The University Classroom Observation Program: **Connecting Middle and High School Teachers** with University Instructors

Erin L. Vinson, MacKenzie R. Stetzer, Justin D. Lewin, and Michelle K. Smith

Abstract

In the University Classroom Observation Program (UCOP), middle and high school teachers spend time on campus observing science, technology, engineering, and mathematics (STEM) classes and engaging in discussions with colleagues and college instructors. The program provides a unique and reciprocal professional learning opportunity. Middle and high school teachers learn to use an observation protocol to collect data in STEM classrooms. These data serve as feedback for individual college instructors; help provide an aggregate snapshot of teaching throughout the university; and contribute to faculty professional learning opportunities, new teaching and learning initiatives, and the larger discipline-based education research (DBER) literature. UCOP offers middle and high school teachers discussion and networking opportunities to reflect on their own teaching and on ways to better prepare their students for college. Here we describe the program, articulate the benefits for stakeholders, reflect on lessons learned, and discuss important considerations for the development of similar programs.

Keywords: community engagement, professional learning, peer observation, instructional practices, reflective teaching



engineering, and mathematics (STEM) Aligned with these broader goals, the Maine instruction came from national calls, such Center for Research in STEM Education (RiSE as those from the American Association for Center) at the University of Maine created the Advancement of Science (2011) and the the Maine Physical Sciences Partnership, President's Council of Advisors on Science or PSP (with funding from the National and Technology (2012), to reform how un- Science Foundation, Grant #DRL-0962805). dergraduate classes are taught. These calls The RiSE Center's PSP (known today as the have largely focused on the implementation Maine STEM Partnership) was originally of evidence-based teaching strategies, such designed and continues to strengthen scias active learning. Active learning strategies ence education by facilitating community (e.g., asking students to discuss concept partnerships with K-12 schools and school questions with peers) increase both reten- districts, teachers, university faculty, and tion and learning gains for undergraduate other organizational partners to improve students, including those from under- STEM education and teacher preparation represented groups (Eddy & Hogan, 2014; through research-supported practices. We Freeman et al., 2014; Freeman et al., 2007). wanted to extend the opportunities for pro-A recent study also found that increasing fessional learning to additional stakehold-

he inspiration for designing a the duration of group work in undergraducommunity engagement program ate biology classes, particularly with the in which middle and high school use of worksheets, can lead to increases in teachers collect data and reflect student learning (Weir et al., 2019).

ers teaching STEM courses at the university structors. As part of this program, middle level and to find ways for educators at all and high school teachers were trained to levels to discuss evidence-based teaching collect observation data in STEM classstrategies with one another.

As institutions work to transform instruction, it is helpful to document current instructional practices so that results can be used to plan future transformation strategies and professional development (National Academies of Sciences, Engineering, and Medicine, 2018). There are a variety of ways to document instructional practices, including surveying college instructors about what they are doing in their classrooms (Borrego et al., 2010; Henderson & Dancy, 2009; Macdonald et al., 2005; Wieman & Gilbert, 2014; Zieffler et al., 2012). However, college instructors tend to overestimate the amount of active learning that occurs in the classroom (Williams et al., 2015), so it can be difficult to use this information to gain insight into actual practices and plan for appropriate professional development.

Another strategy is for observers to visit classrooms and record what is happening. A growing number of observation protocols have been used to document instructional practices in undergraduate STEM classrooms, including the Reformed Teaching Observation Protocol (RTOP; Sawada et al., 2002), the Teaching Dimensions Observation Protocol (TDOP; Hora et al., 2013), the Classroom Observation Protocol for Undergraduate STEM (COPUS; Smith et To our knowledge, UCOP is one of the first al., 2013), the Practical Observation Rubric community engagement programs in which To Assess Active Learning (PORTAAL; middle and high school teachers observe Eddy et al., 2015), and the Measurement and provide feedback to college instructors. Instrument for Scientific Teaching (MIST; Overall the goals of the program include Durham et al., 2017). Classroom observers often come from within an institution (Cleveland et al., 2017; Pelletreau et al., 2018; Stains et al., 2018); typically such an individual is a colleague or a member of the campus center for teaching and learning. However, because instructors are often observed under high-stakes circumstances, such as consideration for tenure and promotion or in response to negative evaluations or feedback from students, it can be difficult to convince instructors to open their classrooms to observers.

To help avoid the sense that observations are high-stakes activities, we created the University Classroom Observation Program (UCOP) at the RiSE Center within the University of Maine (UMaine). UCOP is a unique professional learning opportunity UCOP weaves together the guiding printhat engages both teachers and college in- ciples of community engagement as de-

rooms on campus, using the Classroom **Observation Protocol for Undergraduate** STEM (COPUS; Smith et al., 2013). COPUS characterizes the behaviors of both instructors and students throughout the class, without any value judgment from the observer. Using this protocol, observers mark at least one of 13 behaviors for students and at least one of 12 behaviors for instructors during each 2-minute interval of the class. For example, observers may indicate that the students are listening to the instructor, working in groups, asking questions, and so on. At the same time, the observer may indicate that the instructor is lecturing, showing a video, asking a question, answering a question, and so on. The COPUS was adapted from the Teaching Dimensions Observation Protocol, or TDOP (Hora, 2015; Hora et al., 2013).

In addition to COPUS observation data, the college instructors also submitted questions they have about their teaching (e.g., Am I paying attention to all parts of the room?), and the middle and high school teachers provided feedback. Since 2014, 84 middle and high school STEM teachers have completed 620 course observations of 191 college instructors in 26 UMaine STEM departments.

- developing a clearer understanding of the current state of teaching and learning in undergraduate STEM courses by observing and documenting what occurs in the classroom;
- using observation data to better design college faculty professional development opportunities around evidence-based teaching strategies; and
- providing discussion and networking opportunities for middle and high school teachers to reflect on their own teaching and ways they are preparing students for college.

fined by the Carnegie Classification for middle/high school teachers to observe Community Engagement, including part- their class on a particular day and time. nership and reciprocity as well as exchange The college instructors were also sent an of knowledge (Campus Compact, 2013). informed consent form asking if the obser-Here we describe UCOP, share the benefits vation data collected by the middle and high for stakeholders (including the university, school teachers could be used for research college instructors, middle and high school purposes (University of Maine, IRB protocol teachers, and education researchers), reflect no. 2010-04-03 and 2013-02-06). Just prior on lessons we have learned from running to the start of the UCOP in both February such a program, and discuss important con- and April, college instructors received an siderations for other institutions interested email reminder of the date and time when in designing a similar program.

The University Classroom **Observation Program:** An Overview From the Teacher and Instructor Perspectives

UCOP typically occurred during the spring semesters when there are two weeks, one in February and one in April, when UMaine is in session but middle and high school teachers are on week-long breaks. By scheduling the program at this time, we were able to avoid taking middle and high school teachers out of their classrooms.

Ahead of the spring semester, UCOP staff education electronic mailing list and sent searched the UMaine course database for to teachers who previously participated in STEM courses that would work well for UMaine professional developmental events. the observation schedule (i.e., meet two We also emailed approximately 200 teachers or three times a week at a time between 8 by going through school district webpages a.m. and 5 p.m.). A draft agenda was cre- and sending the email to teachers listed in ated and college instructors were sent an STEM departments. The application inemail requesting permission for two local cluded open response questions that asked

teachers would be observing in their class as well as a link to a short questionnaire that asked them to list their name, department, and course number. The college instructors could also use the questionnaire to request specific feedback from the middle and high school teachers who would be visiting their class (examples in Figure 1). Approximately 35% of the college instructors requested this feedback.

At the beginning of the spring semester, STEM middle and high school teachers from across the state were sent an email describing UCOP and linking to the application. The email was posted on a statewide

1) I am getting a lot of different students participating but they are mostly from the center section. Are there ways to get the "wings" to volunteer more answers?

> I think that students around us in the wings had answers and they were willing to share with the TAs. They have the information and are willing to share in a smaller setting. One suggestion coul dbe to have them sit in a different seat the next class and see if that changes the participation level.

2) Is the course staff getting around to everyone? There are pockets in the middle we physically cannot reach, but are we covering the more accessible ground?

> We were very impressed with this. Most students were well served by the TAs.

3) Are students largely engaged in the material?

Absolutely, the topical and timely articles and short films are great as an engagement tool and for content. The students seemed to really respond to the real-world examples and the connections to these diseases and carrier probability.

Figure 1. Sample College Instructor Feedback Requests

Note. Examples of college instructor feedback requests (shown in bold) and middle/high school teacher responses.

Γ

Figure 2. Sample COPUS Data Collection Sheet

Note. A sample of the Classroom Observation Protocol for Undergraduate STEM (COPUS) data collection sheet. Observers place a check mark in the box if a behavior occurs during a 2-minute time block. Multiple codes may be marked in the same 2-minute block.

teachers about their motivation to be part Training to use COPUS involved giving cluding, for example, a description of a fa- and then discussing what each code looks vorite lesson). We also asked for the name like in a college classroom. For example, and what subjects they teach. Finally, we students." Clickers are personal response asked for their commitment to come to all devices that allow students to answer a in February and three and a half days in April). The average acceptance rate was 41.3%. We chose teachers based on their application responses and worked to select a group who taught a variety of STEM subjects at a variety of grade levels (middle and high school), came from schools throughout the state, and had varied levels of teaching experience.

and high school teachers introduced themselves and learned more about the goals enrollment courses. Although clickers may of the program. We told the middle and not be as common in middle and high school high school teachers that their expertise and efforts were critical for collecting data, making improvements to the institution, and contributing to the larger field of discipline-based education research (DBER). Our emphasis on teachers' contribution to research is based on one of Barker's (2004) emerging practices in the scholarship of engagement, which includes participatory research. According to Barker, "participatory research stresses the active role citizens can play in the production of academic knowledge" (p. 130), and we wanted to ensure that the teachers involved in UCOP the research.

Middle and high school teachers were then trained to use COPUS (details in Smith et al., 2013). There were several reasons why COPUS was used for this program: (1) It simply records what is happening in the class so middle and high school teachers do not need to make a value judgment about the teaching quality of college instructors, with a visual reference and to help every-(2) behaviors are aligned with evidencebased teaching strategies (Lund et al., 2015), moved on to the next 2-minute segment. and (3) observers can be trained to reliably For the third video, we played the whole use the instrument in approximately two segment (usually 8-10 minutes) for teach-COPUS data collection sheet is shown in every 2 minutes, as it provides the teachers Figure 2. More resources for COPUS training a more realistic experience of what they will can be found at http://www.cwsei.ubc.ca/ be doing in live classes. Then we compared resources/files/COPUS Training Protocol. the whole coded segment and discussed the pdf.

of the observation team for UCOP and for teachers a description of the 25 codes they details about their instructional style (in- would be marking during the observation of their school, how many years they had one of the student codes is CG: "Discussing been teaching middle and/or high school, clicker questions in groups of two or more of the February and April dates (three days multiple-choice question that instructors pose in class. Typically, a peer instruction method is used in which students vote on a question individually, discuss the question with those sitting near them, and vote again (Mazur, 1997). Monitoring students' answer choices allows instructors to gain immediate feedback from students about understanding and to structure classroom discussions. Clickers are used widely across university campuses and are one of many On the first day of the program, middle evidence-based teaching strategies for improving student engagement even in largesettings, they are becoming more standard in university settings, and so we discuss as a group what a clicker is, how it is typically used in a college classroom, and when peer discussion is likely to occur.

The teachers were then shown three approximately 10-minute videos of instructors teaching (e.g., https://youtu.be/ wont2v LZ1E) with different types of active learning, and the teachers practiced coding using COPUS. We found it works best to play 2 minutes of a video while the middle and high school teachers each fill out the COPUS data sheet, pause the video, recognized the important role they play in and then discuss the 2-minute time block as a group. At the end of each 2-minute time block, we called on different middle and high school teachers to tell the group what they selected and discussed whether or not the group agreed with the choices. After the group discussion, we projected a slide that showed what the UCOP staff members selected for the 2-minute time interval so observers could double-check their codes one understand the correct codes. Then we hours (Smith et al., 2013). A sample of the ers to observe with COPUS without stopping codes as a group.



Figure 3. Graphic Results Based on COPUS Data Collection Sheet

Note. Sample results of a single Classroom Observation Protocol for Undergraduate STEM (COPUS) observation showing the (a) abundance of (i) student and (ii) instructor COPUS codes and (b) frequency of all COPUS codes as a percentage of 2-minute time intervals in which the behavior was observed during the duration of the class. The abbreviations are described in Figure 2. Colors in both (a) and (b) correspond to broader categories of codes as described in Smith et al. (2014).

riety of classroom practices.

Teachers then observed a live class in pairs. During each class observation, middle and high school teachers sat with a partner and each individually completed the COPUS form for the duration of the class. The middle and high school teachers used a shared stopwatch, started at the same time, and proceeded in sync to a new row on the COPUS form every 2 minutes. When the observation was over, the middle and high school teachers turned in their data collection sheets and the data were entered into an reflect with their partner as they completed Excel spreadsheet that automatically generates graphs showing the frequency and rately completed the Individual Observer abundance of each code (example graphs Survey to reflect on their own teaching shown in Figure 3. Sample data collection practices. This survey asked questions such sheet and more comprehensive spreadsheet as, "What additional skills, if any, would output may be requested by emailing author your students need to acquire to success-ELV. Abundance or percentage of each code fully learn in this course?" The Individual was calculated by adding the total number Observer Survey may be requested by emailof times each code was marked and dividing ing author ELV. by the total number of codes. Frequency or percentage of time was calculated by counting the number of 2-minute time intervals training and at least one live observain which each code was marked and dividing that by the total number of time intervals. Additional details about these calculations can be found in Lewin et al. (2016).

kappa interrater reliability scores between members of the group. At the end of every the two middle and high school teacher day, UCOP staff led a wrap-up discussion observers. Observations with an interrater to talk about the teachers' experiences reliability score of greater than 0.65 were that day as well as other issues relevant used for research purposes (Landis & Koch, to teaching and learning. Middle and high 1977); we found that about 98% of the observations reached this threshold.

After the first live observation, the middle and high school teachers convened to discuss what they had seen and ask questions about any confusing COPUS codes. Teachers often also wanted to discuss how the observation went, what stood out to them, what could be improved, and how what they saw Middle and high school teachers returned was similar to or different from their own for three and a half more days during their middle or high school classes.

Next, we talked about expectations for the After each observation, the middle and high classroom observations. These expectations school teachers filled out an online survey, included encouraging teachers to introduce the Instructional Practices Survey, developed themselves to the instructor, recogniz- for UCOP. The Instructional Practices Survey ing that instructors may be nervous about may be requested by emailing author ELV. being observed, not asking undergradu- The Instructional Practices Survey provdes ate students to share their opinions of the teachers with an opportunity to discuss the instructor or class, and not reprimanding instructional practices observed and make students for being off-task during class. suggestions for improvement. The survey We also stressed that the middle and high included questions about teaching practices school teachers would be seeing a wide va- observed, such as, "Were students given the opportunity to discuss course material with their peers during this class period?" If the answer was yes, teachers responded to a variety of questions regarding the quality of the peer discussion. If the answer was no, teachers responded to questions about whether the course would be improved by using peer discussion and, if so, how. The survey included questions the college instructors submitted before the start of UCOP, and middle and high school teachers were able to provide specific feedback. Teachers were encouraged to discuss and this survey. In addition, each teacher sepa-

In addition to the first day, which included tion, the middle and high school teachers observed for two more days during their February break, with each teacher observing four to seven different courses each day. We changed observation partners each day UCOP staff members calculated the Cohen's so that teachers interacted with multiple school teachers often requested discussions around topics such as the frequency of particular instructional techniques such as clicker questions, strategies to use and skills to teach to better prepare their students for college, and the most effective teaching strategies that were observed and why they worked.

April break. The week started with a re-

ers reviewed the codes and practiced coding high school teacher feedback before sharing another video. Every effort was made to it with the college instructors to make sure observe the same courses in February and the feedback had a constructive tone. April; for example, if the class Introduction to Biology (BIO100) was observed in February, it was also observed in April. However, teachers often observed different courses in February and April (i.e., the two teachers who observed BIO100 in February were different from the two teachers who observed BIO100 in April) to expose them to a larger diversity of instructors and teaching practices.

On the last half day of the program in April, college instructors and middle and high school teachers were invited to discuss teaching and learning in small groups. The middle and high school teachers developed a list of topics to discuss with college instructors. College instructors were invited to participate for any length of time in a 3-hour open-house discussion with the Benefits to Universities teachers and select which small groups to UCOP provides several benefits to the unijoin based on their interest. Topics included use of technology, classroom norms and culture, common ground among educators, in a short amount of time. At UMaine, the assessment, student transition to college, student engagement, and broadening participation in STEM disciplines. After the small group discussion, the entire group instance, when it was determined that the met together, providing both middle and high school teachers and college instructors the opportunity to ask one another (Akiha et al., 2018), workshops were offered questions. By the end of the program, each that focused on ways for both small- and middle and high school teacher had performed approximately 18 observations with student-centered activities. In addition, a partner. With 10 teacher pairs (20 teachers), a total of roughly 180 observations instructors who were using clickers were were completed each year of the program.

After the April observations, the college instructors were sent an email asking if they would like to meet with a member of the UCOP staff to discuss their COPUS data and feedback from middle and high school teachers on the questions they asked. Approximately 73% requested a meeting, and they went through their individual codes and summary graphs, which were similar to material shown in Figure 3. College instructors often wanted to know how their teaching practices compared to those of their colleagues. To respond to this request, college instructors were also given College instructors also benefited from aggregate data from all of the observations being involved with UCOP, as it provided showing the relative percentage of differ- them with an opportunity to engage in lowent codes (examples of aggregate data are stakes observation by teaching professionshown in Smith et al., 2014). A member of als. Although many observations conducted

fresher COPUS training during which teach- the UCOP staff read through the middle and

Benefits of UCOP to Many Stakeholders

The benefits of UCOP are experienced by a wide range of stakeholders involved with the project, including universities, college instructors, and middle and high school teachers. The program is one of community engagement (incorporating reciprocity to all stakeholders) and not simply a one-way outreach initiative—either from middle and high school teachers to college instructors or from college instructors to middle and high school teachers (Sandmann, 2008). We found that the unique role of UCOP is that it benefits all involved.

versity, including generating a large amount of information about instructional practices observation data have been used to design more targeted professional development opportunities for college instructors. For size of the class was not strongly correlated with the amount of time spent lecturing large-enrollment classes to include more it was found that only a subset of college providing students with the opportunity to talk to each other (Lewin et al., 2016), so workshops were designed around ways to encourage peer discussion. Using a datadriven approach to design educational development increased the number of college instructors who participated. Before COPUS data, about 10 college instructors would typically attend such professional development opportunities, but after aligning topics to faculty needs, attendance at these workshops often numbered 50 or more.

Benefits to College Instructors

"As part of the University of Maine Classroom Observation Program, middle and high school teachers observed my genetics course from 2013-2017. The teachers used an observation protocal that documents different instructional behaviours the instructor and students engage in during the class period. The pie charts show the instructional behaviors I used in a single class period of my class, and reveal that students are asked to come to my class with their "minds on" ready to answer clicker questions, work in small groups, and practice solving problems."



Figure 4. COPUS Data in Tenure and Promotion Portfolio. Example showing how a college instructor used Classroom Observation Protocol for Undergraduate STEM (COPUS) data as a part of a tenure and promotion portfolio.

high-stakes evaluation during tenure and only one science or math teacher in a given promotion, UCOP gives college instructors school. UCOP provided an opportunity for the chance to simply learn from feedback, all teachers to expand their professional to engage in discussion with teachers, and network. to reflect on their teaching. Many college instructors involved with UCOP have used their individual COPUS results as a part of their tenure and promotion portfolio to provide evidence for their teaching philosophy and practices. An example of how the information was presented is shown in Figure 4.

Benefits to Middle and High **School Teachers**

Surveys of middle and high school teachers at the end of the program indicated select teachers based on a variety of factors, that they also experience several benefits. including reasons for wanting to participate, A summary of the benefits they listed and STEM discipline and grade level taught, example quotes are shown in Table 1. Also, number of years teaching, geographic loca-UCOP provided a key community-building tion in the state, and socioeconomic status opportunity in a state as rural as Maine, of various communities (based on Maine which according to the U.S. Census Bureau Department of Education data indicating is the most rural state, with nearly 62% of percentage of students receiving free and the population living in rural areas (Fields reduced-price lunch). et al., 2016). Some of the middle and high school teachers who participated in our program have few, if any, STEM colleagues in

at the university level are associated with their home school district-often there is

Recommendations and Lessons Learned

We have found some key components that are critical for the success of UCOP.

Create a Competitive Application Process for Middle and High School Teachers

Our program received more applications than we could accept, which allowed us to

Table 1. Benefits to Middle and High School Teachers, IncludingQuotes From Teacher Evaluations of the Program

Benefits to Middle and High School Teachers

Observe instruction in university STEM courses to help prepare students for college.

- "Teachers get the opportunity to observe the different teaching styles of professors and reflect on the skills they need to explicitly teach students to be college ready. We even got direct feedback from professors on what they felt students needed to be prepared."
- "[UCOP] informed my understanding of the expectations required of students headed to a University from the perspective of the professor."
- "Opportunity to understand where my students are headed and how I can better prepare them."

Reflect on issues of teaching and learning while observing college classes.

- "I was able to get a better understanding of how I teach through observing and reflecting."
- "The strategies that I have learned from UCOP have allowed me to facilitate a much more productive classroom climate and conversation."
- "Observing others also gives you an opportunity to see strategies in use, not just read about them. Ultimately, discussing what you saw with someone else allows you to view the lesson from more than one perspective."

Experience ways of evaluating classroom practices.

- "I will encourage my administrators to adopt a similar observation protocol for the administrator/teacher and teacher/teacher observations we are now conducting in my school district."
- "The COPUS protocol showed me one way of gathering quantifiable data on teaching practices" and "I think of how my [COPUS] pie chart would look! Are my kids listening all the time or are they engaged and doing multiple things during class time?"
- "The COPUS tool has allowed me to look at my own practice with a greater focus on student vs teacher directed work. I have already begun reevaluating how I am teaching and guiding my students."

Feel valued for their professional expertise.

- "UCOP is an invaluable experience that made me feel valued as a professional educator."
- "It was so refreshing to be viewed as a professional who has something to offer other instructors. I felt like my input mattered."

Contribute to research that focuses on institutional improvement.

- "It is always great to work with colleagues who are as invested in improving STEM education as I am. It is also so exciting to be part of such a great research program."
- "I like knowing (or at least thinking) that this program overall will lead to more engaging, student-centered instruction at the University."

Establish a Professional and Welcoming Atmosphere for the Teachers

Throughout UCOP we stressed that the expertise of the middle and high school teachers was critical for the success of the program and our research questions. In addition, the teachers were awarded 52 continuing education unit contact hours for their participation, earned a stipend of \$1,300 (\$25/hour for 52 hours) for attending all six and a half days, and had the opportunity to have someone from the university observe their middle or high school class. Funding for the program and the teacher stipends was provided through grants from the National Science Foundation (Grants DUE-1347577 and DRL-0962805).

Set Clear Expectations and Protocols for Observers

Providing expectations for observing college instructors helped to prevent uncomfortable situations. One lesson we learned early on is to remind middle and high school teachers that faculty have anxiety about being observed. We also reminded teachers that college instructors are not typically trained in teaching or pedagogy, which helped teachers be more compassionate regarding observations. We asked teachers to observe a class with the utmost respect for the instructor—such as introducing themselves to the instructor ahead of time, being quiet and attentive during class, and avoiding an learning opportunity and suggestions for often strong desire to reprimand students future programming. who may be talking or off-task during class.

Involve Teachers in the Research Process

If you are collecting observation data for institutional improvement or research, it is helpful to share your research questions with the middle and high school teachers and get them involved with the process. Teachers often commented that one benefit of the program is being able to contribute to questions about institutional improvement (see Table 1). All teachers who participated in collecting data have been acknowledged by name in presentations and manuscripts (see, for example, Smith et al., 2014).

Provide Feedback to College Instructors After the Program

College instructors often do not set aside visibility of COPUS, which is being used to time to discuss their teaching with peers, so document instructional practices as part meeting with faculty one-on-one to share of the Tufts University's HHMI-funded observation data provided an opportunity Listening Project; Mobile Summer Institutes

for feedback about their teaching and to connect them with teaching resources (e.g., upcoming workshops, resources from teaching centers).

Use the Data to Improve Professional **Development for College Instructors**

It can be difficult to determine what professional development opportunities to offer college instructors. By using a data-driven approach, limited resources can be focused on topics where college instructors need the most help (such as how to encourage peer discussion during clicker questions). The UMaine Center for Innovation in Teaching and Learning has also been using aggregate COPUS results to plan programming for campuswide events.

Offer Middle and High School Teachers the Opportunity to Provide Feedback

We gave middle and high school teachers online evaluation surveys in both February and April. Performing evaluation at these two time points allowed us to make changes in April based on feedback from February. For example, after the February week, a teacher suggested that it would be beneficial for teachers to be able to select the classes they wanted to observe, and we were able to implement such a system in April. The April survey allowed us to get feedback about the value of the UCOP professional

Outcomes From UCOP and **Future Work**

We have used the results of UCOP to write research papers. For example, we used UCOP data to help validate the COPUS instrument (Smith et al., 2013); write about instructional practices in STEM classes throughout a university (Smith et al., 2014); document different ways in which clickers are used (Lewin et al., 2016); contribute to a large-scale analysis of instructional practices across North America (Stains et al., 2018); and compare instructional practices in middle school, high school, and college environments (Akiha et al., 2018). Being able to use UCOP data to publish a number of studies has helped increase the

Education, Stimulating Teaching and (DUE 1712074), is focused on understand-Learning Excellence (TRESTLE); and ing the instructional shift students perceive the Automated Analysis of Constructed and experience in the transition from high Response (AACR) projects. In addition to school to the first year of college, provid-STEM-related projects, COPUS is used by ing a support network for college instrucuniversity centers for teaching and learn- tors who want to try active learning in the ing as a service provided for all faculty (not classroom, and developing instructional just STEM faculty) who are interested in resources that college instructors can use acquiring COPUS observation data from to ease this transition period for students. their class. Examples include University of California Irvine's Teaching and Learning Research Center (https://dtei.uci.edu/tlrcusing-copus-as-a-research-tool/) and the University of Southern Indiana's Center for Excellence in Teaching and Learning (https://www.usi.edu/cetl/teaching-andlearning/copus-observations/).

UCOP data have also been used to launch new grant-funded initiatives. For example, we used COPUS data collected during UCOP and combined it with COPUS data collected at the middle and high school level (Akiha et al., 2018). We found that although middle and high school classrooms were characterized primarily by active learning teaching practices, those at the introductory and advanced university level predominantly used lecturing. We used these data as justification for creating new faculty learning communities (FLCs), which are networks of eight to 10 faculty members who work together over several months to discuss and reflect on particular educational issues (Cox, 2004, 2016). Our FLC project, which is sup-

on Scientific Teaching, Transforming ported by the National Science Foundation

Conclusion

UCOP is a novel professional learning program that (1) supports middle and high school teachers' engagement with each other and with college instructors, (2) utilizes the teaching expertise of middle and high school teachers, (3) provides data that can be used to design new educational development opportunities and contribute to the research literature, and (4) launches new data-driven projects. This community engagement program answers several national calls to document current instructional practices and provides the information needed to implement nationally aligned initiatives that are tailored to a local environment. UCOP also provides an opportunity to open college campuses to middle and high school teachers, and honor their interest and expertise in transforming STEM education at a variety of educational levels.



All college instructors and secondary teachers who agreed to be observed were given a human subjects consent form. The Institutional Review Board at the University of Maine granted approval to evaluate observation data of classrooms and survey instructors about the observation results (exempt status, protocol no. 2010–04–03 and 2013–02–06).

Acknowledgments

We would like to thank the Maine Center for Research in STEM Education (RiSE Center) at the University of Maine for being a home to UCOP as well as the RiSE Center's founding director, Dr. Susan McKay. We are grateful for the involvement of the University of Maine's Provost Jeffrey Hecker and Associate Provost Jeffrey St. John. We would like to thank the UMaine instructors who opened their classrooms for observation. We also want to thank and acknowledge the middle and high school teachers and other personnel associated with UCOP:

K. Akiha, K. Bailey, E. Baker, T. Barboza, T. Bates, M. Benoit, S. Boyle, V. Brackett, J. Briggs, S. Brown, M. Buchwalder, C. Carney, J. Combs, E. Connors, C. DeMarco, T. Deschaine, D. Doughty, G. Douston, L. Driscoll, S. Dunton, A. Everleth, A. Ford, B. Fortier, W. Freudenberger, K. Glidden, M. Haas, D. Hall, L. Hanley, E. Hartill, S. Hastings, K. Hayes, E. Haynes, S. Hilt, A. Hoffert, M. Holmes, R. Jelley, T. Jergenson, C. Johnson, D. Johnson, D. Jones, R. Kumpa, L. LaCombe-Burby, N. Larlee, N. LeBarnes, M. Lewis, V. Madore, J. Mann, J. Mannette, N. Martin, L. Matthews, J. McKechnie, S. McQuarrie, A. Mercado, J. Morrill, R. Nickerson, N. Novak, L. Oliver, J. Page, S. Parrott-Wolfe, P. Pelletier, J. Perry, I. Porter, J. Poulin, S. Reed, K. Scantlebury, M. Shelton, D. Small, G. Smith, J. Smith, B. Smyth-Handley, D. Sorenson, J. Stevens, R. Stevens, N. Stevick, E. Trenckmann, J. Tyson, M. Wachtl, P. Walsh, W. Walsh, M. Warren, S. Wedge, M. White, T. White, K. Whitney, C. Williams, and M. Witick.

This material is based upon work supported by the National Science Foundation under Grant Numbers DUE-1347577 and DRL-0962805.

About the Authors

Erin L. Vinson is the campus programs coordinator at the Center for Research in STEM Education (RiSE Center) overseeing the Learning Assistant (LA) program at the University of Maine. Her research interests include the practice of peer observation and use of observation data as teaching professional development tools as well as what impacts course reform along with the effect LAs have on student learning and success. She received her MAT degree for secondary science from the University of North Carolina Wilmington.

MacKenzie R. Stetzer is an associate professor in the department of physics and Astronomy at the University of Maine. His research focuses on student reasoning and metacognition in physics, student understanding of analog electronics, and observation-based efforts to strengthen undergraduate STEM education. He received his Ph.D. in physics from the University of Pennsylvania.

Justin D. Lewin is a chemistry, physics, and robotics teacher at Old Town High School in Old Town, Maine. Prior to his graduate work, he was involved in numerous science education research projects and teaching partnerships offered by the Maine Center for Research in STEM Education. He received his MST degree at the University of Maine and is currently a Teaching Fellow in the National Science Foundation's Noyce Program at the University of Maine.

Michelle K. Smith is an associate professor in the Department of Ecology and Evolutionary Biology at Cornell University. Her research focuses on using classroom observation data to guide institutional reform, identifying student conceptual ideas in undergraduate biology courses, designing multifactorial genetics lessons to reduce beliefs in genetic determinism, and measuring critical thinking in field biology courses. She received her Ph.D. in biology from the University of Washington.

References

- Akiha, K., Brigham, E., Couch, B. A., Lewin, J., Stains, M., Stetzer, M. R., Vinson, E. L., & Smith, M. K. (2018). What types of instructional shifts do students experience? Investigating active learning in science, technology, engineering, and math classes across key transition points from middle school to the university level. Frontiers in Education, 2. https://doi.org/10.3389/feduc.2017.00068
- American Association for the Advancement of Science. (2011). Vision and change in undergraduate biology education: A call to action. American Association for the Advancement of Science.
- Barker, D. (2004). The scholarship of engagement: A taxonomy of five emerging practices. *Journal of Higher Education Outreach and Engagement*, 9(2), 123–137.
- Borrego, M., Froyd, J. E., & Hall, T. S. (2010). Diffusion of engineering education innovations: A survey of awareness and adoption rates in U.S. engineering departments. *Journal of Engineering Education*, 99(3), 185–207. https://doi. org/10.1002/j.2168–9830.2010.tb01056.x
- Campus Compact. (2013, January 10). Carnegie Community Engagement Classification [Webpage]. Retrieved from https://compact.org/initiatives/carnegie-communityengagement-classification/
- Cleveland, L. M., Olimpo, J. T., & DeChenne-Peters, S. E. (2017). Investigating the relationship between instructors' use of active-learning strategies and students' conceptual understanding and affective changes in introductory biology: A comparison of two active-learning environments. *CBE Life Sciences Education*, 16(2). https://doi.org/10.1187/cbe.16-06-0181
- Cox, M. D. (2004). Introduction to faculty learning communities. *New Directions for Teaching and Learning*, 2004(97), 5–23. https://doi.org/10.1002/tl.129
- Cox, M. D. (2016). Four positions of leadership in planning, implementing, and sustaining faculty learning community programs. New Directions for Teaching and Learning, 2016(148), 85–96. https://doi.org/10.1002/tl.20212
- Durham, M. F., Knight, J. K., & Couch, B. A. (2017). Measurement instrument for scientific teaching (MIST): A tool to measure the frequencies of research-based teaching practices in undergraduate science courses. CBE Life Sciences Education, 16(4), Article 67. https://doi.org/10.1187/cbe.17-02-0033
- Eddy, S. L., Converse, M., & Wenderoth, M. P. (2015). PORTAAL: A classroom observation tool assessing evidence-based teaching practices for active learning in large science, technology, engineering, and mathematics classes. *CBE Life Sciences Education*, 14(2), Article 23. https://doi.org/10.1187/cbe.14-06-0095
- Eddy, S. L., & Hogan, K. A. (2014). Getting under the hood: How and for whom does increasing course structure work? *CBE Life Sciences Education*, 13(3), 453–468. https://doi.org/10.1187/cbe.14-03-0050
- Fields, A., Holder K. A., & Burd, C. (2016, December 8). Life off the highway: A snapshot of rural America. Random Samplings. https://www.census.gov/newsroom/blogs/randomsamplings/2016/12/life_off_the_highway.html
- Freeman, S., Eddy, S. L., McDonough, M., Smith, M. K., Okoroafor, N., Jordt, H., & Wenderoth, M. P. (2014). Active learning increases student performance in science, engineering, and mathematics. *Proceedings of the National Academy of Sciences of the United States of America*, 111(23), 8410–8415. https://doi.org/10.1073/pnas.1319030111
- Freeman, S., O'Conner, E., Parks, J. W., Cunningham, M., Hurley, D., Haak, D., Dirks, C., & Wenderoth, M. P. (2007). Prescribed active learning increases performance in introductory biology. CBE Life Sciences Education, 6(2), 132–139. https://doi.org/10.1187/ cbe.06–09–0194
- Henderson, C., & Dancy, M. H. (2009). Impact of physics education research on the teaching of introductory quantitative physics in the United States. Physical Review Special Topics. Physics Education Research, 5(2), Article 020107. https://doi.org/10.1103/

PhysRevSTPER.5.020107

- Hora, M. T. (2015). Toward a descriptive science of teaching: How the TDOP illuminates the multidimensional nature of active learning in postsecondary classrooms. *Science Education*, 99(5), 783–818. https://doi.org/10.1002/sce.21175
- Hora, M. T., Oleson, A., & Ferrare, J. J. (2013). Teaching dimensions observation protocol (TDOP) user's manual. University of Wisconsin–Madison. http://tdop.wceruw.org/ Document/TDOP-Users-Guide.pdf
- Landis, J. R., & Koch, G. G. (1977). The measurement of observer agreement for categorical data. *Biometrics*, 33(1), 159–174. https://doi.org/10.2307/2529310
- Lewin, J. D., Vinson, E. L., Stetzer, M. R., & Smith, M. K. (2016). A campus-wide investigation of clicker implementation: The status of peer discussion in STEM classes. CBE Life Sciences Education, 15(1), Article 6. https://doi.org/10.1187/cbe.15-10-0224
- Lund, T. J., Pilarz, M., Velasco, J. B., Chakraverty, D., Rosploch, K., Undersander, M., & Stains, M. (2015). The best of both worlds: Building on the COPUS and RTOP observation protocols to easily and reliably measure various levels of reformed instructional practice. *CBE Life Sciences Education*, 14(2). https://doi.org/10.1187/cbe.14-10-0168
- Macdonald, R. H., Manduca, C. A., Mogk, D. W., & Tewksbury, B. J. (2005). Teaching methods in undergraduate geoscience courses: Results of the 2004 On the Cutting Edge survey of U.S. faculty. *Journal of Geoscience Education*, 53(3), 237–252. https:// doi.org/10.5408/1089-9995-53.3.237
- Mazur, E. (1997). Peer instruction: A user's manual. Prentice Hall.
- National Academies of Sciences, Engineering, and Medicine. (2018). Indicators for monitoring undergraduate STEM education. The National Academies Press. https://doi. org/10.17226/24943
- Pelletreau, K. N., Knight, J. K., Lemons, P. P., McCourt, J. S., Merrill, J. E., Nehm, R. H., Prevost, L. B., Urban–Lurain, M., & Smith, M. K. (2018). A faculty professional development model that improves student learning, encourages active–learning in– structional practices, and works for faculty at multiple institutions. CBE Life Sciences Education, 17(2), Essay 5. https://doi.org/10.1187/cbe.17–12–0260
- President's Council of Advisors on Science and Technology (U.S.), & United States. Executive Office of the President. (2012). Report to the president, engage to excel: Producing one million additional college graduates with degrees in science, technology, engineering, and mathematics. Washington, D.C: Executive office of the President, President's Council of Advisors on Science and Technology.
- Sandmann, L. (2008). Conceptualization of the scholarship of engagement in higher education: A strategic review, 1996–2006. *Journal of Higher Education Outreach and Engagement*, 12(1), 91–104.
- Sawada, D., Piburn, M. D., Judson, E., Turley, J., Falconer, K., Benford, R., & Bloom, I. (2002). Measuring reform practices in science and mathematics classrooms: The reformed teaching observation protocol. *School Science and Mathematics*, 102(6), 245–253. https://doi.org/10.1111/j.1949-8594.2002.tb17883.x
- Smith, M. K., Jones, F. H. M., Gilbert, S. L., & Wieman, C. E. (2013). The classroom observation protocol for undergraduate STEM (COPUS): A new instrument to characterize university STEM classroom practices. CBE Life Sciences Education, 12(4), 618–627. https://doi.org/10.1187/cbe.13-08-0154. Training protocol available at http://www. cwsei.ubc.ca/resources/files/COPUS_Training_Protocol.pdf
- Smith, M. K., Vinson, E. L., Smith, J. A., Lewin, J. D., & Stetzer, M. R. (2014). A campuswide study of STEM courses: New perspectives on teaching practices and perceptions. *CBE Life Sciences Education*, 13(4), 624–635. https://doi.org/10.1187/cbe.14-06-0108
- Stains, M., Harshman, J., Barker, M. K., Chasteen, S. V., Cole, R., DeChenne-Peters, S. E., Eagan, M. K., Jr., Esson, J. M., Knight, J. K., Laski, F. A., Levis-Fitzgerald, M., Lee, C. J., Lo, S. M., McDonnell, L. M., McKay, T. A., Michelotti, N., Musgrove, A., Palmer, M. S., Plank, K. M., . . . Young, A. M. (2018). Anatomy of STEM teaching in North American universities. *Science*, 359(6383), 1468–1470. https://doi.org/10.1126/science.aap8892

- Weir, L. K., Barker, M. K., McDonnell, L. M., Schimpf, N. G., Rodela, T. M., & Schulte, P. M. (2019). Small changes, big gains: A curriculum-wide study of teaching practices and student learning in undergraduate biology. *PLoS ONE*, 14(8), e0220900. https:// doi.org/10.1371/journal.pone.0220900
- Wieman, C., & Gilbert, S. (2014). The teaching practices inventory: A new tool for characterizing college and university teaching in mathematics and science. CBE Life Sciences Education, 13(3), 552–569. https://doi.org/10.1187/cbe.14–02–0023
- Williams, C. T., Walter, E. M., Henderson, C., & Beach, A. L. (2015). Describing undergraduate STEM teaching practices: A comparison of instructor self-report instruments. *International Journal of STEM Education*, 2(1), 1–14. https://doi.org/10.1186/ s40594-015-0031-y
- Zieffler, A., Park, J., Garfield, J., delMas, R., & Bjornsdottir, A. (2012). The statistics teaching inventory: A survey on statistics teachers' classroom practices and beliefs. *Journal of Statistics Education*, 20(1). https://doi.org/10.1080/10691898.2012.11889632