

# NC Community Colleges **Creating Success**

**Critical  
Success  
Factors**

**2\$1 &**

**Hope • Opportunity • Jobs**



# 2012 Critical Success Factors Report

July 2012

North  
Carolina  
Community  
College  
System

*Dr. R Scott Ralls,  
President*

*Kennon Briggs,  
Executive VP &  
Chief of Staff*

Research &  
Performance  
Management

*Bill Schneider,  
Associate VP*

*Kristen Corbell,  
Research Projects  
Coordinator*

*Joann Ingoglia,  
Compliance  
Coordinator*

## CONTENTS

### INTRODUCTION

### 2011 PERFORMANCE SUMMARY

#### **B: PASSING RATES ON LICENSURE & CERTIFICATION EXAMINATIONS**

CHART B1. AGGREGATE INSTITUTIONAL PASS RATE AND NUMBER OF EXAMS WITH A PASS RATE < 70%

CHART B2. FIRST-TIME PASSING RATES ON LICENSING AND CERTIFICATION EXAMINATIONS (AVIATION – GENERAL, AVIATION – AIRFRAME, AVIATION - POWER PLANT, BLET, REAL ESTATE SALES)

CHART B3. FIRST-TIME PASSING RATES ON LICENSING AND CERTIFICATION EXAMINATIONS (COSMETIC ARTS – APPRENTICE, COSMETOLOGY, ESTHETICIAN, INSTRUCTOR, MANICURIST)

CHART B4. FIRST-TIME PASSING RATES ON LICENSING AND CERTIFICATION EXAMINATIONS (DENTAL HYGIENE, OPTICIANRY, NUC. MED. TECH., RADIATION THERAPY, RADIOGRAPHY)

CHART B5. FIRST-TIME PASSING RATES ON LICENSING AND CERTIFICATION EXAMINATIONS (PHYSICAL THERAPIST ASST., PRACTICAL NURSING, REGISTERED NURSING, VET. MED. TECH.)

CHART B6. FIRST-TIME PASSING RATES ON LICENSING AND CERTIFICATION EXAMINATIONS (EMD, EMT, EMT-I, EMT-P)

#### **C: PERFORMANCE OF COLLEGE TRANSFER STUDENTS**

CHART C. PERCENT OF COLLEGE TRANSFER STUDENTS WITH A GPA OF  $\geq 2.0$  AFTER TWO SEMESTERS AT A UNC INSTITUTION

#### **D. PASSING RATES OF STUDENTS IN DEVELOPMENTAL COURSES**

CHART D. PASSING RATES OF STUDENTS IN DEVELOPMENTAL COURSES

#### **E. SUCCESS RATES OF DEVELOPMENTAL STUDENTS IN SUBSEQUENT COLLEGE-LEVEL COURSES**

CHART E. PERFORMANCE OF DEVELOPMENTAL STUDENTS IN SUBSEQUENT COLLEGE-LEVEL COURSES

#### **F. SATISFACTION OF PROGRAM COMPLETERS AND NON-COMPLETERS**

CHART F. SATISFACTION OF PROGRAM COMPLETERS AND NON-COMPLETERS

#### **G. CURRICULUM STUDENT RETENTION, GRADUATION, AND TRANSFER**

CHART G. CURRICULUM STUDENT RETENTION, GRADUATION AND TRANSFER

#### **H. CLIENT SATISFACTION WITH CUSTOMIZED TRAINING**

CHART H. CLIENT SATISFACTION WITH CUSTOMIZED TRAINING

## INTRODUCTION

The Critical Success Factors Report is the North Carolina Community College System’s major accountability document. This annual performance report is based on data compiled from the previous year and serves to inform colleges and the public on the performance of our 58 community colleges.

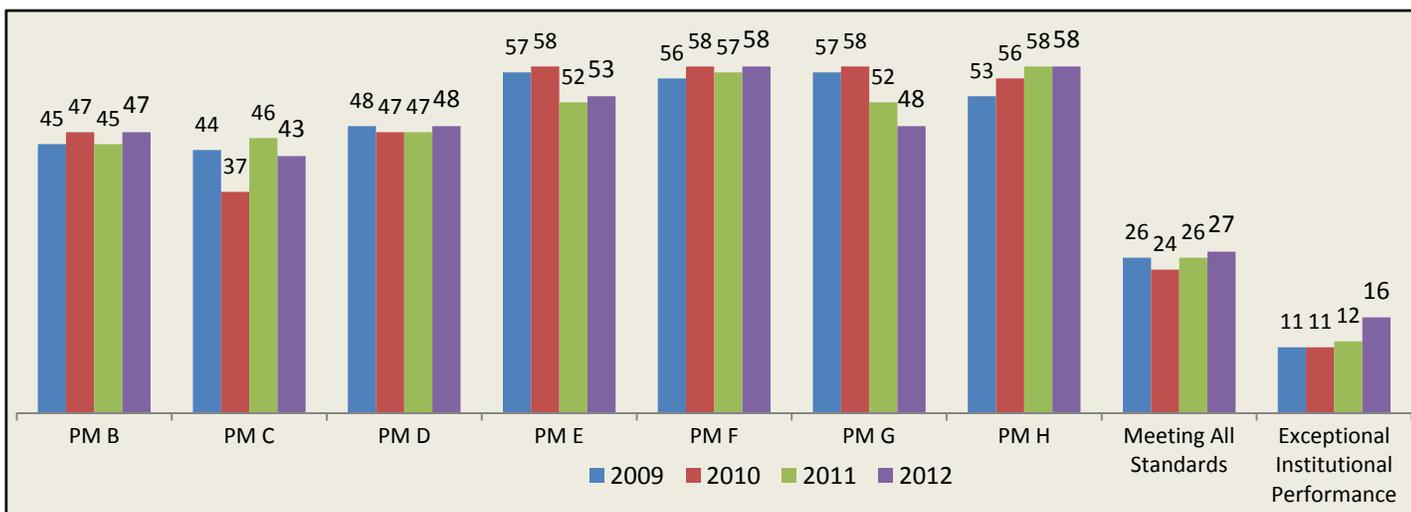
In 1993, the State Board of Community Colleges began monitoring performance data on specific measures to ensure public accountability for programs and services. In 1998, the General Assembly directed the State Board to review past performance measures and define standards to ensure programs and services offered by community colleges in North Carolina were of sufficient quality.

The State Board of Community Colleges and the General Assembly approved twelve performance measures for accountability in 1999. Later in 2007, the General Assembly approved the reduction of performance measures to the following eight:

- A. Progress of Basic Skills Students (Measure not included this year, as authorized by Section 8.6 of S.L. 2012-142)
- B. Passing Rates on Licensure and Certification Examinations
- C. Performance of College Transfer Students
- D. Passing Rates of Students in Developmental Courses
- E. Success Rates of Developmental Students in Subsequent College-Level Courses
- F. Satisfaction of Program Completers and Non-Completers
- G. Curriculum Student Retention, Graduation, and Transfer
- H. Client Satisfaction with Customized Training

Colleges receive Recognition of Exceptional Institutional Performance if they meet or exceed all performance measures, have no licensure exams with a passing rate of less than 70%, and college transfer students perform at a level equal to or above native UNC system students.

The chart below shows by year the number of colleges who have met the standard for the individual performance measures, the number of colleges who have met all performance standards, and the number of colleges receiving Recognition of Exceptional Institutional Performance.



In 2010, President Scott Ralls appointed members of a Performance Measures Committee to review the current performance measures and recommend changes to the State Board of Community Colleges. These changes were approved by the State Board in 2011 and the General Assembly in 2012. The new measures and associated data will be reported in the 2013 report.

# 2011 PERFORMANCE SUMMARY

- Met Standard
- Did not meet exceptional
- Did not meet standard

Standard	B. LICENSURE EXAMS		C. TRANSFER PERFORM	D. DEV GRADES	E. DEV IN CREDIT	F. STUDENT SATISFACTION	G. STUDENT PERSISTENCE	H. TRAINING SATISFACTION	STANDARDS MET / STANDARDS APPLICABLE
	AGG	<70%							
<b>System Totals</b>	<b>87%</b>	<b>0</b>	<b>83%/88%</b>	<b>75%</b>	<b>80%</b>	<b>90%</b>	<b>65%</b>	<b>90%</b>	
<b>Meeting Standard</b>	<b>47</b>	<b>36</b>	<b>43/28</b>	<b>48</b>	<b>53</b>	<b>58</b>	<b>48</b>	<b>58</b>	
Alamance CC	<span style="color: red;">●</span> 75%	<span style="color: yellow;">●</span> 1	<span style="color: green;">●</span> 93%	<span style="color: green;">●</span> 85%	<span style="color: green;">●</span> 94%	<span style="color: green;">●</span> 96%	<span style="color: green;">●</span> 69%	<span style="color: green;">●</span> 95%	6/7
Asheville-Buncombe TCC	<span style="color: green;">●</span> 95%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 92%	<span style="color: green;">●</span> 87%	<span style="color: green;">●</span> 89%	<span style="color: green;">●</span> 97%	<span style="color: green;">●</span> 72%	<span style="color: green;">●</span> 95%	7/7 *
Beaufort County CC	<span style="color: red;">●</span> 70%	<span style="color: yellow;">●</span> 2	<span style="color: green;">●</span> 97%	<span style="color: green;">●</span> 88%	<span style="color: green;">●</span> 90%	<span style="color: green;">●</span> 99%	<span style="color: green;">●</span> 67%	<span style="color: green;">●</span> 94%	6/7
Bladen CC	<span style="color: red;">●</span> 78%	<span style="color: yellow;">●</span> 1	<span style="color: red;">●</span> 79%	<span style="color: green;">●</span> 89%	<span style="color: green;">●</span> 91%	<span style="color: green;">●</span> 96%	<span style="color: red;">●</span> 63%	<span style="color: green;">●</span> 98%	4/7
Blue Ridge CC	<span style="color: green;">●</span> 91%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 95%	<span style="color: green;">●</span> 83%	<span style="color: green;">●</span> 90%	<span style="color: green;">●</span> 99%	<span style="color: green;">●</span> 68%	<span style="color: green;">●</span> 92%	7/7 *
Brunswick CC	<span style="color: green;">●</span> 89%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 93%	<span style="color: red;">●</span> 72%	<span style="color: green;">●</span> 82%	<span style="color: green;">●</span> 93%	<span style="color: green;">●</span> 66%	<span style="color: green;">●</span> 93%	6/7
Caldwell CC & TI	<span style="color: green;">●</span> 83%	<span style="color: yellow;">●</span> 1	<span style="color: green;">●</span> 90%	<span style="color: green;">●</span> 86%	<span style="color: green;">●</span> 90%	<span style="color: green;">●</span> 95%	<span style="color: green;">●</span> 71%	<span style="color: green;">●</span> 99%	7/7
Cape Fear CC	<span style="color: green;">●</span> 93%	<span style="color: yellow;">●</span> 1	<span style="color: green;">●</span> 89%	<span style="color: green;">●</span> 81%	<span style="color: green;">●</span> 81%	<span style="color: green;">●</span> 97%	<span style="color: green;">●</span> 71%	<span style="color: green;">●</span> 94%	7/7
Carteret CC	<span style="color: green;">●</span> 82%	<span style="color: yellow;">●</span> 1	<span style="color: red;">●</span> 82%	<span style="color: red;">●</span> 68%	<span style="color: green;">●</span> 84%	<span style="color: green;">●</span> 99%	<span style="color: green;">●</span> 67%	<span style="color: green;">●</span> 92%	5/7
Catawba Valley CC	<span style="color: green;">●</span> 86%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 89%	<span style="color: green;">●</span> 77%	<span style="color: green;">●</span> 91%	<span style="color: green;">●</span> 96%	<span style="color: green;">●</span> 75%	<span style="color: green;">●</span> 94%	7/7 *
Central Carolina CC	<span style="color: green;">●</span> 84%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 94%	<span style="color: green;">●</span> 81%	<span style="color: green;">●</span> 93%	<span style="color: green;">●</span> 91%	<span style="color: green;">●</span> 67%	<span style="color: green;">●</span> 92%	7/7 *
Central Piedmont CC	<span style="color: green;">●</span> 82%	<span style="color: yellow;">●</span> 1	<span style="color: yellow;">●</span> 85%	<span style="color: red;">●</span> 73%	<span style="color: green;">●</span> 86%	<span style="color: green;">●</span> 96%	<span style="color: red;">●</span> 63%	<span style="color: green;">●</span> 90%	5/7
Cleveland CC	<span style="color: green;">●</span> 88%	<span style="color: yellow;">●</span> 1	<span style="color: red;">●</span> 71%	<span style="color: red;">●</span> 74%	<span style="color: green;">●</span> 86%	<span style="color: green;">●</span> 95%	<span style="color: red;">●</span> 64%	<span style="color: green;">●</span> 93%	4/7
Coastal Carolina CC	<span style="color: green;">●</span> 95%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 88%	<span style="color: green;">●</span> 84%	<span style="color: green;">●</span> 92%	<span style="color: green;">●</span> 98%	<span style="color: green;">●</span> 70%	<span style="color: green;">●</span> 96%	7/7 *
College of The Albemarle	<span style="color: green;">●</span> 88%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 90%	<span style="color: green;">●</span> 79%	<span style="color: green;">●</span> 94%	<span style="color: green;">●</span> 95%	<span style="color: green;">●</span> 67%	<span style="color: green;">●</span> 91%	7/7 *
Craven CC	<span style="color: green;">●</span> 92%	<span style="color: green;">●</span> 0	<span style="color: red;">●</span> 80%	<span style="color: green;">●</span> 79%	<span style="color: green;">●</span> 85%	<span style="color: green;">●</span> 91%	<span style="color: green;">●</span> 69%	<span style="color: green;">●</span> 99%	6/7
Davidson County CC	<span style="color: green;">●</span> 91%	<span style="color: yellow;">●</span> 1	<span style="color: yellow;">●</span> 85%	<span style="color: green;">●</span> 85%	<span style="color: red;">●</span> 79%	<span style="color: green;">●</span> 93%	<span style="color: green;">●</span> 66%	<span style="color: green;">●</span> 91%	6/7
Durham TCC	<span style="color: green;">●</span> 96%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 97%	<span style="color: red;">●</span> 73%	<span style="color: green;">●</span> 86%	<span style="color: green;">●</span> 92%	<span style="color: red;">●</span> 62%	<span style="color: green;">●</span> 97%	5/7
Edgecombe CC	<span style="color: green;">●</span> 89%	<span style="color: green;">●</span> 0	<span style="color: red;">●</span> 75%	<span style="color: green;">●</span> 80%	<span style="color: red;">●</span> 76%	<span style="color: green;">●</span> 98%	<span style="color: red;">●</span> 62%	<span style="color: green;">●</span> 96%	4/7
Fayetteville TCC	<span style="color: green;">●</span> 93%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 89%	<span style="color: green;">●</span> 80%	<span style="color: green;">●</span> 86%	<span style="color: green;">●</span> 92%	<span style="color: green;">●</span> 66%	<span style="color: green;">●</span> 95%	7/7 *
Forsyth TCC	<span style="color: green;">●</span> 94%	<span style="color: green;">●</span> 0	<span style="color: yellow;">●</span> 84%	<span style="color: green;">●</span> 90%	<span style="color: green;">●</span> 89%	<span style="color: green;">●</span> 92%	<span style="color: green;">●</span> 67%	<span style="color: green;">●</span> 97%	7/7
Gaston College	<span style="color: green;">●</span> 94%	<span style="color: green;">●</span> 0	<span style="color: red;">●</span> 80%	<span style="color: green;">●</span> 80%	<span style="color: green;">●</span> 90%	<span style="color: green;">●</span> 96%	<span style="color: green;">●</span> 67%	<span style="color: green;">●</span> 91%	6/7
Guilford TCC	<span style="color: green;">●</span> 92%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 90%	<span style="color: green;">●</span> 80%	<span style="color: green;">●</span> 83%	<span style="color: green;">●</span> 95%	<span style="color: green;">●</span> 68%	<span style="color: green;">●</span> 93%	7/7 *
Halifax CC	<span style="color: green;">●</span> 82%	<span style="color: yellow;">●</span> 1	<span style="color: red;">●</span> 77%	<span style="color: green;">●</span> 77%	<span style="color: green;">●</span> 90%	<span style="color: green;">●</span> 98%	<span style="color: green;">●</span> 65%	<span style="color: green;">●</span> 95%	6/7
Haywood CC	<span style="color: green;">●</span> 89%	<span style="color: green;">●</span> 0	<span style="color: yellow;">●</span> 87%	<span style="color: green;">●</span> 84%	<span style="color: green;">●</span> 93%	<span style="color: green;">●</span> 97%	<span style="color: green;">●</span> 66%	<span style="color: green;">●</span> 93%	7/7
Isothermal CC	<span style="color: red;">●</span> 78%	<span style="color: yellow;">●</span> 2	<span style="color: yellow;">●</span> 84%	<span style="color: green;">●</span> 84%	<span style="color: green;">●</span> 88%	<span style="color: green;">●</span> 97%	<span style="color: red;">●</span> 64%	<span style="color: green;">●</span> 91%	5/7
James Sprunt CC	<span style="color: red;">●</span> 79%	<span style="color: yellow;">●</span> 1	<span style="color: yellow;">●</span> 83%	<span style="color: green;">●</span> 83%	<span style="color: green;">●</span> 88%	<span style="color: green;">●</span> 99%	<span style="color: green;">●</span> 71%	<span style="color: green;">●</span> 100%	6/7
Johnston CC	<span style="color: green;">●</span> 87%	<span style="color: green;">●</span> 0	<span style="color: red;">●</span> 81%	<span style="color: green;">●</span> 78%	<span style="color: green;">●</span> 88%	<span style="color: green;">●</span> 98%	<span style="color: green;">●</span> 72%	<span style="color: green;">●</span> 96%	6/7
Lenoir CC	<span style="color: red;">●</span> 78%	<span style="color: yellow;">●</span> 2	<span style="color: yellow;">●</span> 84%	<span style="color: green;">●</span> 81%	<span style="color: green;">●</span> 85%	<span style="color: green;">●</span> 94%	<span style="color: red;">●</span> 64%	<span style="color: green;">●</span> 96%	5/7
Martin CC	<span style="color: red;">●</span> 72%	<span style="color: yellow;">●</span> 1	***	<span style="color: red;">●</span> 72%	<span style="color: green;">●</span> 82%	<span style="color: green;">●</span> 98%	<span style="color: red;">●</span> 63%	<span style="color: green;">●</span> 94%	3/6
Mayland CC	<span style="color: green;">●</span> 84%	<span style="color: yellow;">●</span> 1	<span style="color: green;">●</span> 100%	<span style="color: green;">●</span> 77%	<span style="color: green;">●</span> 90%	<span style="color: green;">●</span> 100%	<span style="color: green;">●</span> 71%	<span style="color: green;">●</span> 94%	7/7
McDowell TCC	<span style="color: green;">●</span> 87%	<span style="color: yellow;">●</span> 1	<span style="color: yellow;">●</span> 85%	<span style="color: green;">●</span> 85%	<span style="color: green;">●</span> 98%	<span style="color: green;">●</span> 99%	<span style="color: green;">●</span> 67%	<span style="color: green;">●</span> 100%	7/7
Mitchell CC	<span style="color: green;">●</span> 85%	<span style="color: green;">●</span> 0	<span style="color: yellow;">●</span> 86%	<span style="color: green;">●</span> 85%	<span style="color: green;">●</span> 91%	<span style="color: green;">●</span> 95%	<span style="color: green;">●</span> 66%	<span style="color: green;">●</span> 95%	7/7
Montgomery CC	<span style="color: green;">●</span> 94%	<span style="color: green;">●</span> 0	<span style="color: red;">●</span> 76%	<span style="color: green;">●</span> 93%	<span style="color: green;">●</span> 85%	<span style="color: green;">●</span> 94%	<span style="color: green;">●</span> 67%	<span style="color: green;">●</span> 96%	6/7
Nash CC	<span style="color: green;">●</span> 82%	<span style="color: green;">●</span> 0	<span style="color: yellow;">●</span> 86%	<span style="color: green;">●</span> 97%	<span style="color: green;">●</span> 85%	<span style="color: green;">●</span> 99%	<span style="color: green;">●</span> 66%	<span style="color: green;">●</span> 95%	7/7
Pamlico CC	<span style="color: green;">●</span> 89%	<span style="color: green;">●</span> 0	***	<span style="color: red;">●</span> 71%	<span style="color: green;">●</span> 87%	<span style="color: green;">●</span> 97%	<span style="color: green;">●</span> 68%	<span style="color: green;">●</span> 99%	5/6
Piedmont CC	<span style="color: red;">●</span> 78%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 90%	<span style="color: green;">●</span> 77%	<span style="color: green;">●</span> 87%	<span style="color: green;">●</span> 98%	<span style="color: green;">●</span> 65%	<span style="color: green;">●</span> 94%	6/7
Pitt CC	<span style="color: green;">●</span> 84%	<span style="color: yellow;">●</span> 1	<span style="color: green;">●</span> 90%	<span style="color: green;">●</span> 79%	<span style="color: green;">●</span> 91%	<span style="color: green;">●</span> 96%	<span style="color: green;">●</span> 74%	<span style="color: green;">●</span> 94%	7/7
Randolph CC	<span style="color: green;">●</span> 84%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 93%	<span style="color: green;">●</span> 89%	<span style="color: green;">●</span> 89%	<span style="color: green;">●</span> 93%	<span style="color: green;">●</span> 69%	<span style="color: green;">●</span> 95%	7/7 *
Richmond CC	<span style="color: green;">●</span> 92%	<span style="color: green;">●</span> 0	<span style="color: red;">●</span> 73%	<span style="color: green;">●</span> 92%	<span style="color: green;">●</span> 92%	<span style="color: green;">●</span> 98%	<span style="color: green;">●</span> 71%	<span style="color: green;">●</span> 94%	6/7
Roanoke-Chowan CC	<span style="color: green;">●</span> 86%	<span style="color: green;">●</span> 0	***	<span style="color: green;">●</span> 85%	<span style="color: red;">●</span> 75%	<span style="color: green;">●</span> 97%	<span style="color: red;">●</span> 62%	<span style="color: green;">●</span> 96%	4/6
Robeson CC	<span style="color: red;">●</span> 71%	<span style="color: yellow;">●</span> 1	<span style="color: yellow;">●</span> 86%	<span style="color: green;">●</span> 79%	<span style="color: green;">●</span> 85%	<span style="color: green;">●</span> 93%	<span style="color: green;">●</span> 68%	<span style="color: green;">●</span> 98%	6/7
Rockingham CC	<span style="color: green;">●</span> 81%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 91%	<span style="color: green;">●</span> 83%	<span style="color: green;">●</span> 92%	<span style="color: green;">●</span> 96%	<span style="color: green;">●</span> 66%	<span style="color: green;">●</span> 95%	7/7 *
Rowan-Cabarrus CC	<span style="color: green;">●</span> 82%	<span style="color: yellow;">●</span> 1	<span style="color: yellow;">●</span> 86%	<span style="color: red;">●</span> 61%	<span style="color: red;">●</span> 78%	<span style="color: green;">●</span> 96%	<span style="color: red;">●</span> 61%	<span style="color: green;">●</span> 91%	4/7
Sampson CC	<span style="color: green;">●</span> 91%	<span style="color: green;">●</span> 0	<span style="color: yellow;">●</span> 79%	<span style="color: green;">●</span> 82%	<span style="color: green;">●</span> 85%	<span style="color: green;">●</span> 98%	<span style="color: green;">●</span> 70%	<span style="color: green;">●</span> 95%	6/7
Sandhills CC	<span style="color: green;">●</span> 87%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 90%	<span style="color: green;">●</span> 83%	<span style="color: green;">●</span> 86%	<span style="color: green;">●</span> 98%	<span style="color: green;">●</span> 65%	<span style="color: green;">●</span> 95%	7/7 *
South Piedmont CC	<span style="color: green;">●</span> 85%	<span style="color: yellow;">●</span> 1	<span style="color: red;">●</span> 82%	<span style="color: green;">●</span> 81%	<span style="color: green;">●</span> 81%	<span style="color: green;">●</span> 91%	<span style="color: green;">●</span> 65%	<span style="color: green;">●</span> 93%	6/7
Southeastern CC	<span style="color: green;">●</span> 83%	<span style="color: yellow;">●</span> 1	<span style="color: red;">●</span> 78%	<span style="color: green;">●</span> 75%	<span style="color: green;">●</span> 80%	<span style="color: green;">●</span> 97%	<span style="color: green;">●</span> 67%	<span style="color: green;">●</span> 96%	6/7
Southwestern CC	<span style="color: green;">●</span> 95%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 96%	<span style="color: green;">●</span> 86%	<span style="color: green;">●</span> 80%	<span style="color: green;">●</span> 97%	<span style="color: green;">●</span> 67%	<span style="color: green;">●</span> 99%	7/7 *
Stanly CC	<span style="color: green;">●</span> 87%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 95%	<span style="color: green;">●</span> 86%	<span style="color: green;">●</span> 96%	<span style="color: green;">●</span> 99%	<span style="color: green;">●</span> 71%	<span style="color: green;">●</span> 96%	7/7 *
Surry CC	<span style="color: green;">●</span> 95%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 93%	<span style="color: green;">●</span> 86%	<span style="color: green;">●</span> 89%	<span style="color: green;">●</span> 98%	<span style="color: green;">●</span> 72%	<span style="color: green;">●</span> 97%	7/7 *
Tri-County CC	<span style="color: green;">●</span> 86%	<span style="color: green;">●</span> 0	<span style="color: yellow;">●</span> 83%	<span style="color: red;">●</span> 73%	<span style="color: red;">●</span> 77%	<span style="color: green;">●</span> 97%	<span style="color: green;">●</span> 69%	<span style="color: green;">●</span> 95%	5/7
Vance-Granville CC	<span style="color: green;">●</span> 89%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 95%	<span style="color: green;">●</span> 91%	<span style="color: green;">●</span> 89%	<span style="color: green;">●</span> 98%	<span style="color: green;">●</span> 66%	<span style="color: green;">●</span> 96%	7/7 *
Wake TCC	<span style="color: green;">●</span> 94%	<span style="color: green;">●</span> 0	<span style="color: green;">●</span> 90%	<span style="color: green;">●</span> 76%	<span style="color: green;">●</span> 84%	<span style="color: green;">●</span> 95%	<span style="color: green;">●</span> 68%	<span style="color: green;">●</span> 96%	7/7 *
Wayne CC	<span style="color: red;">●</span> 77%	<span style="color: yellow;">●</span> 1	<span style="color: green;">●</span> 88%	<span style="color: green;">●</span> 86%	<span style="color: green;">●</span> 95%	<span style="color: green;">●</span> 99%	<span style="color: green;">●</span> 67%	<span style="color: green;">●</span> 98%	6/7
Western Piedmont CC	<span style="color: green;">●</span> 96%	<span style="color: green;">●</span> 0	<span style="color: yellow;">●</span> 87%	<span style="color: green;">●</span> 96%	<span style="color: green;">●</span> 97%	<span style="color: green;">●</span> 97%	<span style="color: green;">●</span> 73%	<span style="color: green;">●</span> 95%	7/7
Wilkes CC	<span style="color: green;">●</span> 84%	<span style="color: green;">●</span> 0	<span style="color: yellow;">●</span> 87%	<span style="color: green;">●</span> 84%	<span style="color: green;">●</span> 93%	<span style="color: green;">●</span> 97%	<span style="color: green;">●</span> 70%	<span style="color: green;">●</span> 97%	7/7
Wilson CC	<span style="color: red;">●</span> 77%	<span style="color: green;">●</span> 0	<span style="color: red;">●</span> 80%	<span style="color: red;">●</span> 72%	<span style="color: green;">●</span> 85%	<span style="color: green;">●</span> 97%	<span style="color: green;">●</span> 68%	<span style="color: green;">●</span> 98%	4/7

\*Met all measures and exceptional standard on licensure exams and transfer student performance

\*\*\* Less than 10 students

Note: Measure A (Basic Skills Student Progress) has been removed this year due to reporting inaccuracies

## B: PASSING RATES ON LICENSURE & CERTIFICATION EXAMINATIONS

### Description

The percentage of first-time test takers passing an examination required for North Carolina licensure or certification prior to practicing the profession. A licensure requirement for an occupation is one that is required by state statute for an individual to work in that occupation. Certification is generally voluntary but may be required by employers or an outside accrediting agency. Purely voluntary examinations are not reported.

### Source

The number of first-time test-takers and the number passing were provided to the System Office by agencies issuing the license or certification and validated by the colleges. Depending on the exam, data may be provided on a fiscal or calendar year. The institutional passing rate was calculated by dividing the total number of first-time test takers passing for all reported examinations by the total number of persons who sat for the exam for the first time. For privacy and statistical validity, no examination data are reported when the number of first-time test takers was fewer than 10.

### System Standard

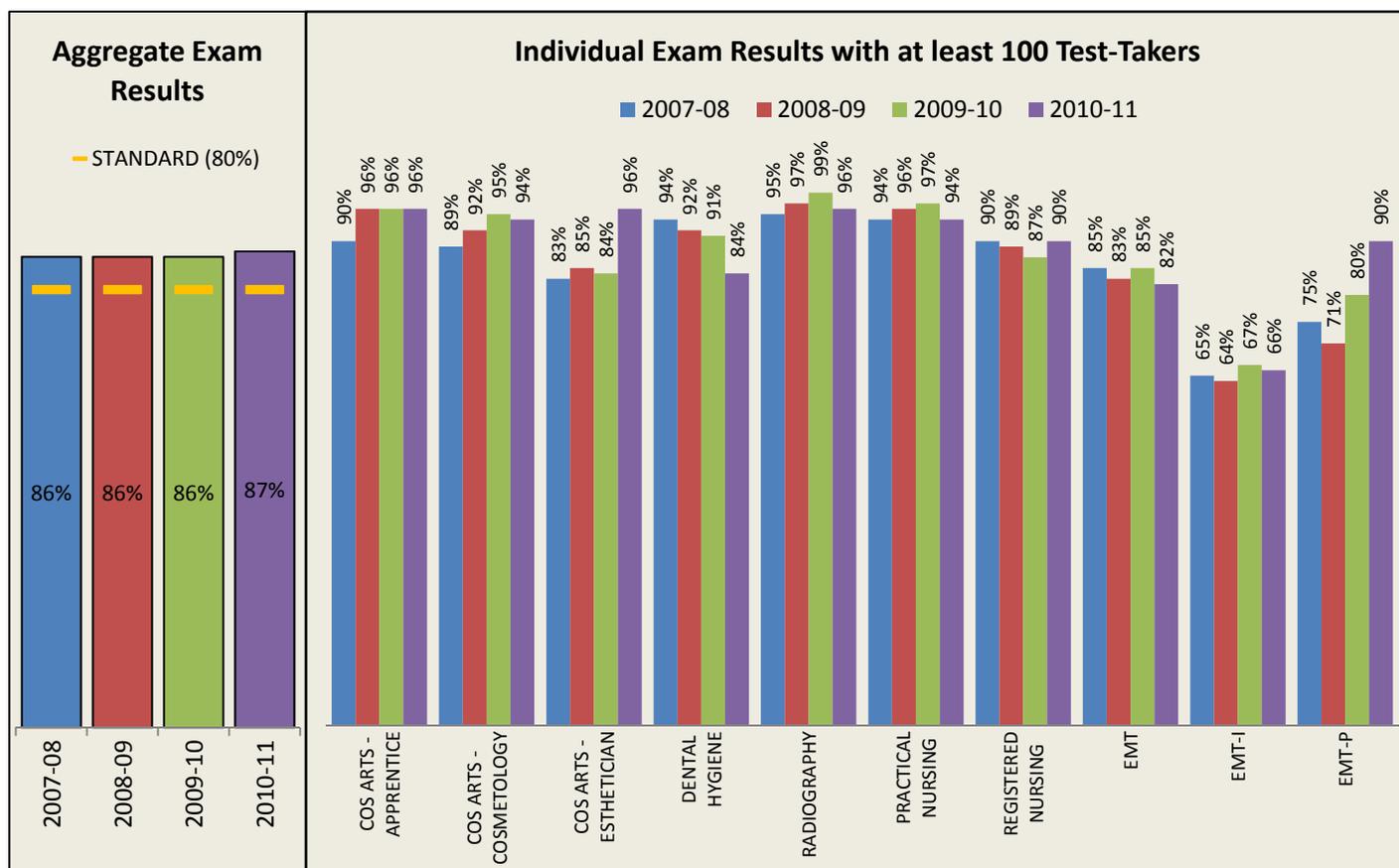
80% of first-time test takers will pass examinations required for North Carolina licensure or certification.

### Exceptional Institutional Performance Standard

The college will have no exam with a passing rate less than 70%

### Results

For 2010-11, 47 community colleges met this standard. The college results ranged from a low of 70% to a high of 96%. The aggregate result for the system was 87%. In addition, there were 36 colleges with no exam with a passing rate less than 70%.



**B1. 2010-2011 AGGREGATE INSTITUTIONAL PASSING RATE AND NUMBER OF EXAMS WITH A PASSING RATE < 70%**

	NUMBER OF TEST TAKERS	NUMBER PASSING	AGGREGATE INSTITUTIONAL PASSING RATE				NUMBER OF EXAMS WITH A RATE <70% *			
			10-11	09-10	08-09	07-08	10-11	09-10	08-09	07-08
<b>System Totals</b>	<b>9373</b>	<b>8158</b>	<b>87%</b>	<b>86%</b>	<b>86%</b>	<b>86%</b>	<b>25</b>	<b>28</b>	<b>29</b>	<b>35</b>
Alamance CC	175	131	75%	88%	86%	80%	1	1	1	0
Asheville-Buncombe T	347	329	95%	89%	93%	95%	0	0	0	0
Beaufort County CC	118	83	70%	86%	85%	77%	2	1	1	1
Bladen CC	91	71	78%	81%	83%	90%	1	1	0	0
Blue Ridge CC	121	110	91%	81%	82%	90%	0	1	0	0
Brunswick CC	96	85	89%	91%	85%	74%	0	1	0	3
Caldwell CC & TI	231	191	83%	85%	84%	79%	1	2	0	2
Cape Fear CC	300	279	93%	96%	95%	93%	1	0	0	0
Carteret CC	117	96	82%	83%	79%	84%	1	1	1	1
Catawba Valley CC	176	151	86%	77%	71%	84%	0	0	3	1
Central Carolina CC	288	242	84%	83%	86%	83%	0	2	1	1
Central Piedmont CC	300	246	82%	92%	91%	93%	1	0	0	0
Cleveland CC	186	163	88%	80%	78%	74%	1	1	2	3
Coastal Carolina CC	201	190	95%	94%	88%	90%	0	0	0	0
College of The Albema	146	128	88%	74%	84%	80%	0	1	1	2
Craven CC	98	90	92%	88%	83%	91%	0	0	0	0
Davidson County CC	209	190	91%	92%	88%	83%	1	0	1	0
Durham TCC	263	253	96%	89%	85%	88%	0	1	1	1
Edgecombe CC	38	34	89%	86%	88%	80%	0	0	0	1
Fayetteville TCC	361	336	93%	96%	94%	90%	0	0	0	0
Forsyth TCC	316	297	94%	92%	89%	93%	0	0	0	0
Gaston College	191	179	94%	88%	89%	88%	0	0	0	1
Guilford TCC	400	368	92%	94%	89%	87%	0	0	0	0
Halifax CC	67	55	82%	76%	70%	67%	1	1	2	1
Haywood CC	79	70	89%	79%	86%	79%	0	1	0	1
Isothermal CC	114	89	78%	77%	79%	82%	2	1	2	1
James Sprunt CC	70	55	79%	88%	88%	85%	1	0	1	1
Johnston CC	223	194	87%	81%	92%	92%	0	1	0	0
Lenoir CC	380	297	78%	84%	87%	90%	2	0	0	0
Martin CC	69	50	72%	71%	87%	66%	1	0	0	1
Mayland CC	98	82	84%	85%	84%	78%	1	1	0	1
McDowell TCC	124	108	87%	92%	88%	93%	1	0	0	0
Mitchell CC	162	137	85%	84%	84%	85%	0	0	1	0
Montgomery CC	33	31	94%	83%	84%	84%	0	0	0	1
Nash CC	145	119	82%	77%	86%	78%	0	1	1	0
Pamlico CC	19	17	89%	46%	75%	53%	0	0	0	1
Piedmont CC	63	49	78%	76%	89%	96%	0	0	0	0
Pitt CC	161	136	84%	85%	86%	86%	1	0	1	0
Randolph CC	99	83	84%	87%	88%	86%	0	0	0	0
Richmond CC	63	58	92%	97%	86%	88%	0	0	1	0
Roanoke-Chowan CC	59	51	86%	72%	83%	95%	0	1	0	0
Robeson CC	91	65	71%	72%	77%	78%	1	2	2	0
Rockingham CC	119	96	81%	84%	92%	89%	0	1	0	0
Rowan-Cabarrus CC	332	272	82%	85%	81%	80%	1	1	1	2
Sampson CC	56	51	91%	85%	87%	91%	0	0	0	1
Sandhills CC	186	161	87%	89%	87%	88%	0	0	0	0
South Piedmont CC	97	82	85%	86%	69%	82%	1	0	2	0
Southeastern CC	120	99	83%	82%	78%	78%	1	2	1	1
Southwestern CC	124	118	95%	95%	88%	89%	0	0	0	1
Stanly CC	149	130	87%	89%	79%	81%	0	0	0	1
Surry CC	110	105	95%	93%	92%	76%	0	0	0	1
Tri-County CC	58	50	86%	70%	72%	80%	0	0	0	1
Vance-Granville CC	187	167	89%	87%	84%	89%	0	0	1	1
Wake TCC	409	383	94%	91%	92%	90%	0	0	0	0
Wayne CC	153	118	77%	74%	90%	86%	1	1	0	1
Western Piedmont CC	26	25	96%	84%	91%	92%	0	0	0	0
Wilkes CC	76	64	84%	85%	82%	81%	0	0	1	0
Wilson CC	70	54	77%	89%	81%	88%	0	0	0	0

\*Excludes Real Estate exam, BLET exam, and exams with less than 10 test-takers

Note: Real Estate and BLET exams are not included in the aggregate results

**B2. FIRST-TIME PASSING RATES ON LICENSING AND CERTIFICATION EXAMINATIONS, 2010-2011**

	AVIATION - GENERAL					AVIATION - AIRFRAME					AVIATION - POWER PLANT					BLET					REAL ESTATE SALES					
	TEST	% PASSING				TEST	% PASSING				TEST	% PASSING				TEST	% PASSING				TEST	% PASSING				
	10-11	10-11	09-10	08-09	07-08	10-11	10-11	09-10	08-09	07-08	10-11	10-11	09-10	08-09	07-08	10-11	10-11	09-10	08-09	07-08	10-11	10-11	09-10	08-09	07-08	
<b>System Totals</b>	<b>39</b>	<b>100%</b>	<b>98%</b>	<b>98%</b>	<b>100%</b>	<b>34</b>	<b>100%</b>	<b>98%</b>	<b>100%</b>	<b>100%</b>	<b>28</b>	<b>96%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>1762</b>	<b>85%</b>	<b>87%</b>	<b>87%</b>	<b>86%</b>	<b>177</b>	<b>82%</b>	<b>80%</b>	<b>72%</b>	<b>71%</b>	
Alamance CC																14	86%	83%	81%	88%					*	*
Asheville-Buncombe TCC																49	96%	92%	98%	99%	2	*	84%	85%	67%	
Beaufort County CC																18	78%	79%	88%	79%			*	*		
Bladen CC																8	*				1	*			*	
Blue Ridge CC																31	90%	89%	86%	94%	2	*	*	*	*	
Brunswick CC																35	69%	76%	80%	69%	9	*	88%	74%	66%	
Caldwell CC & TI																25	68%	70%	86%	65%						
Cape Fear CC																52	79%	84%	85%	89%	4	*	83%	*	90%	
Carteret CC																23	87%	85%	76%	77%	9	*	33%	46%	76%	
Catawba Valley CC																34	71%	88%	67%	44%	1	*		*	*	
Central Carolina CC																38	95%	93%	91%	84%	3	*	70%	*	30%	
Central Piedmont CC																23	100%	100%	95%	94%	58	90%	95%	90%	85%	
Cleveland CC																55	84%	89%	63%	69%	3	*	*	*	*	
Coastal Carolina CC																34	79%	87%	74%	84%						
College of The Albemarle																23	100%	100%	96%	92%				*	*	
Craven CC	3	*	100%	100%		1	*	100%	100%	*	5	*	100%	*	*	21	90%	88%	87%	96%	6	*	*	45%	71%	
Davidson County CC																60	80%	79%	83%	83%				*	*	
Durham TCC																48	94%	89%	88%	*	27	96%	84%	73%	81%	
Edgecombe CC																							*	*	*	
Fayetteville TCC																44	84%	84%	100%	93%					*	
Forsyth TCC																77	95%	91%	87%	91%	1	*	*	*	*	
Gaston College																50	90%	90%	87%	89%	2	*	*	*	71%	
Guilford TCC	31	100%	100%	96%	100%	29	100%	100%	100%	100%	21	95%	100%	100%	100%	25	96%	92%	93%	94%	21	76%	86%	71%	71%	
Halifax CC																22	64%	73%	67%	66%				*	*	
Haywood CC																16	75%	72%	85%	80%						
Isothermal CC																19	74%	76%	96%	71%				*		
James Sprunt CC																										
Johnston CC																41	95%	94%	94%	96%	1	*	*	*	*	
Lenoir CC																31	77%	89%	89%	88%				*	*	
Martin CC																16	81%	*	*	*				*		
Mayland CC																22	82%	86%	92%	*					*	
McDowell TCC																9	*	*	93%	100%						
Mitchell CC																33	88%	88%	88%	74%			*	81%	77%	
Montgomery CC																7	*	94%	71%	69%						
Nash CC																15	87%	95%	100%	96%				*	*	
Pamlico CC																										
Piedmont CC																										
Pitt CC																79	97%	93%	90%	92%	4	*	*	*	*	
Randolph CC																44	82%	84%	87%	86%			*	*	*	
Richmond CC																12	83%	100%								
Roanoke-Chowan CC																										
Robeson CC																63	89%	84%	85%	80%	2	*	*	*	*	
Rockingham CC																32	88%	72%	95%	83%						
Rowan-Cabarrus CC																56	82%	84%	95%	94%			*	*	100%	
Sampson CC																49	65%	91%	91%	*						
Sandhills CC																43	67%	89%	88%	93%						
South Piedmont CC																31	90%	83%	89%	87%					*	
Southeastern CC																6	*	60%	82%	*				*	*	
Southwestern CC																17	100%	93%	94%	88%	5	*	*	*	87%	
Stanly CC																24	83%	80%	82%	60%	2	*		*	91%	
Surry CC																58	84%	92%	90%	88%				*	9%	
Tri-County CC																9	*						*	*	*	
Vance-Granville CC																26	92%	91%	95%	90%					*	
Wake TCC																37	95%	91%	88%	90%				*	65%	
Wayne CC	5	*	*			4	*	*			2	*	*			38	95%	97%	94%	89%	2	*		*	*	
Western Piedmont CC																46	89%	87%	98%	96%						
Wilkes CC																35	91%	95%	94%	91%	12	83%	*	*	*	
Wilson CC																39	72%	75%	89%	90%						

\*Less than 10 test takers

Note: Real Estate and BLET exams are not included in the aggregate results

**B3. FIRST-TIME PASSING RATES ON LICENSING AND CERTIFICATION EXAMINATIONS, 2011**

	COSMETIC ARTS																														
	APPRENTICE					COSMETOLOGY					ESTHETICIAN					INSTRUCTOR					MANICURIST										
	TEST	% PASSING				TEST	% PASSING				TEST	% PASSING				TEST	% PASSING				TEST	% PASSING									
	'11	'10	'09	'08	'11	'11	'10	'09	'08	'11	'11	'10	'09	'08	'11	'11	'10	'09	'08	'11	'11	'10	'09	'08	'11	'11	'10	'09	'08		
<b>System Totals</b>	<b>241</b>	<b>96%</b>	<b>96%</b>	<b>96%</b>	<b>90%</b>	<b>634</b>	<b>94%</b>	<b>95%</b>	<b>92%</b>	<b>89%</b>	<b>157</b>	<b>96%</b>	<b>84%</b>	<b>85%</b>	<b>83%</b>	<b>15</b>	<b>67%</b>	<b>81%</b>	<b>85%</b>	<b>83%</b>	<b>95</b>	<b>85%</b>	<b>79%</b>	<b>89%</b>	<b>84%</b>						
Alamance CC	10	100%	*	91%		15	87%	*	*																						
Asheville-Buncombe	5	*	*			9	*	*			11	100%	79%	*	*						8	*	70%	*	*						
Beaufort County CC	2	*	*			9	*	100%	*							1	*		*												
Bladen CC					*	4	*	*	*	*																					
Blue Ridge CC	4	*	100%	100%	100%	9	*	*	*	*	6	*	*	*	100%	1	*		*	100%	4	*	*	*	*						
Brunswick CC	1	*	*	*		17	88%	*	*	*	1	*		*							1	*		*							
Caldwell CC & TI	20	100%	*	*	100%	7	*	*	*										*		7	*	*		*						
Cape Fear CC	16	81%	100%	100%	94%	25	92%	*	100%	*	16	100%	*	*	81%				*	*	2	*	*	*	*						
Carteret CC	6	*	*	*	*	10	100%	*	*	*	9	*	*	*	100%				*	100%											
Catawba Valley CC					*	12	100%	*	*																						
Central Carolina CC	13	100%	100%	93%	86%	57	91%	91%	*	100%	11	100%	79%	83%	81%	1	*	*	83%	81%	2	*	*	92%	*						
Central Piedmont CC					*				*					*					*												
Cleveland CC	7	*	*	*	93%	14	100%	*	*	*	7	*	*	*	*	5	*		*	*											
Coastal Carolina CC						33	97%	95%	94%	85%									*		3	*	*	*	*						
College of The Albemarle	9	*	*	95%	94%	4	*		*	*											3	*		*							
Craven CC	7	*	*	92%	94%	12	100%	*	*	*											3	*	*	*	*						
Davidson County CC	3	*	*	*		23	100%	96%	100%	90%	14	100%	*	*	80%				*	*	80%										
Durham TCC											5	*	*																		
Edgecombe CC						7	*	*	*	*	2	*	*	*					*	*	2	*		*							
Fayetteville TCC						23	96%	100%		83%	13	100%	*								9	*									
Forsyth TCC																															
Gaston College				*					*																						
Guilford TCC	2	*	*	*	*	10	100%	93%	91%	100%																					
Halifax CC	2	*		*	*	2	*	*	*	*																					
Haywood CC						18	100%	100%	*	64%	12	83%	*	*	*				*	*											
Isothermal CC	10	100%	*	*	*	5	*	*	100%	*											6	*	*	*							
James Sprunt CC	4	*	*	*	*	6	*	*	*	*									*												
Johnston CC	19	100%	*	100%	*	16	94%	*	*	*						3	*	*													
Lenoir CC	21	100%	91%	92%	100%	3	*	*	*	*	4	*		*	92%				*	*	13	62%	*	*	*						
Martin CC	2	*		*		4	*	*	*					*																	
Mayland CC	6	*	*			10	90%	*	80%	*	1	*		*					*		1	*	*	*	*						
McDowell TCC	1	*	*	*	*	12	100%	*	*	*	2	*	*	*	*				*	*											
Mitchell CC						40	95%	*	100%	95%	6	*	*	*	*	1	*		*	*											
Montgomery CC																															
Nash CC	1	*	*			7	*	*	*																						
Pamlico CC	2	*		*	*	5	*	*	*	*																					
Piedmont CC	4	*				9	*	*								1	*	*													
Pitt CC																															
Randolph CC	6	*	*			5	*																								
Richmond CC																															
Roanoke-Chowan CC						3	*		*																	*	*	*			
Robeson CC			*	*	*	16	81%	*	*	*											5	*	73%	*							
Rockingham CC	7	*	*	*	100%	5	*	*	*	*																					
Rowan-Cabarrus CC	16	94%	93%		100%	35	91%	98%	96%	93%	14	100%	100%	89%	*				89%	*	7	*		79%	82%						
Sampson CC	4	*	*	*	*	7	*	*	*	*						1	*	*			3	*		*							
Sandhills CC	11	82%	*	*	*	13	77%	*	*	*	4	*	*	*	*				*	*	*										
South Piedmont CC																															
Southeastern CC	5	*	*	*	*	5	*	*	*	*	3	*	*	*					*	*											
Southwestern CC						26	100%	94%	79%	94%											3	*		*							
Stanly CC			*	100%	94%	30	93%	*	85%	91%	6	*	*	*	*	1	*	*	*	*	13	85%	*	*							
Surry CC						13	100%	100%	100%	100%																					
Tri-County CC						16	94%	*	*	91%				*	*				*	*					*	*	*				
Vance-Granville CC	15	93%	*	*	91%	17	88%	95%	*	80%									*												
Wake TCC						6	*				10	100%	90%																		
Wayne CC																															
Western Piedmont CC																															
Wilkes CC								*																							
Wilson CC																															

\*Less than 10 test takers

**B4. FIRST-TIME PASSING RATES ON LICENSING AND CERTIFICATION EXAMINATIONS, 2010-2011**

	DENTAL HYGIENE					OPTICIANRY					NUC. MED. TECH.					RADIATION THERAPY					RADIOGRAPHY				
	TEST	% PASSING				TEST	% PASSING				TEST	% PASSING				TEST	% PASSING				TEST	% PASSING			
	10-11	10-11	09-10	08-09	07-08	10-11	10-11	09-10	08-09	07-08	10-11	10-11	09-10	08-09	07-08	10-11	10-11	09-10	08-09	07-08	10-11	10-11	09-10	08-09	07-08
<b>System Totals</b>	<b>199</b>	<b>84%</b>	<b>91%</b>	<b>92%</b>	<b>94%</b>	<b>6</b>	*	*	*	*	<b>15</b>	<b>80%</b>	<b>81%</b>	<b>85%</b>	<b>92%</b>	<b>27</b>	<b>96%</b>	<b>76%</b>	<b>97%</b>	<b>83%</b>	<b>347</b>	<b>96%</b>	<b>99%</b>	<b>97%</b>	<b>95%</b>
Alamance CC																									
Asheville-Buncombe	16	94%	90%	94%	100%																24	100%	100%	100%	100%
Beaufort County CC																									
Bladen CC																									
Blue Ridge CC																									
Brunswick CC																									
Caldwell CC & TI										7	*	64%	83%	*							11	91%	*	*	*
Cape Fear CC	11	82%	100%	100%	*																25	100%	100%	93%	90%
Carteret CC																					16	94%	100%	100%	100%
Catawba Valley CC	16	94%	94%	95%	*																4	*	*	*	91%
Central Carolina CC	11	82%	100%	100%																					
Central Piedmont CC	25	84%	96%	85%	100%																				
Cleveland CC																					21	100%	*	100%	93%
Coastal Carolina CC	14	86%	90%	90%	95%																				
College of The Albemarle																									
Craven CC																									
Davidson County CC																									
Durham TCC						6	*	*	*	*															
Edgecombe CC																					18	94%	100%	100%	100%
Fayetteville TCC	20	75%	100%	89%	87%					1	*	*	*	*							34	94%	100%	100%	100%
Forsyth TCC	11	82%	*	*	100%											5	*	*	*	*	19	95%	100%	100%	91%
Gaston College																									
Guilford TCC	27	85%	97%	89%	87%																				
Halifax CC	13	77%	75%	93%																					
Haywood CC																									
Isothermal CC																									
James Sprunt CC																									
Johnston CC														*	*						22	100%	100%	100%	100%
Lenoir CC																					4	*	*	*	
Martin CC																									
Mayland CC																									
McDowell TCC																									
Mitchell CC																									
Montgomery CC																									
Nash CC																									
Pamlico CC																									
Piedmont CC																									
Pitt CC										7	*	92%	*	86%	14	100%	72%	100%	84%		21	100%	94%	100%	100%
Randolph CC																					12	100%	100%	89%	100%
Richmond CC																									
Roanoke-Chowan CC																									
Robeson CC																					8	*	*	*	
Rockingham CC																									
Rowan-Cabarrus CC																					17	94%	100%	94%	92%
Sampson CC																									
Sandhills CC																					9	*	100%	100%	100%
South Piedmont CC															8	*	*	*							
Southeastern CC																									
Southwestern CC																					14	86%	100%	*	86%
Stanly CC																					14	93%	94%	86%	95%
Surry CC																									
Tri-County CC																									
Vance-Granville CC																					28	96%	97%	100%	100%
Wake TCC	10	100%	79%	100%	100%																26	100%	100%	100%	93%
Wayne CC	25	76%	82%	95%	91%																				
Western Piedmont CC																									
Wilkes CC																									
Wilson CC																									

\*Less than 10 test takers

**B5. FIRST-TIME PASSING RATES ON LICENSING AND CERTIFICATION EXAMINATIONS, 2011**

	PHYSICAL THERAPIST ASST.					PRACTICAL NURSING				REGISTERED NURSING					VET. MED. TECH.					
	TEST	% PASSING				TEST	% PASSING				TEST	% PASSING				TEST	% PASSING			
	'11	'11	'10	'09	'08	'11	'11	'10	'09	'08	'11	'11	'10	'09	'08	'11	'11	'10	'09	'08
<b>System Totals</b>	<b>89</b>	<b>88%</b>	<b>84%</b>	<b>89%</b>	<b>83%</b>	<b>881</b>	<b>94%</b>	<b>97%</b>	<b>96%</b>	<b>94%</b>	<b>2109</b>	<b>90%</b>	<b>87%</b>	<b>89%</b>	<b>90%</b>	<b>42</b>	<b>95%</b>	<b>96%</b>	<b>100%</b>	<b>98%</b>
Alamance CC											34	76%	83%	89%	95%					
Asheville-Buncombe TCC						40	98%	97%	100%	95%	86	92%	89%	88%	95%	10	100%	93%	*	*
Beaufort County CC						20	95%	100%	100%	95%	35	94%	89%	88%	92%					
Bladen CC						12	92%	100%	100%	86%	13	85%	*	*	*					
Blue Ridge CC											34	94%	71%	80%	87%					
Brunswick CC						21	100%	100%	100%	100%	15	80%	100%	94%	60%					
Caldwell CC & TI	16	81%	73%	100%	89%						39	95%	91%	85%	88%					
Cape Fear CC						27	100%	100%	100%	100%	60	98%	98%	100%	100%					
Carteret CC						10	70%	*	93%	93%	14	93%	100%	100%	*					
Catawba Valley CC											40	88%	73%	78%	88%					
Central Carolina CC						41	80%	87%	97%	93%	26	96%	100%	93%	100%	22	100%	100%	100%	100%
Central Piedmont CC	23	91%	75%	82%	90%						98	65%	86%	89%	92%					
Cleveland CC						17	100%	100%	*		17	88%								
Coastal Carolina CC						18	94%	95%	100%	100%	23	83%	93%	94%	92%					
College of The Albemarle						17	94%	92%	100%	100%	31	97%	97%	100%	92%					
Craven CC						14	100%	100%	100%	85%	22	95%	84%	81%	92%					
Davidson County CC						18	100%	100%	78%		60	85%	92%	87%	86%					
Durham TCC						18	100%	94%	*	100%	44	95%	92%	93%	95%					
Edgecombe CC																				
Fayetteville TCC	12	92%	91%	75%	90%	47	94%	92%	89%	89%	79	95%	90%	98%	88%					
Forsyth TCC						56	100%	97%	85%	94%	98	96%	94%	83%	92%					
Gaston College						38	100%	97%	100%	97%	49	98%	86%	91%	95%	10	80%	93%	100%	92%
Guilford TCC			91%	100%	100%	18	100%	100%	92%	96%	97	89%	89%	87%	91%					
Halifax CC						14	100%				18	89%								
Haywood CC											9	*	68%	91%	86%					
Isothermal CC						27	93%	97%	96%	97%	19	100%								
James Sprunt CC						10	80%	100%	100%	89%	19	95%	93%	94%	64%					
Johnston CC								*	100%	100%	53	75%	86%	100%	100%					
Lenoir CC						9	*	*	*	*	24	92%	77%	90%	97%					
Martin CC	13	77%	82%	*	0.8															
Mayland CC						18	100%	100%	100%	89%	25	96%	96%	84%	94%					
McDowell TCC						44	93%	100%	100%	88%	19	89%								
Mitchell CC											38	97%	90%	94%	95%					
Montgomery CC						26	100%	83%	93%	90%										
Nash CC	15	93%	83%	100%	70%	19	95%				31	90%								
Pamlico CC																				
Piedmont CC											28	71%	81%	88%	95%					
Pitt CC											70	86%	93%	86%	77%					
Randolph CC											13	100%	95%	100%	95%					
Richmond CC						11	91%	94%	94%	100%	45	93%	98%	91%	88%					
Roanoke-Chowan CC						4	*	100%	100%	94%	19	95%	50%	92%	100%					
Robeson CC											23	91%	92%	67%	83%					
Rockingham CC						26	81%	97%	96%	93%	20	80%	89%	87%	100%					
Rowan-Cabarrus CC						16	94%	100%	100%	80%	27	100%	84%	84%	100%					
Sampson CC						16	100%	97%	100%	100%	18	100%	88%	82%	100%					
Sandhills CC						13	100%	100%	96%	100%	49	92%	87%	89%	84%					
South Piedmont CC						15	67%	100%	94%	81%			84%	53%	95%					
Southeastern CC						23	100%	100%	97%		18	89%	100%	100%	100%					
Southwestern CC	10	90%	100%		67%	8	*	*	100%	*	17	94%	86%	90%	96%					
Stanly CC											40	90%	100%	70%	91%					
Surry CC			80%			20	100%	96%	100%	89%	25	96%	88%	95%	73%					
Tri-County CC											12	92%	84%	75%	90%					
Vance-Granville CC						28	93%	100%	86%	97%	44	89%	79%	88%	100%					
Wake TCC											109	90%	89%	92%	89%					
Wayne CC						18	94%	100%	100%	100%	42	93%	90%	95%	81%					
Western Piedmont CC											25	100%	86%	85%	88%					
Wilkes CC											26	85%	90%	64%	85%					
Wilson CC						15	80%	100%	100%		26	88%	86%	91%						
Foothills Nursing Consortium**											55	93%	95%	100%	83%					
NEWH Nursing Consortium***						69	91%	98%	97%	95%	106	91%	75%	90%	91%					
Region A Nursing Consortium****											38	95%	73%	86%	91%					

\*Less than 10 test takers \*\*Cleveland, Isothermal, McDowell \*\*\*Nash, Edgecomb, Wilson, Halifax \*\*\*\*Haywood, Southwestern, Tri-County

**B6. FIRST-TIME PASSING RATES ON LICENSING AND CERTIFICATION EXAMINATIONS, 2011**

	EMD					EMT					EMT-I					EMT-P				
	TEST	% PASSING				TEST	% PASSING				TEST	% PASSING				TEST	% PASSING			
	'11	'11	'10	'09	'08	'11	'11	'10	'09	'08	'11	'11	'10	'09	'08	'11	'11	'10	'09	'08
<b>System Totals</b>	<b>1</b>	<b>*</b>	<b>88%</b>	<b>*</b>	<b>81%</b>	<b>3322</b>	<b>82%</b>	<b>85%</b>	<b>83%</b>	<b>85%</b>	<b>463</b>	<b>66%</b>	<b>67%</b>	<b>64%</b>	<b>65%</b>	<b>629</b>	<b>90%</b>	<b>80%</b>	<b>71%</b>	<b>75%</b>
Alamance CC						83	77%	97%	93%	84%	26	42%	45%	73%		7	*	*	50%	72%
Asheville-Buncombe TCC						81	94%	88%	95%	96%	25	88%	82%	84%	*	32	100%	89%	*	80%
Beaufort County CC						41	41%	69%	88%	47%	10	20%		42%						
Bladen CC						24	83%	79%	*	100%	19	63%	81%	*	93%	19	74%	63%	*	75%
Blue Ridge CC						52	90%	92%	75%	84%	11	73%	61%	*	80%			*	*	*
Brunswick CC						29	93%	93%	84%	96%	10	70%	62%	80%	*	1	*		*	36%
Caldwell CC & TI						57	75%	87%	81%	66%	18	50%	60%	*	*	49	82%	85%	77%	*
Cape Fear CC						91	91%	95%	94%	92%	11	55%	87%	*	*	16	100%	*	89%	*
Carteret CC						38	68%	75%	81%	95%	6	*	64%	53%	60%	8	*	*	*	*
Catawba Valley CC						84	81%	75%	60%	85%	12	83%	80%	55%		8	*	*	*	*
Central Carolina CC			*			93	71%	67%	76%	67%	2	*	67%	*	*	9	*		36%	*
Central Piedmont CC						154	91%	95%	94%	97%										
Cleveland CC						73	84%	81%	71%	90%	10	50%	44%	59%	50%	15	93%	88%	100%	52%
Coastal Carolina CC						84	98%	97%	91%	92%	9	*	92%	*	*	17	100%	85%	*	79%
College of The Albemarle						49	84%	79%	79%	84%	21	76%	40%	62%	41%	12	75%	100%		65%
Craven CC						27	89%	73%	75%	89%	4	*	*	*	*			*	*	
Davidson County CC						60	93%	95%	99%	92%	15	60%	94%	*	*	16	100%	83%	50%	70%
Durham TCC						164	99%	94%	87%	91%	17	82%	73%	94%	64%	9	*	56%	67%	83%
Edgecombe CC						7	*	*	93%	*	2	*			30%					
Fayetteville TCC				100%		91	93%	99%	90%	91%				*	81%	32	100%	100%	100%	96%
Forsyth TCC						115	90%	88%	95%	93%	5	*	*		*	7	*	*		*
Gaston College						77	88%	88%	85%	88%	1	*	*	*		16	100%	92%	70%	68%
Guilford TCC						128	91%	94%	88%	85%	23	83%	*	80%	*	14	100%	100%		*
Halifax CC						13	69%	71%	69%	72%	5	*	36%	*					*	
Haywood CC						20	85%	81%	82%	79%	14	71%	79%		*	6	*			
Isothermal CC						28	61%	67%	64%	68%	12	33%		53%		7	*	*	*	
James Sprunt CC						17	65%	76%	69%	100%	5	*		*		9	*	*	*	
Johnston CC						83	82%	73%	81%	83%				67%		27	100%	77%	93%	92%
Lenoir CC						161	72%	85%	93%	92%	69	68%	71%	77%	83%	72	88%	90%	72%	72%
Martin CC						48	67%	73%	93%	66%	2	*	*							
Mayland CC						28	57%	75%	82%	84%				*	52%	9	*	63%		
McDowell TCC			*			22	68%	80%	83%	90%				*	*	24	83%		*	
Mitchell CC						69	72%	80%	69%	85%	8	*	71%		100%			*		
Montgomery CC						7	*	*					*							*
Nash CC				*		54	70%	88%	81%	81%				*		18	78%	47%	64%	*
Pamlico CC						10	90%	*	71%	40%	2	*	*		*					
Piedmont CC						21	76%	71%	*	95%								*		
Pitt CC						40	65%	81%	47%	91%			*	*	*	9	*	72%		
Randolph CC						63	75%	81%	84%	82%			*	*	*					*
Richmond CC				*		7	*	100%	80%					64%	*					*
Roanoke-Chowan CC						30	80%	82%	73%	*	3	*		*				*		
Robeson CC						28	46%	62%	78%	79%	11	73%	43%	65%	*			92%	*	*
Rockingham CC						51	78%	69%	88%	81%						10	70%	*	*	*
Rowan-Cabarrus CC						142	72%	85%	70%	65%	14	57%	73%	65%	61%	44	84%	61%	72%	75%
Sampson CC				*		7	*	73%	85%	92%			*	*				85%		63%
Sandhills CC						78	79%	82%	80%	81%	3	*	*	*	*	6	*	91%	*	*
South Piedmont CC						69	87%	83%	66%	78%			*	*		5	*	*	*	83%
Southeastern CC						45	78%	63%	60%	67%	19	63%	65%	*	*	2	*	*	*	
Southwestern CC						34	97%	96%	89%	92%	6	*	*	*	73%	6	*	100%		*
Stanly CC						33	73%	83%	76%	85%				*		12	92%	*		*
Surry CC						35	89%	98%	95%	80%				57%		17	100%	100%	100%	
Tri-County CC						15	80%	75%	71%	68%			*	*	*	15	80%	*	*	*
Vance-Granville CC						44	86%	76%	83%	95%				31%	37%	11	73%	78%	70%	
Wake TCC						211	94%	92%	96%	96%	14	86%	92%	79%	71%	23	100%	100%		90%
Wayne CC						44	57%	57%	83%	80%	5	*	*			8	*		*	61%
Western Piedmont C	1	*	84%	*	86%			79%	95%	100%										*
Wilkes CC						40	88%	75%	81%	72%	8	*	82%	*		2	*		*	
Wilson CC						23	74%	87%	71%	86%	6	*		*				*	*	

\*Less than 10 test takers



## C: PERFORMANCE OF COLLEGE TRANSFER STUDENTS

### Description

Of students transferring to a university with an associate degree or 24 articulated college transfer credit hours, the percentage who have a GPA equal or greater than 2.00 after two semesters at the university.

### Source

Lists of students enrolled in 2009-2010 receiving an associate degree during that academic year and those who had accumulated at least 24 articulated college transfer credit hours data were sent to UNCGA. These lists were matched against fall 2010 and spring 2011 UNC system student records to determine transfer enrollment at a North Carolina public university and first year academic performance. Detailed reports by community college can be accessed at <http://www.northcarolina.edu/jra/ir/analytics/tsp.htm>. Two reports for each college were accessed from this site for this measure: *First-Year UNC Academic Performance of 2009-10 Community College Associate Degree Recipients* and *First-Year UNC Academic Performance of 2009-10 Community College Students with at Least 24 Semester Hours of Community College Coursework*. Data from *D.4. Percent of Students with End-of-Year GPA=>2.00* in these reports were combined to determine the overall percentage of transfers with a GPA equal or greater than 2.00 after two semesters at the university. Community colleges are allowed to supplement this data with acquired performance data from private and out-of-state institutions that is consistent with the methodology employed by the UNCGA in calculating the data for transfer to public universities.

### System Standard

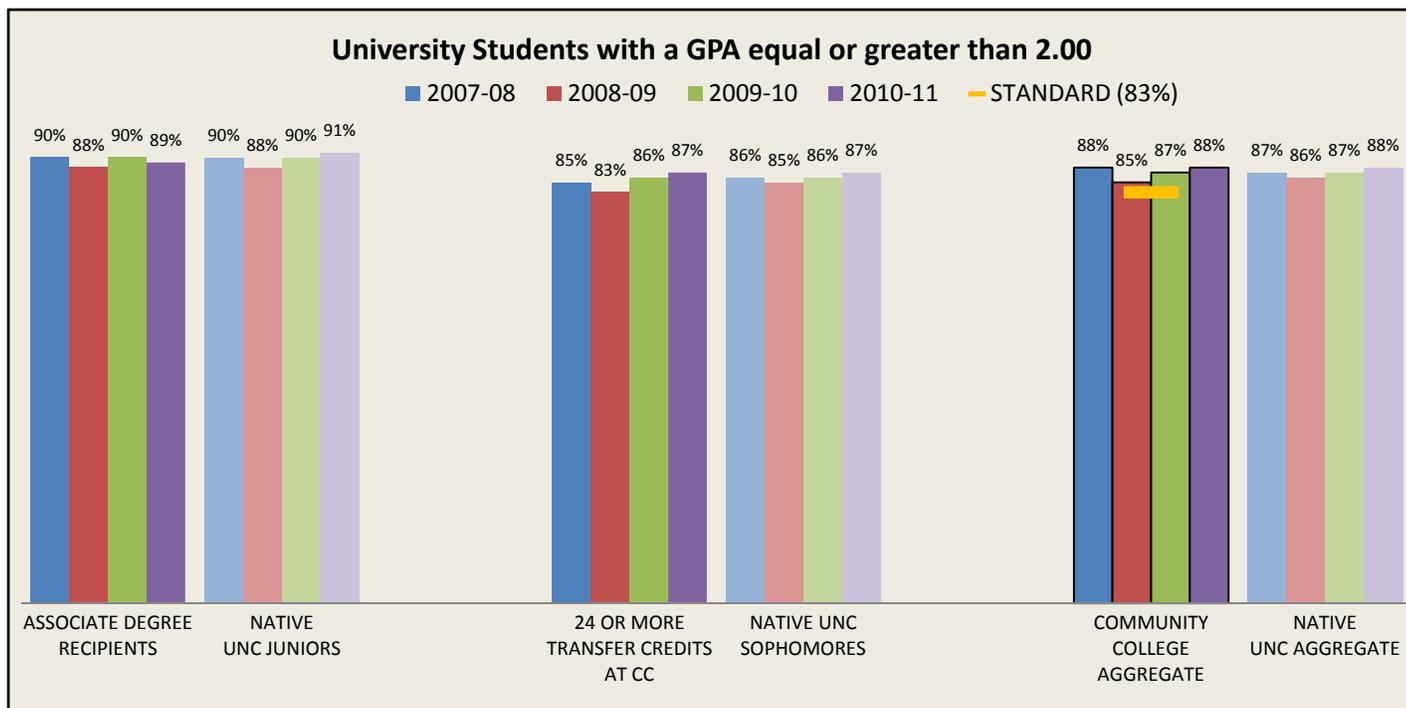
83% of students transferring to a university with an associate degree or 24 articulated college transfer credit hours will have a GPA equal to or greater than 2.00 after two semesters at the university.

### Exceptional Institutional Performance Standard

Meet or exceed the aggregate performance of native UNC sophomores and juniors, which is 88% for this year.

### Results

For 2010-11, 43 community colleges met this standard. The college results ranged from a low of 71% to a high of 100%. The aggregate result for the system was 88%. In addition, there were 28 colleges whose percentage equaled or exceeded the percentage of native UNC sophomores and juniors with a GPA greater than 2.00 (88%).



**C. PERCENT OF 2009-10 COLLEGE TRANSFER STUDENTS WITH A GPA OF  $\geq 2.0$  AFTER TWO SEMESTERS AT A UNC INSTITUTION**

	24 OR MORE SEMESTER HOURS		ASSOCIATE DEGREE RECIPIENT		2009-2010 TOTAL		% $\geq 2.00$		
	Students	% $\geq 2.00$	Students	% $\geq 2.00$	Students	% $\geq 2.00$	08-09	07-08*	06-07*
<b>System Totals</b>	<b>6270</b>	<b>87%</b>	<b>3210</b>	<b>89%</b>	<b>9480</b>	<b>88%</b>	<b>87%</b>	<b>85%</b>	<b>88%</b>
Alamance CC	142	91%	66	97%	208	93%	85%	81%	94%
Asheville-Buncombe T	157	92%	96	94%	253	92%	97%	92%	95%
Beaufort County CC **	44	95%	21	100%	65	97%	91%	83%	70%
Bladen CC	47	79%	14	79%	61	79%	69%	81%	78%
Blue Ridge CC **	45	96%	32	94%	77	95%	97%	89%	88%
Brunswick CC **	43	91%	26	96%	69	93%	82%	80%	87%
Caldwell CC & TI	148	87%	105	93%	253	90%	91%	84%	90%
Cape Fear CC	393	90%	216	88%	609	89%	85%	83%	86%
Carteret CC	26	81%	8	***	34	82%	94%	91%	90%
Catawba Valley CC	193	90%	87	86%	280	89%	92%	93%	88%
Central Carolina CC **	79	94%	55	95%	134	94%	87%	87%	87%
Central Piedmont CC **	792	84%	415	88%	1207	85%	88%	87%	90%
Cleveland CC **	118	78%	69	58%	187	71%	88%	81%	77%
Coastal Carolina CC **	180	87%	60	90%	240	88%	90%	89%	92%
College of The Albema	67	91%	33	88%	100	90%	95%	85%	87%
Craven CC	84	79%	40	83%	124	80%	93%	86%	86%
Davidson County CC	85	86%	52	85%	137	85%	89%	83%	90%
Durham TCC	129	96%	43	98%	172	97%	89%	89%	96%
Edgecombe CC	20	80%	12	67%	32	75%	69%	77%	71%
Fayetteville TCC **	212	87%	135	93%	347	89%	85%	82%	88%
Forsyth TCC	183	81%	111	87%	294	84%	88%	89%	82%
Gaston College **	166	78%	81	83%	247	80%	85%	89%	89%
Guilford TCC	368	89%	173	91%	541	90%	85%	82%	83%
Halifax CC	22	77%	8	***	30	77%	87%	100%	72%
Haywood CC	41	88%	30	87%	71	87%	91%	78%	94%
Isothermal CC **	81	88%	36	75%	117	84%	81%	89%	96%
James Sprunt CC	17	82%	6	***	23	83%	89%	100%	77%
Johnston CC	110	82%	47	79%	157	81%	86%	79%	85%
Lenoir CC	63	81%	37	89%	100	84%	85%	85%	84%
Martin CC	4	75%		***	4	***	82%	***	***
Mayland CC **	11	100%	35	100%	46	100%	74%	75%	93%
McDowell TCC **	18	89%	15	80%	33	85%	92%	78%	95%
Mitchell CC **	102	84%	60	88%	162	86%	87%	81%	87%
Montgomery CC	12	83%	5	***	17	76%	80%	***	***
Nash CC	50	86%	38	87%	88	86%	93%	84%	93%
Pamlico CC	3	***		***	3	***	***	***	***
Piedmont CC	29	86%	11	100%	40	90%	66%	90%	84%
Pitt CC	218	89%	117	91%	335	90%	85%	87%	87%
Randolph CC	67	91%	36	97%	103	93%	90%	90%	93%
Richmond CC	37	70%	22	77%	59	73%	93%	87%	74%
Roanoke-Chowan CC	7	***		***	7	***	100%	***	83%
Robeson CC	49	86%	23	87%	72	86%	78%	76%	85%
Rockingham CC **	44	91%	23	91%	67	91%	89%	95%	85%
Rowan-Cabarrus CC	126	86%	56	88%	182	86%	76%	84%	86%
Sampson CC **	48	81%	15	73%	63	79%	96%	77%	74%
Sandhills CC	115	87%	71	94%	186	90%	85%	79%	83%
South Piedmont CC	23	83%	10	80%	33	82%	90%	92%	56%
Southeastern CC	58	79%	25	76%	83	78%	73%	93%	86%
Southwestern CC	67	96%	61	97%	128	96%	94%	96%	95%
Stanly CC **	55	93%	22	100%	77	95%	89%	75%	84%
Surry CC **	90	92%	61	93%	151	93%	91%	90%	87%
Tri-County CC **	26	85%	15	80%	41	83%	86%	94%	94%
Vance-Granville CC	51	92%	22	100%	73	95%	87%	89%	86%
Wake TCC	554	89%	185	92%	739	90%	91%	84%	89%
Wayne CC	86	88%	58	88%	144	88%	87%	87%	92%
Western Piedmont CC **	148	86%	63	90%	211	87%	89%	88%	89%
Wilkes CC **	104	87%	35	89%	139	87%	86%	92%	89%
Wilson CC	13	77%	12	83%	25	80%	84%	75%	53%

\* Did not include AAS students prior to 2008-09

\*\* Includes data from private colleges and universities.

\*\*\*Less than 10 students

## D: PASSING RATES OF STUDENTS IN DEVELOPMENTAL COURSES

### Description

The percentage of developmental course completers in English, reading or mathematics completing with a grade of "C" or better.

### Source

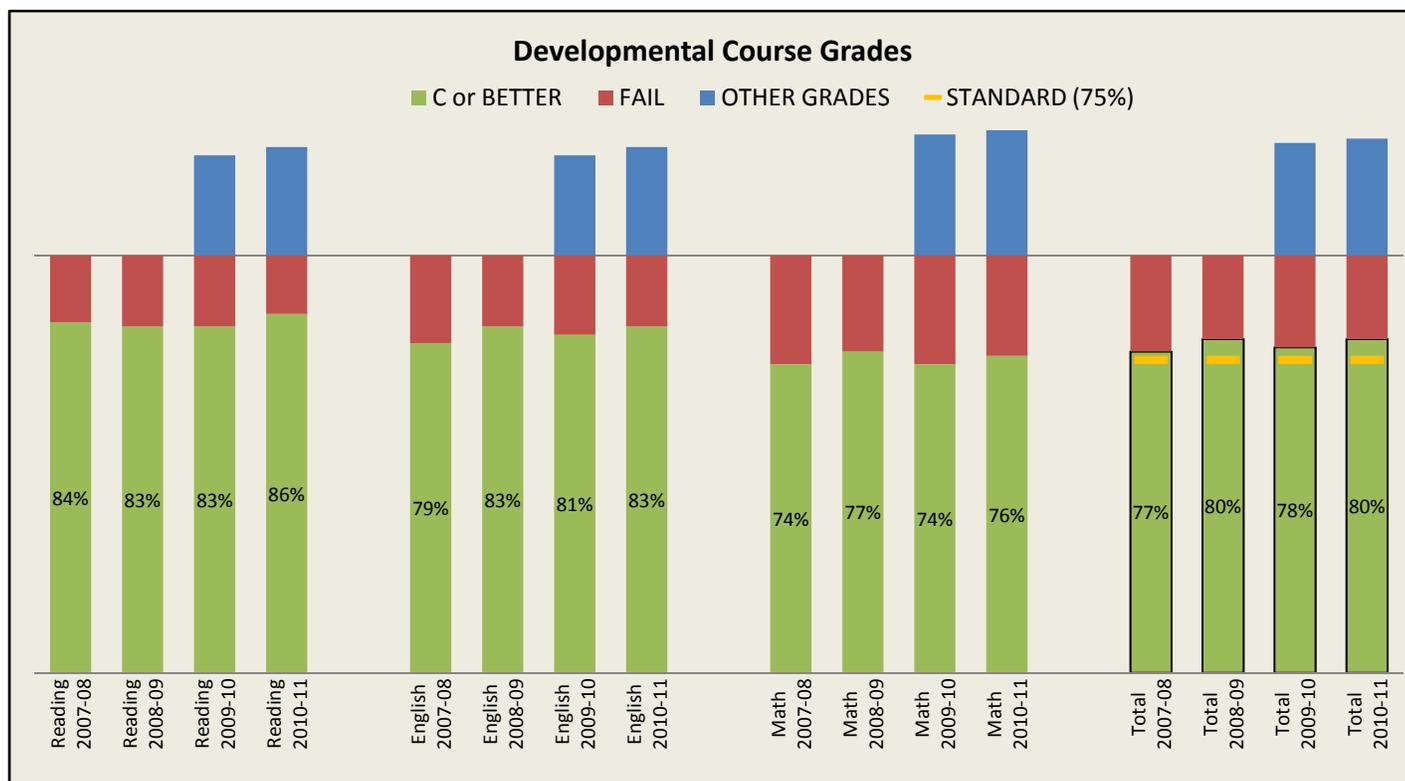
At the end of each semester, colleges submit a Curriculum Registration, Progress, Financial Aid Report (CRPFAR) data file which is uploaded to the NCCCS Data Warehouse. Grade data in the Data Warehouse's Curriculum Student Info II Universe was extracted by filtering "Course Prefix" equal to "ENG;MAT;RED", "Course Number" less than "100", and Reporting Term equal to "201003;201101;201102" and analyzed based on data in the fields "Letter Grade" and "College Letter Grade". While all grades were extracted for analysis, only grades that equated to "A", "B", "C", "D", or "F" were counted as completers. Since colleges use different letter grades with multiple meanings, it was imperative to make sure all of the other, withdrawal, and incomplete grades were meaning the same thing across colleges for adequate comparisons. Thus, a survey was sent to colleges asking them to define the grades we have questions about. Additionally, the student handbook at each college was used to further help in the definitions when needed. Then each college letter grade was mapped to a consistent definition of letter grades. Other grades include those that equate to withdraw, incomplete, audit, transfer credit, etc. Results were shared and verified with institutions to ensure proper grade mapping.

### Standard

75% of developmental course completers in English, reading or mathematics will complete with a grade "C" or better.

### Results

For 2010-11, 48 community colleges met this standard. The college results ranged from a low of 61% to a high of 97%. The aggregate result for the system was 80%.



**D. PASSING RATES OF STUDENTS IN DEVELOPMENTAL COURSES, 2010-2011**

	READING				ENGLISH				MATH				TOTAL											
	ATTEMPT	COMPLET	% COMPLETERS PASSING		ATTEMPT	COMPLET	% COMPLETERS PASSING		ATTEMPT	COMPLET	% COMPLETERS PASSING		ATTEMPT	COMPLET	% COMPLETERS PASSING									
			10-11	09-10			08-09	07-08			10-11	09-10			08-09	07-08	10-11	09-10	08-09	07-08	10-11	09-10	08-09	07-08
<b>System Totals</b>	<b>31997</b>	<b>25484</b>	<b>86%</b>	<b>83%</b>	<b>83%</b>	<b>84%</b>	<b>74711</b>	<b>59332</b>	<b>83%</b>	<b>81%</b>	<b>83%</b>	<b>79%</b>	<b>105944</b>	<b>81023</b>	<b>76%</b>	<b>74%</b>	<b>77%</b>	<b>74%</b>	<b>212652</b>	<b>165839</b>	<b>80%</b>	<b>78%</b>	<b>80%</b>	<b>77%</b>
Alamance CC	869	702	91%	91%			1199	974	89%	83%	89%	88%	2493	1975	81%	76%	79%	80%	4561	3651	85%	81%	83%	83%
Asheville-Buncombe	726	581	96%	94%	95%	97%	1588	1168	90%	93%	93%	92%	1969	1358	81%	82%	88%	90%	4283	3107	87%	88%	91%	92%
Beaufort County CC	355	217	93%	94%	93%	91%	482	318	95%	94%	94%	98%	689	408	81%	85%	78%	77%	1526	943	88%	90%	86%	87%
Bladen CC	329	227	93%	93%	92%	95%	637	420	90%	91%	90%	92%	1053	764	87%	83%	83%	88%	2019	1411	89%	87%	87%	90%
Blue Ridge CC	245	234	90%	88%	83%	79%	400	388	85%	84%	88%	83%	692	677	79%	74%	70%	73%	1337	1299	83%	79%	77%	76%
Brunswick CC	12	11	64%	*	85%		293	263	64%	81%	72%	71%	588	553	76%	87%	79%	84%	893	827	72%	85%	77%	80%
Caldwell CC & TI	543	391	84%	86%	87%	95%	984	754	92%	91%	90%	80%	1631	1229	83%	82%	83%	76%	3158	2374	86%	85%	85%	81%
Cape Fear CC							1982	1613	79%	79%	78%	76%	3494	2719	81%	77%	82%	83%	5476	4332	81%	78%	80%	80%
Carteret CC					81%		593	524	55%	70%	67%	59%	910	831	77%	87%	90%	91%	1503	1355	68%	80%	84%	83%
Catawba Valley CC	762	644	89%	83%	80%	78%	1539	1268	86%	85%	83%	84%	2603	2125	68%	73%	71%	71%	4904	4037	77%	78%	76%	75%
Central Carolina CC	683	418	87%	89%	93%	89%	990	683	83%	83%	86%	86%	1469	942	77%	79%	74%	71%	3142	2043	81%	83%	82%	79%
Central Piedmont CC	2892	2664	79%	76%	77%	80%	7412	6779	78%	80%	77%	81%	7957	7200	66%	67%	64%	71%	18261	16643	73%	74%	70%	76%
Cleveland CC			86%	79%	89%		1508	1155	70%	82%	87%	92%	1452	1170	77%	81%	83%	81%	2960	2325	74%	82%	83%	84%
Coastal Carolina CC	420	418	87%	88%	87%	89%	566	557	91%	90%	87%	86%	2167	2151	81%	83%	80%	80%	3153	3126	84%	85%	82%	82%
College of The Albemarle	399	323	77%	77%	90%	86%	651	531	89%	89%	94%	92%	1538	1161	75%	81%	81%	83%	2588	2015	79%	82%	85%	85%
Craven CC					83%		1112	986	81%	80%	73%	65%	1653	1386	78%	70%	71%	75%	2765	2372	79%	74%	72%	72%
Davidson County CC			82%	77%	82%		842	606	90%	86%	79%	68%	1720	1138	83%	74%	73%	63%	2562	1744	85%	80%	75%	67%
Durham TCC	1234	896	77%	72%	78%	67%	2711	2005	75%	74%	81%	78%	3279	2313	69%	70%	69%	64%	7224	5214	73%	72%	74%	68%
Edgecombe CC	1025	711	78%	82%	71%	88%	1649	1141	82%	81%	78%	73%	1771	1187	79%	74%	71%	73%	4445	3039	80%	79%	74%	77%
Fayetteville TCC	2501	2069	82%	72%	77%	72%	4153	3455	84%	79%	73%	69%	4874	3805	75%	71%	66%	62%	11528	9329	80%	74%	70%	66%
Forsyth TCC	1780	1367	91%	85%	83%	89%	3088	2290	91%	84%	82%	79%	3327	2523	88%	83%	84%	80%	8195	6180	90%	84%	83%	82%
Gaston College	863	698	86%	88%	82%	80%	2018	1639	80%	82%	83%	76%	2927	2325	79%	81%	81%	82%	5808	4662	80%	83%	82%	80%
Guilford TCC	4120	3216	87%	90%	75%	90%	7589	6027	84%	87%	77%	86%	9007	6871	73%	84%	78%	81%	20716	16114	80%	86%	77%	84%
Halifax CC							1049	769	81%	81%	87%	86%	918	643	72%	62%	59%	64%	1967	1412	77%	73%	69%	71%
Haywood CC	234	166	97%	92%	98%	87%	313	203	84%	77%	80%	52%	507	296	76%	57%	82%	56%	1054	665	84%	71%	85%	60%
Isothermal CC	230	165	88%	97%	90%	90%	696	541	93%	90%	91%	88%	1519	850	78%	80%	79%	80%	2445	1556	84%	86%	84%	83%
James Sprunt CC	325	272	89%	91%	92%	97%	358	287	90%	86%	82%	87%	717	589	77%	80%	81%	83%	1400	1148	83%	84%	84%	87%
Johnston CC	871	767	78%	84%	86%	88%	1353	1244	81%	90%	72%	72%	1119	932	73%	85%	68%	68%	3343	2943	78%	87%	74%	74%
Lenoir CC	641	450	86%	83%	83%	86%	1364	928	81%	78%	82%	81%	1588	1053	78%	80%	80%	83%	3593	2431	81%	80%	81%	83%
Martin CC	163	155	81%	79%	99%	92%	236	217	73%	65%	68%	61%	326	298	67%	71%	80%	89%	725	670	72%	71%	83%	79%
Mayland CC	87	59	86%	56%	59%	82%	207	154	84%	77%	81%	91%	261	191	69%	54%	71%	78%	555	404	77%	62%	72%	82%
McDowell TCC	49	39	79%	69%	80%	97%	227	182	82%	82%	95%	96%	427	311	88%	85%	90%	94%	703	532	85%	83%	91%	95%
Mitchell CC					87%		1157	915	87%	86%	83%	88%	1631	1298	84%	85%	81%	86%	2788	2213	85%	85%	82%	87%
Montgomery CC	77	61	90%	89%	68%	68%	206	180	91%	93%	81%	75%	212	200	97%	90%	78%	96%	495	441	93%	90%	77%	85%
Nash CC	344	231	96%	97%	81%	98%	553	375	95%	99%	80%	76%	1477	748	97%	97%	70%	71%	2374	1354	97%	97%	74%	75%
Pamlico CC	4	4	*		97%		44	43	77%	80%	82%	82%	93	85	69%	75%	67%	70%	141	132	71%	77%	73%	92%
Piedmont CC	301	248	81%	84%	83%	97%	563	500	82%	80%	75%	80%	926	728	71%	72%	75%	79%	1790	1476	77%	77%	76%	83%
Pitt CC	227	170	91%				2845	2166	86%	90%	91%	91%	3566	2704	72%	70%	69%	68%	6638	5040	79%	79%	77%	75%
Randolph CC	274	227	94%	98%	93%	90%	511	405	88%	88%	90%	93%	1134	791	88%	87%	95%	93%	1919	1423	89%	89%	93%	93%
Richmond CC	767	604	96%	94%	88%	88%	1133	828	89%	87%	83%	89%	1070	802	91%	85%	90%	89%	2970	2234	92%	88%	88%	89%
Roanoke-Chowan CC	229	193	90%	81%	85%	80%	369	308	80%	68%	72%	75%	426	368	87%	73%	81%	65%	1024	869	85%	72%	79%	71%
Robeson CC	948	668	86%	86%	84%	78%	1665	1186	85%	86%	90%	85%	1719	1145	70%	71%	68%	84%	4332	2999	79%	80%	78%	73%
Rockingham CC	302	218	87%	86%	78%	77%	626	467	84%	87%	91%	84%	1495	1113	82%	78%	83%	83%	2423	1798	83%	81%	84%	82%
Rowan-Cabarrus CC	543	499	73%	86%	79%	82%	1355	1221	67%	79%	74%	82%	3792	3085	56%	67%	74%	78%	5690	4805	61%	72%	75%	80%
Sampson CC	226	191	89%	93%	80%	92%	624	530	91%	93%	92%	90%	804	644	73%	74%	73%	73%	1654	1365	82%	84%	80%	81%
Sandhills CC	28	19	84%		85%		1331	1015	85%	84%	79%	81%	1775	1230	82%	73%	77%	77%	3134	2264	83%	78%	78%	80%
South Piedmont CC	494	459	85%	80%	80%	79%	525	451	73%	71%	71%	76%	1009	918	83%	78%	83%	82%	2028	1828	81%	77%	79%	80%
Southeastern CC	778	554	86%	84%	93%	79%	947	665	67%	75%	85%	74%	1309	814	79%	76%	81%	74%	3034	2033	75%	78%	86%	76%
Southwestern CC	207	159	84%	82%	82%	98%	607	478	85%	83%	79%	75%	734	554	89%	88%	85%	89%	1548	1191	86%	85%	83%	87%
Stanly CC							645	431	91%	93%	87%	86%	997	678	82%	85%	88%	92%	1642	1109	86%	88%	88%	90%
Surry CC	349	295	90%	93%	95%	98%	455	351	87%	67%	70%	71%	797	598	84%	90%	91%	84%	1601	1244	86%	84%	86%	83%
Tri-County CC				*			187	173	83%	78%	85%	94%	278	243	67%	77%	94%	94%	465	416	73%	77%	90%	94%
Vance-Granville CC	390	257	99%	94%	85%	84%	1366	890	94%	93%	83%	74%	1503	1068	88%	87%	85%	81%	3259	2215	91%	90%	84%	79%
Wake TCC	1471	1238	86%	84%	84%	88%																		

## E: SUCCESS RATE OF DEVELOPMENTAL STUDENTS IN SUBSEQUENT COLLEGE-LEVEL COURSES

### Description

Among developmental completers subsequently completing a college level English or mathematics course, the percentage passing the college level English or mathematics course with a grade of "D" or better. Specifically, the performance of those who took developmental English and/or reading courses and subsequently took college-level English courses was assessed. Likewise, the performance of those who took developmental math courses and then took college-level math courses was also assessed.

### Source

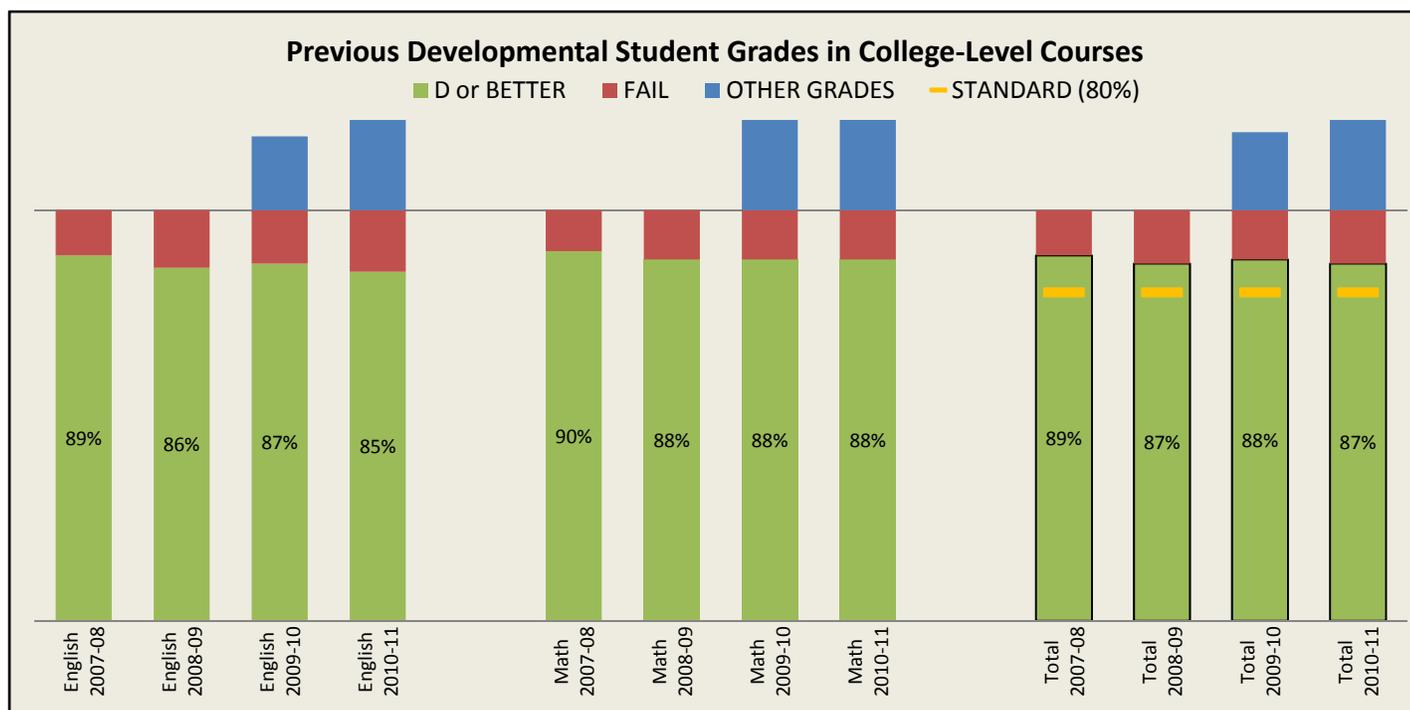
At the end of each semester, colleges submit a Curriculum Registration, Progress, Financial Aid Report (CRPFAR) data file which is uploaded to the NCCCS Data Warehouse. Grade data in the Data Warehouse's Curriculum Student Info II Universe was extracted by filtering "Course Prefix" equal to "ENG;MAT", "Course Number" greater than or equal to "100", and Reporting Term equal to "201003;201101;201102" and analyzed based on data in the fields "Letter Grade" and "College Letter Grade". Any students who had taken a credit course in the same subject area in "200803;200901;200902;200903;201001;201002" were removed from the file to leave only first time credit course students. While all grades were extracted for analysis, only grades that equated to "A", "B", "C", "D", or "F" were counted as completers. These grades were matched to students who had previously taken developmental English, Reading, and/or Math courses for the terms "200803; 200901; 200902; 200903; 201001; 201002; 201003; 201101; 201102". The same survey used in Performance Measure D was used to create a standardized grading system across all colleges using the college letter grade, survey responses, and student handbook as needed. The standardized grades were then used in the final analysis. Results were shared and verified with institutions to ensure proper grade mapping.

### Standard

80% of college level English or mathematics course completers with previous developmental coursework will complete the college level English or mathematics course with a grade of "D" or better.

### Results

For 2010-11, 53 community colleges met this standard. The college results ranged from a low of 75% to a high of 98%. The aggregate result for the system was 87%.



**E. PERFORMANCE OF DEVELOPMENTAL STUDENTS IN SUBSEQUENT COLLEGE-LEVEL COURSES, 2010-2011**

			ENGLISH						MATH						TOTAL			
	ATTEMPT	COMPLET	% COMPLETERS PASSING				ATTEMPT	COMPLET	% COMPLETERS PASSING				ATTEMPT	COMPLET	% COMPLETERS PASSING			
			10-11	09-10	08-09	07-08			10-11	09-10	08-09	07-08			10-11	09-10	08-09	07-08
<b>System Totals</b>	<b>20884</b>	<b>17083</b>	<b>85%</b>	<b>87%</b>	<b>86%</b>	<b>89%</b>	<b>20397</b>	<b>16627</b>	<b>88%</b>	<b>88%</b>	<b>88%</b>	<b>90%</b>	<b>41281</b>	<b>33710</b>	<b>87%</b>	<b>88%</b>	<b>87%</b>	<b>89%</b>
Alamance CC	577	461	93%	96%	97%	98%	644	476	95%	93%	96%	96%	1221	937	94%	95%	96%	97%
Asheville-Buncombe	442	346	90%	60%	72%	82%	393	312	88%	81%	88%	88%	835	658	89%	67%	80%	86%
Beaufort County CC	130	118	91%	85%	85%	83%	123	91	89%	96%	90%	83%	253	209	90%	89%	87%	83%
Bladen CC	168	112	86%	92%	93%	98%	187	142	95%	96%	98%	95%	355	254	91%	93%	96%	97%
Blue Ridge CC	176	170	88%	92%	86%	88%	188	185	92%	79%	87%	94%	364	355	90%	86%	87%	91%
Brunswick CC	99	92	89%	74%	77%	90%	152	144	77%	78%	85%	80%	251	236	82%	77%	82%	83%
Caldwell CC & TI	392	303	87%	88%	92%	90%	387	318	92%	92%	92%	94%	779	621	90%	89%	92%	92%
Cape Fear CC	761	682	79%	78%	79%	79%	880	714	82%	79%	83%	86%	1641	1396	81%	79%	81%	81%
Carteret CC	113	103	82%	90%	87%	81%	146	134	86%	96%	92%	89%	259	237	84%	92%	90%	86%
Catawba Valley CC	493	393	94%	98%	88%	87%	641	511	88%	88%	89%	90%	1134	904	91%	94%	89%	89%
Central Carolina CC	267	208	90%	92%	90%	94%	235	202	96%	97%	92%	96%	502	410	93%	93%	91%	95%
Central Piedmont CC	1847	1768	87%	87%	89%	91%	1537	1438	84%	84%	86%	91%	3384	3206	86%	86%	88%	91%
Cleveland CC	271	219	82%	85%	83%	80%	356	295	89%	92%	97%	97%	627	514	86%	88%	91%	90%
Coastal Carolina CC	315	303	93%	91%	92%	97%	491	487	91%	90%	88%	90%	806	790	92%	90%	89%	93%
College of The Albemarle	195	153	93%	89%	93%	90%	246	217	95%	98%	99%	96%	441	370	94%	92%	96%	93%
Craven CC	197	178	78%	82%	85%	83%	334	285	89%	94%	93%	89%	531	463	85%	88%	91%	87%
Davidson County CC	430	360	74%	76%	83%	80%	344	270	86%	87%	85%	89%	774	630	79%	80%	84%	85%
Durham TCC	397	286	83%	88%	95%	93%	388	309	88%	86%	94%	89%	785	595	86%	87%	95%	91%
Edgecombe CC	406	290	79%	84%	83%	86%	355	238	73%	74%	81%	80%	761	528	76%	82%	82%	84%
Fayetteville TCC	862	725	83%	86%	79%	76%	748	595	90%	85%	88%	89%	1610	1320	86%	85%	83%	81%
Forsyth TCC	901	693	91%	89%	86%	91%	718	481	86%	84%	80%	84%	1619	1174	89%	87%	83%	88%
Gaston College	560	477	89%	89%	83%	81%	567	439	91%	91%	89%	89%	1127	916	90%	90%	86%	85%
Guilford TCC	1623	1285	79%	87%	83%	87%	1396	1190	86%	79%	81%	81%	3019	2475	83%	84%	82%	85%
Halifax CC	146	126	90%	87%	88%	90%	120	95	92%	91%	84%	86%	266	221	90%	88%	87%	88%
Haywood CC	125	95	92%	91%	86%	90%	97	65	94%	91%	83%	91%	222	160	93%	91%	85%	91%
Isothermal CC	267	224	84%	86%	82%	83%	172	143	94%	97%	92%	94%	439	367	88%	90%	87%	89%
James Sprunt CC	187	158	87%	95%	89%	94%	125	93	90%	93%	93%	95%	312	251	88%	95%	91%	95%
Johnston CC	394	348	88%	94%	92%	97%	303	243	88%	95%	79%	98%	697	591	88%	94%	87%	97%
Lenoir CC	251	173	87%	97%	87%	96%	187	130	83%	81%	87%	97%	438	303	85%	93%	87%	96%
Martin CC	81	68	72%	60%	80%	71%	72	65	92%	85%	91%	81%	153	133	82%	70%	84%	74%
Mayland CC	59	47	89%	95%	87%	86%	36	30	90%	90%	91%	93%	95	77	90%	94%	89%	89%
McDowell TCC	104	85	96%	94%	96%	100%	138	124	99%	98%	93%	100%	242	209	98%	96%	94%	100%
Mitchell CC	378	287	92%	86%	81%	85%	263	180	89%	89%	86%	90%	641	467	91%	87%	83%	89%
Montgomery CC	60	51	88%	95%	88%	98%	71	41	80%	80%	95%	92%	131	92	85%	89%	91%	95%
Nash CC	232	181	73%	85%	87%	86%	322	280	92%	95%	92%	89%	554	461	85%	91%	90%	87%
Pamlico CC	28	25	84%	88%	*	95%	32	30	90%	75%	*	94%	60	55	87%	82%	86%	95%
Piedmont CC	181	140	89%	97%	86%	96%	257	213	85%	94%	86%	93%	438	353	87%	96%	86%	95%
Pitt CC	672	503	90%	89%	93%	92%	670	492	92%	91%	89%	89%	1342	995	91%	89%	91%	90%
Randolph CC	260	233	85%	90%	86%	80%	333	288	92%	86%	93%	92%	593	521	89%	88%	90%	87%
Richmond CC	316	244	92%	86%	92%	92%	221	186	92%	89%	91%	95%	537	430	92%	87%	92%	93%
Roanoke-Chowan CC	65	53	72%	77%	75%	79%	51	48	79%	90%	91%	87%	116	101	75%	80%	81%	82%
Robeson CC	358	251	85%	92%	95%	93%	283	219	85%	91%	92%	85%	641	470	85%	92%	94%	90%
Rockingham CC	206	152	88%	80%	86%	80%	348	279	94%	94%	97%	98%	554	431	92%	87%	94%	92%
Rowan-Cabarrus CC	792	716	74%	89%	83%	83%	641	561	83%	93%	91%	87%	1433	1277	78%	91%	86%	84%
Sampson CC	158	118	80%	91%	94%	97%	116	90	92%	86%	96%	95%	274	208	85%	89%	95%	96%
Sandhills CC	483	358	82%	91%	87%	89%	267	201	93%	89%	76%	82%	750	559	86%	90%	83%	86%
South Piedmont CC	221	182	81%	86%	83%	82%	177	150	81%	79%	86%	82%	398	332	81%	84%	84%	82%
Southeastern CC	177	105	72%	73%	90%	88%	108	90	89%	88%	94%	91%	285	195	80%	77%	91%	89%
Southwestern CC	184	165	78%	85%	83%	86%	215	182	81%	87%	79%	82%	399	347	80%	86%	81%	85%
Stanly CC	225	198	94%	89%	96%	96%	256	202	97%	97%	97%	98%	481	400	96%	94%	96%	97%
Surry CC	249	214	90%	92%	90%	85%	249	210	89%	87%	93%	88%	498	424	89%	90%	92%	87%
Tri-County CC	87	80	78%	80%	86%	80%	92	73	77%	75%	87%	96%	179	153	77%	77%	86%	89%
Vance-Granville CC	281	225	89%	80%	86%	84%	189	149	89%	92%	94%	98%	470	374	89%	83%	89%	90%
Wake TCC	855	672	81%	86%	78%	83%	1385	1081	85%	90%	89%	91%	2240	1753	84%	88%	84%	87%
Wayne CC	361	277	95%	92%	89%	92%	289	219	95%	89%	86%	91%	650	496	95%	91%	88%	92%
Western Piedmont CC	359	264	95%	96%	87%	98%	348	289	99%	94%	93%	98%	707	553	97%	95%	89%	98%
Wilkes CC	274	213	90%	84%	89%	84%	228	168	97%	98%	96%	95%	502	381	93%	90%	92%	89%
Wilson CC	186	127	76%	83%	84%	82%	280	245	89%	87%	90%	92%	466	372	85%	85%	88%	87%

## F: SATISFACTION OF PROGRAM COMPLETERS AND NON-COMPLETERS

### Description

The percentage of graduates and early-leavers “very satisfied” or “satisfied” with the overall quality of the college.

### Source

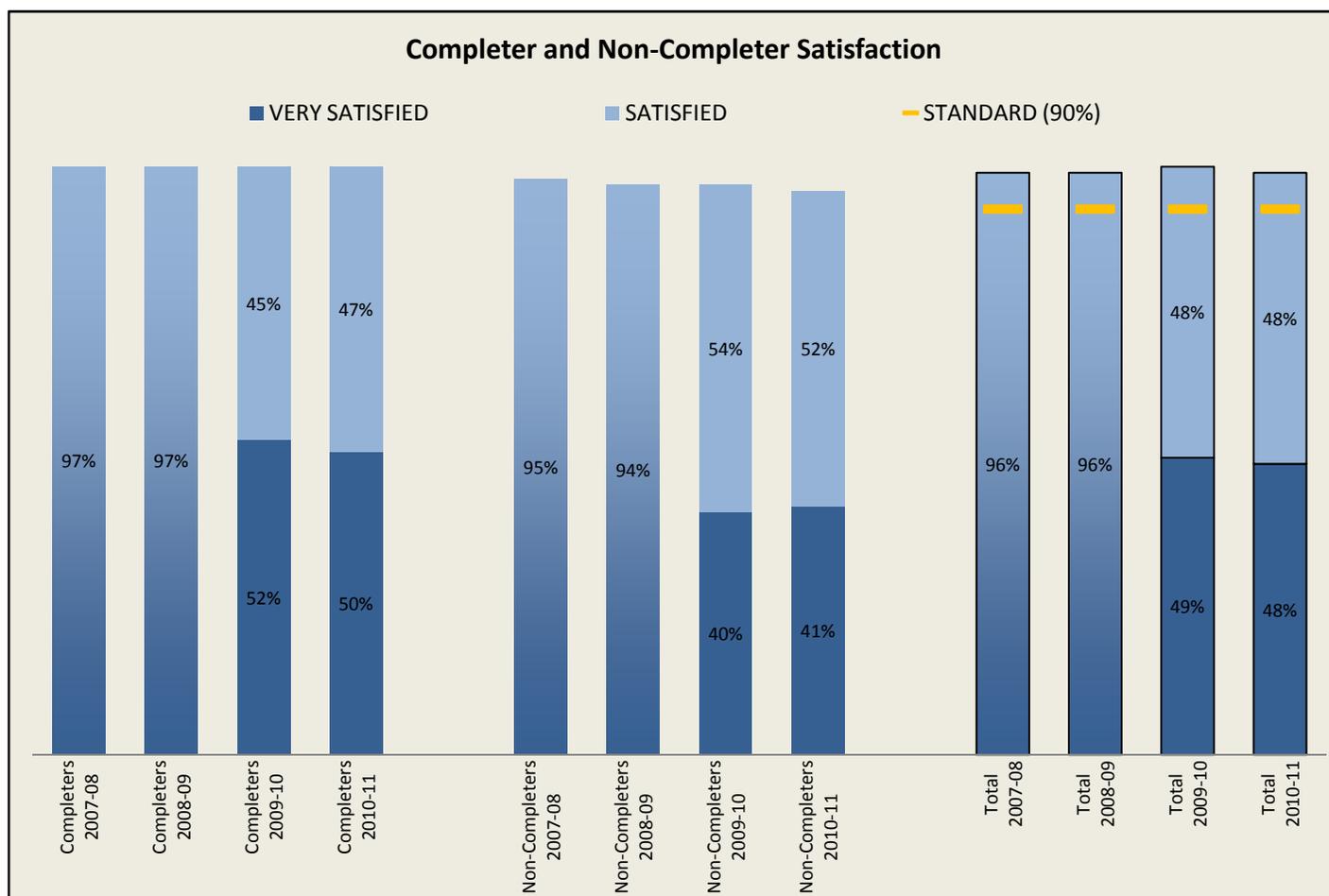
Data was collected from a Completer Survey and a Non-Completer Survey that were developed and administered at the individual colleges. Many of the questions included on the surveys are required by the System Office, including a question on the “Overall quality of the college” with satisfaction options of “very satisfied”, “satisfied”, “dissatisfied”, and “very dissatisfied”. Completer Surveys were administered to students graduating in the 2010-2011 academic year. Non-Completer Surveys were administered to credential-seeking students in Fall 2010 who were not enrolled in Fall 2011 and had not graduated. Colleges are required to report a statistically valid response rate. The overall satisfaction rates were calculated by dividing the total number of respondents “very satisfied” or “satisfied” with the “Overall quality of the college” by the total number of question responses.

### Performance Standard

90% of exiting students will be “very satisfied” or “satisfied” with the overall quality of the college.

### Results

For 2010-11, all 58 community colleges met this standard. The college results ranged from a low of 91% to a high of 100%. The aggregate result for the system was 96%.



F. SATISFACTION OF PROGRAM COMPLETERS AND NON-COMPLETERS, 2010-2011

	COMPLETERS										NON-COMPLETERS										TOTAL						
	STUDENTS	SURVEYS	Q. RESPONSES	% VERY SATISFIED	% SATISFIED	% SATISFIED OR VERY SATISFIED				STUDENTS	SURVEYS	Q. RESPONSES	% VERY SATISFIED	% SATISFIED	% SATISFIED OR VERY SATISFIED				STUDENTS	SURVEYS	Q. RESPONSES	% VERY SATISFIED	% SATISFIED	% SATISFIED OR VERY SATISFIED			
						10-11	09-10	08-09	07-08						10-11	09-10	08-09	07-08						10-11	09-10	08-09	07-08
<b>System Totals</b>	34674	18755	18064	50%	47%	97%	98%	97%	97%	86308	7754	7223	41%	52%	93%	93%	94%	95%	120982	26509	25287	48%	48%	96%	96%	96%	96%
Alamance CC	693	382	359	49%	48%	96%	98%	100%	100%	1350	137	128	41%	54%	95%	96%	93%	95%	2043	519	487	47%	49%	96%	97%	98%	98%
Asheville-Buncombe T	1132	853	848	46%	52%	98%	98%	97%	99%	1995	314	258	42%	50%	92%	92%	95%	93%	3127	1167	1106	45%	52%	97%	96%	96%	97%
Beaufort County CC	188	142	134	57%	43%	100%	100%	100%	98%	168	30	29	72%	24%	97%	100%	93%	92%	356	172	163	60%	39%	99%	100%	99%	97%
Bladen CC	217	90	90	46%	49%	94%	100%	97%	94%	861	87	87	67%	31%	98%	87%	95%	94%	1078	177	177	56%	40%	96%	95%	96%	94%
Blue Ridge CC	305	296	273	47%	52%	99%	100%	99%	100%	400	43	40	28%	68%	95%	91%	89%	97%	705	339	313	45%	54%	99%	98%	97%	99%
Brunswick CC	213	106	105	50%	47%	96%	90%	94%	99%	458	49	48	44%	42%	85%	81%	85%	87%	671	155	153	48%	45%	93%	87%	91%	95%
Caldwell CC & TI	1057	351	346	45%	52%	97%	97%	97%	96%	1300	169	157	45%	43%	89%	88%	95%	94%	2357	520	503	45%	49%	95%	95%	97%	95%
Cape Fear CC	1722	1192	1069	54%	43%	97%	98%	99%	98%	2883	437	433	47%	51%	97%	97%	96%	96%	4605	1629	1502	52%	45%	97%	98%	98%	97%
Carteret CC	286	173	172	58%	42%	100%	100%	100%	99%	748	70	67	39%	57%	96%	91%	96%	95%	1034	243	239	53%	46%	99%	97%	99%	98%
Catawba Valley CC	897	767	692	34%	63%	97%	96%	97%	99%	1490	155	145	40%	56%	96%	94%	94%	88%	2387	922	837	35%	62%	96%	96%	97%	98%
Central Carolina CC	776	255	253	41%	54%	95%	97%	97%	98%	1656	190	171	42%	44%	85%	94%	98%	98%	2432	445	424	41%	50%	91%	96%	97%	98%
Central Piedmont CC	1198	300	299	43%	52%	95%	96%	98%	98%	8589	405	396	19%	78%	96%	99%	96%	97%	9787	705	695	29%	66%	96%	97%	97%	98%
Cleveland CC	506	284	278	50%	44%	94%	95%	96%	97%	326	37	34	47%	50%	97%	96%	96%	99%	832	321	312	50%	45%	95%	95%	96%	98%
Coastal Carolina CC	943	834	777	77%	20%	98%	98%	98%	98%	2576	427	369	70%	28%	98%	100%	97%	95%	3519	1261	1146	75%	23%	98%	98%	98%	97%
College of The Albema	448	179	173	39%	57%	96%	97%	96%	98%	890	113	102	35%	57%	92%	91%	95%	97%	1338	292	275	37%	57%	95%	96%	96%	98%
Craven CC	344	51	51	39%	53%	92%	98%	93%	97%	1749	136	119	37%	53%	90%	86%	91%	94%	2093	187	170	38%	53%	91%	91%	92%	96%
Davidson County CC	761	354	354	53%	43%	96%	99%	98%	98%	1520	152	145	43%	43%	87%	91%	90%	96%	2281	506	499	50%	43%	93%	97%	96%	97%
Durham TCC	675	351	334	37%	60%	97%	97%	97%	99%	2503	251	243	21%	63%	85%	90%	88%	95%	3178	602	577	31%	61%	92%	94%	92%	97%
Edgecombe CC	420	361	318	59%	38%	97%	93%	97%	97%	1542	160	154	79%	21%	100%	97%	97%	100%	1962	521	472	65%	33%	98%	94%	97%	98%
Fayetteville TCC	1044	864	858	43%	53%	96%	96%	99%	97%	3077	235	218	24%	54%	78%	84%	92%	88%	4121	1099	1076	39%	53%	92%	93%	97%	95%
Forsyth TCC	1414	468	452	42%	53%	94%	97%	95%	94%	3735	246	238	30%	59%	89%	89%	95%	92%	5149	714	690	38%	55%	92%	95%	95%	93%
Gaston College	1355	868	858	49%	49%	97%	97%	97%	98%	2794	192	175	39%	52%	91%	90%	95%	92%	4149	1060	1033	47%	49%	96%	95%	97%	97%
Guilford TCC	2136	778	759	42%	54%	96%	97%	96%	97%	6431	187	176	28%	60%	88%	87%	93%	88%	8567	965	935	39%	55%	95%	95%	95%	95%
Halifax CC	258	174	172	45%	54%	99%	99%	97%	99%	680	99	88	41%	55%	95%	98%	100%	91%	938	273	260	43%	54%	98%	99%	98%	96%
Haywood CC	422	167	163	61%	36%	96%	97%	96%	96%	318	35	34	68%	32%	100%	90%	96%	98%	740	202	197	62%	35%	97%	96%	96%	97%
Isothermal CC	435	212	208	67%	30%	98%	100%	99%	99%	950	150	124	65%	31%	95%	98%	98%	95%	1385	362	332	66%	30%	97%	99%	99%	98%
James Sprunt CC	445	110	107	54%	46%	100%	100%	95%	97%	649	65	65	46%	51%	97%	89%	95%	92%	1094	175	172	51%	48%	99%	94%	95%	95%
Johnston CC	697	431	408	46%	52%	98%	98%	99%	99%	615	71	70	60%	37%	97%	95%	91%	96%	1312	502	478	48%	50%	98%	98%	97%	98%
Lenoir CC	489	119	116	46%	49%	95%	95%	96%	95%	1174	44	41	63%	29%	93%	97%	100%	97%	1663	163	157	50%	44%	94%	96%	98%	96%
Martin CC	83	26	26	31%	65%	96%	93%	98%	92%	317	38	37	24%	76%	100%	92%	78%	91%	400	64	63	27%	71%	98%	92%	90%	91%
Mayland CC	201	79	79	73%	27%	100%	98%	97%	98%	264	43	43	100%	0%	100%	100%	100%	100%	465	122	122	83%	17%	100%	98%	97%	98%
McDowell TCC	352	335	327	55%	44%	99%	97%	97%	94%	477	48	44	68%	32%	100%	100%	100%	81%	829	383	371	56%	43%	99%	98%	98%	92%
Mitchell CC	395	150	143	44%	52%	97%	98%	98%	99%	1296	118	94	33%	60%	93%	89%	91%	91%	1691	268	237	40%	55%	95%	95%	96%	96%
Montgomery CC	178	58	58	59%	36%	95%	100%	100%	99%	220	39	39	26%	67%	92%	96%	92%	100%	398	97	97	45%	48%	94%	99%	98%	99%
Nash CC	367	163	160	57%	41%	98%	100%	97%	100%	2966	323	321	40%	59%	99%	97%	96%	100%	3333	486	481	46%	53%	99%	98%	97%	100%
Pamlico CC	89	70	70	59%	39%	97%	100%	96%	95%	148	26	26	65%	31%	96%	96%	90%	92%	237	96	96	60%	36%	97%	99%	95%	94%
Piedmont CC	506	161	159	65%	35%	99%	99%	98%	95%	331	30	29	48%	45%	93%	96%	100%	94%	837	191	188	62%	36%	98%	98%	99%	95%
Pitt CC	1079	518	508	45%	53%	98%	99%	98%	99%	3006	285	280	37%	56%	94%	97%	98%	100%	4085	803	788	42%	54%	96%	98%	98%	99%
Randolph CC	416	209	204	50%	46%	96%	99%	98%	98%	868	88	78	22%	62%	83%	84%	84%	98%	1284	297	282	42%	50%	93%	95%	93%	98%
Richmond CC	262	153	150	59%	40%	99%	95%	96%	100%	730	75	74	35%	61%	96%	92%	90%	100%	992	228	224	51%	47%	98%	94%	95%	100%
Roanoke-Chowan CC	150	150	146	60%	37%	97%	96%	96%	77%	278	30	30	67%	33%	100%	99%	100%	89%	428	180	176	61%	36%	97%	98%	97%	83%
Robeson CC	280	115	114	39%	58%	96%	96%	95%	97%	1085	114	108	19%	70%	89%	96%	95%	95%	1365	229	222	29%	64%	93%	96%	95%	96%
Rockingham CC	363	213	207	55%	43%	99%	98%	100%	99%	702	72	69	45%	43%	88%	94%	90%	89%	1065	285	276	53%	43%	96%	97%	98%	97%
Rowan-Cabarrus CC	938	301	296	55%	43%	99%	98%	97%	96%	945	78	66	27%	59%	86%	98%	92%	95%	1883	379	362	50%	46%	96%	98%	95%	96%
Sampson CC	127	80	71	56%	44%	100%	100%	99%	97%	492	59	58	26%	69%	95%	100%	100%	83%	619	139	129	43%	55%	98%	100%	99%	94%
Sandhills CC	682	239	239	67%	32%	99%	99%	99%	100%	1379	133	126	46%	49%	95%	94%	94%	97%	2061	372	365	60%	38%	98%	98%	98%	99%
South Piedmont CC	384	210	206	34%	58%	92%	93%	93%	90%	1132	116	116	32%	57%	89%	84%	86%	72%	1516	326	322	33%	58%	91%	90%	92%	87%
Southeastern CC	221	190	186	40%	58%	98%	97%	96%	98%	751	77	77	13														

## G: CURRICULUM STUDENT RETENTION, GRADUATION, AND TRANSFER

### Description

The percentage of fall credential-seeking students who have graduated or are still enrolled at the same college, a university, or another community college one year later.

### Source

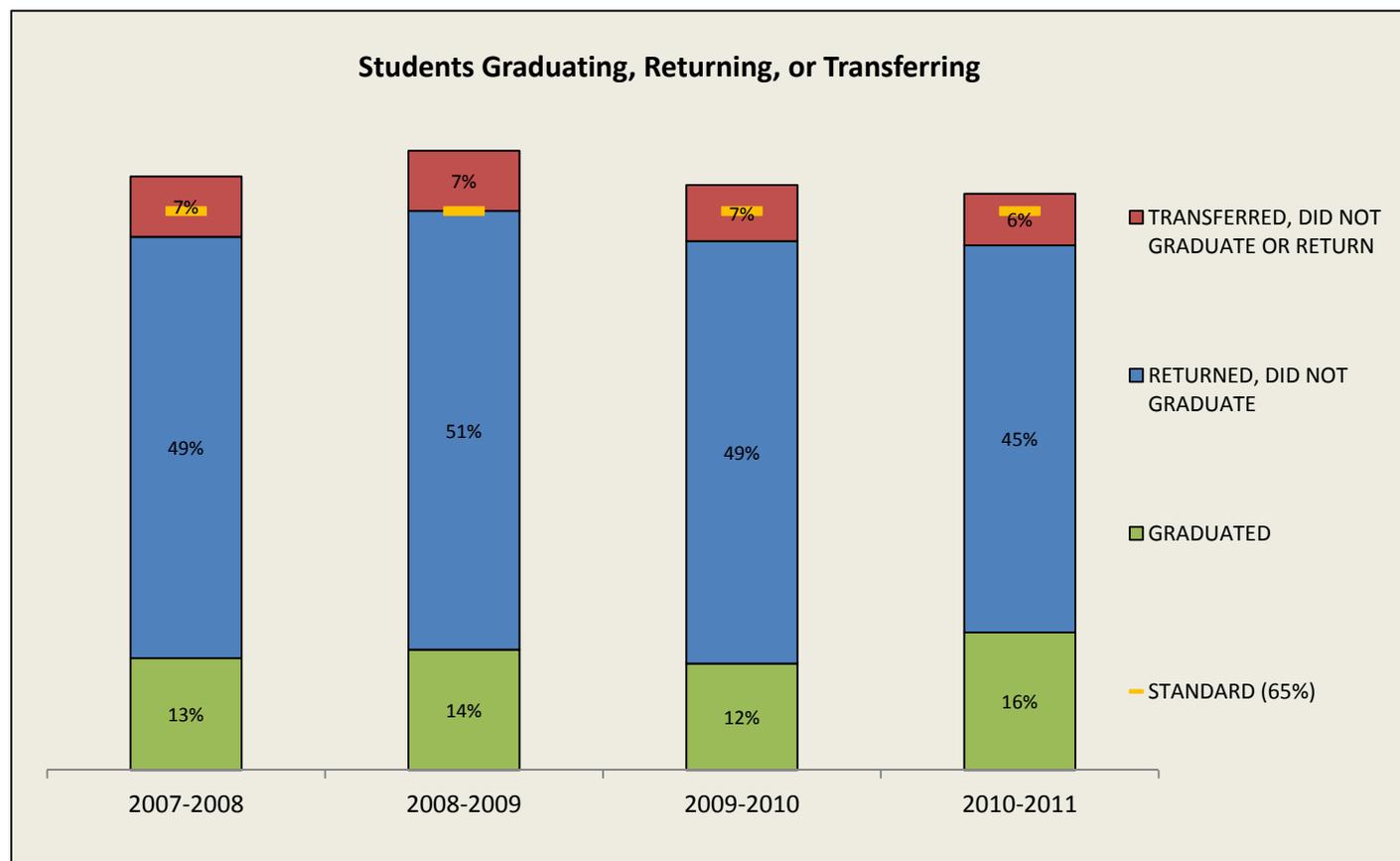
At the end of each semester, colleges submit a Curriculum Registration, Progress, Financial Aid Report (CRPFAR) data file which is uploaded to the NCCCS Data Warehouse. Student enrollment data in the Data Warehouse's Curriculum Student Info II Universe was extracted by filtering "Degree Type Desc" equal to "Associate;Certificate;Diploma" and "Reporting Term" equal to "201003". This fall 2010 list of students was matched against those with a "Date Graduated in Curriculum" between "07/01/2010" and "12/31/2011" to determine those graduating. The fall 2010 list was also matched against those with "Reporting Term" equal to "201103" in either the Data Warehouse's Curriculum Student Info II or Con-Ed Universe (with "Funding Code Area" equal to "03" or "04") to determine fall 2011 enrollments in either curriculum or occupational extension programs. Finally, the fall 2010 list was sent to the National Student Clearinghouse to identify those who transferred to a college or university outside of the NC community College System. The combined data set was analyzed to determine which students from the fall 2010 list had "graduated", "returned but did not graduate", "transferred but did not graduate or return", or "did not graduate, return, or transfer".

### Performance Standard

65% of fall credential-seeking students will graduate, remain enrolled at the same college, or transfer to a university or another community college one year later.

### Results

For 2010-11, 48 community colleges met this standard. The college results ranged from a low of 61% to a high of 75%. The aggregate result for the system was 67%.



**G. CURRICULUM STUDENT RETENTION, GRADUATION AND TRANSFER, 2010-2011**

	ENROLLED	% GRADUATE				% RETURN				% TRANSFER				% GRADUATE, TRANSFER, OR RETURN			
		10-11	09-10	08-09	07-08	10-11	09-10	08-09	07-08	10-11	09-10	08-09	07-08	10-11	09-10	08-09	07-08
<b>System Totals</b>	<b>217,128</b>	<b>16%</b>	<b>12%</b>	<b>14%</b>	<b>13%</b>	<b>45%</b>	<b>49%</b>	<b>51%</b>	<b>49%</b>	<b>6%</b>	<b>7%</b>	<b>7%</b>	<b>7%</b>	<b>67%</b>	<b>68%</b>	<b>72%</b>	<b>69%</b>
Alamance CC	4,711	17%	12%	15%	14%	48%	52%	53%	52%	4%	5%	6%	5%	69%	69%	74%	71%
Asheville-Buncombe T	5,456	20%	16%	17%	17%	46%	49%	50%	49%	7%	5%	5%	5%	72%	70%	72%	71%
Beaufort County CC	1,644	13%	11%	16%	16%	49%	50%	54%	52%	5%	5%	5%	5%	67%	66%	75%	73%
Bladen CC	1,753	13%	9%	11%	11%	45%	57%	57%	57%	5%	6%	6%	7%	63%	71%	74%	75%
Blue Ridge CC	2,073	16%	11%	12%	11%	48%	50%	51%	49%	4%	5%	6%	7%	68%	66%	69%	67%
Brunswick CC	1,175	18%	12%	15%	16%	44%	45%	48%	45%	4%	6%	8%	6%	66%	63%	71%	67%
Caldwell CC & TI	3,950	19%	14%	14%	11%	47%	49%	54%	53%	5%	6%	8%	9%	71%	69%	76%	73%
Cape Fear CC	8,670	18%	14%	15%	14%	46%	51%	52%	50%	7%	7%	8%	9%	71%	72%	75%	73%
Carteret CC	1,684	17%	13%	14%	14%	45%	50%	49%	53%	5%	5%	5%	6%	67%	67%	68%	73%
Catawba Valley CC	4,600	15%	10%	15%	13%	50%	53%	52%	51%	10%	7%	5%	6%	75%	70%	72%	70%
Central Carolina CC	4,278	22%	18%	21%	20%	40%	44%	44%	45%	6%	4%	5%	4%	67%	66%	70%	69%
Central Piedmont CC	18,346	15%	8%	8%	8%	40%	47%	49%	49%	7%	9%	10%	9%	63%	64%	67%	66%
Cleveland CC	2,935	16%	14%	16%	14%	41%	44%	46%	46%	6%	6%	6%	6%	64%	64%	68%	66%
Coastal Carolina CC	4,815	20%	16%	16%	17%	39%	45%	46%	45%	11%	9%	9%	9%	70%	69%	71%	71%
College of The Albema	2,397	14%	15%	15%	16%	45%	45%	48%	47%	7%	9%	7%	7%	67%	69%	70%	70%
Craven CC	3,168	16%	11%	12%	10%	43%	49%	48%	48%	10%	6%	8%	8%	69%	66%	68%	66%
Davidson County CC	3,871	18%	16%	16%	20%	44%	51%	52%	45%	4%	5%	5%	5%	66%	72%	73%	70%
Durham TCC	5,049	12%	9%	9%	10%	43%	48%	49%	49%	6%	10%	10%	8%	62%	66%	68%	67%
Edgecombe CC	3,262	11%	9%	13%	15%	45%	52%	57%	53%	6%	5%	4%	4%	62%	66%	74%	72%
Fayetteville TCC	8,525	12%	10%	11%	9%	47%	49%	52%	51%	6%	7%	8%	7%	66%	66%	71%	67%
Forsyth TCC	8,859	16%	14%	14%	13%	46%	50%	51%	50%	5%	6%	7%	7%	67%	69%	72%	70%
Gaston College	5,935	15%	12%	13%	11%	45%	50%	52%	51%	6%	6%	5%	5%	67%	67%	70%	67%
Guilford TCC	14,163	16%	9%	11%	10%	47%	51%	52%	50%	6%	8%	9%	8%	68%	68%	72%	68%
Halifax CC	1,636	19%	18%	20%	22%	42%	45%	47%	43%	4%	4%	5%	5%	65%	67%	72%	70%
Haywood CC	1,874	22%	19%	17%	17%	41%	45%	48%	46%	3%	5%	5%	6%	66%	69%	70%	69%
Isothermal CC	2,187	21%	15%	14%	15%	39%	51%	50%	46%	4%	4%	7%	6%	64%	70%	71%	67%
James Sprunt CC	1,152	28%	22%	24%	25%	41%	45%	47%	44%	3%	5%	4%	5%	71%	72%	75%	74%
Johnston CC	3,787	17%	13%	16%	17%	50%	50%	52%	49%	4%	8%	7%	7%	72%	72%	75%	73%
Lenoir CC	2,614	18%	16%	14%	17%	42%	49%	53%	49%	4%	5%	7%	7%	64%	70%	74%	73%
Martin CC	682	18%	10%	16%	11%	44%	46%	51%	51%	2%	6%	6%	6%	63%	62%	73%	68%
Mayland CC	957	27%	28%	27%	32%	39%	35%	41%	38%	4%	4%	4%	3%	71%	68%	72%	73%
McDowell TCC	1,221	27%	15%	19%	20%	36%	46%	44%	42%	4%	3%	4%	4%	67%	64%	67%	66%
Mitchell CC	2,961	15%	12%	13%	9%	46%	51%	53%	52%	5%	5%	5%	8%	66%	69%	71%	69%
Montgomery CC	724	30%	28%	25%	23%	34%	38%	44%	46%	2%	2%	3%	3%	67%	67%	72%	72%
Nash CC	2,572	14%	11%	12%	12%	48%	50%	53%	51%	4%	6%	7%	6%	66%	67%	72%	69%
Pamlico CC	395	34%	32%	32%	31%	31%	38%	38%	40%	3%	3%	5%	3%	68%	72%	75%	74%
Piedmont CC	2,033	20%	17%	23%	24%	40%	44%	43%	43%	5%	5%	5%	5%	65%	66%	71%	72%
Pitt CC	7,347	16%	12%	14%	15%	50%	53%	53%	52%	9%	8%	8%	8%	74%	73%	75%	75%
Randolph CC	2,425	14%	13%	13%	13%	49%	53%	54%	53%	5%	4%	5%	5%	69%	69%	72%	71%
Richmond CC	1,882	14%	13%	12%	13%	52%	49%	54%	53%	6%	5%	6%	5%	71%	68%	72%	71%
Roanoke-Chowan CC	738	11%	15%	20%	14%	48%	44%	47%	42%	3%	7%	7%	5%	62%	65%	74%	61%
Robeson CC	2,410	14%	11%	16%	14%	50%	49%	51%	49%	4%	7%	6%	5%	68%	66%	73%	68%
Rockingham CC	2,279	17%	14%	14%	14%	44%	51%	53%	50%	4%	5%	5%	5%	66%	70%	72%	69%
Rowan-Cabarrus CC	6,570	15%	9%	13%	10%	42%	52%	51%	50%	5%	6%	6%	6%	61%	66%	70%	66%
Sampson CC	1,279	21%	17%	21%	22%	46%	49%	52%	48%	3%	4%	4%	5%	70%	70%	77%	75%
Sandhills CC	3,728	16%	12%	15%	10%	45%	49%	50%	51%	4%	5%	7%	7%	65%	65%	72%	68%
South Piedmont CC	2,250	19%	15%	16%	17%	43%	47%	51%	47%	3%	5%	7%	6%	65%	67%	74%	70%
Southeastern CC	1,731	16%	13%	14%	11%	42%	46%	52%	52%	9%	7%	8%	6%	67%	67%	74%	69%
Southwestern CC	2,032	22%	20%	17%	18%	42%	47%	49%	46%	3%	4%	5%	6%	67%	71%	71%	70%
Stanly CC	2,613	24%	18%	17%	19%	44%	46%	47%	47%	3%	5%	4%	4%	71%	69%	68%	70%
Surry CC	2,187	19%	17%	15%	14%	47%	48%	53%	52%	6%	5%	6%	6%	72%	70%	74%	72%
Tri-County CC	1,052	17%	11%	17%	13%	47%	47%	46%	47%	6%	6%	8%	6%	69%	65%	71%	66%
Vance-Granville CC	3,420	16%	16%	15%	11%	44%	42%	47%	52%	5%	5%	5%	5%	66%	62%	67%	68%
Wake TCC	16,748	11%	9%	8%	9%	49%	53%	52%	51%	8%	9%	10%	9%	68%	70%	70%	69%
Wayne CC	3,335	18%	14%	15%	14%	43%	49%	50%	50%	7%	6%	7%	9%	67%	69%	72%	73%
Western Piedmont CC	2,824	19%	15%	16%	17%	48%	52%	56%	53%	5%	4%	5%	5%	73%	72%	77%	75%
Wilkes CC	2,410	19%	14%	15%	15%	45%	50%	54%	51%	7%	5%	6%	6%	70%	69%	75%	72%
Wilson CC	1,754	18%	14%	16%	16%	41%	47%	49%	47%	9%	5%	6%	5%	68%	66%	71%	68%

## H: CLIENT SATISFACTION WITH CUSTOMIZED TRAINING

### Description

Percentage of clients receiving specialized training programs and services through Customized Training and Small Business Centers satisfied with training.

### Source

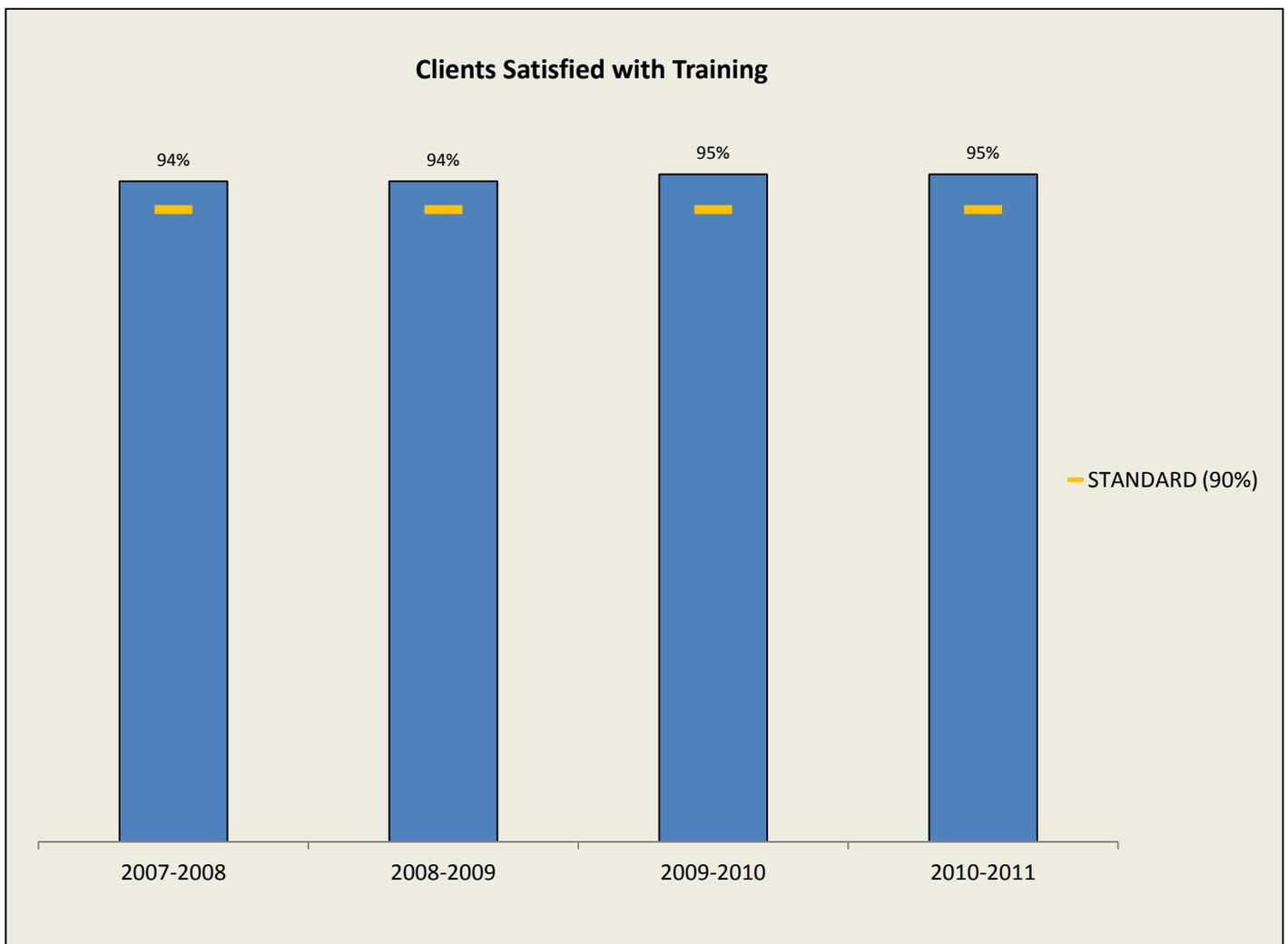
Surveys administered to clients receiving services through Customized Training Program projects and Business & Industry Support training activities, and from Small Business Centers were administered by colleges to determine level of satisfaction with training. The data is submitted annually to the System Office at the end of the fiscal year. Satisfaction for each of these surveys are based on a five point scale with satisfaction being based on the highest two points.

### Performance Standard

90% of clients receiving specialized training programs and services through Customized Training and Small Business Centers will be satisfied with training.

### Results

For 2010-11, all 58 community colleges met this standard. The college results ranged from a low of 90% to a high of 100%. The aggregate result for the system was 95%.



## H. CLIENT SATISFIED WITH CUSTOMIZED TRAINING PROGRAM 2010-2011

	SMALL BUSINESS CENTERS		CUSTOMIZED TRAINING PROJ AND BUSINESS & INDUSTRY SUPPORT		AGGREGATE % EXCELLENT & VERY GOOD*			
	RESPONDENTS	% EXCELLENT & VERY GOOD	RESPONDENTS	% EXCELLENT & VERY GOOD	2010-2011	2009-2010	2008-2009	2007-2008
<b>System Totals</b>	<b>36,723</b>	<b>95%</b>	<b>900</b>	<b>99%</b>	<b>95%</b>	<b>95%</b>	<b>94%</b>	<b>94%</b>
Alamance CC	508	95%	12	100%	95%	95%	94%	95%
Asheville-Buncombe T	556	95%	31	100%	95%	93%	93%	94%
Beaufort County CC	393	93%	23	100%	94%	94%	96%	96%
Bladen CC	193	98%	7	100%	98%	98%	99%	99%
Blue Ridge CC	1,178	92%	18	100%	92%	97%	93%	93%
Brunswick CC	229	93%	4	100%	93%	96%	95%	92%
Caldwell CC & TI	320	99%	8	100%	99%	91%	92%	95%
Cape Fear CC	1,340	94%	30	100%	94%	95%	93%	94%
Carteret CC	336	92%	9	100%	92%	93%	87%	88%
Catawba Valley CC	791	94%	10	100%	94%	96%	92%	95%
Central Carolina CC	1,061	92%	14	100%	92%	97%	96%	96%
Central Piedmont CC	1,180	90%	44	98%	90%	91%	93%	93%
Cleveland CC	419	93%	14	100%	93%	92%	94%	96%
Coastal Carolina CC	1,482	96%	12	100%	96%	95%	94%	93%
College of The Albema	1,086	91%	7	100%	91%	92%	92%	90%
Craven CC	775	99%	6	100%	99%	97%	96%	100%
Davidson County CC	152	89%	30	100%	91%	93%	93%	91%
Durham TCC	672	97%	12	100%	97%	94%	93%	90%
Edgecombe CC	211	96%	7	86%	96%	96%	95%	98%
Fayetteville TCC	1,164	95%	8	100%	95%	92%	93%	96%
Forsyth TCC	1,195	97%	23	100%	97%	95%	96%	96%
Gaston College	554	90%	24	100%	91%	97%	93%	98%
Guilford TCC	593	93%	11	100%	93%	94%	95%	80%
Halifax CC	880	95%	4	75%	95%	100%	94%	96%
Haywood CC	498	93%	6	100%	93%	93%	95%	93%
Isothermal CC	392	91%	20	100%	91%	95%	96%	86%
James Sprunt CC	1,064	100%	9	100%	100%	100%	100%	99%
Johnston CC	1,058	96%	22	100%	96%	94%	95%	98%
Lenoir CC	375	96%	5	80%	96%	95%	94%	95%
Martin CC	480	94%	4	100%	94%	94%	95%	93%
Mayland CC	389	95%	9	78%	94%	95%	96%	96%
McDowell TCC	206	100%	9	100%	100%	100%	100%	100%
Mitchell CC	465	94%	15	100%	95%	96%	93%	93%
Montgomery CC	465	95%	7	100%	96%	97%	93%	93%
Nash CC	927	95%	19	100%	95%	96%	92%	96%
Pamlico CC **	147	99%			99%	99%	92%	87%
Piedmont CC	481	94%	3	100%	94%	93%	92%	93%
Pitt CC	883	94%	32	97%	94%	95%	90%	92%
Randolph CC	410	94%	41	100%	95%	92%	94%	97%
Richmond CC	645	94%	45	100%	94%	100%	96%	89%
Roanoke-Chowan CC	524	96%	3	100%	96%	95%	95%	93%
Robeson CC	942	98%	31	100%	98%	94%	95%	96%
Rockingham CC	248	95%	12	100%	95%	94%	91%	92%
Rowan-Cabarrus CC	537	90%	29	100%	91%	92%	90%	93%
Sampson CC	253	95%	9	100%	95%	93%	83%	96%
Sandhills CC	1,059	95%	13	100%	95%	93%	96%	94%
South Piedmont CC	285	93%	11	100%	93%	94%	93%	94%
Southeastern CC	1,177	96%	1	100%	96%	93%	91%	92%
Southwestern CC	85	99%	6	100%	99%	94%	100%	100%
Stanly CC	359	96%	16	100%	96%	93%	92%	95%
Surry CC	545	97%	17	100%	97%	99%	98%	97%
Tri-County CC	84	94%	18	100%	95%	94%	98%	94%
Vance-Granville CC	713	96%	32	100%	96%	94%	93%	98%
Wake TCC	2,278	96%	14	100%	96%	96%	97%	97%
Wayne CC	500	98%	19	100%	98%	95%	95%	92%
Western Piedmont CC	313	95%	30	100%	95%	99%	97%	94%
Wilkes CC	354	97%	13	85%	97%	90%	96%	98%
Wilson CC	314	98%	12	100%	98%	97%	95%	95%

\* Did not include Customized Training and Business & Industry Support prior to 2009-10

\*\* For customized training, Pamlico is in consortium with Craven CC