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This booklet discusses a variety of topics to help consumers prepare for winter. Tips for the home include: winterizing the home, dealing with a loss of heat or power failure, and what you need to have on hand. Another section gives driving tips and what to do in a storm. Health factors include suggestions for keeping warm, signs and treatment for cold weather exposure, and who to contact for help. (TM)
WINTER SAVING
A Consumer's Guide to

Department
Office of Consumer
Washingto
Acknowledgements

The Department of Energy wishes to thank the following organizations for their assistance in the preparation of this booklet:

Administration on Aging, Department of Health, Education and Welfare

American National Red Cross

Community Services Administration

Defense Civil Preparedness Agency, Department of Defense

Extension Service, Department of Agriculture

National Outdoor Leadership School

National Weather Service, Department of Commerce
When winter approaches, many people may feel some apprehension about a severe winter: how it could affect them, their home and their family. This guide will help you prepare for winter and help you handle most emergencies that even the worst weather can bring.

Tolerance of cool temperatures varies among individuals, just as comfort levels do. One reason given for raising the thermostat is to protect one's health. However, for most people, lowering home and office thermostats to the recommended 65 degrees Fahrenheit during the day and 55 degrees at night will not by itself cause colds, influenza or pneumonia.

Tolerance of low temperatures and resistance to winter's illnesses depend on the body's general state of health and the amount of exposure to winter weather. A wet and windy environment intensifies the effects of cold temperatures and makes it harder for the body to maintain its natural warmth.

Most infants can cope well with temperatures in the 60 to 70 degree range provided they are kept warmly clothed and the relative humidity is kept high. Pregnant women can safely tolerate temperatures between 60 and 70 degrees. Some elderly people may have special problems in dealing with cool temperatures, and should consult their physician before lowering their thermostats drastically.
Your home should be just as prepared for winter as you are. Severe weather can result in serious emergencies: storms can knock down power lines, shutting off not only lights but also heating equipment which needs electricity to operate. There may even be periods when it is difficult or impossible to get out of the house.

**Winterizing the home**

Here are some things you can do to protect your home and stay comfortable:

- **Insulate your house.** Make it airtight to keep heat in and cold out. Caulk and weatherstrip doors and windows. Install storm windows or cover windows with plastic. Insulate walls and attics. For detailed information on how to insulate your home, contact your utility company or the Public Service Commission in your state.

- **Have some type of emergency heating equipment available** so you can keep at least one room warm enough to be livable if your furnace is not operating. The heat source you choose will depend on where you live or whether you own a home or rent. A fireplace with an ample supply of wood is, of course, excellent. A small, well-vented wood or coal stove is an efficient, low-cost heat source which may be used in houses and some apartments. A camp stove can be used in both.

- **Be careful.** Know how to use this emergency heating equipment safely to prevent fire or dangerous fumes. Proper ventilation is essential. For detailed information on safe handling of alternative heat sources and equipment, talk to a local dealer. Check your local telephone directory yellow pages under “Heating.”
• **Keep pipes from freezing.** Wrap the pipes in insulation made especially for water pipes, or in layers of old newspaper, lapping the ends and tying them around the pipes. Cover the newspapers with plastic to keep but moisture. When it is extremely cold and there is real danger of freezing, let the faucets drip a little. Although this wastes water, it may prevent freezing damage. Know where the valve for shutting off the water coming into the house or apartment is located. You may as a last resort have to shut off this main valve and drain all the pipes to keep them from freezing and bursting.

• **If the pipes freeze** despite efforts to prevent it, open faucets wide to allow for expansion of the frozen water. Remove any newspaper that may be around the pipe. Wrap pipes with rags and pour hot water over the rags, with the faucets still open.
Although you may be tempted to throw up your hands in despair if you find your furnace is not operating, don't; the problem may be something simple you can remedy yourself. First, if your furnace 'burns oil, make sure the fuel tank is not empty. Secondly, check the electric switch that may control the blower or some other function of the heating unit. The switch may for some reason have been turned off. Also check the fuse or circuit breaker that controls the furnace to see if it's functioning.

If your unit is gas-fired, check other gas appliances to make sure your main gas supply has not been cut off. If that doesn't solve the problem, next check the pilot light. Instructions for relighting the pilot light appear on the front of most units.

If these steps do not restore the furnace to operation, call the utility company which provides service in your area. If the unit is fueled by oil, call your fuel oil dealer or a company that specializes in heating and cooling work. They are listed in the yellow pages under “Heating.”

If you are a renter, contact your city housing authority or local community action agency to find out how to get the landlord to provide heating service. If possible, familiarize yourself with the basic functioning of your heating equipment. Fuel dealers and utility companies are usually willing to show customers these basics, since it may save them the time and expenses of making emergency calls later on.

While you wait for help, do the following to maintain a minimal heat level:
- Use your alternate heat source.
- Close off those rooms which are not absolutely needed.
- Hang blankets over windows at night (let the sun shine in during the day). Stuff cracks around doors with rugs, newspapers, towels, or other such materials.
- Prevent water pipes from bursting, using the techniques already described. Collect water for drinking and store in covered containers. Close the water inlet valve on the toilet and then flush to prevent freezing damage.
- Don’t hesitate to ask for help if the situation starts to get out of control. Call a neighbor or a local social or emergency service agency. Write those phone numbers down in advance and keep them handy.
When your house is without heat because of malfunctioning equipment, lack of fuel, or any other reason, there are ways to preserve some of the home’s heat and stay relatively comfortable:

- **Dress warmly.** Wool clothing, worn in direct contact with the skin, is the warmest. Do not put a layer of cotton underneath. If wool clothing is not available, heavily-layered cotton or synthetics will do. Layers of protective clothing are more effective protection against cold than a single layer of thick clothing — entrapped, insulating air is warmed by body heat. The layers can be removed as needed to prevent perspiring and subsequent chill.

- Eat well-balanced, nutritional meals to allow the body to produce its own heat efficiently, especially quick-energy foods (raisins, other dried fruit, other such foods).
- Wear a wool hat, especially when sleeping under these emergency conditions. The body loses between half and three-quarters of its heat through the head.
- Use several light-weight blankets rather than one very heavy blanket for the most warmth while sleeping.
When a winter storm strikes or extra-cold weather lingers for long periods, certain items and information are indispensable in an emergency or even under normal circumstances. A home energy emergency kit should include:

- **Phone numbers you can dial for help** — your neighbors, the police, fire department, and other community service organizations. Check your local telephone directory for these emergency numbers and write them down in the spaces provided on the back pages of this booklet.

- **Emergency food and water supply.** Store some food that does not require refrigeration or cooking. An ample supply of drinking water should be kept on hand.

- **Battery-powered radio and extra batteries.** This will enable you to hear weather forecasts, emergency information and advice broadcast by local authorities, even if you are without electricity.

- **Flashlight and extra batteries, or candles and matches.**

- **Extra medicine** as may be required by family members.

- **First-aid supplies,** which should include:
  - 2 units of 1-inch-wide adhesive compress (bandages)
  - 2 units of 2-inch bandage compress
  - 1 unit of 3-inch bandage compress
  - 1 unit of 4-inch bandage compress
  - 1 unit of 3x3-inch plain gauze pads
  - 1 unit of gauze roller bandage
  - 2 units of plain absorbent gauze (one-half sq. yard)
  - 2 units of plain absorbent gauze, 24" x 72"
  - 3 units triangular bandage (40 inches)
  - 1 unit tourniquet, scissors and tweezers
  - Standard first-aid or personal safety manual

  These articles may be bought separately at most drug stores, or first-aid kits may be purchased from any Red Cross unit.

- **Extra blankets or sleeping bags.**

- **Fire-fighting equipment,** such as an extinguisher, buckets of sand, a shovel and an ax.
Customer electricity supply is so reliable that a moment of interruption and the lights go out. The moment of panic if you know you have a flashlight or candles in an easily accessible box or circuit breaker box — if there is one — which controls your house or apartment only. You may be able to correct the problem simply by replacing a fuse or resetting a circuit breaker switch. If this doesn’t work, call the electric utility which supplies your home and request assistance. If the failure is a general one affecting an entire area, the utility company may already be aware of it and working to correct it. You may, however, wish to make sure the utility company is aware of the problem by calling it yourself. In the meantime:

- **Turn off most light switches**, including your furnace switch, and unplug the freezer and refrigerator. The surge of returning electrical power can damage the motors of appliances. When the electricity returns, wait a half hour or so before turning on other lights or electrical equipment. This eases the immediate load on the electric utility system while it is trying to stabilize.
- **Keep the freezer door closed** as much as possible and first use the food stored in the refrigerator. Partially thawed foods can be safely refrozen only if they still contain ice crystals. After power is restored, examine food for signs of spoilage before refreezing it.
Enjoy the great outdoors. But... People who are outside in low temperatures and strong winds tire easily and, because of rapid cooling of exposed surfaces, become more susceptible to frostbite. A strong wind, combined with a temperature slightly above freezing, can have the same effect as a still-air temperature nearly 50 degrees lower.

Here are some examples of how this wind-chill factor will dramatically lower the effective temperature:

<table>
<thead>
<tr>
<th>Thermostat Temperature</th>
<th>At 15 mph Temp. Equals</th>
<th>At 30 mph Temp. Equals</th>
<th>At 40 mph and Over Temp. Equals</th>
</tr>
</thead>
<tbody>
<tr>
<td>30</td>
<td>11</td>
<td>-2</td>
<td>-4</td>
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<tr>
<td>20</td>
<td>-6</td>
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<td>-101</td>
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<tr>
<td>-40</td>
<td>-85</td>
<td>-109</td>
<td>-116</td>
</tr>
</tbody>
</table>
Observe the following safety measures:

- **Avoid overexertion.** Cold weather itself, without any physical exertion, puts an extra strain on the heart. If you add to this the strain of heavy physical activity such as shoveling snow, pushing an automobile, or even walking too fast or too far, you risk damaging your body.
- **Dress warmly** in loose-fitting, layered, lightweight wool clothing. Outer garments should be tightly woven and water repellant. Wear a wool hat. Protect your face and cover your mouth to protect your lungs from very cold air. Wear mittens instead of gloves — they allow your fingers to move freely in contact with one another and will keep your hands much warmer.

- **Watch for frostbite** and other symptoms of cold-weather exposure. Frostbite causes a loss of feeling and a white or pale appearance in extremities such as fingers, toes, tip of nose, ear lobes. If such symptoms are detected, get medical attention immediately. Do not rub with snow or ice — this does not help the condition and, in fact, will make it worse. The best treatment for frostbite is the rapid rewarming of the affected tissue, as described in this booklet’s section on treatment for cold weather exposure.
- **Avoid alcoholic beverages.** Alcohol causes the body to lose its heat more rapidly — even though one may feel warmer after drinking alcoholic beverages.
- **Keep yourself and your clothes dry.** Change wet socks and all other wet clothing as quickly as possible to prevent loss of body heat. Wet clothing loses all of its insulating value and transmits heat rapidly.
- **If paralyzed persons or infants must go outside in severe weather, they should be checked frequently for signs of frostbite.**
Signs of cold weather exposure

When the body begins to lose heat faster than it can produce, it, a condition called hypothermia begins to develop. The symptoms become very apparent, and include:

- Uncontrollable shivering
- Vague, slow, slurred speech
- Memory lapses; incoherence
- Immobile, fumbling hands
- Frequent stumbling; lurching gait
- Drowsiness
- Apparent exhaustion; inability to get up after a rest

Mmmnn!
Treatment for cold weather exposure

If a person shows any signs of overexposure to cold or wet and windy weather, take the following measures — even if the person claims to be in no difficulty. Often the person will not realize the seriousness of the situation.

- Get the person into dry clothing and into a warm bed or sleeping bag with a "hot" water bottle (which should actually be only warm to the touch, not hot); warm towels, heating pad, or some other such heat source.

Concentrate heat on the trunk of the body first — that is, the shoulders, chest, and stomach.
- Keep the head low and the feet up to get warm blood circulating to the head.
- Give the person warm drinks.
- Never give the person alcohol, sedatives, tranquilizers or pain relievers. They only slow down body processes even more.
- Keep the person quiet. Do not jostle, massage or rub.
- If symptoms are extreme, call for professional medical assistance immediately.
Who to contact for information and help

<table>
<thead>
<tr>
<th>Information or Service</th>
<th>Organization</th>
<th>Local Phone No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency-aid in case of natural disaster (heavy storms, floods, etc.)</td>
<td>Red Cross</td>
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<td></td>
<td>Police Dept.</td>
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<tr>
<td></td>
<td>Fire Dept.</td>
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</tr>
<tr>
<td>Information on alternative heating sources, insulation, fuel shortages or cutoffs, other assistance</td>
<td>State Energy Office (see listing in back pages)</td>
<td></td>
</tr>
<tr>
<td>Information on special programs for the elderly</td>
<td>Local community action agencies</td>
<td></td>
</tr>
<tr>
<td>Utilities</td>
<td>Gas</td>
<td></td>
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<tr>
<td></td>
<td>Electric</td>
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<tr>
<td></td>
<td>Telephone</td>
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<tr>
<td></td>
<td>Fuel Oil Dealer</td>
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</tbody>
</table>

Look up these local telephone numbers in your directory and write them down here for quick reference in times of emergency.
Reliable transportation is especially important in the winter. If you have a car, make sure it is ready for whatever winter may bring. The following precautions may help you to avoid an unpleasant or dangerous situation while traveling:

### Winter Driving Tips

1. **You should keep your car in top operating condition all year 'round — for safety and fuel economy. It is especially important to winterize your car by checking the following:**
   - Ignition system
   - Fuel system
   - Brakes
   - Battery
   - Exhaust system
   - Wiper blades
   - Lights
   - Antifreeze
   - Defroster
   - Tire tread
   - Winter grade oil
   - Snow tires
   - Cooling system
   - Heater
   - Chains

2. **Keep your gasoline tank as nearly full as possible. This will keep water out of the tank and will provide the maximum advantage in case of trouble.**

3. **A Citizens Band (CB) radio can be a very useful item in emergencies.**

4. **Carry a winter storm car kit, especially if traveling long distances or, in the northern states, at all-times. A winter storm car kit should contain:**
   - Sleeping bags, or two or more blankets. A stack of newspapers can provide layers of insulation and make a good substitute.
   - Two empty 3-lb. coffee cans with lids. One may be used for sanitary facilities, the other to burn candles for heat. Use a catalytic heater if available. A catalytic heater relies on a chemical reaction to produce heat (whether using this type of emergency heat source or your car's own heater, be sure to leave a window slightly open for air circulation. Carbon monoxide poisoning can happen without the victim being aware of it until it's too late.)
   - Matches and candles.
   - Winter clothing, including wool caps, mittens and overshoes.
   - Large box of facial tissues.
   - First-aid kit with pocket knife.
   - Flashlight with extra batteries.
   - Small sack of sand.
   - One set of tire chains.
   - Shovel.
   - Food supply (high-calorie, non-perishable food such as canned nuts, dried fruit, candy, etc.)
   - Tools (pliers, screwdriver, adjustable wrench).
   - Windshield scraper.
   - Transistor radio, with extra battery.
   - Battery booster cables.
If you must use your car during a storm...

- Plan your travel, selecting both primary and alternate routes.
- Check latest weather information on your radio.
- Try not to travel alone — two or three people are preferable.
- Travel in convoy with another vehicle, if possible.
- Always fill the gasoline tank before entering open country, even for a short distance.
- Drive carefully and defensively.
- If the storm begins to be too much for you to handle, seek refuge immediately.
If a blizzard traps you in your car....

- **Stay in the vehicle.** Do not attempt to walk in a blizzard. Disorientation comes quickly in blowing and drifting snow. Being lost in open country during a blizzard is extremely dangerous. You are more likely to be found in your car and will at least be sheltered there.

- **Avoid overexertion and exposure.** Exertions from attempting to push your car, shoveling heavy drifts, and performing other difficult chores during strong winds, blinding snow, and bitter cold of a blizzard may cause a heart attack—even for persons in apparently good physical condition.

- **Keep a down-wind window slightly open for fresh air.** Freezing rain, wet snow and wind-driven snow can completely seal the passenger compartment.

- **Beware of carbon monoxide.** Run the engine and heater sparingly, and only with a down-wind window open for ventilation. Make sure that snow has not blocked the exhaust pipe.

- **Exercise** by clapping hands and moving arms and legs vigorously from time to time, and do not stay in one position for long. But don’t overdo it. Exercise warms you but it also increases body heat loss.

- **Take turns keeping watch.** If more than one person is in the car, don’t all sleep at the same time. If alone, stay awake as long as possible.

- **Turn on the dome light at night** to make your car more visible to working crews.

- **Don’t panic.** Stay with the car.

************

Winter can be an enjoyable and beautiful season of the year, but we must be aware of its hazards. Having a comfortable and safe winter is a matter of advance planning.

Be prepared!
## State Energy Offices

<table>
<thead>
<tr>
<th>State</th>
<th>Address</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>Alabama Energy Management Board, Montgomery, Alabama 36130</td>
<td>(205) 832-5610</td>
</tr>
<tr>
<td>Alaska</td>
<td>Alaska State Energy Office, Anchorage, Alaska 99501</td>
<td>(907) 272-0557</td>
</tr>
<tr>
<td>American Samoa</td>
<td>Special Assistant to the Governor, Government of American Samoa</td>
<td>(808) 548-4080</td>
</tr>
<tr>
<td>Arizona</td>
<td>Fuel Allocations Section, Office of Economic, Planning and Development</td>
<td>(602) 271-3303</td>
</tr>
<tr>
<td>Arkansas</td>
<td>Arkansas Department of Commerce, Little Rock, Arkansas 72205</td>
<td>(501) 371-1379</td>
</tr>
<tr>
<td>California</td>
<td>Conservation Division, Office of Planning and Program Development</td>
<td>(916) 322-0523</td>
</tr>
<tr>
<td>Colorado</td>
<td>State Energy Conservation Office, Denver, Colorado 80203</td>
<td>(303) 892-2500</td>
</tr>
<tr>
<td>Connecticut</td>
<td>Department of Planning and Energy Policy, 20 Grand Street</td>
<td>(203) 566-2800</td>
</tr>
<tr>
<td>Delaware</td>
<td>Office of Management, Budget, and Planning, Dover</td>
<td>(302) 678-4271</td>
</tr>
<tr>
<td>District of Columbia</td>
<td>Municipal Planning Office, Munsey Building, Room 409, Washington, DC 20004</td>
<td>(202) 629-5111</td>
</tr>
<tr>
<td>Florida</td>
<td>State Energy Office, Tallahassee, Florida 32304</td>
<td>(904) 488-7680</td>
</tr>
<tr>
<td>Georgia</td>
<td>State Energy Office, 7 Hunter Street, SW, Room 145, Atlanta, Georgia 30334</td>
<td>(404) 666-3822</td>
</tr>
<tr>
<td>Guam</td>
<td>Guam Energy Office, P.O. Box 2950, Agana, Guam 96910</td>
<td>(671) 777-4373</td>
</tr>
<tr>
<td>Hawaii</td>
<td>Energy Management and Conservation Office, Kamamalu Building, Honolulu, Hawaii 96804</td>
<td>(808) 548-4080</td>
</tr>
<tr>
<td>Idaho</td>
<td>Idaho Office of Energy, State House, Boise, Idaho 83720</td>
<td>(208) 334-3182</td>
</tr>
<tr>
<td>Illinois</td>
<td>Division of Energy, Department of Business and Economic Development</td>
<td>(217) 782-7500</td>
</tr>
<tr>
<td>Indiana</td>
<td>Indiana Energy Office, 803 State Office Building, Indianapolis, Indiana 46204</td>
<td>(317) 633-6753</td>
</tr>
<tr>
<td>Iowa</td>
<td>Iowa Energy Policy Council, Valley Bank Building, Des Moines, Iowa 50317</td>
<td>(515) 281-4420</td>
</tr>
<tr>
<td>Kansas</td>
<td>State of Kansas Energy Office, Topeka, Kansas 66603</td>
<td>(913) 296-2496</td>
</tr>
<tr>
<td>Kentucky</td>
<td>Kentucky Department of Energy, Capitol Plaza Tower, Frankfort, Kentucky 40601</td>
<td>(502) 564-7070</td>
</tr>
<tr>
<td>Louisiana</td>
<td>Research and Development Division, Department of Natural Resources</td>
<td>(504) 389-5253</td>
</tr>
<tr>
<td>Maine</td>
<td>Office of Energy Resources, 55 Capitol Street, Augusta, Maine 04330</td>
<td>(207) 289-2196</td>
</tr>
<tr>
<td>Maryland</td>
<td>Maryland Energy Policy Office, Baltimore, Maryland 21201</td>
<td>(301) 383-6810</td>
</tr>
<tr>
<td>Massachusetts</td>
<td>Massachusetts Energy Policy Office, McCormack Building, Room 1613, Boston, Massachusetts 02108</td>
<td>(617) 727-4732</td>
</tr>
<tr>
<td>Michigan</td>
<td>Michigan Energy Administration, Michigan Department of Commerce</td>
<td>(517) 374-9900</td>
</tr>
<tr>
<td>Minnesota</td>
<td>Minnesota Energy Agency, St. Paul, Minnesota 55101</td>
<td>(612) 296-5120</td>
</tr>
<tr>
<td>Mississippi</td>
<td>Mississippi Fuel and Energy Management Commission, Jackson, Mississippi 39205</td>
<td>(601) 354-7406</td>
</tr>
<tr>
<td>Missouri</td>
<td>Missouri Energy Agency, P.O. Box 1309, Jefferson City, Missouri 65101</td>
<td>(314) 751-4000</td>
</tr>
</tbody>
</table>
State Energy Offices (continued)

Montana
Montana Energy Advisory Council
c/o Lt. Governor's Office
Capitol Building 104
Helena, Montana 59601
(406) 449-2946

Nebraska
Nebraska State Energy Office
P.O. Box 984
Lincoln, Nebraska 68509
(402) 471-2867

Nevada
Nevada Energy Resources
Advisory Board
Public/Service Commission of Nevada
505 East King Street,
Capital Complex
Carson City, Nevada 89710
(702) 685-4190

New Hampshire
Governor's Council on Energy
3 Capitol Street
Concord, New Hampshire 03301
(603) 271-2711

New Jersey
New Jersey State Energy Office
101 Commerce Street
Newark, New Jersey 07102
(201) 648-2290

New Mexico
Energy Resources Board
P.O. Box 2770
Santa Fe, New Mexico 87501
(505) 827-2146

New York
New York State Energy Office
Agency Building No. 2, 10th Floor
Empire State Plaza
Albany, New York 12223
(518) 474-7927

North Carolina
Conservation Branch
Energy Division, Department of Military and Veterans Affairs
215 East Lane Street
Raleigh, North Carolina 27611

North Dakota
North Dakota Office of Energy Management
OPR Building — Room 270
3rd and Main
Bismarck, North Dakota 58501
(701) 224-2250

Ohio
Ohio Energy and Resource Development Agency
State Office Tower, 25th Floor
30 East Broad Street
Columbus, Ohio 43215
(614) 466-3465

Oklahoma
Oklahoma Department of Energy
4400 North Lincoln Boulevard
Suite 251
Oklahoma City, Oklahoma 73105
(405) 521-3941

Oregon
Department of Energy
525 Cottage Street, N.E.
Salem, Oregon 97310
(503) 378-4128

Pennsylvania
Governor's Energy Council
Paine-Shoemaker Building, Room 905
Harrisburg, Pennsylvania 17101
(717) 787-9749

Puerto Rico
Department of Consumer Affairs
P.O. Box 41059, Munillas Station
San Juan, Puerto Rico 00940
(809) 726-6190

Rhode Island
State Energy Coordinator
State House, Room 124
Providence, Rhode Island 02903
(401) 277-3370

South Carolina
Energy Management Office
1205 Pendleton Street
Columbia, South Carolina 29201
(803) 758-2050

South Dakota
Office of Energy Policy
State Capitol
Pierre, South Dakota 57501
(605) 224-3603

Tennessee
Tennessee Energy Office
250 Capitol Hill Building
Nashville, Tennessee 37219
(615) 741-2994

Texas
Administrative Assistant for Energy Resources
Governor's Office
7703 North Lamar Boulevard
Austin, Texas 78752
(512) 975-5491

Utah
State Energy Coordinator
Department of Natural Resources
State Capitol, Room 438
Salt Lake City, Utah 84114
(801) 533-5356

Vermont
Vermont State Energy Office
State Office Building
110 State Street
Montpelier, Vermont 05602
(802) 828-2768

Virgin Islands
Office of Budget Director
P.O. Box 90
St. Thomas, U.S. Virgin Islands 00801
(340) 774-0750

Virginia
Virginia Energy Office
823 East Main Street, Room 300
Richmond, Virginia 23219
(804) 786-8451

Washington
Washington State Energy Office
1000 South Cherry Street
Olympia, Washington 98505
(206) 753-2417

West Virginia
Federal State Relations
Fuel and Energy Office
1252/5 Greenbrier Street
Charleston, West Virginia 25311

Wisconsin
Office of State Planning: Energy
1 West Wilson Street — Room 8130
Madison, Wisconsin 53702

Wyoming
State Capitol Building
Cheyenne, Wyoming 82008
(307) 777-7541
For additional copies of this and other Department of Energy publications:

Department of Energy
Technical Information Center
P.O. Box 62
Oak Ridge, TN., 37830

For further information about winter survival and other consumer energy programs, please write to:

Department of Energy
Office of Consumer Affairs
Washington, D.C., 20585