

## GAME ELEMENTS FROM LITERATURE REVIEW OF GAMIFICATION IN HEALTHCARE CONTEXT

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### Abstract

Gamification is a conceptual framework to apply game elements and techniques to improve the interesting process in non-game context. Gamification offers the motivation approach to motivate the player to handle the challenge tasks with game mechanics, game dynamics, and components. Nowadays, To discover the set of game elements and techniques from evaluating the existing related research is more opportunity for success in the exciting process. The core objective of this paper is to review the literature by using descriptive statistics of game elements with the review methodology. The reviewed literature was first coded author-centrally. After each paper was scrutinized for the analysis, the perspective was pivoted, and further analyses were conducted concept-centrally. A systematic review has been conducted that proves the wide variety of game elements, being retrieved a total of fifteen terms of game elements from twenty-two selected papers that were screened from a total of eighty-two documents. Only a few terms are used: points, feedback, levels, leaderboards, challenges, badges, avatars, competition, and cooperation. However, only some can be considered actual elements mechanics and that have not a similar abstraction level. Additionally, the authors examined the relationship between game elements and Self-Determination Theory (SDT): Competence, Autonomy, and Relatedness. The results indicated that a few terms of game elements were used: points, feedback, levels, leaderboards, challenges, badges, avatars, competition, and cooperation to explain the relationship to SDT: Competence, Autonomy, and Relatedness. The results from this study will be used to design a gamified system in a healthcare context to promote physical activity.

**Keywords** – Gamification, Game elements, Review.

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## 1. Introduction

Gamification is a conceptual framework to apply game elements and techniques to improve the interesting process in non-game context. Gamification offers the motivation approach to motivate the player to handle the challenge tasks with game mechanics, game dynamics, and components. Gamification can be applied in almost every area of knowledge. The most common areas of using gamification are followed: (a) Education, not only with applications or serious games but The form can also gamify teaching to

increase academic performance. (b) Entertainment, gamification is used to improve user experience and ensure loyalty. (c) Health, there are many examples of gamified applications of telemedicine, and self-learning about diseases and to support the treatment and diagnosis. (d) Business environments, trying to improve the productivity and satisfaction of workers. Furthermore, (e) Marketing, where gamification can enhance the visualization of the product and becomes it nearer to the final consumer. There is still a gap in the definition and classification of game elements for some successful cases of gamified context; in this paper, The authors aim to identify the most common game elements and propose a term of game elements which related Self-Determination Theory that can be applied in the healthcare context. This paper is organized as follows: Section 2 is dedicated to exploring the related works related to gamification. Section 3 describes the performed systematic review of gamification for Healthcare. Section 4 presents the results of a Systematic Review of Gamification Research in Healthcare Context. Finally, Section 5 concludes the paper.

## 2. Related Works

### 2.1. Gamification

The most commonly define “Gamification” as the following statements: Deterding, Dixon, Khaled and Nacke (2011) described gamification as the use of game elements in non-game contexts. Bunchball.com (2010) defines gamification as the use of game mechanics in non-game activities to influence people’s behavior. Zichermann and Cunningham (2011) describe gamification as the process of using game thinking and game mechanics to engage audiences and solve problems. If we want to simplify the definition of gamification, then we might think of it as the application of the essential elements that make games fun and engaging to things that typically are not considered a game. The main elements of gamification are followed: (a) Game elements: points, badges, leaderboards. (b) Game techniques: thinking as a computer game designer. and (c) Non-game contexts in other business domain such as education, entertainment, health, business, marketing.

Johnson, Deterding, Kuhn, Staneva, Stoyanov and Hides (2016) indicated that gamification could have a positive impact on health and wellbeing, Especially for health behaviors from the empirical evidence of the effects of gamification on health and well-being. Furthermore, The findings were evident for health-related behaviors but mixed for cognitive outcomes. While, Lumsden, Edwards, Lawrence, Coyle and Munafò (2016) concluded that working memory and general executive functions were most objective for both gamified assessment and training Additionally, Heterogeneous study designs and typically small sample sizes should be evaluated more. Furthermore, Dicheva, Dichev, Agre and Angelova (2015) indicated the research should be more on the empirical study to understand more how gamification can influence both extrinsic and intrinsic motivation to players. On the other hand, Clark, Tanner-Smith and Killingsworth (2016) indicated that digital games mainly enhanced player learning relative to non-game conditions, and value-added comparisons mainly indicated learning benefits associated with additional game designs. The results of using a random-effects meta-regression model with media comparisons explained the affordances of games for learning as well as the crucial role of design beyond the medium.

### 2.2. Self-Determination Theory: SDT

Self-Determination Theory (SDT) by Edward L. Deci and Richard M. Ryan (2000) states that the basic psychological needs that comprise Self-Determination as autonomy, competence, and Relatedness. (1) To meet the needs for self-determination. (2) To meet the needs of the ability. And (3) to meet the need for social interaction.

Forde, Mekler and Opwis (2015) studied the fundamental psychological mechanisms by comparing autonomy, competence, and intrinsic motivation between an informational and a controlling condition on gamification work and (2016) indicated that informational game elements such as points in form of scoreboards were ignored. Hiniker, Lee, Sobel and Choe (2017) indicated that the self-regulation in a non-digital setting can be applied effectively to children’s use of technology by creating tools for preschoolers and parents to plan their device-based play-time. Huang (2017) applied the

Self-Determination Theory in Human-Robot Interaction by using robotics tournaments as a test bed to seek evidence of people’s need for autonomy, competence, relatedness to other humans, and intrinsic motivation and emotions toward interactions with robots. Noll, Razzak and Beecham (2017) studied the effect of global software development on motivation by finding the impact of misalignment between needed and actual autonomy.

### 2.3. The Relationship Between Game Elements (Gamification) and Self-Determination Theory

Game element	Definition	Autonomy	Competence	Relatedness
Achievements	Completing goals.		x	
Avatars	Visual of a player’s character.	x	x	x
Badges	Visual of achievements.		x	
Boss Fights	Special challenges at the end of a level.		x	
Collections	Sets of accumulated items or badges.		x	x
Combat	Defined challenge.		x	
Content Unblocking	Privilege for players.		x	x
Gifting	Sharing resources with others.	x		x
Leaderboards	Visual displays of social comparison.		x	x
Levels	The player’s progressive.	x	x	x
Points	The virtual rewards against the player effort.		x	
Quests	Predefined challenges.	x	x	x
Social Graph	Representation of players’ social network.		x	x
Teams	Group of players for a common goal.			x
Virtual Goods	Game assets.	x	x	x

Table 1. The relationship between game elements (Components) and Self-Determination Theory (Werbach & Hunter, 2012)

## 3. Method

### 3.1. Research Questions

This research question was elaborated to meet the purpose of the study.

*RQ: Which game elements are being implemented in the research of gamification?*

Thus, the authors conducted a systematic review to answer the formulated RQ. The flow to perform the systematic the review was the following: First, to determine the electronic database(s) were exploring to the objectives of this study. Second, To identify the target keywords and define the searching string. Third, to determine inclusion/exclusion criteria, i.e., the mandatory eligibility factors to include documents in the current study. Forth, to screen those documents that previously accomplished the eligibility factors using the title and abstract. Fifth, Based on the content of the papers, to select those documents that provide information about game elements; Sixth, to determine the metrics to characterize them and deliver the results of this systematic review.

### 3.2. Data Collection

The searched electronic databases were follow: ACM (Association for Computing Machinery), IEEE (Institute of Electrical and Electronics Engineers), and Science Direct. The authors used the following criteria: (1) use the search terms that related term of gamification, gamified, and gamifying: (“gamif\*”). (2) use the inclusion criteria: name fulfill one of the search strings; journal, conference; Publication during 2013-2017; and Paper was written in English, and exclusion criteria: Papers that do not relate to gamification; Papers which are available only abstract; Workshop’s paper; Gamification which was implemented in non-health context; Duplicated study. Furthermore, the authors had extracted data from

the title, abstract, and keywords in the first step, and from introduction, methods, and conclusions in the last step.

### 3.3. Data Analysis

#### *Coding of papers*

Coding of game elements: game dynamics, game mechanics, and components.

Coding of methods: study design, sampling, data collection, data analysis, and results and conclusions.

Coding of the basic psychological need of SDT: autonomy, competence, and relatedness.

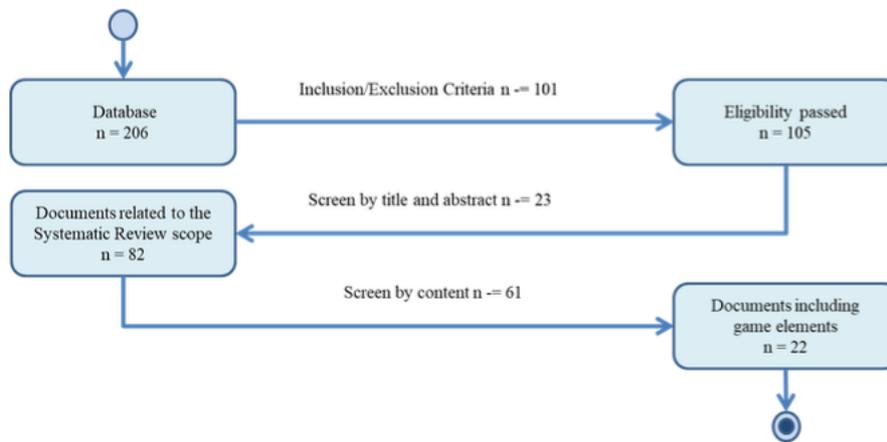


Figure 1. Flow diagram of the systematic review process

### 4. Results

Table 2 shows the summary of the extract data from the selected papers: the published year, authors, the problem points, proposal, type of studies design, and performance evaluation.

Year	Authors	Problem Points	Proposal	Type of Studies Design	Performance Evaluation
2013	Giannakis, Chorionopoulos and Jaccheri	To study relationship between real-time feedback and workouts level.	The authors employed a four-week long experiment with five users who were asked to perform multiple workouts with two levels of gamification.	The quasi experimental of workouts logs, such as time, distance, speed, calories, elevation, and show of athlete's route on Google Maps, and post-exercise questionnaires.	Augmented feedback from mobile self-tracking devices can promote working out, but there is also a trade-off between increased anxiety and disorientation. However, sports tracking software should be considered for visualization real-time feedbacks.
2013	Vella, Johnson and Hides	To investigate how the gameplay	The authors present a hierarchical multiple regression to determine if, controlling for age and gender, current gameplay choices and play experience predicted current wellbeing.	An online survey with four hundred and twenty-nine participants on gameplay.	Results indicated that age, social play, relatedness during gameplay and flow were positively associated with player wellbeing.

Year	Authors	Problem Points	Proposal	Type of Studies Design	Performance Evaluation
2014	Chen, King and Hekker	To study the potential impact of focusing on “healthifying” exergames as opposed to gamifying health behaviors.	The authors present an experimental study where they vary the framing of intention and feedback to explore their unique and interactive impacts on perceived exertion, objectively measured energy expenditure, affect, and duration of usage in a single session.	Experimental study and semi-structured interviews	The authors concluded with a discussion on the potential impact of focusing on both game and exercise.
2014	Chen and Pu	To investigate the aspect of social interaction and how users play games together in a group remains an open subject.	The authors developed a mobile game to understand how users interact in different group gamification settings: competition, cooperation, or hybrid.	Experimental study	Results show that users significantly enhanced physical activities using a mobile game compared with when they exercised alone by up to 15%. Among the group settings, cooperation (21% increase) and hybrid (18% increase) outperformed competition (8% increase).
2014	Nacke, Klauser and Prescod	To track social behavior change in social network games.	The authors developed social player metrics in a quantitative study of player behavior in a social health game.	Correlational study	The results support that social interactions game mechanics can motivate players to solve more missions, to fulfill more healthy goals and to play the game longer.
2014	Vourvopoulos, Faria, Ponnam and Badia	To design of personalized tools that can be used intensively by patients and therapists in clinical or at home environments.	The authors present the design, implementation, and validation of RehabCity, an online game designed for the rehabilitation of cognitive deficits through a gamified approach to activities of daily living (ADLs)	Correlational study	These findings suggest that RehabCity is a valid tool for the quantitative assessment of patients with cognitive deficits derived from a brain lesion.
2015	Saksono	How can exergames be designed to avoid potential negative consequences of competition?	The authors designed Spaceship Launch, an exergame for parents and kids in lower-income neighborhoods, where obesity is most prevalent.	Interview the focus group	The findings highlight the impact of an exergame on physical activity intentions, and how parental preferences for the in-game competition were aligned with the psychological needs of relatedness and competence.

Year	Authors	Problem Points	Proposal	Type of Studies Design	Performance Evaluation
2016	Geelan, Zulkifly, Smith, Cauchi-Saunders, de Salas and Lewis	The problem of lack of motivation for and engagement in exercise is well known, and so identifying techniques to improve engagement in exercise activities is worthy of investigation.	The author's reports on an initiative designed to increase both the duration of exercise activity and the intensity of exercise activity, through a gamified exercise solution.	Experimental study and Survey, 24 participants (9 male and 15 female), aged between 18 and 67 (mean 31.5), and a mean Body Mass Index of 27.1 (SD 3.93).	Preliminary results indicate that augmenting traditional exercise equipment with gamified elements can increase the time spent exercising when compared to non-gamified exercise equipment.
2016	Kosoris, Liu, Phelps, Medda, Swanson, Gore et al.	To develop gamification of the health assessment.	The authors proposed the 2D Heads-Up Display based gamified health assessment; the entire project was translated to 3D Virtual Reality under significant constraints.		Some aspects of user response to immersion required significant changes to gameplay mechanics. Iterative, collaborative development was critical to increasing gamification while maintaining a useful assessment tool.
2016	Pablo, Carina, Jaime and Silvia	To improve phonological awareness in children with dyslexia by using a computer game designed specifically for this study and applying it as an educational resource in a formal-inclusive educational environment.	The authors used a quasi-experimental scientific method. They apply the T.E.D.E. test with the pre-test and post-test methodology for the whole sample.	A quasi-experimental scientific method with a sample of 12 children, aged between 6 to 12 years, divided into two groups: experimental (six) and control (six) with Pre-test Post-test.	The research shows significant differences, with a 95% confidence level, in the experimental population after applying the gaming strategies. These results exceed those of previous studies with digital gaming resources and pave the way for the second stage of research with a broader population1.
2016	Zhao, Etemad, Whitehead and Arya	To investigate the motivational effects of using sensor-based games to promote daily exercise, as well as how different methods of releasing the application and its updated features may affect user's enthusiasm and the game's life-cycle.	The authors report the early results of a long-term (70-day) study of using wearable activity trackers and gamification to promote exercise and being more active.	Experimental study and pre and post-study questionnaires	The initial results seem to support the notion of using the gradual addition of features or changes as means of sustaining the participants' interest and usage.
2017	Goh, Tan and Lee	To expand on the development of a custom measurement device for heel raise physiotherapy that uses the concept of gamification to promote and motivate users to participate in heel raise exercises	The authors proposed a game where players control an avatar to jump onto platforms by executing heel raises.	Experimental study and interviews	In preliminary studies, the game has been evaluated to have some positive effects on older adults, such as increased motivation and the tendency to perform more repetitions of the exercise.

Year	Authors	Problem Points	Proposal	Type of Studies Design	Performance Evaluation
2017a	Herpich et al.	To promote a healthy lifestyle and to increase the well-being of older adults, they have extended a digital picture frame that interleaves a picture display mode with a recommended mode.	The authors investigate in how far rewarding schemes as known from computer games could be deployed to increase user appreciation of the CARE system.	Experimental study	They draw conclusions that will guide their work towards a gamified version of CARE.
2017b	Herpich et al.	To promote a healthy lifestyle and to increase the well-being of older adults.	The authors investigate the use of gamification as a means to increase user appreciation of the CARE system. To this end, we arranged two co-design workshops with peer-groups of senior citizens.	Predefined questions for semi-structured interviews	They draw conclusions that will guide their work towards a gamified version of CARE.
2017	Kappen, Mirza-Babaei, and Nacke	There are no previous comparisons of either the motivation to participate in physical activity (PA) or motivational affordances that facilitate Physical Activity (PA) in different age groups.	The authors conducted an online survey to explore motivational affordances and PA technology preferences in four age groups.	an online survey with 150 participants using the Exercise Motivations Inventory-2 scale (EMI-2)	The results suggest health-related pressures are significant motivations for PA in different age groups. Additionally, a content analysis of preferences allowed us to distinguish between gamified motivational affordances and feedback elements.
2017	Litovuo, Makkonen, Aarikka-Stenroos, Luhtala and Makinen	To explore the medical game ecosystem and reveals the reciprocal value propositions of the relevant actors of medical game ecosystems, as well as barriers that may be complicating or hindering realization of the value propositions.	The authors present 12 actor groups, their value propositions, and the barriers between the actors.	thematic interviews with 24 interviewees	The result gives a comprehensive view of the actual medical game ecosystem that is needed to utilize the full potential of gamification and serious games in the healthcare sector.
2017	Mollee, Middelweerd, Kurvers and Klein	To investigate the current landscape of smartphone apps that promote physical activity for healthy adults.	The authors present a framework to rate the extent to which such apps incorporate technological features.	Correlational study	The results indicate that apps can be improved substantially regarding their utilization of the possibilities that current mobile technology offers.

Year	Authors	Problem Points	Proposal	Type of Studies Design	Performance Evaluation
2017	Orji, Nacke and Marco	To prove that the simple game-based efficient system can increase people efficacy.	The authors conducted a large-scale study of 660 participants to investigate how different personalities respond to various persuasive strategies that are used in active health games and gamified systems.	Correlational study	The results reveal that people's personality traits play a significant role in the perceived persuasiveness of different strategies. Conscientious people tend to be motivated by goal setting, simulation, self-monitoring, and feedback; people who are more open to experience are more likely to be demotivated by rewards, competition, comparison, and cooperation.
2017	Shameli, Althoff, Saberi and Leskovec	To study how competitions affect physical activity.	The authors analyze nearly 2,500 physical activity competitions over a period of one year capturing more than 800,000 person days of activity tracking.	Correlational study	There are significant increases in activity for both men and women across all ages, and weight status, and even for users that were previously relatively inactive. The authors find that the composition of participants dramatically affects the dynamics of the game.
2017	Tondello, Orji and Nacke	Lacking a general framework for building personalized gameful applications.	The authors present a novel general framework for personalized gameful applications using recommender systems.		This framework contributes to understanding and building efficient persuasive and gameful applications by describing the different building blocks of a recommender system in a personalized gamification context.
2017	Tong, Gupta, Lo, Choo, Gomala and Shaw	Does Pokémon Go trigger more active levels of sustainable Physical Activity (PA) or behavior changes for health benefits?	The authors presented a critical analysis of Pokémon Go players' experience from an online survey filled in by 32 participants.	The Online Survey. The goal of this survey is to get a glimpse of Pokémon Go players' motivation, their play patterns and experience, and an understanding of their self-reported behavior changes and concerns.	The results revealed both negative and positive outcomes of the gamification approach Pokémon Go adopted.

Table 2. Summary of the extract data from the selected papers

#### 4.1. Game Elements Used in Papers

Table 3 shows that game elements were used in the papers: seven for points, four for levels and leaderboards, three for badges, two for avatars, and one for quests, social graph, and virtual goods, while the rest components were not used. In Table 1. The authors can prepare a dataset as follows.

No	Game element	Papers
1	Achievements	n/a
2	Avatars	Goh et al. (2017), Chen et al. (2014)
3	Badges	Chen and Pu (2014), Herpich et al. (2017a), Herpich et al. (2017b), Chen et al. (2014)
4	Boss Fights	n/a
5	Collections	n/a
6	Combat	n/a
7	Content Unblocking	n/a
8	Gifting	n/a
9	Leaderboards	Nacke et al. (2014), Saksono (2015), Zhao et al. (2016), Chen et al (2014)
10	Levels	Nacke et al. (2014), Saksono (2015), Zhao et al. (2016), Chen et al (2014)
11	Points	Giannakis et al. (2013), Chen and Pu (2014), Saksono (2015), Zhao et al (2016), Hiniker et al. (2017), Dicheva et al. (2015), Clark et al. (2016)
12	Quests	Nacke et al. (2014)
13	Social Graph	Nacke et al. (2014)
14	Teams	n/a
15	Virtual Goods	Herpich et al. (2017a), Herpich et al. (2017b)

Table 3. Game elements: Components used in papers (Werbach & Hunter, 2012)

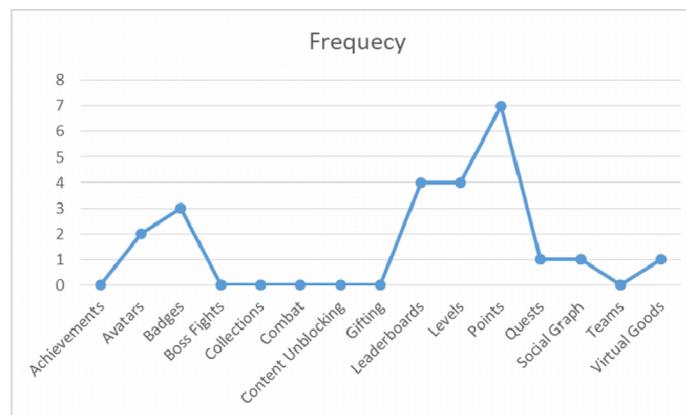


Figure 2. Frequency of game elements (Components)

#### 5. Conclusion

In this study, the authors have evidenced the broad interpretation of game elements, including a different terminology to define the way in which gamification is developed. Using Werbach and Hunter (2012) as the reference, the authors propose the use of game elements as aseptic but concrete terminology or technique when the authors need to remark the proved effectiveness of game elements. A systematic review has been conducted that proves the wide variety of game elements, being retrieved a total of fifteen terms of game elements from twenty-two selected papers that were screened from a total of eighty-two documents. Only a few terms are used: points, feedback, levels, leaderboards, challenges, badges, avatars, competition, and cooperation. However, only some can be considered actual elements mechanics and that have not a similar abstraction level.

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