

ANNEX 1

– Programme of the workshop

ENQA Workshop

QUALITY ASSURANCE OF E-LEARNING

7-8 October, 2009

Hosted by the Swedish National Agency for Higher Education (NAHE)

Venue:

Kristina Konferens & Hotell

Rektor Cullbergs väg 1

193 23 Sigtuna

Sweden

WORKSHOP PROGRAMME

DAY 1

Wednesday

7 October, 2009

12:00 Lunch

13:00 Welcome addresses

Lena Adamson, Secretary General, NAHE

Achim Hopbach, President, ENQA

Introduction to the workshop and the ELQ-report – aspects and criteria,

Per Westman, NAHE

13:45 The UNIQUE (EFQUEL) approach to quality in E-learning,

Annemie Boonen, European Foundation for Quality in E-learning (EFQUEL)

The E-xcellence (EADTU) approach to quality in E-learning,

George Ubachs, European Association of Distance Teaching Universities (EADTU)

15:15 Coffee break

15:45 Discussion theme 1 – Quality assurance specific for E-learning

What are the new aspects and criteria specific for E-learning that need to be considered?

Panel discussion with higher education institution and open university

representatives.

Panelists:

Göran Karlsson, KTH Royal Institute of Technology, Sweden

Denise Kirkpatrick, The Open University, UK

Josep Lladós, The Open University of Catalonia, Spain

Ebba Ossiannilsson, Lund University, Sweden

Chaired by *Per Westman*

-17:15

17:30 Pick-up from the hotel for a guided walk in the medieval town of Sigtuna

19:30 Dinner at the workshop venue

DAY 2

Thursday

8 October, 2009

9:00 The UK approaches to quality in e-learning, as seen from the HE Academy/ JISC benchmarking programmes

Paul Bacsich, Matic Media Ltd, UK

9:45 ELQ report, Policy issues for quality assurance agencies

Per Westman, NAHE, Sweden

10:00 Coffee break

10:30 E-learning in the context of the Standards and Guidelines for the Quality Assurance in the European Higher Education Area (ESG),

Josep Grifoll, ENQA Board member, AQU Catalonia, Spain

11:00 Discussion theme 2 –Challenges for quality assurance organisations

How can the e-learning criteria be implemented in national evaluation programmes?

In the “ELQ” report, the following issues are emphasised when integrating the assessment of E-learning into the general assessment framework:

- The integration of the quality assessment of E-learning to national reviews requires specific competence within the assessing organisation.
- Cross-boundary education requires cooperation and exchange of knowledge between quality assurance agencies in order to harmonise and safeguard strategies and policies for the quality assurance of E-learning.

- Extensive methodological development is necessary in order to adapt common methods for the assessment of the quality of E-learning in higher education.

Panel discussion with representatives from quality assurance agencies.

Panelists:

Esther Huertas Hidalgo, AQU Catalonia, Spain

Fred Mulder, NVAO, the Netherlands

Yuri Rubin, AQA, Russia

Chaired by *Josep Grifoll*

12:15 Lunch

13:15 Discussion Theme 3 – Future cooperation

How can European level cooperation and continuous knowledge exchange be built between quality assurance agencies, organisations with experience in the quality of E-learning and with other stakeholders?

Panelists:

Love Hansson, European Students' Union (ESU)

Carl Holmberg, International Council for Open and Distance Education (ICDE)

George Ubachs, EADTU

Chaired by Achim Hopbach

14:30 Conclusions

14:45 End of Workshop and coffee



ENQA held a workshop in coordination with the National Agency for Higher Education, in Sigtuna, Sweden in October, 2009. The workshop created a dialogue between institutions, quality assurance agencies, students and other stakeholders who are directly affected by the quality of E-learning. This report gives a general overview of the matters discussed and challenges faced within the sector of quality assurance in E-learning.



Workshop report 14

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