

REL Graphic Design

“...**good design** can make the nonsensical beautiful. But more importantly, it can help make what seems to be nonsense (the language of mortgage documents, the information hierarchy of health benefit explanations) clear.”

Allison Arieff, “Designs on Policy,” *The New York Times*, *Opinionator* blog.



Graphic Design for Researchers

INTRODUCTION

The cliché is true—a picture really is worth a thousand words. In today’s world, graphic design plays a large role in shaping how most people understand and use information. This principle applies to researchers, as well.

WHY THIS GUIDE?

Technology continues to radically change how we create and consume information. Today, news, reports, and other material are often delivered quickly through pictures, colors, or other eye-catching visual elements. Words still matter, but they may be tweeted, viewed on a smartphone, or placed in a call-out box in a report. The design of these items can greatly affect whether your reader notices, reads, or understands the words that you write.

This guide offers a basic overview on how researchers can effectively use design to create engaging and visually appealing Regional Educational Laboratory (REL) products. It will cover some key concepts behind good design and discuss how to use basic elements like photographs, images, color, tables, figures, and type to create useful publications and digital products. The guide also touches on how researchers can use data visualization to make complex concepts accessible.



KEY CONCEPTS

Effective graphic design rests on three key principles: a good foundation, simplicity, and choosing the correct format.

- **Build a visual foundation.** Well-executed, thoughtful design should support, enhance, and clarify meaning. Like clear writing, good design serves as a pathway to guide busy readers to the ideas and information that you want to impart.
- **Keep it simple, elegant, readable.** Successful design rests on simplicity, restraint, and order. It should contribute to rather than distract from the story you're trying to tell. Like searching for a set of keys on a messy table, readers faced with too many design elements can miss important concepts in the visual clutter.
- **Form follows function.** We live in a dynamic world of information delivery across multiple platforms, devices, and formats, each with its own visual aesthetic, technical requirements, and user expectations. When you are creating a product, it's important to consider how it will look—not just in print or on the Web, but also on tablets and smartphones, where users are increasingly accessing information.

Typo- graphy

Do's and Don'ts

Do consider using a classic **serif font** like

Times New Roman
for print.

Do try a **sans serif font** like

Arial
for headings and web pages.
Do keep choices consistent.

Don't use **styled fonts** like

Tekton Pro.

Don't overuse bold, italics,
or underlining.

Don't use pastel or light
colors for text.

BASIC ELEMENTS OF GRAPHIC DESIGN

In the same way that proper building materials create a solid dwelling, the following basic elements, when effectively combined, can create a successful, engagingly designed product.

Mind your p's and q's. How your text looks can enhance what you've written. In fact, the actual fonts or typeface used can either aid or distract the reader. If your font choice isn't dictated by a style guide, aim for a clean, polished, readable font suited to the format you'll be using. For example, for more formal publications, it's common to choose a serif font, or a font with "tails" on the ends of the characters (**p's and q's**). For Web-based content, most designers choose a sans serif font, which is easier to read on screen (**p's and q's**). Also, to give the reader's eye a rest, vary font choices and styles in headings and subheadings. Keep text treatments, such as bold, italics, or underlining, simple and consistent. Text treatments can enhance meaning, but they can also overwhelm readers.

Use color to make a splash or mute a statement. Used wisely, color can highlight important concepts, but observe the following key principles to keep your products visually appealing and focused on meaning and message.

- **Consider choosing colors from an existing palette,** such as an organization's logo or a branded event like a conference.
- **Choose colors that are easy to read.** Steer clear of pastel or light text choices.
- **Be consistent.** Keep your chosen color palette consistent throughout all design elements in the document. Also, when using charts, graphs, or figures, don't use blue in one chart and green in another to represent the same data point.
- **Use similar color tones.**



- **When choosing color combinations, consider limitations caused by red-green color blindness.** For more help, download this tool: <http://www.visionaustralia.org/digital-access-cca>.
- **Remember that your end user may print in black and white.** To that end, choose colors that will print with good black and white contrast.

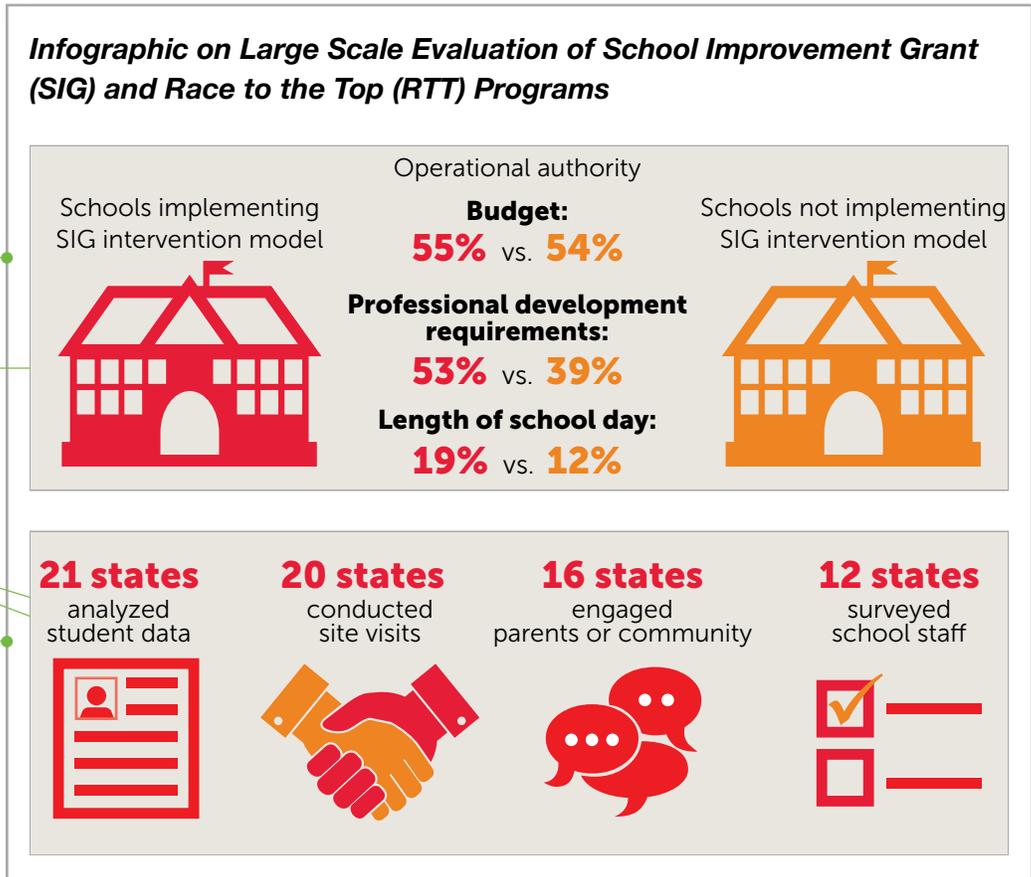
Data visualization. Visualization presents data, stories, or information in a visually compelling way. Tables, figures, charts, line drawings, animations, cartoons, and other visual elements can all be used to create time-lapse or interactive images, maps, infographics, or other visual products. Data visualization creatively combines items into a cohesive narrative and simply, effectively, and instantly depicts relationships, makes comparisons, illustrates concepts related to time, and describes quantity or effects. In creating data visualization projects, work with a trained designer to bring

Graphic tells a story.

Text and data points contextualize, compare, and describe quantities and effects.

Color choices are compatible and within the same family.

Clip art used consistently.



Source: http://www.mathematica-mpr.com/publications/PDFs/Education/SIG_Turnaround_fact_sheet_jan_14.pdf

“Graphics **reveal** data. Indeed graphics can be more precise and revealing than conventional statistical computations.”

Edward Tufte

your ideas to life. However, no matter what direction or format your data visualization takes, it should achieve the following goals:

- **Tell a story.** Use data and graphics to create a cohesive narrative.
- **Provide clarity.** Refine and edit elements, don't decorate or distract.
- **Give meaning.** Use elements to illustrate concepts, themes, and findings.
- **Place information in context.** Show relationships, patterns, and comparisons, such as how big, how small, how long?

Do's and don'ts of illustrations and clip art. Free clip art, line drawings, and illustrations are common features of many software programs. But clip art and illustrations should always add value. If you decide to use free clip art in a document, be sure that the pieces you choose are visually and thematically linked. For example, don't

Eblast for College Bound with the What Works Clearinghouse™ Web Pages

College Bound with the What Works Clearinghouse

As college application deadlines loom, WWC practice guides and single study reviews offer practical tips to help students access college and remain enrolled.



Cents and Sensibility

Check out these strategies for improving financial literacy and expectations for college attendance.



Pomp and Circumstance

Use this checklist to help students prepare for, identify, and apply to colleges and universities that are the best fit.



From Admission to Graduation

More resources to prepare students for college and connect them with postsecondary supports to stay enrolled.



Staying On Track

Looking for ways to support students at risk of dropping out of high school? This WWC practice guide provides useful recommendations.

Clip art used consistently.

Color choice based on existing WWC green palette.

Font choice consistent with WWC site.

Images contribute to text narrative.

Headings are bolded and green, and hyperlinks are also green.

Source: <http://ies.ed.gov/ncee/wwc/news.aspx?sid=03>

Professional Photography



Subject is well lit, colors are believable, image is cropped to highlight center of interest.



Subjects are not well defined, colors are dim, center of interest is undefined or was cropped off.

combine a detailed, full color, image of a student and a heavy, line-drawn, black and white icon of a teacher on the same page. Make your choices consistent in appearance. Also be certain that the images are clear, are easy to understand and identify, and provide context.

Focus on photography. Excellent photography can transform a dull report into a dynamic document that readers can't resist. But unless you have access to a professional photographer with high-quality equipment like lighting and backdrops, use photography sparingly. Avoid using snapshots taken with cell phones—even with today's high quality mobile devices. If you must use a digital image taken in-house, be sure that the resolution is set for 300 dpi, and that the image has been at least moderately prepared for production (cropped, edited, and so on) in a professional graphic design program such as Adobe Photoshop (not the image software that comes with most software packages or devices). When photographing subjects, be sure that they have signed a release form that allows their image to be used for publication or public use. Contact your legal department for a standard release form or visit the American Society of Media Photographers website for more examples. Consider purchasing professional images available on the Web through stock suppliers. As of this writing, IES subscribes to a photo service. Check with your program officer to learn more about how to use this service to obtain photos for a REL report. Remember, chances are if you found a photo on the Internet, it is copyrighted content and illegal to use.

Relationships matter. Once you've chosen your visual elements, take a look at your selections. When combined, do all the elements complement one another? Do they create a unified look and feel? If they do, is this the visual "brand" or way that you would like your product to be identified? For example, if it's an e-newsletter, is it short and succinct? Is it created with typefaces, colors, and visual elements that draw the reader in and effectively communicate in a compact space on multiple platforms?

If it's a PDF report, do the elements combine into a professional look that reflects the content and subject matter appropriately?

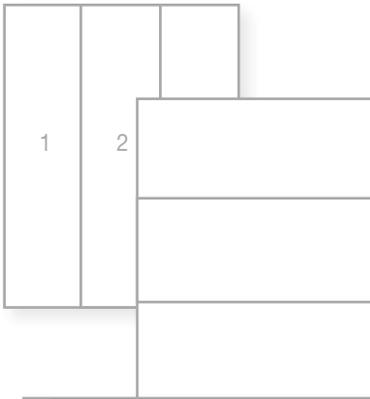
COMPOSITION

If you're satisfied with your choices, it's time to organize them in a layout. When you are designing, certain composition rules usually apply. For example, the rule of thirds suggests laying out a product by imagining that the page is divided into a three-part grid so that the eye envisions horizontal and vertical areas for organizing visual elements. When viewing Web content, the eye typically travels in an F shape, beginning on the left hand side of the page. Therefore, in designing for the Web, aim to have relevant information located in this pattern.

On Web pages, eye-tracking studies show that users skim content in an “F” shape across the page.

The screenshot shows the homepage of the What Works Clearinghouse (WWC) website. The header includes the IES logo, the title 'WHAT WORKS CLEARINGHOUSE', a search bar, and a navigation menu with links for Home, Topics in Education, Publications & Reviews, Find What Works!, Inside the WWC, News & Events, and About Us. The main content area is divided into three columns. The left column features a large featured article titled 'Teaching Math to Young Children' with a carousel of images and a call to action: 'See the New Materials that Summarize the Practice Guide Recommendations for Teaching Math to Young Children'. The middle column is titled 'Find What Works!' and includes a search filter for 'English language development' and a list of bullet points: 'improve literacy skills in 3rd graders', 'increase math achievement in preschoolers', 'reduce dropout rates', and 'help students with special needs, ... or address your school's challenge!'. The right column is titled 'What's New?' and lists several recent updates, including a webinar, a study on PAL for at-risk students, a school choice study, and a teaching math practice guide. The footer contains contact information for the Institute of Education Sciences, What Works Clearinghouse, and the U.S. Department of Education, along with a list of supported languages.

Source: <http://ies.ed.gov/ncee/wwc/>



The final word on white space. Musicians Claude Debussy and Theolonius Monk famously described the value of the silence between the notes in music. The same holds true in visual design. White space on a page serves as a visual rest. Without it, the brain suffers from information overload. For this reason, don't use every available inch of your layout.

LAYOUT AND PRODUCTION

At this point, you may be tempted to lay out and design your document in Microsoft Word or perhaps Microsoft Publisher. But these software packages have limitations. If you have a knack for visual design, consider investing in what many consider the industry standard of professional design software, the Adobe Design and Web Premium Suite. Training and coursework in using these products is also recommended. However, when creating a new design or template, a high stakes publication, a data visualization piece, or high-volume work, consider hiring a trained, certified graphic designer on staff or a freelance expert.



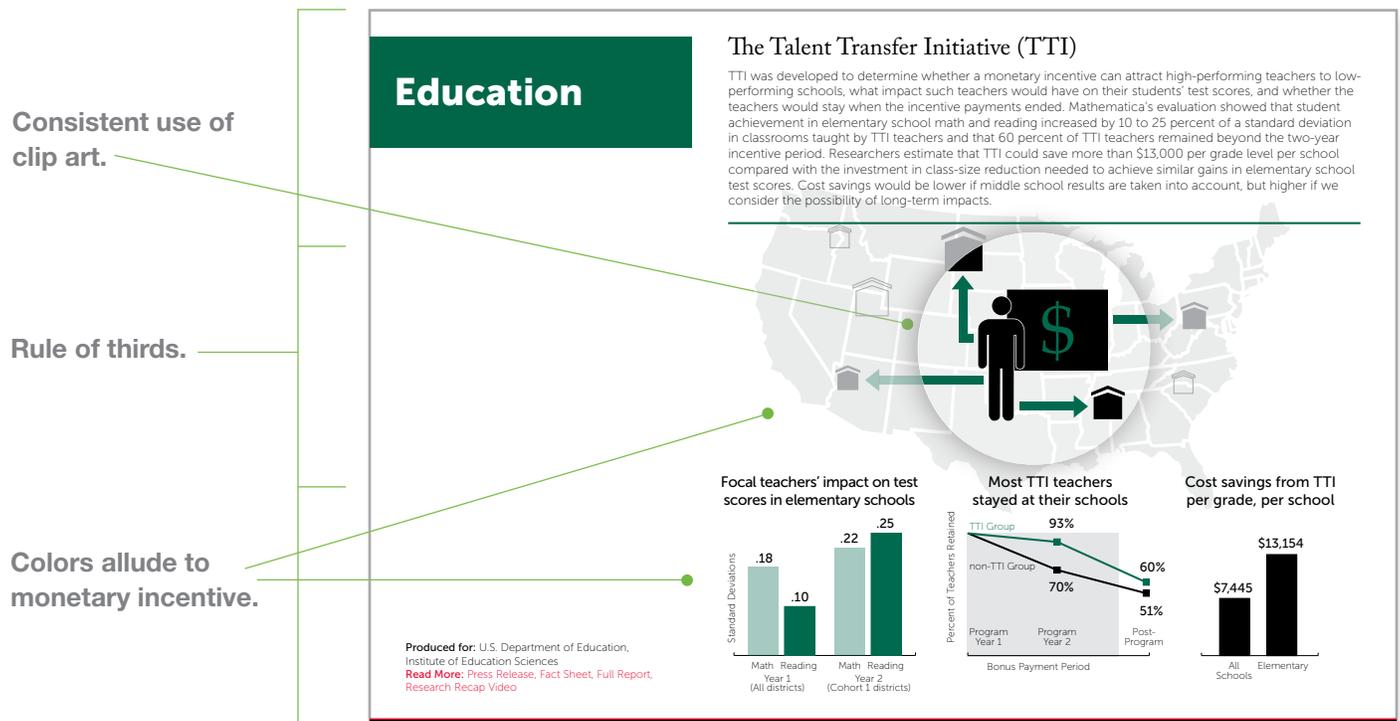
Using “the rule of thirds,” divide your page into grids to organize visual elements.

CONCLUSION

Professionally executed design can transform dense, inaccessible research into provocative and useful publications and digital products. The field of graphic design includes many details and techniques that go beyond the purpose and intent of this guide. But by adhering to the key concepts outlined: (1) a strong visual foundation that supports textual meaning; (2) simplicity, restraint and order; (3) and a format compatible across multiple devices, your research has the power to resonate with and engage audiences with varied levels of expertise. The final pages of this guide offer examples that illustrate creative use of the basic concepts, elements, and principles that we've discussed. We've also included a list of design resources and references.

EXHIBIT A

Data Visualization in Action



Slide 4 of Teacher Transfer Initiative from *Research in Review*

<http://www.mathematica-mpr.com/publications/PDFs/2013-Research-Review.pdf>

In this slide, the authors visually represent the concepts of whether a monetary incentive would attract high-performing teachers to low-performing schools, what impact such teachers would have on their students' test scores, and whether the teachers would stay when the incentive payments ended. The main image is divided into three sections. Using "the rule of thirds," the visual elements are organized in a format that the reader can follow easily. The contrasting greens and shades of gray also subtly reference the monetary incentive, a key aspect of the study. Finally, clip art is used to convey movement of teachers from high to low-performing schools.

EXHIBIT B

Example of an Issue Brief

Summary U.S. Department of Education
March 2014

Participation and pass rates for college preparatory transition courses in Kentucky

Christine Mokher
CNA

Key findings

This study of Kentucky students who take college preparatory transition courses (voluntary courses in math and reading available to grade 12 students who test below state benchmarks on the ACT in grade 11) finds that:

- Statewide, the percentage of students in the approaching benchmarks category (the category recommended for transition courses) is higher in math (37.5 percent) than in reading (20.5 percent).
- Statewide participation in transition courses for students in the approaching benchmarks category is 28.1 percent in math and 8.0 percent in reading.
- Statewide pass rates for students in the approaching benchmarks category who take transition courses are 94.7 percent for math and 96.1 percent for reading.

ies NATIONAL CENTER FOR EDUCATION EVALUATION AND REGIONAL ASSISTANCE
Institute of Education Sciences

REL APPALACHIA
Regional Educational Laboratory
At CNA

Effective use of color.

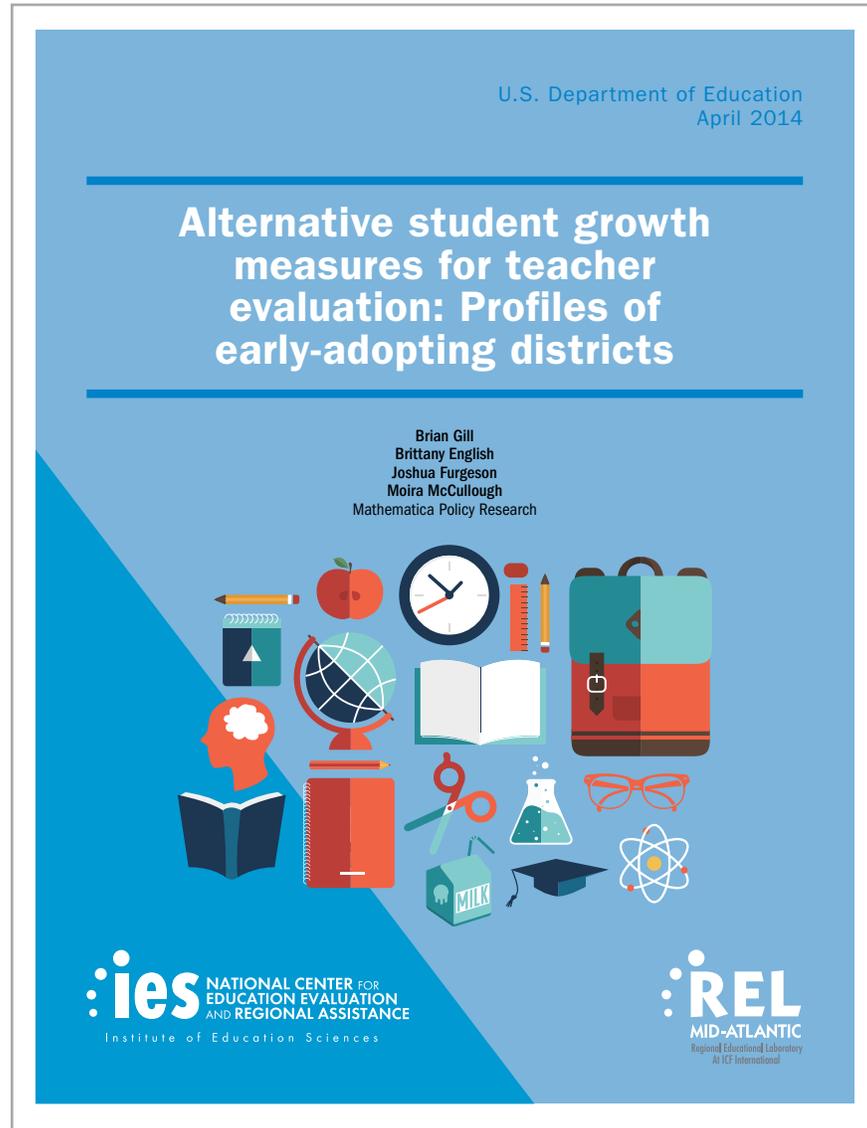
For dark backgrounds, try adding “knockout” design elements or text.

Source: http://ies.ed.gov/ncee/edlabs/regions/appalachia/pdf/REL_2014009_sum.pdf

This issue brief could be designed using the graphic design functionality available in Microsoft Word. It features good use of white space, a readable sans serif font, and consistent, visually appealing headers. Subtle color shading and simple yet elegant graphics effectively add visual interest to the text without distracting the reader. Using a technique known as a “knockout,” text and design elements are reversed to white on the blue background.

EXHIBIT C

Example of an Issue Brief with Additional Design Elements

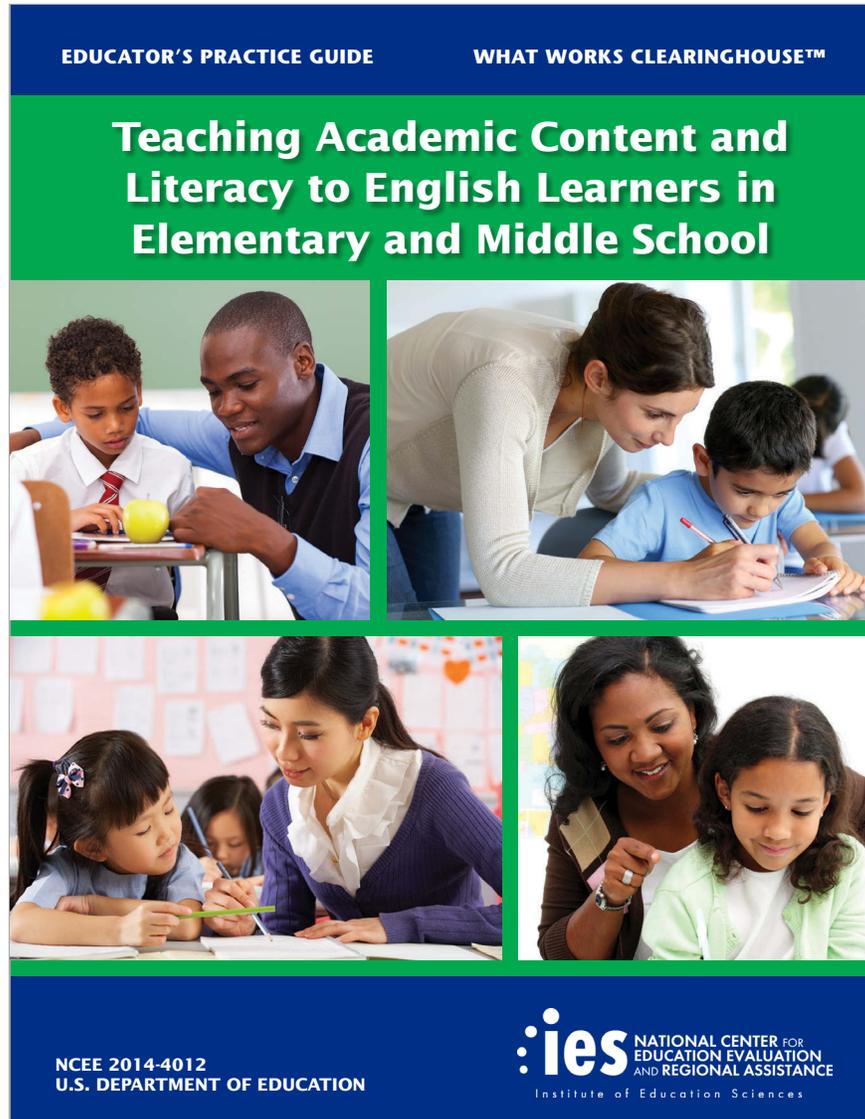


Source: http://ies.ed.gov/ncee/edlabs/regions/midatlantic/pdf/REL_2014016.pdf

Similar to the previous example, this issue brief could be designed in Microsoft Word. In addition to the features outlined in Exhibit B, this cover adds visually engaging and colorful clip art elements. The clip art is similar in style, thematically consistent with the subject matter of the brief, and eye catching to potential readers.

EXHIBIT D

Example of a Publication Using Advanced Graphic Design Software



Source: http://ies.ed.gov/ncee/wwc/pdf/practice_guides/english_learners_pg_040114.pdf

A professional graphic designer using a publishing software package—in this case, the Adobe Design and Web Premium Suite—created this practice guide for the What Works Clearinghouse. The stylized cover features high quality photography and other design elements professionally executed. It exemplifies both the opportunities and the necessity of enlisting professional tools and experts in designing high profile documents.

EXHIBIT E

Professional Illustrations with Impact

Effective thematic use of color.

Photo professionally produced.

Consistent use of clip art.

Good use of white space.



<http://ies.ed.gov/ncee/wwc/news.aspx?sid=01>

This website content page for the What Works Clearinghouse uses line drawing clip art and bright, cheerful colors in a clean, consistent way that topically corresponds to the subject matter—presenting back-to-school information for teachers of young children. The photograph, a professional head shot, has been produced in Photoshop to visually integrate with the rest of the content. For example, the books in the background have been retouched to reference the stacked books in the page's main illustration.

RESOURCES

Poynter News University: <https://www.newsu.org/>

American Society of Media Photographers: <https://asmp.org/tutorials/adults-model-release.html>

TED talks on data visualization: <http://www.ted.com/topics/visualizations>

Easelly beta site for creating and sharing images: <http://www.easel.ly/>

Create free interactive graphics on <http://infogr.am> or <http://Piktochart.com/>

Find examples of infographics on Good.is: <http://www.good.is/infographics>

REFERENCES

Arieff, A. (2009, July 19). Designs on policy. *The New York Times*. Retrieved April 16, 2014, from <http://opinionator.blogs.nytimes.com/2009/07/19/designs-on-policy/>

Bear, J.H. *How to compose a better page layout*. About.Com Desktop Publishing. Retrieved April 16, 2014, from <http://desktoppub.about.com/od/layout/tp/composition.htm>

Bear, J.H. *Knockout*. About.Com Desktop Publishing. Retrieved April 16, 2014, from <http://desktoppub.about.com/od/glossary/g/Knockout.htm>

Chapman, C. *Ten usability steps based on research studies*. Six Revisions. Retrieved April 16, 2014, from <http://sixrevisions.com/usabilityaccessibility/10-usability-tips-based-on-research-studies/>

Poole, Alex. (2012, March 8). *Fighting bad typography research*. [Blog post]. Retrieved April 16, 2014, from <http://alexpoole.info/blog/fighting-bad-typography-research/>

Poynter News University. (2013, April 26). *Five steps to stronger data visualization*. [Video webcast]. The Poynter Institute. Retrieved from <https://www.newsu.org/courses/five-steps-data-visualization>

TED. (2010, July). *David McCandless on the beauty of data visualization*. [Video webcast]. Retrieved April 16, 2014, from http://www.ted.com/talks/david_mccandless_the_beauty_of_data_visualization.html

Tufte, E. *The work of Edward Tufte and Graphics Press*. Cheshire, CT: Graphics Press, LLC. Retrieved April 16, 2014, from http://www.edwardtufte.com/bboard/q-and-a-fetch-msg?msg_id=0003xo

This report was prepared for the Institute of Education Sciences (IES) by Decision Information Resources, Inc. under Contract ED-IES-12-C-0057, Analytic Technical Assistance and Development. Mathematica Policy Research provided primary authorship.

May 2014