The purpose of the study was to explore the extent to which a prototype multi-media self-instructional system comprised of 48 lessons can be used to help grade 11 and 12 students acquire defined levels of Gregg shorthand capabilities. Criteria for measuring student competencies and performance objectives at interim points and at the completion of the system were defined. Prerequisite entry abilities were also defined to provide a basis for selection of a population to test the system. Learning tasks necessary to achieve minimum competencies in the first six lessons of the system have been identified and sequenced. An evaluation matrix to measure student achievement has been developed. A prototype of lessons 1-6 (VT 007 013) is completed and ready for pilot testing starting in October 1968. The instructional system utilizes the following media: (1) a sound film cartridge to be used individually, (2) Gregg Shorthand textbook, Diamond Jubilee Series, (3) student workbook, (4) tape recorder and prepared dictation tapes, and (5) instructor's handbook. (MM)
AN EXPERIMENTAL SELF-INSTRUCTIONAL SYSTEM
FOR INTRODUCING GREGG SHORTHAND

August 1968

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FOR INTRODUCING GREGG SHORTHAND

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by
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The research reported herein was performed pursuant to a contract with the Office of Education, U.S. Department of Health, Education, and Welfare. Contractors undertaking such projects under Government sponsorship are encouraged to express freely their professional judgment in the conduct of the project. Points of view or opinions stated do not, therefore, necessarily represent official Office of Education position or policy.

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Our thanks also to Professor Arnold M. Gallegos, Department of Education, Washington State University; Professor Edward A. Perkins, Jr., Department of Office Administration, Washington State University; and Dennis E. Roley, Washington State Director of Business and Office Education.
The purpose of this study is to explore the extent to which a prototype multi-media self-instructional system comprised of 48 lessons can be used to help eleventh and twelfth grade students acquire defined levels of Gregg shorthand capabilities.

Procedure

Criteria for measuring student competencies at interim points and at the completion of the system and interim and terminal performance objectives were defined. Prerequisite entry abilities were also defined to provide a basis for later selecting of a population suitable for realistically testing the system.

Learning tasks necessary to achieve minimum competencies in the first six lessons of the system have been identified and sequenced. An evaluation matrix to measure student achievement has been developed. A proposed strategy for enabling learners to perform the Lesson 6 criterion tasks has been identified and appropriate content materials have been developed.

Results

A prototype of lessons 1-6 is completed and ready for pilot testing in October, 1968.
DEFINITION OF TERMS

Gregg Shorthand: A method of writing longhand by substituting symbols for longhand letters, syllables, and/or words.

System or Instructional System: ... a set of elements or subsystems (each of which may possess some degree of independence but at the same time is an integral element of the larger ensemble), together with the relationships between the elements and between their properties. The elements or subsystems are centralized and organized by a communications network which permits interaction and makes for interdependence so that they function as a coordinated whole to produce some process and/or product which is unique to that particular system.

Self-Instructional System: An Instructional system designed to enable a learner to achieve specified objectives without the help of another person (e.g., a teacher).

Behavioral Objectives: An Instructional objective that meets three criteria: (1) What it is that a student who has mastered the objective will be able to do, (2) under what conditions he will be able to do it, and (3) to what extent he will be able to do it.

Instructional Strategy: A procedure for manipulating the Instructional environment to produce specified outcomes.

Stenographer: A person who takes dictation in shorthand and transcribes dictated material, using typewriter. Performs variety of clerical duties, except when working in stenographic pool.

Audiscan Projector: A machine which, in a film cartridge, synchronizes a 16mm continuous loop film strip and an audio tape. The machine can be programmed for up to 25 minutes of sound and up to 225 pictures (frames) per cartridge.
INTRODUCTION

Clerical and related occupations, which approximately 12 million persons are employed, is a major category of employment in the United States. The U. S. Bureau of Labor Statistics estimates that in these occupations more than 300,000 new positions will open each year for the foreseeable future. In addition, replacements for those leaving these occupations are estimated to exceed 300,000 each year.1

The Bureau of Labor Statistics predicts that:

The number of clerical and related jobs is expected to increase mainly because the volume of paperwork will undoubtedly expand as business organizations grow in size and complexity... The new positions created by growth are expected to far outnumber the clerical jobs eliminated by mechanization.2

Neuner and Keeling note that, "During the past ten years the ratio of secretaries, stenographers, and typists to clerical workers as a whole has been rising and now represents about one-fourth of this group."3

A significant proportion of secretaries and stenographers use shorthand. Anderson observes that, "Studies made in the last five years indicate that approximately the same percentage of transcription workers report they use shorthand either part or full time on their jobs as were using shorthand fifteen years ago."4 In 1966, Perkins, Byrd, and Roley identified tasks performed by 663 office employees randomly selected by size of office in all major industrial classifications in Washington State. They found that 32 percent of all office workers sampled use shorthand in their jobs and that 84 percent of those identifying themselves as secretaries or stenographers did so.5 Consequently, one important phase of high school business education programs involves the training of stenographers.

The introduction of shorthand theory and development of shorthand capability has traditionally been conducted by a teacher in a rather traditional classroom setting. Some analysts believe that a shortcoming of this procedure is the limitations of a teacher's ability to provide for differences in the abilities of learners to acquire shorthand capabilities.6 "Drop-outs" and failures are substantiated.7
Purpose

The purpose of this project is to develop a prototype multi-media self-instructional system for helping pupils acquire competencies in the use of Gregg shorthand at individual paces consistent with their capabilities and interests.

Specific behavior objectives for an introductory series of 48 Gregg shorthand lessons have been defined in terms of specific performance capabilities. An instructional strategy for helping learners acquire those capabilities has been formulated.

Materials constituting the first six lessons of the projected 48-lesson series have been prepared. Each lesson involves use of the following components:

- Film-tape presentation
- Materials from the Gregg Shorthand, Diamond Jubilee Series
- A student workbook
- Pre-recorded dictation tapes (starting with lesson 9)
- An instructor's handbook assisting teachers with performance of the instructional management role.

Pilot and field testing of the prototype will help answer the following questions:

1. To what extent is the prototype an effective means of introducing Gregg shorthand? Measures of results will be based on the following criteria:

   To what extent did the learners achieve the interim and criterion objectives?

   What were the mean and modal numbers of repetitions of specific components needed to achieve the interim and criterion objectives?

   What were the mean and modal amounts of time used by learners attempting to achieve the criterion objectives?

2. What are learner reactions to use of the prototype system?

3. What are the reactions of instructors who perform the instructional management roles involved in the system?
RELATED RESEARCH AND THOUGHT

Numerous instructional technologists note that major requirements for learning include: attention to stimuli, relevant response to stimuli, sequential programming or ordering of the subject matter, distinctiveness of cues, immediate feedback from responses, and reaction to stimuli at rates appropriate to each individual learner.8

Within the last few years, extensive use has been made of "laboratories," consisting of electronic devices enabling students to practice at differing rates of speed.9 Instructional equipment has become more sophisticated.10 However, as Anderson has noted, more research is needed to measure results obtained by use of new procedures.11

O'Connell reports a study which utilized programmed shorthand theory materials at the high school level.12 She concluded that while students achieved relatively high mastery of theory, the programmed materials did not exceed textbooks as means of preparing pupils to actually take dictation.

Henson developed linear programmed materials for the first thirty lessons in Gregg Shorthand. Experimental groups using those materials scored higher on the identified criteria than did the control groups taught in the "traditional manner."13 Taylor, Ricketts, and Clark have developed and tested programmed shorthand materials at the college level. Findings reported are generally inconsistent.14 Anderson concludes, "Much research remains to be done in this area before any conclusive findings can be reported.15

While many efforts have been made to improve the teaching of shorthand,16 relatively slight effort has been made to introduce shorthand theory or to develop writing capabilities by utilizing various media organized in ways that increase allowance for differences in the characteristics of individual students.

Mager and others have written extensively on the need for identifying instructional objectives in terms of overt learner behavior.17 Glaser states:

In contrast to the broad question of education goals, "terminal behavior" is defined as, the performance that the student should display at the end of a specific.
Instructional situation. There can be minimum levels set for attainment and maximum levels left for individual initiative.18

Russin has noted that in skill development the need for establishing specific goals is primary:

Psychological research has shown that skill learning improves when the learner is aware of the results of his practice. . . . Certain qualifications are needed in defining goals for skill learners, however. The goal must be attainable, realistic, clearly defined, and in line with the final use of the skill.19

Professional literature is replete with opinions regarding the adequacy of conventional methods of shorthand instruction. However, Frink notes that:

Although different methods of reporting classroom achievement were used, possibly due to difference in factors involved . . . a careful review of different reports discloses somewhat the same results. In general, less than 50 percent of the stenographic students completing two years of shorthand are capable of producing either passing verbatim or mailable transcripts from material dictated at 60 words a minute reported as ranging from 11 to 20 percent.20

After a review of literature and selected state guides, Taylor established tentative objectives for first-year shorthand. She found that a large majority of learners did not meet the objectives set for theory, dictation speed, or ability to produce mailable letters.21

Several levels of shorthand learning can be identified. Balsley observes that:

In shorthand skill building at the elementary level, the student is concerned primarily with learning the principles of the shorthand system; at the application level, with building speed in taking dictation; and at the integration level, with developing the ability to transcribe notes into mailable copy.22

Shorthand instruction reasonably can be evaluated in terms of an ultimate objective, mailable letters. Obviously, such evaluation is not possible during early stages of instruction. But some reasonably valid indicators of progress have been found.
Pullis studied the relationship of learners' abilities to write accurate shorthand outlines and their achievement in shorthand dictation at the college level. He found that:

The coefficient between shorthand accuracy and shorthand dictation was .8326, which is significant at better than the 5 percent level. The coefficient of determination indicated that approximately 69 percent of the achievement in shorthand dictation was directly associated with shorthand accuracy.\(^{24}\)

Patrick analyzed the relationship between the mastery of brief forms and principles and correct transcription. He concluded that:

...while many outlines for brief forms and principles which are not theoretically correct can be transcribed correctly, there is a much greater likelihood that the outlines will be transcribed correctly if they are theoretically correct. Therefore, teaching for, and testing on, theoretical accuracy of shorthand outlines would appear to be an important part of the shorthand instructional and evaluation program.\(^{25}\)

Other research by Calder, Hillestad, Jester, and McKenna lend support to Patrick's conclusions.\(^{26}\)

PROCEDURE

Behavioral objectives are defined in terms of minimum competencies to be acquired by learners at the completion of Lesson 48 in the Gregg Shorthand, Diamond Jubilee Series.\(^{27}\) Interim objectives for Lessons 6, 12, 18, 24, 30, 36, and 42 have also been established to facilitate adequate student progress throughout the system. Provisions for student self-evaluation are included in each lesson. The ultimate objectives for Lesson 6 and 48 are listed in Appendix A.

Task Analysis

Primary learning tasks at the elementary level in shorthand, as summarized by Balsley, are:

- learning the alphabet system
- learning the principles of the system through reading correctly written outlines
learning to write words according to principles of the system

learning to record dictation of easy material in shorthand form

developing automatic recall of commonly used words and phrases as whole units (word- and phrase-level recognition). 28

Such task analysis has been completed for the first six lessons. See Appendix B.

**Instructional Strategy**

An instructional strategy designed to enable learners to successfully achieve the criterion tasks has been formulated. The strategy selected for the first six lessons is diagrammed in Appendix C.

The following media are utilized in the prototype to perform specific functions.

**Audiscan Projector:** The Audiscan projector uses a sound film cartridge. The Audiscan will be used by learners individually. The combination of audio and visual communication media is utilized to individualize the introduction of shorthand theory and to build learners' reading and writing capabilities. Functions to be performed by the Audiscan include:

- **Present stimuli (shorthand strokes, words, and phrases)**
- **Elicit oral responses (in concert with the Audiscan and repeating after the audio tape)**
- **Introduce writing of shorthand (directions in which strokes and/or words are written)**
- **Elicit written responses, especially in the initial stages of writing.**

**Cartridges for the first six lessons are completed and ready for the initial pilot test (see Appendix D.)**

**Gregg Shorthand, Diamond Jubilee Series:** The published high school textbook will provide a review of shorthand principles presented in each lesson and extensive practice in reading related matter (letters and articles).
Student Workbook: A prototype workbook using a programmed format has been prepared. It is designed to:

- help learners transcribe into longhand starting with Lesson 1 shorthand words, sentences, and letters
- provide mechanisms for self-evaluation after completion of each lesson
- introduce and/or reinforce related learning tasks (e.g., business vocabulary, spelling, synonyms) by use of specialized drills.

The sequence of learning activities followed by each learner will be ascertained by analysis of work book entries. (See Appendix E.)

Tape Recorder and Prepared Dictation Tapes: Tapes will be used to develop students' writing speed. Dictation will begin at 40 words a minute. A "student transcript" will accompany the tapes. It will contain:

- preview sheets for each letter containing difficult words written in shorthand
- each letter not appearing in the text will be written in shorthand
- a longhand transcript of each letter not appearing in the text.

Instructor's Handbook: The handbook for the instructional manager will contain:

- an orientation to the self-instructional system and its organization
- directions for evaluation procedures to be followed after Lessons 6, 12, 18, 24, 30, 36, 42, and 48
evaluation instruments to be administered and scored by the instructional manager
- directions for administering the Turse Shorthand Aptitude Test and evaluating grade averages to be used as screening devices.
Student Daily Log: Learners will record the time used for each component of each lesson, the numbers of times they repeat components, and comments regarding difficulties and their feeling toward the prototype as a method of learning.

Prerequisite Entry Capabilities

Entry capabilities regarded as minimal for use of the system have been established. Numerous studies appraise various means of predicting success in shorthand. Few, however, provide for measurement of motivation. The purpose of identifying prerequisite entry behaviors is to enhance the probability of success of the learners. They are not intended to predict the degree to which learners might be successful.

Pauk found that the four verbal subtests (spelling, phonetic association, word discrimination, and word sense) of the Turse Shorthand Aptitude Test predicted success in shorthand as measured by first-year shorthand grades to a greater degree than did the three "mechanics of shorthand" subtests (stroking, dictation, and symbol transcription). In Pauk's study (N = 41), the obtained correlation (r = .66) of the verbal subtests was slightly higher than that of the total Turse test (r = .63) and much higher than the correlation for the mechanics of shorthand subtests (r = .34).

In a similar study of 316 high school students, Davis obtained similar results.

Many writers suggest use of a combination of criteria for selection of potentially successful shorthand students. Students must meet the following criteria to enter the system:

- eleventh grade standing
- cumulative grade average of "C" excepting English grades
- cumulative grade average in English of "C"
- a score of 115 on the four verbal subtests of the Turse Shorthand Aptitude Test.

Evaluation Instruments

Evaluation instruments will be designed to measure degrees to which learners achieve the interim and criterion objectives. Students will evaluate their own progress by use of self-check lists after completion of each lesson.
Primary focus shall be on the achievement of individual learners. No group comparisons will be made. As Glaser and Klaus state, "When criterion referenced measures are used, standards are established in terms of the behavioral content itself rather than in terms of comparisons with the group... a standard can be established which reflects the minimum level of performance..."33

Pilot Test Plans

The first six lessons are ready for pilot testing. High school students with no shorthand background will complete the six lessons. One of the authors will observe their performance and note problems encountered in use of the prototype. On the basis of test results, strategies will be analyzed and materials will be revised.

System Development and Field Testing

1. Employing the revised strategies, the system (48 lessons) will be designed and appropriate materials developed.

2. Schools to be used for field testing will be small high schools that do not presently offer shorthand.

3. Students will elect to participate in experimental use of the system.

4. In each school a teacher with no shorthand background will serve as instructional manager.

5. Instructional managers will send the evaluation instruments and results to the investigator after students complete Lessons 6, 12, 18, 24, 30, 36, 42, and 48.

6. Instructional managers will send the students' daily logs to the investigators as students complete each chapter.

7. Learners and instructional managers will be requested to complete an opinion questionnaire after Lessons 30 and 48.
Treatment of Data

Results will be analyzed on the following bases:

1. To what degrees did learners achieve the criterion behaviors as measured by terminal evaluation instruments?

2. Were the mean and modal numbers of repetitions of each component of each lesson:
   
   Mean ≤ 2.0
   
   Mode ≤ 2.0

3. Was the mean and modal amount of time spent on each lesson by each learner:
   
   Mean ≤ two (2) hours per lesson
   
   Mode ≤ two (2) hours per lesson

4. How did the learners react to the self-instructional system?

5. How did the instructional managers react to the self-instructional system and to their perceived role in the system?
RESULTS

Utilizing one proposed strategy, materials for the first six lessons of the self-instructional system in Gregg Shorthand have been developed and are ready for pilot testing.

Illustrative excerpts from Audiscan Cartridge 5 are printed in Appendix D. A sample of the workbook exercise for Lesson 3 is located in Appendix E.

The student workbook for Lessons 1-6 has been completed and bound separately.
REFERENCES


2. Ibid.


30. Walter Pauk, "What's the Best Way to Predict Success In Shorthand?" *Business Education World*, XLIII (April, 1963), 7-8, 34.


APPENDIX A

Objectives for Lesson 6

1. Learners will transcribe in longhand in no more than fifteen minutes with at least 80 percent accuracy business letters or a series of sentences in shorthand totaling approximately 100 standard words.
   a. Letters or sentences will have been practiced in the text
   b. Standard word = 1.4 syllables
   c. 80 percent accuracy: One error shall be charged for each deviation of any kind:
      (1) each omitted or added word
      (2) each incorrectly transcribed word
      (3) each transposition
      (4) each misspelled word (unless the same word is misspelled twice, in which case only one error shall be counted)
   d. A dictionary or other reference books may be used to check longhand spelling or mechanics of English within the specified time limit.

2. Learners will transcribe in longhand within two minutes 10 randomly selected brief forms with no more than one error.
   a. A maximum of one error shall be charged for any one brief form. One error shall be charged for any of the following:
      (1) each incorrect transcription
      (2) each missing transcription
      (3) each misspelled word
   b. No dictionary or other reference materials may be used.

3. Learners will transcribe in longhand within six minutes 30 selected words and phrases which illustrate various principles of shorthand with no more than nine errors.
   a. A maximum of one error shall be charged for any one word or phrase. One error shall be charged for any of the following:
      (1) each incorrect transcription
      (2) each missing transcription
      (3) each misspelled word
   b. A dictionary or other reference books may be used to check longhand spelling within the specified time limit.
Objectives for Lesson 48

1. Learners will transcribe in longhand within fifteen minutes with at least 95 percent accuracy one of two business letters, each dictated via audio tape at 40 words a minute for three minutes.
   a. Letters will be selected from the text at least three lessons prior to that lesson currently being studied.
   b. 95 percent accuracy: One error shall be charged for each deviation of any kind from the copy as dictated
      (1) each omitted or added word
      (2) each incorrectly transcribed word
      (3) each transposition
      (4) each misspelled word
   c. A preview, not to exceed 10 percent of the number of words dictated in each letter, will be dictated via audio tape prior to the dictation of the letters. The preview words shall also appear in shorthand on a previous sheet.
   d. A dictionary or other reference books may be used to check spelling or mechanics of English within the specified time limit.
   e. Shorthand notes will not be evaluated as to quality or correctness of form.

2. Learners shall transcribe within four minutes with no more than two errors 30 randomly selected brief forms dictated by audio tape.
   a. Brief forms will be dictated at the rate of one every three seconds.
   b. Credit will be given for a correctly written and transcribed brief form. A maximum of one error shall be charged for any brief form and its transcription. One error shall be charged for any of the following:
      (1) each missing brief form
      (2) each incorrectly written brief form
      (3) each incorrectly transcribed brief form
      (4) each misspelled transcription
      (5) each missing transcription of a brief form
   c. No words shall be written in longhand during the dictation of the brief forms.
   d. No dictionary or other reference materials may be used for transcription.
   e. Learners will begin transcribing the brief forms from the beginning of the list.

3. Learners will achieve a minimum of 70 percent accuracy after writing in shorthand and transcribing in longhand 100 selected words and phrases which illustrate various shorthand principles.
a. Words shall be dictated by audio tape at the rate of one every five seconds

b. Transcription time will be limited to 20 minutes.

c. Credit will be given for a correctly written and transcribed word or phrase. A maximum of one error shall be charged for any one word or phrase. One error shall be for any of the following:
   (1) each missing word or phrase
   (2) each incorrectly written word or phrase
   (3) each incorrectly transcribed word or phrase
   (4) each misspelled transcription
   (5) each missing transcription

d. Learners may use a dictionary to check longhand spelling while transcribing.
APPENDIX B

Learning Tasks - Lessons 1-6

1. Shorthand a phonics-based system
   a. write only sounds that are heard in words
      (1) drop silent letters
      (2) no "c" in shorthand (sounds of s or k)
      (3) doubled letters heard only once
      (4) 1 for y (e.g., my)

2. Individual strokes representing single sounds (oral stimulus and response)
   a. recognition and recall (involves stimulus and response)
   b. discrimination (stroke 1 from 2, 2 from 1, etc.)
   c. Transcribing (recall and discrimination)

3. Combining strokes (forming words) (orally)
   a. Spelling of each component part of one word (one word stimulus) (requiring stroke recall and discrimination)
   b. Spelling each component part of each of two or more words (more than one word as stimuli)
   c. Transcribing (recall and discrimination) (at a later point, also application)

4. Spelling each stroke in each shorthand word in sentences (recall, discrimination, and application)
   a. Transcribing

5. Individual strokes as words (brief forms) (recall and discrimination)
   a. Transcribing

6. Combining strokes to form multiple words (brief forms or words in phrases) (recall, discrimination, and application)
   a. Transcribing

7. Spelling each stroke of each shorthand word, except brief forms and phrases, in sentences (recall, discrimination, and application)
   a. Transcribing

8. Individual strokes as multiple sounds (e.g., sh, ch, th) (recall and discrimination)
   a. Transcribing
9. Spelling each stroke of each shorthand word, except brief forms and phrases, in sentences in letters (recall, discrimination, and application)
   a. Transcribing

   The capability to elicit responses at a fast rate (i.e., to force responses) must be built into the above learning tasks. In addition, learners must have opportunities to (1) use the dictionary, (2) memorize brief forms and their longhand spelling, and (3) time themselves while transcribing words and sentences (in letter form).
APPENDIX C

Sample Sequence of Learning Activities (Lesson 2)

Cartridge 2
(New principles presented)

Self-check

Audiscan cartridge Nr. 2. Learners will be saying shorthand strokes and spelling shorthand words out loud as fast as possible.

Three self-check frames—learners evaluate their performance.

No

Minimum Criteria Met?

Textbook pp. 21-23 (Lesson 2) on repeat

Learners study the new principles and read sentences and letters at least twice

Complete activities, primarily transcribing shorthand into longhand.

Workbook pp. 27-34 (Lesson 2) Self-check

Yes

Minimum Criteria Met?

No

Proceed to Cartridge Nr. 3 (Lesson 3)

Starting with Lesson 3, "review" words from two lessons back are included in the self-check frames. (e.g., in Lesson 3, the review frames would be from Lesson 1)

If learners do not meet minimum performance on the review words, they are asked to repeat the cartridge and/or the text/workbook activities of the review lesson.

Starting in Lesson 9, speed-building practice by the tape recorder is added to the sequence for each lesson.
APPENDIX D

The sequence of activities in cartridges generally consists of the following pattern:

1. Review frames (strokes, brief forms, and/or principles)
2. Introduction of principle A
   a. compared with known principles
   b. introductory words compared with similar words
   c. "cumulative" words--compare or use known as basis for introduction of new words using principle A
   d. Sentences
3. Introduction of principle B (same cycle as above until all new principles are introduced)
4. Self-check frames

Learners respond at least ten times to each principle in the lesson in which it is introduced. Learners respond at least ten times to each principle in the lesson following the introduction of the principle. Learners respond at least five times to each principle two lessons following the lesson in which the principle was introduced.

Examples of script (Lesson 5)

Code: (la) = slide (picture) appearing on Audiscan screen. (la) will remain on the screen until (lb) appears in the script.

* = a soft "bell" sound which is the signal for the learner to make an oral response.

(5 sec) = a five-second period is allowed for learner responses

Δ = a programmed stop--the picture holds on the screen, the audio tape stops, the learner makes an oral response or completes some activity, then pushes the restart button on the Audiscan which restarts the program.
1. Audio
   1a (la) (music) Let's begin Lesson 5 with a quick review of strokes. Call out the strokes as fast as possible. (1b) \( \Delta \) p, ish, oo, i, v. (1c) \( \Delta \) k, chay, b, f, j, gay are correct.

   2. Pronounce these brief forms crisply:
      (2a) \( \Delta \) in-not, I, have, a-an, it-at are right
      (2b) \( \Delta \) are-our-hour, Mr., am, have are correct.

   3. Read this sentence (3a) \( \Delta \)
      Now, with the tape. * M-o-s-t-most r-e-t-a-l-retail chay-a-n-chain s-t-o-r-s-stores in R-e-n-o-Reno k-l-o-s-close at 9 paragraph.

   4. Try this sentence. (4a) \( \Delta \)
      With the tape. * Gay-a-1-Gail will ish-a-r-share h-e-r-her f-oo-d-food period. Read it again, faster. \( \Delta \)
14. You have also been working (14a) with the long "e" sound. The same shorthand stroke also represents (14b) the short e sound. One very easy word using the short e is (14c) 1-e-t-let. Read these shorthand words with the tape. (14d) * 1-e-t-let, 1-e-t-r-letter. Read each word twice, yourself. * △

15. (15a) Other common words with a short e sound are (15b) b-e-s-t-best, (15c) r-e-s-t-rest, (15d) e-n-e-any, and (15e) t-e-s-t-test. Read these words with the tape.* b-e-s-t-best, r-e-s-t-rest, e-n-e-any, t-e-s-t-test. Read them again, faster. * △

19. (19a) Read this sentence with the tape. * I will not h-a-r-m-harm the m-a-n-man h-o-o-who p-a-s-t-passed m-e-m period. Read it again, faster. * △
20. (20a) Try this sentence with the tape. * H-e-r-her b-e-l-s-bills are gay-e-t-ing-getting t-oo-too l-a-r-j-
large paragraph. Read it once more. * Δ

21. Try this sentence. (21a) * Δ
Now, with the tape. * D-a-n-s-Dan's b-e-l-bill is p-a-s-t-past d-oo-
due period. Very fine.

23. Very good. (23a) The English language has various letter combinations. You already know ish and chay. The t-h combination (23b) is written with a small, upward curve and is pronounced "ith." There are two ways to write "ith"--(23c) over ith and under ith. Pronounce these strokes with the tape. (23d) * ith, ith. Some words will use an over ith; some will use an under ith.
24. (24a) One popular word using *ith is *them. (24b) Then is spelled *ith (24c) *e (24d) *n (24e) *then (24f). This same form also represents the word *ith- *e- *n- *thin. What two words does this form represent? * (5 sec) *ith- *e- *n- *then, *ith- *e- *n- *thin are correct.

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<td>24e</td>
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<td>24f</td>
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25. The word *these (25a) is spelled *ith (25b) *e (25c) *s (25d) *these (25e). Spell these shorthand outlines. (25f) * (5 sec) *ith- *e- *s- *these, *ith- *e- *n- *then or thin are correct.

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26. (26a) Other words using the over *ith include (26b) *ith- *e- *k- *thick, (26c) b-a- *ith- *bath, and (26d) t-e- *ith- *teeth. Spell these words with the tape. * *ith- *e- *k- *thick, b-a- *ith- *bath, t-e- *ith- *teeth. Spell each one twice yourself, very quickly. * ∆ Fine.

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35. (35a) Ten shorthand strokes appear in the next two frames. Pronounce each stroke aloud. You should pronounce at least nine of them correctly.

(35b) *Δ ith, o, i, chay, s are correct.

(35c) *Δ oo, ish, gay, p, ith are correct.

36. (36a) Fifteen words containing various principles appear in the next three frames. You should spell and pronounce at least eleven of them correctly. Note: Many of the shorthand outlines represent more than one word. Use short or soft vowel sounds when possible in spelling the words. (36b) *Δ 1-e-t-r-letter, f-a-k-t-s-facts, ith-e-s-these, h-e-m-him or hem, s-t-a-r-t-start are correct. (36c) *Δ h-e-r-her or here, b-o-ith-both, d-e-d-did or dead or deed, h-a-d-had, e-n-e-any are correct. (36d) *Δ 1-e-r-n-learn, e-r-ith-earth, s-e-r-chay-search, m-a-r-k-mark, s-e-l-ing-selling or ceiling are right.
37. (37a) If you pronounced all of the strokes correctly or made only one error, and if you did not make more than four errors while spelling and pronouncing the words, (37b) you may proceed to Cartridge 5A, which introduces some new brief forms. If you made more than one error while pronouncing the strokes, or if you made more than four errors while spelling and pronouncing the words, (37c) please view this cartridge, number five, again.

38. (music) Please turn the Audiscan off. ∆
APPENDIX E

Learners complete workbook exercises after viewing the Audiscan and reading from their texts for each lesson.

Selected frames, the self-check, and self-evaluation activities for Lesson 3 follow.

LESSON 3

Directions:

1. Use a spiral bound shorthand tablet to record your answers.
2. Place a 3 x 5 card over the answer column until after you have written your answer. Then lower the card and check yourself.

1. Transcribe (write into longhand) the following shorthand strokes.

2. e, r, f, n, d
<table>
<thead>
<tr>
<th></th>
<th>3. Transcribe these words using the principles from Lessons 1 and 2. Include alternate spellings.</th>
</tr>
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<tbody>
<tr>
<td>3.</td>
<td>night, mail, male, hear, here, drove, fine</td>
</tr>
<tr>
<td>4.</td>
<td>whole, hole, style, free, role, roll, more</td>
</tr>
<tr>
<td>5.</td>
<td>in, not, have, a, an, will, well, Mr.</td>
</tr>
<tr>
<td>6.</td>
<td>are, our, hour, I, am, it, at</td>
</tr>
<tr>
<td>7.</td>
<td>He will see Mr. Lee in an hour. (Notice especially the spelling of the underscored words.)</td>
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<tr>
<td></td>
<td>8. Try this sentence:</td>
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<tr>
<td>---</td>
<td>------------------------</td>
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<tr>
<td></td>
<td>&quot;I am not willing to see Mr. Stone.&quot;</td>
</tr>
<tr>
<td></td>
<td>&quot;This stroke (, is called a &quot;comma s.&quot; This stroke ( is called a &quot;left s.&quot;</td>
</tr>
<tr>
<td></td>
<td>&quot;The &quot;comma s&quot; and &quot;left s&quot; are both written (up/down).&quot;</td>
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<tr>
<td></td>
<td>&quot;write or right&quot;</td>
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12. "writes or rights"
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<th>23. Transcribe these strokes:</th>
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<td>( )</td>
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<tr>
<td>23.</td>
<td>b,v,</td>
</tr>
<tr>
<td>24.</td>
<td>B is the opposite of ___</td>
</tr>
<tr>
<td>24.</td>
<td>v</td>
</tr>
<tr>
<td>25.</td>
<td>Transcribe these strokes:</td>
</tr>
<tr>
<td></td>
<td>( ( ) ( ) )</td>
</tr>
<tr>
<td>25.</td>
<td>s, s, p, f, b, v</td>
</tr>
<tr>
<td>26.</td>
<td>( ( ( ) ) )</td>
</tr>
<tr>
<td>26.</td>
<td>s, p, b, s, f, v</td>
</tr>
<tr>
<td>27.</td>
<td>6 = ___</td>
</tr>
<tr>
<td>27.</td>
<td>pay</td>
</tr>
<tr>
<td></td>
<td>bay</td>
</tr>
</tbody>
</table>
31. Transcribe the following sentences:

he knows the price I will have to pay.

32. Ray will not buy the right price.
(Remember, the shorthand "s" represents both the letters s and z.)

33. I will not pay the wholesale price for my spare tire.

34. My neighbor, Mr. Bates, may blame me.
SELF-CHECK

Part I - Brief forms
Transcribe the following brief forms in your shorthand tablet:

Part II - Words
Transcribe the following words as quickly as possible:

Part III - Sentences
Transcribe the following sentences (Phrases are not underscored):
1. 
2. 
3. 
4. 
5. 0 would 6. of the 7.

Part IV - Recall
Listed below are words containing principles found in Lessons I and IA; please transcribe the words:

34
SELF-CHECK ANSWERS

Part I - Brief forms: in-not, will-well, Mr., a-an, it-at, have, are-our-hour, I, am

Part II - Words: knows or nose, typing, brain, days or daze, paper, hope, sales or sails, beat or beet, pain or pane, brave

Part III - Sentences: (Note especially the spelling of the underscored words.)

1. I am writing Mr. Peters a note.
2. He paid a fine price in Reno.
3. Dave's boat will sail 15 miles an hour.
4. It will /be/ late /when/ I see my neighbor.
5. I /would/ buy a stove /if the/ price is right.

Part IV - Recall: date, fees, stay, vase, mean, feed, team, see, meet or meat, vain, fame, need, save day, Navy

PLEASE TURN TO THE SELF-EVALUATION ON THE NEXT PAGE.
## SELF-EVALUATION

### Part I (Brief forms)
- Errors: 0-1
  - 2 or more
  - Proceed to Cartridge 3,
  - Take self-check No. 2 appearing on page.
- 0-4
  - Proceed to Cartridge 3.
  - View Cartridge 3.
  - Take self-check No. 2 appearing on page.
- 0-10
  - Proceed to Cartridge 3.
  - View Cartridge 3.
  - Take self-check No. 2 appearing on page.

### Part II (words)
- Errors: 0-3
  - 4-5
  - 6 or more
  - View Cartridge 3.
  - Study Lesson 3 in your text.
  - Complete Lesson 3 workbook exercises.
  - Take self-check No. 2 appearing on page.
- 0-10
  - View Cartridge 3.
  - Study Lesson 3 in your text.
  - Complete Lesson 3 workbook exercises.
  - Take self-check No. 2 appearing on page.
- 11-17
  - View Cartridge 3.
  - Study Lesson 3 in your text.
  - Complete Lesson 3 workbook exercises.
  - Take self-check No. 2 appearing on page.
- 18 or more
  - View Cartridge 3.
  - Study Lesson 3 in your text.
  - Complete Lesson 3 workbook exercises.
  - Take self-check No. 2 appearing on page.

### Part III (sentences)
- Errors: 0-10
  - 11-17
  - 18 or more
  - View Cartridge 3.
  - Study Lesson 3 in your text.
  - Complete Lesson 3 workbook exercises.
  - Take self-check No. 2 appearing on page.
- 0-4
  - View Cartridge 3.
  - Study Lesson 3 in your text.
  - Complete Lesson 3 workbook exercises.
  - Take self-check No. 2 appearing on page.
- 5-8
  - View Cartridge 3.
  - Study Lesson 3 in your text.
  - Complete Lesson 3 workbook exercises.
  - Take self-check No. 2 appearing on page.
- 9 or more
  - View Cartridge 3.
  - Study Lesson 3 in your text.
  - Complete Lesson 3 workbook exercises.
  - Take self-check No. 2 appearing on page.

### Part IV (recall)
- Errors: 0-4
  - 5-8
  - 9 or more
  - Review procedure for studying from your text.
  - Are you spelling and pronouncing each shorthand outline aloud?
  - Ask your teacher to help you improve your study habits.
  - Study Lesson 2 in your text.
  - Study Lesson 3 in your text.
  - Complete Lesson 3 workbook exercises.
  - Take self-check No. 2 appearing on page.
- 0-10
  - View Cartridge 3.
  - Study Lesson 3 in your text.
  - Complete Lesson 3 workbook exercises.
  - Take self-check No. 2 appearing on page.
- 11-17
  - View Cartridge 3.
  - Study Lesson 3 in your text.
  - Complete Lesson 3 workbook exercises.
  - Take self-check No. 2 appearing on page.
- 18 or more
  - View Cartridge 3.
  - Study Lesson 3 in your text.
  - Complete Lesson 3 workbook exercises.
  - Take self-check No. 2 appearing on page.

### Next Activity
- 0-1
- View Cartridge 3.
- Take self-check No. 2 appearing on page.

### NOTE:
You must meet the requirements of all four parts to proceed to Cartridge 4. If you are directed to repeat any part of the lesson, please do so.
AN EXPERIMENTAL SELF-INSTRUCTIONAL SYSTEM FOR INTRODUCING GREGG SHORTHAND

Byrd, F. Ross and Christensen, Barbara A.

Washington State University

Final Report No. 28

August 1968

36 pages

Business Education
Office Occupations
Shorthand
Instructional System
Self-Instruction

Vo-Tech. Education Research and Development Project No. (OE7-0031)

The purpose was to explore the extent to which a prototype multi-media self-instructional system comprised of 48 lessons can be used to help eleventh and twelfth grade students acquire defined levels of Gregg shorthand capabilities.

Criteria for measuring student competencies at interim points and at the completion of the system and interim and terminal performance objectives were defined. Prerequisite entry abilities were also defined to provide a basis for later selection of a population suitable for realistically testing the system.

Learning tasks necessary to achieve minimum competencies in the first six lessons of the system have been identified and sequenced. An evaluation matrix to measure student achievement has been developed. A proposed strategy for enabling learners to perform the Lesson 6 criterion tasks has been identified and appropriate content materials have been developed.

A prototype of lessons 1-6 is completed and ready for pilot testing in October, 1968.