The survey instruments that are a part of an ongoing systematic process of information gathering at Delaware County Community College (DCCC) form the bulk of this manual. Designed to familiarize the faculty and staff with the process of survey use for decision-making, the intended populations and the possible applications of data are described. Each instrument is preceded by a definition of the intended population, the method of administration, and an explanation of sample data included to demonstrate 1976 use of the instrument. The questionnaires included are designed for (1) non-returning students, (2) graduate follow-ups, (3) alumni surveys, (4) exit interviews, (5) educational intent surveys, (6) course withdrawals, and (7) walk-off surveys for unofficial withdrawals. The instruments represent the first phase of participation by DCCC in a Student Information System based on Tex-SIS, a series of surveys developed by the Texas Education Agency. (RT)
Outcomes Measurement

BEST COPY AVAILABLE

1975 - 1978

Susan Wetzel
August 1977

Delaware County Community College
Office of Management Systems
Planning and Research
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<td></td>
</tr>
</tbody>
</table>
INTRODUCTION

The primary purpose of Institutional Research at DCCC is to provide decision-makers with meaningful and timely information to make sound decisions based on empirical data about DCCC. An integral part of this information gathering process is the system of surveys used here at DCCC to measure educational outcomes. Outcomes used in this context refers to the expected results of an educational program or service.

The purpose of this manual is to familiarize the faculty and staff with the amount and kinds of information gathered by Management Systems, Planning, and Research (MSPR) and to encourage use of this information for intelligent decision-making. The surveys included here do not represent all the instruments developed and used by MSPR, but those that are part of an ongoing systematic process of information gathering (i.e., Student Information System). The results reported here also are presented in outline form. Interested faculty and staff are encouraged to examine all analyses. These reports are available in the Office of MSPR which is located in A-428.

Presently and in the coming year, DCCC is beginning to phase in a Student Information System based on Tex-SIS, a series of surveys developed by the Texas Education Agency. These instruments represent state-of-the-art products and were thoroughly pilot tested and are currently used throughout all community colleges in Texas.
WHY USE SURVEYS?

As mentioned before, the purpose of all institutional research efforts at DCCC is to provide decision-makers with timely information to facilitate decision-making. An important part of this is the measure of outcomes or results. One of the best ways of determining the outcomes of courses, programs, and services is to ask the student to report information about himself/herself. For example, one way of assessing the effectiveness of an occupational degree program would be to determine the percentage of graduates employed in that field. The only practical way to assess this is to ask the graduate themselves. The use of surveys, therefore, is a critical part of outcomes measurement.

WHO SHOULD BE SURVEYED?

The answer to this question is simply -- the consumer. The consumer in the case of an educational product is the student. By student, it is meant not only current students but former students, graduates, those enrolled for only one course, and drop-outs. In short, anyone who has at one time (regardless of how short that time was) been a "consumer" of the product offered by DCCC.
WHAT USES CAN BE MADE OF THE INFORMATION GATHERED BY THESE SURVEYS?

Again, the major use of this information is for decision-making. This is the broadest statement of possible use of this information. In a more specific context with the parameters of decision-making, there are many uses of the data. Some, but certainly not all, of the possible uses are:

1. In an AP Program (i.e., to exchange information with other community colleges) to provide basis for comparison;

2. As a component of program evaluation;

3. To suggest hypotheses and topics for further investigation;

4. To assist in planning for courses and programs at all levels;

5. To provide avenues for faculty research;

6. To provide a means of ongoing contact with the community through the students.
NON-RETURNING STUDENTS

DEFINITION: All students who leave DCCC without reaching their stated educational objectives.

A. Those students who enrolled for Winter 1976 but did not enroll for Fall 1976. Analyses are available by curriculum, sex, age, veteran status, full-time/part-time status, type of degree, and time since withdrawal.

B. In progress survey of students who enrolled for Fall 1976 but did not enroll for Winter 1977. Mailing date of June 22, 1977. Results to be analyzed in October 1977.
CONFIDENTIAL QUESTIONNAIRE FOR NONRETURNING STUDENTS

ALL INFORMATION ASKED IN THIS SURVEY WILL BE USED ONLY IN A STATISTICAL MANNER. YOUR NAME WILL NOT BE IDENTIFIED WITH THE ANSWERS GIVEN. PLEASE TAKE A FEW MINUTES TO HELP US IMPROVE Ourselves.

1. Name: [Redacted]
   Last        First         M.I.        Month Year

2. Home Street Address: [Redacted]
   City: [Redacted]  State: [Redacted]  Zip Code: [Redacted]

3. (1-7) Student ID Number: [Redacted]

4. (8) Civil Rights Category (PLEASE CHECK ( ) ONE)
   - 59% (1) American Indian or Alaska Native
   - 19% (2) Asian or Pacific Islander
   - 17% (3) Black/Negro
   - 13% (4) Hispanic
   - 9% (5) White, Other than Hispanic

5. (9) Are you a veteran? (1) Yes (2) No

6. Please briefly describe the reasons why you left school.
   1. Transferred to another institution
   2. Home/work obligations
   3. Financial problems

7. (10) Which one of the following degrees or certificates were you working toward at the time you left school? (PLEASE CHECK ( ) ONE)
   - 67% (1) Certificate
   - 36% (2) Associate Degree
   - 30% (3) Non-matriculated student (only registered for selected courses)

8. (11) How many months has it been since you withdrew from school? (PLEASE CHECK ( ) ONE)
   - 45% (1) One month or less
   - 22% (2) Two to six months
   - 18% (3) Seven months to one year
   - 14% (4) More than one year

9. (12) During the last two semesters (or less), how many hours per week did you work at a job? (PLEASE CHECK ( ) ONE)
   - 41% (1) Not employed at all
   - 35% (2) Employed 1 - 10 hours/week
   - 29% (3) Employed 11-20 hours/week
   - 15% (4) Employed 21-35 hours/week
   - 8% (5) Employed 36 or more hours/week

10. (13) During the last two semesters (or less), which of the following types of financial aid were you receiving at any time during (14-19) the last two semesters (or less)? (CHECK ( ) ALL THAT APPLY)
    - 66% (1) None
    - 57% (2) Scholarship
    - 38% (3) Loan
    - 30% (4) Work/study
    - 28% (5) GI Bill
    - 20% (6) Other (please specify)

11. (14) Were you on academic probation while enrolled? (PLEASE CHECK ( ) ONE)
    - 94% (1) Yes
    - 6% (2) No

12. How many different times did you change majors while enrolled? (PLEASE CHECK ( ) ONE)
    - 64% (1) Never declared a major field of study
    - 20% (2) Never changed majors
    - 15% (3) One time
    - 1% (4) Two or more times

13. What is the highest degree you currently hold? (PLEASE CHECK ( ) ONE)
    - 34% (1) GED equivalency
    - 33% (2) High School Diploma
    - 12% (3) Associate degree
    - 10% (4) Bachelor's degree
    - 6% (5) Master's degree
    - 7% (6) Professional degree (includes only dentistry, medicine, optometry, osteopathy, podiatry, veterinary medicine, law and theology)
    - 3% (7) Doctor's degree (e.g., Ph.D., Ed.D., D.B.A.)
    - 2% (8) I have no degree or diploma

14. Which one of the following was your primary reason for attending school? Also, please check the box to the right of the reason you checked to what extent your reason was satisfied. (PLEASE CHECK ( ) ONE)
    - 47% (1) To complete deficiencies in order to transfer
    - 39% (2) Employment required some course work
    - 36% (3) To complete first two years of college in preparation for transferring to a 4-year college
    - 33% (4) To complete high school
    - 31% (5) To upgrade my skills
    - 31% (6) To learn a new skill
    - 27% (7) For personal enrichment fun, achievement, etc.
    - 25% (8) To prepare for a professional examination: real estate, nursing, etc.
    - 22% (9) Other (please specify on reverse side)

15. During the last two semesters (or less), which of the following were you primarily? (PLEASE CHECK ( ) ONE)
    - 46% (1) A full-time student both semesters
    - 39% (2) A part-time student both semesters
    - 15% (3) Both during the last two semesters
    - 8% (4) Not employed at all
    - 6% (5) Employed 1 - 10 hours/week
    - 5% (6) Employed 11-20 hours/week
    - 4% (7) Employed 21-35 hours/week
    - 3% (8) Employed 36 or more hours/week

16. Which of the following is your highest degree? (PLEASE CHECK ( ) ONE)
    - 33% (1) GED equivalency
    - 30% (2) High School Diploma
    - 10% (3) Associate degree
    - 9% (4) Bachelor's degree
    - 6% (5) Master's degree
    - 5% (6) Professional degree (includes only dentistry, medicine, optometry, osteopathy, podiatry, veterinary medicine, law and theology)
    - 3% (7) Doctor's degree (e.g., Ph.D., Ed.D., D.B.A.)
    - 2% (8) I have no degree or diploma

17. Which one of the following was your primary reason for attending school? Also, please check the box to the right of the reason you checked to what extent your reason was satisfied. (PLEASE CHECK ( ) ONE)
    - 64% (1) To complete deficiencies in order to transfer
    - 47% (2) Employment required some course work
    - 39% (3) To complete first two years of college in preparation for transferring to a 4-year college
    - 33% (4) To complete high school
    - 31% (5) To upgrade my skills
    - 31% (6) To learn a new skill
    - 27% (7) For personal enrichment fun, achievement, etc.
    - 25% (8) To prepare for a professional examination: real estate, nursing, etc.
    - 22% (9) Other (please specify on reverse side)
16. Listed below are several reasons why a student might leave school. To what extent are these your reasons for leaving this school? (PLEASE CHECK (✓) THE APPROPRIATE RESPONSE)

<table>
<thead>
<tr>
<th>ACADEMIC</th>
<th>Major Reason (1)</th>
<th>Moderate Reason (2)</th>
<th>Minor Reason (3)</th>
<th>Not a Reason (4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low Grades</td>
<td>3.4</td>
<td>2.7</td>
<td>4.8</td>
<td>48.4</td>
</tr>
<tr>
<td>Found courses too difficult</td>
<td>4.5</td>
<td>3.4</td>
<td>5.2</td>
<td>54.4</td>
</tr>
<tr>
<td>Inadequate study techniques or habits</td>
<td>5.7</td>
<td>4.3</td>
<td>6.6</td>
<td>68.6</td>
</tr>
<tr>
<td>Needed a temporary break from studies</td>
<td>7.8</td>
<td>6.5</td>
<td>8.8</td>
<td>88.8</td>
</tr>
<tr>
<td>Major or courses not available at this school</td>
<td>10.1</td>
<td>8.5</td>
<td>10.8</td>
<td>108.8</td>
</tr>
<tr>
<td>Unsure of major and needed to leave school to decide on possible career</td>
<td>2.5</td>
<td>1.7</td>
<td>3.5</td>
<td>38.5</td>
</tr>
<tr>
<td>Course work not challenging</td>
<td>12.7</td>
<td>10.5</td>
<td>12.7</td>
<td>127.7</td>
</tr>
<tr>
<td>Dissatisfaction with major department</td>
<td>3.2</td>
<td>3.2</td>
<td>4.5</td>
<td>48.7</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EMPLOYMENT</th>
<th>Major Reason (1)</th>
<th>Moderate Reason (2)</th>
<th>Minor Reason (3)</th>
<th>Not a Reason (4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conflict between job and studies</td>
<td>12.2</td>
<td>9.7</td>
<td>12.5</td>
<td>125.7</td>
</tr>
<tr>
<td>Accepted a job and didn't need more school</td>
<td>2.7</td>
<td>1.2</td>
<td>2.0</td>
<td>20.3</td>
</tr>
<tr>
<td>Went into military service</td>
<td>1.5</td>
<td>—</td>
<td>1.2</td>
<td>12.3</td>
</tr>
<tr>
<td>Couldn't find a job</td>
<td>2.7</td>
<td>1.5</td>
<td>3.5</td>
<td>38.8</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>FINANCIAL</th>
<th>Major Reason (1)</th>
<th>Moderate Reason (2)</th>
<th>Minor Reason (3)</th>
<th>Not a Reason (4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not enough money to go to school</td>
<td>15.6</td>
<td>6.5</td>
<td>3.7</td>
<td>40.4</td>
</tr>
<tr>
<td>Applied but could not obtain financial aid</td>
<td>3.2</td>
<td>2.2</td>
<td>1.1</td>
<td>11.2</td>
</tr>
<tr>
<td>Financial aid was not sufficient</td>
<td>3.2</td>
<td>1.7</td>
<td>1.1</td>
<td>11.1</td>
</tr>
<tr>
<td>Child care not available or too costly</td>
<td>1.5</td>
<td>1.0</td>
<td>2.5</td>
<td>25.3</td>
</tr>
<tr>
<td>This school too expensive</td>
<td>2.7</td>
<td>2.0</td>
<td>3.5</td>
<td>38.8</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>PERSONAL CIRCUMSTANCES</th>
<th>Major Reason (1)</th>
<th>Moderate Reason (2)</th>
<th>Minor Reason (3)</th>
<th>Not a Reason (4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Found study too time-consuming</td>
<td>2.7</td>
<td>4.0</td>
<td>6.9</td>
<td>48.7</td>
</tr>
<tr>
<td>Home responsibilities were too great</td>
<td>4.5</td>
<td>6.5</td>
<td>8.5</td>
<td>48.5</td>
</tr>
<tr>
<td>Illness, personal or family</td>
<td>4.5</td>
<td>6.5</td>
<td>8.5</td>
<td>48.5</td>
</tr>
<tr>
<td>Personal problems</td>
<td>5.7</td>
<td>7.5</td>
<td>9.5</td>
<td>95.5</td>
</tr>
<tr>
<td>Fulfilled my personal goals in schooling</td>
<td>4.2</td>
<td>2.2</td>
<td>3.0</td>
<td>30.3</td>
</tr>
<tr>
<td>Marital situation changed my educational plans</td>
<td>3.2</td>
<td>2.7</td>
<td>1.2</td>
<td>12.1</td>
</tr>
<tr>
<td>Moved out of the area</td>
<td>10.2</td>
<td>5.2</td>
<td>3.5</td>
<td>35.3</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>OTHER</th>
<th>Major Reason (1)</th>
<th>Moderate Reason (2)</th>
<th>Minor Reason (3)</th>
<th>Not a Reason (4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transferred</td>
<td>60.1</td>
<td>7.1</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

17. Please check the appropriate box describing your degree of satisfaction with the following aspects of DCCC.

<table>
<thead>
<tr>
<th>Degree of Satisfaction</th>
<th>None (1)</th>
<th>Little (2)</th>
<th>Moderate (3)</th>
<th>Much (4)</th>
<th>Great (5)</th>
<th>Does Not Apply (6)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Counseling/guidance services</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>Academic advising services</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>Library services</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>Employment opportunities</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>Financial aid opportunities</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>Cost of attending this school</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>7. Enrollment size of this school</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>8. Rules and regulations at this school</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>9. Extra-curricular opportunities</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>10. Intellectual stimulation</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>11. Cultural opportunities</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>12. Social opportunities</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>13. Religious environment</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>14. Recreational facilities</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>15. Location of this school</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>16. Dormitory accommodations</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>17. Grading system</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>18. Course content in major field</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>19. Teaching in major field</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>20. Amount of contact with teachers</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>21. Scheduling of classes</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>22. Relevance of major field to career goals</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>23. Information given to you about this school</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>24. Quality of students</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
<tr>
<td>25. The school in general</td>
<td>1.7</td>
<td>3.1</td>
<td>2.1</td>
<td>1.0</td>
<td>2.0</td>
<td>20.0</td>
</tr>
</tbody>
</table>

18. Please select from the list above three factors, which, if changed for the better, would have most encouraged you to stay at DCCC. (LIST IN ORDER OF IMPORTANCE)

<table>
<thead>
<tr>
<th>Factor</th>
<th>(1)</th>
<th>(2)</th>
<th>(3)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Dissatisfaction with major department</td>
<td>1.0</td>
<td>1.0</td>
<td></td>
</tr>
<tr>
<td>2. Major or courses not available at this school</td>
<td>1.0</td>
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<td>4. Found courses too difficult</td>
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<td>7. Financial aid opportunities</td>
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19. What are you currently doing (CHECK ALL THAT APPLY)

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<td>Caring for home and/or family</td>
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<td>Other (please specify on reverse side)</td>
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THANK YOU!

Please place this survey in the envelope provided and mail to:

Dr. Richard J. Spencer
Vice President for Enrollment
Delaware County Community College
Media, PA 19063
Please make corrections to the information above if necessary.

**SECTION A**

1. What was your PRIMARY objective in attending our two-year college? (circle one)
   - 1. Improvement of existing "job skills"
   - 2. Preparation for "job to be obtained"
   - 3. Transfer to a 4 year college
   - 4. Personal interest
   - 5. Other (describe)

2. How much education is (or was) required to accomplish your educational objective at our college?
   - 1. Selected course(s)
   - 2. Certificate program
   - 3. Two-year Associate Degree program
   - 4. Other (describe)

3. To what extent has this objective been completed?
   - 1. Fully completed
   - 2. Partially completed
   - 3. Not completed

4. Do you plan to pursue this objective further?
   - 1. Yes; where? (16)
     - 1. At our College
     - 2. At another College
     - 3. Other (describe)
   - 2. No

5. What was your principal reason for NOT re-enrolling at our college? (circle one)
   - 1. Completed needed courses
   - 2. Transportation problems
   - 3. Transferred to another college
   - 4. Found job in occupation related to course(s) completed at this college
   - 5. Found Job
   - 6. Conflicting job hours
   - 7. Financial reasons
   - 8. Change of residence
   - 9. Grade problems
   - 10. Dissatisfied with instruction
   - 11. Dissatisfied with content of courses
   - 12. Personal/family illness or injury
   - 13. Other personal/family reasons
   - 14. Major not available at DCCC
   - 15. Unsure of educational goals
   - 16. College studies too time consuming
   - 17. Courses not available at convenient times
   - 18. Other (describe)

6. Which statement best describes your feeling about your educational experience at our college?
   - 1. Very satisfied
   - 2. Satisfied
   - 3. Neutral
   - 4. Disappointed
   - 5. Very disappointed

7. If you have completed courses in your MAJOR FIELD OF STUDY please rate them according to how well they fulfilled your individual needs. Students with "undecided" majors should skip to next question.
   - Very Good Good Neutral Poor Poor
   - a. Quality of instruction (20)
   - b. Grading/Testing (21)
   - c. Instructor interest (22)
   - d. Content of course(s) (23)
   - e. Instructional media (24)
   - f. Class size (25)

8. If you have used any of the college services, below, please rate them according to how well they fulfilled your individual needs.
   - Very Good Good Neutral Poor Poor
   - a. Financial aids (26)
   - b. Counseling (27)
   - c. Job placement service (28)
   - d. Course advisement (29)
   - e. Tutoring services (30)
   - f. Veterans services (31)
   - g. Learning lab/packages (32)
   - h. Cultural activities (33)
   - i. Library services (34)
   - j. Student recreational activities (35)
   - k. Day care services (36)
   - l. Career counseling services (37)
   - m. Scheduling & Registration (38)
   - n. Admission/placement (39)

9. Which one of the below best describes your present status? (circle one)
   - 1. Employed, full time
   - 2. Employed, part time
   - 3. Unemployed, seeking employment
   - 4. Military, full time active duty
   - 5. Continuing education at higher level
   - 6. Unavailable for employment (describe)
SECTION B

A. IF YOU ARE CURRENTLY EMPLOYED, is your present occupation related to the courses you have completed at our college?
1. Yes, directly related
2. Yes, closely related
3. No

B. IF NO, have you been employed in an occupation related to the courses you completed at our college since you left our college?
1. Yes, directly related
2. Yes, closely related
3. No (IF NO, Go to Section C)

Please circle below if the course(s) you took at our college helped you in your occupational area in any of the following ways. (circle all that apply)
1. Helped to obtain job
2. Helped performance on present job
3. Helped advance on present job
4. None of the above
5. Other (describe)

Would you rate the training you received at our college related to its usefulness to you in performing your job?
1. Very good
2. Good
3. Neutral
4. Poor
5. Very Poor

SECTION C

IF YOU HAVE ENROLLED IN ANOTHER COLLEGE SINCE YOUR ENROLLMENT AT OUR COLLEGE, PLEASE ANSWER THIS SECTION.

1. What is the name of your current (or most recently attended) college?

Name__________________________
City and State____________________

2. Did you have problems transferring to the college indicated above?
1. Yes; what?
2. No

SECTION D

ALL STUDENTS SHOULD ANSWER THIS SECTION.

1. How do you see the course(s) completed at our college in terms of your career plans:
1. Of immediate, direct benefit
2. Of long term, direct benefit
3. Of indirect benefit
4. Of no benefit

2. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.
1. Yes, what course(s)
2. No

3. During the last 2 semesters (or less) that you were enrolled were you employed in a job? (Circle one)
1. Not employed at all
2. Employed 1-10 hours/week
3. Employed 11-20 hours/week
4. Employed 21-35 hours/week
5. Employed 36 or more hours/week

4. We would appreciate any comments regarding how we could improve the course(s) you have completed and/or services we have provided. Use back of college letter for additional space.

THANK YOU FOR ASSISTING US IN THIS SURVEY! PLEASE RETURN THIS FORM IN THE PRE-PAID ENVELOPE AS SOON AS POSSIBLE!

IF YOU HAVE ANY QUESTIONS PLEASE CALL 353-5400, EXT. 480.
GRADUATE FOLLOW-UP

DEFINITION: Any student who leaves DCCC after completing his/her educational objective.

A. NCHEMS Student Outcomes Questionnaire for Program Completers was mailed to all May 1976 and December 1976 graduates within 30 days of graduation. Analyses are available by sex, age, and curriculum.

B. Graduate Follow-up (1) is to be mailed on September 1, 1977 to all May 1977 graduates. This survey is part of the DCCC adaptation of Tex-SIS.

C. Long Term Alumni Survey was mailed on June 2, 1977 to all 926 graduates of DCCC from 1969 to 1972. Results to be analyzed in October 1977.
1975-76 RESULTS
STUDENT OUTCOMES QUESTIONNAIRE
FOR PROGRAM COMPLETERS

1. Date of Birth: Mean age 25.1
2. Sex: 52.9% female, 47.1% male
3. Civil Rights Category:
   - 0.0% American Indian or Alaska Native
   - 1.0% Asian or Pacific Islander
   - 1.6% Black/Negro
   - 1.0% Hispanic
   - 96.4% White, other than Hispanic
4. When you entered, did you transfer any credits from another institution that were applied to this degree or certificate? 24.4% Yes, 75.6% No
5. What is the cumulative overall grade point average that you have earned while working on this degree or certificate? 2.0
6. Please write in below the number of terms (e.g., semesters, quarters) that you attended this institution, both full-time and part-time, in earning this degree or certificate. 4.0 full-time
7. Have you applied for admission to one or more educational programs (either here or at another school) which would result in your earning another degree or certificate? 45.4% Yes, I have applied
   - 21.5% No, but I intend to apply within the next year
   - 33.2% No, and I do not intend to apply within the next year
8. What kind of degree or certificate would result from the program(s) to which you have applied?
   - 1.1% Certificate
   - 2.2% Diploma
   - 1.1% Associate degree
   - 92.4% Bachelor's degree
   - 1.1% Master's degree
   - 1.1% Professional degree (includes only dentistry, medicine, optometry, osteopathy, podiatry, veterinary medicine, law, and theology)
   - 0.0% Doctor's degree (e.g., Ph.D., Ed.D., D.B.A)
   - 1.1% Other
9. Have you been admitted to any of the programs to which you have applied? 85.7% Yes, 14.3% No
10. Have you received a decision from all of the programs to which you applied? 7.7% Yes, 92.3% No
11. Regardless of whether you are going on to another educational program at this time, what is the highest degree or certificate you eventually intend to complete?
   - 0.5% Certificate
   - 0.0% Diploma
   - 9.8% Associate degree
   - 38.7% Bachelor's degree
   - 26.0% Master's degree
   - 3.4% Professional degree
   - 7.8% Doctor's degree
   - 1.5% Other
   - 12.3% Undecided
12. Are you currently working at or have you secured a full-time job (35 hours or more a week) in which you plan to work once you complete your current degree or certificate program here?
   - 42.6% Yes
   - 24.3% No, but I am looking for one
   - 5.9% No, but I intend to look for one within the next 6 months
   - 27.2% No, and I do not intend to look for one within the next 6 months
13. What is the gross salary or wage you (will) receive on this job?
   Mean of $8905 per year

14. To what extent is this job related to the field of study for the degree or certificate you are receiving?
   - 17.4% Not related
   - 74.0% Somewhat related
   - 68.6% Directly related

15. There are many reasons for pursuing education, some of which are listed below. In thinking over your educational experience, how much do you think the institution contributed to your progress in each area?

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<tr>
<th>Area</th>
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<th>Little Progress</th>
<th>Moderate Progress</th>
<th>Much Progress</th>
<th>Very Much Progress</th>
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16. How important is that progress to you?

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<td>.5</td>
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DECEMBER 1976 RESULTS
STUDENT OUTCOMES QUESTIONNAIRE
FOR PROGRAM COMPLETERS

1. Date of Birth: Mean age 26.8
2. Sex: 56.5% female 43.5% male
3. Civil Rights Category:
   - 0.0% American Indian or Alaska Native
   - 0.0% Asian or Pacific Islander
   - 0.0% Black/Negro
   - 0.0% Hispanic
   - 97.8% White, other than Hispanic
4. When you entered, did you transfer any credits from another institution that were applied to this degree or certificate? 39.1% Yes 60.9% No
5. What is the cumulative overall grade point average that you have earned while working on this degree or certificate? 3.57
6. Please write in below the number of terms (e.g., semesters, quarters) that you attended this institution, both full-time and part-time, in earning this degree or certificate. 3.57 full-time 3.581 part-time
7. Have you applied for admission to one or more educational programs (either here or at another school) which would result in your earning another degree or certificate? 39.1% Yes, I have applied 28.3% No, but I intend to apply within the next year 32.6% No, and I do not intend to apply within the next year
8. What kind of degree or certificate would result from the program(s) to which you have applied?
   - 0.0% Certificate
   - 0.0% Diploma
   - 0.0% Associate degree
   - 94.1% Bachelor's degree
   - 0.0% Master's degree
   - 5.9% Professional degree (includes only dentistry, medicine, optometry, osteopathy, podiatry, veterinary medicine, law, and theology)
   - 0.0% Doctor's degree (e.g., Ph.D., Ed.D., D.B.A.)
   - 0.0% Other
9. Have you been admitted to any of the programs to which you have applied? 88.9% Yes 11.1% No
10. Have you received a decision from all of the program to which you applied? 40.0% Yes 60.0% No
11. Regardless of whether you are going on to another educational program at this time, what is the highest degree or certificate you eventually intend to complete?
   - 2.4% Certificate
   - 0.0% Diploma
   - 4.9% Associate degree
   - 43.9% Bachelor's degree
   - 24.4% Master's degree
   - 2.4% Professional degree
   - 7.3% Doctor's degree
   - 0.0% Other
   - 14.6% Undecided
12. Are you currently working at or have you secured a full-time job (35 hours or more a week) in which you plan to work once you complete your current degree or certificate program here?
   - 54.3% Yes
   - 13.0% No, but I am looking for one
   - 4.3% No, but I intend to look for one within the next 6 months
   - 26.1% No, and I do not intend to look for one within the next 6 months
13. What is the gross salary or wage you (will) receive on this job?
   Mean of $10,318 per year.

14. To what extent is this job related to the field of study for the degree or certificate you are receiving?
   - 28.0% Not related
   - 16.0% Somewhat related
   - 56.0% Directly related

15. There are many reasons for pursuing education, some of which are listed below. In thinking over your educational experience, how much do you think this institution contributed to your progress in each area?

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<th>Much Progress</th>
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16. How important is that progress to you?

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<td>76.1</td>
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</tbody>
</table>
PLEASE CIRCLE APPROPRIATE-NUMBER(S) WITHIN EACH CATEGORY BELOW. (e.g. 1)
SECTION C

A. IF YOU ARE CURRENTLY EMPLOYED, is your present occupation related to the courses you have completed at DCCC?

1. Yes, directly related
2. Yes, closely related
3. No

B. IF NO, have you been employed in an occupation related to the courses you completed at our college since you left DCCC?

1. Yes, directly related
2. Yes, closely related
3. No (If NO, Go to Section D)

Please complete the information below regarding the occupation related to the courses completed at DCCC.

Job title:

Name of Employer:

Street address of Employer:

City of Employment:

Yes, we contact your employer concerning your job description and skills?

1. Yes
2. No

How would you rate the training you received at DCCC in relation to its usefulness to you in performing your job? (circle one)

1. Very good
2. Good
3. Neutral
4. Poor
5. Very Poor

Please circle below if the course(s) you took at DCCC helped you in your occupational area in any of the following ways. (check all that apply)

1. Helped to obtain job
2. Helped performance on present job
3. Helped advance on present job
4. None of the above
5. Other (describe)

If you are employed full-time, please indicate your approximate monthly salary range (gross) below. This information, when combined with other members of your graduating class, will provide valuable information to other individuals in career planning.

1. Up to $300
2. $300 - $399
3. $400 - $499
4. $500 - $599
5. $600 - $699
6. $700 - $799
7. $800 - $899
8. $900 - $999
9. $1,000 - $1,099
10. $1,100 - $1,199

Were you employed in your occupational area PRIOR to enrolling in the courses completed at DCCC?

1. No
2. Yes

How would you rate the availability of jobs in your occupational area?

1. Very good
2. Good
3. Neutral
4. Poor
5. Very Poor

SECTION D

If your occupational area is not related to the courses you have completed at our college (as indicated in Section C) please circle each reason which applies. If occupational area is related to courses completed, go to Question 2.

1. Transferred to a four-year college
2. Not sufficiently qualified for a job in my field of college preparation
3. Preferred to work in another field
4. Found a better paying job in another field
5. Could not find a job in field of preparation
6. Worked previously in field of preparation, but changed
7. Other (describe)

How do you see the courses completed at our college in terms of your career plans?

1. of immediate, direct benefit
2. of long term, direct benefit
3. of indirect benefit
4. of no benefit

Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

1. Yes; what course(s)
2. No

We would appreciate any comments regarding how we could improve the courses you have completed and/or services we have provided. Use back of college letter for additional space.

THANK YOU FOR ASSISTING US IN THIS SURVEY! PLEASE RETURN THIS FORM IN THE PRE-PAID ENVELOPE AS SOON AS POSSIBLE!

IF YOU HAVE ANY QUESTIONS PLEASE CALL 353-8400, EXT. 480
DELAWARE COUNTY COMMUNITY COLLEGE
ALUMNI SURVEY

PART I

1. Which one of the following was your primary reason for attending college? (please check (✓) one)
   - (1) To complete deficiencies in order to transfer
   - (2) Employment required some course work.
   - (3) To complete first two years of college in preparation for transferring to a 4-year college
   - (4) To complete high school
   - (5) To upgrade my employment skills
   - (6) To train for employment.
   - (7) For personal enrichment; fun, achievement, etc.
   - (8) To collect some benefits on financial assistance
   - (9) Parental pressure
   - (10) Other (please specify on reverse side)

2. To what extent was your reason for attending satisfied? (please check (✓) one)
   - (1) Very much
   - (2) Quite a bit
   - (3) Somewhat
   - (4) Not at all

3. What factor(s) determined your choice of DCCC? (please check (✓) all that apply)
   - (1) My relatives wanted me to come here
   - (2) My teacher advised me
   - (3) This school has a very good academic reputation
   - (4) I was offered financial assistance
   - (5) I was not accepted anywhere else
   - (6) Someone who had been here before advised me to go
   - (7) This school offers the major program I’m interested in
   - (8) This school has low tuition
   - (9) My guidance counselor advised me
   - (10) I wanted to live at home
   - (11) A friend suggested attending
   - (12) A representative from this school recruited me
   - (13) Could keep present job
   - (14) Offered special programs or services

4. Remembering your experiences while you were enrolled at DCCC, would you recommend DCCC to others?
   - (1) Yes
   - (2) No
   - Comments on reverse side

5. What courses in your program at DCCC benefited you most?
   Subject:  Reason:
   (1)
   (2)
   (3)

6. What specific course did you find of little value?
   Subject:  Reason:
   (1)
   (2)
   (3)

7. During the last two semesters that you were enrolled, were you primarily (please check (✓) one)
   - (1) A full-time student
   - (2) A part-time student

8. During the last two semesters that you were enrolled, were you employed in a job? (please check (✓) one)
   - (1) Not employed at all
   - (2) Employed 1-10 hours/week
   - (3) Employed 11-20 hours/week
   - (4) Employed 21-35 hours/week
   - (5) Employed 36 or more hours/week

9. How many different times did you change majors while enrolled? (please check (✓) one)
   - (1) Never declared a major field of study
   - (2) Never changed majors
   - (3) One time
   - (4) Two or more times

PART II - EMPLOYMENT

10. What is your present employment status? (please check (✓) one)
    - (1) Not employed
    - (2) Full-time homemaker without additional job, skip to Question 22
    - (3) Obtaining more education or training
    - (4) Working at a full-time job
    - (5) Working at a part-time job
    - (6) Full-time military service
    - (7) Working at a full-time + a part-time job(s)
    - (8) Other (on reverse side)

11. For whom do you work? (name of employing firm)
    ___________________________  ___________________________  ___________________________
    Name  City  State  Zip

12. How long have you been employed at your present full-time job? (please check (✓) one)
    - (1) Do not have a full-time job
    - (2) Less than 6 months
    - (3) 6 months to one (1) year
    - (4) One (1) year to two (2) years
    - (5) Three (3) years to five (5) years
    - (6) Over five (5) years
13. Which statement best describes how you regard your present job at this time? (please check one)
   (1) Temporary job until a better one can be found
   (2, Temporary job to earn money to do something else (travel, school, have free time, etc.)
   (3) Job to earn money while I decide what kind of work I want
   (4) Job with possible career potential
   (5) Job with definite career potential
   (6) Other (please specify on reverse side)

14. Is your present job related to your major field of study (your program)? (please check one)
   (1) Directly related
   (2) Somewhat related
   (3) Not related at all

15. If you are employed outside your major field of study at DCCC, why? (please check all that apply)
   (1) Never really planned to work in my major field
   (2) Tried but could not find a job in my major field
   (3) Did not feel I learned enough in my major field
   (4) Decided I did not like the work in my major field
   (5) Too little opportunity for advancement in my major field
   (6) Developed a new career interest
   (7) Better job opportunity came along
   (8) Other (please specify on reverse side)

16. How well do you feel your studies at DCCC prepared you for your present job? (please check one)
   (1) Excellent preparation
   (2) Good preparation
   (3) Fair preparation
   (4) Inadequate preparation

17. How did you find out about your first full-time job after leaving DCCC? (please check all that apply)
   (1) Employed at job while completing my program
   (2) School placement officer or instructor
   (3) Professional periodicals or organizations
   (4) Civil Service application
   (5) Public or private employment agency
   (6) Newspaper advertisement
   (7) Direct application to employer
   (8) Friends or relatives
   (9) Faculty referral
   (10) Other (please specify on reverse side)

18. In your first full-time job after leaving DCCC, what is your gross salary or wage? (please fill in one)
   (1) per year
   (2) per week
   (3) per hour
   (4) Don't know

19. In your present full-time job what is your gross salary or wage? (please fill in one)
   (1) per year
   (2) per week
   (3) per hour
   (4) Don't know

20. In your present full-time job, which of the following indicators of career progression have you experienced? (please check all that apply)
   (1) Promotion
   (2) Merit Salary Increase
   (3) Award(s) or Commendation(s)
   (4) Increasing Responsibility
   (5) Transfer to better job
   (6) Other (please specify on reverse side)

21. What were the educational and experience requirements for your present job? (please check all that apply)
   EDUCATIONAL: (please check one)
   (1) No educational requirement
   (2) High school graduate
   (3) Post high school certificate
   (4) Associate degree
   (5) Bachelor's degree
   (6) Some technical training without degree
   (7) Other (please specify on reverse side)
   EXPERIENCE: (please check one)
   (1) No experience requirement
   (2) One year of experience
   (3) Two years of experience
   (4) Three years of experience
   (5) Four or more years of experience
   (6) Other (please specify on reverse side)

PART III – ADDITIONAL EDUCATIONAL EXPERIENCES

22. What type(s) of schools or colleges are you now attending or have you attended since leaving DCCC? (please check all that apply)
   (1) None (skip to Question 31)
   (2) Community College
   (3) Private 2 year college
   (4) State college - 4 year program
   (5) State college - graduate school
   (6) Private college - 4 year program
   (7) Private college - graduate program
   (8) Private business institute
   (9) Area vocational - technical school
   (10) Professional school (medical, law, etc.)
   (11) Other (please specify on reverse side)
23. What is your level of completed education?

<table>
<thead>
<tr>
<th>Completed Degree?</th>
<th>Name of College</th>
<th>Major</th>
<th>No. Credits Completed</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Associate Degree</td>
<td>(1) Yes</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(2) No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Bachelor's Degree</td>
<td>(1) Yes</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(2) No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Master's Degree</td>
<td>(1) Yes</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(2) No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Other</td>
<td>(1) Yes</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(2) No</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

24. Did you try to transfer credits from DCCC when you were admitted to your new program? (please check (✓) one)

   (1) Yes, and they were all accepted. (skip to Question 26)
   (2) Yes, but some credits were not accepted. (go to Question 25)
   (3) Yes, but none of the credits were accepted. (go to Question 25)
   (4) No (skip to Question 26)

25. What was the major reason that the credits were not accepted? (please check (✓) one)

   (1) Don't know
   (2) No comparable course
   (3) Switched fields of study
   (4) New school has a maximum number of credits they will accept
   (5) DCCC advising was incorrect
   (6) Other (please specify on reverse side)

26. What grade point average have you attained in your post-DCCC college experience? (A 4.00 GPA is equivalent to a straight-A average)

<table>
<thead>
<tr>
<th>Undergraduate GPA</th>
<th>Graduate GPA</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Less than 1.00</td>
<td>(1) Less than 1.00</td>
</tr>
<tr>
<td>(2) 1.00-1.49</td>
<td>(2) 1.00-1.49</td>
</tr>
<tr>
<td>(3) 1.50-1.99</td>
<td>(3) 1.50-1.99</td>
</tr>
<tr>
<td>(4) 2.00-2.49</td>
<td>(4) 2.00-2.49</td>
</tr>
<tr>
<td>(5) 2.50-2.99</td>
<td>(5) 2.50-2.99</td>
</tr>
<tr>
<td>(6) 3.00-3.49</td>
<td>(6) 3.00-3.49</td>
</tr>
<tr>
<td>(7) 3.50-3.99</td>
<td>(7) 3.50-3.99</td>
</tr>
<tr>
<td>(8) 4.00</td>
<td>(8) 4.00</td>
</tr>
<tr>
<td>(9) Not applicable</td>
<td>(9) Not applicable</td>
</tr>
</tbody>
</table>

27. Were your post-DCCC studies related to the program you pursued while at DCCC? (please check (✓) one)

   (1) Very related
   (2) Somewhat related
   (3) Slightly related
   (4) Unrelated

28. What is (or was) your post-DCCC career, field of study? (please check (✓) one)

   (1) No specific career field
   (2) Education
   (3) Business
   (4) Engineering
   (5) Physical Science
   (6) Social Science
   (7) Biological Science
   (8) Medicine
   (9) Technology
   (10) Nursing
   (11) Law
   (12) Finance/economics
   (13) Fine Arts
   (14) Health
   (15) Humanities
   (16) Computer Science
   (17) Communication
   (18) Law enforcement
   (19) Other (explain)

29. How well do you feel your studies at DCCC prepared you for further education? (please check (✓) one)

   (1) Excellent preparation
   (2) Good preparation
   (3) Fair preparation
   (4) Inadequate preparation

30. Please use this space for any additional comments or suggestions you may have. Thank you for completing this survey.

RETURN TO DCCC, OFFICE OF M.S.P.R., MEDIA, PA 19063
Exit Interview

DEFINITION: Survey to be administered by Counselors to all students who officially withdraw from DCCC prior to the completion of the semester.

A. Confidential Exit Interview was administered during Winter 1977. Analyses are available by sex and curriculum.

B. Exit Interview is to be administered by Counselors during Fall 1977.
which one of the following was your primary reason for attending school? Also please check the box to the right of the reason you checked to what extent your reason was satisfied. (PLEASE CHECK ONE)

<table>
<thead>
<tr>
<th>Reason</th>
<th>Very Much</th>
<th>Quite a Bit</th>
<th>SomeWHAT</th>
<th>Not At All</th>
</tr>
</thead>
<tbody>
<tr>
<td>6. To complete deficiencies in order to transfer (8)</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>2. Employment required some course work (9)</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>44. To complete first two years of college preparation for transferring to a 4-year college (10)</td>
<td>16</td>
<td>6</td>
<td>16</td>
<td>6</td>
</tr>
<tr>
<td>2. To complete high school (11)</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>14. To upgrade my skills (12)</td>
<td>6</td>
<td>4</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>21. To learn a new skill (13)</td>
<td>7</td>
<td>2</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>18. For personal enrichment: fun, achievement, etc. (14)</td>
<td>4</td>
<td>5</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>5. To prepare for a professional examination: real estate, nursing, etc. (15)</td>
<td>3</td>
<td>0</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>9. Other (please specify on reverse side)</td>
<td>5</td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

Please briefly describe the reasons why you left school. (Use numbers from the list below)

1. 10, 22, 11  
2. 14, 10, 22  
3. 21-22

ACADEMIC
(1) Low grades
(2) Found courses too difficult
(3) Inadequate study techniques or habits
(4) Needed a temporary break from studies
(5) Major or course not available at this school
(6) Unsure of major and needed to leave school to decide on possible career
(7) Course work not challenging
(8) Learned what I came to learn
(9) Dissatisfaction with major department

EMPLOYMENT
(10) Conflict between job and studies
(11) Accepted a job and didn't need more school
(12) Went into military service
(13) Couldn't find a job

FINANCIAL
(14) Not enough money to go to school
(15) Applied but could not obtain financial aid
(16) Financial aid was not sufficient
(17) Child care not available or too costly
(18) This school too expensive

PERSONAL CIRCUMSTANCES
(19) Found study too time-consuming
(20) Home responsibilities were too great
(21) Illness, personal or family
(22) Personal problems
(23) Fulfilled my personal goals in schooling
(24) Marital situation changed my educational plans
(25) Moved out of the area

OTHER
(26)
3. Please select from the list three (3) factors which, if changed for the better, would have most encouraged you to stay at DCCC. (LIST IN ORDER OF IMPORTANCE)

1. Counseling/guidance services
2. Academic advising services
3. Library services
4. Employment opportunities
5. Financial aid opportunities
6. Cost
7. Enrollment size
8. Rules & regulations at school
9. Extra-curricular opportunities
10. Intellectual stimulation
11. Social opportunities
12. Cultural opportunities
13. Religious environment
14. Recreational facilities
15. Location
16. Grading system
17. Course content in major field
18. Teaching
19. Amount of contact with teachers
20. Scheduling of classes
21. Relevance of major field to career goals
22. Information given to you about this school before entering
23. Quality of students
24. The school in general
25. Other

4. What are you planning to do after leaving DCCC? (28-34)
   (Check all that apply)
   1. Attend or plan to attend school soon
   2. Enter military service
   3. Look for a job
   4. Work in a job
   5. Caring for home and/or family
   6. Traveling
   7. Other

5. Do you plan to return to DCCC at some future time? Yes 76 No 27 (35)

DATE
Signature of Interviewer

29
**DCC Exit Interview**

**Student No.**

**Today's Date**

(13) Mo. (14) (15) Day (16) (17) Yr. (18)

1. Please circle the reason(s) for your college withdrawal. (circle as many as apply)

   - Attendance problems
   - Grade problems
   - Dissatisfied with instruction
   - Found job in occupation related to course(s) completed at this college
   - Transportation problems
   - Conflicting job hours
   - Dissatisfied with content of course(s)
   - Dissatisfied with college in general
   - Change of residence
   - Financial reasons
   - Personal/family illness or injury
   - Other personal/family reasons
   - Other (describe)

2. Do you plan to enroll at this college in the future?

   - Yes, when?
     1. Next Fall
     2. Next Spring
     3. Next Summer
     4. Later Date
   - No
   - Undecided

3. Are you currently employed?

   - Yes
      How many hours per week?
     1. Less than 3
     2. 31 to 40
     3. Over 40
   - No

4. If you have used any of the college services, below, please rate them according to how well they fulfilled your individual needs.

   - Very Poor
   - Poor
   - Neutral
   - Good
   - Very Good

<table>
<thead>
<tr>
<th>Service</th>
<th>Very Poor</th>
<th>Poor</th>
<th>Neutral</th>
<th>Good</th>
<th>Very Good</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Financial aids</td>
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<tr>
<td>b. Counseling</td>
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<tr>
<td>c. Job placement service</td>
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<td>d. Course advisement</td>
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<td>e. Tutoring services</td>
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<td>f. Veterans services</td>
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<td>g. Learning lab/packages</td>
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<td>h. Cultural activities</td>
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<td>i. Library services</td>
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<tr>
<td>j. Student recreational activities</td>
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<td>k. Day care services</td>
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<td>l. Career Center</td>
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<tr>
<td>m. Scheduling for classes and Registration</td>
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<tr>
<td>n. Admissions/placement</td>
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<tr>
<td>o. Individual career counseling</td>
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</tr>
</tbody>
</table>

5. Which statement best describes your feeling about your educational experience at this college?

   - Very satisfied
   - Satisfied
   - Neutral
   - Disappointed
   - Very disappointed

6. When did you choose your classes for this semester?

   - As a new student, I chose them at pre-planning
   - As a new student, I went to "walk-in" registration
   - As a returning student, I chose my courses at pre-registration
   - As a returning student, I went to "walk-in" registration
   - Other
OTHER INSTRUMENTS TO BE FIRST ADMINISTERED IN FALL 1977

A. Educational Intent is a short survey to be made part of DCCC admissions application. The purpose is to determine the primary reason a particular student is attending DCCC.

B. Course Withdrawal Survey is a short survey to be administered at the time a student is dropping a course. The purpose is to determine reasons for a student dropping a course and to monitor potential college withdrawals.

C. Walk-off Survey is to be mailed to students who have stopped attending a course(s) but have not officially withdrawn. The purpose is to determine reasons for non-attendance by students who do not go through formal withdrawal processes.
COURSE WITHDRAWAL

Student No. □ □ □ □ □ □ □ □ □ □

Today's Date: □ □ □ □ □ □ □
(12) Mo. (13) (14) Day (15) (16) Yr. (17)

1 Please enter the course(s) you are currently dropping in the spaces below. (See Example A.) Refer to your “Drop Slips” for the necessary information (Dept., Course No., Section No.). If you are dropping more than two courses, please fill out another card.

<table>
<thead>
<tr>
<th>EXAMPLE</th>
<th>COURSE</th>
<th>COURSE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Department (18-20) BIO</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Course No. (21-24) 1010</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Section No. (25-27) 331</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2 Please circle your reason(s) for dropping the above course(s).
(28) 1 Attendance problems
(29) 2 Grade problems
(30) 3 Dissatisfied with instruction
(31) 4 Found job in occupation related to course(s) completed at this college
(32) 5 Transportation problems
(33) 6 Conflicting job hours
(34) 7 Dissatisfied with course content
(35) 8 Too heavy course load
(36) 9 Personal/family illness or injury
(37) 10 Other personal/family reasons
(38) 11 Other (describe)

3 Do you think a discussion with a college counselor would be beneficial to you?
(39) 1 Yes
(40) 2 No
(41) 3 Perhaps

4 Please use the back of this card for any comments and/or suggestions about how we could better serve your educational needs.
DCCC FOLLOW-UP

Course:

Please circle your responses to the following:

1 Have you stopped attending the course listed above?
   1 No
   2 Yes; I plan to
      A. Return to this course this semester:
         1 Yes
         2 No
      B. Enroll for this course next semester:
         1 Yes
         2 No

2 Why have you stopped attending class?
   1 Attendance problems
   2 Grade problems
   3 Dissatisfied with instruction
   4 Found job in occupation related to course(s) completed at this college
   5 Transportation problems
   6 Conflicting job hours
   7 Dissatisfied with course content
   8 Too heavy course load
   9 Personal/family illness or injury
   10 Other Personal/family reasons
   11 Other (describe)

3 Have you stopped attending all courses in which you are enrolled?
   1 Yes
   2 No

4 Do you plan to enroll at this college in the future?
   1 Yes; when?
      1 Next Fall
      2 Next Spring
      3 Next Summer
      4 Undecided
      5 Later Date

5 Are you currently employed?
   1 Yes — How many hours per week?
      1 Less than 31
      2 31 to 40
      3 Over 40
   2 No

6 If you have used any of the college services, below, please rate them according to how well they fulfilled your individual needs.
   Very Good Good Neutral Poor Very Poor
   a. Financial aids (35) 5 4 3 2 1
   b. Counseling (36) 5 4 3 2 1
   c. Job placement service (37) 5 4 3 2 1
   d. Course advisement (38) 5 4 3 2 1
   e. Tutoring services (39) 5 4 3 2 1
   f. Veterans services (40) 5 4 3 2 1
   g. Learning lab / packages (41) 5 4 3 2 1
   h. Cultural activities (42) 5 4 3 2 1
   i. Library services (43) 5 4 3 2 1
   j. Student recreational activities (44) 5 4 3 2 1
   k. Day Care services (45) 5 4 3 2 1
   l. Career center (46) 5 4 3 2 1
   m. Scheduling & registration (47) 5 4 3 2 1
   n. Administrative placement (48) 5 4 3 2 1
   o. Individual career counseling (49) 5 4 3 2 1

7 Which statement best describes your feeling about your educational experience at this college?
   (50)
   1 Very Satisfied
   2 Satisfied
   3 Neutral
   4 Disappointed
   5 Very Disappointed

8 Please list any comments and/or suggestions about how we could better serve your educational needs.

PLEASE RETURN THIS FORM IN THE ENCLOSED PREPAID ENVELOPE.

IF YOU HAVE ANY QUESTIONS PLEASE CALL 353-5400, EXT. 480.