

DOCUMENT RESUME

ED 266 629

FL 015 443

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 TITLE An Examination of Some Language Proficiency Tests from a Communicative Viewpoint.
 PUB DATE 85
 NOTE 16p.; In: Practice and Problems in Language Testing 8. Papers presented at the International Language Testing Symposium of the Interuniversitaire Sprachtestgruppe (IUS) (8th, Tampere, Finland, November 17-18, 1984); see FL 015 442.
 PUB TYPE Reports - Research/Technical (143) -- Speeches/Conference Papers (150)

EDRS PRICE MF01/PC01 Plus Postage.
 DESCRIPTORS Cloze Procedure; *Communicative Competence (Languages); Comparative Analysis; *Evaluation Criteria; Foreign Countries; Interviews; *Language Proficiency; *Language Skills; *Language Tests; Multiple Choice Tests; Test Validity

ABSTRACT

A theoretical framework that distinguishes the knowledge, or competence, aspect of language proficiency from the skills aspect is outlined, and the factors in the language testing situation that affect performance on language tests are examined. The model is intended for use in assessing the construct validity of tests of language proficiency and in clarifying some terms and concepts that have been used to describe various aspects of language proficiency. The nature of the performance tasks and language competencies required by some widely used testing procedures are then examined within this framework, and the implications for psychometric theory and language testing research are discussed. (MSE)

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AN EXAMINATION OF SOME LANGUAGE PROFICIENCY TESTS FROM A COMMUNICATIVE VIEWPOINT

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1 Introduction

The theme of this conference, "Language = Knowledge and Skill," is particularly well-chosen, since it represents, I believe, a recognition that language proficiency involves both knowledge, or competence, and skill in implementing, or executing that competence. Skills and components models such as those proposed by Lado (1961) and Carroll (1961) distinguished skills (listening, speaking, reading, and writing) from components of knowledge (grammar, vocabulary, phonology/graphology), but did not indicate how these were related. It was not clear whether the skills were simply manifestations of the knowledge components in different modalities and channels, or whether they were qualitatively different in some other ways. For example, does reading differ from writing only in that it involves reception rather than production? If that were so, how can we account for the fact that quite competent and skillful readers are not always skillful writers? Chomsky's model (1965), with its distinction between competence and performance, permitted us to distinguish random "noise" from language proficiency, but in so doing limited language proficiency solely to competence. And neither of these models recognized the full context of language use--the contexts of discourse and situation. Halliday's framework (1976), with its focus on functions, both illocutionary and textual, clearly recognizes the context of discourse, but again is limited to competence. Finally, although Hymes' (1972) notion of sociolinguistic appropriateness recognizes the interaction between language use and the context of situation, it does not address the distinction between competence and skill.

Recent frameworks of communicative competence (Munby, 1978; Widdowson, 1978; Canale & Swain, 1980; Sevignon, 1983), provide a much more inclusive description of the the knowledge required to use language, in that they incorporate linguistic competence, discourse competence, and sociolinguistic competence. All of these frameworks comprise what might be called descriptive rather than working models in that they focus on competence and either explicitly or implicitly ignore the implementation of that competence in language use. A more cognitive approach to language use has been taken in working models of language processing such as those proposed by Faerch and Kasper (1983) and Bialystok and Ryan (forthcoming). But while such models distinguish planning from execution and characterize varying degrees of cognitive control in language processing, they do not specify how language competencies are distinguished from language skills.

At this point it may be useful to discuss what evidence there is for a distinction between competence and skill. The first kind of evidence lies in the differential implementation of competence in different skill modes. It is well-known, for example, that comprehension generally precedes production, both in first and in second language acquisition. If the requisite competencies are

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present for comprehension, what causes this implementation in production to lag behind? Likewise with differences in channel. Fluent reading does not necessarily imply fluent listening, or vice-versa. Another kind of evidence can be found in the literature on communication strategies, which deals with the ways in which individuals attempt to achieve some communication goal in a given language despite inadequate communicative competence in that language. In such cases the individual may be able to compensate for inadequate competence by the implementation of various strategies. Thus, the most skillful communicator may not necessarily be the individual with the greatest competence.

To assure you that I am not merely juggling terms, I will present a theoretical framework that distinguishes the knowledge and competence aspects of language proficiency from the skills aspect and that also addresses the factors in the language testing situation that affect performance on language tests. I believe this model is of use in examining the construct validity of tests of language proficiency and in clarifying some terms and concepts that have been used to describe various aspects of language proficiency. I will then examine, within this framework, the nature of the performance tasks and language competencies required by some widely used testing procedures. Finally, I will discuss the implications that this examination suggests for psychometric theory and for language testing research.

2 A framework for describing performance on tests of language proficiency

Adrian Palmer and I have proposed a framework for describing the different factors that affect performance on language tests (Bachman and Palmer, forthcoming). This framework includes four types of factors: language trait factors, skill factors, method factors, and random factors. Language trait factors are those competencies or mental abilities that are specific to language use, and are of two main types: organizational competence and pragmatic competence. Organizational competence, which includes grammatical and discourse competence, pertains to the formal characteristics of language usage. Pragmatic competence, which includes illocutionary and sociolinguistic competence, pertains to the functional and social characteristics of language use.

Skill factors are those general characteristics of the individual that affect test performance. These consist of 1) psychophysiological skills, which are distinguished in terms of mode (productive/receptive) and channel (aural-oral/visual), 2) forms of representation (conscious/subconscious, analyzed/unanalyzed, pre-fabricated routines, rules), which determine the extent to which language competencies are available for use, and 3) strategic competence, which consists of a set of general abilities that affect how language competencies are implemented for maximum effectiveness in processing information.

Method factors are those characteristics of the test method that effect performance. These factors consist of 1) the type of language use situation (reciprocal/nonreciprocal), 2) the amount of context (embedded/reduced), 3) the distribution of information (compact/diffuse), 4) the type of information presented (concrete/abstract), and 5) the type and degree of restrictions on language performance; these include restrictions on the organization of discourse, the language use situation, propositional content, illocutionary force, foras, participants, mode, channel and time/length. "Communicative" testing methods might be characterized as those involving relatively unrestricted, appropriately contextualized language performance, while "non-communicative" testing methods involve only artificially restricted, inappropriately contextualized language performance.

Finally, random factors consist of 1) cognitive and effective characteristics of the individual, such as field dependence/independence, inhibition, tolerance/intolerance of ambiguity, and motivation, 2) interactions among specific combinations of trait, skill and method factors, and 3) measurement error.

One application of this framework has been in the definition of terms that have been used to refer to various aspects of language proficiency (Bachman and Palmer, 1984). Linguistic competence is defined as consisting of the trait factors of grammatical competence: syntax, morphology, and phonology/graphology, while communicative competence consists of linguistic competence plus the trait factors of discourse competence, illocutionary competence, and sociolinguistic competence.

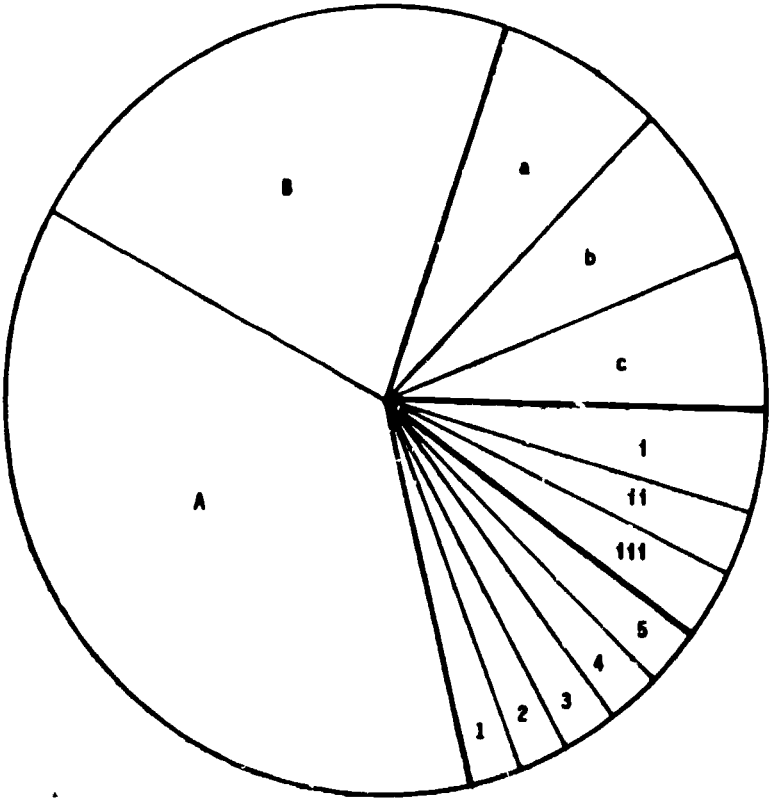
Language skills (listening, speaking, reading, writing) consist of trait and skill factors. Linguistic performance consists of the manifestation of linguistic competence and skill factors in artificially restricted and inappropriately contextualized test situations (methods). Communicative performance consists of the manifestation of communicative competence and skill factors in relatively unrestricted and appropriately contextualized test situations (methods).

A measure of linguistic performance includes that portion of a test score attributable to linguistic competence, skill factors, artificially restricted and inappropriately contextualized method factors, and random factors. A measure of communicative performance includes that portion of a test score attributable to communicative competence, skill factors, relatively unrestricted and appropriately contextualized method factors, and random factors.

This framework may also be useful in explaining sources of variation in performance on tests, as illustrated in the figure below.

- I. Trait Factors:
A. Organizational Competence
B. Pragmatic Competence

- II. Skill Factors:
a. Psychophysiological
b. Forms of Representation
c. Strategic Competence



- III. Method Factors:
1. Language Use Situation
2. Aspect of Context
3. Distribution of Information
4. Type of Information
5. Restrictions on Language Performance

- IV. Random Factors:
i. Cognitive and Affective Qualities
ii. Interactions among other Factors
iii. Measurement Error

Sources of Variation in Language Test Scores

The relative contribution of trait, skill, method and random factors to test performance will, of course, vary from test to test and from individual to individual. For example, Bachman and Palmur (1982) found that a multiple-choice test of grammatical competence loaded much more heavily on the method factor than did multiple-choice tests of either pragmatic or sociolinguistic competence. The effect of the task on test performance has generally been dealt with psychometrically as systematic error variance associated with the test method (Campbell & Fiske, 1959). The framework described here specifies in more detail the factors that comprise test method and at the same time recognizes the relationship between the demands set by the task and context of the test and the competencies required to successfully meet these demands.

Finally, this framework may be useful in clarifying some misconceptions regarding the terms "direct" and "indirect" as they have been applied to language tests. The term "direct test" is often used to refer to a test method in which performance resembles "actual" or "normal" language performance, while an "indirect test" is one in which test performance is perceived as somehow different from "actual" or "normal" performance. Thus, writing samples and oral interviews are referred to as "direct" tests, since they presumably involve the use of the skills being tested. By extension, such tests are often regarded, virtually without question, as construct valid and therefore as legitimate criteria for the validation of "indirect" tests.

There are two problems with this, however. First, we have no definition of "actual" or "normal" language use that is precise enough for us to determine the extent to which performance on a given test is similar to such language use. Indeed, the framework suggested here may at best permit us only to distinguish relatively "communicative" from relatively "non-communicative" language performance. A more serious problem, however, is that the use of the term "direct" confuses the behavioral manifestation of a trait or competence for the construct itself. As with all mental measures, language tests are indirect indicators of the underlying traits in which we are interested. The framework presented above captures this distinction by recognizing that there are factors in addition to trait factors that affect performance on all language tests, whether these require recognition of the correct alternative in a multiple-choice format or the writing of an essay.

3 An examination of some tests of language proficiency

In examining proficiency tests as measures of communicative performance, there are two questions that should be addressed. First, to what extent do the tasks required on the test involve communicative language performance? Second, to what extent does the test assess communicative competencies?

3.1 Multiple-choice tests

The multiple-choice test is one of the the most widely-used techniques for testing language proficiency in the world. Such tests typically include parts aimed at measuring at least some of the

following skills or components: 1) listening comprehension, 2) structure, and 3) reading comprehension. The language performance tasks on such tests are almost always restricted to non-reciprocal situations, in which there is no potential for feed-back or negotiation of meaning. The amount of context generally varies considerably from part to part, as does the distribution and type of information. The format of these tests generally restrict the mode of performance to reception. Finally, there are obvious restrictions on time and length.

3.1.1 Multiple-choice tests of listening comprehension

Multiple-choice tests of listening comprehension typically include tasks such as 1) listening to a sentence and then identifying the correct paraphrase from several choices, 2) listening to short dialogue and then finding the correct choice to a question about the dialogue, and 3) listening to a short talk and then answering comprehension questions based on that talk. The propositional content of this type of test is typically restricted to academic topics, while the illocutionary acts are typically ideational and manipulative. In the paraphrase item type two basic tasks are required: 1) comprehending a single spoken sentence (stem) and 2) recognizing the correct paraphrase of this sentence (key) from among four written sentences. The majority of the items of this type require only grammatical competence for successful completion. Most depend primarily on the knowledge of lexical signification, or of the propositional content expressed by syntactic structure. Furthermore, these items can be regarded as context-reduced, in that they are generally unconnected with each other and their references are to fictitious persons, objects, place and actions. In general, the task of recognizing paraphrases is an extremely artificial one and requires virtually no communicative performance, in that this task focuses exclusively on propositional signification. In addition, the lack of context renders this item type highly artificial.

In the lecture, or short talk test type there is generally a variety of discourse organization, including generalization and development, as well as a variety of illocutionary acts and linguistic forms. The basic tasks in this test type are 1) comprehending a spoken discourse and 2) answering direct information questions based on that discourse. In this type of test, the extent of the discourse is much more substantial than that in the paraphrase type. The context is also much more extensive. Unfortunately, however, the lectures are frequently highly artificial, in that they sound like "read" presentations and fail to include the kinds of hesitations and restatements that characterize oral discourse. There is little challenge to the test taker to interact with the text and consequently little opportunity for authentic language use.

3.1.2 Multiple-choice tests of structure

The language performance on this type of test is typically restricted entirely to single sentences, and thus has little potential for involving discourse. There is generally a variety of propositional content, while the illocutionary forms is typically restricted to the

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3.3 Oral Interviews

The oral interview is probably the premier "direct" test of language proficiency. It is nearly the opposite of the multiple-choice test, in that it can require authentic language use, or communicative performance. While generally limited to the aural/oral channel, both receptive and productive modes can be measured, as can the full range of competencies involved in the skills of listening and speaking. The extent to which this test achieves its full potential, however, depends on the elicitation and rating procedures. The skillful interviewer will lead the candidate through a variety of topics, elicit a variety of illocutionary acts, and present a variety of contexts. Indeed, in a well-conducted interview, the candidate may nearly forget that it is a test.

All too frequently, however, the candidate's performance is rated solely in terms of grammar, pronunciation, vocabulary, and perhaps fluency. Such a rating scale fails to evaluate aspects of either discourse competence, such as cohesion and rhetorical (conversational) organization, or of sociolinguistic competence, such as appropriateness of register and naturalness.

Another common characteristic of rating scales that have been developed for oral interviews is the definition of the scale points, or levels, in terms of specific contexts and subject matter. A well-known example of this type of scale definition is that of the Interegency Language Roundtable (ILR) oral interview (formerly the Foreign Service Institute (FSI) oral interview). This scale has been adopted and expanded by such diverse organizations as the American Council of Teachers of Foreign Languages (ACTFL), in its "Provisional Proficiency Guidelines" and the Australian Department of Immigration and Ethnic Affairs, in its "Australian Second Language Proficiency Ratings (ASLPR)". This type of scale definition may be quite useful for specific situations such as those of the agencies of the U. S. government, or of modern language departments in U. S. colleges and universities, or of a large-scale migrant program in Australia. Because of the effect of context on communicative language use, however, context dependent definitions limit not only the use of such scales, but more importantly, their interpretation, to the specific situations for which they are designed. Thus, ratings on these different scales are of little use for comparative purposes. How comparable, for example, are the following scale definitions?

Can handle with confidence but not with facility most social situations including introductions and casual conversations about current events, as well as work, family, and autobiographical information; can handle limited work requirements, needing help in handling any complications or difficulties.

(Lowe, 1980:1-5)

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Can narrate, describe, and explain in past, present, and future time. Can communicate facts-- what, who, when, where, how such--and can explain points of view in an uncomplicated fashion, but cannot conjecture or coherently support an opinion. Can talk in a general way about topics of current public interest (e.g., current events, student rules and regulations), as well as personal interest (work, leisure time activities) and can give autobiographical information. Can make factual comparisons, such as college life vs. high school life. . . . Can make a point forcefully and communicate needs and thoughts in a situation with a complication (e.g. calling a mechanic for help with a stalled car, explaining suspicious-looking possessions to a customs official)."

(ACTFL, 1982:)

Has restricted register flexibility though, where a specialist register has been experienced, will have acquired some features of it. . . . Can give detailed information about own family, living conditions, educational background; can describe and converse on everyday things in his environment (e.g., his suburb, the weather); . . . can communicate on the spot with fellow workers or immediate superior (e.g., ask questions about job, make complaints about work conditions, time off, etc.).

(Inggen and Nylic, 1981:14)

The first quotation is from the definition of level two on the ILR rating scale; the second is from the ACTFL "Provisional Proficiency Guidelines" definition of the "advanced" level, which is considered comparable to level two on the ILR scale, and the third is from the ASLPR definition of level two. While the ILR statement is quite general, the ACTFL and ASLPR statements are much more specific. The problem this creates for comparability of ratings is that one is not certain that interviewers using the different scales would try to elicit exactly the same language functions (narrating, describing, explaining, conjecturing, supporting an opinion, making factual comparisons, communicating needs and thoughts). Nor is it likely that the same content areas (work, leisure time activities, student rules and regulations, college and high school life) or social registers will be of relevance to American college students, employees of U. S. government agencies, and immigrants to Australia. If there is this much potential for difference in elicitation and interpretation of ratings from scales such as these, which are very closely related in terms of their development, comparability of interpretation is even less attainable when quite different types of scales are examined.

A more generalizable and interpretable approach to scale definition, I believe, is to define levels on separate scales in terms of the characteristics of the various components of communicative competence. In the Oral Interview Test of Communicative Proficiency in English (Bachman and Palmer, 1983), for example, level two is defined in terms of several components, such as:

Grammar

Limited range of both morphologic and syntactic structures, but with some evidence of systematic rules; control of some structures used, but with many error types

Cohesion (part of discourse competence)

Moderate cohesion, including coordination and simple subordination; sometimes confusing relationships among ideas

Sensitivity to Register (part of sociolinguistic competence)

Evidence of two registers and control of either formal or informal register

(Bachman and Palmer, 1983:2-4)

Interviewers are instructed to elicit topics, illocutionary acts, and sociolinguistic registers appropriate to the context and to the candidate's needs and interests. Thus these factors do have an important effect on the communicative performance elicited in the interview. But since the scale definitions are independent of context and subject matter, the interviewer is not constrained to elicit a particular set of discrete grammatical structures, vocabulary items, or speech acts. This is not to claim, however, that defining such scales is not problematical. On the contrary, the identification and ranking of illocutionary acts in terms of appropriateness and level, for example, is extremely complex. Nevertheless, I believe that this approach to scale definition has a great deal of potential for providing a "common yardstick" for rating any given speech sample in terms of the components of communicative language proficiency.

3.3 Class tests

The cloze continues to be an enigma. While it appears to approximate quite closely the kind of processing involved in reading, and thus to involve communicative performance, it nevertheless is generally perceived by test takers as a highly artificial task. Indeed, much of the research with variations in this procedure has been motivated, in part at least, by the desire to overcome its lack of appearance of validity. I believe that this perceived artificiality is largely a function of the random deletion procedure, which frequently results in items that are nearly impossible to complete. Perhaps time and conditioning will be the ultimate solution to this problem. After all, even the multiple-choice test, which is

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now widely accepted by test takers as the prototypical test, was once perceived as totally lacking in "face validity".

From my own research with the cloze I am convinced that it can measure the full range of competencies involved in reading. The key to this potential, however, lies in the specific words that are deleted, and to assure that the specific competencies one wishes to measure are in fact measured, it is essential to abandon the random deletion procedure for a rational one in which the test developer selects the words to be deleted according to criteria defined in the content specifications of the test.

4 Implications for measurement theory

Given the range of language performance required and the competencies measured by language proficiency tests, it would seem useful to consider the extent to which such tests can be adequately analyzed by current psychometric theory. One assumption of test theory, both classical true-score and latent-trait models, is that test items are locally independent (Rasch, 1960; Lord and Novick, 1968). This means that the probability of an individual's answering an item correct is a function only of his or her ability level and the difficulty level of that single item. For this assumption to be satisfied, test developers must write and arrange items so that they are as independent of each other as possible in terms of the tasks required and content included. This is clearly at odds with communicative language performance, in which the "items" of discourse are by definition related to each other and to a given context. (It should be noted that Holland (1981) has suggested a less restrictive assumption, that of "local nonnegative dependence", that may provide a practical means for determining whether item response models fit a given set of item data.)

A second assumption of currently available latent-trait models is that the test items comprise a unidimensional scale, that is, that they all measure a single trait or ability (Lord and Novick, 1968; Lord, 1980). This assumption would also appear untenable, not only in terms of current theories of language proficiency, but also in light of recent research in language testing, which indicates that language proficiency is multidimensional (e.g., Swinton and Powers, 1980; Bachsen and Palmer, 1981, 1982; Dunbar, 1982; Carroll, 1983; Upshur and Haeberg, 1983). As with the assumption of local independence, attempts by test developers to satisfy the assumption of unidimensionality as well result in items that are artificially restricted in their form and content. In fact, the quintessential "discrete-point" item might be regarded as unidimensional.

If current theoretical frameworks and research describe communicative language proficiency as comprising several distinct but related traits, and communicative language performance as occurring in the context of discourse, with interrelated illocutionary acts expressed in a variety of forms, it would seem that language tests would provide both a challenge and an opportunity for psychometricians to test the assumptions of current models and to develop more powerful models if necessary.

5 Implications for test development

There would appear to exist a similar challenge and opportunity for test developers to find more creative test procedures and formats. One such procedure, a variation of the dictation called the "copy-test" (Cziko & Lin, 1984), involves the visual presentation of material, and has considerable potential as a measure of text processing. It is not unreasonable to expect that advances in microcomputer technology, along with its increasing availability, will provide the means for making this testing technique feasible for large-scale testing in the next few years.

Within the multiple-choice framework, I believe it would be useful to experiment further with items in which some of the distractors are partially correct. For example, the key response would be completely correct in terms of syntax, cohesion, coherence, and perhaps register, while the distractors might be syntactically correct, but not cohesive, syntactically and cohesively correct, but not in the appropriate register, and so forth. From items such as these it might be possible to derive scores for these different aspects of communicative competence. This type of item has been examined by Fashedy (1980).

6 Conclusion

In this paper I have presented a framework for examining performance on language tests and have attempted to demonstrate how this framework might provide some insight into the types of language performance elicited and the language competencies measured by such tests. At this point I would like to venture some opinions regarding the extent to which language tests can or must comprise measures of communicative competence. First, I believe that it is possible for tests that do not involve communicative performance to measure some aspects of communicative competence. Second, it is quite possible that not all the traits of communicative competence are equally relevant to the language use needs of a given group. The ability to use language to perform imaginative functions, for example, is probably of less importance to college students, unfortunately, than the ability to perform ideational functions such as defining, describing or arguing. Finally, it may well be that not all the relevant abilities of communicative competence are measurable within the limitations of any given testing program.

A genuine commitment on the part of language testing researchers and language test developers to content and construct validity requires the constant re-examination of the objectives of our tests and a reassessment of the techniques we employ for eliciting communicative language performance. The innovations that result from this re-examination will have implications for both test development and test theory, in that they will require creative applications of current models and technology, and may stimulate the creation of new models and new technology.

I disagree with those who feel that the most pressing need is for further development of theoretical models. I believe that current models are sufficiently well-defined to permit empirical verification. I also disagree with those who disparege ever being able to characterize all the components of communicative competence, for such a position would lead me to cease empirical research. The highest priority, I believe, is for us to attempt to move to the paradigmatic stage of scientific development and begin empirical verification of a current theoretical model of communicative language proficiency. Furthermore, I believe that the most effective means of such empirical verification is through language testing research.

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