
<tr>
<td>related comments</td>
<td>83%</td>
<td>86%</td>
<td>72%</td>
</tr>
<tr>
<td>“Facilitating student learning in different ways—making videos to help students (ex: philosophy, a math probe).”</td>
<td>“Every student has a unique way of learning and by varying the method one uses to teach, teachers can meet the needs of more students.”</td>
<td>“Mobile devices give us so many different ways to facilitate student learning. There are computer games designed for students to work hands on with all different types of curriculum. They also allow students access to more sources then just their teacher.”</td>
<td>“Tablets have given me the opportunity to include technology in a more authentic way.”</td>
</tr>
</tbody>
</table>
Initially, students and faculty were moderately positive about the ability of mobile devices to support the planning and preparation process for learning, but in the post-study survey, students commented on the technical restrictions and challenges of using tablets and smartphones to create lesson plans (Table 5).

Table 5
Planning and Preparing for Learning

<table>
<thead>
<tr>
<th></th>
<th>Faculty</th>
<th>Student pre-study</th>
<th>Student post-study</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valuable/very valuable</td>
<td>67%</td>
<td>64%</td>
<td>29%</td>
</tr>
<tr>
<td>Related comments</td>
<td>“Program of Studies Guides and Resources are all web-based—just a click away.”</td>
<td>“Mobile devices are essentially computers. They allow teachers to lesson plan anywhere in the world. Teachers can do research or search for information at any time during the day.”</td>
<td>“I prefer to lesson plan on a laptop, computer, or netbook because I have access to a full keyboard. The tablet is helpful when needing to look over a plan that you may have forgotten at home.”</td>
</tr>
<tr>
<td></td>
<td>“Caution: just because it’s on the web doesn’t mean it’s valuable. Need to look at and know it is well researched.”</td>
<td>“I don’t feel like these devices are efficient enough to use for lesson planning... the wi-fi is difficult to connect to at times, and it’s tricky to type on. I’d much prefer to do a lesson plan on a computer.”</td>
<td>“I’m not sure that they would be ideal for ‘Planning for Learning’ because of the small keyboard and screen. I could see it becoming annoying.”</td>
</tr>
</tbody>
</table>
In terms of the ability of mobile devices to be used to assess student learning, the faculty members were much more optimistic than the students. In both the pre- and the post-study surveys, students expressed concern about the emphasis on digital feedback, preferring a balance with oral and handwritten forms of assessment communication (Table 6).

Table 6
Assessing Student Learning

<table>
<thead>
<tr>
<th></th>
<th>Faculty</th>
<th>Student pre-study</th>
<th>Student post-study</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valuable/ very valuable</td>
<td>83%</td>
<td>50%</td>
<td>23%</td>
</tr>
<tr>
<td>Related comments</td>
<td>“These devices can be used to give richer feedback—e.g., video tape the student teachers doing the teaching. And then sit down and discuss video or can review their research paper and provide audio rather than text-based feedback.”</td>
<td>“This will come in handy if instead of written comments, students can see their teacher or peers evaluating them through video for example.”</td>
<td>“I find that handwritten feedback is better when marking because it doesn’t make my eyes feel as tired. I also prefer to give oral feedback.”</td>
</tr>
<tr>
<td></td>
<td>“Focus on process rather than just product. Have a video of a group working on things. Used to tape grade ones reading and let them listen to it to see what they needed to work on. Self-assessment. Watch video of self (presentation).”</td>
<td>“This could be a great way of inputting current grades into electronic form, especially if you are out of town (not near a computer) or if your home computer decides to crash on you.”</td>
<td>“No doubt hand-held devices have a place in innovative learning, but marking homework/assignments is probably not where you’ll see it.”</td>
</tr>
</tbody>
</table>
Finally, both faculty and students expressed concern about the impact of mobile devices on the classroom environment. Both groups commented that these types of devices could become very distracting if not properly integrated into the learning process (Table 7).

Table 7
*Classroom Environment*

<table>
<thead>
<tr>
<th></th>
<th>Faculty</th>
<th>Student pre-study</th>
<th>Student post-study</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valuable/very valuable</td>
<td>33%</td>
<td>29%</td>
<td>7%</td>
</tr>
<tr>
<td>Related comments</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>“Distracting, kids online when should be paying attention.”</td>
<td></td>
<td>“Could be a distraction for children.”</td>
<td>“I think that managing the environment of a classroom should be done by the teacher not by a device.”</td>
</tr>
<tr>
<td>“Can make it more complex. Adding another diversion.”</td>
<td></td>
<td>“Could be a useful tool because the students can easily stay engaged using various devices and there are many different options when using technology to control the classroom.”</td>
<td>“I think that some of the negative behaviour can stem from the use of devices.”</td>
</tr>
<tr>
<td>“Potentially could help manage learning environment. Have more personalized learning environment: meaningful projects, less discipline problems.”</td>
<td></td>
<td></td>
<td></td>
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</tbody>
</table>

**Discussion and Recommendations**

The students in the post-study survey and focus group were asked to provide a series of recommendations and strategies for using mobile devices effectively in a blended pre-service teacher education program. They have been grouped into five categories (Table 8).

The students indicated that educational design and personal choice were key elements to the successful use of mobile devices in a blended pre-service teacher education program. They emphasized that without a specific rationale for using these devices to support the intended learning outcomes of a course assignment or field-based learning experience, these digital tools could quickly become an expensive and frustrating distraction. They also recommended that institutional IT infrastructure needs to be in place in order to ensure the efficient use of mobile devices; this includes proper mobile apps, devices, and wireless internet connectivity in classrooms and laboratories.

In the post-study group, the student participants were also asked to comment on how they plan to use mobile devices in their future teaching practice. They emphasized that mobile devices should be used as digital tools by K-to-12 students for authentic, inquiry-based project work. Many of the study participants had observed these devices primarily being used as e-books in their K-to-12 school placements, and they thought this was an expensive way for students to passively absorb yet more facts and information.
Conclusion

This research study was informed by Wenger’s (1998) community of practice framework, which emphasizes three participatory dimensions: engagement, accountability, and negotiation. Engagement is dependent on developing an understanding of how to interact with other people within the community, such as students and faculty in pre-service teacher education programs.

The results from this study demonstrate that students in pre-service teacher education programs potentially have more practical experience with mobile devices than faculty members. Thus, it is prudent for faculty to “listen and learn” from their students about how to use these devices effectively and efficiently.

Becoming accountable to an enterprise, for example a set of program outcomes, prompts members to consider certain possibilities that contribute to aligned perspectives
of the world. With regard to the ability of mobile devices to support the learning outcomes of a BEd program, both faculty and student participants in this research study indicated that these digital tools could be useful for supporting future professional responsibilities (e.g., career-long learning, collaboration) and facilitating student learning but less effective for planning, assessment, and managing the classroom environment.

Wenger refers to negotiation as the ability to interpret and make use of a repertoire of the community’s practice. This form of negotiation corresponds with the Māori concept of ako (Barlow, 2001). This term means both to teach and to learn. It recognizes the knowledge that both teachers and students bring to learning interactions, and it acknowledges the way that new knowledge and understandings can grow out of shared learning experiences, especially those that are mediated through the use of mobile devices. This concept has been supported by educational research showing that when teachers facilitate reciprocal teaching and learning roles in their classrooms, students’ achievement improves (Alton-Lee, 2003). In addition, Hattie (2009) suggests that ako is the basis of a visible teaching and learning framework where “teachers SEE learning through the eyes of their students and students SEE themselves as their own teachers” (p. 238).

Study Limitations

The two major limitations of this study were the small sample size and the focus on self-reported data. The small sample size (n=20) meant that significance is limited for the analysis of the quantitative survey data; thus, the results cannot be readily generalized or transferred to other pre-service teacher education programs. The surveys, interviews, and focus group conducted in this study all relied on self-reported data, which was limited by the fact that it was verified only by the co-authors of this study. These data may contain several potential sources of bias such as selective memory of the student and faculty participants (i.e., remembering or not remembering experiences or events that occurred at some point in the program) and exaggeration (i.e., the act of representing outcomes or embellishing events as more significant than is actually suggested from other data) (Brutus, 2013).

Further Research

The findings from this study and the associated research literature (West, 2012) suggest that student ownership of mobile devices in higher education is steadily increasing and that students are expecting to use these devices to support their course and program assignments (BYOD—bring your own device). Thus, further research needs to be conducted in order to determine how students and faculty can effectively use these devices in blended environments to support learning inside and outside of the classroom.

References


**Contact Information**

Norman Vaughan  
Department of Education & Schooling  
Faculty of Teaching and Learning  
Mount Royal University  
nvaughan@mtroyal.ca

Norman Vaughan is an educator and researcher with interests in blended learning, faculty development and K to 12 schooling. Dr. Norm Vaughan is a Professor in the Department of Education, Faculty of Teaching and Learning at Mount Royal University in Calgary, Alberta. He is the co-author of the books *Teaching in Blended Learning Environments: Creating and Sustaining Communities of Inquiry* (2013) and *Blended Learning in Higher Education* (2008).

Kimberley Lawrence is a Bachelor of Education student and Vice President of the Education Student Association at the University of Calgary. Kim completed her Bachelor of Arts degree in English at Mount Royal University where she was also the President of the Education Undergraduate Society.
Appendix A: Pre-Course Student Online Survey Questions

Important Note: The purpose of this survey is to gather student responses that will help inform the use of mobile devices in the Mount Royal University Education Program. Participation in this survey is voluntary and your responses will be kept confidential. Non-participation in this study will not jeopardize student progress in this EDUC2325: Understanding Current and Emerging Pedagogical Technologies course or the Education Program. Completion of the questionnaire below will constitute informed consent in this Role of Mobile Devices in a Blended Pre-Service Teacher Education Program? study. This study has been approved by the Mount Royal Human Research Ethics Board (HREB).

Name: _______________________________

Devices
1. Do you own a mobile “hand held” device (e.g. iPhone, iTouch, Blackberry, Nokia, Motorola, LE, Samsung) that is web-enabled (e.g., can access web sites)?
2. If so, what kind of web sites do you utilize?
3. Do you own a mobile “hand held” device that can take digital pictures?
4. If so, what kind of pictures do you take and what do you do with these pictures?
5. Do you own a mobile “hand held” device that can take digital movies?
6. If so, what kind of videos do you take and what do you do with these videos?
7. What kind of mobile “hand held” device do you own (e.g. iPhone, iTouch, Blackberry, Nokia, Motorola, LE, Samsung)?

Applications
1. Do you have a Google Docs account?
2. Do you have a YouTube account?
3. Do you have a Blog account?
4. Do you have a Flickr account?
5. Do you have a Twitter account?
6. Do you have a Diigo account?
7. Do you have your own personal web site?

B.Ed. Elementary Program
1. How do you think mobile “hand held” devices could be used to support your learning in the B.Ed. Elementary program?
2. What do you think will be the educational advantages of using mobile “hand held” devices in this program?
3. What do you think will be the educational disadvantages of using mobile “hand held” devices in this program?
4. Any other comments or suggestions about using mobile “hand held” devices in this program?
For your future K to 12 teaching career how valuable to do you think mobile “hand held” devices will be for performing the following tasks:

<table>
<thead>
<tr>
<th>Task</th>
<th>Really not valuable</th>
<th>Not valuable</th>
<th>Not sure</th>
<th>Valuable</th>
<th>Really valuable</th>
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<tbody>
<tr>
<td>Planning for learning (e.g., lesson planning)</td>
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<tr>
<td>Facilitating student learning (e.g., different approaches to teaching)</td>
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<tr>
<td>Assessing and evaluating student learning (e.g., marking)</td>
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<tr>
<td>Managing the learning environment (e.g., classroom management)</td>
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<tr>
<td>Working as a professional educator (e.g., career-long learning)</td>
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Appendix B: Faculty Interview Questions

**Important Note:** The purpose of this interview is to gather faculty responses that will help inform the use of mobile devices in the Mount Royal University Education Program. Participation in this interview is voluntary and your responses will be kept confidential. Non-participation in this study will not jeopardize your employment at Mount Royal University. Please sign the informed consent form if you would like to participate in this *Role of Mobile Devices in a Blended Pre-Service Teacher Education Program* study. You may withdraw from this study at any time and your data will be destroyed. This study has been approved by the Mount Royal Human Research Ethics Board (HREB).

Name: _______________________________

**Devices**

1. Do you own a mobile “hand held” device (e.g. iPhone, iTouch, Blackberry, Nokia, Motorola, LE, Samsung) that is web-enabled (e.g., can access web sites)?
2. If so, what kind of web sites do you utilize?
3. Do you own a mobile “hand held” device that can take digital pictures?
4. If so, what kind of pictures do you take and what do you do with these pictures?
5. Do you own a mobile “hand held” device that can take digital movies?
6. If so, what kind of videos do you take and what do you do with these videos?
7. What kind of mobile “hand held” device do you own (e.g. iPhone, iTouch, Blackberry, Nokia, Motorola, LE, Samsung)?

**B.Ed. Elementary Program**

1. How do you think mobile devices could be used to support student learning in our MRU B.Ed. Elementary Program?
2. What do you think could be the educational advantages of using mobile devices in our MRU B.Ed. Elementary Program?
3. What do you think could be the educational disadvantages of using mobile devices in our MRU B.Ed. Elementary Program?
4. For our students future K to 12 teaching careers how valuable to do you think mobile “hand held” devices will be for performing the following tasks:
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<th>Task</th>
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Any other comments or suggestions about using mobile devices in our MRU B.Ed. Elementary Program?