Information is provided on the Vocational English as a Second Language (VESL) component of Oakton Community College's Project BEST (Building Energy Systems Technology), a bilingual vocational training program designed to teach limited English proficient students of Polish or Hispanic origin the basics of heating, refrigeration, and air conditioning in order to enable graduates to obtain entry-level jobs in the field. After part I describes Project BEST, part II provides a description of the VESL component of the program, highlighting its emphasis on spoken, job-related English. Part III offers suggestions and warns of pitfalls in incorporating technical English into instruction, while part IV provides an overview of the VESL curriculum, which focuses on the grammatical forms that students would be most likely to use on the job. Part V describes the program's VESL competency list and sheets, while part VI offers a profile of the students and details their progress. Part VII offers a curriculum and program evaluation. The final sections contain the Project BEST Vocational Competency List, part I, part II provides a the Project BEST VESL Competency List, VESL competency sheets and instructional materials, quizzes, and a bibliography. (EJV)
Project BEST

Vocational English as a Second Language

Curriculum

Communication Skills
for
Training and Employment
in
Heating, Refrigeration and Air Conditioning

Submitted to the
Office of Bilingual Vocational Education, U.S.D.E.
August, 1987

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1600 E. Golf Road
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   Not grammatically comprehensive

   Source of competencies

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I. Program Description and Purpose of Document

Project BEST (Building Energy Systems Technology) is a bilingual vocational training program funded by a federal grant from the Office of Bilingual Vocational Education, U.S. Department of Education. The program began in March, 1986 at Oakton Community College at the Des Plaines, Illinois campus. Training is tuition-free, and is offered through MONNACEP, Oakton College's adult continuing education program. In Project BEST, limited English proficient (LEP) students learn the basics of heating, refrigeration and air conditioning. The ultimate goal of training is to enable graduates to obtain entry level jobs in this vocational field. In addition to practical hands-on training, students receive intensive vocational English as a Second Language instruction. The program also offers support services such as bilingual tutoring, personal counseling and help in both finding and retaining a job. This type of comprehensive approach to vocational education for the limited English proficient individual is based on a model known as bilingual vocational training, or simply "BVT".

The purpose of this document is to provide insight into the Vocational English as a Second Language (VESL) component of the program. (For further information on the general structure and workings of the program, refer to the Project BEST Program and Curriculum Overview).
II. Description of VESL Component

The VESL component is an essential part of the vocational program because our students are non-native English speakers. Although there are bilingual tutors to assist the students in understanding the technical aspects of training, the English language class is taught only in English. Many of the students have studied English in their native countries or have lived in the United States for years. They have good listening comprehension skills; they can understand most everything spoken to them. However, most are sorely lacking in their production skills -- their ability to reply and to initiate speech in English. Consequently, the VESL curriculum which we have developed emphasizes active participation and production in English. This does not mean that we ignore essential reading and writing skills, for they too are taught, but the emphasis of our program is on spoken English.

More specifically, since it is a vocational English as a Second Language program, the emphasis of the curriculum is to teach English which would be used on the job. This basically entails two aspects. One aspect of the curriculum includes the general language skills needed for getting and maintaining most jobs, e.g., how to request information, how to ask for clarification, and how to greet and talk to customers, co-workers, and supervisors. The other aspect of the curriculum is more job specific, i.e., the technical English one would need to know if working in the field of heating and air conditioning. It is an exciting program in that we are actually teaching our students English which directly applies to the kind of work which they are pursuing. Instead of having them identify chalkboards and erasers and other classroom objects, for example, they identify tools and parts of systems. The program is very practically oriented.
III. Incorporating Technical English into Instruction

To help the VESL instructor in the teaching of the job-specific competencies, the VESL instructor in our program attends the vocational instruction component for one hour each day. In this way, the instructor becomes at least somewhat familiar with the material and vocabulary being taught in the lab. In addition, the VESL instructor goes over the lab textbook reading assignments with the students to help them work through the more difficult English structures in their text, which was not written for ESL students. The VESL class is actually held right in the lab itself, making for easy reference to tools and equipment mentioned in the textbook or by the lab instructor. All of these things help the VESL instructor to incorporate some of the technical terminology into the English language instruction.

Sometimes, however, having a basic technical knowledge of the content area can pose some problems for the VESL instructor. An inherent difficulty is incorporating the technical English into the language instruction without actually teaching the technical content. Sometimes the two seem inseparable. For example, the instructor may want the students to practice the structure "used for" and wants to make it relevant to what the students are learning in the lab or from their textbook. So the instructor asks the question, "What is this tool used for?" He/she has a specific answer in mind based on the textbook readings or what was previously taught in the lab. If the student answers even slightly differently than expected, the teacher is at a loss because of a lack of knowledge in the technical content area. The VESL instructor has inadvertently put him/herself in the position of
teaching the technical content which he/she is not expected to know or
teach. A brief discussion then takes place with other students offering
answers or explanations. Eventually, the lab instructor must be
consulted for the correct answer(s) to the question. In short, a simple
practice exercise using a particular grammatical structure can turn into
something much more complicated. VESL instructors must always be aware
of exactly what kind of information they are soliciting from their
students. When a variety of answers is possible, it is helpful for
everyone involved if the instructor puts parameters on those answers by
specifying the source from which those answers can be derived, such as
by prefacing questions with, "According to page ____ of your
textbook,...". This will help to minimize the "technical difficulties"
VESL instructors can get themselves into.

IV. General Overview of the VESL Curriculum

The curriculum itself is primarily functionally based as opposed to
grammatically or situationally based. Our goal is to incorporate the
grammatical forms the students would most use on the job. Sometimes a
review of basic grammar is a prerequisite to the teaching/practicing of
these forms. Thus, although an attempt has been made to incorporate as
many grammatical structures as possible, the curriculum is not
grammatically comprehensive. Moreover, the grammatical structures
listed in this VESL Curriculum are not necessarily introduced in a
sequence of increasing difficulty. The competencies as well as their
accompanying grammatical forms are to be used as a reference and guide
for other VESL instructors to pick and choose as is appropriate for
their programs. It is left to the discretion of the VESL instructor which competencies and grammatical forms to emphasize and in what order.

Ideas for the general vocational ESL competencies listed in this curriculum were partially derived from various VESL texts (of which there is not an abundance), for instance, Speaking Up At Work. The VESL competencies which are more job specific are considered necessary for training and work in the heating, refrigeration and air conditioning field. The specific Project BEST vocational competencies (see pages 14-15) were formulated by the program lab instructor and project coordinator on the basis of a refrigeration lab manual which was specifically developed for this program by Allen Gandy from Kalamazoo Valley Community College, Kalamazoo, Michigan.

V. Description of VESL Competency List and Sheets

Included in this VESL curriculum is a listing of the Project BEST VESL competencies (pp.16-18). Each competency is the focus of a "competency sheet" which offers information relevant to the teaching of that competency. As seen on the first competency sheet, particular grammatical and language forms correspond to the competency to be taught. These appear under the section heading "Grammatical/Language Forms". The next section, "Language Samples", provides examples of these grammatical/language forms. The language samples are actually mini-dialogs including a host of speakers: students, instructors, workers, supervisors, receptionists. The point of the language samples is to provide a meaningful context in which the grammatical/language forms can be presented. The language samples are, as their label
indicates, merely samples and are to be used and manipulated as best benefits the class. The next section on the competency sheets is "Related Language Items". These include points such as the socio-cultural aspects of the language. For instance, under the competency "Introduce self and others", other aspects to take into consideration aside from the grammar/language forms are handshaking customs, order of introduction, and differences in register. These are things which a native speaker may take for granted as common knowledge but may be unknown to the non-native speaker.

The next section on each competency sheet is called "Suggested Activities". These include activities such as group and pair practice using dialogs, substitution drills and flash cards. Role playing, for example, is a well-liked activity because of its spontaneous and realistic nature. The student may or may not play himself in the role play. Role plays are especially useful when practicing interviewing techniques. Demonstrations are another way of getting students actively involved in the language learning process. Students demonstrate a particular procedure and explain each step along the way what they are doing and why. "Strip Stories" are also beneficial in helping students remember and verbalize steps in a procedure. This activity can be done as a whole class or in smaller groups. Each student receives between one and three strips of paper, each indicating a particular step to a procedure. The students must orally discuss among themselves the sequence of the steps without showing each other their strips. Once they have decided on a sequence, they are then allowed to lay the strips down, read the steps, and make any necessary adjustments. Everyone gets involved and has fun in the process. The "Suggested Activities" section
is to be seen as a springboard for VESL instructors in developing their own activities. Finally, references to worksheets with reading and writing exercises are also included in this section. The actual worksheets and instructional materials follow the competency sheets. Some review worksheets are found at the end of competency groups.

The last item on the competency sheets is called "Resources". Listed are students textbooks and workbooks, instructional texts for teachers, and booklets which might be helpful to the VESL instructor in preparing lesson plans. It is by no means a complete list.

In summary, the VESL curriculum and the suggestions offered in it have been designed to be an aid to VESL instructors, especially in the field of heating, refrigeration and air conditioning. We hope it will serve that purpose.
VI. Student Profile, Progress and Evaluation

The students in our program are of Polish or Hispanic origin. They have ranged from 18 to 59 years of age. Many of the students have full-time or part-time jobs in the evening as well as other responsibilities to their own families. These responsibilities are in addition to their 9:00 a.m. to 3:00 p.m. vocational training schedule here at Oakton College. For several, it is the first time they have been back in school for years. They are indeed what is commonly referred to as "non-traditional students".

ESL instructors who are accustomed to working with a more academic type student and program must make the necessary adjustments to adequately serve this unique student population. These adjustments include realizing that for the most part additional study outside of the classroom is limited, that school is generally not the students first priority, and that for some, being in school after a long absence is an intimidating experience.

ESL instructors must realize that they are now VESL instructors and that the emphasis of the English language instruction is no longer on academic English but rather on vocational English. In a like manner, the methods used for evaluating and assessing the students' progress will also be different in a vocational program than in an academic one.

Before entrance into the program, students are screened for their English language abilities. We try to limit the program to students of intermediate level because they must be able to understand the basic vocational material when it is presented in English. Despite our screening attempts, students' abilities in the English language...
invariably differ. They have ranged from high beginning to high intermediate level upon entry. Moreover, not only do the students vary in their English language competency, but because each student is unique in his/her abilities, experience, and background, individual students will vary in how much and how quickly they assimilate the material presented. Consequently, we try to incorporate as much as possible an individualistic learning approach in our teaching methods.

In our progressive as well as overall evaluation of our students an individualistic approach is also taken. This does not mean that there are not general requirements to be fulfilled by all students, but rather that the goal of the program is to help students progress to a higher level in their English language abilities. For each student that progress will look a little different because each starts at a different point. For that reason we do not give out letter grades throughout the course or in the final analysis. The course is pass/fail. The student passes if he/she has made a sincere effort to learn and has completed all the course requirements (attendance, classroom participation, homework, quizzes, and exams). Weekly quizzes are given over the fifteen week period to help the students evaluate their own progress. It is exciting to observe the slow but consistent progress of a student who starts out on the first quiz with a score of 35% and gradually improves throughout the course, ending up with a 61% on the last quiz. Has that student failed because his final score is low? In our estimation, he has not failed; he has progressed significantly.

The VESL and lab instructors are also required to evaluate students' progress on a quarterly basis. Every four weeks an evaluation form is filled out for each student regarding their class performance
and overall progress. Ratings for progress include good, satisfactory, needs improvement, and unacceptable. These evaluation forms are useful in that they make clear to the instructors, tutors, and administrative staff which students are having difficulty and need special attention. It is a tremendous aid for the counselor in advising the student and finding out what the root of the problem is.

VII Curriculum and Program Evaluation

The evaluation of the curriculum and program is a constant process. As the instructors work with the students and get feedback from them, they discover new areas to teach or emphasize. The VESL instructor and lab instructor are also constantly exchanging information and helping each other to make modifications in the material they present to the students. To illustrate, the lab instructor might tell the VESL instructor which points in the reading assignments to cover and which ones to pass over. The lab instructor might also indicate English language problems there are in dealing with the students. In our program, for example, the vocational instructor noticed that although the students seemed to understand a certain procedure, they were unable to explain that procedure in English. Consequently, emphasis was placed on explaining procedures in the VESL class. Similarly, the VESL instructor noticed that students simply were not picking up much of the technical vocabulary. The suggestion was made to the lab instructor to write key vocabulary items on the board and to also illustrate or demonstrate in a simplified manner these vocabulary items.
procedures. The lab instructor did this and students began to understand much more than they had initially.

Employers in the field of heating, refrigeration and air conditioning, especially those who have hired our students, have also influenced our curriculum with their perspective as to what language skills are important on the job. They have indicated that one of the most important needs for employees is to be able to communicate with customers. As a result, we began to emphasize more those competencies related to interacting with customers.

In conclusion, the evaluation of our students, curriculum, and program is an ongoing process which matures even as we do in our understanding of how language and people interrelate.
Heating, Refrigeration, and Air Conditioning

A. Soldering and Brazing Tubing
   1a. Form various tube and fitting connections using soft soldering.
   1b. Form various tube and fitting connections using silver brazing.

B. Measuring Resistance, Voltage and Current
   2. Measure resistance using a volt ohm meter (vom).
   3. Measure voltage in an electrical circuit using a vom.

C. Applying Electrical Theory To Circuits
   5. Calculate values for current, resistance and voltage.
   7. Build a parallel circuit and measure the resistance, voltage, and current values in the circuit.
   8. Build a combination circuit, and measure the resistance, voltage, and current values in the circuit.
   9. Wire a 120 volt branch circuit.
  10. Test electrical components and identify defective components.

D. Using Gages
   11. Use pressure and vacuum gages to determine the pressure of the refrigerant system.

E. Checking and Servicing Refrigeration Systems and Controls
   12. Locate repair and specification information using a manufacturer's service manual.
   13. Test refrigerant system for non-condensables.
   14. Evacuate a refrigeration system.
   15. Charge a refrigeration system.
   16. Check refrigerant charge in refrigeration system for temperature and suction pressure.
   17. Transfer refrigerants from one cylinder to another.
   18. Locate and repair leaks in a refrigeration system.
   20. Correct restrictions in capillary tubes.
   21. Check and/or replace a compressor overload.
   22. Check operation of compressors with service valves.
   23. Test a compressor for electrical and mechanical functions.
   24. Replace a hermetic compressor.
   25. Remove and install an evaporator.
E. Checking and Servicing Refrigeration Systems and Controls (cont'd)

27. Check and service air-cooled condensers.
28. Install and adjust a thermostat according to manufacturer's specifications.
29. Identify and record defects of a refrigeration system.
30. Replace solenoid valves.
31. Check and replace current relays.

F. Replacing & Adjusting Heating Devices

32. Install and/or replace a furnace fan limit switch.
33. Adjust the fan/limit controls according to predetermined settings.
34. Light pilot and adjust burner.
Project BEST
VESL

Vocational English as a Second Language Competencies
for Project BEST

A. Job Safety

1. Briefly describe appropriate clothing and personal safety equipment for lab and job.
2. Briefly describe proper maintenance of work area and tools.
3. Identify types and uses of fire extinguishers.
4. Understand and respond to warnings on signs, labels, and service manuals.
5. Identify potential hazards and state how to correct them.
6. Warn others of hazards.
8. Describe proper lifting procedures.

B. Tools and Equipment

1. Identify a service technician's tools.
2. Identify parts of a heating system.
3. Identify parts of a refrigeration/air conditioning system.
4. Describe function and usage of work related supplies with appropriate descriptors.
5. Describe function and usage of work related equipment and tools.

C. Requesting Information

1. Indicate shortage of supplies.
2. State need to replace defective part.
3. Borrow tools or equipment.
4. State problem and ask for assistance from co-worker, instructor, or supervisor.
5. Request supervisor/trainer to check work.

D. Giving and Receiving Information

1. Describe heating and refrigeration/air conditioning related procedures.
2. Report on progress of a specific task.
4. Respond appropriately to positive and negative feedback.
5. Offer explanation or apology for incomplete or unsatisfactory work.
6. Respond to inquiry by giving oral diagnosis of mechanical problem or malfunction.
E. Clarification

1. Express understanding or lack of understanding.
2. Ask someone to repeat a word, phrase, or set of instructions.
3. Ask someone to speak more slowly.
4. Ask someone to pronounce or spell a word.
5. Request meaning of word, phrase, sentence, or abbreviation.
6. Request name or function of an object or substance.
7. Verify comprehension by repeating a word, phrase, or set of instructions.

F. Reading Skills

1. Use a table of contents and index to locate information.
2. Understand and use technical graphs and charts.
3. Locate parts in a parts catalogue; give specifications, prices, etc.
4. Summarize a set of procedures from lab manual.
5. Summarize a brief reading passage from textbook.
6. Summarize instructions from service manuals.

G. Writing Skills

1. Write names of parts and services commonly used on invoices.
2. Write brief job-related messages.

H. Giving and Asking for Locations/Directions

1. Ask for location of desired or needed objects.
2. Explain location of object relative to other objects or storage facilities.
3. Direct someone to a location within a building.
4. Explain location of residence or important buildings relative to city landmarks.
5. Following oral instructions, locate places on a map.
6. Request driving directions to a specific location.
7. Give driving directions to a co-worker.

I. Socializing

1. Introduce yourself and others.
2. Greet a customer, co-worker, or supervisor.
3. Respond appropriately to greetings, statements, and inquiries from customers, co-workers, and supervisors.
4. Hold a social conversation with a customer, co-worker, and supervisors.
5. End a conversation; say good-bye.

J. Telephoning

1. Call in an emergency.
2. Call in sick/late to job or class.
3. Call to request information or assistance.
4. Call to set up an appointment.
5. Call in to order parts.
6. Take written telephone messages.
K. Specialized Job Seeking/Keeping Skills

1. Call for information about job opening; make appointment for interview.
2. Respond to newspaper advertisement by writing letter of application (sample letter).
3. Fill out job application.
4. Respond to interview questions about job interest, work history, educational background, family, health, transportation, salary, etc.
5. Ask questions regarding work conditions, employment policies, salary, benefits, etc.
6. State desired job and shift preference and starting date.
7. Request time off or schedule change.
8. Report absence or tardiness.
VESL COMPETENCY A1: Briefly describe appropriate clothing and personal safety equipment for lab and job.

GRAMMATICAL / LANGUAGE FORMS: Modal-should, infinitive phrase, present continuous.

LANGUAGE SAMPLES:

Instructor: Why should you wear work shoes when you are working on a system?

Student: (You should wear work shoes) to protect your feet (from falling objects.)

RELATED LANGUAGE ITEMS: Teach/Review parts of body and articles of clothing.

SUGGESTED ACTIVITIES: Flashcards—pictures of safety equipment

Resources:

Let's Work Safely p. 12-29
Speaking Up at Work p. 63, 70-71
Developing Shop Safety Skills p. 29
Instructions: Fill in the blanks. Tell what the person should or shouldn't wear in the lab or on the job.

1. He should wear ___________.
2. He should wear a ___________ shirt.
3. He shouldn't wear ___________ clothing.
4. He should wear ___________.
5. He shouldn't wear ___________.
6. He should wear ___________ pants.
7. He should wear ___________.

Answers:
1. safety goggles/safety glasses
2. long-sleeved
3. loose-fitting clothing
4. gloves
5. jewelry
6. long
7. work shoes/ safety shoes/ steel-toed shoes
JOB SAFETY WORKSHEET

Instructions: Answer the following questions in sentences. Use should in your answers. Do not repeat any answers.

1. What should a person wear to protect his/her arms from flying sparks?

2. What should a person wear when working with sharp or heavy objects?

3. What should a person wear to protect his/her eyes from flying particles?

4. What should a person wear so that his/her clothing won't get caught in a machine?

5. What should a person not wear because it could get caught on a machine?

6. What should a person wear to protect his/her legs from injury?

7. What should a person wear to protect his/her toes and feet from falling objects?

Answers:

1. long-sleeves
2. gloves
3. safety goggles/ safety glasses
4. close-fitted clothing
5. jewelry
6. long pants
7. work shoes/ safety shoes/ steel-toed shoes
VESL COMPETENCY A2: Briefly describe proper maintenance of work area and tools.

GRAMMATICAL / LANGUAGE FORMS: Imperatives, Adverb of Frequency/Manner

LANGUAGE SAMPLES:

Instructor: Name two maintenance practices for work area and tools.

Student: Always return all materials and tools to their proper place and keep storage cabinets clean and orderly.

RELATED LANGUAGE ITEMS: Review names of tools, Go over shop safety rules- eg., Do not overload circuits. Do not keep flammable substances near sources of heat.

SUGGESTED ACTIVITIES: Ask students to identify in diagram improper maintenance of work area and tools.

RESOURCES: Let's Work Safely p.70, 71
Developing Shop Safety Skills- p.12, 13
Speaking Up at Work- p.71-73
Taken from Linda Mrowicki's book, "Let's Work Safely!"
VESL COMPETENCY A3: Identify types and use of fire extinguishers.

GRAMMATICAL / LANGUAGE FORMS: There are, used for, yes/no question-Be

LANGUAGE SAMPLES:

Instructor: What types of fire extinguishers are there?
Student: There are foam, carbon dioxide and dry chemical fire extinguishers.
Student: Is type C fire extinguisher used for electrical fires?
Instructor: Yes, it is.

RELATED LANGUAGE ITEMS: Vocabulary related to fires (ordinary combustibles, flammable liquids, grease, etc.)

SUGGESTED ACTIVITIES: Simulated demonstration of use of fire extinguishers. Have students locate nearest fire extinguishers and identify type of extinguisher.

RESOURCES: Developing Shop Safety Skills
Let's Work Safely- p.86-88
Speaking Up at Work
Fire extinguishers are rechargeable and should be checked periodically for charge (Figure 80).

**FIGURE 78.** Type ABC fire extinguisher for use in shops effective against all classes of fires.

**FIGURE 80.** A fire extinguisher must be inspected regularly and be fully charged.

<table>
<thead>
<tr>
<th>KIND OF FIRE</th>
<th>APPROVED TYPE OF EXTINGUISHER</th>
</tr>
</thead>
<tbody>
<tr>
<td>Decide the class of fire you are fighting...</td>
<td>Match up proper extinguisher with class of fire shown at left</td>
</tr>
<tr>
<td>Class A Fires Use These Extinguishers</td>
<td>Ordinary Combustibles</td>
</tr>
<tr>
<td>Ordinary Combustibles</td>
<td>Wood</td>
</tr>
<tr>
<td>Paper</td>
<td>Cloth, Etc.</td>
</tr>
<tr>
<td>Class B Fires Use These Extinguishers</td>
<td>Flammable Liquids, Grease</td>
</tr>
<tr>
<td>Flammable Liquids</td>
<td>Gasoline</td>
</tr>
<tr>
<td>Paints</td>
<td>Oils, Etc.</td>
</tr>
<tr>
<td>Class C Fires Use These Extinguishers</td>
<td>Electrical Equipment</td>
</tr>
<tr>
<td>Electrical Equipment</td>
<td>Motors</td>
</tr>
<tr>
<td>Switches, Etc.</td>
<td></td>
</tr>
</tbody>
</table>

**FIGURE 79.** Matching fire extinguishers to classes of fires.
VESL COMPETENCY A4: Understand and respond to warnings on signs, labels and service manuals.

GRAMMATICAL / LANGUAGE FORMS: What question- Do, mean

LANGUAGE SAMPLES:

Student: What does "flammable" mean?  
(combustible)  
(caution)  
(high voltage)  
(adequate ventilation)

Instructor: Flammable means that something can easily start on fire and burn quickly.

RELATED LANGUAGE ITEMS: Colors related to emergency/danger: red, black, and yellow.

SUGGESTED ACTIVITIES:

RESOURCES: Let's Work Safely - p.21, 27, 38, 80, 84  
Speaking Up at Work - p.73, 74
Instructions: Match the number of the picture with the words of the sign.

1. Cross
2. Pull Down
3. Fire Extinguisher
4. Exit
5. Eye-Clen
6. No Smoking
7. Flammable
8. Emergency Exit
9. Eyewash Station

a. Danger: High Voltage
b. First Aid
c. Fire Extinguisher
d. Fire Alarm
e. No Smoking
f. Flammable
g. Emergency Exit
h. Eyewash Station
GENERAL

These compact furnaces are styled for space saving installation and include a wide range of heating capacities.

All furnaces are natural gas fired, with either standing (continuously burning) pilot or spark ignition. Standing pilot models are easily convertible for operation with liquified petroleum (propane) gas.

The furnaces are completely factory assembled, wired and tested to assure dependable and economical operation.

The cabinets are fabricated from heavy-gauge steel, and coated with a durable, baked enamel finish.

All models feature low operating sound levels, and are equipped with protective safety devices.

REFERENCE

Installer should pay particular attention to the words:

NOTE, CAUTION, and WARNING. NOTES are intended to clarify or make the installation easier. CAUTIONS are given to prevent equipment damage. WARNINGS are given to alert the installer that personal injury and/or equipment damage may result if installation procedures are not handled properly.

INSPECTION

As soon as a unit is received, it should be inspected for possible damage during transit. If damage is evident, the extent of the damage should be noted on the carrier’s freight bill. A separate request for inspection by the carrier’s agent should be made in writing.

Also, before installation, unit should be checked for screws or bolts which may have loosened in transit.

NOMENCLATURE

<table>
<thead>
<tr>
<th>P A</th>
<th>FS</th>
<th>-L</th>
<th>D08</th>
<th>N 060</th>
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<tr>
<td></td>
<td>Nominal Capacity (MBH)</td>
<td>Type Gas</td>
<td></td>
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<tr>
<td></td>
<td>N = Natural</td>
<td>P = Liquid Propane</td>
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<td></td>
<td>Type Drive* and CFM</td>
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<td></td>
<td>*D = Direct-drive</td>
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</tr>
<tr>
<td></td>
<td>Voltage Code (L = 115 V-60 Hz)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Product Identifier</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>FS = Upflow, Std. Pilot</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>FC = Upflow, Spark Ign.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Product Generation</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>A = 1st, B = 2nd, etc.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Product Category</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>P = Furnaces</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

LIMITATIONS

Size of unit for proposed installation should be based on heat loss calculation made according to the methods of the Air Conditioning Contractors of America (ACCA).

Check rating plate to make certain the unit is equipped to burn the type of gas supplied.

Do not install this unit in a mobile home. This furnace is designed for installation in a building constructed on-site.

A furnace installed in a residential garage shall be located so that all burners and burner ignition devices are located not less than 18" above garage floor, and located or protected to prevent damage by vehicles.

WARNING: Blower and burners must never be operated without blower door in place. This is to prevent drawing of dangerous fumes (which could contain hazardous carbon monoxide) into the home, which could result in personal injury or death.

Where local regulations are at a variance with instructions, installer should adhere to local codes, or in the absence of local codes, the installation must conform with American National Standard, National Fuel Gas Code (Z223.1-1980).

LOCATION

Choose location for unit near a chimney or vent. Allow clearance from combustible materials as listed under "CLEARANCES", insuring that service access is allowed for both the burner and blower. Unit must be installed in a level position.

When the furnace is used in conjunction with a cooling unit, the furnace must be installed parallel with or on the upstream side of the cooling unit to avoid condensation in the heat exchanger. When a parallel flow arrangement is used, the dampers or other means used to control air flow shall be adequate to prevent chilled air from entering the furnace, and if manually operated, must be equipped with means to prevent operation of either unit unless the damper is in the full heat or cool position.

CLEARANCES

These units are A.G.A. design certified for closet installation on a wood floor, but must not be installed on (or adjacent to) carpeting, tile, or any other combustible material. Minimum clearance from any surface of enclosure is listed in Table 1. For installations other than closet, clearances listed are from combustible material. If unit is installed in a utility room, door to room should permit removal of the largest component. A 30 inch service access must be provided at front of the unit.
A. Job Safety

VESL COMPETENCY A5: Identify potential hazards and state how to correct them.

GRAMMATICAL/LANGUAGE FORMS:
- Would like a lot of, comparative adjective
- There is/are

LANGUAGE SAMPLES:

Worker: I'd like to report an unsafe condition (a safety hazard).
Supervisor: What's the problem?
Worker: There's a lot of refrigerant in the air. We need better ventilation.
(or There isn't a lot of light here. We need better lighting.)

RELATED LANGUAGE ITEMS:
- There is a lot of + non-count noun versus
- There are a lot of + count noun

SUGGESTED ACTIVITIES:
- Check own lab for possible safety hazards.

RESOURCES:
- Speaking Up- p.64-65
- Let's Work Safely- p.62-65
A. Job Safety

VESL COMPETENCY A6: Warn others of hazards.

GRAMMATICAL / LANGUAGE FORMS:
- Imperative - positive and negative, Watch/
  Look out (for), Thanks for + ing
- Modal - could/might

LANGUAGE SAMPLES:

Student: Watch out (for the torch)! It's hot!
Student: Thanks for warning me.
Worker: Don't walk there! The floor is slippery. You could fall.
Worker: Thanks for telling me.

RELATED LANGUAGE ITEMS:
- Adjectives - hot, sharp, slippery, etc.

SUGGESTED ACTIVITIES:

RESOURCES:
- Speaking Up at Work - p.64-67
- Let's Work Safely - p.78-81
Job Safety - Warning Others!

Instructions: Fill in the blanks with an appropriate word.

1. (Be) careful for the oil on the floor! You could (fall).
2. (Watch) out for the hot torch! You could (burn) yourself.
3. (Pay) attention to what you're doing! You (hurt) yourself.
4. Don't (push) on the wrench! It could (slide) and (hit) you in the face.
5. Don't (bend) your back! You could (pull) a muscle.
6. Don't (distract) others while they are working! They could (have) an accident.
7. Don't (fill) refrigerant cylinders more than 85%! They could (burst).
8. Don't (smoke) near these gasoline cans. They could (ignite).
9. (Leave) the room if you’re dizzy! Refrigerant lines could be leaking.

10. Always (turn off) the electrical power when working on a refrigeration system. You could accidentally (touch) a live wire.

11. Always (wear) goggles and gloves when handling liquid refrigerant! You could (burn) yourself if there was a sudden leak.

12. Never (wear) jewelry in the lab or on the job. It could (get) caught in a machine or on a corner.
VESL COMPETENCY A7: Report accidents in simple terms.

GRAMMATICAL / LANGUAGE FORMS:
- want + infinitive
- reflexive pronoun
- past continuous
- adverbial clause - manner
- simple past

LANGUAGE SAMPLES:

Worker: I want to report an injury.
Supervisor: What happened?
Worker: I burned myself while I was using the torch.

(John burned himself while he was using the torch.)

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES:
- Substitution Drill- I burned myself, he burned himself, she cut herself
- Role-play- reporting injuries to supervisor or co-worker.

RESOURCES:
- Let's Work Safely- p. 90-96
A: Hi, Bob.
B: Hi, Bill. How are you doing?
A: Okay. How about yourself?
B: Pretty good. Thanks. Say, did you hear about Al?
A: No, I didn't. What happened?
B: Well, he had a minor accident in the lab yesterday. He wanted to use someone's torch after they were finished using it. Neither of them were thinking. Al grabbed the torch by the hot end and burned his hand.
A: Was it serious?
B: No, but it is painful with all those blisters on his hand.
A: He should be more careful.
B: Yeah, but I think we all need to be more careful.
A: Yeah, you're right.
VESL COMPETENCY A8: Describe proper lifting procedures.

GRAMMATICAL / LANGUAGE FORMS: Imperative, Imperative + if clause

LANGUAGE SAMPLES:

Instructor: What is the proper procedure for lifting an object?

Student: First, estimate the load to be lifted. Get help if you need it. If you work with someone, work as a team.

RELATED LANGUAGE ITEMS: Review parts of body and terminology related to body position-bed, kneel, twist, shift, etc.

SUGGESTED ACTIVITIES: Demonstration - by instructor and students of lifting procedure

Strip story - divide students into groups; each group receives a set of steps in jumbled order and must place strips in correct order.

RESOURCES: Developing Shop Safety - p.57
Let's Work Safely - p.41-45
2. AVOIDING INJURIES FROM LIFTING

The old saying of "use your head and save your back" is appropriate to work in the shop. One out of five industrial injuries involves the back. Medical expenses amounting to more than 25 percent of treatment costs are incurred in treating back injuries. But the cost in dollars is nothing compared to the potential lifelong pain and limited movement as the result of back injuries. In addition to back problems, improper lifting can cause muscle spasms, ruptured and torn ligaments. Use hoists, jacks, carts and wheel trucks to lift and move dead weight. Rely on mechanical devices or the assistance of others to move heavy objects. Refer to pamphlets No. 193.19, A New Way to Lift, National Safety Council and OSALS—175 Safe Lifting, U. S. Department of Labor Training Program.

Avoid lifting whenever possible. Move heavy objects by pushing, pulling, rolling or sliding. Avoid awkward positions (Figure 116). To lift properly, proceed as follows:

1. Estimate the load to be lifted.
   If there is any doubt, get mechanical assistance or that of another person. If you work with someone, work as a team. Don't be a show-off.

2. Check your footing.
   Avoid slippery or hazardous materials or areas. Spread your feet slightly (comfortably) with one foot slightly ahead of the other and along side the object.

3. Bend knees, kneel or squat.
   Don't bend your back to reach under the load. First get close to the object being lifted.

4. Use blocking under objects to help get a hand hold and to prevent mashed fingers.

5. Get a good grip.
   Be sure you can maintain your grip on an object. The surface must be free of oily or slippery material. Use gloves when handling sharp or rough objects.

6. Let legs do the lifting.
   To do the lifting, straighten your legs, letting the powerful leg, arm and shoulder muscles do the lifting. Remember, your back muscles are very thin as compared to the leg muscle bundles which are eight to ten inches in diameter.

7. Shift the feet to turn.
   When turning, shift the position of your feet rather than twist your body at the waist. This action eliminates twisting the spine and possible rupture of bone-separating cartilage.

8. Lower the load.
   In putting the load down to the floor from carrying position, bend the knees, keep the back straight, and use the leg and arm muscles to lower the load.


FIGURE 116. Lifting safely.

\*\*\*\*

Taken from Shop Safety Skills
Review of Safety

WORD FIND

Instructions: Which word does not belong with the other three words? Write the letter of that word next to the number.

1. _____
   a. pull
   b. wrench
   c. push
   d. slip

2. _____
   a. ignite
   b. explosive
   c. non-flammable gas
   d. combustibles

3. _____
   a. fire extinguisher
   b. emergency exits
   c. prevent
   d. fire alarm

4. _____
   a. glare
   b. injury
   c. safety goggles
   d. work shoes
WORD FIND

5. __________
   a. -lying particles
   b. "mushroom" heads
   c. grind
   d. Cheary

6. __________
   a. back muscles
   b. knees
   c. leg muscles
   d. lifting

7. __________
   a. heavy objects
   b. overload
   c. avoid
   d. injury

8. __________
   a. Watch out
   b. be careful
   c. pay attention
   d. wet floor

9. __________
   a. electrical shock
   b. "live" wire
   c. wire high concentration
   d. outlet
WORD FIND

10. _______
   a. precaution
   b. carelessness
   c. injury
   d. distract

11. _______
   a. cadmium fumes
   b. irritate
   c. toxic
   d. poisonous

Answer Key

1. a
2. c
3. c
4. b
5. d
6. a
7. b
8. d
9. c
10. a
11. b
B. Tools and Equipment

VESL COMPETENCY B1: Identify a service technician's tools.

GRAMMATICAL / LANGUAGE FORMS: This/That, These/Those, What kind of, compound nouns, singular and plural noun forms.

LANGUAGE SAMPLES:

Instructor: What is this (called)?
Student: That's a wrench.
Instructor: What are these (called)?
Student: These are screwdrivers.
Instructor: What kind of wrench is this?
Student: That's a box socket wrench.

RELATED LANGUAGE ITEMS: Adjectives come before nouns.

SUGGESTED ACTIVITIES: Flashcards - with pictures of tools, names on back, good for pair activity.
Matching exercise - match names and tools or pictures of tools.

RESOURCES: Modern Refrigeration and Air Conditioning - p.52
Fig. 2-40. Basic hand tool assortment for refrigeration service. 1—Nut spinner. 2—Wrench, refrigeration ratchet. 3—Wrench, flare nut. 4—Wrench, open end. 5—Wrench, double hex, combination. 6—Wrench, box socket — double hex offset. 7—Punch, taper. 8—Punch, pin. 9—Pliers, diagonal cutting. 10—Pliers, needlenose. 11—Snap, timer's. 12—Pliers, pinch-off. 13—Screwdriver, standard tip. 14—Handle ratchet. 15—Extension, 4-in-1. 16—Wrench, hex head (Allen). 17—Chisel, cold. 18—Punch, center. 19—Punch; starter. 20—Pliers, gripping — slip joint. 21—Pliers, i-in. man. 22—Screwdriver, Phillips. 23—Handle, sliding bar. 24—Socket, Weatherhead. 25—Socket, double hex. 26—Socket, magnetic. 27—Gage, ruler. 28—Pliers, interlocking joint. 29—Adaptor. 30—Universal joint. 31—Socket, double hex deep. 32—Socket, Phillips screwdriver. 33—Socket, clutch screwdriver. 34—Socket, standard screwdriver. 35—File handle. 36—File, half round. 37—Cutter, tube. 38—Stethoscope, mechanic's. 39—Screwdriver, offset. 40—Pliers, large, in. locking joint. 41—Wrench, pipe. 42—Screwdriver, clutch. 43—Puller, two-jaw. 44—Torque wrench, English. 45—Flaring tool. 46—Screw starter. 47—Hammer, ball peen. 48—Hammer, plastic tip. 49—Hacksaw, hand. 50—Drill, electric.

(Snap-on Tools Corp.)
B. Tools and Equipment

VESL COMPETENCY B2: Identify parts of a heating system.

GRAMMATICAL / LANGUAGE FORMS: Yes/No question-present Do
Where question-pres. Be, Compound nouns,
Prepositional phrases

LANGUAGE SAMPLES:

Instructor: Does the burner orifice supply gas to the burner?
Student: Yes, it does.
Instructor: Is the heat exchanger above or below the combustion chamber?
Student: It's above the combustion chamber.
Instructor: Where is the cold air entrance (located)?
Student: It's (located) at the base of the furnace.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES:

Have a diagram of a heating system with names of parts missing; students fill in the names.
Students point out parts of system on an actual system.
Students formulate own question and ask classmates the answers.

RESOURCES:

Modern Refrigeration and Air Conditioning—p.672-680
THERMOSTAT, LOCATED IN WARMED ROOM

WARM (HEATED) AIR

COLD AIR

FLAME IN FIRE POT

FUEL

STACK GAS

HAND SHUTOFF

GAS BURNER CONTROL

THERMOCOUPLE, SAFETY GAS SHUTOFF.

GAS BURNER

ELECTRIC POWER SUPPLY

PRESSURE REGULATOR

GAS SUPPLY

FLUE

HIGH LIMIT CONTROL

AIR BREAK

FURNACE JACKET

COMBUSTION CHAMBER

HEAT EXCHANGER

ATMOSPHERIC AIR TO BURNER

THERMOCOUPLE PILOT

WARM AIR TO ROOM

COLD AIR FROM ROOMS

WARM AIR TO ROOM

COLD AIR FROM ROOMS
VESL COMPETENCY B3: Identify parts of a refrigeration/air conditioning system.

GRAMMATICAL/LANGUAGE FORMS: Where question-pres. Be, What quest-pres.Do
Yes/No quest-pres. Do, Prepositional phrases

LANGUAGE SAMPLES:

Student: Where is the cooling coil (located)?
Instructor: It's on the low pressure side.
Student: What does the condenser coil do?
Instructor: It removes heat from the refrigerant vapor.
Student: Does the pressure rise in the compressor?
Instructor: Yes, it does.
Student: Is the flow control on the low or high pressure side?
Instructor: It's on the low pressure side.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES:

Students formulate yes/no questions and information questions from statements and then ask each other the questions.

Students point out parts and function of these parts on actual systems or in a diagram.

RESOURCES:

Modern Refrigeration and Air Conditioning-
p.73-98
The motor and the compressor drive are at atmospheric pressure. The pressure inside the crankcase will vary depending upon the refrigerant used and the temperature. Sometimes it may be considerably above atmospheric pressure; at other times, it may be below. Refrigerant vapor cannot be allowed to flow out or air to flow into the crankcase. Either would quickly ruin the operation of the system.

3.6 COMPRESSION SYSTEM USING HIGH-SIDE FLOAT REFRIGERANT CONTROL

The high-side float system is a flooded system. The evaporator is always filled with liquid refrigerant.

Fig. 3-6 is a schematic diagram of this system. As the compressor runs, liquid refrigerant flows from the liquid line into the high-side float mechanism.

As soon as enough liquid refrigerant has entered the high-side float mechanism, it will raise the float ball. The refrigerant will then begin to flow through the control to the evaporator. Since the evaporator is under low pressure, the tubing connecting the high-side float and the evaporator should be insulated. A capillary tube refrigerant line is frequently used.

If a different size line is used, it should have a weight valve at the evaporator to prevent the refrigerant from evaporating in the connecting line. Fig. 3-6 shows a weight valve in the connecting line.
Window Air Conditioner Schematic

- 220 Vac
- Neutral
- Control Switch
- Thermostat
- Bimetal Overload
- Compressor Motor Run Capacitor
- Fan Motor Run Capacitor
- Compressor Motor
- PSC Compressor Motor
- Med.
- Low
- High
- L1
- L2
VESL COMPETENCY B4: Describe function and usage of work related supplies with appropriate descriptors.

GRAMMATICAL/LANGUAGE FORMS:
- What kind of
- Modal question—should,
- tag question
- Compound nouns
- Adjectives

LANGUAGE SAMPLES:

<table>
<thead>
<tr>
<th>Student:</th>
<th>Instructor:</th>
</tr>
</thead>
<tbody>
<tr>
<td>What kind of refrigerant is this?</td>
<td>That's R-12 refrigerant.</td>
</tr>
<tr>
<td>Should I use R-12 or R-22 for this system?</td>
<td>You should use R-12.</td>
</tr>
<tr>
<td>I should use 3/4&quot; tubing for that, right?</td>
<td>Yes, that's right.</td>
</tr>
</tbody>
</table>

RELATED LANGUAGE ITEMS:
- Measurements— in fractions.
- Supplies include such things as tubing, gaskets, refrigerant, screws, fittings.

SUGGESTED ACTIVITIES:
- Students practice identifying and reading sizes and numbers of supplies from a list price catalog.

RESOURCES:
- Modern Refrigeration and Air Conditioning—p.39, 44-45, 47
Copper Tubing

**Thermal Capillary Tube Chaser Kit**

This kit has 10 pieces of lead alloy wire a few thousands of an inch smaller than the OD of the various capillary tube. Cut a 3/8” piece of wire to use as a “booster” IL pushed through the tube by the hydraulic action of the thermal tube cleaner. After cleaning away the obstruction the lead wire will enter the evaporation chamber and harmlessly set. Kit completes with 10 sizes of lead wire, 3/8” and a capillary tube changing tool.

**Small Size Capillary Tubing**

<table>
<thead>
<tr>
<th>OD</th>
<th>OD</th>
<th>Per 100 Ft.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/4”</td>
<td>0.20”</td>
<td>0.75”</td>
</tr>
<tr>
<td>1/8”</td>
<td>0.125”</td>
<td>0.50”</td>
</tr>
</tbody>
</table>

**Soldering Fittings**

Reducing bushing fits in 1/4” OD solder fittings and uses 1/8” OD tubing.

**Type K Soft Copper Tubing 60 Foot Coils**

<table>
<thead>
<tr>
<th>OD</th>
<th>50 Ft.</th>
<th>500 Ft.</th>
<th>Roll</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/8”</td>
<td>0.375”</td>
<td>1.5”</td>
<td>497.70</td>
</tr>
<tr>
<td>1/2”</td>
<td>0.50”</td>
<td>2.0”</td>
<td>995.40</td>
</tr>
<tr>
<td>5/8”</td>
<td>0.625”</td>
<td>2.5”</td>
<td>1,247.00</td>
</tr>
<tr>
<td>7/8”</td>
<td>0.75”</td>
<td>3.0”</td>
<td>1,498.60</td>
</tr>
</tbody>
</table>

**Solid Copper Pipe Straps**

Copper tubing is made to ASTM and Federal Government specifications. We allow charge a premium on shipments of 20 ft lengths, we suggest purchases in 10 ft lengths.

**Watsco Strain-O-Kap**

Combination strainer and capillary has 3 mesh screen 60, 80, and 120 mesh. Three screens screen the refrigerant and break up the turbulence and oil particles to deliver a clean and efficient supply of refrigerant to the capillary. With installation instructions. For refrigeration units 1/20 to 1/3 HP, water coolers 1/4 to 1/3 HP, refrigeration units 1/20 to 1/5 HP. Have 7-1/2 ft cap tube cap.

**Watsco Strain-O-Kap**

1/4” SAE 1/4” OD 0.16

**Watsco 2-In-1 Brush**

Easy cleaning of tubing and fittings. These stainless steel brushes are ideal for cleaning O.D. of the tubing and I.D. of the I.D. of the tubing for fast and secure soldering jobs. Brushes come with two handles and at it all in your tool box and hold up in use. Also shown are copper pipe straps for Part No. 1385 and 1395.

**Refrigeration Dehydrated And Sealed Soft Copper Tubing**

**NOTICE**

World copper prices are fluctuating erratically. Our copper prices may go down or up depending on the market. However, we guarantee to give you the lowest possible prices.

The standard soft dehydrated copper tubing is made in the wall thickness recommended by the Copper and Brass Research Association to the National Bureau of Standards. Each size has ample strength for its capacity. First, clean tubing properly annealed to the right temper for flaring. Priced and sold in 50 foot lots. Please order by the coil.

**50 Foot Coils**

<table>
<thead>
<tr>
<th>OD</th>
<th>OD</th>
<th>Wall Thick</th>
<th>Approx. Wt</th>
<th>Per Coil</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/8”</td>
<td>0.125”</td>
<td>.014”</td>
<td>8.12</td>
<td>$8.12</td>
</tr>
</tbody>
</table>

**Comparison**

**Hard Copper Refrigeration Tubing**

Heavy duty tubing for refrigeration and general plumbing and heating use. Also for underground use.

**OD Size Shown**

<table>
<thead>
<tr>
<th>10 Ft.</th>
<th>20 Ft.</th>
<th>O.D.</th>
<th>Wall Thick</th>
<th>OD</th>
<th>Ft.</th>
<th>Lb.</th>
<th>Per Ft.</th>
<th>Per O.D.</th>
</tr>
</thead>
<tbody>
<tr>
<td>7000A</td>
<td>7000C</td>
<td>3/8”</td>
<td>.035”</td>
<td>.050”</td>
<td>25</td>
<td>2.30</td>
<td>29.14</td>
<td>1.1726A</td>
</tr>
<tr>
<td>7001A</td>
<td>7001C</td>
<td>3/4”</td>
<td>.039”</td>
<td>.055”</td>
<td>25</td>
<td>4.20</td>
<td>64.38</td>
<td>1.4183</td>
</tr>
<tr>
<td>7002C</td>
<td>7002C</td>
<td>1”</td>
<td>.042”</td>
<td>.060”</td>
<td>25</td>
<td>6.11</td>
<td>99.56</td>
<td>2.2362</td>
</tr>
<tr>
<td>7003C</td>
<td>7003C</td>
<td>1 1/4”</td>
<td>.046”</td>
<td>.065”</td>
<td>25</td>
<td>8.05</td>
<td>124.77</td>
<td>3.0541</td>
</tr>
<tr>
<td>7004C</td>
<td>7004C</td>
<td>1 1/2”</td>
<td>.050”</td>
<td>.070”</td>
<td>25</td>
<td>9.99</td>
<td>149.97</td>
<td>3.8720</td>
</tr>
</tbody>
</table>

**"L"-Type A.C.R. Tubing**

Used for interior plumbing and heating.

| 7021A  | 7021C  | 3/8” | .035” | .050” | 25  | 2.30 | 29.14  | 1.1726A  |
| 7022A  | 7022C  | 3/4” | .039” | .055” | 25  | 4.20 | 64.38  | 1.4183   |
| 7023A  | 7023C  | 1”   | .042” | .060” | 25  | 6.11 | 99.56  | 2.2362   |
| 7024A  | 7024C  | 1 1/4”| .046” | .065” | 25  | 8.05 | 124.77 | 3.0541   |
| 7025A  | 7025C  | 1 1/2”| .050” | .070” | 25  | 9.99 | 149.97 | 3.8720   |

**Type "Hi" Tubing**

Light duty tubing for waste vents, water, drainage, etc.

| 7041A  | 7041C  | 3/8” | .035” | .050” | 25  | 2.30 | 29.14  | 1.1726A  |
| 7042A  | 7042C  | 3/4” | .039” | .055” | 25  | 4.20 | 64.38  | 1.4183   |
| 7043A  | 7043C  | 1”   | .042” | .060” | 25  | 6.11 | 99.56  | 2.2362   |
| 7044A  | 7044C  | 1 1/4”| .046” | .065” | 25  | 8.05 | 124.77 | 3.0541   |
| 7045A  | 7045C  | 1 1/2”| .050” | .070” | 25  | 9.99 | 149.97 | 3.8720   |
### 56 Solder Fittings

#### Solder Coupling

Solder couplings with the same female solder connections at both ends to take copper tubing.

<table>
<thead>
<tr>
<th>No</th>
<th>OD Tubing</th>
<th>Normal Pipe Size</th>
<th>Pkg. Quan.</th>
<th>Pkg. Lot Each Piece</th>
<th>Pkg. Lots Per 100 Each Piece</th>
</tr>
</thead>
<tbody>
<tr>
<td>11081</td>
<td>1/4&quot;</td>
<td>3/16&quot;</td>
<td>20</td>
<td>0.6</td>
<td>0.06</td>
</tr>
<tr>
<td>11082</td>
<td>3/8&quot;</td>
<td>1/8&quot;</td>
<td>20</td>
<td>0.9</td>
<td>0.09</td>
</tr>
<tr>
<td>11083</td>
<td>5/8&quot;</td>
<td>5/32&quot;</td>
<td>20</td>
<td>1.8</td>
<td>0.18</td>
</tr>
<tr>
<td>11084</td>
<td>7/8&quot;</td>
<td>7/32&quot;</td>
<td>20</td>
<td>3.0</td>
<td>0.30</td>
</tr>
<tr>
<td>11085</td>
<td>1-1/8&quot;</td>
<td>1-1/16&quot;</td>
<td>20</td>
<td>3.8</td>
<td>0.38</td>
</tr>
<tr>
<td>11086</td>
<td>1-1/4&quot;</td>
<td>1-1/8&quot;</td>
<td>20</td>
<td>5.0</td>
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</tr>
<tr>
<td>11087</td>
<td>1-1/2&quot;</td>
<td>1-3/16&quot;</td>
<td>20</td>
<td>9.0</td>
<td>0.90</td>
</tr>
<tr>
<td>11088</td>
<td>2&quot;</td>
<td>1-1/8&quot;</td>
<td>20</td>
<td>18.0</td>
<td>1.80</td>
</tr>
</tbody>
</table>

#### Reducing Bushing

Reducing bushing with one end male to fit into a fitting and one female to take copper tubing.

<table>
<thead>
<tr>
<th>No</th>
<th>OD Bushing</th>
<th>OD Pipe</th>
<th>Pkg. Quan.</th>
<th>Pkg. Lot Each Piece</th>
<th>Pkg. Lots Per 100 Each Piece</th>
</tr>
</thead>
<tbody>
<tr>
<td>11141</td>
<td>3/8&quot;</td>
<td>5/8&quot;</td>
<td>20</td>
<td>0.6</td>
<td>0.06</td>
</tr>
<tr>
<td>11142</td>
<td>5/8&quot;</td>
<td>7/8&quot;</td>
<td>20</td>
<td>1.8</td>
<td>0.18</td>
</tr>
<tr>
<td>11143</td>
<td>7/8&quot;</td>
<td>1&quot;</td>
<td>20</td>
<td>3.0</td>
<td>0.30</td>
</tr>
<tr>
<td>11144</td>
<td>1&quot;</td>
<td>1&quot;</td>
<td>20</td>
<td>4.0</td>
<td>0.40</td>
</tr>
</tbody>
</table>

#### Solder Tubing Caps

With female solder connection to cap copper tubing.

<table>
<thead>
<tr>
<th>No</th>
<th>OD Tubing</th>
<th>Pkg. Quan.</th>
<th>Pkg. Lot Each Piece</th>
<th>Pkg. Lots Per 100 Each Piece</th>
</tr>
</thead>
<tbody>
<tr>
<td>11089</td>
<td>1/4&quot;</td>
<td>20</td>
<td>0.6</td>
<td>0.06</td>
</tr>
<tr>
<td>11090</td>
<td>3/8&quot;</td>
<td>20</td>
<td>1.8</td>
<td>0.18</td>
</tr>
<tr>
<td>11091</td>
<td>5/8&quot;</td>
<td>20</td>
<td>3.0</td>
<td>0.30</td>
</tr>
<tr>
<td>11092</td>
<td>7/8&quot;</td>
<td>20</td>
<td>4.0</td>
<td>0.40</td>
</tr>
<tr>
<td>11093</td>
<td>1&quot;</td>
<td>20</td>
<td>6.0</td>
<td>0.60</td>
</tr>
</tbody>
</table>

#### Suction Line P-Traps

These wrought copper P-Traps are installed at the bottom of the vertical suction line rearing to the compressor. A small amount of oil seems to remain trapped in the P-Trap, but in practice for some reason the P-Trap helps return the fluid trapped away by the refrigerant back to the compressor.

<table>
<thead>
<tr>
<th>No</th>
<th>OD Tubing</th>
<th>OD Pipe</th>
<th>Pkg. Quan.</th>
<th>Pkg. Lot Each Piece</th>
<th>Pkg. Lots Per 100 Each Piece</th>
</tr>
</thead>
<tbody>
<tr>
<td>11094</td>
<td>1/4&quot;</td>
<td>3/8&quot;</td>
<td>20</td>
<td>0.6</td>
<td>0.06</td>
</tr>
<tr>
<td>11095</td>
<td>3/8&quot;</td>
<td>1/2&quot;</td>
<td>20</td>
<td>1.8</td>
<td>0.18</td>
</tr>
<tr>
<td>11096</td>
<td>1/2&quot;</td>
<td>5/8&quot;</td>
<td>20</td>
<td>3.0</td>
<td>0.30</td>
</tr>
<tr>
<td>11097</td>
<td>5/8&quot;</td>
<td>7/8&quot;</td>
<td>20</td>
<td>4.0</td>
<td>0.40</td>
</tr>
</tbody>
</table>

#### Reducer Bushing to Male Pipe

With a male end to fit into solder fitting and the other end male to connect a solder tubing fitting.

<table>
<thead>
<tr>
<th>No</th>
<th>OD Bushing</th>
<th>OD Pipe</th>
<th>Pkg. Quan.</th>
<th>Pkg. Lot Each Piece</th>
<th>Pkg. Lots Per 100 Each Piece</th>
</tr>
</thead>
<tbody>
<tr>
<td>11145</td>
<td>3/8&quot;</td>
<td>5/8&quot;</td>
<td>5</td>
<td>0.6</td>
<td>0.06</td>
</tr>
<tr>
<td>11146</td>
<td>5/8&quot;</td>
<td>7/8&quot;</td>
<td>5</td>
<td>1.8</td>
<td>0.18</td>
</tr>
<tr>
<td>11147</td>
<td>7/8&quot;</td>
<td>1&quot;</td>
<td>5</td>
<td>3.0</td>
<td>0.30</td>
</tr>
<tr>
<td>11148</td>
<td>1&quot;</td>
<td>1&quot;</td>
<td>5</td>
<td>4.0</td>
<td>0.40</td>
</tr>
</tbody>
</table>

#### 45° Solder Elbows

Female copper to copper solder elbows at a 45° angle to take copper tubing.

<table>
<thead>
<tr>
<th>No</th>
<th>OD Bushing</th>
<th>OD Pipe</th>
<th>Pkg. Quan.</th>
<th>Pkg. Lot Each Piece</th>
<th>Pkg. Lots Per 100 Each Piece</th>
</tr>
</thead>
<tbody>
<tr>
<td>11098</td>
<td>3/8&quot;</td>
<td>5/8&quot;</td>
<td>5</td>
<td>0.6</td>
<td>0.06</td>
</tr>
<tr>
<td>11099</td>
<td>5/8&quot;</td>
<td>7/8&quot;</td>
<td>5</td>
<td>1.8</td>
<td>0.18</td>
</tr>
<tr>
<td>11100</td>
<td>7/8&quot;</td>
<td>1&quot;</td>
<td>5</td>
<td>3.0</td>
<td>0.30</td>
</tr>
</tbody>
</table>

#### Solder Elbows

Female copper to female copper solder elbows for joining two copper tubes where a 90° bend is necessary.

<table>
<thead>
<tr>
<th>No</th>
<th>OD Tubing</th>
<th>OD Pipe</th>
<th>Pkg. Quan.</th>
<th>Pkg. Lot Each Piece</th>
<th>Pkg. Lots Per 100 Each Piece</th>
</tr>
</thead>
<tbody>
<tr>
<td>11061</td>
<td>3/8&quot;</td>
<td>3/8&quot;</td>
<td>5</td>
<td>0.6</td>
<td>0.06</td>
</tr>
<tr>
<td>11062</td>
<td>3/8&quot;</td>
<td>1/2&quot;</td>
<td>5</td>
<td>1.8</td>
<td>0.18</td>
</tr>
<tr>
<td>11063</td>
<td>1/2&quot;</td>
<td>5/8&quot;</td>
<td>5</td>
<td>3.0</td>
<td>0.30</td>
</tr>
<tr>
<td>11064</td>
<td>5/8&quot;</td>
<td>7/8&quot;</td>
<td>5</td>
<td>4.0</td>
<td>0.40</td>
</tr>
</tbody>
</table>

#### Street Elbow

A 90° elbow with one end male to fit into a solder fitting and the other end female to take copper tubing.

<table>
<thead>
<tr>
<th>No</th>
<th>OD Tubing</th>
<th>OD Pipe</th>
<th>Pkg. Quan.</th>
<th>Pkg. Lot Each Piece</th>
<th>Pkg. Lots Per 100 Each Piece</th>
</tr>
</thead>
<tbody>
<tr>
<td>11101</td>
<td>3/8&quot;</td>
<td>3/8&quot;</td>
<td>5</td>
<td>0.6</td>
<td>0.06</td>
</tr>
<tr>
<td>11102</td>
<td>3/8&quot;</td>
<td>1/2&quot;</td>
<td>5</td>
<td>1.8</td>
<td>0.18</td>
</tr>
<tr>
<td>11103</td>
<td>1/2&quot;</td>
<td>5/8&quot;</td>
<td>5</td>
<td>3.0</td>
<td>0.30</td>
</tr>
<tr>
<td>11104</td>
<td>5/8&quot;</td>
<td>7/8&quot;</td>
<td>5</td>
<td>4.0</td>
<td>0.40</td>
</tr>
</tbody>
</table>
B. Tools and Equipment

VESL COMPETENCY B5: Describe function and usage of work related equipment and tools.

GRAMMATICAL / LANGUAGE FORMS:
For + gerund (phrase), Why question-pres. Do, infinitive phrase

LANGUAGE SAMPLES:
Instructor: What is a tube cutter used for? (vacuum pump)
Student: It's used for cutting tubing. (evacuating the system)
Instructor: Why do we use swaging tools?
Student: We use swaging tools to enlarge the openings of tubes.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES:
Using flashcards of tools, students ask each other what a particular tool is used for or why we use a particular tool.

RESOURCES:
Mordern Refrigeration and Air Conditioning- p.39-71
C. Requesting Information

VESL COMPETENCY C1: Indicate shortage of supplies.

GRAMMATICAL / LANGUAGE FORMS: "Be/Run + out of", Indefinite pronoun/adj-Any, How much/many + pres. Do

LANGUAGE SAMPLES:

Worker 1: I'm out of screws. Do you have any?
Worker 2: Sure. How many do you need?
Worker 1: Just a couple.

Worker 1: I ran out of refrigerant. Do we have any more?
Worker 2: Sure. How much do you need?
Worker 1: About ten ounces.

RELATED LANGUAGE ITEMS: Count/Non-count nouns
Units of measurement and their abbreviations- oz., lbs.,

SUGGESTED ACTIVITIES: Substitution Drill- Teacher states: I am out of _______
Student responds: How much/many do you need?

RESOURCES: Speaking Up at Work- p.100-101

51
C. Requesting Information

VESL COMPETENCY C2: State need to replace defective part.

GRAMMATICAL / LANGUAGE FORMS: another, replace "one" - singular and plural, object pronoun - them, Future - will

LANGUAGE SAMPLES:

Worker: I need another gauge manifold. This one is broken.
Supervisor: There's another one in the back room.
Worker: I have to get some gaskets. The ones on the compressor are broken.
Worker: I'll get them for you.

RELATED LANGUAGE ITEMS: Indirect requests in statement form.

SUGGESTED ACTIVITIES: Using flashcards of tools and supplies, students practice indicating that item is defective. Also practice with plural.

RESOURCES: Speaking Up at Work - p.101-103
C. Requesting Information

VESL COMPETENCY C3: Borrow tools or equipment.

GRAMMATICAL / LANGUAGE FORMS: Possessive adjectives/pronouns, modal-can, Irregular verb-past tense

LANGUAGE SAMPLES:

Worker 1: Can I borrow your tube cutter? The wheel broke on mine. (or I can't find mine.)
Worker 2: Sure. Here you are.

RELATED LANGUAGE ITEMS: Formal vs. Informal ways of asking to borrow- "Give me your tube cutter once."

SUGGESTED ACTIVITIES: How to say no to someone who wants to borrow something from you. With flashcards or actual objects, students practice borrowing tools and equipment giving reason for their need to borrow.

RESOURCES: Speaking Up at Work- p. 98-99
C. Requesting Information

VESL COMPETENCY C4: State problem and ask for assistance from co-worker, instructor, or supervisor.

GRAMMATICAL / LANGUAGE FORMS: Modal-can, Idiom- "to give someone a hand", Reflexive pronouns

LANGUAGE SAMPLES:

Worker 1: Can you give me a hand?
Worker 2: Sure. What do you need help with?
Worker 1: I need help lifting this air conditioner.
         (carrying)
         (fixing.)
         I can't do it (by) myself.

RELATED LANGUAGE ITEMS: What to say if you can't help immediately.

SUGGESTED ACTIVITIES: Substitution drill-using reflexive pronouns

RESOURCES: Speaking Up at Work- p.43-47
Dialog A

S= supervisor
W= worker

S: John, could I talk ________?
W: Sure. ________?
S: John, I really have my hands ________. Could you ________ me late tonight?
W: How ________ do you ________?
S: ________ two more hours.
W: That's fine. I ________.
S: Great. By ________, don't forget to check the new schedule.
W: I ________.
S: Thanks for ________ late, John.
W: No ________.

Dialog B

II. Fill in the blanks with an appropriate word(s).

A. ________ me. Could you ________ me, please?
B. ________ . What's the ________?

A. I don't know ________ attach these hoses to the system.
B. Here. ________ me show you.
A. I still don't ________ . Can you ________ me again.
B. No problem.
A. Okay. I ________ . Thanks.
C. Requesting Information

VESL COMPETENCY C5 : Request supervisor/trainer to check work.

GRAMMATICAL / LANGUAGE FORMS: Modal- would, How question-Pres.Be, forget + infinitive

LANGUAGE SAMPLES:

Worker: Would you check this for me, please?
Supervisor: Looks good.
Worker: How's this so far?
Trainer: Good, but don't forget to plug all the openings.

RELATED LANGUAGE ITEMS: Polite requests

SUGGESTED ACTIVITIES: Dialogues- Have a checklist of items not to forget.
Student A: How's this so far?
Student B: Good, but don't forget to ____.

RESOURCES: Speaking Up at Work- p.83-84
D. Giving and Receiving Information

VESL COMPETENCY D1: Describe heating and refrigeration/air conditioning work related procedures.

GRAMMATICAL / LANGUAGE FORMS: Sequencing words (first, then, after), have to

LANGUAGE SAMPLES:

Student: What do I have to do after cutting the tubing?

Instructor: First, you have to remove the burr with a reamer. Then you have to clean the outside of the tube with sandpaper.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES: Using lists of various procedures, students practice telling each other the procedures using sequencing words and before and after.

RESOURCES: Speaking Up at Work- p.127-128
D. Giving and Receiving Information

VESL COMPETENCY D2: Report on progress of a specific task.

GRAMMATICAL / LANGUAGE FORMS: Be + done/finished, Adverb-yet,
Have to

LANGUAGE SAMPLES:

Supervisor: Aren't you finished yet?
Worker: No, I'm not quite done. I have to check the pressure.

RELATED LANGUAGE ITEMS: Discuss difference between a positive and negative question.

SUGGESTED ACTIVITIES:

RESOURCES:
D. Giving and Receiving Information

VESL COMPETENCY D3: Report on procedure completed.

GRAMMATICAL / LANGUAGE FORMS: Be + done/finished + gerund

LANGUAGE SAMPLES:

Student: I'm done cleaning and fluxing the joint.

Instructor: Good. Now solder it.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES: Substitution drill.

RESOURCES:
D. Giving and Receiving Information

VESL COMPETENCY D4: Respond appropriately to positive and negative feedback.

GRAMMATICAL / LANGUAGE FORMS:
Indefinite adjective—another, replacive "one"
Intensifier—too

LANGUAGE SAMPLES:
Supervisor: You did a good job fixing that air conditioner.
Worker: Thanks a lot.
Instructor: You used too much solder on that joint.
Student: I see that now. Should I try doing another one?
Instructor: That's a good idea.

RELATED LANGUAGE ITEMS:
Responding appropriately to criticism.

SUGGESTED ACTIVITIES:
Exercise distinguishing between another, others, the other, etc.

RESOURCES:
Speaking Up at Work- p.83-84
I. Fill in the blanks with a correct form of "other."

1. There's a book on the sofa. There's ____________ one on the couch.

2. I have two problems. One problem is that I don't have any money. ____________ problem is that I don't have a job.

3. Some people are friendly, but ____________ are not.

4. Mary and I see ____________ once in a while.

5. John has two sisters. One is 15 and ____________ is 12.

6. I have a whole bag of candy. Here's a piece for you. Would you like ____________ piece?

7. There are three kinds of food I like. One is Thai. ____________ is Arabic. ____________ is French.

8. I invited 25 people to my party. Eighteen people can come; ____________ can't.

9. I will probably work for this company for ____________ two years.

10. Please number your paper from one to ten. Do not write on every line. Please write on ____________ line.
D. Giving and Receiving Information

VESL COMPETENCY D5: Offer explanation or apology for incomplete or unsatisfactory work.

GRAMMATICAL / LANGUAGE FORMS: Perfect Modal—should (not) have + past participle, simple past-negative

LANGUAGE SAMPLES:

Supervisor: You should have adjusted the gauge to 0.
Worker: I'm sorry. I didn't know. I'll do it again.

Supervisor: You should not have set the needle when the gauge was connected.
Worker: I'm sorry. I didn't know. I'll do it again right now.

RELATED LANGUAGE ITEMS: Attitude

SUGGESTED ACTIVITY: Ask students what they should have done but didn't do in the past week.

RESOURCES:
D. Giving and Receiving Information

VESL COMPETENCY D6: Respond to inquiry by giving an oral diagnosis of mechanical problem or malfunction.

GRAMMATICAL / LANGUAGE FORMS:
- Gerund - as object of sentence, because
- Past tense - question - Do, Be + past participle

LANGUAGE SAMPLES:

Instructor: Why did the unit stop running?
Student: (It stopped running) because the overload (protector) was broken.
Customer: Why does the freezer ice up like that?
Worker: The thermostat is broken.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES:
Students are given a list of problems and possible causes. They ask each other questions. (see troubleshooting chart)

RESOURCES:
Modern Refrigeration and Air Conditioning - p.342-343
## TROUBLESHOOTING CHART

<table>
<thead>
<tr>
<th>TROUBLE</th>
<th>COMMON CAUSE</th>
<th>REMEDY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Unit will not run.</td>
<td>Blown fuse, low voltage.</td>
<td>Replace fuse. Check outlet with voltmeter, should check 115V plus or minus 10 percent. If circuit overloads, either reduce load or have electrician install separate circuit. If unable to remedy any other way, install auto transformer.</td>
</tr>
<tr>
<td></td>
<td>Broken motor or temperature control</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Broken relay</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Broken overload</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Broken compressor</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Defective service cord.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Broken lead to compressors, timer or cold control.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Broken timer.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Cold control knob set too warm. Refrigerator section grille not properly positioned. Freezer fan not running properly. Defective intake valve. Air duct seal not properly sealed or positioned.</td>
<td>Check and replace fan motor if necessary. Check and replace if necessary.</td>
</tr>
<tr>
<td>4. Freezer section and refrigerator section too warm</td>
<td>Fan motor not running. Cold control set too warm or broken. Finned evaporator blocked with ice. Shortage of refrigerant. Not enough air circulation around cabinet. Dirty condenser or obstructed condenser ducts. Poor door seal. Too many door openings.</td>
<td>Check defrost heater thermostat or timer. Either one of these could cause this condition. Check for leak, repair, evacuate and recharge system. Relocate cabinet or provide clearances to allow sufficient circulation. Clean the condenser and the ducts.</td>
</tr>
<tr>
<td>5. Freezer section too cold</td>
<td>Cold control knob improperly set. Cold control capillary not properly clamped to evaporator. Broken cold control.</td>
<td>Turn knob to warmer position. Tighten clamp or reposition.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check control. Replace if necessary.</td>
</tr>
<tr>
<td>TROUBLE</td>
<td>COMMON CAUSE</td>
<td>REMEDY</td>
</tr>
<tr>
<td>---------</td>
<td>--------------</td>
<td>--------</td>
</tr>
<tr>
<td>6. Unit runs all the time.</td>
<td>Not enough air circulation around cabinet or air circulation is restricted.</td>
<td>Relocate cabinets or provide proper clearances around cabinet - remove restriction.</td>
</tr>
<tr>
<td></td>
<td>Poor door seal.</td>
<td>Check and make necessary adjustments.</td>
</tr>
<tr>
<td></td>
<td>Freezing large quantities of ice cubes, or heavy loading after shopping</td>
<td>Explain to customer that heavy loading causes long running time.</td>
</tr>
<tr>
<td></td>
<td>Refrigerant charge.</td>
<td>Undercharge or overcharge - check, evacuate and recharge with proper charge.</td>
</tr>
<tr>
<td></td>
<td>Room temperature too warm</td>
<td>Ventilate room as much as possible.</td>
</tr>
<tr>
<td></td>
<td>Cold control</td>
<td>Check control, if it allows unit to operate all the time, replace control.</td>
</tr>
<tr>
<td></td>
<td>Defective light switch</td>
<td>Check if light goes out. Replace switch if necessary.</td>
</tr>
<tr>
<td></td>
<td>Excessive door opening</td>
<td>Instruct customer.</td>
</tr>
<tr>
<td>7. Noisy operation.</td>
<td>Loose flooring or floor not firm</td>
<td>Tighten flooring or brace floor.</td>
</tr>
<tr>
<td></td>
<td>Tubing contacting cabinet or other tubing.</td>
<td>Move tubing.</td>
</tr>
<tr>
<td></td>
<td>Cabinet not level.</td>
<td>Level cabinet.</td>
</tr>
<tr>
<td></td>
<td>Drip tray vibrating.</td>
<td>Move tray - place on styrofoam pad if necessary.</td>
</tr>
<tr>
<td></td>
<td>Fan hitting liner or mechanically grounding.</td>
<td>Move fan.</td>
</tr>
<tr>
<td></td>
<td>Compressor mechanically grounded</td>
<td>Replace compressor mounts.</td>
</tr>
<tr>
<td></td>
<td>Weak overload protector.</td>
<td>Replace overload protector.</td>
</tr>
<tr>
<td></td>
<td>Low voltage.</td>
<td>Check outlet with voltmeter. Underload voltage should be 115V plus or minus 10 percent. Check for several appliances on same circuit or extremely long or undersized extension cord being used.</td>
</tr>
<tr>
<td></td>
<td>Poor compressor.</td>
<td>Check with test cord and also for ground before replacing.</td>
</tr>
<tr>
<td></td>
<td>Insufficient oil.</td>
<td>Add oil; if unit still will not operate, replace motor compressor.</td>
</tr>
<tr>
<td></td>
<td>Overheated compressor.</td>
<td>If compressor faulty for any reason, replace motor compressor.</td>
</tr>
<tr>
<td>10. Frost or ice on finned evaporator.</td>
<td>Broken timer</td>
<td>Check with test light and replace if necessary.</td>
</tr>
<tr>
<td></td>
<td>Defective defrost heater.</td>
<td>Replace heater.</td>
</tr>
<tr>
<td></td>
<td>Defective thermostat.</td>
<td>Replace thermostat.</td>
</tr>
<tr>
<td></td>
<td>Unit runs all the time, temperature normal.</td>
<td>Ice builds up on the evaporator.</td>
</tr>
<tr>
<td></td>
<td>Control bulb on thermostat not in contact with evaporator surface</td>
<td>Control bulb in contact with the evaporator surface</td>
</tr>
<tr>
<td></td>
<td>Unit runs all the time, Temperature too cold.</td>
<td>Check door gaskets - replace if necessary.</td>
</tr>
<tr>
<td></td>
<td>Faulty thermostat.</td>
<td>Place control bulb in contact with the evaporator surface.</td>
</tr>
<tr>
<td>12. Freezer runs all the time. Temperature too cold.</td>
<td>Ice buildup in insulation.</td>
<td>Check thermostat - test and replace if necessary.</td>
</tr>
<tr>
<td></td>
<td>Remove breaker strips, stop unit, melt ice and dry insulation, seal outer shell leaks and joints and then assemble.</td>
<td></td>
</tr>
<tr>
<td>13. Freezer runs all the time. Temperature too warm.</td>
<td>Leaky door gasket.</td>
<td>Adjust door hinges. Replace door gasket if cracked, brittle or worn.</td>
</tr>
<tr>
<td>14. Door on freezer compartment freezes shut.</td>
<td>Faulty electric gasket heater.</td>
<td>Use alternate gasket heater or install new one.</td>
</tr>
<tr>
<td></td>
<td>Faulty gasket seal.</td>
<td>Inspect and check gasket. If worn, cracked or hardened, replace it.</td>
</tr>
<tr>
<td>15. Freezer works then warms up.</td>
<td>Moisture in refrigerator.</td>
<td>Install drier in liquid line.</td>
</tr>
</tbody>
</table>

Fig 11-13. Chart lists some common hermetic system troubles their causes and suggested remedies.

Installing and Servicing Small Hermetic Systems / 343

BEST COPY AVAILABLE
E. Clarification

VESL COMPETENCY E1: Express understanding or lack of understanding

GRAMMATICAL / LANGUAGE FORMS:
- Embedded "how" question
- "get it" idiom
- Short answer-Do

LANGUAGE SAMPLES:

Instructor: Do you understand now how to install a filter drier?
Student: No, I'm sorry. I don't (get it) (understand).
Instructor: Do you (know) understand how you're supposed to start the furnace?
Student: Yes, I do. I understand. (I know how to do it.)

RELATED LANGUAGE ITEMS:
- Importance of being honest when you don't understand.

SUGGESTED ACTIVITIES:
- Ask students what they know how to do.

RESOURCES:
- Speaking Up at Work- p.7-8
VESL COMPETENCY E2: Ask someone to repeat a word, phrase or set of instructions.

GRAMMATICAL / LANGUAGE FORMS:
- Modal-could
- Embedded WHAT question
- What question-past Do
- Reported Speech

LANGUAGE SAMPLES:

| Worker: Could you please repeat that? (what you said)? |
| Supervisor: I said that you should take a break when you finish. |
| Worker: Thanks. I will. |

| Supervisor: Use the soap test. |
| Worker: What did you say? |

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES:

RESOURCES: Speaking Up at Work- p.6
E. Clarification

VESL COMPETENCY E3: Ask someone to speak more slowly.

GRAMMATICAL / LANGUAGE FORMS: Modal-could
Comparative adverb-more

LANGUAGE SAMPLES:

Supervisor: Vacuum out the furnace.
Worker: Could you please speak more slowly?

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES:

RESOURCES: Speaking Up at Work- p.7
VESL COMPETENCY E4: Ask someone to pronounce or spell a word.

GRAMMATICAL / LANGUAGE FORMS: How question-Do

LANGUAGE SAMPLES:

Student: How do you spell that word? (say) (pronounce)
Instructor: Like this--calibrate c-a-l-i-b-r-a-t-e

RELATED LANGUAGE ITEMS: Review names and pronunciations of letters of alphabet.

SUGGESTED ACTIVITIES: Students ask each other how to spell and pronounce their names.

RESOURCES: Speaking Up at Work- p.159
### E. Clarification

**VESL COMPETENCY E5**: Request meaning of word, phrase, sentence, or abbreviation.

<table>
<thead>
<tr>
<th>GRAMMATICAL / LANGUAGE FORMS:</th>
<th>What question-Do Embedded WHAT statement Stand for</th>
</tr>
</thead>
</table>

**LANGUAGE SAMPLES:**

<table>
<thead>
<tr>
<th>Student: What does this word mean? (phrase) (sentence) Or I don't understand what this word means. Instructor: It means ______.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student: What does &quot;BTU&quot; stand for? (this abbreviation) Instructor: It stands for British Thermal Units.</td>
</tr>
</tbody>
</table>

**RELATED LANGUAGE ITEMS:**

**SUGGESTED ACTIVITIES:** Go over list of common abbreviations used in heating and air conditioning/refrig. Then have students practice asking each other meanings of abbreviations.

**RESOURCES:** Modern Refrigeration and Air Conditioning- p.35
VESL COMPETENCY E6: Request name or function of an object or substance.

GRAMMATICAL / LANGUAGE FORMS:
- What + Be passive
- Used for (+ gerund)
- How Question-Do

LANGUAGE SAMPLES:

Student: What's this called?
Instructor: That's the evaporator.

Student: What's this used for?
Instructor: That's used for bending tubing.

Student: How do you use this?
Instructor: You clamp it to the line.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES:
Using diagrams and realia, students ask each other the above questions.

RESOURCES:
VESL COMPETENCY E7: Verify comprehension by repeating a word, phrase, or set of instructions.

GRAMMATICAL / LANGUAGE FORMS:
- Imperative
- Tag question-past tense

LANGUAGE SAMPLES:

Instructor: Use a Phillips for that job.
Student: A Phillips?
Instructor: Right.

Student: You said 1/4" tubing, didn't you?
Instructor: That's right. 1/4"

RELATED LANGUAGE ITEMS: Difference in meaning between positive and negative tag questions.

SUGGESTED ACTIVITIES:

RESOURCES:
F. Reading Skills

VESL COMPETENCY: (See competencies in competency list under section F. On the following pages are samples of job-related reading material.)

GRAMMATICAL / LANGUAGE FORMS:

LANGUAGE SAMPLES:

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES:

RESOURCES:

73

78
### Tecumseh Model AE and AK Portable Room Air Conditioner Compressors

These compact and light room air conditioning compressors are excellent for replacement for 27° angle compressors. They are smaller and space should not be a problem. These compressors are sold without a base. They have a small side and space should not be a problem. They have a small side and space should not be a problem.

#### Bases For Model AE and AK Compressors

The Model AE and Model AK replacement compressors are made with a single or base that fits into the model AE. The bases are sold only in these bases. The compressor is supplied with a 27° (No) base or with a 27° (No) base. The bases are supplied with model AE and model AK compressors.

### Tecumseh Hermetic Compressors For Air Conditioning and Heat Pumps

Normal Starting Torque Used With Capillary Tube Only

Higher Starting Torque Used With Expansion Valve Or Capillary Tube

All Compressors For F-22 Refrigerant And High Back Pressure A/C

All AJ Compressors Have 4½", x 1⅛" Mfg. Hold Centers

No Relays Or Capacitors Included

#### BTU Ratings At Standard Conditions

<table>
<thead>
<tr>
<th>No.</th>
<th>Tecumseh Kit No.</th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>Each</th>
</tr>
</thead>
<tbody>
<tr>
<td>39801</td>
<td>28677</td>
<td>K699-1</td>
<td>8°</td>
<td>3°</td>
<td>4½°</td>
<td>2°</td>
</tr>
<tr>
<td>39802</td>
<td>28680</td>
<td>K699-3</td>
<td>8½°</td>
<td>3°</td>
<td>4½°</td>
<td>2°</td>
</tr>
<tr>
<td>39803</td>
<td>28690</td>
<td>K699-6</td>
<td>8°</td>
<td>4°</td>
<td>4½°</td>
<td>2°</td>
</tr>
</tbody>
</table>

(No. 39801 Note the X indicates a 27° angle.)

#### Tecumseh Model AE and AK Portable Room Air Conditioner Compressors

<table>
<thead>
<tr>
<th>No.</th>
<th>Fig.</th>
<th>Tecumseh</th>
<th>HP</th>
<th>At Rated Conditions Full Load</th>
<th>Torque</th>
<th>Suction Conn.</th>
<th>Discharge Conn.</th>
<th>OD</th>
<th>ID</th>
<th>OD</th>
<th>ID</th>
<th>Wide</th>
<th>l.ong</th>
<th>High</th>
<th>Ship Wt.</th>
<th>Each</th>
</tr>
</thead>
<tbody>
<tr>
<td>62234L</td>
<td>3</td>
<td>AJ5519G</td>
<td>15,000</td>
<td>4</td>
<td>Normal</td>
<td>230/208</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>39807</td>
<td>⅛&quot; x 5&quot;</td>
<td>mtg. spring</td>
</tr>
<tr>
<td>62232L</td>
<td>3</td>
<td>AJ5515E</td>
<td>15,000</td>
<td>4</td>
<td>Normal</td>
<td>230/208</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>39807</td>
<td>⅛&quot; x 5&quot;</td>
<td>mtg. spring</td>
</tr>
<tr>
<td>62250L</td>
<td>3</td>
<td>AJ5517E</td>
<td>16,000</td>
<td>5</td>
<td>Normal</td>
<td>230/208</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>39807</td>
<td>⅛&quot; x 5&quot;</td>
<td>mtg. spring</td>
</tr>
<tr>
<td>62272L</td>
<td>3</td>
<td>AJ5518E</td>
<td>18,500</td>
<td>5</td>
<td>Normal</td>
<td>230/208</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>39807</td>
<td>⅛&quot; x 5&quot;</td>
<td>mtg. spring</td>
</tr>
<tr>
<td>62273L</td>
<td>3</td>
<td>AJ5519G</td>
<td>19,000</td>
<td>5</td>
<td>Normal</td>
<td>230/208</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>⅛</td>
<td>39807</td>
<td>⅛&quot; x 5&quot;</td>
<td>mtg. spring</td>
</tr>
</tbody>
</table>
Any unit for closet installation requires two openings with each opening having one square inch free area per 1,000 BTUH total input of all appliances in the enclosure for combustion air and ventilation. Openings should be rectangular in shape (height equal to one-half width) and located 6 inches from the floor and the ceiling. For units with 100,000 BTUH or less input, a 100 square inch minimum free area of each opening is required.

### TABLE 1 — CLEARANCES

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>TOP</td>
<td>1”</td>
</tr>
<tr>
<td>FRONT</td>
<td>6”</td>
</tr>
<tr>
<td>FLUE</td>
<td>6” see note 2</td>
</tr>
<tr>
<td>PLENUM</td>
<td>1”</td>
</tr>
<tr>
<td>BACK</td>
<td>1” see note 1</td>
</tr>
<tr>
<td>SIDES</td>
<td>1” (for 13.75” wide casing, 2”) see note 2</td>
</tr>
</tbody>
</table>

**Note 1:** One (1) inch for Heat-Only applications.

For Heat-Cool (or “Add-On” cooling) applications of a companion coil, the cabinet will extend 4 inches beyond the furnace rear panel. An additional space of one (1) inch must be maintained between back wall of enclosure and the rear of the coil cabinet. See section under “DUCTWORK” for applicable “Standard” to be referenced.

**Note 2:** May be 1” when type B-1 vent is used.

### COMBUSTION AIR AND VENTILATION

The furnace installation shall be such that the combustion air inlet openings (to the furnace) will be in the same atmospheric pressure zone as the draft hood relief opening of the furnace.

Provisions must be made for ventilation which is adequate to properly support combustion and to maintain safe ambient temperature.

When normal infiltration does not meet air requirements outside air must be introduced by means of inlet and outlet ducts. Minimum cross-sections of each duct must be one square inch of free area for each 2,000 BTUH total input of all appliances in the enclosure.

If a unit is installed where there is an exhaust fan, sufficient ventilation must be provided to prevent the exhaust fan from pulling a negative pressure in the room.

**WARNING:** The owner should be cautioned that the furnace area must not be used as a broom closet or for any other storage purposes because a fire or personal injury could result.

**VENTING**

Unit must be vented through a good chimney or an approved vent. Check chimney for soot, leaks, obstruction and proper height to prevent downdraft (see Fig. 1). If it is necessary to construct a new chimney, local conditions such as necessary height, draft and number of appliances served should be checked with gas company requirements and local building codes.

The horizontal connecting pipes should be as short as possible and should slope upward to the chimney (minimum rise 1/4” per horizontal foot, with no dips). Vent pipe should be the same inside diameter as that of connecting collar on draft hood. It is important that there be no blower or exhaust system that would pull a draft down the flue.

To secure flue pipe to draft hood outlet:

1. Place section of flue pipe on draft hood.
2. Remove the screws (2) that hold top panel in place at front corners of unit.
3. Raise top up (approx. 3/4”) to permit screws to be fastened through flue pipe into draft hood outlet flange.
4. Push top panel down in place and then re-fasten screws (2) to hold this panel to front corners of unit.

Where flue pipe must pass through a combustible wall, use a ventilated metal thimble 4 inches larger than the diameter of the flue pipe.

Where two or more appliances vent into a common flue, (see Fig. 2) effective area of common flue should at least equal area of largest flue or vent connector plus 50 percent of areas of additional flue or vent connectors (see Table 2). Flue or vent connector must be inserted into but not beyond inside wall of chimney flue liner.

**FIG. 2 — COMMON FLUE VENTING**
VESL COMPETENCY G1: **Write names of parts and services commonly used on invoices.**

**GRAMMATICAL / LANGUAGE FORMS:**

**LANGUAGE SAMPLES:**

Words, expressions, and abbreviations commonly found on service reports/invoices, e.g., "routine check and maintenance", or "replaced thermostat", or "charged", etc.

**RELATED LANGUAGE ITEMS:**

**SUGGESTED ACTIVITIES:**

Practice filling out a sample service report and/or invoice.

**RESOURCES:**
G. Writing Skills

VESL COMPETENCY G2: Write brief job-related messages.

GRAMMATICAL / LANGUAGE FORMS: Indirect speech

LANGUAGE SAMPLES:

Bill–Tom said you should call him as soon as you get in.

Larry

2:00 pm
8–6–87

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES:

RESOURCES: Basic Writing Skills, Letters, and Consumer Complaints–p.43-47
H. Giving and Asking for Locations/Directions

VESL COMPETENCY H1: Ask for location of desired or needed objects.

GRAMMATICAL / LANGUAGE FORMS:

- Where question-pres. Be
- Embedded WHERE question, Prepositional phrases-location.

LANGUAGE SAMPLES:

Student 1: Where's the hacksaw?
Student 2: It's in the third drawer from the bottom.
Worker 1: Do you know where the vacuum pump is?
Worker 2: Yeah. It's in the truck on the right hand side.

RELATED LANGUAGE ITEMS:

- Ordinals

SUGGESTED ACTIVITIES:

- Using pictures and realia, indicate location of objects. Also have students write down location of objects.

RESOURCES:

- Speaking Up- p.27-29
H. Giving and Asking for Locations/Directions

VESL COMPETENCY H2: Explain location of object relative to other objects or storage facilities.

GRAMMATICAL / LANGUAGE FORMS: Present Perfect, Where question+did, Prepositional Phrases - location

LANGUAGE SAMPLES:

Worker 1: Have you seen the reamer?
Worker 2: Yeah. It's on the work table, next to the torch.

Worker 1: Where did you put the changing cylinder?
Worker 2: It's on the floor in front of the R-12 refrigerant cylinder.

RELATED LANGUAGE ITEMS: Difference between drawers, cabinets, shelves, cupboards

SUGGESTED ACTIVITIES: Using diagrams and realia, indicate location of object relative to each other.

RESOURCES:
H. Giving and Asking for Locations/Directions

VESL COMPETENCY H3: Ask and give location of a certain place within a building.

GRAMMATICAL / LANGUAGE FORMS: Where question-pres. Be, Embedded WHERE question, Prepositional phrases-location

LANGUAGE SAMPLES:

Worker: Where's the furnace?
Customer: It's downstairs in the laundry room.

Student 1: Do you know where the personnel office is?
Student 2: Yeah. It's on the third floor, across from the elevators.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES: Students formulate dialogs based on diagrams.

Students must ask strangers the location of places within a building.

RESOURCES: Speaking Up At Work- p.22-24
H. Giving and Asking for Locations/Directions

VESL COMPETENCY H4: Explain location of residence or important buildings relative to city landmarks.

GRAMMATICAL / LANGUAGE FORMS: Where question-pres. Do

LANGUAGE SAMPLES:

Worker 1: Where does Mrs. Johnson live?
Worker 2: She lives on Main street, about half of a block south of the post office.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES: Students ask each other where they live. Looking at a map, students ask each other location of important buildings or landmarks. See map for competency 6.

RESOURCES: Reading Signs, Directories, Schedules, etc. p.31
H. Giving and Asking for Locations/Directions

VESL COMPETENCY H5: Following oral instructions, locate places on map.

GRAMMATICAL / LANGUAGE FORMS: "Let me" + base form, Ordinals, Present tense

LANGUAGE SAMPLES:

Worker: Now let me repeat those directions. First, I go north on Western until Pratt. Then I turn right on Pratt until Clark. After that I make a right on Clark and McDonald's is right there.

Pedestrian: That's right.
Worker: Thanks.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES: Use maps and locate places on it.

RESOURCES:
H. Giving and Asking for Locations/Directions

VESL COMPETENCY H6: Request driving directions to a specific location; confirm understanding.

GRAMMATICAL / LANGUAGE FORMS:
- Present continuous, yes/no Question-pres. Do,
- Conditional clause-if, Simple Present

LANGUAGE SAMPLES:

Worker: Excuse me. I'm trying to find Memorial Hospital. Do you know how I can get there?
Pedestrian: Sure. Just keep going north on Main. When you come to Jefferson street, turn left. Go west for two blocks. You'll see the hospital on the southwest corner of Jefferson and Maple.
Worker: Let me see if I got this straight. I go north on Main and go left on Jefferson until Maple.
Pedestrian: That's right!
Worker: Thanks a lot.

RELATED LANGUAGE ITEMS:
- Importance of repeating directions.

SUGGESTED ACTIVITIES:
- Using maps, students practice asking each other for driving directions. One map is incomplete. Student must follow directions.

RESOURCES:
Group 1

You are at point a. You ask someone walking past you for directions to:

1. the flower shop
2. the fish market
3. the shopping mall
4. the barber shop

Ask for clarification if you don't understand or if you're not sure you understand the directions. Repeat the directions back to the person. Thank the person for their help.

Group 2

You are at point b. You ask someone walking past you for directions to:

1. the supermarket
2. the hospital
3. the fire station
4. the post office

Ask for clarification if you don't understand or if you're not sure you understand the directions. Repeat the directions back to the person. Thank the person for their help.
H. Giving and Asking for Locations/Directions

VESL COMPETENCY H7: Give driving directions to co-worker.

GRAMMATICAL / LANGUAGE FORMS: need + infinitive, Imperative, Modals-will/would

LANGUAGE SAMPLES:

Worker 1: I need to go to 1421 Chicago Ave. Do you know the best way to get there from here?

Worker 2: Sure. Go three blocks north until Broadway. Make a right and keep going east until Sherman, about two miles. You'll run right into Chicago Ave. 1421 would be just north of that intersection.

Worker 1: Thanks a lot.
Activity 5

Look over this map of Atlanta, Georgia. Then answer the questions on the next page.

Using street maps
1. List the interstate highways in and around Atlanta.

2. Is Interstate 20 a north/south highway or an east/west highway in this portion of Atlanta?

3. Locate University Avenue near the bottom of the map. Take University Avenue to I-75, 85 and turn north. Travel I-75, 85 north until you come to Edgewood Avenue. Exit and turn west on Edgewood. Travel on Edgewood past Butler Street and to the corner of Piedmont Street and Edgewood Avenue.

   What public place are you near?

4. Locate Chattahoochee Avenue in the upper left portion of the map. Travel east on Chattahoochee Avenue to Howell Mill Road and turn right. Take Howell Mill Road to Marietta Street and travel southeast until it runs into Northside Drive. Take Northside Drive south to Martin Luther King Drive and turn left. Name the educational institution on your right.

   On your left

5. Describe the simplest route from Maddox Park (mid-left side of the map) to Morris Brown College.

6. Locate Atlanta University along Martin Luther King Drive west. List four colleges that are near Atlanta University.

7. This map has a directional symbol. Which corner of the map contains this directional symbol?
   a. northwest corner
   b. southeast corner
   c. southwest corner
   d. northeast corner

8. Martin Luther King is buried in Atlanta. On this map his grave site is between which two east/west streets?
I. Socializing

VESL COMPETENCY II: Introduce yourself and others.

GRAMMATICAL / LANGUAGE FORMS: Idioms-Mind if...? and go right ahead,

"Nice to meet you"

LANGUAGE SAMPLES:

Worker 1: Hi. Mind if I sit down here?
Worker 2: No. Go right ahead and sit down.
Worker 1: Thanks. My name is Jose Gonzalez. I just started working in maintenance.
Worker 2: Nice to meet you, Jose. My name is Paul, and this is my friend Luis.
Worker 1: Nice to meet you, Paul. (handshake) Nice meeting you, Luis. (handshake)

RELATED LANGUAGE ITEMS: Handshaking customs, order of introductions

Formal versus informal introductions.

SUGGESTED ACTIVITIES: Roleplaying

RESOURCES: Speaking Up at Work- p. 62, 165-166

Developing Communicative Competence:

Interaction Activities- p.7
I. Socializing

VESL COMPETENCY 12: Greet a customer, co-worker, supervisor.

GRAMMATICAL / LANGUAGE FORMS:

- How are you (doin')?
- I'm (doing) fine.

LANGUAGE SAMPLES:

Worker: Hello, Mrs. Sixel. How are you today?
Customer: I'm just fine, thanks. And you?
Worker: I'm doing fine. Now, what seems to be the problem with your refrigerator?

Worker 1: Hey, Bill. How're you doing?
Worker 2: Pretty good. And yourself?
Worker 1: I'm doing good, thanks.

RELATED LANGUAGE ITEMS:
Formal versus Informal Greetings, Titles

SUGGESTED ACTIVITIES:
Roleplay, Dialogs

RESOURCES:
Speaking Up at Work- p.1-3
Developing Communicative Competence:
Interaction Activities- p.2-3
DIALOGUE WITH A FRIEND
by Gail Saunders

Richard: Hi, Victor, how are you?

Victor: Okay Richard, how about you?

Richard: Not bad, but I really hate Mondays. Hey, did you happen to see the Cubs' game on T.V?

Victor: No, I had to go shopping with my wife and kids.

Richard: That's okay, you didn't miss much. They were lousy as usual. Say, do you want to get together after work?


Richard: Okay.
I. Socializing

VESL COMPETENCY 13: Respond appropriately to greetings, statements, and inquiries from customers, co-workers, and supervisors.

GRAMMATICAL / LANGUAGE FORMS: Past tense—questions and statements

LANGUAGE SAMPLES:

Worker 1: Morning, Tom. How are you?
Worker 2: Not bad. And you?
Worker 1: Pretty good. I had a nice weekend.
Worker 2: What did you do?
Worker 1: Not much actually. I just went to the beach and relaxed, but it was great. How was your weekend?
Worker 2: I painted the garage. It wasn't exactly a wonderful weekend, but I did get the job done.
Worker 1: Glad to hear that.

RELATED LANGUAGE ITEMS: ________________________________

SUGGESTED ACTIVITIES: Dialogs
Roleplaying

RESOURCES: Speaking Up at Work—p.120
I. Socializing

VESL COMPETENCY 14: Hold a social conversation with a customer, co-worker, supervisor.

GRAMMATICAL / LANGUAGE FORMS: Congratulations! Past tense question, Wish statement-about past (past perfect)

LANGUAGE SAMPLES:

| Supervisor: Congratulations on the birth of your new daughter! |
| Worker: Thanks. We're really happy. |
| Supervisor: How are your wife and baby doing? |
| Worker: They're doing just fine. Thanks. |
| Worker 1: Did you see the Cubs game last night? |
| Worker 2: Yeah, but I wish I hadn't. They were so bad. |
| Worker 1: Well, nobody's perfect. |

RELATED LANGUAGE ITEMS: How to congratulate (for which occasions) and also give condolences.

SUGGESTED ACTIVITIES: Dialogs, Roleplaying

RESOURCES: Speaking Up at Work- p.121, 166-168
I. Socializing

VESL COMPETENCY 15: End a conversation, say good-bye.

GRAMMATICAL / LANGUAGE FORMS:
- It was nice + ing you.
- same here
- see you(around)
- would like
- have + got to

LANGUAGE SAMPLES:

Worker 1: Well, my break's up. I've got to go. It was nice meeting you, Sam (talking with you) (seeing you again)

Worker 2: Same here. See you around.

Worker 1: Judy, I'd like to talk longer, but I've got to go. Maybe we can talk some more next week.

Worker 2: That'd be great. Have a good weekend.

Worker 1: Thanks. You too.

RELATED LANGUAGE ITEMS: Polite ways of dismissing yourself

SUGGESTED ACTIVITIES: Dialogs
- Roleplaying

RESOURCES:
- Developing Communicative Competence:
  - Interaction Activities- p 5-6, 36-37
  - Speaking Up- p.167

102
VESL COMPETENCY J1: Call in an emergency.

GRAMMATICAL / LANGUAGE FORMS: Imperative, Past Tense

LANGUAGE SAMPLES:

Operator: Emergency operator. Can I help you?
Worker: Yes, please send an ambulance immediately to 1411 Washington Ave. My co-worker got an electric shock and is unconscious.
Operator: It's on the way. Cover the victim with a blanket and don't move him. The ambulance will be there in a few minutes.
Worker: Thank you.

RELATED LANGUAGE ITEMS: Emergency numbers for poison control, ambulance, police, fire, etc. Distinguish between emergency and non-emergency situations.

SUGGESTED ACTIVITIES: Dialogs

RESOURCES:
J. Telephoning

VESL COMPETENCY J2: Call in sick/late to job or class.

GRAMMATICAL / LANGUAGE FORMS: Present tense, Future-won't

LANGUAGE SAMPLES:

Supervisor: Dave Allen speaking.
Worker: Hello, Mr. Allen. This is Jim Williamson.
Supervisor: Yes, Jim. What can I do for you?
Worker: Mr. Allen, I have the flu. I won't be in today.
Supervisor: Sorry to hear you're sick. Hope you feel better. Call me tomorrow if you won't be in.
Worker: O.K. I will. Thanks Mr. Allen.

RELATED LANGUAGE ITEMS: Discuss which excuses are acceptable

SUGGESTED ACTIVITIES: Dialogs
Roleplaying

RESOURCES: Speaking Up at Work- p.15-19

104
J. Telephoning

VESL COMPETENCY J3: Call to request information or assistance.

GRAMMATICAL/LANGUAGE FORMS: Present Perfect-informal (I've got), Idiom-to go dead, had better + base form

LANGUAGE SAMPLES:

Worker 1: ABC Heating and Air Conditioning. Walter speaking.

Worker 2: Hey, Steve. This is Andre's. I've got a problem here. The battery on my truck went dead. Can you come give me a jump?

Worker 1: Sure. Where are you?

Worker 2: I'm at 2712 W. Cortland. I think we'd better exchange trucks in case it'd happen again.

Worker 1: Good idea. See you in a few minutes.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES: Dialogs

Roleplays

RESOURCES:

105
J. Telephoning

VESL COMPETENCY J4 : Call to set up an appointment.

GRAMMATICAL / LANGUAGE FORMS:

Would like + infinitive, Yes/No question-

Pres. Do

Modal-will

LANGUAGE SAMPLES:

Receptionist: Family Health Clinic.
Worker: Hello. This is Andy krawczyk. I hurt my back at work and I'd like to make an appointment to Dr. Walters.
Receptionist: I see. When is a good time for you?
Worker: Do you have any openings for tomorrow morning?
Receptionist: We just had a cancellation. Would 10:00 be O.K?
Worker: 10:00am. That would be fine. I'll see you then. Thank you.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES:

RESOURCES:

Project Best-Employment Handbook
VESL COMPETENCY J5 : Call in to order parts.

GRAMMATICAL / LANGUAGE FORMS: need + infinitive, Modals-will, should

LANGUAGE SAMPLES:

Worker 1: Service Department. Bill speaking.
Worker 2: Hi, Bill. This is Andy. I need to order a compressor.
Worker 1: What kind?
Worker 2: I need a Tecumseh, model number AE 5460e, 6000 BTU.
Worker 1: O.K. I'll order that for you right away. We should have it by this afternoon.
Worker 2: Great. Thanks. I'll pick it up then.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES: Dialogs Roleplays

RESOURCES:

107
J. Telephoni,
VESL COMPETENCY J6 : Take written telephone message.

GRAMMATICAL / LANGUAGE FORMS: Yes/No question-pres. Be, Indirect Speech

LANGUAGE SAMPLES:

<table>
<thead>
<tr>
<th>Caller:</th>
<th>Hello. This is Mary Chaplin. Is Steve Granger in?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Worker:</td>
<td>No, I'm sorry. He isn't in yet. Can I take a message?</td>
</tr>
<tr>
<td>Caller:</td>
<td>Yes, please tell him that Mary Chaplin called and that he can contact me at 583-3712 before 5:00pm.</td>
</tr>
<tr>
<td>Worker:</td>
<td>O.K. Mary Chaplin -C-H-A-P-L-I-N?</td>
</tr>
<tr>
<td>Caller:</td>
<td>Yes, that's right.</td>
</tr>
<tr>
<td>Worker:</td>
<td>And the number was 583-712?</td>
</tr>
<tr>
<td>Caller:</td>
<td>Yes that's correct.</td>
</tr>
<tr>
<td>Worker:</td>
<td>O.K. I'll give him the message as soon as he comes in.</td>
</tr>
<tr>
<td>Caller:</td>
<td>Thank you.</td>
</tr>
</tbody>
</table>

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES: Dialogs
Roleplays

RESOURCES: Speaking Up at Work- p.159
**SALESMAN**

Leading heating & A/C company needs experienced salesperson to work in its Chicago area. Minimum 5 years experience required. Must have excellent telephone and presentation skills. Excellent salary and benefits. Resume to: P.O. Box 63883, Detroit, Michigan 48263.

---

**AIR CONDITIONING SERVICE MANAGER**

HINSDALE AREA

Commercial and industrial service contractor needs organized person to manage and direct the service department. Must have a minimum of 5 years experience in managing service departments. Excellent salary and benefits. Resume to: P.O. Box 803883, M4791 Chicago, Illinois 60680.

---

**AIR CONDITIONING SERVICE TECHNICIAN**

Due to our expansion we have immediate opening for qualified technician. Minimum 3 years experience necessary. Tubs, vacations, company truck. Full time year round employment. Skills vary from AC to heating and wiring. Call Mr. Forrest, 743-7316 or apply to: 372-1136.

---

**EXPERIENCE**

EXPERIENCED INSTALLER & SERVICE TECHNICIAN

Must have knowledge of residential and light commercial heating and cooling systems. Excellent benefit package. Apply to: 372-1735.

---

**MEMBERSHIP SALES**

Due to our expansion we have immediate opening for two qualified HVAC Technicians. Must have a basic understanding of refrigeration and heating and cooling systems. Excellent pay, benefits, and advancement opportunities. Call Mr. Forrest, 743-7316.
1. In what section of this newspaper do you find jobs listed?

2. What are some other names of sections in newspapers which list jobs?

3. Under what headings (titles) can you find jobs listed for heating and air conditioning?

4. In what order are these headings listed?

5. What information is usually given in the jobs listed?

6. How many jobs related to heating and air conditioning are listed on page 1 of your handout?

7. What do the following mean:
   a. Expd. only w/ refs. apply.
   b. EOE
   c. Exc. pay, benefits, oppty. to advance.
   d. On call duty required.
   e. Refer to Emply. Svce.
   f. Residential & comm. divs. of #1 Service Co. on North Shore.
   g. Salary history.

8. Who do you contact at St. Anne's hospital for the position of Maintenance Mechanic?

9. What kind of place needs a maintenance man in Elmhurst, IL?

10. What are the necessary qualifications for the two HVAC Technicians needed by a Skokie manufacturer? (p.1, Column 3)
A: Northwest Heating and Air Conditioning Company.

B: Good morning. This is [name]. I'm calling in response to the job advertised in the Lerner for the position of service technician assistant.

A: I'm sorry. We've already filled that position.

B: Are there any other positions that are open?

A: No, there aren't.

B: I would like to send my resume in case there are any future openings. Could you give me the name of the person I should address my letter to?

A: Yes, you should address it to Bob Schmidt, the owner of the company.

B: Excuse me, how do you spell Schmidt?

A: S-C-H-M-I-D-T.

B: Let me repeat that. S-C-H-M-I-D-T.

A: Yes, that's correct.

B: Thank you. And what is the mailing address of the company?

A: P.O. Box 2541, Chicago, IL 60645.

B: Thank you.

A: You're welcome.

B: Good-bye.

A: Good-bye.
Dialogue #2

A: Good morning. ABC Air Conditioning & Heating Company.
B: Good morning. This is ____________. I'm calling in response to the job advertisement listed in the Chicago Tribune for the position of air conditioning and heating assistant.
A: Let me transfer you to Mrs. Davidson. She's in charge of personnel.
B: Thank you.
C: Hello. Mrs. Davidson speaking. Can I help you?
B: Yes, this is ______________. I'm calling in response to the job advertisement listed in the Chicago Tribune for the position of air conditioning and heating assistant.
C: ________________, do you have any experience?
B: Yes, I worked as an air conditioning and heating assistant for one year, and I've had hands-on experience in an intensive 15-week training program at Oakton Community College.

OR

Well, I've had hands-on experience in an intensive 15-week training program at Oakton Community College.

C: All right, ________________. Why don't you come in for an interview.
B: O.K.
C: Can you come in tomorrow at 3:00?
B: Sure. 3:00 p.m. That's fine.
C: O.K. See you then. By the way, bring your resume with you.
B: O.K. Thank you, Mrs. Davidson. See you tomorrow at 3:00.
K. Specialized Job Seeking/Keeping Skills

VESL COMPETENCY K1: Call for info. about job opening, make appointment for interview.

GRAMMATICAL / LANGUAGE FORMS: would/would like, present perfect continuous + for

LANGUAGE SAMPLES:

Trainee: Hello. This is Fernando Zayas. I'm calling about the service technician's job advertised in Sunday's Chicago Tribune. Is it still open?

Receptionist: Yes, it is.

Trainee: I'd like to make an appointment for an interview with Mr. Johnson.

Receptionist: Mr. Zayas, do you have any experience in this field?

Trainee: Yes, I do. I've been working as a service technician for the past two years.

Receptionist: All right, Mr. Zayas. Would tomorrow at 3:00pm be OK?

Trainee: Yes, 3:00 would be fine. I'll see you then.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES:

Dialogs
Roleplays
Look up jobs advertised in a local newspaper-
Know how to read want ads, especially abbreviations.

RESOURCES:

Project BEST-Employment Handbook

103
K. Specialized Job Seeking/Keeping Skills

VESL COMPETENCY K2: Respond to newspaper ad by writing letter of application.

GRAMMATICAL / LANGUAGE FORMS:

LANGUAGE SAMPLES:

See Sample Letter

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES:

RESOURCES:
To whom it may concern:  

I would like to apply for the position of heating and air conditioning service technician's helper as recently advertised in The Chicago Tribune, June 20.

I have recently completed a 15-week intensive training program in heating and air conditioning at Oakton Community College. In this program, I had hands-on experience in working on various refrigeration, air conditioning, and gas heating units. In addition, I have worked as a maintenance mechanic for the past two years.* I enjoy doing mechanical work. Because of my training and past work experience, I feel that I am qualified for the position. I am a hard working, responsible, and dependable individual.

I would like to meet with you for a personal interview. I can be contacted at the above address or at 643-3718. Thank you for your time and consideration. I look forward to hearing from you soon.

Sincerely,

William Hartman

*other possibilities: In addition, I worked as a plumber in my country, Mexico, for eight years.

OR In addition, I studied electronics in my country, Poland, for four years. I also worked as an electronics technician for six years.

--- put your own information in these blanks ---
K. Specialized Job Seeking/Keeping Skills

VESL COMPETENCY K3: Fill out job application.

GRAMMATICAL / LANGUAGE FORMS: Adverbial prepositional phrases—location, Idiom—put down, Modal—can

LANGUAGE SAMPLES:

Trainee: Excuse me. In the place where it says "References", can I put down former employees?

Receptionist: Yes, that's fine. You can put down anyone who would know what kind of worker you are.

Trainee: Thank you.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES: Dialogs

Practice filling out job applications.

RESOURCES: Project BEST-Employment Handbook
EMPLOYMENT APPLICATION
CONFIDENTIAL

PERSONAL

NAME _______________________________ DATE _______________________________

ADDRESS _______________________________ CITY _______________________________ STATE _______________________________ ZIP _______________________________

SOCIAL SECURITY NO _______________________________ TELEPHONE NO _______________________________

U.S. CITIZEN. ☐ YES ☐ NO IF NO, GIVE ALIEN NO _______________________________

TO BE ANSWERED ONLY IF HIRED.

MARITAL STATUS _______________________________ NO OF CHILDREN _______________________________ AGES _______________________________ SPouse’S FIRST NAME _______________________________

DATE OF BIRTH _______________________________ SEX ☐ MALE ☐ FEMALE _______________________________

POSITION DESIRED _______________________________ REFERRED BY _______________________________

QUALIFICATIONS FOR POSITION _______________________________

EDUCATION

<table>
<thead>
<tr>
<th>SCHOOL</th>
<th>DATES (FROM TO)</th>
<th>NAME OF SCHOOL</th>
<th>CITY</th>
<th>COURSE</th>
<th>DID YOU GRADUATE?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

MILITARY SERVICE

BRANCH OF SERVICE _______________________________ DATE ENTERED _______________________________ DATE DISCHARGED _______________________________

DUTIES _______________________________

WORK HISTORY LAST JOB FIRST (Use Other Side If More Space Is Needed.)

<table>
<thead>
<tr>
<th>NAME &amp; LOCATION OF COMPANY</th>
<th>DATES (MO/YR) FROM TO</th>
<th>DUTIES</th>
<th>SALARY START</th>
<th>FINAL</th>
<th>REASON FOR LEAVING</th>
</tr>
</thead>
</table>

Supervisor. _______________________________

Supervisor _______________________________

Supervisor _______________________________

Supervisor _______________________________

Supervisor _______________________________

I hereby certify that the above is true and correct and any incorrect information will result in not being considered for the position or immediate dismissal if hired. I further give my permission to check the above information as you may require _______________________________

Signature of Applicant _______________________________

FOR OFFICIAL USE ONLY

☐ NOT HIRED ☐ HIRED DEPT _______________________________

JOB TITLE _______________________________ RATE _______________________________

PER _______________________________ REMARKS _______________________________

EEO CLASSIFICATION _______________________________

14 Rev. 5
K. Specialized Job Seeking/Keeping Skills

VESL COMPETENCY K4: Respond to interview questions about job interest, work history, educational background, family, health, transportation, salary, etc.

GRAMMATICAL / LANGUAGE FORMS: What kind of question-present perfect, past tense, present perfect continuous + for/since simple present - pres.DO

LANGUAGE SAMPLES:

Employer: What kind of work experience have you had?
Trainee: I worked as an electrician in my country. Since I came here in 1985, I've been working as a maintenance man.

Employer: Do you have a valid driver's license?
Trainee: Yes, I do. I've been driving for fifteen years.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES: Dialogs Roleplays

Activity 11
Preparing for a job interview

Your ability to communicate well in a job interview is important. Often how you say something can decide an interviewer's reaction. Did you say enough to answer questions completely? Did you say too much? Did you say something that will hurt your chances of getting a job? Did your need for better language skills prevent you from saying what you meant? Select the best response for each of the questions below.

1. "When can you start work?"
   (a) "Anytime next week."
   (b) "Will next week be okay with you?"
   (c) "Although I prefer Monday, I can start now, if you would like me to."

2. "Can you give me one or two references?"
   (a) "One of my teachers, I guess."
   (b) "You can talk to the manager at Sun Ray Cleaners or my teachers."
   (c) "You can contact Miss Anne Willis, my high school English teacher, and Mr. Lawrence Green, the manager at Sun Ray Cleaners, where I worked last summer."

3. "Why did you leave your last job?"
   (a) "I wasn't learning nothing, and I never was going to get ahead."
   (b) "I couldn't get along with those people. They didn't show you how to do the job."
   (c) "I wanted to find a company that offered opportunities for advancement and training for its new employees."

4. "I noticed on your application that you live all the way across town. Will you have any difficulty getting to work?"
   (a) "Yeah. That's why I started not to come here."
   (b) "Well, this morning I caught a ride with a friend. It really is difficult to get a ride out this far."
   (c) "I've already considered that. And I can make arrangements to get to work every day, on time."
5. “On your application you indicate that you have cashier experience. What can you tell me about your experience?”
   (a) “Ain't nothing to tell. I just used the register.”
   (b) “I operated the Accu-Count XL3 register while working at Barclay's Department store as a cashier.”
   (c) “I worked the register at Barclay’s.”

6. “We were expecting you at 9:00 and you arrived at 9:30. Did you have any trouble finding us?”
   (a) “No, I didn't have any trouble.”
   (b) “Finding you wasn't the problem. Getting up was the problem. My alarm clock didn’t go off.”
   (c) “I hope my being late has not inconvenienced you. The delay was unavoidable.”

7. “Why did you decide to try our company?”
   (a) “I don't know... I'm just trying everybody.”
   (b) “In today's tough job market, a person has to try every company with an opening that matches his qualifications and experience.”
   (c) “I couldn't leave a stone unturned.”

8. “Why did you decide to take a job while still in school?”
   (a) “There're some things I want to do, and a job will make it a lot easier.”
   (b) “My mother said find a job... so here I am.”
   (c) “I'm old enough now to work a part-time job after school, and my family could really use the extra income.”

Activity 12

Being interviewed for a job

You and a partner may use the situations below to role play job interviewing. One of you act as the interviewer, and the other one act as the applicant. Select at least two situations for practice.

1. You are applying to be a sales clerk at a local department store.
2. You are applying to work in the stock room at a local department store.
3. You are applying to be a counter person in a local burger place.
4. You are applying to be a bus boy in a local restaurant.
5. You are applying to be an office helper at a local business.
K. Specialized Job Seeking/Keeping Skills

VESL COMPETENCY K5: Ask questions regarding work conditions, employment policies, salary, benefits, etc.

GRAMMATICAL / LANGUAGE FORMS:

LANGUAGE SAMPLES:

Trainee: How much is starting salary?
Employer: $6.75 per hour.
Trainee: What are the responsibilities/duties of the job?
Employer: To start, you'd work on air conditioners and refrigerators in the shop. Later, we'd send you out to customer's homes.
Trainee: What kind of benefits does your company offer?
Employer: Paid holidays and 12 sick days. You get two weeks vacation after a year.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES:
- Dialogs
- Roleplays

RESOURCES:
- Project BEST-Employment Handbook
K. Specialized Job Seeking/Keeping Skills

**VzSL COMPETENCY** K6: State desired job and shift preference and starting date.

**GRAMMATICAL / LANGUAGE FORMS:**
- What question-present continuous, Modal-could, prefer/would like

**LANGUAGE SAMPLES:**

<table>
<thead>
<tr>
<th>Employer: What job are you applying for?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trainee: I'm applying for the service technician's job.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Employer: When would you be able to start?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trainee: I could start next Monday.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Employer: Do you want the day or night shift?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trainee: I prefer the day shift. (would like)</td>
</tr>
</tbody>
</table>

**RELATED LANGUAGE ITEMS:**

**SUGGESTED ACTIVITIES:**
- Dialogs
- Roleplays

**RESOURCES:**
- Speaking Up At Work - p.144
K. Specialized Job Seeking/Keeping Skills

VESL COMPETENCY K7: Request time off or schedule change.

GRAMMATICAL / LANGUAGE FORMS: would like + infinitive, Simple Present: Modal-can, will

LANGUAGE SAMPLES:

Worker: If it's possible, I'd like to work afternoons instead of mornings. I want to take English classes in the morning.
Employer: I think we can work something out.

Worker: Can I leave next Tuesday at 2:00? I have a dentist appointment.
Employer: O.K., but stay an hour later sometime next week to make up the lost time.
Worker: O.K. I will. Thanks.

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES:

RESOURCES: Speaking Up At Work- p.142-144
VESL COMPETENCY K3: Report absence or tardiness.

GRAMMATICAL / LANGUAGE FORMS:

LANGUAGE SAMPLES:

| Worker: | I'm going to be late today. My car won't start and I have to take the bus. |
| Employer: | Thanks for calling. |

| Worker: | I'm sorry I missed so much work. My brother was in a serious accident and almost died. I stayed at the hospital with him the whole time. |
| Employer: | Is he all right now? |
| Worker: | He's going to make it. |
| Employer: | I'm glad to hear that. Thanks for calling in. |

RELATED LANGUAGE ITEMS:

SUGGESTED ACTIVITIES:

RESOURCES: Speaking Up At Work- p.15-17
Part I. Complete the following sentences with the words below. Do not use any word more than once.

- soft
- solidify
- fingers
- mashed
- grip
- lower
- higher
- footing
- hard
- pressure
- knees
- soldered
- clean
- corrosive
- legs
- plastic
- black
- same
- back
- bonding
- flows
- avoid
- different
- feet
- cleaning
- estimate
- load

1. Swaging allows you to connect two tubes of __________________ diameter.
2. Soldering is a ____________ process.
3. The solder must have a ______________ melting point than the tubing it is joining.
4. After the molten solder ____________ into the pores of the surface of the metals, the solder will ______________ and a good connection will be made.
5. A sweat joint is a ______________ joint.
6. A good sweat joint begins with ______________ the parts to be joined.
7. Flux does not ____________ the metal.
8. Flux should have no ______________ properties.

Lifting Procedures

9. ____________ lifting whenever possible.
10. Before lifting, ______________ the load to be lifted.
11. Check your ______________.
12. Bend ______________, kneel or squat.
13. Use blocking under objects to help get a hand hold and to prevent ______________ fingers.
14. Get a good ______________.
15. Shift the ______________ to turn. Do not twist your body.
16. Let ______________ do the lifting.
17. Lower the ______________.
18. Keep ______________ and toes clear.
Tubing and Pipes

19. ____________ ACR tubing is used for residential air conditioning systems.
20. ____________ ACR tubing is used for residential plumbing.
21. ____________ tubing cannot be used for any kind of fuel.
22. ____________ pipe is used for gas lines.
23. Clear plastic tubing cannot withstand high ____________.

Part II. Answer the following questions in complete sentences. (2 pts. each)

1. Where are you from originally?
2. Where do you live now?
3. How long have you lived in the United States?

Match the meaning on the right to the word on the left.

1. Withstand       a. melted
2. Assemble        b. available
3. On hand         c. completely
4. Thoroughly      d. harden
5. Excess          e. combination of two or more metals
6. Alloy          f. put together
7. Subjected to    g. extra
8. Molten        i. exposed to
9. Solidify         j. join
10. Bond

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A. Fill in the blanks with the correct words from the list below. (15 pts.)

electrical equipment  flammable liquids, grease  fire extinguisher
electric shock       conspicuous          time
rechargeable         money               inspected
accessible           ordinary combustibles  dangerous
dry chemical         fire blanket        liability

1. Two important pieces of safety equipment for every shop are a _______________ and a _______________.

2. A fire extinguisher must be _______________ regularly and be fully charged.

3. Fire extinguishers are _______________.

4. Fire extinguishers and fire alarms should be in _______________ and _______________ places.

5. Class A fires are fires of _______________.

6. Class B fires are fires of _______________.

7. Class C fires are fires of _______________.

8. An ABC type fire extinguisher is a multi-purpose _______________ type of fire extinguisher.

9. Using the wrong type of extinguisher for the class of fire may be _______________.

10. Failure to provide for safety may result in pain, _______________, and loss of _______________ and _______________.

11. Crepe-soled shoes help prevent fatigue and _______________.

B. Fill in the blanks to describe the proper procedure for lifting. (10 pts.)

1. _______________ the load to be lifted.

2. Check your _______________.

3. Bend _______________, kneel or squat.

4. Use blocking under objects to help get a hand hold and to _______________ mashed fingers.

5. Get a good _______________.

6. Let _______________ do the lifting.

7. Shift the _______________ to turn.

8. Lower the _______________.

C. Answer the following questions about swaging and making a swaged connection. (10 pts.)

1. In what do you secure the piece of tubing?

2. What type of swaging tool do you use to enlarge the opening of the tubing?

3. Why should you tap the swaging tool gently?

4. Do you apply flux to the larger tube or the smaller tube?

5. Why do you rotate the two pieces of tubing after fitting them together?

D. Answer the following questions with a short answer and then a long answer. (15 pts.)

1. Have you ever considered going back to your native country?

2. Has your weight changed since you came to the United States?

3. Have you received any letters from friends or family recently?

4. Have we studied the chapters in our book on heating yet?

5. Have you already completed this course?
Part I
1. Tell me two things you have to do regularly, i.e. every day, every week, or every month. (2 pts.)
   a. ____________________________________________
   b. ____________________________________________

2. What must you do today or tonight? (use "must" in your answer - 1 pt.)

3. Explain how to get from this room (the lab) to David's office. (4 pts.)

4. You want to go to the cafeteria. How would you ask for directions to the cafeteria? (5 pts.)
   Excuse me. Could _________________________________? /
   me. How _________________________________?

5. Look at the picture and tell where each of the items are located. Write your answers in complete sentences. (Note: Some forms are singular and some are plural.)
6. What do the following words or abbreviations mean? (5 pts.)
   a. lbs. = ____________________________
   b. an increment = ______________________
   c. to restrict = ________________________
   d. It is advisable. = _____________________
   e. e.g. = _____________________________
Part II

Directions: Use the appropriate verb tense (Simple Present, Simple Past, Present Continuous, Past Continuous, Present Perfect, or Present Perfect Continuous) in the sentences below. Write your answer on the line provided before each sentence.

1. Mom (bake) bread in the kitchen now.
2. We (see) them off and on.
3. Carla (babysit), wasn't she?
4. I (help) her move yesterday.
5. I (know) my roommate for two years.
6. The sun (shine) when I left this morning.
7. He (travel) in Europe since last June.
8. I (study) English for a very long time.
9. She (sew) dolls as a hobby.
10. Right now, I (write) as fast as I can.
11. Mr. Wilson (live) here for twenty-five years.
12. While I was studying, she (sleep).
13. Since Carol broke her leg, she (be) unable to get around much.
14. Tom (understand) what you're saying.
15. He (leave) tomorrow for New York.
16. We (advise) him to stay ever since he came back.
17. I (finish) my homework already.
18. Sue was washing her hair when the phone (ring).
19. The man (drop) the bowling ball on his foot.
20. It (begin) to rain.
Quiz 9
Project BEST - Cycle 3
Hermann

Part I. Verb Tenses

Complete the following dialog with the correct form of the verbs given.

B: George, ___________ that you? I ___________ believe it. It ___________
(almost five years since I last ___________ you.

G: Wow! Bill! How ___________ you ___________? You are right. It ___________
(a long time.

B: So, George, tell me. What ___________ you ___________ the last five years?
_________________ you ___________ now?

G: Yes. I ___________ a job at a heating and air conditioning place in Chicago
get ___________ after I ___________ the course at Oakton. At first, I ___________
just a helper, but now they ___________ me out on my own to do service calls.

How about yourself?

B: Well, I ___________ a maintenance job in Des Plaines. It ___________
great! The things I ___________ at Oakton ___________ very
very helpful on the job.

G: Listen, Bill. I ___________ to go, but it was great to see you.

B: Same here, George. Take care.

G: You, too. See you.

B: Bye.

Part II. Understanding Procedure Changes

Fill in the blanks of the following dialog with an appropriate word or words.

S = Supervisor
W = Worker

S: Job, ___________ you finished yet?
W: No, ___________.
S: How long ___________ it ___________?
W: ___________ five more minutes.
S: O.K. When you finish what you ___________, I want you to work on this
refrigerator.
W: What ___________ the problem?
S: The refrigerator section is too warm. Check the seal, airflow control, and freezer fan.
W: You ___________ me to check the seal and airflow control. And what was ___________
what?
S: The freezer fan. When you ___________ checking those things, report back to ____.
W: O.K. I ___________.
I. Fill in the blanks with an appropriate word from the list below.

- steel
- convection
- semi-circular
- insulator
- orifices
- triangular
- gas distribution orifice
- primary air adjustment
- cast iron
- multi-strand
- water
- linear
- copper
- slotted
- blue
- honeycomb
- explosion proof
- explosion resistant
- solid-circular
- brass
- yellow

1. There are two kinds of condensers: __________ cooled and __________ cooled.
2. Dust works as an __________; it does not transfer heat.
3. When heat is transferred due to the movement of warm and cool air, we call this __________ __________ type heat flow.
4. If a piece of equipment can resist an outside explosion (in the environment), we would say that this equipment is __________

5. If a piece of equipment will not cause an explosion, we say it is __________
6. The wire that we use for thermostat wiring is __________
7. The three shapes of burners are: __________, __________, and __________
8. The three materials burners may be made of are: __________, __________, and __________
9. The three types of burners are: __________, __________, and __________
10. The part of the burner that shoots the gas into the burner is called the __________
11. Another name for the combustion air flow controller is the __________
12. If the burner is using natural gas and there is not enough air, the flame color will be __________

II. Vocabulary: Match the meanings with the words. Put the letter of the meaning in front of the word it belongs to.

1. Thus a.

2. Furthermore b.

3. to surge c.

4. to remedy d.

5. to be at fault e.

6. for a considerable amount of time f.

7. to roughly determine g.

8. to be idle h.

9. to be stuck i.

10. overhaul procedure j.

11. to lap k.

for a long time to be responsible for the problem to be idle examine and replace all needed parts to increase suddenly to make right (rectify)
III. Verbs: Fill in the blanks with a correct form of the verb.

I usually _________ the bus to school. It _________ _________ me a long time, almost two hours. But today I _________ _________ a ride to school. I was so happy. On the way, however, we _________ _________ some problems. First of all, it _________ _________ to rain and the _________ _________ windshield wipers _________ properly. Then someone _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ _________ 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Final Exam  
Project BEST  
Hermann

Part I. Answer the following questions in sentences. (2 pts. each)

1. What protective clothing should you wear when working with dangerous chemicals?

2. What protective equipment should you wear when there is a danger of flying particles in your eyes?

3. What should you wear when there is a danger of falling objects on the feet?

4. A worker received an electrical shock while doing some wiring. What should he have done?

5. A man hurt his back while lifting a heavy load. What should he have done?

6. Have you completed this test yet?

7. What do you have to do by the end of the weekend?

8. Fill in the blank. In teamwork (two people working together), one person helps ____________.

9. What would you say if you wanted to remind your friend to call you next week?

10. What are you going to do after you complete this course?

11. What would you say if you wanted to borrow my pencil?

12. What would you say in a job interview if you were asked: Why do you think you'd be good on the job?

13. Do you like to work with others or by yourself?
Part II. Fill in the blanks with the correct words from the list below. (19 pts)

Class B fires are fires of ____________________.
Fire extinguishers are ____________________.
__________________ protect the hearing of machine operators.
__________________ is used when there are harmful dusts, fumes, or gases in the air.
Before you lift any load, it is important to _______________ the load to be lifted to be sure you're able to lift it.
Most accidents are caused by ________________.
A ________________ type swaging tool is used to enlarge the opening of a piece of tubing.
The circulation of a gas or liquid because of a difference in temperature and density is called ________________.
Immediately after removing a part from a refrigeration system, you should ________________ all refrigerant openings.
The ________________ is the pipe that distributes gas to the burners.
A ________________ valve is an electromagnet with a movable core or center.
The ________________ is located between the heat exchanger and venting system.
The limit switch prevents the ________________ from overheating.
A non-100% shut-off valve shuts off gas only to the ________________, not to the ________________.
The electrical energy produced in a thermocouple is measured in ________________.
A ________________ pilot flame will result if there is too much gas pressure.
A blocked flue may cause a ________________ pilot flame.
Propane, Butane, and Natural gas are called ________________ gases.
Part III. Match the definitions with the words. (13 pts.)

1. accessible  a. a good idea
2. burden  b. acceptable
3. thorough  c. stay clear of
4. It is advisable.  d. bad
5. to furnish  e. complete; careful with detail
6. liability  f. heavy load
7. unobjectionable  g. not enough of
8. assertive  h. duty, responsibility
9. task  i. direct; not shy
10. avoid  j. easy to get to
11. rule of thumb  k. financial obligation
12. faulty  l. bad
13. lack of  m. to provide, supply
Vocational Component: Heating, Refrigeration and Air Conditioning


Vocational English as a Second Language


   a. What You Need to Know about Reading Labels, Directions & Newspapers. 5314-6.
   b. What You Need to Know about Reading Ads, Reference Materials & Legal Documents. 5315-4.
   c. What You Need to Know about Getting a Job and Filling Out Forms. 5316-2.
d. What You Need to Know about Reading Signs, Directories, Schedules, Maps, Charts & Utility Bills. 5317-0.
e. What You Need to Know about Basic Writing Skills, Letters, and Consumer Complaints. 5318-9


American Work Culture


Project BEST Update
July, 1987

In late June Project BEST received the unfortunate news that the program had not been selected for refunding by the federal funding source, the Office of Bilingual Vocational Education, U.S.D.E. Due to federal cutbacks in the budget, only about one-third of the 19 bilingual vocational training programs funded for the 1986-1987 18-month grant period could be refunded for the upcoming 1987-1988 grant period.

It is hoped that at least some components of this "PVT" program can be either institutionalized or continued in some form independent of federal dollars.