#### DOCUMENT RESUME

ED 281 530

IR 051 870

AUTHOR Saracevic, Tefko; And Others
TITLE Experiments on the Cognitive

Experiments on the Cognitive Aspects of Information

Seeking and Information Retrieving. Final Report and

Appendices.

INSTITUTION Rutgers, The State Univ., New Brunswick, NJ. School

of Communication, Information, and Library

Studies.

SPONS AGENCY National Science Foundation, Washington, D.C. Div. of

Information Science and Technology.

PUB DATE Jan 87

GRANT 1ST-8505411

NOTE 577p.

PUB TYPE Reports - Research/Technical (143) --

Tests/Evaluation Instruments (160)

EDRS PRICE MF03/PC24 Plus Postage.

DESCRIPTORS \*Cognitive Processes; Decision Making; Flow Charts;

\*Online Searching; Questionnaires; Regression (Statistics); \*Relevance (Information Retrieval);

\*Search Strategies; Tables (Data); User Needs

(Information); Users (Information); User Satisfaction

(Information)

IDENTIFIERS Questions; \*Search Behavior; \*Search

Intermediaries

### ABSTRACT

This two-volume document describes a study which focused on characterizing the elements involved in information seeking and retrieving, particularly in relation to the cognitive decisions and human interactions involved in online information retrieval. The study objectives were to conduct experiments and observations, under conditions as close to real life as possible, related to: (1) the user context of questions in information retrieval; (2) the structure and classification of questions; (3) the cognitive traits and decision making of searchers; and (4) the comparative nature of the search of the same question by different searchers. Study results indicate that fluency in associations in English and in English idioms seems to be an important characteristic of more effective searches; that items retrieved in searches in which the searcher displayed results more frequently are more likely to be relevant, and that higher recall is achieved when outputs from several searchers are merged. Volume 1 describes the study background and presents the study methodology; basic background data; a summary of the results; and statistical analyses of study data organized according to the five variables of information seeker or user, question, searcher, search, and retrieved items. An executive summary, 2 figures, and 60 tables are included, as well as a 48-item bibliography. Volume 2 comprises nine appendices, including questionnaire statements provided by the users, raw retrieval results for each searcher and question, forms used in the study process, and study procedures and flowcharts. (RM)



# EXPERIMENTS ON THE COGNITIVE ASPECTS OF INFORMATION SEEKING AND INFORMATION RETRIEVING

U.S. DEPARTMENT OF EDUCATION
Office of Educational Research and Improvement
EDUCATIONAL RESOURCES INFORMATION
CENTER (ERIC)

- This document has been reproduced as received from the person or organization originating it.
- Minor changes have been made to improve reproduction quality.
- Points of view or opinions stated in this document do not-necessarily represent official OERI position or policy.

Final Report

for

National Science Foundation Grant IST-8505411

Tefko Saracevic
School of Communication, Information and
Library Studies
Rutgers, The State University of New Jersey
4 Huntington St.
New Brunswick, N. J. 08903

Paul Kantor
Tantalus Inc. and
Department of Operations Research
Weatherhead School of Management
Case Western Reserve University
Cleveland, Ohio 44106

Alice Chamis\*
and
and
Donna Trivison

Matthew A. Baxter School of Library and
Information Science
Case Western Reserve University
Cleveland, Ohio 44106

\*\* Presently with Kent State University, Kent, Ohio Presently with Dyke College, Cleveland, Ohio

January 1987

BEST COPY AVAILABLE



## TABLE OF CONTENTS

Executive Summary .	••••••••		· · · · · · · · · · · · · · · · · · ·
Preface and Acknowl	edgements		xii
PART I. BACKGROUND			
1. INTRODUCTION	N: PROBLEM AND SIGNIFICANCE		ī
2. AIM, OBJECT	IVES, APPROACH		
3. RELATED STUI	DIES	•••••••	5
3.1 Review 3.2 Models 3.3 Empiri	ws g icāl Studiēs	•••••••	
PART II. METHODOLOGY	Ī		
4.1 Overvi 4.2 Inform 4.2.1 4.2.2 4.2.3 4.2.4 4.3 Charac 4.3.1 4.3.2 4.4 Search 4.5.1 4.5.1	ation Seekers and Context of Problem Intent Intent Internal Knowledge State Public Knowledge State teristics of Questions Structure of Questions Classification of Questioners Question Analysis Search Strategy Searching	of Information Seek	ing 10
5. MEASURES AND	INDICATORS		
5.3 <u>Indica</u> 5.4 Mēasur	ew tors of Information Seeking tors of Question Structure es of Searchers	and Classification	



		5:4.2 Searcher Experience	
	5.5	Measures of the Search as a Whole	
		5.5.3 Recall and Precision	
	5.6	5.5.5 Efficiency Measures	2:
	6. PROCE	DURES	3(
	6.2	Users, Questions, Evaluations Searchers	
		Searhing	
		Project SearchesQuestion Structure and Classification	
		Handling of Data	٠,
	7. SUMMA	RY LIST AND CODE BOOK FOR ELEMENTS IN THE STUDY	35
Part	III. BAS	IC DATA	
	8. BACKG	ROUND DATA ON USERS AND QUESTIONS	43
		Users	
		Questions Context	
	9. BACKG	ROUND DATA ON SEARCHERS	53
	9.1	Cognitive Scores 9.1.1 Overview	
		9.1.2 Remote Associates Test 9.1.3 Employee Aptitude Test	5 <b>4</b>
	9.2	9.1.4 Learning Style Inventory Online Background of Searchers	58
	10 2227	CIENCY CHARACTERISTICS OF SEARCHES	70
	IO. EFFI	TENCI CHARACIERISIICS OF SEARCHES	80
	11. ITEMS	RETRIEVED	- 73
	12. EFFEC	CTIVENESS AND OVERLAP OF SEARCHES	84
	12.1	Recall and Precision	



		Utility Measures	
13.	METHO	DS OF STATISTICAL ANALYSIS	101
		Introduction	
	13.2	Significance and Importance	104
		Regression Analysis	105
	13.4	Logarithmic Cross Ratio Analysis	
	13.5	Logistic Regression	111
14.	CONSI	STENCY OF JUDGES	112
	14.1	Consistency of Context Variables	
	14.2	Consistency of Judgments: Question Classification	
	14.3	Additional Data on Question Classification	118
15.	OVERLA	AP OF SEARCHES AND RESULTS	119
	:= :		
		Overlap Studies	
		When Searchers Agree	
	15.5	boes Search leim Agreement Exhiain Overlap:	12/
16.	DETERN	MINANTS OF RELEVANCE	129
	16.1	User and Context Variables	
	16.2	Impact of Question Characteristics	138
		Impact of Searcher Characteristics	
	16.4	Impact of Search Characteristics	
		16.4.1 Impact of Search Efficiency Variables	
	2% 2	16.4.2 Impact of Type of Project Search	
		The Cut Points for Cross Ratio Analysis	
	16.6	Summary of Statistical Tests Applied	162
17.		JSIONS	174
	17.1	Overview	
	17.2	User and Question Context	
	17.3	User Constraints on Questions	176
	17.4	Consistency and Estimate of Context by Searchers	
	17.5	Consistency of Judgment on Question Classification   Between Two Judges	_
	17.6	Impact of Question Classification Categories	
	17.7	Searcher Characteristics	
	17.8		
	17.9	Types of Searches 1 Overlap of Search Terms and Items Retrieved 1	
		Odds of Relevance in Retrieval of Duplicate Items ]	
		Recall and Precision	



17.13 Utility Assessment by Users	185
18. DISCUSSION	187
References	189
Appendices	



# LIST OF TABLE AND FIGURES

Tabl	e 8-1	Occupation of Users Submitting Questions for Searching	46
	<b>8</b> 2	Type of Work for Which Information Was Requested	46
	8 <b>-</b> 3	Summary of the Subject of Each of the 40 Questions	<b>47</b>
	8-4	Type of Search and Restrictions As Requested by the	50
	8-5	Summary of Values in Context Measures Assigned by Users in Relation to Their Questions	5İ
	8-6	Summary of Values in Context Measures Assigned by	5 <u>1</u>
	8-7	Summary of Values on Two Context Measures Assigned by Solution to Their Searches	52
	9-1	Code Numbers Used for Various Searchers and for Project Searches	59
	9-2	Cognitive Test Scores for All Searchers	50
	9–3	Distribution of Remote Associates Test (RAT) Scores for 6	1
	9-4	Distribution of Employee Aptitude Survey (EAS) Scores 6 for All Searchers	2
	9-5	Mean Scores for Learning Style Inventory (LSI) for All 6 Searchers	3
	9-6	Distribution of Learning Styles for All Searchers 6	4
Figure	9-1	Graphic Representation for the Combined Scores on the 6. Learning Style Inventory Placing Each Searcher in a Quadrant Indicating a Given Learning Style	<b>5</b>
Tablē	9-7	DIALOG Databases Ranked As Most Often Searched by 60 Searchers	6
	9 <del>-</del> 8	Frequency of DIALOG Searching by Searchers in the Study 6	7
	10-1	Efficiency Measures for Outside Searches	0
	10-2	Efficiency Measures for Project Searches	ĺ
	10-3	Efficiency Measures for All Searches	2



	11-1	Total Number of Evaluated and Not Evaluated Items	77
	11-2	User Relevance Judgements on All Items Retrieved and 7 Evaluated (including duplicates)	78
	11-3	User Relevance Judgements On Unique Items Retrieved 7 (excluding duplicates) For All Searches and For Outside Searches	79
	11-4	Retrieved and Evaluated Items for Each Question 8	30
	11-5	Range of Values, Mean, and Standard Deviation for All 8 Items Retrieved (including duplicates) By All Searches	12
	11-6	Range of Values, Mean, and Standard Deviation for 8 Unique Items Retrieved (excluding duplicates) By All Searches	3
	12-1	Range, Mean, and Standard Deviation of Recall and 8 Precision for All Searches	8
	12-2	Recall and Precision Range and Mean for the Nine 89 Searches on Each Question	9
	12-3	Range, Mean, and Standard Deviation of the Overall 9 Precision (QVH) for All Questions	Ī
Figure	12-1	Plot of Precision and Recall	<b>2</b>
Table	12-4	Utility Measures: Distribution of User Assignments to 93 Each Measure	3
	12-5	Range, Mean, and Standard Deviation of Utility Measures 92 Assigned by Users	4
	12-6	Values Assigned for Time Spent by the Users Evaluating 95 the Items Retrieved (UVA)	5
	12-7	Values Assigned as a Dollar Value of a Search by the 96 Users (UVB)	5
	12-8	Values Assigned by the Users to the Worth of a Search 97 (UVC)	7
	12-9	Values Assigned by the Users to the Contribution to the 98 Resolution of Their Problem by the Information Received	Š
	12-10	Values Assigned by the Users to Their Overall	)



12-11	Mean and Standard Deviation for the Degree of Overlap 100 in Search Terms and Items Retrieved for Searches for the Same Question
13 <b>-</b> 1	Overview of Data Files 103
13-2	Cutpoints for the Study of Cross-Ratio Analysis 108
14-1	Question Context Consistency
14-2	Consistency of Question Classification
14-3	Question Classification: Consistency
15-1	Agreement on Search Terms
15 <b>=</b> 2	Agreement on Retrieved Items
15-3	Overlap of Relevant/Partially Relevant Items 123
15=4.	Relevance of Duplicated Items
15-4.5	2 Odds of Relevance Versus Number of Times Retrieved 126
15-5	Scatter Plot of Search Term and Retrieved Item Overlap 128
16-1	Influence of User Variables on Relevance
16-2	Influence of User Variables on Relevance
16-3	Influence of Context Variables on Relevance 136
16-4	Cross Ratio Test: Impact of Question Characteristics 139
16-5	Cross Ratio Test: Impact of Searcher Characteristics 142
16-6	Logistic Model for Recall and Precision
16-7ā	Cross Ratio Analysis: Impact of Search Characteristics 149
16-7b	Cross Ratio Analysis: Impact of Search Characteristics 150
16-8	Linear Regression for Recall and Precision 152
16-9	Comparison of Statistics on Project vs. Outside 154 Searches
16-10	Analysis of Variance for Recall and Precision of 156 Project Searches
16-11	Influence of Multiple Retrieval on Relevance 159
16-12	Data Files 164



16-13	Program File	s	• : : : :		 		165
16-14	Example Cros	s-Ratio	Data	• • • • •	 • • • • •	• • • • • • •	 172



# EXECUTIVE SUMMARY Final Report on NSF Grant IST 85-05411

EXPERIMENTS ON THE COGNITIVE ASPECTS OF INFORMATION
SEEKING AND INFORMATION RETRIEVING
Tefko Saracevic, Paul Kantor, Alice Y. Chamis, Donna Trivison

The aim of the study was to contribute to the formal, scientific characterization of the elements involved in information seeking and retrieving, particularly in relation to the cognitive decisions and human interactions involved. The objectives were to conduct experiments and observations under as real-life conditions as possible related to: (1) user context of questions in information retrieval; (2) the structure and classification of questions; (3) cognitive traits and decision-making of searchers; and (4) different searches of the same question. Models and measures were developed to reflect the problem-solving approaches of users and searchers. In that, the study relates to problem oriented research in information science, cognitive science, and artificial intelligence.

The following aspects of information seeking and information searching were studied as grouped in five general classes of the entities involved:

- 1. User: effects of the context of questions and constraints placed on questions
- 2. Question: structure and classification assignments by different judges and the effect of various classes
- 3. Searcher: effects of cognitive traits and frequency of online experience
- 4. Search: effects of different types of searches; overlap between searches of the same question in selection of search terms and items retrieved; efficiency and effectiveness of searches
- 5. <u>Items retrieved</u>: magnitude of retrieval of relevant and nonrelevant items; effects of other variables on the chances retrieved items were relevant

Forty users each posed one written question related to their ongoing research or work. In addition, during an interview each user supplied a tape recorded statement on the underlying problem of his/her research. They also marked measures on the context of the question dealing with problem definition, intent, internal knowledge, and public knowledge estimate. Forty searchers were assembled: 36 so called 'outside' searchers who searched five or six questions based on the user's written question, three project or staff searchers who conducted four different types of searches ('project searches') and classified questions and one additional judge for question



v

classification. The project searches were based on: 1. the user's tape recorded problem statement only 2. taped problem statement plus the written question 3. terms from the written question only without elaboration, and 4. terms from the written question plus elaboration by thesaurus. Each searcher was tested on three cognitive tests: (1) Remote Associates Test (RAT) designed to test ability in making word associations; (2) One test from a group of test called collectively the Employee Aptitude Survey (EAS), the Symbolic Reasoning Test designed to test the ability to make deductive inferences from symbolic inequalities; (3) Learning Style Inventory (LSI) designed to characterize an individual according to preferred style of learning. Searchers also indicated a frequency of DIALOG use. Searching was done on DIALOG: a single DIALOG database was searched for each question.

Each of the 40 questions was searched by five outside searchers and four project searches. The output from these nine searches was merged into a union, i.e., duplicates were eliminated. The union was then sent to the user for evaluation. If the union exceeded 150 retrieved items, only the first (most recent) 150 items were sent to the user. This was done in order to avoid user overload and to ensure return. Users indicated whether each item was relevant, paritally relevant, or nonrelevant. Additionally, users scored five utility measures: time spent in evaluation, dollar value, worth of their time, contribution to problem resolution, and overall satisfaction. These evaluations were used as benchmarks for figuring precision and recall of the searches and for study of the other variables. All together 90 variables were defined.

For each question there were nine searches (five outside searches and four project searches), resulting in a grand total of 360 searches (200 outside searches and 160 project searches) for the 40 questions. The sum of items retrieved (counting search by search for 360 searches) before duplicates were eliminated included 8956 evaluated items, and after duplicates were eliminated, the total number of unique items was 5411. Of the 5411 unique items, 1343 or 25% were judged relevant by the users, 1448 or 27% were judged partially relevant, and 2620 or 41% were judged nonrelevant.

Statistical analyses in search of variables which could provide explanations of the observed search processes were done on two levels: search-wise and item-wise. On the search-wise level, impact on precision and recall was considered. On the item-wise level, impact of variables on the chances that retrieved items were relevant as opposed to nonrelevant was considered. For all except one analysis, relevant (R) and partially relevant (pR) items were considered together (i.e., R + pR). A summary of results follows. Wherever means are given, they should be interpreted with caution because no distribution was normal (bell shaped): all of the distributions were either skewed in one direction or had several peaks.

1. Users indication of question context. The context elements: (1) problem definition (how clearly defined), (2) intent



(how specific the intended use), and (3) estimate of public knowledge (probability that public information exists) had a significant impact on the chance of retrieval of relevant items. When a problem was considered well defined, a retrieved item was 17% more likely to be relevant; when intent was 'open to many avenues' there is a 27% decline in the chance a retrieved item was relevant; and when there was a high estimate of the existence of public knowledge, the chances for relevance increased 110%. High or low internal knowledge (estimate by the user of the extent of personal knowledge), the fourth user context measure, had no significant impact on relevance.

- 2. Users' constraints on questions. Specifications about language and years of publication had a significant impact on the chances that a retrieved item was relevant, while type of application and request for a precise or broad search did not. None of the variables had a significant impact on the precision of the union of retrieved items submitted to the user. (Comparative recall for given searches can be calculated, but recall for the question as a whole, i.e., for the union output, cannot be calculated because we do not know what relevant items were left in the DIALOG file). If the language was not restricted to English, chances for relevance were reduced by 37% and enhanced by 28% if there were no restrictions on year of publication. The mean precisions for various constraints were: by application: 50% for faculty research, 49% graduate study, 49% industry and 66% other; by language: English only 56%, any language 42%; by years: last five years 58%, no limit 48%.
- Searcher judgements of question context was compared with user judgements. There was substantial agreement on how well the problem was defined, followed by agreement on the specificity of the intended use. Agreement on estimates of the existence of public knowledge about the problem was low—users judged it considerably higher. User estimates of their internal knowledge about the problem was as expected higher than searcher estimates. Thus, to some degree, searchers are able to estimate user assessments of context. However, only intent and public knowledge had an effect on chances for relevance. When searchers assessed user intent as narrowly defined, an item retrieved was 32% more likely to be relevant. When searchers assessed substantial public knowledge, chances for relevance improved a small 11%.
- 4. Consistency of judgement on question classification between two judges. When given the same question to classify using a scheme developed for the study there was substantial agreement on a number of categories: (1) general subject domain of the question (number of DIALINDEX categories); (2) clarity of semantics and syntax; (3) specificity of the subject of the questions, and (4) constraints. There was poor agreement on: (1) specificity of the query about the subject of the question, and (2) complexity, or, the number of concepts involved in the question. Overall, question classification as specified seems to be valid, however, more consistency tests are needed.



- 5. Impact of question classification categories. There was some significant impact on retrieval of relevant items by questions that were judged high on clarity and high on the number of constraints and concepts. In other words, clearly structured questions, with a greater number of concepts and constraints significantly favor the chances of finding relevant items. Other categorizations showed little or no impact.
- 6. Searcher characteristics. Some cognitive traits showed positive impact and some negative impact on relevance of retrieved items. An item retrieved by a searcher with higher scores on the Remote Associates Test (English word associations, some of which were idiomatic) was 65% more likely to be relevant. Items were 11% less likely to be relevant if retrieved by a searcher scoring high on the Employee Aptitude Survey (deductive inference from symbolically expressed inequalities). Searchers categorized as having a mode of learning called Abstract Conceptualization (tends to learn by abstract thinking) had 25% improved chances for relevance, while searchers categorized as preferring a Concrete Experience style (tends to learn by doing) had 28% decreased chances for relevance. On combination scores of the learning style test, searchers who emphasize abstractness over concreteness had 28% improved chances for relevance. Therefore, searchers with higher language abilities (regardless of specific subject) and/or preferring an abstract style of learning have increased chances for relevance while searchers with higher mathematical-logical abilities and/or a concrete experience style of learning have decreased chances for relevance. Searchers who participated did searching as part of their professional functions, some more and some less frequently, however, frequency of DIALOG searching did not show a significant impact on chances for relevance.
- 7. Search efficiency characteristics. The most significant positive impact was observed in searches using more cycles. (A cycle is defined as a sequence of commands from selecting terms to displaying results, thus cycling involves the possibility of review and feedback.) Items retrieved by searches using a greater number of cycles were 25% more likely to be relevant than items from searches using fewer cycles. Significant negative impact was produced by: greater amounts of preparation time (items were 13% less likely to be relevant), greater total time (36% less likely) and more search terms (39% less likely). Thus, searchers that use more cycles, not overly much preparation and total time (including online) and not a great number of search terms have a better chance of producing relevant items. On the average per search there were: 15 commands, 3 cycles, and 10 search terms used after 10 minutes of preparation time, 12 minutes online time, and 22 minutes total time. Panges varied widely however. None of these search characteristics explained more than 5% of precison or recall for the search overall (the search-wise level of analysis). This is an example of the inability of a search-wise level of analysis to detect differences.
- 8. Types of searches. There was significant impact on recall and no impact on precision observed in the four different types of

searches (i.e., the project searches). Searches based on: (i) taped problem statement by user had 32% mean recall and 63% mean precision; (ii) written question statement plus elaboration by thesaurus had 25% mean recall and 61% mean precision; (iii) taped problem statement plus written question had 23% mean recall and 63% mean precision; and (iv) terms from the written question with no elaboration had 18% mean recall and 57% mean precision. The best performance was on searches done on the basis of a user explanation and discussion of his or her problem (taped problem statement) and worst when words from the written questions were used as terms without elaboration, as if they had been picked automatically.

9. Overlap of search terms and items retrieved. [Note: As recalled, each question was searched nine times: five 'outside searches' each done by a different searcher and four 'project searches' based on different sources for the search (see preceding point) done by staff searchers. Overlap was studied only for the five 'outside' searches, i.e., comparisons were made of the degree of agreement in selection of search terms and in items retrieved for each pair of five searches done for a question. The number of pairs compared was 800 = 5 searches per question X 4 comparisons for each search of that question (the search was not compared with itself) X 40 questions.]

There was a surprisingly low degree of agreement on selection of search terms between different searchers searching the same question. The mean agreement on search terms was  $2^{7}$ %, but the distribution was skewed toward the low end. In 20% of the comparisons, agreement was 10% or less and in 44% of the comparisons agreement was 20% or less.

The overlap in retrieved items for the same question by different searches was even lower than the overlap observed in selection of search terms: the mean was 16%; in 59% of the comparisons overlap was less than 5% and in 66% of the comparisons overlap was less than 10%. In retrieval of relevant items, in 59% of the comparisons overlap was less than 5% and in 64% of the comparisons overlap was less than 10%. Surprisingly, the substantial disagreement in items retrieved could not be explained by disagreement in search terms used. Only 2.5% of the variation in overlap of retrieved items could be attributed to overlap in search terms. These are some of the most surprising findings of the study.

10. Odds of relevance in retrieval of duplicate items. [Note: a question was searched by five different searchers. In this analysis, we studied duplicate retrievals, i.e., the same item retrieved by two, three, four, or five searches. In all previous and subsequest analysis relevant (R) and partially relevant (pR) items were considered together (i.e., R + pR). For this analysis, only the number of relevant items is being considered, excluding partially relevant items. This was done to sharpen insight into the odds for relevance.]

The more often an item was retrieved by different searches for the same question, the more likely it was to be relevant. For all



retrievals (those retrieved once and those retrieved more than once) the odds an item was relevant as opposed to nonrelevant were about five to ten. If an item was retrieved only once (out of a possible five searches) the corresponding odds were four to ten; items retrieved twice had an even chance of being relevant or nonrelevant; for items retrieved three times or more (i.e., three, four, or five times) the odds were quite favorable for relevance, 16 to 10. In other words, when an item is retrieved three or more times, the odds for relevance are much greater than the odds for nonrelevance. This we consider the most significant finding of the study.

- 11. Recall and precision. The mean recall and precision values for searches confirm similar figures from other studies. For 360 searches, the mean recall was 22% and mean precision was 57%. However, the next finding is contrary to many studies and contrary to the Cleverden Law: when recall was plotted against precision the two were not inversely related. To the contrary, when either recall or precision was considered as the independent variable, the other rose mildly. As precision rose so did recall (although not as much) or vice versa, as recall rose so did precision, also rather mildly. plot of recall and precision shows a large amount of scatter. The most important explanatory variable for precision was the user estimate of existing public knowledge--it explained 10% of the variance observed. The next variable, which explained 5% of the variance, was a searcher characteristic measured by the Remote Associates Test of word association\_ability. No other variable used passed the test for significance. For recall, only one variable was mildly significant: a combined score on the Learning Style Inventory which indicated an individual's emphasis of abstractness over concreteness as a learning style. This variable explained somewhat less than 5% of the observed variation. A low percentage of variation in recall and precision could be explained by variables used in this study. For the most part, we still do not know what variables have a large contributory effect on recall and precision.
- 12. Utility assessment by users. Four out of the five utility measures used in the study correlated positively with chances that a retrieved items was relevant while the fifth measure had no effect. Items in searches where the user considered the value of the search results above \$75 were 28% more likely to be relevant than items retrieved in searches valued below that amount. Where users indicated that the results were worth the same or more than the time they spent, the chances for relevance were 104% greater. Where users indicated a greater contribution made toward resolution of their problem, chances for relevance were 84% greater. Where users indicated a higher degree of satisfaction, chances for relevance were 73% greater. In other words, relevance of items submitted and user utility scores seem to be parallel, indicating the possibility that relevance and utility as measures are not very different from each other.
- 13. Two levels of statistical analysis. Of the two levels of analysis used, the item-wise analysis (based on relevance of items retrieved) showed more power for explanation and insight than the



search-wise analysis (based on precision and recall). While the item-wise approach is common in biomedicine, this is the first time, to our knowledge, that it was applied in information science. Results recommend its use.

This study addressed the question of what is happening in information seeking and retrieving. The results beg further studies for verification, explanation, and generalization based on confirmed experimental evidence.

Implications of this study are many. They extend to future research, education and training of searchers, professional practice, guidance of users, and most importantly, to design and improvement of human-system interfaces. To be successful, design of future intelligent human-system interfaces and intelligent information systems will need to take into account results from studies such as this one because the human-system interface must first be based on the human part of the equation and then on systems and technology.



#### PREFACE

The aim of this report is to present in some detail the data and results of a study investigating a variety of aspects related to questions, searchers, and searching, in the context of information retrieval systems. The study is a part of a larger effort whose collective aim is to contribute to a formal or scientific characterization of the elements involved in information seeking and retrieving, particularly in relation to cognitive decisions and human-system interactions.

This larger effort is divided into three parts or phases. The first phase (NSF grant IST 80-15335, conducted from 1981-83) was a methodological investigation devoted to development of models, methods, and measures suitable for collection of data and observation of a series of variables involved in information seeking and searching. The second phase involved the study presented in this report (NSF grant IST 85-05411 and a 1985-86 DIALOG grant for search time, conducted 1985-86). This phase was devoted to testing of the aforementioned models, methods, and measures and a series of quantifiable observations made under as real-life conditions as possible. The third phase (planned for study in 1987-88) will be devoted to an exhaustive analysis of collected data and search protocols in order to describe the nature and objective patterns (if any) in searching and in the relation between questions and answers as evaluated by users in order to make recommendations for the design of advanced human-information system interactions and for increased system intelligence.

As such, this study and the larger effort responds to an urgent need for more research and more scientific evidence related to information seeking and searching. Online searching is an ever growing activity. New information systems, such as expert systems, new technologies and interfaces will increase the realm of users, searchers and uses. Unfortunately all this growth in professional practice and the widening of technological applications has not been accompanied by a commensurate effort in research. In this area, science is lagging far behind practice and technology. While there are a number of related research studies (enumerated in the bibliography) concentrated in information science and artificial intelligence, the whole area of scientific study of human information seeking and searching of questions and question-answering and the human-system interface is barely beyond infancy. We are all asking the same question: What evidence do we have and can we collect that will give us some scientifically supported insight into what is really going on in these processes?

The present study has produced a wealth of data that in itself is a considerable and even unique research resource. Our idea is to exploit further this data and provide open access to this data to all who desire to use it further (and, of course, have resources to do so). To this end we have prepared this final report in two parts. The first part contains descriptions of methods, results, and

xii

conclusions. The second part is composed of a set of appendices containing as much of the 'raw' data as we could reasonably reproduce. The rest of the data in machine-readable form is deposited with the complete project archive reproduced at two universities: Case Western Reserve University (contact Paul Kantor) and Rutgers, The State University of New Jersey (contact Tefko Saracevic). The first part, containing results, can be read without the appendices. In other words, the first part stands on its own and the appendices are an invitation for verification, replication and further in-depth studies.

To our knowledge, this is the largest project of its kind anywhere, using the largest number of real users (40) and real questions (40), real professional searchers (40), real operating databases and a real operating information system (DIALOG). The number of items retrieved and evaluted by the users for relevance to their question (5411) is also among the largest (if not the largest) of any similar study, including tests of retrieval systems.

Still, we cannot claim generalizations beyond our sample, any more than any other similar study has been able to claim. We have not done a random selection of searchers, users and questions in the United States or whatever universe. However, we can offer our observations with the hope that other studies, particularly replications, may confirm, refute and/or enlarge upon our observations.

## Organization of the Report

As mentioned, the report is organized in two volumes. This volume contains the text, while the second volume contains the Appendices including: written question statements provided by the users, 'raw' retrieval results for each searcher and question, forms used, and the procedures and flowcharts of the study.

The discussion is organized around the five entities or classes of variables of interest in this study:

- 1. Information seeker or user
- 2. Question
- 3. Searcher
- 4. Search
- 5. Retrieved items

Part I provides the background for the study: an introduction with a definition of the above entities; a summary of the study's aim, objectives, and approach; and a review of the literature. Each successive part is organized along the five entities of the

**xiii** 

study.

Part II is devoted to methodology. The description of the models, measures and procedures used is given in the order of the entities as listed above.

Part III contains the basic data giving background data on users and searchers, and a summary of results pertaining to efficiency and structure of searches, number of items retrieved and their evaluation and the resulting effectiveness of searches.

Part IV is devoted to statistical analysis. It contains a chapter describing the methods used for analysis and three chapters on results: one on consistency of judges in assigning question classification, and assessing context of questions, another on overlap in search terms and results among searchers, and the longest one rehearsing the correlation of variables among the various entities in terms of how they affect retrieval of items judged relevant by users.

Part V contains conclusions and a discussion of results with implications for practice and research.

#### Acknowledgements

Chapters 13 to 16 were written by Dr. Paul Kantor and the data analyzed by Tantalus Inc.

A large project such as this owes gratitude to a number of people and institutions:

- Science and Technology, Program in Information Technology for financial support
- ... To Dr. Harold Bamford, project officer at NSF for his guidance and many critical, but extremely helpful remarks
- ... To DIALOG Information Systems for providing a grant for search time and for advice on a variety of technical set-ups
- ... To the 40 users for their considerable voluntary involvement in submitting questions, interviews about underlying problems and evaluations of items retrieved. The participation of all users in all tasks and returns was 100%
- ... To the 36 outside searchers who agreed to participate in the project and provided not only their professional skills, but also their goodwill and valuable feedback
- ... To Dr. Alice Chamis, the project manager, who guided the project and all of the varied technical details involved from the

beginning to the end with great success

- ... To Dr. Paul Kantor and Tantalus Inc. for setting up and conducting the statistical analysis and for the great patience in explanation of complex analyses to all who would listen
- ... To Dr. Donna Trivison, assistant project manager, for judicious conduct of day-to-day business and for shepherding volumes of data
- ... To Dr. Elizabeth Logan and Dr. Nancy Woelfl for participating in the set-up of the various studies and for technical advice on measures and testing
- ... To Dr. Jun-Min Jeong and Dr. J. J. Lee for programming.

Tefko Saracevic, Principal Investigator

NOTE: Additional experiments and analyses were performed after the completion of this Final Report, thus they are not reported here. The whole study, including the additional data and analyses is reported in a series of three articles in the <u>Journal of the American Society</u> for Information Science.



#### PART I. BACKGROUND

## 1. INTRODUCTION: PROBLEM AND SIGNIFICANCE

While there is great variety in the design and operation of retrieval systems and a great many variables interact to affect system performance, the set of variables that deal with: (i) the nature of questions, (ii) the context of information seeking, and (iii) the conduct of searching, can and do affect performance to the extent that they spell the difference between failure and success regardless of the design of the system.

The problems associated with processes and variables of information seeking and searching are the most complex of all the problems involved with retrieval systems, because of an overriding influence of the cognitive aspects. The cognitive dimension predominates in interactions between humans and information systems. Yet and even more importantly, it is the least researched of all the dimensions of information retrieval systems of all types. The context of requests involves a host of variables in information seeking and the handling of requests involves a host of variables in information retrieving. Fidel and Soergel [1-1] provided a list of over 200 such variables grouped in eight broad classes.

Of interest to this study are five general classes of variables or entities that deal with the:

- 1. Information seeker or user a person who: (i) is confronted with a problem on the basis of which a question is formulated, (ii) provides a context for the question; and (iii) produces the ultimate evaluation of the retrieval results.
- 2. Question a specific text of a request by the user for information submitted to an information system.
- 3. Searcher a person performing the necessary question analysis, formulating the search strategy and conducting the search. User and searcher could be the same, however, in this study we have been concerned with intermediary searchers, i.e., information professionals who perform searching on behalf of others.
- 4. Search the process of question analysis, construction of search strategy, and conduct of searching in order to retrieve items as potential answers to a question.
- 5. Retrieved Items the records retrieved from a database(s) in whatever form the database allows for (e.g., abstracts) and the user or searcher specifies; all or some of the retrieved items are provided to a user as potential answers.

Investigation into the nature and behavior of variables in these five classes—the information seeking and information retrieving variables—is a significant area of study for at least four reasons:

- 1. Contribution to knowledge Investigations into the construction and experimental verification of models involving information seeking and information retrieving are an important contribution to the empirical foundations of information science in general and information retrieval in particular.
- 2. Design of information systems By necessity the design of all retrieval systems and particularly of those that attempt to incorporate a certain amount of intelligence and/or natural language has to be based on certain assumptions about human information seeking and relations between questions and answers. More often than not the source for these assumptions is intuition or guessing, rather than scientific evidence. More solid scientific evidence on the cognitive aspects of information seeking and searching is urgently needed for improvement of existing systems and designing future systems, particularly in the area of human-systems interaction.
- 3. Guilance to information seekers (in the conduct of effective and efficient searching) This includes training of information professionals as searchers and many aspects of transparency for system-user interface. The present state of such guidance leaves much to be desired. Scientific evidence on the nature of the searching process can definitely help improve this critical area.
- 4. Relation to cognitive science and artificial intelligence—Problems addressed here are closely related to studies of question answering[1-2]. However, as Graesser remarked, the various different fields investigating questions are rather isolated from each other and a multidisciplinary study of questioning is necessary. This was an attempt to study questioning in an interdisciplinary manner as called for. This is especially significant for expert systems.



## 2. AIM, OBJECTIVES, APPROACH

The aim of the study, as mentioned in the preface, was to contribute to the formal, scientific characterization of the elements involved in information seeking and retrieving, particularly in relation to the cognitive decisions and human interactions involved.

The objectives were to conduct a series of experiments related to the:

- 1. Context of questions in information retrieval as provided by the user posing the question
- 2. Structure and classification of questions
- 3. Cognitive traits and decision-making of searchers
- 4. Comparative nature of the search by different searchers of the same question.

The study concentrated on applying and testing the models, methods, and measures developed in the preceding study (mentioned in the Preface). These together with some of the underlying concepts were elaborated in a number of articles and reports [2-1 to 2-12] and are summarized in Part II.

The approach taken was to use as real-life situation as possible, rather than to build laboratory systems and situations and test them. This approach has obvious strengths and weaknesses. The major strength was elimination of artificialities and smallness of scale built in by necessity in the laboratory approach. The weakness was the difficulty in imposing controls and the impossibility for allowing for some parts of the real-life situation, especially where several searchers are searching the same questions. The users were real in the sense that they posed questions related to their research or work at hand. The users were not paid for their time, but the search was provided free. The searchers were real in the sense that searching is a part of their professional function. The searchers were paid for their searches. The searching was real in a sense that the existing databases on DIALOG were used. The control was that all the searching was done under the same conditions, using the same search tools, equipment, and protocols. No other restrictions were placed on the searchers or search time.

However, for control purposes there were two major restrictions. First, searching for one question by different searchers involved only one and the same database. Searchers did not choose the database, project staff chose the database according to the close connection between the subject of the question with a given database. In real life more than one database may be searched, but we could not control independent selection. Second, searchers did not have access to users for an interview about the question. Users provided an elaborate statement of the question, together with an indication of



Section 1 Section 1 Section 1 Section 1

the type of search and restrictions wanted (see Appendix A) and each searcher was given that statement. There was no way that we could control the interview of five different searchers with the same user. Besides, the power of interviewing was not under investigation. Thus we used the approach of doing the searching without an interview, an approach that is not uncommon in real-life as well.

While we label our studies as experiments, they are not experiments in the narrow and scientific sense of testing a randomly selected sample under controlled conditions with a well defined hypothesis. These are experiments in a proader scientific sense involving observation of the behavior of a population under conditions which were as controlled as possible. Because this was not a random selection of users, questions, searchers, and information sources the power of statistical conclusions is different. The conclusions pertain to the sample. Generalizations should be treated with caution and as hypotheses for further testing. However, the sample used may not be atypical as found in the general population of information users and searchers.



## 3. RELATED STUDIES

#### 3.1 Reviews

Several excellent reviews have appeared recently on topics related to this study, thus our own review can be brief. The most extensive is the review by Belkin and Vickery [3-1] on interaction in information retrieval systems. While they have found a large literature dealing with interactions in a variety of systems from document retrieval to knowledge-based systems, they also found that the number of scientific studies included was relatively low and results not well cumulated. Many models have been suggested, however, the methodological problems in testing these models are serious. A major conclusion is that "...research has not yet provided a satisfactory solution to the problem of interfacing between the end-user and large scale databases."

Because there are many factors involved in human interaction with retrieval systems, a considerable amount of research has been devoted to the study of user characteristics in general and psychological factors relevant to human behavior during user-system interaction in particular. Dervin and Niles [3-2] reviewed the former studies and Borgman [3-3] the latter. Dervin and Niles point out the changing paradigm in user studies and advocate more objective studies. Borgman, in concentrating on the review of psychological problems, concluded: "...some of the research results have advanced our theoretical understanding of the interaction between human and computers, and in the process have added to the general body of behavioral knowledge." She suggested that further research is needed to study why information systems are hard to use and how they can be improved. She adds that an expansion of the study of cognitive models is needed as well as studies on how to apply results to system design and to user training.

In earlier reviews, Bates [3-4] noted a clear absence of research comparing strategies which could influence searcher performance and Fenichel [3-5] suggested that research should be directed towards understanding the nature of user-system interaction, and "...what is actually happening at the man-machine interface of online systems."

It is most indicative that the conclusion of all of the reviews of the literature on the human-system interface in general and online searching in particular are similar, despite different orientations of the reviews and different backgrounds of the reviewers. The literature is large, there are numerous models, inventories of variables, and description and prescription of processes suggested. However, there is still a remarkable paucity of empirical evidence, controlled observations and experimental studies. As a result, as yet we do not have clear ideas supported by evidence about such aspects as:



- ...What cognitive traits have significant effect on searching for information in particular and on human-system interaction in general?
- interface, how much and how significantly do they differ, and what accounts for the difference?
- ... What makes a "good" search and searcher?

The significance of these and similar questions for the design of future and more intelligent information systems and human-system interfaces cannot be overemphasized. The studies addressing these questions with supporting evidence are still in an exploratory stage. This study is one of them.

#### 3.2 Models

A number of models have been suggested involving the context of information seeking, questions, and the search process. The term "model" is used here broadly to include classic models as well as an inventory of variables and descriptions or prescriptions of processes. Some representative models are reviewed here.

Already mentioned is the exhaustive list of variables by Fidel and Soergel [1-7]. This long list of over 200 variables grouped into eight broad categories illustrates the complexity of online searching.

The context of information seeking received considerable attention in modeling. For a long time the predominant concept around which models revolved was the concept of information need; we shall mention Taylor's work [3-6] as representative of this school of thought. Slowly modeling changed to that of problem orientation, viewing the problem behind the question rather than information need as central to the information seeking context. The work by Belkin [3-7] is representative of the problem oriented school of thought, which has increasingly borrowed notions and approaches from cognitive science. The study reported here belongs in this category.

The nature of questions, as reviewed by Graesser and Black [1-2], has been a subject of study in a number of fields from philosophy and logic to computer science and artificial intelligence. Librarianship has many works on classification of questions, some going back over 50 years [3-8]. More recently, the whole area of questions and questioning became an intensive area of study in artificial intelligence because of its importance to natural language processing, question-answering systems, and expert systems. The book by Graesser and Black is representative of work in this area. So is the pioneering work by Lehnert [3-9]. Among other things, she provided a novel classification scheme for questions. The work on questions in artificial intelligence is innovative, but it also

demonstrates that the progress in this area is slow and incremental. The reported study is complementary to this work in artificial intelligence.

A number of works in information science have been devoted to modeling and description of the search process, these range from simple flowcharts to complex analysis of the elements and steps involved. Here are some representative works:

- ...elements and tactics in question analysis and search strategy, Bates [3-10, 3-11]
- ...types of search strategies, Markey and Atherton [3-12]
- ...definition and principles of user interviews and search processes, Soergel [3-13]
- ...identification of heuristics and tactics that are applicable to a wide range of search problems, Harter and Peters [3-14]

Most of the descriptions in these studies have been inferred from observations of professional practice or describe desires to improve practice and make it more standardized. Remarkably few models have been put to a scientific test.

## 3.3 Empirical Studies

The same of the control of the same of the

The factors affecting online searching and human-system interface have been studied in a number of experiments in which data were collected under (more or less) controlled conditions. Here is a list of representative topics in such studies:

- ...di ferences in searching and in search results as affected by various degrees of searching experience, Fenichel [3-15]
- ...relationship between some given cognitive characteristics or educational level of searchers and type of searching and/or search results, Brindle, Bellardo, Woelfl [3-16, 3-17, 3-18]
- process, Penniman, Fidel, Oldroyd and Cetroen [3-19, 3-20, 3-21, 3-22]
- \*\*\* effects of the type of training received by searchers, Borgman [3-23]
- effects of various types of search questions and various user goals on searching, Rouse and Rouse [3-24]

Some of the conclusions resulting from these studies were:

...modification of search strategy during searching is very



important, but most searchers do not use the interactive capabilities of online systems

- searcher training and experience affect search results, but searchers with little training often do quite well
- ... searchers differ considerably in searching the same question
- ...there are no conclusive cognitive or psychological traits of searchers that are associated in a significant way with search results.

The study reported here is closely related by type to the empirical studies reviewed above. It is building on these studies.



#### PART II. METHODOLOGY

#### 4. MODEL

### 4.1 Overview

The model used here concentrates on these aspects:

- 1. The information seekers or users as a source of questions asked of information systems, and the context involved in terms of: (1) underlying problem, (11) intent, (111) internal knowledge state, and (iv) public knowledge estimate
- 2. The question in terms of its structure and classification in several categories
- 3. The searcher in terms of several cognitive traits as exemplified by results from standard tests and several indications of searching experience
- 4. The search in terms of various measures related to structure, efficiency and effectiveness and the degree of agreement among searchers
- 5. The items retrieved in terms of their evaluation as to relevance by the user and the degree of overlap among searchers.

The various measures and indicators applied in the study characterize the state of one or more elements in the model.

# 4.2 Information Seekers and Context of Information Seeking

Quite obviously there is more to a question in information retrieval than the words in the text of the question. The information seeker or user has a set of internal cognitive and knowledge states or elements and a set of external environmental conditions that affect everything connected with information seeking. Of the possible factors explored by a variety of investigators (see literature review) we have selected four to explore their effect:

- 1. Problem underlying the question
- 2. Intent for use of the information
- 3. Internal Knowledge State of the user
- 4. Public Knowledge Estimate of the user



The essence of defining and delimiting the information sceking context in the above way is its problem orientation. Problem solvin has been a topic of research in cognitive science for a considerable time [4-1]. Problem approach coupled with internal knowledge states has also been used in theoretical and experimental studies related t different information system designs by Belkin and associates [4-2]. Furthermore, the problem approach is explicit in the information processing model, the mainstay of cognitive science [4-3]. Thus, this approach to modeling of information seeking has a wide application within information science, cognitive science and artificial intelligence.

### 4.2.1 Problem

Problems facing information seekers are at the root of all information retrieval requests. In other words: no problem, no request. In the framework of information retrieval, a problem can be defined as an unknown in a work or situation. Problem signifies that which causes difficulty in finding or working out a solution.

The resolution of problems requires information on the basis of which decisions can be made and actions undertaken. Such information can be obtained in many ways. One way is to obtain or deduce it from the body of existing public knowledge. The obvious implication follows:

information retrieval is applicable only for the type of problems for which there is already a solution (or a partial solution) in the existing body of public knowledge or for which a solution could be deduced from such knowledge, unless, of course, the exercise is undertaken to prove that public knowledge on a given topic does not exist.

To learn more about problems we can borrow from research in cognitive science [4-4]. In problem solving research a problem is said to exist when (a) at a given state, (b) it is desired to be at another state, and (c) there is no clear way to get from (a) to (b). Thus, a problem involves givens (a given state at the outset), goals (a goal or desired state), and a mechanism presenting obstacles to change from a given to a goal state. Either of the states could be well defined or poorly defined, leading to four possible categories: (i) the best case: well defined given and goal state; (ii) the worst case: poorly defined given and goal state; and the cases in between (iii) well defined given and poorly defined goal state, and (iv) vice versa.

### 4.2.2 Intent

di 1941, serve Malaton, serve di 
In submitting a question to a retrieval system an information seeker inevitably has some purpose in mind for the use of the



information. The intent (in the framework of information retrieval) can be defined as a planned or prospective use of information, including constraints, if any, on that information. In other words, in making requests information seekers have some preconceived ideas about:

- ...the use of the information in respect to the problem
- ... the amount of time and effort they are willing to spend in absorption of or deduction from the information
- ...the <u>informational value</u> characteristics in information responses they deem highly desirable: completeness, precision, reliability, timeliness, novelty, confirmation, etc.
- ...the form characteristic of responses deemed most desirable as to the language, source, formulation and the like
- how much are they able or willing to spend on responses (if not provided free of direct charges)

The intent in information retrieval and the goal state in problem solving as discussed above are related elements. However, they are treated separately because the information seeking intent can be a very specific aspect of problem solving, exclusively devoted to the use of supplied information within the broader context of a goal in problem solving. For instance, the intent of an information request may be to provide a bibliography for a thesis, as opposed to the broader goal of solving the issues raised in the thesis.

Information intent could be convergent, where a type of response is specified, or divergent, where the kind of responses are unspecified. The convergent divergent classification is not a dichotomy, but a continuum. The importance of a recognition of these types of intents is because intents on different ends of the continuum may have significantly different effects on performance.

## 4.2.3 Internal Knowledge State

un California de Santa de California de Cali

People ask questions because they don't know something or they want to confirm something. Either case deals with their state of knowledge. In the framework of information retrieval, internal knowledge state is a personal variable referring to the degree of knowledge an information seeker has about the problem at hand and/or the request arising from the problem. This element could be more accurately (but less popularly) described as the extent of an information seeker's ignorance about the problem or request. Belkin [4-2] (21led this an Anomalous State of Knowledge and as mentioned developed an information retrieval procedure based on it.

Internal knowledge state involves many aspects related to



cognitive structures and processes: how knowledge is stored, organized, associated, retrieved and changed in one's mind. Research in cognitive science is devoted to these questions [4-3 through 4-5]. Unfortunately, in information retrieval up to now little use has been made of the relevant theories or findings from cognitive science. The model here explicitly recognizes this element. The degree of internal knowledge of an information seeker about the problem and/or the request at hand has potential for considerable influence on search performance and conduct. At issue is the difficult question: how to represent a knowledge state to be useful for retrieval?

## 4.2.4 Public Knowledge Estimate

Public Knowledge is the recorded knowledge on a subject in the public domain; in the context of information retrieval it refers to the literature on a subject (where 'literature' is broadly interpreted to include all types of records in any medium).

People ask questions of information systems within the framework of public knowledge. This involves a number of aspects such as: their perception of what is (or is not) in the public knowledge about the problem at hand; their perception of (or their familiarity with) the organization of public knowledge; their relation to public knowledge about the problem at hand (e.g., an active contributor); their notion about what they can get from public knowledge, and so on.

The internal knowledge state of an information seeker is measured against public knowledge. The approach to information seeking by a user may be influenced considerably not only by the internal knowledge, but also by a perception of, or knowledge of existing public knowledge, and/or the gaps, inaccuracies, and inadequacies in that knowledge.

Furthermore, such a perception about public knowledge may greatly influence the evaluation of the effectiveness of the information system.

## 4.3 Characteristics of Questions

## 4.3.1 Structure of Questions

As a rule, requests in information retrieval consist of three basic elements: a lead-in, a subject, and a query. The <u>lead-in</u> is not directly searchable; it consists of phrases such as: "I am interested in information about..." The <u>subject</u> (or subjects) is (are) the central concept(s) of the search. The <u>query</u> is the specific aspect asked about the subject. For instance:



What are the advertising expenditures of the auto industry?

LEAD-IN

**OUERY** 

SUBJECT

It is hard if not impossible to search a request which does not have both, subject and query elements present. But the structure can be more complex. For instance, in a request:

- ... there can be several subjects and/or queries
- ...the subject and/or query may have modifiers for more specific or alternative concepts
- ...a query may be implied by the lead-in, in which case the lead-in makes for presupposition of so called world knowledge (e.g. "What are quarks?" Subject: quarks; query: What are definition of).
- ...there may be additional elements which are not modifiers but are constraints on output (e.g. "... only in English").

The more complex structure of requests can be represented as:

	-		_	-	_
[j	t	<b>-</b> - <b>-</b> - <b>-</b> - <b>-</b>			1
i.ead-in	Modifier(e)	Oursel (100)	Modifier(s) Subje	<del></del>	
acaa III	marrier (a)	daer A ( res )	modifier(8) and de	CC(S)	Constraint(s)

## 4.3.2 Classification of Questions

It is not uncommon to hear searchers describe given questions as: "complex," "specific," "very general," "difficult," "unsearchable," "unclear," and the like. In such cases searchers are (possibly even unwillingly) applying certain general attributes to classify questions. While no generally accepted classification of requests in information retrieval exists, it is of practical interest to specify certain attributes which could be used to classify or describe requests. Five such attributes are suggested here by which requests could be classified.

- 1. <u>DOMAIN</u>: The general subject area or topic of the request.

  <u>Categorization</u>: by subject; done on the basis of some
  existing subject classification.
- 2. CLARITY: The degree (or lack) of ambiguity and possibility for more than one interpretation.

  Categorization: clear/unclear; done on the basis of ambiguity in respect to:
  - 1. semantics meaning of terms in request
  - 2. syntax logical relation between terms
  - 3. context the problem, intent, and internal knowledge state underlying the request.



3. SPECIFICITY: The hierarchical level in the meaning of terms and ultimately the whole request.

Categorization: from high to low specificity; done by categorizing terms on a continuum from very specific (object language) to very general (meta language):

META

META

OBJECT

**OBJECT** 

OUERY

SUBJECT

- 4. COMPLEXITY: The number of search concepts, their modifiers and/or constraints in a request.

  Categorization: from high to low complexity; done in terms of counting of search concepts and possible permutations.
- PRESUPPOSITION: The implied (not explicit) conceptual aspects derived from sharing of common sense or world-knowledge indicated by linguistic devices. For instance "What is..." implies request for definition; "Where is..." is a request for location; "When was..." is request involving a time element, etc.

  Categorization: The most common conceptual presupposition in information retrieval requests involve: (i) existence or verification, (ii) identity or definition, (iii) quality, (iv) relation, (v) number, (vi) location, and (vii) time; done on basis of examination and application of world knowledge.

We have selected to study two aspects:

- 1. The consistency of judges in determining the structure of questions and in categorizing questions for clarity, specificity, complexity and presupposition
- 2. The effect of these characteristics on search performance.

## 4.4 Searchers

What factors have a signi icant impact on searchers' decisions and thus on retrieval effectiveness and efficiency as well? The answer is not yet clear. Several studies reviewed above have addressed the question, but there have been too few studies to provide fully tested answers. Furthermore, several dozen papers about the topic have been written, extrapolating from experience and common sense. Derived from these studies and papers, here is a summary of elements that have a significant impact on searchers' decisions:

\*Organizational environment: nature of the institution; nature of information seekers' group; managmeent policies; technical



aspects such as setting, tools, and resources available.

\*Financial considerations: pricing policies of database producers and vendors; type of charging or cost recovery policies in the organization; cost consciousness. (Being overly obsessed with costs generally leads to a decrease in retrieval performance and thus, paradoxically to lower cost effectiveness.)

- \*Information retrieval knowledge and competency: among the most important are:
  - ...degree of knowledge about information retrieval systems and processes in general
  - ... familiarity with specific databases and their tools;
  - ...competency in the mechanics of searching, e.g., commands, use of technology involved;
  - ...type, breadth and depth of education and training
- \*Subject Knowledge: degree of knowledge about the subject being searched, particularly the subject vocabulary and information soruces. Knowledge of language: semantic associations, syntactic tranformations, writing norms and styles.
- \*Cognitive factors: a variety of factors which have a positive effect on retrieval performance and level of effort are:
  - ... ability to make linguistic associations;
  - ... ability to reason symbolically;
  - ... ability to think in a logical and analytical manner.

While recognizing all of these factors in this study we have concentrated only on a certain set of cognitive characteristics of the searcher and to some extent on the subject knowledge of the searcher, as they effect effectiveness and efficiency of retrieval.

We have selected to explore the effect on search performance of the following cognitive traits of searchers:

- 1. the ability to make inductive inferences through word association
- 2. the ability to make deductive inferences through symbolic reasoning
- 3. the style or mode in acquiring and using information in problem solving and learning

Clearly, these are not the only cognitive traits that may be of



importance in searching. They have been selected as plausible candidates. The whole area of investigation has barely begun, thus any selection of traits is explorative in nature.

# 4.5 Search

There are a number of ways that the elements or subprocesses in a search have been described and classified. A common way is to distinguish among:

- 1. Question analysis: procedures that deal with decisions on terminological, semantic and pragmatic (contextual) aspects of a question in preparation for searching, including determination of appropriate information sources.
- 2. Search strategy: procedures that deal with decisions on syntactical and logical aspects of searching, incorporation of constraints, if any, and determination of appropriate tactics related to a desired level of effectiveness and/or efficiency.
- 3. Searching: the physical conduct of the search, including the system, using appropriate protocols and obtaining the output.

# 4.5.1 Question Analysis

were a sole of the later of the con-

Question analysis involves a set of procedures by which:

- ... possible ambiguities in a request are clarified
- ... search concepts are identified and expanded upon
- ...if possible and necessary an interview or negotiation is conducted with an information seeker
- ...and the search concepts are translated into terminology acceptable to (or dictated by) a given database(s). This also implies a previous selection of database, if necessary.

In this study we have concentrated on two aspects:

- 1. Selection of terms for searching and the degree of agreement in term selection by different searchers searching the same question based on the written question statement and using any tools as desired.
- 2. Differences among the search statements based on different sources for search term selection, namely:
  - (1) from a tape recorded problem statement by users, but



without recourse to the written question statement

- (ii) from a taped problem statement and the written question statement
- (iii) from the written question statement using only the words in the question as search terms without any further elaboration
  - (iv) from the written question statement plus terms from an appropriate thesaurus for elaboration

Aspect 1. was done by "outside searchers" and aspect 2. as the four "project searches" (1)-(iv).

# 4.5.2 Search Strategy

As mentioned, question analysis deals with semantics, pragmatics and source selection while search strategy deals with syntax, logic, constraints, and tactics. The end result of question analysis is a set (or sets) of search terms appropriate for a question and database(s). The end result of search strategy is a search statement (or statements) incorporating appropriate logic and possible constraints, and oriented to some level (or levels) of performance. The process could be dynamic in that during the search any aspect (terms, logic, constraints, tactics, etc.) may change based on some type of feedback.

Search strategy involves for a given search statement the selection of:

- 1. Logic: connections between terms expressed by Boolean operators (AND, OR, NOT).
- 2. Scope: the number of classes of search terms. Determines which of the original search concepts are to be used in a given search statement.
- 3. Exhaustivity: the number of elaborated search terms within each class. Determines which of the related terms are to be used for a search term.
- 4. Constraints, if any: the elements of a request not related to terminology and specific to non-subject features of a given database (language, years, source, etc.)

In addition, search strategy involves selection of search tactics.

In the information retrieval framework search tactics refer to the specification of a search statement in correspondence to: (i) a desired level of performance, (ii) the inherent nature of a request and its context, and/or (iii) prescriptions and restrictions imposed



by a specific data rse. Tactics are influenced by an estimate of the effect on performance of given elements incorporated in a search statement. Tactics are also influenced by an estimate of the 'best' way to approach the search for a request.

Three types of search tactics are prevalent in contemporary practice:

- 1. Tactics oriented toward achievement of certain levels of recall or precision.
- 2. Tactics oriented toward cycles in searching which are most appropriate for a given type of request, that is, toward separating and combining discrete elements of a search statement and using different types of commands during the search.
- 3. Tactics dictated by the nature of a specific database in relation to a given request.

The three types of tactics can be used in conjunction with each other, they are not at all mutually exclusive. In all fairness, a fourth type of contemporary tactic should be mentioned: the random tactic. These are tactics used without any conscious effort or rationale for an expected search performance.

In this study we have selected to study the performance of given searches formulated by different searchers as a whole, as indicated by effectiveness and efficiency measures. In particular we have also been interested in effect of cycles.

#### 4.5.3 Searching

As mentioned, searching involves the physical conduct of the search, including the establishment of contact with a given information system, use of the equipment, appropriate protocols, downloading if necessary, etc. While we have recognized that the physical conduct of a search involves a number of variables, we have chosen not to study any of them. We kept searching (environment, equipment, protocols, etc.) constant for all searchers, except for variations in DIALOG system response time which was beyond our control.

#### 4.6 Items Retrieved

Output from a search may be called by a number of names: references, answers, documents, abstracts, displays, etc. We have chosen a neutral label, "items retrieved," to designate the output for a search, that is, the individual records retrieved from a database in response to a question. While databases provide



different format options for each item retrieved, we have chosen to use the full database record of each and every item retrieved. Thus, "items retrieved" were full records. In most of the databases searched for the project, full records included bibliographic information, index terms and/or classification, and an abstract. This policy resulted in the most accurate possible user evaluations and built a database of 5411 evaluated items retrieved in machine readable form.

Clearly, the choice from among formats available in various databases could be a variable affecting decisions and evaluations by searchers, but we have chosen not to study these. We have concentrated on the relevance of items retrieved as judged by the users and on the dependence of the probability of relevance on other variables as described above and as further elaborated in the next chapter.



#### 5. MEASURES AND INDICATORS

#### 5.1 Overview

Not only are the variables under observation in this study very difficult to measure, but the measures themselves are a matter of considerable concern. For the most part, measures of performance and indicators of the state of any entity are not standardized nor are the criteria for basing the measures fully agreed upon. With this in mind, we have used measures that have beed widely applied, such as recall and precision. For variables that have no universally associated measures or indicators we have developed our own. In these cases, we have used a Likert-type scale with five points to indicate the degree of agreement, likelihood, or least to most of some property.

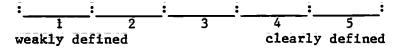
System performance or processes are generally evaluated for effectiveness (how well did a system perform in respect to what it was designed to do) and efficiency (at what costs and in what amount of time did it operate). We measured both effectiveness and efficiency, however, we concentrated on effectiveness.

## 5.2 Indicators of Information Seeking Context

Five Likert-type scales have been used to obtain an indication of the information seeking context first from users and then also as perceived by searchers.

#### 1. PROBLEM DEFINITION SCALE

"In your opinion and on a scale from 1 to 5 would you describe you problem as weakly defined or clearly defined, with 1 being weakly defined and 5 being clearly defined."

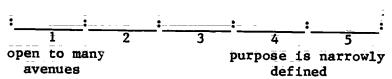


#### 2. INTENT SCALE

"On scale from 1 to 5, would you say that your use of this information will be open to many avenues, or, for a specifically defined purpose, with 1 representing open to many avenues and 5 representing a specifically defined

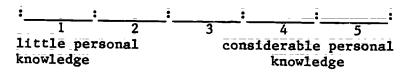


purpose."



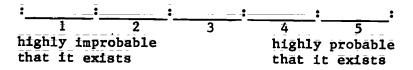
# 3. INTERNAL KNOWLEDGE SCALE

"On a scale from 1 to 5, how would you rank the amount of knowledge you possess in relation to the problem which motivated this request."



#### 4. PROBLEM-PUBLIC KNOWLEDGE SCALE

"On a scale from 1 to 5, how would you rank the probability that information about the problem which motivated this research question may be found in the literature."



The forms on which these indicators were recorded are Forms 7, 8, 9 and 10 as reproduced in Appendix H.

In addition the user was asked on the question request form (Form 5):

1. Do you want a precise or broad search?

3 - precise

4 - broad

2. Type of application of this research:

5 - Undergraduate study

8 - Industrial

6 - Graduate study

9 - General

7 - Faculty research

10 - Other (please specify)

3. Do you want to place restrictions on the language of publication of the articles retrieved?

ll - English only



12 - Any language

4. Do you want to restrict the years of publication of the articles retrieved?

13 - Last 5 years

14 - No limits

15 - Other, specify 19\_\_ to 19\_\_

5. If you are familiar with the DIALOG databases, please indicate those that would be appropriate for your question 16 \_\_\_\_\_\_ 17 \_\_\_\_\_ 18 \_\_\_\_\_

# 5.3 Indicators of Question Structure and Classification

In the analysis for structure of the questions the following function components were used:

(Lead-in) (Modifiers) (Query or Queries)

(Modifiers) (Subject(s))

(Constraints)

An example of this structure applied to a specific request follows:

What are the advertising expenditures of the automobile industry?

(lead-in) (modifier - query) (modifier - subject)

In the <u>classification</u> of categories the following indicators and Likert-type scales have been used:

## A. DOMAIN:

Indicate the number of DIALINDEX categories

#### B. CLARITY:

- -. .

1. Semantics (meaning of terms)







	2. Synta	x (rela	tion bet	ween term	(B)	
	<u>:</u>	_ <b>:</b>		;		<u>:</u>
	unclear					clear
Ĉ.	SPECIFICIT	Y:		v		
	query 1,	ëtc.:				
	<u>:</u>	_:	:	:	:	<b>:</b> 5
	meta				o	bject
	subject	l, etc.	•			
	: O meta		_:	<b>i</b>	<sup>;</sup> ō	5 bject
D.	COMPLEXITY	<b>:</b>				
	Number o	f search	concept	8		
	Number o	fconst	raints		· · · · · · · · · · · · · · · · · · ·	<u></u>
Ē.	PRESUPPOSI	rions:				
	Total nu	nber	<del></del>			·
	Number/p		ransfera cess			

These indicators are reproduced in Form 11, Appendix H, as they were used by the searchers.

# 5.4 Measures of Searchers

#### 5.4.1 Cognitive Tests

To study the three cognitive traits as indicated above (inductive inference, deductive inference, and learning style) three tests were administered to each searcher (further described in Chapter 9):

1. Remote Associates Test: measures the ability to make inductive inferences, specifically, the ability to infer the missing members of word sets. Given sets of three stimulus words, subjects are required to fill in the fourth and missing member of each word set by inferring some property, element, or characteristic that the stimulus words have in



common. The test instrument used was developed by Mednick and Mednick [5-1] and has been applied and tested for 15 years. In essence this is a word association test.

2. Symbolic Reasoning Test: measures the ability to make deductive inferences based on symbols. Each item in the 30 item test specifies a relationship of A to B to C and requires a 'true,' 'false,' or 'don't know' conclusion about the relationship between A and C, e.g.,

# A > B < C therefore A > C : T F Don't Know

The Symbolic Reasoning Test is test 10 of a larger battery of 10 well known tests called the Employee Aptitude Survey developed by Ruck and Ruck [5-2]. It has been applied and tested for 20 years. In essence, this is a test involving inequalities.

3. Learning Style Inventory: designed to measure an individual's preference for each of the four basic modes of learning: Concrete Experience; Reflective Observation; Abstract Conceptualization; and/or Active Experimentation. Each mode represents a characteristic method of acquiring and using information in learning and solving problems. The respondent describes his/her style of learning by ranking sets of four words representing each of the basic abilities, such as in this example:

I learn by: Feeling - Watching - Thinking - Doing

The test instruments to be used are those by Kolb [5-3]. The inventory has been applied and used for 10 years. In essence this test places a participant in a grid of learning styles and/or their combinations.

The test instrument cannot be reproduced here because they are copyrighted and sold on request.

#### 5.4.2 Searcher Experience

 $\{(\hat{x}, y_1) \in \{y_1, y_2, y_3, y_4, \dots, y_n\}\}$ 

A searcher questionnaire (Form 3 Appendix H) contained questions reflecting a searcher's experience in online searching:

"1. How often do you search DIALOG? (Please circle the best estimate.)

5-Daily, 4-Twice a week, 3-Once/week, 2-Twice/month, 1-Less

2. Refer to "List A - Selected Databases" (attached) and please indicate those databases that you search most often, in order of decreasing use. Below each database code indicate how often you search it, using the same codes as in Question



2 above.

Databases used most often

CODE: \_\_; : etc.

3. Frequency of use of the above databases.

\_\_: etc.

4. Now please refer to "List B - Thesauri" (attached) and indicate those most important to you when you search.

CODE: \_\_:\_:\_: : etc."

# 5.4.3 Measure of Overlap in Search Terms

This measure indicates for each pair of searchers the degree of agreement or overlap in selection of search terms in searching of the same question. However, because there may be differences in how Searcher 1 agrees with Searcher 2, from how Searcher 2 agrees with Searcher 1 the measure is asymetrical (e.g., Searcher 1 uses two terms, and Searcher 2 uses six terms; the two terms of S1 are also used by S2, but S2 has four more terms, thus S1 is in 100% agreement with S2, but S2 is only in 33% agreement with S1). The overlap or agreement measures for search terms are:

$$S_{1\rightarrow 2} = |S_1 \cap S_2| = \text{no. of search terms in common}$$

$$|S_1| = |S_1 \cap S_2| = \text{no. of terms used by Searcher 1}$$

$$|S_2\rightarrow 1| = |S_1 \cap S_2| = \text{no. of search terms in common}$$

$$|S_2| = |\text{total no. of terms used by Searcher 2}$$

These measures can be used to construct a matrix for a whole group of searchers to study the distribution of overlap in search terms for the group as a whole.

# 5.4.4 Measures for Overlap in Output

t de la companya de

This measure indicates for each pair of searchers the degree of overlap in retrieved items for the search of the same question. The overlap measure for output parallels the measure for the overlap or degree of agreement in search terms. It is calculated in the same way except that either the total number of retrieved items or else the number of relevant items retrieved is substituted for the number of search terms. Since the formula is the same as shown in the preceeding section, it is not repeated here. Both overlap measures are asymetrical and both are used by arranging data into a matrix.

# 5.5 Measures of the Search as a Whole

# 5.5.1 Criteria for Effectiveness Measures

Two of the most often used criteria for evaluating the effectiveness of a search have been used:

- 1. Relevance: the degree of fit between the request and the retrieved item. The criteria of "aboutness" is used.
- 2. Utility or pertinence: the degree of actual usefulness of answers to an information seeker. The criteria used is the value to the information seeker.

In this study both relevance and utility have been established by the users. Relevance, as defined, involves judging the relatedness of the question with that of each retrieved item provided. Utility on the other hand involves judging the degree of satisfaction with the total search (i.e., with all items provided collectively) or the degree of aggregate impact of the search results on resolution of the problem, and the fit with intent and internal knowledge.

# 5.5.2 Definition of Relevance

Concerning the judgement of relevance the following instructions and definitions have been provided to the users (Form 14, Appendix H):

"Each abstract should be evaluated according to its degree of relevance to the question you submitted for searching. The degree of relevance should be determined using the following three point scale:

RELEVANT - Any document which on the basis of the information it conveys is considered to be related to your question, even if the information is outdated or already familiar to you.

PARTIALLY RELEVANT - Any document which on the basis of the information it conveys is considered only somewhat or in some part related to your question or to any part of your question.

NONRELEVANT - Any document which on the basis of the information it conveys is not at all related to your question."



For the data analysis relevant and partially relevant items were combined into one class and nonrelevant items were left in the other. However, we provide raw data for each question, thus recalculation with any other combination can be done.

### 5.5.3 Recall and Precision

These are measures based on the relevance judgement of users where:

Precision = probability that a retrieved item is relevant

Recall = probability that a relevant item in the file is retrieved

These probabilities are estimated as follows for a given search:

Precision was No. of relevant items retrieved by the search
Total no. of items retrieved by the search

Recall = No. of relevant items retrieved by the search

Total no. of relevant items in the union of

items retrieved by all searchers for that question

Precision is easy to establish directly from the output of evaluated items for a search. Recall is not easy to establish, because it is never apparent how many items in a file are relevant to the question. Each question was searched by a number of searchers and types of searches. A union of retrieved items from all searches for the question was established (i.e., by merging all the outputs and eliminating duplicates) and sent to the user for evaluation. In this way the evaluated items from the union served as the benchmark of individual searcher recall. This presents a comparative rather than absolute measure of recall performance for any given search.

#### 5.5.4 Utility Based Measures

These are measures based on users expression of degree of satisfaction and value of the retrieved items as a whole. Recall and precision are universally used measures. Unfortunately, there are no such universally used utility measures, thus we had to etablish our own. The following questions were posed to the users (Form 12, Appendix H), which reflect utility based measures:

- "1. How much time did you spend reviewing these abstracts?\_\_\_\_\_
- 2. In an overall sense, if you were asked to assign a dollar value to the usefulness of this entire set of abstracts to you, what would that dollar value be?



\$ 	I	cannot	as	sign	ā	dollar	value

- 3. Could you rate your participation in this project and the information which resulted as:
  - 5 Worth much more than the time it has taken
  - 4 Worth somewhat more than the time it has taken
  - 3 Worth about as much as the time it has taken
  - 2 Worth less than the time it has taken
  - 1 Practically worthless
- 4. PROBLEM RESOLUTION SCALE On a scale of 1 to 5, what contribution has this information made to the resolution of the problem which motivated your question?

	_:	 	
iothing		substa	5
•			
contributed		contrib	ution

5. SATISFACTION SCALE - On a scale of 1 to 5, how satisfied were you with the results of the search?

diss	atisfied		sati	sfied"
1			 	
:		:-	 	:

# 5.5.5 Efficiency Measures

As mentioned, efficiency depends on the cost and time, or the level of effort used to perform a task or function. Costs cannot be directly measured in an experimental setting in a meaningful way. However, time and effort levels can be measured. When level of effort measures are available, cost can be estimated by applying appropriate unit cost figures for time of personnel, computer connect time, number of printed answers, and so forth.

The following efficiency or level of effort measures have been used for online searches:

- 1. Number of commands used by a searcher
- 2. Number of command cycles used by a searcher. A cycle is a set of commands in sequence from those used to select, combine, and/or expand terms to a command used to type (or view) the results. A cycle ends with display (type, print) of intermediate or final items retrieved for a set of preceeding commands.
- 3. Number of search terms used by a searcher searching a question



- 4. Online connect time used by a searcher in searching a question
- 5. Preparation time used by a searcher in preparing a search for a question
- 6. Total time used by a searcher (connect time plus preparation time)

# 5.6 Measures for Items Retrieved

The following simple measures of quantity were used:

- 1. Total number of items retrieved for a question by all searches consisting of the union or merged set (duplicates eliminated)
- 2. Total number of items evaluated by a user for a question. As explained in the section on procedures, when the size of the union of items retrieved for a question exceeded 150, only the first 150 were sent to the user for evaluation, thus the total number of evaluated items is lower than the total number of retrieved items
- 3. Number of items retrieved and judged relevant for a question, as evaluated by the user
- 4. Number of items retrieved and judged partially relevant for a question
- 5. Number of items retrieved and judged nonrelevant for a question
- 6. Overall precision the percentage of relevant plus partially relevant items based on the total number of evaluated items for a question

These quantities have been used to calculate the chance of retrieval of a relevant or partially relevant item as a function of some other variable. Thus, these simple measures of quantity when correlated with users, searchers, and search variables considerably expanded the range of observation beyond the rather restrictive recall and precision measures defined for searches alone.

We are able to examine the pooled data (involving the sum of the items retrieved for all searches without elimination of duplicates—this amounted to 8956 retrieved items) and study the influence of any variable on the chance that a retrieved item will be relevant or partially relevant.



#### 6. PROCEDURES

# 6.1 Users, Questions, Evaluations

On the basis of advertising and mass mailings about the project (see Appendix II), approximately 80 potential users responded and 40 were selected to participate in the project. Each of the 40 users:

... received a form (Form 4, Appendix H) with a short description of the project and a questionnaire about their availability

Request Form (Form 5) to record in writing their question statement and to provide information about desired search constraints (e.g., year of publication)

...participated in a tape recorded interview conducted by one of the project searchers in which the user described the problem underlying the question and the use intended. The tapes were not transcribed, but were used as is for project searches (described below).

...indicated the context measures during the interview (Forms 7 and 8)

...after searching, obtained a printout, in duplicate, of up to 150 items retrieved for evaluation. They indicated their relevance judgement for each item, returned the original and kept the copy for their own use

...filled out a questionnaire on Evaluation of Answers (Form 12) which among others contained the utility measures

To insure consistency of the process, the procedures for question handling and for interviews with users were specified in writing (see Procedure No. 1 and 2, Appendix I).

All the users completed all their tasks from start to finish. Thus user response was 100%. The users were not paid for their effort, but they received the search free of charge.

The 40 questions submitted by the users, together with their indication of desired search constraints are reproduced in Appendix A.

#### 6.2 Searchers

ENGLISH AND STREET OF THE SECOND STREET

A mass mailing about the study was sent to the members of the Northern Ohio Chapters of the American Society for Information Science, Special Libraries Association, and the Online Group.



Presentations about the study were made by the principal investigator and the project manager at the local meeting of these chapters. As a result we received an indication of interest from about 40 outside searchers, 36 of these eventually participated from beginning to end, completing all the tasks. The searchers were paid \$100 for their time. Each of the 36 searchers:

- ... received a description of the study
- ...was tested on the three cognitive tests described above
- and the other about their search experience (Form 2)
- presentation and in writing (Procedure No. 3, 4, and 6, Appendix I), including detailed instructions for using the equipment and software for log-in and downloading
- ... received 5 or 6 questions for searching exactly as each was received from the user in written form, together with the user's instructions for search constraints
- ...prepared a preliminary search strategy and recorded it on a form (Form 13)
- ...conducted the search and recorded the results. (The whole search was recorded on a disk and on a printout.)

There were no time limits placed on searchers, nor were any requirements placed on the search strategies they chose to prepare. This required extreme flexibility on the part of the project team, to accommodate to the searchers' schedules.

#### 6.3 Searching

Searching was done on DIALOG, the largest and most frequently used information vendor in the world. DIALOG supplies access for searching to over 150 databases. All searchers had extensive experience on DIALOG.

Each question was searched on one database only, selected by the study team on the basis of closeness of fit between the subject of the question and the subject coverage of the database. The searchers were assigned questions which matched their own subject and database experience, as reported, as closely as was possible. Thus for instance, searchers that search medical databases most often received medical questions. To control for any effect question order had on search results of a searcher, the order in which a question was searched by the five people who searched it was varied.

Searching was done on an IBM-PC and on a Compaq microcomputer.

(Compaq is IBM-PC compatible, using the same operating system, communication software, etc. Thus, for all practical purposes these were identical machines.) Both microcomputers had a Hayes Smartcom modem built in for telecommunication, and the Smartcom software was used for communication and for downloading. Appropriate commands were pre-programmed. With one stroke a series of instructions for log-in through any of the available carriers (DIALNET, TELENET, TYMNET, UNINET) was available; all procedural matters were reduced to macros for all of the searchers.

Searchers were scheduled according to their time availability, however, no more than two searchers could be accommodated at any one time because only the two identical micromputers were used.

#### 6.4 Project Searches

As mentioned, each question was searched by five outside searchers. In addition, there were four searches done in-house by the project staff. These additional searches were labeled project searches, and the staff searchers as project searchers. Thus, nine searches were done for each question: five by outside searchers and four by project searchers.

The four project searches were designed to study various types of searches resulting from different sources for the search strategy:

- Project Search 1: done on the basis of only the taped interview with the user describing the problem underlying the question and the intended use
- Project Search 2: done on the basis of the taped interview plus the written question statement
- Project Search 3: done on the basis of only the written question statement using only the terms in the written statement and no elaboration; (this approach is like an automatic language processor preparing the question for searching)
- Project Search 4: done on the basis of the written question statement plus elaboration using the appropriate thesaurus

The project searches were done by three project searchers. As mentioned, the three project searchers conducted the taped interview with the users. However, the project searches were arranged so that they were done by the project searcher who did not do the interview. Thus, each project searcher heard the taped interview for the first time when the first project search was done. Procedures for project searches are reproduced under Procedure No. 8 in Appendix I.

As mentioned, there were 36 outside searchers, three project



searchers, and an analyst used to test of the consistency of determinations of question structure and classification. Altogether there were 40 searchers involved. Each question was searched nine times (five outside searches plus four project searches) and there were 40 questions; thus altogether there were 360 searches performed. Looking at the number of searches another way, 40 questions received (1) five outside searches for a total of 5 X 40 = 200 outside searches; and (ii) four project searches for a total of 4 X 40 = 160 project searches. The 200 outside searches were divided among 36 outside searchers so that each person did five or six questions.

# 6.5 Question Structure and Classification

This part of the overall study had two objectives:

- 1. For questions in general, to test the consistency of application of a postulated structure and categorical classification
- 2. For the 40 questions which were part of the study proper, to provide classification into categories and to use the classifications as one of the variables

The consistency of assigning structure and classification was tested by having two judges assign, independently from each other, the appropriate function designations (lead-in, subject, query, modifiers, constraints) and categories (level of clarity, specification, complexity and presupposition). Two sets of questions were used to test this consistency:

- 1. The 40 questions used in the study proper
- 2. An additional 178 questions collected during the preceeding study (1981-83)

The two groups of questions and their classifications were treated separately, because the additional 178 questions had nothing to do with the study proper and were used only as additional supporting (or refuting) data for the test of question classification.

# 6.6 Handling of Data

A set of procedures was designed and programs were written for handling the variety of data obtained during searching. The flowchart of these procedures is presented in Appendix I. Briefly, the following was involved:

... The end result of each search was a list of accession numbers of items retrieved



- ... The accession numbers for retrieved items from nine searches for each question were merged and a union set created (duplicates were eliminated)
- 150 items were designated to be sent to the user for evaluation. This was done to make evaluation manageable for the user who if presented with an overwhelming output might have considered the task unreasonable, and rightly so, and may not have finished. Since all searchers had an equal chance to contribute to the retrieved set, including the first 150 items, there was no bias toward any searchers. DIALOG databases are organized on a last in/first out principle, thus the first 150 items represent the most recent additions to the databases and the literature.
- ... The full record of each item retrieved in the union set of 150 was downloaded from DIALOG onto floppy disk and then printed. In most cases this represented bibliographic data, indexing and/or classification and an abstract.
- ...To each item retrieved a line for evaluation was added:

  Relevant Partially Relevant Nonrelevant
  The printout and a carbon copy were sent to the user for evaluation. The user returned the original with his/her evaluation.
- ... These evaluations were recorded with the accession number of each item retrieved for a question to serve as the benchmark file against which the output for each search was compared.
- terms, commands, and cycles used for comparison with each other; in addition the preparation and connect times were recorded for each searcher.
- ...A large master data file was created containing data for each of the variables, i.e., user evaluation for each item retrieved by each search, utility measures for each question, efficiency measures for each search, context indicators, searcher characteristics, question classification indicators, etc.
- ... This master file was used as a basis for all statistical analysis by creating subfiles for each set of interacting variables (i.e., analysis questions asked) and then analyzing those using standard statistical analysis methods.

While some 20 programs were written to handle the data, at each step manual verification and editing was done to eliminate errors and resolve ambiguities.



#### 7. SUMMARY LIST AND CODE BOOK FOR VARIABLES

The 90 variables are presented in <u>Table 7-1</u>. The list of variables is organized by categories of entities as described in the preceeding sections. The following is given for each variable:

- 1. A code which was used in statistical analysis
- 2. Name
- 3. Short description of the measure or quantity defined
- 4. Source of the data

This list served as a code book in the study and is a major tool in statistical analysis and interpretation of the data. It is reproduced here in its entirety to provide a quick reference to variable descriptions. In the part of this report on the statistical analysis, there are repeated references to this code book.

# TABLE 7-1: DESCRIPTION OF VARIABLES FOR WHICH QUANTITATIVE DATA WERE COLLECTED AND THE CODE BOOK FOR STATISTICAL ANALYSIS

		CODE BOOK FOR STATISTICAL AVALISTS
ENTITY	CODE	NAME AND DESCRIPTION OF VARIABLE
RETRIEVED ITEM	1. ĒVĀL	Evaluations of Retrieved Items - A merged set of the full records of items retrieved by nine searches for each of the 40 questions was sent to the 40 users for evaluation. Each item was evaluated as either "relevant", "partially relevant", or "not relevant".
SEARCH	2. SVA	Number of Relevant Items Retrieved by a Search - Number of items retrieved by an individual search of a question and evaluated by the user as
	3. SVB	Number of Partially Relevant Items Retrieved by a Search - Number of items retrieved by an individual search of a question and evaluated by
	4. SVC	Number of Not Relevant Items Retrieved by a Search  Number of items retrieved by an individual search of a question and evaluated by the user as not relevant
	5. SVD	Total Number of Items Retrieved by a Search and Evaluated by the User - Total number of items retrieved by an individual search of a question
	6. SVE	and evaluated by the user  Items Retrieved by a Search but Not Evaluated by the User - Number of items retrieved by the individual search of a question but not evaluated by the user
	7. SVF	Total Number of Items Retrieved by a Search of a Question
	8. SVG	Search Recall - The percentage of relevant items retrieved by an individual search of a question in comparison to the total number of relevant items retrieved by all searches of the same question
	9. SVH	Search Precision - The percentage of relevant items retrieved by an individual search of a question in comparison to the total number of items the search retrieved which were evaluated
	10. SVI	Number of Commands Used in a Search - Total number of Dialog "select", "expand", "combine" and "type" commands used by a searcher searching a question
	11. SVJ	Number of Command Cycles Used in a Search - Total number of sequences of "select"/"combine"/"type"
	12. SVK	used by a searcher searching a question  Number of Search Terms Used in a Search - Search  terms "selected" by a searcher searching a  question. Search terms entered as a set number
		Janes



	i3. SVL	after an "expand" command were not counted.  Online Connect Time Used for a Search - The time spent online by a searcher searching a question, counted in fractions of an hour			
	14. SVM	Preparation Time Used for a Search - The time spent by a searcher preparing to search a question, counted in fractions of an hour			
	15. SVN	Total Time Used for a Search - The time spent by a searcher online added to the time spent offline preparing to search a question, counted in fractions of an hour			
QUESTION	16. QVA	Total Number of Relevant Items Retrieved for a Question - Of the total number of items retrieved by all searches of the question (the merged set), those evaluated as relevant			
	17. QVB	Total Number of Partially Relevant Items Retrieved for a Question - Of the total number of items retrieved by all searches of the question, those evaluated as partially relevant			
	18. QVC	Total Number of Not Relevant Items Retrieved for a Question - Of the total number of items retrieved by all searches of the question, those evaluated as not relevant			
	19. QVD	Total Number of Evaluated Items Retrieved for a Question - Of the total number of items retrieved by all searches of the question, those the user evaluated			
	20. QVE	Total Number of Not Evaluated Items Retrieved for a Question - Of the total number of items retrieved by all searchers of a question, those items the user did not evaluate			
	21. QVF	Total Number of Items Retrieved for a Question - The number of items in the union or merged set of all items retrieved by all searches of the question (eliminating duplicates)			
	22. QVH	Overall Precision - Percentage of relevant or partially relevant items for a question			
	23. UVA	Time Spent by the User Evaluating the Items - The user was asked on a questionnaire (Form 12), "How much time did you spend reviewing these abstracts?" The questionnaire (Form 12) was sent along with the retrieved items he or she received. Time spent evaluating was counted as hours and fractions of an hour.			
	24. UVB	Dollar Value Assigned - The user was also asked on the questionnaire (Form 12), "In an overall sense, if you were asked to assign a dollar value to the usefulness of this entire set of abstracts to you, what would that dollar value be?" (fill in the blank)			
	25. UVC	Worth Assigned - The user was asked on the questionnaire (Form 12), "Could you rate your			



26. UVD	participation in this project and the information that has resulted from it as: Worth much more than (5), worth somewhat more than (4), worth about as much as (3), worth less than (2) the time it has taken, or practically worthless (1)?"  Problem Resolution - The user was asked on the questionnaire (Form 12), "On a scale of 1 to 5, what contribution has this information made to the resolution of the problem that motivated your
27. ÜVE	question? Substantial contribution (5) nothing contributed (1)"  Satisfaction - The user was asked on the questionnaire (Form 12), "On a scale of 1 to 5, how satisfied were you with the results of the
28. PREBRD	search? Satisfied (5) dissatisfied (1)"  User Requested a Broad or a Precise Search - At  the time the user was given the opportunity to  submit his or her written question, he was asked  (on Form 5), "Do you want a precise search (3),
29. APPLN	or, a broad search (4)?  Application of Research - Also on Form 5, the user was asked, "Type of application of this research: undergraduate study (5), graduate study (6),
30. LANG	faculty research (7), industrial research (8), general (9), or other (10)."  Limit Retrieval by Language of Publication - On Form 5 the user was asked, "Do you want to restrict the language of publication of the
31. YEARGEN	articles retrieved? English only (11), or any language (12)"  Limit Retreival by Year of Publication - On Form 5 the user was asked, "Do you want to restrict the years of publication of the articles retrieved?
32. YEARSP1	last 5 years (13), or no limits (14)"  Limit Retrieval by Year of Publication from  On Form 5 the user had an option to specify a year
33. YEARSP2	of the oldest articles desired (fill in the blank) Limit Retrieval by Year of Publication to On Form 5 the user had an option to specify a year of the most recent articles desired (fill in the blank)
34. SUGDBI	Database Suggested by User (first choice) - On Form 5 the user was given an option to suggest a Dialog database (by name, i.e., DIALOG file number) for the search of his or her question
35. SUGDB2	(fill in the blank)  Database Suggested by User (second choice) (fill
36. SUGDB3	in the blank)  Database Suggested by User (third choice) (fill in the blank)

SEARCHER 37. FREQUIAL Frequency of Searcher's Use of Dialog - Before participating in the searching each searcher was



38. DBĀSĒI	asked on a questionnaire (Form 3), "How often do you search Dialog? Daily (5), Twice a week (4), Once a week (3), Twice a month (2), Less (1)" Dialog Database Used Most Often - On the questionnaire (Form 3) the searcher was asked to select, from a subject categorized list of 85 Dialog databases, the database he or she used most often. Answers were recorded as DIALOG file numbers.
39. DBASE2	Dialog Database Used Second Most Often
40. DBASE3	Dialog Database Used Third Most Often
41. DBASE4	Dialog Database Used Fourth Most Often
42. DBASE5	Dialog Database Used Fifth Most Often
43. DBASE6	Dialog Database Used Sixth Most Often
44. DBASE7	Dialog Database Used Seventh Most Often
45. FREQ1	Frequency of Use of Dialog Database Used Most
46 - <b>7</b> 77700	Often - On the questionnaire (Form 3) the searcher was asked how often he or she used the Dialog database used most often: Daily (5), Twice a week (4), Once a week (3), Twice a month (2), Less (1)
46. FREQ2	Frequency of Use of Dialog Database Used Second Most Often
47. FREQ3	Frequency of Use of Dialog Database Used Third Most Often
48. FREQ4	Frequency of Use of Dialog Database Used Fourth
49. FREQ5	Frequency of Use of Dialog Database Used Fifth Most Often
50. FREQ6	Frequency of Use of Dialog Database Used Sixth
51. FREQ7	Most Often Frequency of Use of Dialog Database Used Seventh
	Most Often
52. PROBDEF1	the user was asked (the response was recorded on Form 7), "In your opinion and on a scale from 1 to 5, would you describe your problem as weakly
	defined or clearly defined, with I being weakly
PA LIMINIA	defined and 5 being clearly defined?"
53. INTENTI	Intent by User - During the interview the user was
	asked (the response was recorded on Form 7), "On a scale from 1 to 5, would you say that your use of
	this information will be open to many avenues, or,
	for a specifically defined purpose, with 1 being
	open to many avenues and 5 being a specifically
	defined purpose?"
54. PROBKNO1	Problem-Public Knowledge by User - On a
	questionnaire (Form 8) presented to the user at
	the interview, he or she was asked, "On a scale
	from 1 to 5, how would you rank the probability
	that information about the problem which motivated this research question may be found in the
	literature? Highly improbable that it exists (1)



QUESTION AND

USER

55. INTKNO1

\*\*\* Highly probable that it exists (5)" Internal Knowledge of User - On the questionnaire (Form 8) the user was asked, "On a scale from 1 to 5, how would you rank the amount of knowledge you possess in relation to the problem which motivated this request: Little personal knowledge (1) ... Considerable personal knowledge (5)"

QUESTION AND PROJECT SEARCHER

56. PROBDEF2

Problem Definition by Searcher - The project searcher was asked after listening to the tape recorded interview with the user (the response was entered on Form 9), "In your opinion and on a scale from 1 to 5, would you describe the user's problem as discernible from the interview as

57. INTENT2

weakly defined or clearly defined?" Intent by Searcher - The project searcher was asked on Form 9 after listening to the taped interview, "On a scale from 1 to 5, would you say that the use of this information by this user will be open to many avenues or for a specifically defined purpose?"

QUESTION AND ALL **SEARCHERS** 

58. PROBKNO2

Problem-Public Knowledge by Searcher - The project searcher was asked (Form 9) and the searcher was asked (Form 10) at the time he or she prepared to search the question online, "How would you rank the probability that information about the problem which motivated this research question may be found in the literature? Highly improbable that it

59. INTKNO2

exists (1) ... Highly probable that it exists (5)" Internal Knowledge of Searcher - The project searcher was asked (Form 9) and the searcher was asked (Form 10), "How would you rank the amount of knowledge you possess in relation to the problem which motivated this request? Little personal knowledge (1) ... Considerable personal knowledge (5)"

Question Analysis - The following variables, numbered 60. through 81., relate to the analysis of the 40 research questions done independently by two different judges. Values for each variable for each question were determined by the judges and recorded on a copy of Form 11.

QUESTION CLASSI-FICATION (JUDGE 1)

60. CATEGORY Question Classification (Judge 1): Domain: Dialindex Categories - Using a copy of the categories of databases published by Dialog, the judge determined the subject categories appropriate for searching the question.

61. CLTYSEM

Question Classification (Judge 1): Clarity: Semantics - Was the meaning of the terms used in the written question clear? Unclear(0)...Clear(5).

62. CLTYSYN	Question Classification (Judge 1): Clarity: Syntax
	- Was the relation between the terms of the
	written question clear? Unclear (0) Clear (5).
63. CLTYAVG	Question Classification (Judge 1): Clarity Score -
	determined by adding the clarity: semantic score
	to the clarity: syntax score and dividing by 2.
64. SPECQURY	Question Classification (Judge 1): Specificity:
O TO DI LOQUEI	The state of the s
	Query - Were the query terms (query terms were
	determined using a special definition developed
	for the question classification process) meta
65. SPECSUBJ	terms or object terms? Meta (0) Object (5)
cancerate .co	Janes
	Subject - Were the subject terms (subject terms
	were determined using a special definition
	developed for the question classification process)
22 BAR 275 771	meta terms or object terms? Meta (0) Object (5)
66. SPECMEAN	Question Classification (Judge 1): Specificity
	Score - determined by adding the specificity:
	query score and the specificity: subject score and
<u> </u>	dividing by 2.
67. SERCONC	Question Classification (Judge 1): Number of
	Search Concepts - determined as a total number of
	concepts involved in the question
68. CONSTRAN	Question Classification (Judge 1): Number of
	Constraints - for example the years of
	publications desired
69. TRANSSER	Question Classification (Judge 1):
•	Presuppositions: Number Transferable to Search
	Process - knowledge presupposed by the question
70. FINAL	Question Classification (Judge 1): Final Summary
•	score - no value was actually attached as a final
	score

Variables 71. through 81. are a repeat of the question analysis variables just described except they relate to the second judge.

QUESTION	71. CATEG2	Question Classification (Judge 2): Domain:
CLASSI-		Dialindex Categories
FICATION	72. CLTYSEM2	Question Classification (Judge 2): Clarity:
(JUDGE 2)		Semantics
	73. CLTYSYN2	Question Classification (Judge 2): Clarity: Syntax
	74. CLTYAVG2	Question Classification (Judge 2): Clarity Score
	75. SPECQRY2	Question Classification (Judge 2): Specificity:
	•	Query
	76. SPECSUB2	Question Classification (Judge 2): Specificity:
		Subject
	77. SPECMEN2	Question Classification (Judge 2): Specificity
		Score
	78. SERCONC2	Question Classificatic (Judge 2): Number of
		Search Concepts
	79. CONSTR2	Question Classification (Judge 2): Number of
		Constraints
	80. TRANSER2	Question Classification (Judge 2):
		Presuppositions: Number Transferable to Search

81. FINAL2

Process
Question Classification (Judge 2): Final Summary

The following variables 82. through 90. were all derived from the three cognitive tests administered to the searchers.

SEARCHER Remote / 82. RAT ISTICS

Remote Associates Test

Remote Associates Test Score (Searcher) - The test was designed to measure verbal facility and verbal creativity. The test allowed 20 minutes for each individual to answer a possible 30 questions. Each question asked the person to supply a fourth word which related to each of three words which were given. Example: cookies, sixteen, heart, (sweet). The highest score possible was 30.

Employee Aptitude Survey

Employee Aptitude Survey Score (Searcher) - This was a test of symbolic reasoning. The person had 5 minutes to complete a possible 30 questions. Example: A > B < C, therefore, A > C. There were three possible answers: True, False, or? The

highest possible score was 30.

Learning Style Inventory

The test included 12 questions designed to allow a person to describe his individual learning style. The Learning Style Inventory was scored in parts as follow depending upon whether the person's learning style was characterized by Concrete Experience (feeling), Reflective Observation (watching), Abstract Conceptualization (thinking), or Active Experience (doing):

84 . CE	Learning Style Inventory (Searcher): Concrete
	Experience Score - ranging from 12 to 48.
85. RO	Learning Style Inventory (Searcher): Reflective
	Observation Score - ranging from 12 to 48.
86. AC	Learning Style Inventory (Searcher): Abstract
	Conceptualization Score - ranging from 12 to 48.
87. AE	Learning Style Inventory (Searcher): Active
	Experimentation Score - ranging from 12 to 48.
88. ACCE	Learning Style Inventory (Searcher): Abstract
	Conceptualization/Concrete Experience Score (AC
	minus CE) - ranging from +36 to -36.
89. AERO	Learning Style Inventory (Searcher): Active
	Experimentation/Reflective Observation Score (AE
	minus RO) - ranging from +36 to -36.
90. LSI	Learning Style Inventory (Searcher): Final Score
	(this score was not used as a variable for the
	present study).



#### PART III. BASIC DATA

# 8. BACKGROUND DATA ON USERS AND QUESTIONS

#### 8.1 Users

The study involved 40 users, each submitting one question for searching. This section contains summary data on the 40 users.

Table 8-1 breaks down the users by occupation. As can be seen, about 48% of the users were faculty, 37% were graduate students, and 15% were from industry. The table also lists the questions (by question number) associated with each group. Full text of each questions is contained in Appendix A and a short title is listed in Table 8-3.

Another way to characterize the users is to list the type of work the user was doing related to the question submitted as presented in Table 8-2. As can be seen, 35% of their work was done as faculty research, 42% as graduate study, 13% as industrial research, and 10% was general or other.

#### 8.2 Questions

Short summaries of the 40 questions are provided in <u>Table 8-3</u>. The table also indicates the question number assigned in the project and the DIALOG file number on which the question was searched. Full text of questions is in <u>Appendix A</u>.

Users had the choice of requesting various restrictions which could be applied to the search of their question. Table 8-4 provides a summary of user requests pertaining to level, language, and years to be searched, and DIALOG databases suggested.

As can be seen, for 90% of the questions, broad searches were requested; 63% requested articles in English language only; 63% placed no limits on year of publication retrieved; and 80% suggested no specific DIALOG file.

#### 8.3 Context

Each user assigned a value for the context measures pertaining to:

1. How well was their problem defined, from 1 (poorly defined) to 5 (well defined)



- 2. Was their intent well formulated, from 1 (open to many avenues) to 5 (narrowly defined)
- 3. What was the probability that public knowledge existed on the subject of their request from 1 (low level—highly improbable that it exists) to 5 (high level—it exists)
- 4. What was their internal knowledge on the problem giving rise to the question, from 1 (little personal knowledge) to 5 (considerable personal knowledge)

Values assigned to each question are given in Appendix A, together with the written statement of the question. Table 8-5 provides data on the cumulative scores for each of the five values over 40 questions. For example, it shows that 10 users indicated five (well defined) on their problem definitions. It also shows:

- ...58% of the users considered their problem quite well defined (top two scores)
- ...45% thought that their intended use could be close to "open to many avenues" (lowest two scores)
- ...60% indicated there was close to certainty that information requested can be found in public knowledge (top two scores)
- ...45% considered themselves quite knowledgable about the problem at hand (top two scores)

Project searchers were also asked to assign context values for each question they searched. (As mentioned, project searchers did four searches on the basis of: 1. Taped problem statement if users; 2. Taped problem statement plus written question statement; 3. Terms from the written question statement only (no elaboration); 4. Terms from the written question statement plus elaboration by thesaurus.)

The project searchers listened to the tape of the user's problem and intent and formed their own opinion of the context. In addition, they indicated their own Internal Knowledge about the problem at hand. The summary of this data is presented in Table 8-6 which shows:

- the problem underlying 50% of the questions was considered by the project searcher to be quite well defined, in contrast to 58% by the users
- ...intent was considered by project searchers as "open to many avenues" for 50% of the questions, in contrast to 45% indicated so by users
- ...for 30% of the questions project searchers indicated that there was close to certainty that information requested could be found in public knowledge, in contrast to 60% indicated so by the users



...for 85% of the questions, project searchers considered themselves having quite low knowledge about the problem at hand, whereas 45% of the users believed they possessed high knowledge and 10% low knowledge

Thus, there were differences, to varying degrees, between project searchers and users in their respective assessments of context questions. The differences were not large except in internal knowledge and the existence of public knowledge. Project searcher admitted to considerably lower internal knowledge than did the users about the problem at hand. But, that should be expected. User estimation of the existence of public knowledge was much greater than the estimation made by project searchers.

The outside searchers also were asked to complete two context measures: public knowledge (what is the probability of finding information on the request) and internal knowledge (how much do you know about the question at hand). They could not judge problem definitions and the intent scales becasue they did not hear the taped problem and intent statements. (The 36 outside searchers searched on the house they did not hear the taped problem and intent statements. (The 36 outside searchers searched on the house they did not hear the taped problem and intent statements.) Each question was searched by 5 searches for a total of 200 sear.

40 questions x 5 searches for a total of 200 sear.

5 the outside searchers provided 200 context scores.

Detai.

(public Lowledge and internal knowledge) as scored by 36 outside searchers while searching the 40 questions. As can be seen:

...in about 58% of the scores (for those who scored), the outside searchers believed there was close to certainty that the information requested could be found in public knowledge, in contrast to 60% of users for their questions and 30% of the project searchers

...in about 60% of the cases, cutside searchers considered themselves as having quite low knowledge about the problem at hand. In contrast, for 85% of the questions project searchers indicated low knowledge and 10% of the users indicated low knowledge while 45% of the users indicated high knowledge.

The measure on public knowledge where users, project searchers, and outside searchers gave their own estimate of the availability of information in public knowledge, showed the greatest disparity. Users thought almost the same as outside searchers, however, both differed significantly from project searchers.



Table 8-1

OCCUPATION OF USERS SUBMITTING QUESTIONS FOR SEARCHING (N users = 40)

Oc upation	Number of Questions Submitted	Question Number				
Faculty	1 <u>9</u>	Q005; Q009; Q011; Q013; Q016 Q017; Q019; Q020; Q021; Q024 Q026; Q027; Q028; Q029; Q030 Q031; Q032; Q034; Q036				
Grāduātė Students	15	Q001; Q002; Q003; Q004; Q007 Q008; Q010; Q012; Q014; Q015 Q018; Q022; Q025; Q033; Q035				
Industrial Affiliation	<u> </u>	Q006; Q023; Q037; Q038; Q039 Q040				
Total	40					

Table 8-2

a sinaka libaka

TYPE OF WORK FOR WHICH INFORMATION WAS REQUESTED (N questions = 40)

Type of Work	Number of Questions	
Faculty Research	14	
Grāduātė Studÿ	17	
Industrial Research	5 .	
General	1	
Other	Ŝ	



## Table 8-3

SUMMARY OF THE SUBJECT OF EACH OF THE 40 QUESTIONS TOGETHER WITH THE NUMBER OF THE DIALOG FILE ON WHICH THE QUESTION WAS SEARCHED

Question Number	
Q001	The relationship and communication processes between middle aged children and their parents (searched in DIALOG Filell)
Q002	Design, structure, and organization including overall integration of the acute care nursing department in the hospital (searched in DIALOG File218)
Q003	Stereotypes which affect the diagnosis of child abuse by health care providers (searched in DIALOG File64)
Q004	Effects of controlled lung hyperinflations, before and after endotracheal suctioning, on the cerebrovascular status of adults with severe closed head injuries (searched in DIALOG File154)
Q005	Rules-of-thumb, industry by industry (searched in DIALOG File148)
Q006	Prevention of carbon dioxide crystal growth on the interior surfaces of reactors (searched in DYALOG File6)
Q007	Factors which impede strategic human resource management (searched in DIALOG File75)
Q008	Effects of an aerobic interval training program on the physical and psycho-social health of menopausal women (searched in DIALOG File 154)
Q069	Alternatives for delivery of human services other than the classical model of individual casework in an agency based office (searched in DIALOG File37)
Q010	Motivations of adults choosing to discontinue chemotherapy (searched in DIALOG File154)
Q011	Psycho-emotional and psycho-social responses of parents and surviving siblings to an infant's death due to Sudden Infant Death Syndrome (SIDS) (searched in DIALOG File154)
Q012	Chemical reactivity of silicon carbide and silicon nitride ceramic powders at low (room) temperatures especially in



	aqueous environments (searched in DIALOG File13)
Q013	Definition and measurement of effectiveness in non-profit human service organizations (searched in DIALOG File15)
Q014	Changes in the function of hospital information systems due to the advent of prospective payment systems (searched in DIALOG File151)
Q015	Occurrences, causes, treatment, and prevention of retrolental fibroplasia (searched in DIALOG File154)
Q016	Retirement activities including pre-retirement indicators of retirement activity patterns (searched in DIALOG Filell)
Q017	Pumps and control systems for drug delivery in animal experiments and clinical applications (searched in DIALOG File5)
Q018	Managerial competencies especially as applied to physician-managers (searched in DIALOG Filel5)
Q019	Perceived impact of the 1977 Institute of Internal Auditors Standards (searched in DIALOG File75)
Q020	Presentation of financial statements, especially the disclosure requirement form of the SEC (searched in DIALOG File15)
Q021	Social support networks and the physical and mental health of never married older women (searched in DIALOG File37)
Q022	Space commercialization forecast (searched in DIAOG File108)
Q023	Sintered powder metal or powder metal parts infiltrated with copper or bronze (searched in DIALOG File32)
Q024	Meaning of the cat in Italian Renaissance (1450-1600) religious paintings (searched in DIALOG File191)
Q025	Relationship between oral and written language of basic writers (searched in DIALOG Filel)
Q026	Policies of creating administrative agencies for purposes of compensating industrial workers accidentally killed or injured in Ohio or Ontario from 1915 to 1935 (searched in DIALOG File38)
Q027	Principles and design of miniature high pressure sensors (searched in DIALOG File13)
Q028	History from 1800 of University Circle in Cleveland
	48

	focusing on philanthropy, city planning, and public vs. private development (searched in DIALOG File38)
Q029	Firing or sintering of ceramic material using microwave radiation (searched in DIALOG File8)
Q030	Creative evasion of censorship in South Africa (searched in DIALOG File71)
Q031	Budgeting, especially automated acquisition budgeting, in law libraries (searched in DIALOG File61)
Q032	Engineering properties and various utilizations of fly ash as a construction material (searched in DIALOG File8)
Q033	Volume-averaged equations used to determine friction-factors of 2-phase slurry flow in pipelines (searched in DIALOG File8)
Q034	Expert systems directed by the user and not by an inference engine (searched in DIALOG File13)
Q035	Music therapy for the chronically ill, especially cancer patients (searched in DIALOG File154)
Q036	Industrial policy in Austria and Western Europe related to technological innovation, restructuring of industry, the EEC, and corporatism (searched in DIALOG File90)
Q037	Training of employees on the right to know (RTK) laws, OSHA hazard compliance laws, chemical safety, and handling of hazardous materials (searched in DIALOG rile16)
Q038	Future of document acquisition, cataloging, storage, and information dissemination in the automated technical reference library (searched in DIALOG File61)
Q039	Environment of a corporation as it affects organizational structure (searched in DIALOG File15)
Q040	Known or proposed techniques for bacterial cloning and the commercial activity surrounding the technology (searched in DIALOG File16)



# Table 8-4

TYPE OF SEARCH AND RESTRICTIONS AS REQUESTED BY THE USERS FOR THEIR QUESTIONS (N question = 40)

	Number of Questions
Type of Search Requested	
Precise Search	$\widetilde{2}$
Broad Search	36
Not Specified	36 2
Restrictions for Language of Articles Re	etriéved
English Only	25
Any Language	15
Years to be Searched	
Last 5 Years	4
No Limits	_ <u>4</u> 25
Other Limits Specified	
Within Last 3 Years	1
Within Last 10 Years	4
Within Last 25 Years	5 1
Within Last 40 Years	1
DIALOG Databases Suggested	
None	32
1 - 2 Files Speficied	5 5 3
	•



Table 8-5

SUMMARY OF VALUES IN CONTEXT MEASURES ASSIGNED BY USERS IN RELATION TO THEIR QUESTIONS (N questions = 40)

Context Measure	Number of Users Assigning the Given Value						
	ī	2	ä	4	5		
Problem Definition	ī	6	10	13	10		
ntent	ő	12	<del>7</del>	9	6		
iblic Knowledge	i	9	6	12	12		
nternal Knowledge	0	4	18	15	ã		

# Table 8-6

SUMMARY OF VALUES IN CONTEXT MEASURES ASSIGNED BY PROJECT SEARCHERS FOR THE QUESTION THEY SEARCHED. This represents the project searcher's view of the context as opposed to the user's view of their own question context as summarized in Table 8-5. (N questions = 40)

Context Measure	Number of Questions Assigning the Given Value By Project Searchers						
	ī	2	3	4	5		
Problem Definition	<u>.</u>	7		11	- 9		
Intent	9	10	7	7	<b>7</b>		
Public Knowledge	10	10	8	7	5		
Internal Knowledge	24	10	4	0	2		



Table 8-7

SUMMARY OF VALUES ON TWO CONTEXT MEASURES ASSIGNED BY OUTSIDE SEARCHERS

SUMMARY OF VALUES ON TWO CONTEXT MEASURES ASSIGNED BY OUTSIDE SEARCHERS IN RELATION TO THEIR SEARCHES (N searches = 200 = (40 questions X 5 searches for each))

Context Measure	Number of Searches Assigned the Given Value By Outside Searchers									
	Not Assigned	ì	2	3	4	5				
Public Knowledge	24	6	10	58	56	46				
Internal Knowledge	12	71	<b>52</b>	<b>3</b> 4	28	3				



## 9. BACKGROUND DATA ON SEARCHERS

# 9.1 Cognitive Scores

#### 9.1.1 Overview

The study involved the following:

- outside searchers (each of whom searched 5 or 6 questions of the 40 questions submitted)
- project searchers (each of whom conducted 4 project searches)
- 1 analyst used on question classification only
- 40 searchers

[As explained, the project searches were done to test search strategies devised from different sources; they were labeled project search 1, 2, 3, and 4; these were based on: 1. taped problem statement only; 2. taped problem statement plus the written question; 3. terms from the written question statement only (no elaboration); 4. terms from the written question plus elaboration through an appropriate thesaurus.]

Table 9-1 is used to list outside and project searchers by their code (instead of by name) so that the scores listed in Table 9-2, if desired, could be associated with the type of searchers.

Table 9-2 provides the test scores for 40 searchers. Scores were given for the Remote Associates Test (RAT), Employee Aptitude Survey (EAS), and seven scores within the Learning Style Inventory Test. These tests, together with the meaning of score numbers is given next.

#### 9.1.2 Remote Associates Test

The Remote Associates Test is a test of semantic association. The test presents subjects with sets of three stimulus words and asks the subject to find a fourth word that is related to (or has something in common with) all three stimulus words, as in the following examples:

cookies	sixteen	heart		[sweet]
poke	go	molasses	·	[slow]



surprise line birthday [party]
skunk kings boiled [cabbage]

The test consists of 30 such matches to be made in 20 minutes. The score is a straight count of right answers; thus, RAT score of 16 means that the subject tested had 16 correct match words out of a possible 30.

Table 9-3 provides the distribution of RAT scores and mean values for 40 searchers. It shows that there are two searchers with 5 right matches, 4 with 6 right matches, etc. The mean number of right matches for 40 searchers was 13.

Note that the distribution in Table 9-3 shows two distinct peaks at 10 and at 18. Thus, the mean is not typical and the standard deviation does not represent the width of a "central peak". (The searcher code numbers can be viewed as a histogram.) This is true of many of the distributions found in this study. They were not nornal distributions, i.e., bell shaped, and the means have to be interpreted with caution.

## 9.1.3 Employee Aptitude Survey

The Employee Aptitude Test (EAS) is a series of 10 short tests that are used in business and industry for personnel selection. We have selected only one of these 10 tests: the Symbolic Reasoning Test. This is a 30 item test done in 5 minutes, designed to test deductive inference. It uses inequalities as test items. Each of the 30 items specifies a relationship of "A" to "B" to "C" as in the following example:

A > B < C

and asks if therefore

A> C is true, false, or dont' know.

The test is also scored as a straight count of correct answers. Thus, a score of 10 means that the subject tested identified 10 correct answers out of 30.

Table 9-4 provides the distribution for EAS scores and mean values for 40 searchers. The mean number of correct answers for 40 searchers was 10, but the distribution also has more than one peak.

### 9.1.4 Learning Style Inventory

Theory. The Learning Style Inventory (LSI) is based on a theory that learning is an integrated, four stage process that involves the

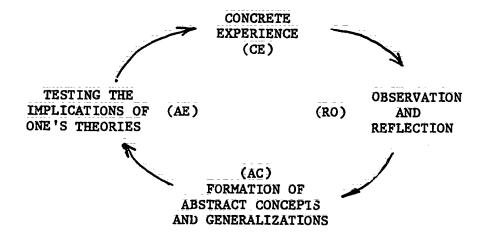


54

use of four different cognitive modes [5-3]:

- 1. Concrete Experience (CE), the ability to involve oneself fully, openly and without reservation in new experiences;
- 2. Reflective Observation (RO), the ability to reflect on and observe these experiences from many different points of view;
- 3. Abstract Conceptualization (AC), the ability to generate concepts that integrate observations into logically sound theories;
- 4. Active Experimentation (AE), the ability to apply those theories to solve problems and make decisions.

The model is usually represented as:



The Learning Style Inventory (LSI) measures individual preferences for each of the four basic learning modes (CE, RO, AC, AE) and places an individual on a grid formed with Concrete Experience (CE) and Abstract Conceptualization (AC) forming the Y axis and Reflective Observation (RO) and Active Experimentation (AE) the X axis, as if they were drawn through the above representation of the learning model up and down and from left to right.

The theory recognizes that learning requires the use of all four modes, but that most people develop a preference for each contrasting pair, a preference that is known as a <u>learning style</u>. There are four predominant styles of learning, shown schematically in the following diagram:

ACTIVE EXPERIMENTATION REFLECTIVE OBSERVATION

CONCRETE EXPERIENCE	ACCOMODATION	DIVERGENCE	
ABSTRACT CONCEPTUALIZATION	CONVERGENCE	ASSIMILATION	

A preference for the modes of concrete experience and active experimentation indicates an accommodative style of learning. The theory explains that accommodators tend to solve problems in an intuitive trial-and-error way, relying heavily on others for information rather than on their own analytical ability.

A preference for the modes of concrete experience and reflective observation indicates divergent style of learning. Divergers excel at the ability to view concrete situations from many perspectives and to organize diverse elements into a single meaningful gestalt.

A preference for abstract conceptualization and active experimentation defines the <u>convergent</u> style of learning. A converger's knowledge is organized in such a way that he can focus it on specific problems through hypothetical deductive reasoning.

Finally, preferences for abstract conceptualization and reflective observation define the <u>assimilative</u> learning style. Assimilators excell at inductive reasoning, assimilating disparate observations into integrated explanations.

Test. Learning Style Inventory (LSI) is a test based on the above theory of learning. It is used to measure individual preference for each of the four basic learning modes (concrete experience (CE), reflective observation (RO), abstract conceptualization (AC), and active experimentation (AE)). The test form asks the respondent to rank in order from 1 to 4 a series of four statements in response to a question on how he/she learns. A 20 minute time period is allowed. There are no right or wrong answers. There are 12 sets of four statements to rank. Two examples are:

When	I learn:			
	I like to deal with my feelings	I like to watch and listen	 I like to think about ideas	 I like to be doing things
I le	arn best from:			
	Personal relations	Obser- vation	 Rational theories	 A chance to try out and practice



The LSI yields a total of six scores: one raw score for each of the four basic modes and two composite scores. The raw scores are obtained by summing the ranks indicated down the columns of the LSI. Each column represents a separate learning ability, arranged from left to right across the page in the following order: concrete experience (column 1), reflective observation (column 2), abstract conceptualization (column 3) and active experimentation (column 4). The raw scoring is done by simply adding all the rank numbers given by a respondent in a column. Because each value for a rank can be between 1 and 4, and there are 12 items in a column, the maximum score is 48 and the minimum is 12.

The two combination scores are obtained by subtracting a respondent's concrete experience score from the abstract conceptualization score (AC-CE), and the reflective observation score from the active experimentation score (AE-RO). The combination scores are used to determine a respondent's learning style. They indicate the extent to which the individual emphasizes abstractness over concreteness (AC-CE) and the extent to which he or she emphasizes action over reflection (AE-RO). The combination score values can range from -36 to +36.

In addition, a graph is made for the combination scores for visual identification of the person's learning style. The X axis is used to place the AC-CE composite scores, and the Y axis for the AE-RO scores. The point of interception between these two scores is used to place a respondent in one of the four quadrants, identifying the learning styles. The quadrants representing the four types of learning styles (labeled 1 to 4 in Tables 9-2 and 9-6) are as follows (see explanation for each type in the preceeding section):

- 1. Converger: left lower quadrant
- 2. Diverger: right upper quadrant
- 3. Assimilator: right lower quadrant
- 4. Accomodator: left upper quadrant

A person with a score of zero on either AC-CE or AE-RO is considered as indeterminate. The closer a data point is to the point where lines cross the more balanced the respondent's learning style, the farther into any corner, the more emphasized are the characteristics of the given learning style within the quadrant.

As mentioned, <u>Table 9-2</u> provides the raw scores for the Learning Style Inventory for all searchers, together with composite scores and the type of learning style derived from the graph in <u>Figure 9-1</u>.

Table 9-5 provides the range and mean of the four basic scores (CE, RO, AC, and AE) and the combined scores (AC-CE and AE-RO) for all the searchers. As can be seen the abstract conceptualization mode of learning has the highest mean and the concrete experience the

lowes:

Figure 9-1 is the graphic representation for the combined scores of all searchers. (The graph is derived from the combined scores in Table 9-2.) It shows the place of individual searchers in different quadrants, each quadrant representing a different style of learning.

Table 9-6 summarizes the data from Figure 9-1 showing the number of searchers with any given learning style and lists their search codes. As can be seen, 42% of the searchers were convergers, 25% were assimilators, 23% were accommodators, 5% were divergers, and 5% were indeterminate.

# 9.2 Online Background of Searchers

The searchers were asked (Form 3 Appendix H) to answer several questions about their online experience. The next two tables are compiled from this data.

Table 9-7 shows the DIALOG databases most frequently used by searchers. (The list of selected databases is given in Form 3, Appendix H.) Each searcher was asked to indicate seven databases from most frequently used (rank 1) to least used (rank 7). From the table we can see that the most frequently used databases are: ERIC (education), COMPENDEX (engineering), PsychInfo (psychology), PTS PROMPT (business), ABI/INFORM (business), MEDLINE (medicine), NTIS (government reports), PTS F&S Indexes (business), Sociological Abstracts, INSPEC (science and engineering) and Magazine Index (popular periodicals). A number of other databases from a variety of fields were mentioned. Thus, the searchers as a group had a diverse database background.

Table 9-8 shows the frequency of searching of DIALOG as indicated by the 40 searchers. As can be seen 30% reported using DIALOG daily, and another 33% twice a week. Seven percent reported using DIALOG once a week, while about 22% use it less than twice a month. Thus, some 70% of the searchers use DIALOG at least once a week. In other words, these were experienced, professional searchers.



CODE NUMBERS USED FOR VARIOUS STARCHERS AND FOR PROJECT SEARCHES (for use in conjunction with Table 100)

Type of Searcher	Number	Code Designation
Outside Searchers	36	S001 to S017; S021; S023 to S041
Project Searchers	3	S018, S019, S020
Analyst for Question		
Classification	i	S022

Designated Number	Project Search Devised From	Code Designation for Project Search Plus Project Searcher
i 5	User's taped problem statement only	S118, S119, S120
2	User's taped problem statement plus written question	\$218, 5719 \$220
3	Words from written question only (no elaboration)	S318, S319, S320
4	Terms from written question plus thesaurus elaboration	S418, S419, S420

# COGNITIVE TEST SCORES FOR ALL SEARCHERS

						-					
Record# 1234567890112345617	SEAR_NO 001 002 003 004 005 006 007 008 009 010 011 012 013 014 015	16465391107118800989	11 18 7 21 5 15 11 11 11 11 11 11 11 11 11 11 11	CE 273319 152 218 14 19 17 8 17 8	RO 3117 352 322 355 384 431 3	AC 248 1 1 2 4 1 3 2 5 8 4 1 9 5 8 2 4 3 2	AE 428 35 35 4 3 28 2 3 15 4 7	AC :CE : -4 : 35 : -2 : 12 : 7 : 8 : 17 : 32 : 22 : -11 : 31 4	AE -80 10 -3 20 -1 -9 430 -12 -14 -29 -14	14 19 4 10 18 19 4 14 14 18 18 18 18 18 18 18 18 18 18 18 18 18	LEGEND:  SEAR NO=Searcher  Number  RAT = Remote  Associates Tes  EAS = Employee  Aptitude Surve  CE = Concrete  Experience  RO = Reflective  Observation  AC = Abstract  Conceptualizati  AE = Active  Experimentation  AC-CE = Difference
18	017 018	10 6 6	5	42 21	19 32	30 44	29 23	-12 23	10 -9	4 3	between AC and CE
19 20	019 020	<u>6</u> 9	18 11	2 <u>4</u> 17	12 19	48 48	36 36	24 31	2 <u>4</u> 17	1	AE-RO = Difference
21	021	8	8	29	27	30	34	. <b>1</b>	· • <u>· · · · · · · · · · · · · · · · · ·</u>	1 1	between AE and RO
<u>22</u> 23	022 023	28 6	12 4	23	18	34	45	11	22	1	LSI = Learning Style
2 <del>5</del> 2 <del>4</del>	023	18	9	17 26	29 21	45	32	28	3	1	•
25	025	13	<u>ī</u> i	37	1 <u>4</u>	34 24	39 45	8 -13	18 31	1	·
28	026	10	8	<u>25</u>	<u>33</u>	<del>2.7</del> 19	43	-6	10	4	•
27	027	5	S	25	25	24	36	-1	11	Ž.	
28	<b>0</b> 28	14	3	33	31	25	31	-ŝ	Ô	<u>4</u>	
29	029	6	9	28	19	46	27	18	<u> </u>	1	
30	030	16	5	31	25	24	40	<del>-</del> 7	15	4	•
<u>31</u>	032	21	5	16	21	44	39	18	18	1	·
70		.4 4	-					_		-	

=17

-12

-21

-14

12.11.13



· 5

4⊋

DISTRIBUTION OF REMOTE ASSOCIATES TEST (RAT) SCORES FOR ALL SEARCHERS (N searchers = 40; possible score range from 1 to 30)

Table 9-3

Score	Number of Searchers	Searcher Gode Number							
 5 .		S027, S036							
5 6 8 9	4	S018, S019, S023, S029							
8	2	8015, 8021							
_9	2	S016, S020							
10	5	8008, 8013, 8017, 8026, 8040							
11	4	S007, S010, S033, S035							
12	1	8039							
13	Ž	S005, S025							
14	2	S002, S028							
15	ĺ	8004							
16	3	S001, S003, S030							
17	2	S009, S037							
18	5	S011, S012, S024, S034, S038							
19	3	S006, S014, S041							
21	Ì	S032							
28	1	S022							

MEAN: 13.03 STANDARD DEVIATION: 5.2



Table 9-4

DISTRIBUTION OF EMPLOYEE APTITUDE SURVEY (EAS) SCORES FOR ALL SEARCHERS (N searchers = 40; possible score range from 1 to 30)

Score	Number of Searchers	Searcher Code Number
<u> </u>	ī	S006
4	Ī	S023
3; 4; 5; 7; 8; 9; 10	<u>8</u>	\$007, \$009, \$015, \$017, \$027, \$030, \$032, \$033
7	2	S003, S034
8	4	S021, S026, S028, S041
9	4	S018, S024, S029, S040
10	1	\$012
11	3	\$001, \$020, \$025
12	2	S013, S022
13	1	S010
14	4	S008, S014, S037, S039
15	2	\$005, \$035
16	1	\$038
17	i	S011
18	3	S002, S019; S036
21	Ž	S004, S006

MEAN: 10.60 STANDARD DEVIATION: 4.965





MEAN SCORES FOR LEARNING STYLE INVENTORY (LSI) FOR ALL SEARCHERS (N searchers = 40; possible range for CE, RO, AC, and AE from 12 to 48; for AC-CE and AE-RO from -36 to +36)

Learning Mode	Minimum	Maximum	Mean	Standard Deviation	
(CE) CONCRETE EXPERIENCE	13	42	24.7	7.3317	
(RO) REFLECTIVE OBSERVATION	12	44	27.9	7.4482	
(AC) ABSTRACT CONCEPTUALIZATION	16	48	33.55	9.4134 7.7736	
(AE) ACTIVE EXPERIMENTATION	15	46	33.675		
Combined Scores				;	
AC-CE	-20	35	12.850	11.6102	
AE-RO	<b>-29</b>	31	9.725	10.6168	
LS - Learning Style (Quadrant)	1	4	2.175	i -3375	



Table 9-6

DISTRIBUTION OF LEARNING STYLES FOR ALL SEAR LERS. Derived from combined scores as plotted in Figure 9-1. (N searchers = 40; N learning styles = 4 plus indeterminate)

Learning Style and Code Used	Number of Searchers	Searcher Code Number								
0 - INDETERMINATE	2	\$004, S028								
1 - CONVERGER	17	S008, S009, S016, S019, S020, S021 S022, S023, S024, S029, S032, S033, S035, S037, S038, S040, S041								
2 - DIVERGER	2	S014, S036								
3 - ASSIMILATOR	10	S002, S005, S006, S010, S011, S012, S013, S015, S018, S039								
4 - ACCOMODATOR ,	9	S001, S003, S007, S017, S025, S026, S027, S030, S034								



GRAPHIC REPRESENTATION FOR THE COMBINED SCORES ON THE LEARNING STYLE INVENTORY PLACING EACH SEARCHER IN A QUADRANT INDICATING A GIVEN LEARNING SYLE (N searchers=40) EXPERIENCE (CE) CONCRETE -30 ACCOMMODATOR x026 XCOI ¥003 +30 20×035 -20 x as a 004 ZŌIŌ ×03A ×012 X0/3 2019 × 023 ×005 +30 X015 X 020 ×002 1 - CONVERGER 3 - ASSIMILATOR XDII ACTIVE AE-RO REFLECTIVE EXPERIMENTATION (AE) OBSERVATION (RO)

ERIC

DIALOG DATABASES RANKED AS MOST OFTEN SEARCHED BY SEARCHERS
(N searchers = 40; they indicated up to 7 databases; most frequently searched rank = 1, least frequently rank = 7)

Table 9-7

				archers equency	Řar	ık		
File Number and Name	Ì	2	3	4	5	6	7	
001 - ERIC	10	2	2	Ö	2	Ö	2	
008 - COMPENDEX	9	5	3	i	Õ	Ö	Ō	
011 - PsychInfo	4	3	3	3	Ö		i	
016 - PTS PROMPT	4	4	4	Ì	3 1	0 0 1 1 0 2 2 2 2 0 3 0 2	1 0 4 0 4 0 0 2 1 1 0 3	
015 - ABI/INFORM	3 3	4 1 3 5 2 0	4	1	ĺ	i	4	
154 - Medline	3	3	2			Ì	Ö	
006 - NTIS	2	5	3	3 1:0:0 1:3:0 3:4:1 2:0	ĺ	Ö	4	
018 - PTS F&S INDEXES	2	2	2	i	0	2	Ö	
132 - STANDARD AND POOR'S NEWS	Ì	Ö	Ö	Ö	ĺ	2	Ö	
037 - SOCIOLOGICAL ABSTRACTS	Ì	İ	2	Ö	2	2	2	
032 - METADEX	ĺ	i	ĺ	ĺ	ĺ	Ö	Ī	
013 - INSPEC	0	4	2	3	2	3	1	
218 - NURSING AND ALLIED HEALTH	0	1 4 2 1	0	0	0	Ō	Ö	
047 - MAGAZINE INDEX	0	1	2	3	4	2	3	
148 - TRADE AND INDUSTRY INDEX	0	1	0	4	0	Ţ	Ō	
086 - MENTAL HEALTH ABSTRACT.	0	Ī	Ö	<u>1</u>	Ō	Ţ	Ō	
075 - MANAGEMENT CONTENTS	0	1	0	<u></u>	2	1	0	
033 - WORLD ALUMINUM ABSTRACTS	0	<u>1</u>	0	Ō	0	Ō	0	
005 - BIOSIS	0	0 0 0 <u>1</u>	232021202000013	1 2 1	010121204002002	<u>0</u> 3	1	
111 - NATIONAL NEWSPAPER INDEX	Ō	Ō	3	2	2	3	2	
161 - OCCUPATIONAL SAFETY AND HEALTH	0		1	Ţ	0	Ŏ	Ö	
071 - MLA BIBLIOGRAPHY	Ō	Ō	Ţ	Ī	0	O	Ö	
049 - PAIS INTERNATIONAL	0	Ó	1		1	0	0	
014 - ISMEC	0	0	1	0	1	0	0	

Additional DIALOG databases ranked 4 .0.7 by 1 or 2 searchers werg: (4) 036, 035; (5) 04 051, 089, 171, 076, 233, 007, 064; (6) 291, 275, 039, 040, 233, 064; (7) 39, 097, 238, 038



Table 9-8

FREQUENCY OF DIALOG SEARCHING BY SEARCHERS IN THE STUDY (N searchers = 40 composed of 36 outside searchers, 3 project searchers & 1 analyst for question classification)

Frequency of Use and Code		chērs at Frequency Ž	Searcher Number
l. Less than twice a month	9	22.5	S012, S013, S016, S018, S019, S023, S024, S028, S032
2. Twice a month	<b>3</b>	7.5	S015, S022, S034
3. Once a week	3		S001, S020, S038
4. Twice a week	13	32.5	\$002, \$006, \$007, \$008, \$010, \$011, \$017, \$025, \$027, \$029, \$030, \$036, \$037
5. Daily	12	30	\$003, \$004, \$005, \$009, \$014, \$021, \$026, \$031, \$033, \$035, \$039, \$040



## 10. EFFICIENCY CHARACTERISTICS OF SEARCHES

A series of measures (defined in Section 5.5.5) were used to characterize a search on the basis of efficiency: time (online and offline) and structure (number of commands, search terms, and cycles). Both efficiency and structure have bearing on and can be translated into costs.

The elements of time and structure characterize a search independently from evaluations of retrieved items. These can be derived and studied without viewing the results. Thus, they are presented here before the results on items retrieved and the effectiveness measures. The efficiency measures are objective measures of a search and are used for correlation with other measures, particularly those involving effectiveness.

In the three tables in this chapter and all of the tables which follow, we are using the abbreviation for variables as defined in Chapter 7, Table 7-1, where a detailed definition of each variable and measure used is presented. In other words, instead of a repeat of the definition of the variables and measures, a reference is made to the code book and only the title of the measure is given.

The three tables in this chapter contain the mean, standard deviation, and the minimum and maximum values for the five efficiency measures for the searches.

Table 10-1 contains efficiency measures for the 200 searches done by the outside searchers (40 questions X 5 searches of each).

Table 10-2 contains efficiency measures for the 160 searches done as project searches (40 questions X 4 project searches each).

Table 10-3 contains efficiency measures for all 360 searches, combining outside and project searches.

As can be seen, the range is quite wide and the standard deviation quite large. Differences exist between the outside and project searches, however, the differences are not large and they are not statistically significant.

As can be seen, on the average, per search, the searchers used in the neighborhood of:

- ... 15 commands
- ... 3 cycles
- ... 10 search terms
- ... 12 minutes of online time
- ... 10 minutes of preparation time



... 27 minutes total time

But, the ranges for a search varied from:

- ... 2 to 50 commands
- ... 1 to 14 cycles
- ... 1 to 61 search terms
- ... half a minute to 74 minutes online time
- ... 4 to 50 minutes preparation time, and
- ... 6 to 117 minutes total time

These general figures were not (and cannot be) used for correlation between efficiency and effectiveness measures. In the statistical analysis actual figures for each question and search were used. Correlations were done and conclusions were derived on a search by search basis.

The figures presented here provide only a general overview of the efficiency characteristics of searches in this study.

Table 10-1

EFFICIENCY MEASURES FOR OUTSIDE SEARCHES (N searches = 200)

Variable	Minimum	Maximum	Mean	Standard Deviation	
SVI	 3	45	15.725	8,1277	
SVJ	1	14	3.73	2.2544	
SVK	1	6 <u>1</u>	10.22	7.0931	
SVK	0.036	1.240	0.2641	0.1792	
SVM	0.033	0.833	0.2500	0.1576	
SVN	0.1540	1.9560	0.5141	0.2929	

SVI = Number of Commands Used in a Search



SVJ = Number of Command Cycles Used in a Search

SVK = Number of Search Terms Used in a Search

SVL = Online Connect Time Used for a Search

SVM = Preparation Time Used for a Search

SVN = Total Time Used for a Search

Table 10-2

EFFICIENCY MEASURES FOR PROJECT SEARCHES (N searches = 160)

Variable	Minimum	Maximum	Méan	Ständard Deviation	
SVI		50	12.9937	6.9368	
SVJ	i	5 <u>0</u> . <u>8</u>	2.9812	1.5025	
SVK	1	49	10.4687	6.9688	
SVL SVM	0.006	0.8110	0.2046	0.1192	
SVM	0.016	0.6670	0.1773	0.1093	
SVN	0.1050	0.8940	0.3820	0.1712	

SVI = Number of Commands Used in a Search



SVJ = Number of Command Cycles Used in a Search

SVK = Number of Search Terms Used in a Search

SVL = Online Connect Time Used for a Search

SVM = Preparation Time Used for a Search

SVN = Total Time Used for a Search

Table 10-3

EFFICIENCY MEASURES FOR ALL SEARCHES (N searches = 360)

Variable	Minimum	Maximo	Mean	Standard Deviation	
SÜİ	2	50	14.511	7.732	
SVI SVK SVL	İ	14	3.397	1.989	
SVK	Ì	61	10.331	7.030	
SVL	0.006	1.240	0.238	0.158	
SVM	0.016	0.833	0.218	0.143	
SVN	0.1050	1,9560	0.455	0.255	

- SVI = Number of Commands Used in a Search
- SVJ = Number of Command Cycles Used in a Search
- SVK = Number of Search Terms Used in a Search
- SVL = Online Connect Time Used for a Search
- SVM = Preparation Time Used for a Search
- SVN = Total Time Used for a Search



#### 11. ITEMS RETRIEVED

This chapter contains the summary of items retrieved for the 40 questions used in the study. The items are summed up in two ways:

- 1. Sum of all items retrieved over all searches: number of items retrieved by each search summed over all searches for 40 questions. Duplicates of identical items retrieved for the same question were not eliminated in this sum.
- 2. Sum of unique items over all searches: this involves the number of items retrieved after duplicates were eliminated. As mentioned, for each question a union of items retrieved was created by merging the output from all nine searches and eliminating duplicates. This sum of unique items consists of the sum of these unions for 40 questions.

The difference between the two sums is the same as the difference between tokens and types in word counts. To provide an example, let's say that in searching the same question one search retrieved 30 items and the second search provided 35 items. When the two sets resulting respectively from the two searches are compared, 10 items are found to be identical between the two. We merged the two sets of retrieved items into a union set and eliminated duplicates. While the total number of items retrieved (sum over searches) for the two searches is 65, the union (sum of unique items) is 55 (10 of the same items retrieved by both searches plus 20 items unique to the first search plus 25 items unique to the second search).

All items retrieved were used to analyze the variables connected with searches and searchers and the unique items retrieved were used to analyze variables connected with the question.

Table 11-1 provides the sum of all items retrieved by all searches before elimination of duplicates and the sum of unique items retrieved after elimination of duplicates. As mentioned, if a search exceeded 150 items, only the first 150 were sent to the users for evaluation. The table shows the number of items evaluated and not evaluated by the users, and total retrieved trams for all 360 searchers for 40 questions. Only the evaluated items were und for statistical analysis; thus, with the exception of Table 11-4 where all retrieval data is given on a question by question basis, the number of retrieved but not evaluated items and the total retrieval (evaluated plus not evaluated items) is not treated any place else.

Table 11-2 breaks down the sum of all items retrieved (before elimination of duplicates) for all searches by (i) outside searches, (ii) project searches, and (iii) total searches and provides the number of items judged by users as relevant, partially relevant and not relevant. These were used to establish a benchmark for analysis of variables related to the search and to searching (variables 2 to 15 and 82 to 89 in Table 7-1).



Table 11-3 breaks down the sum of the unions of unique items retrieved (after elimination of duplicates) for all se ches and for outside searches by the same categories as above and 6, 3 relevance evaluations by users. These were used to establish a benchmark for analysis of variables related to questions (variables 16 to 28, and 52 to 59).

#### As can be seen:

- the 360 searches for 40 questions retrieved all together 17,695 items, of these, 11,796 items were unique and 5899 items were retrieved by more than one search, i.e., the overlap was about 33%.
- were evaluated, the rest were not. The not evaluated items belong to the set of items exceeding 150 per question. These 8956 evaluated items were used in the analysis of search an searcher. The not evaluated items were not used in any analysis.
- evaluated by users. These 5411 items were used in analysis of variables related to questions.
- by search for 360 searches) before elimination of duplicates consisted of 8956 evaluated items and after elimination of duplicates, the total number of evaluated items was 5411 (counting question by question the items sent to users). This means that 3545 (8956 minus 5411) items were retrieved more than once and the overlap in retrieval of evaluated items was about 40%.
- ... Of the 8956 items retrieved by all searches (before elimination of duplicates), about 54% were the result of 200 outside searches and 46% the result of 160 project searches.
- ... Of 8956 items retrieved by all searches, the users judged approximately 31% as relevant, 29% as partially relevant, and 41% as not relevant.
- ... Of the 5411 unique items retrieved, about 25% were judged relevant, 27% partially relevant, and 48% not relevant.

Table 11-4 provides the retrieval data on a question by question basis. The designation for variables in the table are taken from the code book in Table 7-1. The table includes:

- 1. Question number
- 2. File number of the DIALOG database used to search the question



- 3. QVA = Number of relevant items retrieved for a question
- 4. QVB = Number of partially relevant items retrieved for a question
- 5. RpR = Sum of the number of relevant and partially relevant items retrieved for a question
- 6. QVE = Number of not relevant items retrieved for a question
- 7. QVD = otal number of evaluted items retrieved for a question
- 8. QVE = Number of not evaluated items retrieved for a question
- 9. QVF = Total number of items retrieved for a question

Table 11-5 is devoted to ranges, means and standard deviations of retrieved and evaluated items by different sets of searches:

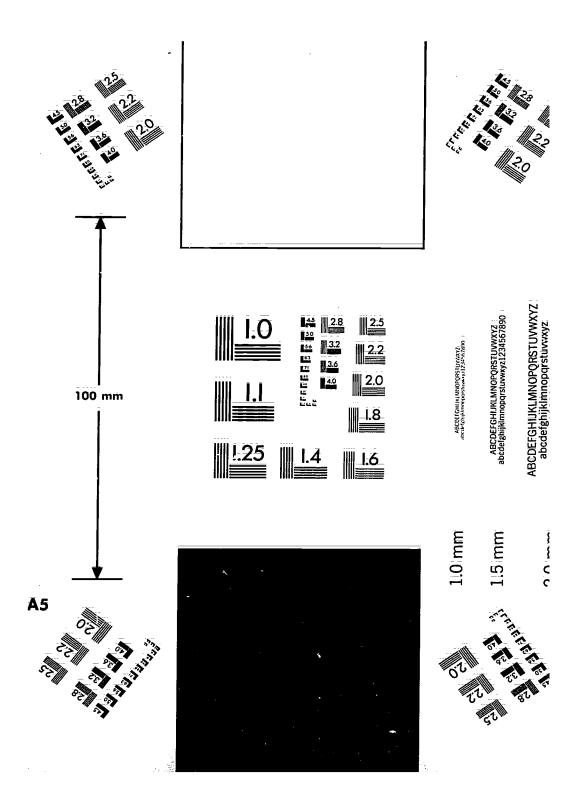
- 1. for <u>all</u> items retrieved (before elimination of duplicates) for <u>all</u> searches (8956 items retrieved for 360 searches)
- 2. for all items retrieved by outside searches (4841 items retrieved for 200 searches)
- 3. for all items retrieved by project searches (4115 items for 160 searches)

Table 11-6 shows ranges, means and standard deviation for unique items retrieved (after elimination of duplicates) for all searches (5411 items for 360 searches).

A range, mean, and standard deviation are provided for the following data in the two tables:

- 1. SVA = Number of relevant items retrieved by a search of a question
- 2. SVB = Number of partially relevant items retrieved by a search of a question
- 3. SVC = Number of not relevant items retrieved by a search of a question
- 4. SVD = Total number of items retrieved by a search of a question and eval ated by the user
- 5. SVE = Number of items retrieved by a search of a question but not evaluated by the user
- 6. SVF = Total number of items retrieved by a search of a question







From now on we are providing the legend for variables under discussion in the related tables only. We provided them in the text in this chapter to give an example of how the data are described in the tables and chapters that follow.

As can be seen, the range of all values varies a lot. The average number of items retrieved for all searches is about 49, of which about 50% were evaluated and 50% were not evaluated. The average number of relevant items for all searches was about 8, partially relevant about 7, and not relevant about 10. The means were somewhat higher for outside searches than they were for project searches, but the ranges for outside searches were much wider.

When considering questions (i.e., the number of unique items retrieved for a question when duplicates were eliminated), the ranges were also wide. The mean number for all unique items retrieved per question was 295 of which about 135 (46%) were evaluated. Among items evaluated, means of the judgements were about 34 relevant, 36 partially relevant, and 65 not relevant items per question.



Table 11-1

TOTAL NUMBER OF EVALUATED AND NOT EVALUATED ITEMS RETRIEVED BY ALL SEARCHES (N searches = 360)

	Evaluated	Not Evaluated	Total	
All items including duplicates	8956	8739	17,695	
All unique items  (Xcluding duplicates	5411	6385	11,796	



Table 11-2

USER RELEVANCE JUDGEMENT ON ALL ITEMS RETRIEVED AND EVALUATED (including duplicates) (N items = 8956; N all searches = 360; N outside searches = 200; N project searches = 160)

Üser	Retrieved by Outside Searches		Retrieved by Project Searches		All Searches	ies
Judgement	No.	<b>%</b>	No.	<b>%</b> 	No.	<b>%</b>
Relevant	1378	15.4	1371	i5.3	2749	30.7
Partially Relevant	1326	14.8	1212	13.5	2538	28.3
R + pR	2704	30.2	2583	28.8	5287	59.0
Not Relevant	2137	23.9	1532	ĩ <b>7.</b> ĩ	3669	41.0
TOTAL	4841	54.1	4115	45.9	8956	100



#### Table 11-3

USER RELE/ANCE JUDGEMENTS ON UNIQUE ITEMS RETRIEVED (excluding duplicates) FOR ALL SEARCHES AND FOR OUTSIDE SEARCHES (N unique items = 5411; N all searches = 360; N outside searches = 200)

The number of unique (or distinct) items retrieved by outside searches was used in several analyses, but the number of unique items retrieved for project searches was not used, so it is not reported here. An additional reason for not reporting it is to avoid confusion. Unique items for outside searches plus unique items for project searches add up to more than 5411 (total unique), because 5411 is a union and not a sum of the two values. (E.g., the same item could be unique in the set of outside searches and unique in the set of project searches, yet it is still only one item and when the two sets are merged it will be counted as one item not two.)

User	Retrieved by Outside Searches		Retrie All Search	eved by	
Judgement	No.	<b>%</b>	No .	%	
Relevant	924	25.i	1343	24.8	
Partially Relevant	972	26.3	1448	26.7	
Ř + pŘ	1896	51.4	2791	51.5	
Not Relevant	1793	48.6	2620	48.5	
TOTAL	3689	100	5411	100	****



Table 11-4

RETRIEVED AND EVALUATED ITEMS FOR EACH QUESTION (N questions = 40)

Question Number	DIALOG File Searched	QVA	QVB	RpR	QVC	QVD	QVE	QVF	
001	011	27	<u>.</u> 46	73	75	148	626	774	
002	218	37	3 <u>6</u>	73	156	229	0	229	
003	064	36	<u>47</u>	83	68	151	272	423	
004	154	60	58	118	33	1 <u>51</u>	8	159	
005	148	16	23	39	48	87	_0	87	
<u>006</u>	<u>006</u>	11	. 5	16	134	150	_88	238	
007	075	70	3 <u>9</u>	10 <u>9</u>	40	149	335	484	
800	154	2	. 5	_ 7	54	61	. 0	61	
009	037	18	48	66	84	150	495	645	
010	154	4	15	19	130	149	310	459	
011	154	9	25	34	115	149	161	310	
012	013	6	21	27	121	148	90	238	
013	015	7	36	43	106	149	14	163	
014	151	35	71	106	51	157	2	159	
015	154	28	86	114	36	150	172	322	
916	011	25	37	62	108	170	Ð	170	
917	005	36	26	62	88	150	377	527	
918	015	66	38	104	46	150	612	762	
019	075	27	49	76	74	150	52	202	
020	015	26	43	69	81	150	161	311	
921	037	19	6	25	77	102	0	102	
022	108	15	135	150	0	150	365	515	
23	032	29	9	38	51	89	0 0 430	89	
024	191	1	4	5 56	30	35	0	35	
025	001	30	26	56	94	150	430	580	
026	038	37	9 4 26 39	76	94 8	84	_0	84	
027	013	35	69	014	46	150	58	208	
028	038	5	23	28	39	67	_ 0	67	
029	800	36	34	70	80	150	_ <u>0</u> 7 <u>7</u> 0	227	
030	071	57	25	82	13	95	0	95	

Continued on next page



Table 11-4 cont.

Question Number	DIALOG File Searched	QVA	QVB	RpR	Q₹C	QVD	Q₹E	QVF
<del></del>	061	14	 15	29	85	114		 114
032	008	113	19	132	18	150	298	448
033	800	44	57	101	49	150	123	273
034	013	10	39		100	149	207	356
035	154	10 31 62	20	<u>49</u> 51	14	65	0	65
036	090	62	49	111	14 39	150	_ <u>0</u> 57	207
037	016	78	18	96	54	150	69	219
038	061	79	29	108	42	150	595	745
039	015	26	38	64	102	166	0	166
040	016	77	40	117	32	149	331	480
		1343	1448	2791	2620	5411	6385	11,796

QVA = Total Number of Relevant Items Retrieved for a Question



QVB = Total Number of Partially Relevant Items Retrieved for a Question

RpR = Total Number of Relevant Plus Paritally Relevant Items Retrieved for a Question

QVC = Total Number of Not Relevant Items Retrieved for a Question

QVD = Total Number of Evaluated Items Retrieved for a Question

QVE = Total Number of Not Evaluated Items Retrieved for a Question

QVF = Total Number of Items Retrieved for a Question

Table 11-5

RANGE OF VALUES, MEAN, AND STANDARD DEVIATION FOR ALL ITEMS RETRIEVED . (including duplicates) BY ALL SEARCHES (N items = 8956; N all searches = 360; N outside searches = 200; N project searches = 160)

	Variable	Minimum	Maximum	Mean	Standard Deviation
ALL	SVĀ	Ö		7.636	10.749
SEARCHES	SVB	<u>0</u> 0	113	7.050	10.917
	svc	Ö	89	10.192	13.886
	SVD	Ö Ö	125	24.878	24.535
	SVE	Ö	541	24.311	54.498
	SVF	Ö	656	49.189	70.325
	Variable	Minimum	Māximum	Mean	Standard Deviation
OUTSIDE	SVA	Ö		6.890	9.708
SEARCHES	SVB	Ö Ö	61	6.630	9.787
	· svc	Ō	70	10.684	13.762
	SVD	Ō	118	24.204	23.900
	SVE	Ō	541	25.035	62.664
	SVF	0	656	49.239	77.346
	Variable	Minimum	Maximum	Mean	Standard Deviation
PROJECT	SVÄ	0	86	8.568	11.887
SEARCHES	SVB	Ö	113	7.575	12.195
	SVE	Ö	89	9.575	14.057
	SVD	Ö	125	25.718	25.357
	עענ				
	SVE	Ö	210	23.406	42.306

SVA = Number of Relevant Items Retrieved by a Search

SVB = Number of Partially Relevant Items Retrieved by a Search

SVC = Number of Not Relevant Items Retrieved by a Search

SVD = Total Number of Items Retrieved by a Search and Evaluated by the User

SVE = Items Retrieved by a Search but Not Evaluated by the User

SVF = Total Number of Items Retrieved by a Search of a Question

## Table 11-6

RANGE OF VALUES, MEAN, AND STANDARD DEVIATION FOR UNIQUE ITEMS RETRIEVED (excluding duplicates) BY ALL SEARCHES (N items = 5411; N searches = 360)

Variable	Minimum	Maximum	Mean	Ständard Deviation	
QVA	ī	113	33.575	25.322	
QVB	4	135	36.200	24.389	
QVC	_0	156	65.500	37.325	
QVD	35	229	135.275	36.271	
QVE	. <u>0</u>	626	159.825	191.330	
QVF	35	774	295.100	206.135	

QVA = Total Number of Relevant Items Retrieved for a Question



QVB = Total Number of Partially Relevant Items Retrieved for a Question

QVC = Total Number of Not Relevant Items Retrieved for a Question

QVD = Total Number of Evaluated Items Retrieved for a Question

QVE = Total Number of Not Evaluated Items Retrieved for a Question

QVF = Total Number of Items Retrieved for a Question

## 12. EFFECTIVENESS AND OVERLAP OF SEARCHES

The effectiveness measures are based on two criteria: relevance and utility. Users judged the relevance of each item retrieved and the utility of the search output as a whole. The relevance based measures are recall and precision (Section 5.5.3) and the five utility based measures are: overall worth, dollar value, time spent on evaluation, contribution to problem resolution and satisfaction (Section 5.5.4 and Table 12-4 below). Recall and precision pertain to individual items in a search, and utility measures to the aggregate of all items submitted to the user in response to his/her question.

# 12.1 Recall and Precision

Recall was established here as a fraction of relevant or partially relevant items in a search (R + pR) in relation to all R + pR items in the union of all nine searches for a question. Precision was measured in two ways:

- 1. Precision for a search (SVH) fraction of relevant items in a given search in relation to all items retrieved by that search
- 2. Precision for a question (QVH) fraction of relevant items in relation to all items submitted to the user, i.e., in relation to the union output of the nine searches for a question

In other words, precision measures: (i) the effectiveness of the retrieval of each search for a question, and (ii) the effectiveness of retrieval of all searches together. Recall measures the effectiveness of retrieval of each search for a question only. Recall for all searches for a question (i.e., for the union of retrieval from nine searches) cannot be established becasue we do not know what other relevant items were left unretrieved in the file. While precision is an absolute measure, recall is a comparative measure among the nine searches for a question.

Table 12-1 provides the range, mean and standard deviation of recall (SVG) and precision (SVH) for all searches for the 40 questions. Table 12-2 provides the range and mean of recall (SVG) and precision (SVH) for the nine searches for each question, on a question by question basis.

Table 12-3 provides the range, mean and standard deviation of overall precision (QVH) for all questions together with the list of question numbers falling into a given range. This list could be viewed as a histogram identifying peaks and valleys at different ranges.



As mentioned before, the mean values presented have to be interpreted with caution, because the distributions are not normal (bell shaped with one peak). As can be seen from the histogram in Table 12-3, there are several different peaks and the mean precision of 51% falls at one of the least represented values. This mean value is like saying that the population center (mean) of the U.S. is someplace in the West where in fact very few people live, or like saying when one person ate a meal and the other did not that on the average each had half a meal. We have been reluctant to provide means because they can be easily misinterpreted: we are providing them anyway because of expectations. We are also, therefore, including these notes of caution.

As can be seen:

- ... the average recall for all searches was about 22% and the average precision about 57%
- better on precision than the project searches
- the ranges of precision and recall for the nine searches for a question varied widely for almost all questions; there were very few questions with a narrow range. The searches for the same question differed considerably in effectiveness measures.

Figure 12-1 provides a plot of recall versus precision for all 360 searches. For each search, recall and precision are plotted against each other as one point, resulting in 360 points plotted in the graph. Two linear regression lines are plotted: 1. for precision as an independent variable and recall as the dependent variable (connect Y to Y on the vertical lines), and 2. for recall as an independent variable and precision as the dependent variable (connect X to X on the horizontal lines).

The results are quite remarkable. An enormous amount of scatter is shown. It is often said that there is an inverse relation between recall and precision. In real search situations it has never been clear that this relationship should exist, particularly in cases where the size of the retrieved set is limited by economic factors. With our data, no matter which variable is chosen as independent, there is a positive relationship between recall and precision: as one rises so does the other. This directly contradicts many established results including the Cleverdon Law on the inverse relationship between recall and precision.

We did not study why the observed relationship between recall and precision occurred in our data. We have only observed what the data from the study showed the relationship was for 360 searches retrieving 8,956 items for 40 questions. We can only speculate, along with everyone else, why our observation flies in the face of others.



## 12.2 Utility Measures

The text and scales for the five utility measures are given in Table 12-4, along with the number of users assigning the given value on the scale.

Table 12-5 is a comparison table providing further analysis of the data, that is the range, mean and standard deviation of the utility measures assigned by the users.

Tables 12-6 to 12-10 are each, in turn, devoted to the five utility measures which provided, for each value on the given scale, the number of questions for which the value was assigned and the actual question numbers involved. Table 12-6 is devoted to time spent in evaluation; Table 12-7 to dollar value assigned; Table 12-8 to worth of a search; Table 12-9 to contribution to problem resolution; and Table 12-10 to overall satisfaction.

#### As can be seen:

- 70% of the users considered their participation in the project and the information that resulted as worth "much more" or "somewhat more" than the time it took; 20% said it was worth "about the same" as the time it took, and 10% said it was worth "less" than the time it took
- ••• 45% of the users could not assign a dollar value to the information provided; 28% assigned less than \$50; 20% assigned between \$50 and \$200; and 7% assigned over \$200
- 25% of the users spent less than a half hour on evaluation; 30% spent between one and two hours; and 45% spent more than two hours
- ... about 48% of the users scored the contribution made by the information supplied to the resolution of their problem as high (upper two points); 20% were in the middle and 32% were in the lower two points on the scale. Actually, only two users (5%) said "nothing" was contributed.
- ... 58% of the users scored their satisfaction with the results of the search high (upper two points); 22% scored in the middle; and 20% scored on the lowest two points. Actually, only two users (5%) said they were "dissatisfied".
- It is of interest to note that the problem resolution scores did not parallel the satisfaction scores. Six (10%) more users scored satisfaction high than scored problem resolution high, and five (12%) more users scored problem resolution low than scored satisfaction low. This shows that users do distinguish between the two concepts as measures.



### 12.3 Overlap in Search Terms and Items Retrieved

Two types of overlap were studied:

- 1. Search term: degree of agreement in selection of search terms between each pair of searchers searching the same question
- 2. Items retrieved: degree of agreement in retrieval of items between each pair of searchers searching the same question. These were subdivided into degree of agreement on all items retrieved (relevant, partially relevant, nonrelevant) and on only relevant or partially relevant items retrieved

These measures were described in this report in Sections 5.4.3 and 5.4.4 and will be discussed further in Chapter 15 which reports on the comprehensive statistical analyses which were done. Only the basic data are given here.

Table 12-11 provides the means and standard deviation for the degree of overlap in: (1) search terms, (11) all retrieved items (relevant, partially relevant, and nonrelevant), and (111) retrieved relevant or partially relevant items. Again, the actual distributions are skewed (in each of these distributions toward zero) and the mean has to be interpreted with caution.

The number of comparisons used to derive the means and the degree of overlap (and other statistics in Chapter 15) was 800. The 800 figure was established as follows: for each question there were five outside searches, each search was compared four times (e.g., search 1 was compared with search 2, 3, 4, and 5 but not with itself) and there were 40 questions. Thus, the total was 5 searches X 4 comparisons X 40 questions = 800.

As can be seen from the table, the means for the degree of overlap for both term selection and retrieved items are quite low. Mean agreement on terms was 27%, on all items retrieved 16%, and on relevant or partially relevant items 18%. The means for the two types of overlap, of search terms and of items retrieved, are significantly different. Further analysis of that difference is provided in Chapter 15. The searches for the same question done by different searchers differed considerably in both search term selection and in items retrieved. The differences were ever so slightly less (2%) when only relevant or partially relevant items were considered.

The low degree of overlap among searches in both term selection and items retrieved is one of the most significant observations of the study.



Table 12-1

RANGE, MEAN, AND STANDARD DEVIATION OF RECALL AND PRECISION FOR ALL SEARCHES (N all searches = 360; N outside searches = 200; N project searches = 160)

	Measure	Minimum	Maximum	Mean	Standard Deviation	
ALL SEARCHES	SVG SVH	0	0.895 1.000	0.2193 0.572	0.213 0.335	
	Measure	Minimum	Maximum	Mean	Standard Deviation	
OUTSIDE SEARCHES	SVG SVH	<u>0</u> 0	0.8080 1.0000	0.1969 0.5740	0.1992 0.3447	
	Measure	Minimum	Maximum	Mean	Standard Deviation	
PROJECT SEARCHES	SVG SVH	0 0	0.8950 1.0000	0.2470 0.6120	0.2272 0.3199	

SVG = Search recall SVH = Search precision

ได้ เหมาะเมื่อเมื่อที่ และสารไปที่ได้เก็บ ก็หน้าคือ เมื่อ ได้เก็บ



Table 12-2

RECALL AND PRECISION RANGE AND MEAN FOR THE NINE SEARCHES ON EACH QUESTION (N questions = 40; N searches per question = 9)

Question	R	ECALL (SVG	Э	PRE	PRECISION (SVH)			
Number	Minimum	Māximum	Mean	Minimum	Maximum	Mean		
001	.013	.562	.1322	.286	1.0	.493		
002	$0 \bullet 0$	<b>.</b> 507	.2313	0.0	•720	·318		
203	0.0	•506	.1431	0.0	1.0	.549		
004	<u>.</u> 042	<b>.</b> 441	.1683	• 556	<b>-</b> 878	.781		
005	0.0	•564	.2448	$\widetilde{\mathbf{O}}_{\bullet}\widetilde{\mathbf{O}}$	<u>.</u> 677	-447		
006	0.0	.688	.2014	0.0	.133	.106		
007	0.0	•440	.1741	0.0	•800	.731		
800	0.0	.857	.4443	Õ.Õ	• Í 5 <del>-</del> 4	•±14		
)0 <b>9</b>	.045	·561	.1647	.100	1.0	.440		
010	0.0	<b>.</b> 895	.2275	0.0	•600	.127		
011	•029	•676	·2317	•225	•500	.228		
012	•074	-481	.2137	•090	• 500	.182		
013	•046	<b>-</b> 488	.2325	<b>.</b> 267	1.0	.288		
014	•00 <b>9</b>	•698	<b>.</b> 2398	•030	.841	.675		
015	•184	.772	.4853	.746	<b>.</b> 886	.760		
16	•080	.661	.2363	•178	.625	.364		
17	•016	•500	•1413	.250	1.0	.413		
18	0.0	.808	.1367	0.0	.744	.693		
19	0.0	.472	-2514	0.0	•900	.506		
20	.014	.623	.1431	-250	•500	.460		
21	0.0	.560	.1644	.066	1.0	.245		
22	.013	<b>.</b> 833	.1924	1.0	1.0	1.0		
23	.052	.684	.2715	<u>.</u> 200	.750	.426		
24	0.0	<b>.</b> 600	.3777	0.0	•333	.142		
25	0.0	<b>.</b> 554	.1406	$\bar{0} \cdot \bar{0}$	1.0	.373		
26	0.0	• <u>711</u>	.1592	0.0_	1.0_	.904		
27	•019	<b>.</b> 587	.2852	<u>.645</u>	.947	.693		
28	0 <u>•</u> 0 _	.643	.3093	0.0_	•8 <u>1</u> 8	.417		
29	•042	•543	.2332	.359	1.0	.666		
30	.012	.793	.3528	•800	1.0	.863		

Continued on next page



Table 12-2 Cont.

Question	RECALL (SVG)			PRE	PRECISION (SVH)			
Number	Minimum	Maximum	Mean	Minimum	Maximum	Mean		
031	-034	.759	•2681	•050	-349	.393		
032	<b>₌007</b>	.750	.3021	.055	1.0	.880		
033	0.0	<b>-406</b>	·1352	0.0	1.0	.673		
034	0.0	.327	.1268	.186	1.0	.328		
035	.019	-392	.1830	•688	1.0	.784		
036	•045	<b>396</b>	.1870	.583	<del>-</del> 786	.740		
037	•031	<b>.</b> 458	•2383	.298	<b>-833</b>	.640		
038	.046	.343	.1171	.441	.925	.720		
039	0.0	.422	.1301	0.0	<b>.</b> 583	.386		
040	.025	.427	.1460	.158	1.0	.785		



RANGE, MEAN, AND STANDARD DEVIATION OF THE OVERALL PRECISION (QVH) FOR ALL QUESTIONS (N questions = 40)

The overall precision for a question is the fraction of items judged relevant and partially relevant by the user in relation to all retrieved items sent to the user for that question. (Overall recall for a question cannot be calculated because there was no knowledge of which relevant items were not retrieved by any search.)

Precision Range	Number of Questions	Question Numbers
.100199	5	Q006; Q008; Q010; Q012; Q024
-200299	3	Q011; Q013; Q021
-300399	6	Q002; Q016; Q025; Q031; Q034; Q039
<del>-400499</del>	7	Q001; Q005; Q009; Q017; Q020; Q023; Q028
.500599	Ž	Q003; Q019
.600699	<b>6</b>	Q014; Q018; Q027; Q029; Q033; Q037
.700799	7	Q004; Q007; Q015; Q035; Q036; Q038; Q040
.800899	$\bar{2}$	Q030; Q032
.900 = 1.0	2 :	Q022; Q026

MEAN : 0.510

STANDARD DEVIATION: 0.2439



PLOT OF PRECISION AND RECALL (N SEARCHES = 360)

Each of the 360 searches is represented by a point in the scatter plot. The precision is plotted on the horizontal axis and the recall (using the union of relevant retrieved items as a base for comparison) is plotted on the vertical axis. A 1 represents a single point, a 2 represents 2 points falling in the same place, and so on. Beyond 9, the letters a, b ... are used. The precision and recall show a positive correlation of 15.86%. The best regression line, whichever is regarded as the independent variable, has a positive slope.

```
1.0
                       1
    . 80
             11
S
V
G
    . 60
               1
                    111
                     1
                           1 1
                                 221
                                      i
                              22
                                      1 1
                     1 1
                      1
                                       2 1 1
                                   1 -
                      22
    - 40
               1
                   1
                                      11211
                                111111
                               11 11 112 2 1 11
                    1 1
                             1
                            1 1
                                   1 1 2
                    1113 4
                               13
                                   211 1 11 1
                                   112 1
                         12
                               11
                    1 1
    . 20
                                   1211 1 111 2.
                         1 1
                    1
                1
                         112 21 11 2 121121 1 1 8.
                1 112
          i i 31111 i 1122 2 i i 111 22
            1 31121 31 2 31 3 2 3 1 1 3 1
                 1 1
                            4
    Ø.Ø
         _+____+_____+_+____X+_____X+___XX_____+____+___+
           .1250 .3750 .6250 .8750
        Ø.000 .2500 .5000 .7500 1.000
N=
    360
                         SVH
COR= .1586
                                        RES. MS.
    MEAN
        ST.DEV.
                      REGRESSION LINE
                    X = .24938*Y + .51749
            33541
                                         10997
    .57217
X
                   Y= _10085*X+ _16155
                                         .04448
    . 21926
             .21330
                    VERSUS VARIABLE 8 SVG
           9 SVH
VARIABLE
```

SVG = Search Recall SVH = Search Precision



UTILITY MEASURES: DISTRIBUTION OF USER ASSIGNMENTS TO EACH MEASURE (N users = 40)

### WORTH SCALE

Was your participation in this project and the information which resulted:

	Number of Users
Worth much more than the time it took	16
Worth somewhat more than the time it took	12
Worth about as much as the time it took	8
Worth less than the time it took	4
Practically worthless	Õ

PROBLEM RESOLUTION SCALE What contribution has this information made toward the resolution results of the search: of your research problem:

SATISFACTION SCALE How satisfied were you with the

		Number of Users			Number of Users
5 4	Substantial contribution	3 1 <u>6</u>	5 4	Satisfied	12 11
3		_ <b>8</b>	3		9
2		11	2		6
1	Nothing contributed	2	1	Dissatisfied	2

USER'S TIME How much time did you spend reviewing these items?

DOLLAR VALUE ASSIGNED What is the dollar value of these items?

	Number of Users	Ē	Number of Users
Less than 1 hour	10	I cannot assign a	
1 - 2 hours Over 2 hours	12 18	a dollar value Less than \$50 \$50 - \$100	18 11 3
		\$100 - \$200 Over \$200	5 3



Table 12-5

RANGE, MEAN, AND STANDARD DEVIATION OF UTILITY MEASURES ASSIGNED BY USERS (N users = 40)

Measure	Minimum	Maximum	Mean	Standard Deviation	
UVĀ	0.17	12	2.4917	2.021	
UVB	0	1000	75 <b>-2</b> 5	172.475	
UVC	2	5	4.0	i . Õ	
UVĐ	1	5	3.150	1.063	
UVE	1	5	3.625	1.78	

UVA = Time spent by the user evaluating the items

UVB = Dollar value assigned

UVC = Worth assigned

UVD = Problem resolution

UVE = Satisfaction



VALUES ASSIGNED FOR TIME SPENT BY THE USERS EVALUATING THE ITEMS RETRIEVED (UVA) (N users = 40)

"How much time did you spend reviewing these abstract?"

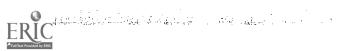
Time	Spent	Number of Questions	Quest	ion Nu	mber				
Less	than I hour	7	Q002;	Q008;	Q014;	Q026;	Q028;	Q029;	Q031
l to	2 hours	12		Q011; Q024;				Q021;	Q022;
2 to	4 hours	13	Q003; Q025;	Q006; Q030;				Q013; Q039	Q018;
4 to	6 hours	7	Q001;	Q004;	Q010;	Q015;	Q016;	Q038;	Q040
Over	6 hours	ī	Q027						



VALUES ASSIGNED AS A DOLLAR VALUE OF A SEARCH BY THE USERS (UVB) (N users = 40)

"What is the dollar value of these abstracts to you?"

Value Assigned	Number of Questions	Questi	Lon Nu	mbēr		·		· <u>-</u>
I cannot assign a dollar value	18	Q012;	Q014;	Q006; Q018; Q030;	Q019;		Q009; Q023;	. • •
\$ī = \$5ō	12			Q013; Q031;			Q021;	Q022;
\$51 - \$100	3	Q005;	Q016;	Q039				
\$101 - \$200	4	Q001;	Q029;	Q032;	Q034			·
\$201 - \$300	i	Q037						
\$301 - \$400	ì	Q040						
\$1000	i	Q033						



# Table 12-8 .

VALUES ASSIGNED BY THE USERS TO THE WORTH OF A SEARCH (UVC) (N users = 40)

"Was your participation in this project and the information which resulted: ..."

Value	Meaning	Number of Questions	Question Number
5	Worth more than the time it took	16	Q001; Q004; Q007; Q015; Q019; Q020; Q021; Q023; Q026; Q029; Q030; Q032; Q033; Q035; Q037; Q038
4	Worth somewhat more than the time it took	12	Q002; Q005; Q009; Q010; Q011; Q016; Q018; Q031; Q034; Q036; Q039; Q040
3	Worth about as much as the time it took	8	Q003; Q008; Q012; Q014; Q022; Q025; Q027; Q028
2	Worth less than the time it took	4	Q006; Q013; Q017; Q024
1	Practically worthless	Ō	·



VALUES ASSIGNED BY THE USERS TO THE CONTRIBUTION TO THE RESOLUTION OF THEIR PROBLEM BY THE INFORMATION RECEIVED (N users = 40)

"What contribution has this information made to the resolution of your problem?" Range: from 1 (nothing contributed) to 5 (substantial contribution)

Value	Number of Questions	Question Numbers					
5		Q030; Q032; Q038					
<b>4</b>	15	Q001; Q007; Q011; Q015; Q016; Q021; Q023; Q026; Q027; Q029; Q033; Q035; Q037; Q039; Q040					
3	9	Q002; Q003; Q004; Q005; Q018; Q019; Q020; Q034; Q035					
2	11	Q006; Q008; Q009; Q010; Q012; Q013; Q017; Q022; Q025; Q028; Q031					
1	2	Q014; Q024					



VALUES ASSIGNED BY THE USERS TO THEIR OVERALL SATISFACTION WITH THE RESULTS OF THE SEARCH (N users = 40)

"How satisfied were you with the results of the search?" Range from 1 (dissatisfied) to 5 (satisfied)

Value	Number of Questions	Question Numbers			
5	11	Q001; Q007; Q011; Q016; Q020; Q023; Q026; Q030; Q032; Q037; Q038			
4	13	Q003; Q004; Q015; Q019; Q021; Q024; Q029; Q033; Q034; Q035; Q036; Q039; Q040			
3	8	Q002; Q006; Q008; Q009; Q010; Q018; Q027; Q028			
2	6	Q005; Q013; Q014; Q017; Q022; Q025			
i	2	Q012; Q031			



MEAN AND STANDARD DEVIATION FOR THE DEGREE OF OVERLAP IN SEARCH TERMS AND ITEMS RETRIEVED FOR SEARCHES FOR THE SAME QUESTION (N questions = 40; N searches per question = 5; N comparisons per search = 4 (1t was not compared with itself); N pairs of comparisons = 800 (40 X 5 X 4))

Over:lap	Mean	Standard Deviation
Selection of search terms	.27	.20
All itēms rētrievēd	•16	•28
Relevant or partially relevant items retrieved	÷18	÷30



### CHAPTER 13. METHODS OF STATISTICAL ANALYSIS

### 13.1 Introduction

The key to understanding the statistical aspects of this study of on-line searching is to realize that there are five distinct entities involved every time an evaluation is made. These entities are:

The user
The question
The searcher
The search
The retrieved item

Any measured variable describes one or more of these entities. For example information about the intended specificity or complexity of the question describes only the question. The cognitive attributes of the searcher describe only the searcher. The number of commands or the number of search terms used describe only the search. The data base identifier and accession number of a retreived item describe only the retrieved item. On the other hand, the evaluation is a description of the relevance of the retrieved item, given by the user, and so relates two entities. The overall retrieval or precision scores for a given question combines several searches by several searchers and so are descriptive of the question, the searches and the searchers together.

The data may be examined at each of several different levels of aggregation. Some of these levels of aggregation are more familiar to the practitioner community, while others are more powerful in the search for possible explanatory relations. Corresponding to each level of aggregation a specific data file may be formed. It is formed by retaining those of the 90 variables that are meaningful at that level of aggregation, and either removing or ignoring the others. With reference to the codebook of 90 variables (Table 7-1), we will briefly describe the status of each of the variables. In giving this description it is helpful to think of a kind of "backbone" containing five variables: the question number, the database number, the item number, the searcher number, and the evaluation. This represents the finest possible level of detail in that it is free from the confounding influences that arise in any real search. The search entity is defined by giving both the question number and the searcher. The question entity is identified by giving only the question. The range of applicability of variables is as follows; (as shown earlier in Table 7-1):



# TABLE 7-1

Variable no	Applicability
ĺ	Item
2-15	Search
16-36	Question
37-51	Searcher
52-55	Question and User
56-59	Question and Searcher
60-81	Question
82-90	Searcher

The files used to investigate various relationships vary from files containing one case for each question up to the most complicated file containing one case for each retrieved item. Their properties are summarized in Table 13-1.



### Table 13-1

### OVERVIEW OF DATA FILES

For each entity or relation the correct data file must be analyzed. The file to be used is the smallest one applicable to all of the entities under investigation. For example, the file with 8956 duplicated items contains 4115 items occurences of retrieval by project searchers. It cannot be used to study the effect of searcher characteristics because of the unequal weight that these three individuals would receive.

Case	N of cases	Use of file
Question	40	Characteristics of questions User evaluation of unions
Searchers	40	Cognitive and experience data for 36 outside; 3 project sear- chers; 1 judge
Search-project	160	Characteristics/comparisons The 4 project searches
Search-outside	200	The 5 outside searches
Overlap	800	Overlap in search terms or Retrieved items for every Question and searcher pair.
Unique item	5411	Characteristics of retrieved items. Item-wise analysis of the impact of question characteristics on relevance
Distinct item	3689	Outside searches only
Duplicated item	4841	Item-wise analysis of the impact of outside searcher characteristics on relevance.
Duplicated item	<b>4115</b>	Item-wise analysis of the impact of project searcher characteristics on relevance.
Duplicated item	8956	Item-wise analysis of the impact of search characteristics on relevance.



The use of each file is best illustrated by one or two examples. Suppose, for example, we want to know what effect the amount of available public knowledge has on the precision and recall of searches for a given question. We can address this directly by examining the file with 40 cases, one for each question. We can ask whether the union of nine search results had high or low precision for each question, and correlate that with th public knowledge variables. On the other hand, "recall" in this experiment has been defined as the fraction of all relevant retrieved items retrieved in a given search. Therefore, to examine the relation between recall and a search characteristic we must go to the files with 160 cases (for the four project searches) and with 200 cases (for the outside searches).

If we want to know the relative effectiveness of the four types of project searches we will address the question to the file with 160 cases. If we want to know the impact of the cognitive characteristics of the searcher on precision and recall we will address the question to the file with 200 cases.

If we want to relate characteristics of the retrieved items to characteristics of the question, without regard to the search or searcher who retrieved the items we address our questions to the file with 5,411 cases.

Finally, if we want to keep track of the retrieved items and the detailed characteristics of the search that retrieved them we may address the question to the file with 8,956 cases.

The difference, 8,956 minus 5,411 or 3,545 represents the number of times an item was retrieved more than once. In order to study the effects of multiple retrieval on the expected relevance of an item we have added one variable to the file with 5,411 cases. This is the number of times that each item is retrieved by outside searchers, and can take the values 1-5.

### 13.2 Significance and Importance

ast who provide the contract

It is important to distinguish between findings that are statistically significant and those findings that provide a substantial explanation of the relevance of retrieved items.

When a statistically significant relationship is found it can be assigned some measure of association. This is a measure of the extent to which one of the variables in question (the one presumed independent) determines the other (the one taken to be dependent). The fact that a relationship is significant does not mean that it is important.



We regard a relationship as important if the independent variable explains a substantial amount of the observed variation in the dependent variable. The measures of importance that have been used in this study are the R-squared measure for regression analysis, and the t value for analysis of the log cross ratio. We pause for a moment to review the meanings of these methods.

# 13.3 Regression analysis

In a regression analysis, exploring the dependence of Y on X, the analyst (in this case, aided by the BMDP package) tries to find the best straight line describing Y as a function of X. We may imagine all the values of Y and X plotted in a single graph. The calculations themselves have been perfromed using the BMDP package for this and all of the other statistical analyses described in Chapters 13-16. [13-1]

When such a graph is made the values of Y will show some substantial variation. This degree of variation is conveniently summarized by a statistical quantity called the variance. The variance is the average value of the square of the difference between any particular value of Y and the average of all the values of Y. When a line is fit to the data, to explain Y, a certain amount of the value of Y remains unexplained. The average square of the unexplained part is called the residual mean square variation. The difference between the two is the part of the variance that is explained by the model. This may be expressed as a percentage of the original variance, which is called R-squared. Thus, if R-squared is 80%, the model explains 80% of the original observed variation in the values of Y. If R-squared is 10%, 90% of the original variation means unexplained. As a rough rule of thumb, models that explain less than 50% of the variance will not be regarded as important even if they are statistically significant.

### 13.4 Logarithmic Cross Ratio Analysis

In analysis of the large files, containing one entry for each retrieved item, we have used a powerful technique called cross ratio analysis. To apply the cross ratio analysis, each variable (for which such a distinction is meaningful) is broken into a class of high values and a class of low values. For convenience the mean is generally taken as the dividing line. Since the dependent variable of greatest interest is the relevance of retrieved item we take for high value of the relevance, "relevant" or "partially relevant". Every case may then be classified into exactly one of four cells in a 2 x 2 table. The number of cases for which the variable is low and the item is not relevant is designated by "a" and so forth. The cross ratio for this table is defined as the ratio of two products. CR=AB/CD.



1.05

### EXAMPLE ANALYSIS OF CROSS RATIO

Independent Variable

		LOW	High
Not	Rēl	A	Ċ
Rel	or Part Rel	D	В

When it is written in this form its meaning is rather obscure. But, it is easy to see that if A and B are large while C and D are small the cross ratio will be large. The meaning becomes clearer if we consider the odds that a high value of the independent variable leads to relevant documents. For high values of the independent variable the odds that a retrieved item will be relevant or partially relevant are given by B/C. For low values these odds are given by D/A. The ratio of these two odds ratios reflects the increase in odds due to moving from a low value of the variable to a high value of the variable. This ratio (B/C)/(D/A) is precisely equal to the cross ratio. For this reason the cross ratio is also referred to as the odds ratio.

Since the cross ratio is always positive and may become infinite, it is replaced by its logarithm which has a more symmetrical distribution and which, for samples as large as the ones we are using is essentially normally distributed. Thus, in our discussion of the impact of independent variables in the very large files we will consistently use the log odds ratio as a statistical indicator. Since the log odds ratio is distributed essentially normally, the t statistic (that is the measured value of the log odds ratio divided by its standard deviation) is a measure of the statistical significance of the observed effect. At the same time, the value of the odds ratio itself gives us a simple way of describing the importance of a particular variable.

Example calculation. Each variable has been replaced by an indicator variable (see Table 16-1 of cut points). The cut point for SVA is the mean 7.36. There are 2166 cases with SVA below this value. Note that SVA, the number of relevant items retrieved, is a property of the search as a whole, and is inherited by each of the items retrieved in that search. Thus we expect that the items retrieved in searches with high values of SVA have a better chance to be relevant, although each particular item may be either relevant or not relevant. In fact, in searches with SVA below the cutoff, 1361 items are not relevant, while only 776 are relevant.



The contingency table looks like this:

SVA	BELOW M	ABOVE M	
NREL REL PREL	1361 805	776 1899	2137 2704
	2166	2675	4841
Odds Above Belov		1899/776 805/1361	
Ratio	_	$\frac{1899}{776} \times \frac{1361}{805} = 4$	.137
ŁÑ	(4.137)	= 1.42	
STD E		MDP) = 0.062 e = 24.395	

Note: 0.062 is the std error assuming a value of ln (cross ratio)  $\neq 0$ . The t value is calculated on the assumption that it is 0.

This is an example of a statistically significant (t larger than 2) result with no meaning. It says that items retrieved in cases with a high number of relevant retrieval items are much more (factor 4.137) likely to be relevant.

The log odds ratio has been used because it is resistant to two types of sample selection bias, which may be present in this study. One type of selection bias is in the distribution of relevance. Although the average relevance found in this project (about 50%) is similar to that found in other studies, the end users were self-selected, and this may introduce some unknown bias in judgements of relevance. Similarly, the searchers were self selected and, particularly with regard to cognitive characteristics, may not be typical of searchers in general. The virtue of the log odds ratio, or of the cross ratio, is that as long as the selection biases of two variable are independent of each other, the log odds ratio is unaffected by the bias. This feature makes the log odds ratio important in so called retrospective clinical studies, where it is not possible to form a random sample. It is appropriate, for the same reasons, in this study. A detailed discussion of the meaning of the log odds ratio is given by Fleiss [13-2].

alabetaa Seleni, menaka kasali (1997). Tel



# Table 13-2 CUTPOINTS FOR THE STUDY OF CROSS-RATIO ANALYSIS

Each variable was analyzed to define a high and a low value, by calculating the mean, using a sutiable data file. For exampple, the mean of search variables was calculated using the file with 360 searches in it. The same file was used to calculate the mean of Question variables, since the mean is not changed by having 9 identical copies of each question variable in the file.

VARIA	ARLE	TOTAL	
	AME	FREQUENCY	CUTPOINT
	SVA	340 340	7:636
	SVB	360 360	7.050 7.050
	SVC	<u>3</u> 60	10.192
	SVD	<u>3</u> 60	24.878
	SVE	<u>3</u> 60	24.311
	SVF	<u>3</u> 50	49.189
	SVG	350 350	0.219
	SVH	350 350	0.572
	VI	350	14.511
	EV3	3 <b>5</b> 0	3.397
	VR	320	10.331
	SVE	360	o. 238
	SVM	360	0.218
	BYN	360	o. 455
	IVA	360	33.575
	IVB	360	36:200
	A C	360	45.500
	ÜΨĎ	360	135.275
	AE	360	157.825
	i∀F	360	295.100
	ĪΫĀ	340	2: 492
	JVB	360	75.250
	Ν̈́C	350	4.000
	ΪΫĎ	350	3. 150
	IVE	360	3.625



User characteristics were calculated on a file containing the 40 questions. For the PREBRD variable there were two missing cases. Datra are missing for some of the other variables as well. For some, such as SUGGESTED DATABASES, a cut point has no meaning, and is not reported here. The APPLN is a categorical variable, so the notion of "above or below the cut point has no validity."

VAR:	IABLE	TOTAL	
NO:	NAME	FREQUENCY	CUTPOINT
1	PREBRD	38	3.750
2	AFFLN	40	7.050
3	LANG	40	11.375
4	YEARGEN	40	14.175

Frequency of DIALOG use was cut between "2" and "3", as indicated.

VARIABLE NO. NAME	TOTAL FREQUENCY	CUTPOINT
1 FREDDIAL	52	2.923

Context variables defined by the user were cut as follows: For example, a high value of PROBDEF1 is a value above 3.670 on the five point scale.

CUTPOINT
3.670
2.925
3.625
3.475

The values assigned by the project searchers, or by all searchers, had different cutpoints, corresponding to the observed distribution of those values

	ABLE NAME	TOTAL FREQUENCY	CUTFOINT
ī	PROBDEF2	180	1 - 444
2	INTENT2	160	1.256
3	PROBKNO2	360	2:959
4	INTKNO2	360	1.861



The question calssification variables were treated separately, since one of the research goals is to test for relations between them. For use in the cross ratio analysis, the cutpoints are as follows. A value of CLTYSYN above mean is greater than 4.575. For the second judge, the cutpoint is 4.700

VARIABLE NO. NAME	TOTAL FREQUENCY	CUTFOINT
	FREQUENCY  40 39 40 40 40 40 40 40 40 40	1.825 4.718 4.575 4.587 3.756 4.691 4.387 4.400 1.125 6.656 6.666
13 CLTYSEM2 14 CLTYSYN2 15 CLTYAVG2 16 SPECORY2 17 SPECSUB2 18 SPECMEN2 19 SERCONC2 20 CONSTR2 21 TRANSER2 22 FINAL2	40 40 40 40 40 40 40 40 40 40 40	4.500 4.700 4.700 5.015 4.628 3.830 2.825 0.475 0.050

The searcher cognitive characteristic cutpoints were calculated from a file in which the project searchers appeared 4 times each, and the auxiliary judge was included. The means are essentially ahe same as the means for the 36 outside searchers alone. The LSI is a categorical variable, so the notion of "above or below the cut point has no validity."

VARIABLE NO: NAME	TOTAL FREQUENCY	CUTFOINT		
i RAT	52	11.635		
2 EAS	52	11:077		
3 CE 4 RO	52	23.769		
4 RO	52	26.308		
S AC	52	36.577		
AE 7 ACCE	52	33.212		
7 ACCE	52	12.615		
8 AERO	52	6.865		
9 LSI	52	2.058		



# 13.5 Logistic Regression

The key variables of precision and recall are both bounded by 0 and 1 (that is they are percentages.) In this situation it is sometimes useful to perform the so called logistic transformation. Each variable is replaced by the logarithm of the corresponding odds ratio. For example, the value 40% is transformed to logarithm of 40/60. We have performed multiple regression analysis of the transformed values of precision and recall against 4 cognitive variables, the users estimate that information will be available, the searcher's frequency of using Dialog, and the number of terms, commands, and cycles used in the search.

#### CHAPTER 14. CONSISTENCY OF JUDGES

### 14.1 Consistency of Context Variables

All of the variables describing the question and its context were appraised by at least two judges. The consistency of those judgements is a measure of the validity of the corresponding concept. When the concept appears valid, one may examine the impact of the corresponding attribute on the relevance of retrieved items. If the judges agree, and the impact, as calculated using either judges score, is significant, we may conclude that the characteristic has some predictive value.

For variables characterizing the state of public or personal knowledge there is no reason to expect agreement, but the distribution of differences is of interest.

The results are summarized in full detail in Table 14-1. The judges indicated their judgments on a five point scale. The table shows the differences between the scores assigned by the first judge (the user) and the scores assigned by the project searcher, who served as the second judge. "0" indicates perfect agreement. For example, for the variable PROBDEF there was exact agreement in 15 cases and disagreement by two units in 6 cases (4 plus 2). Note that if each judge assigned scores at random the distribution would still be peaked at zero, but it would be approximately triangular. Ignoring missing values, a row for 25 cases would read:

Diff: -4 -3 -2 -1 0 1 2 3 4 1 2 3 4 5 4 3 2 1 (5 exact agreements)

### Table 14-1.

### QUESTION CONTEXT CONSISTENCY (N questions=40)

The distribution of differences between judge l(user) and judge 2 (project searcher) on concepts describing the context: For PROBDEF and INTENT the first judge is the user. For the other variables two project team members were the judges. A difference of 0 represents exact agreement.

Judge 1 - Judge 2 Difference											
Variable	-5	-4	-3	-2	-1	0	ī	2	3	4	5
PROBDEF		<u>:</u>	_	$\bar{2}$	7	15	8	4	<b>3</b>	Ī	
INTENT		ł	2	3	6	12	8	5	3	_	_
PROBKNO		1	2	3	5	6	5	_ 8	4	3	3
INTKNO					2	5	6	11	15	1	

PROBDEF1 = Problem Definition by User;

INTENT1 = Intent by User;

PROBDEF2 = Problem Definition by Searcher;

INTENT2 = Intent by Searcher;

PROBKNO1 = Problem-Public Knowledge by User;
PROBKNO2 = Problem-Public Knowledge by Searcher;

INTKNO2 = Internal Knowledge of Searcher;

INTKNO1 = Internal Knowledge of User



Discussion of Consistency of Judgments - Context

We studied the consistency between user and searcher estimates of four characteristics: problem definition, intent of the user, estimate of the availability of public knowledge and estimate of the internal knowledge. The first three of these variables refer to the same concept while the forth was specific to either the user or the searcher. The results are presented as histograms of the difference variables. The key findings are these. For problem definition, on a scale of 1-5, the difference shows a clear peak at 0 with 15 of the 40 cases having exact agreement. 14 of the remaining cases differ by only 1 unit. Thus, we can say that in nearly 3 out of 4 cases the project searcher and the user agreed within 1 unit on whether the problem was weakly or clearly defined.

With regard to whether the intent is narrowly or broadly defined the situation is not quite so good. In 11 cases there was exact agreement and in a total of 25 there was agreement within 1 unit.

The situation deteriorates further when we consider estimates of the probability that information about the problem will found in the literature. There was exact agreement in only 6 cases and agreement to within 1 unit in only 16 cases. The most common occurence (8 cases) is a difference of 2 units. The user's estimate that information on the problem will be found in the literature is 2 units higher than the searcher's estimate.

With regard to internal knowledge we would expect that the user estimates higher personal knowledge of the subject than does the searcher. This is borne out by the data. In 26 of the cases the user's estimate of his or her personal knowledge was 2 or more units higher than the searcher's estimate.

### Table 14-2

CONSISTENCY OF QUESTION CLASSIFICATION: (N questions = 40)

The difference between the evaluations given by two different judges is an indication of the validity and consistency of the question classification concepts tested in this project. The results for SPECQUERY and SEARCONC show substantial disagreement. The "7" represents one outlying value.

Judge 1 - Judge 2

Variable	-5	-4	-3	-2	-1	Ō	ĺ	2	3	4	5	
CATEGORY		1	1	1	5	16	9	5	2	<del></del>		
CLTYSEM		1		2	5	23	3	4	2			
CLTYSYN	1	Ī		2	2	29	3	1			1	
SPECQURY	3			3	4	4	9	6	7	5		
SPECSUBJ				•	9	19	7	4				
SEARCONC				3	2	_5	11	8	5	4	1	"7"
CONSTRAN					1	20	13	5		1		

CATEGORY = Question Classification (Judge 1): Domain: Dialindex Categoric CLTYSEM = Question Classification (Judge 1): Clarity: Semantics; CLTYSYN = Question Classification (Judge 1): Clarity: Syntax; CLTYAVG = Question Classification (Judge 1): Clarity Score; SPECQURY = Question Classification (Judge 1): Specificity: Query; SPECSUBJ = Question Classification (Judge 1): Specificity: Subject; SPECMEAN = Question Classification (Judge 1): Specificity Score; SERCONC = Question Classification (Judge 1): Number of Search Concepts; CONSTRAN = Question Classification (Judge 1): Number of Constraints;



- 12

# 14.2 Consistency of Judgments: Question Classification

We can make a somewhat more detailed discussion of the data in Table 14-2. This table contains the difference between the scores assigned by two project judges. It is read in the same way as Table 14-1. On the estimate of the number of dialindex categories the judges agreed exactly 16 times and were within 1 unit 30 times out of the 40. On clarity of semantics they agreed exactly 23 times and were within 1 unit 31 times. On clarity of the syntax they agreed exactly 29 times and were within 1 unit 34 times. This resulted in an agreement on the average clarity score which was perfect in 20 cases and within 1 in 38 cases.

With regard to specificity of the query the situation is not good at all. Disagreement ranges from -4.75 to +3.7. There is agreement to within 1 unit in only 17 of the 40 cases. With regard to specificity of the subject on the other hand, the situation is quite good. There is exact agreement in 19 cases and agreement to within 1 unit in 35 cases.

The mean specificity score is widely scattered due to the lack of inter-judge agreement on specificity of the query.

The two judges agreed in only 5 cases on the number of search concepts involved in the question and one of the judges estimated that the number of concepts was larger in 30 of the 40 cases.

Perhaps surprisingly, there was substantial agreement (20 cases out of 40) on the number of constraints. One of the judges estimated the number of constraints to be higher than did the other in 19 of the remaining 20 cases.

A comparison on the number of presuppositions was possible in only 9 cases and does not support any further analysis.

The question of the significance of inter-judge consistency, in relation to the fundamental problem of improving retrieval performance is discussed in Section 16.4.2





andrain in the same and the

### Table 14-3.

QUESTION CLASSIFICATION: CONSISTENCY (N questions = 40;176)

The mean and standard deviation of the differences between judges are summarized for the 40 project questions and for 176 questions from an earlier study. The fraction of the cases in which the difference between the two judges scores is shown as \$Agree.

	N=4	40		N=		
	Mean	StdDev	%Agree	Mean	StdDev	<b>%Agree</b>
CATEGORY	0.275	1.414	40.0	0.062	0.822	64.2
CLTYSEM	0.100	1.297	57.5	-0.114	0.813	81.3
CLTYSYN	-0.125	1.453	72.5	0.335	2.033	58.5
SPECOURY	0.742	2.225	10.0	0.080	2.010	39.2
SPECSUBJ	0.063	0.644	47.5	0.070	0.840	66.5
SEARCONC	1.575	1.973	<del>1</del> 2.5	1.426	1.917	27.0
CONSTRAN	0.650	_0.921	50.0	0.625	0.960	52.8

CATEGORY = Question Classification (Judge 1): Domain: Dialindex Categori CLTYSEM = Question Classification (Judge 1): Clarity: Semantics; CLTYSYN = Question Classification (Judge 1): Clarity: Syntax; SPECQURY = Question Classification (Judge 1): Specificity: Query; SPECSUBJ = Question Classification (Judge 1): Specificity: Subject; SERCONC = Question Classification (Judge 1): Number of Search Concepts; CONSTRAN = Question Classification (Judge 1): Number of Constraints;



# 14.3 Additional Data on Question Classification

We have given the detailed analysis of inter-judge consistency for the 40 questions in this project. In addition, data were available for 176 questions from an earlier project, which help to increase our confidence in the validity of these question classification concepts. The data are summarized in Table 14-3, where we give the mean and standard deviation of the difference, and also the percentage of cases in which there is exact agreement. As explained earlier, the "null hypothesis" would give exact agreement in 20% of the cases.

Two of the variables show agreement in more than 55% of the cases, for both projects: CLTYSEM and CLTYSYN, which we regard as clearly significant.

### CHAPTER 15. OVERLAP OF SEARCHES AND RESULTS

Each question was searched by 5 outside searchers. It is interesting to calculate the degree to which they "agreed" in their treatment of the questions. As described in sections 5.3.3 and 5.3.4, an asymmetrical measure of overlap may be defined between any two searchers of the same question. This yields 40 (questions) x 5 (outside searchers) x 4 (other searches to which it may be compared) = 800 pair comparisons. The specific variables are STOVLP(I,J) - the overlap in search terms for searches I and J of a given question; RPROVLP(I,J) - the corresponding overlap in relevant or partially relevant retrieved items, and RETOVLP(I,J) - the corresponding overlap in all retrieved items. Note that although each search corresponds to an individual searcher, the numbers I and J are assigned arbitrarily, and simply run from 1 to 5 for each question. They do not play a role in the analysis, and are used only in the explanation of how the overlap is calculated.



119

# Section 15.1 Overlap Studies

The relations between searches are characterized by the overlap in search terms used and in retrieved items among various searches of the same question. We use the asymmetrical measure of overlap given by the intersection of two sets divided by the first named of the two. Thus, for the five outside searches of any question there are 20 values of the overlap in search terms used and another 20 values of overlap in items retrieved. For example, if search #2 used six search terms, search #4 used seven search terms, and they had three in common then the search term overlap measures are: STOVLP(2;4)=3/6, STOVLP(4;2)=3/7.

There are 20 values of the search term overlap because each of the five searches may be compared with the other four.

Similarly if the retrieved items for search #2 number 144, the retrieved items for search #4 number 72 and they have 36 in common the two overlap measures are RETOVLP(2;4)=1/4 and RETOVLP(4;2)=1/2.

There are three kinds of statistical questions that we have addressed in this analysis:

- 1. What is the distribution of the value of the search term overlap for all of the  $20 \times 40 = 860$  possible cases?
- 2. What is the distribution of the retrieved item overlap for all of the 20 x 40 = 800 cases?
- 3. Is there a significant correlation between the overlap in retrieved items and the agreement in search terms over these 800 cases?

Data are presented in histograms showing the number of pairs in which the degree of overlap falls into a specified range. If reement among the searchers were large most of these values ld be close to the maximum possible value of 1, and the data ld lie close to the lower edge of the histogram.



### Table 15-1.

### AGREEMENT ON SEARCH TERMS (N OVERLAPS = 800)

The distribution of searcher agreement on the terms used to search a question is displayed in a histogram. If there were exact agreement, the overlap would be 1.0. The observed distribution. In 11.1% of the cases there was less than 5% agreement on search terms. In 44.3% of the cases agreement was 20% or less. The horizontal is marked in percentage of all cases having the designated range of overlap values. Overlap is between 50 and 55% in 8.6% of the cases.

AT LEAST		.0000	0	Ī.	10	15	
BUT NOT O		REQ	_ <b> %</b> _	+			20
0.050		39	11.1	I XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	*****		
0.10		70	8.8	IXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXXX		
0.15		82	10.3	TXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX			
0. <u>20</u>		113	14.1	IXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	**********	*******	
0.25		<del>9</del> 7	12.1	*********************************	***************************************	,	
0.30		52	6,5	IXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX		•	
0.35		72	9.0	IXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXXXX	•	• •
0.40		33	4.1	IXXXXXXXXXXXXXXXXXX			
0.45	0000	47	5.9	IXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX			
0.50	0000	6	0.8	IXXXX		•	
0.55	0000	69	8.5	IXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXX		
0.60	0000	24	3.0	IXXXXXXXXXXXX	· · · · · · · · · · · · · · · · · · ·		
0.65	0000	8	1.0	IXXXXX_	:		
0.70	0000	10	1.3	IXXXXX			
0.75	0000	13	1.6	IXXXXXXX			
0.80	0000	3	0.4	ĪXX			
0.85	0000	Ö	00.0	Ī	•		
0.70	0000	Ö	00.0	İ			
0.95	0000	0	00.0	İ			
1.00	0000	12	1.5	ĪXXXXXX			
				+		·	
TO	TAL 8	100	00.0		10	15	<del></del> + 20

Footnote: X = approx 1.5 case

Simple Property and American Commission Commission Commission Commission Commission Commission Commission Comm



### Table 15-2.

# AGREEMENT ON RETRIEVED ITEMS (N OVERLAPS = 800)

The distribution of searcher agreement as measured by retrieved (evaluated) items is displayed in a histogram. If there were exact agreement, the overlap would be 1. For 66.4% of the possible combination the overlap is not more than 10%. The average overlap is 16.6% and the distribution is strongly skewed.

AT LEAST 0.00000 10 20 60 BUT NOT OVER: FREQ Z 0.0500000 469 0.100000 **7.8 IXXXXXXXXXXX** 0.150000 4.4 1333333 0.200000 4.5 IXXXXXXX 36 0.250000 27 3.4 IXXXXXX 0.300000 1.3 IXX 10 0.350000 2.4 11111 0.400000 11 1.4 IXX 0.450000 1.1 IXX 0.500000 7 0.9 IX 0.550000 19 2.4 IXXXX 0.600000 11 1:4 IXX 0.650000 0.8 IX 0.700000 15 1.9 IXXX 0.5 IX 0.750000 0.6 IX . 0.800000 5 0.850000 8 1.0 IXX 0.900000 0.4 IX 3 0.950000 0.4 IX 1.00000 5.1 1111111111 41 TOTAL 800 100.0 10. 20 30 40 50 60



X = approximately 12 cases.

### Table 15-3.

OVERLAP OF RELEVANT/PARTIALLY RELEVANT ITEMS (N OVERLAPS = 800)

The distribution of searcher agreement as measured by relevant or partially relevant retrieved items is displayed in a histogram. In 63.9% of the cases the agreement is not more than 10%. The mean value of the overlap is 18% and the distribution is strongly skewed.

AT LEAST BUT NOT OVER:	0.000 FRED	000 Z		10	20	30	40	50	 6 <u>0</u>
0.0500000	471	58.9	*********	**********	· · · · · · · · · · · · · · · · · · ·	, , , , , , , , , , , , , , , , , , ,	<del></del>		
0.100000	40	5.0	IXXXXXXX ·		******	********	*****	(*********	KXXXXXX
0.150000	49	6.1	IXXXXXXXXX				·		
0.200000	23	2.9	ĪXXXX						
0.250000	21	2.6	ĪXXX						
0.300000	13	1.6	ĪXXX						
0.350000	25	3.1	IXXXX						
0.400000	12	1.5	IXX						
0.450000	14	1.8	IXXX						
0.500000	3	0.4	IX						
0.550000	27	3.4	IXXXXXX						
0.600000	9	Ĭ.Ī	ĪXX						
0.450000	· 4	0.5	ĪĪ	•					
0.70000	13	1.6	ĨĨĬĬ			•			
0.750000	5	0.5	IX						
0.800000	5	0.6	IX						
0.850000	8	1.0	IXX		•				
0.90000	5	0.8	IX						
0.950000	2	0.3	I						
1.00000	50	5.3	IXXXXXXXXX			<u>-</u>		-	-
TOTAL	800	100.0	,	10	20	30	40	50	60

X = approximately 5 cases

### Section 15.2 When searchers agree

We gave particular attention (Table 15-4.1) to the 3.689 items that were retrieved by the outside searchers. Of these, 924 (25%) were relevant, 972 (26%) were partially relevant, and 1793 (49%) were not relevant. We then broke the items down into those which were retrieved by only a single searcher, those retrieved by 2 searchers and so on. The effect of multiple recovery is expressed in odds ratios in Table 15-4.1) In the group as a whole the odds for relevant as against not relevant are approximately 5 to 10 (924/1793). In items that were retrieved only once the corresponding odds are 4 to 10. In items that are retrieved twice they are 10 to 10. For items that have been retrieved 3 or more times the odds are 16 to 10 for relevance as opposed to not relevance. The more often an item is retrieved, the more likely it is to be relevant.

This is an important finding. It suggests that although searchers disagree substantially in the items that they retrieve, when they do agree they are likely to be producing relevant items. This suggests that one possible super-strategy for the conduct of on-line searches is to have several independent searchers work on the problem and to examine first the intersection of their retrieved sets. If a single searcher has worked on the problem the odds for relevance vs. not relevance are less than 1 to 2, if 3 or more agree on a retrieved item then the odds switch to be almost the reverse (that is, 3 to 2 in favor of relevance). It would be interesting to speculate on the economics of going to such a multiple search strategy in real world situations.

124

### Table 15-4.1

RELEVANCE OF DUPLICATED ITEMS (N unique items; outside = 3689)

Another measure of overlap is based on the fact that the overlap in retrieved items is due to items that were retrieved more than once. This table is a cross-tabulation of the relevance of an item by the number of different outside searches in which it was retrieved. For example, of 1602 items retrieved in only one outside search 400 were judged relevant; of 128 retrieved in exactly 3 outside searches, 54 were judged relevant.

	_	Number o	of times ret	rieved	_		
EVAL	<b>1</b>	<b>2</b>	<b>3</b>	4	5 	6	TOTAL
REL	620	185	91	24	 4		924
PREL	750	129	59	30	3	ĺ	972
NREL	1544	174	56	19	Ō		1793
NEVAL	Ö	0	0	<u> </u>	0		0
<b>2202222</b>	2914	488	206	 73	 7	1	3689



### Table 15-4.2

### ODDS OF RELEVANCE VERSUS NUMBER OF TIMES RETRIEVED

In this table, we focus attention on the relative odds that an item is relevant versus non-relevant. To sharpen the analysis (in this section of the study only) partially relevant items are disregarded. Thus the total of all retrieved relevant items (924) is divided by the total number of non-relevant unique items retrieved to give a base line measure ("any number of retrievals")

Retrieved by n Searchers	Rel	Not Rel	Odds
Āny	924	<del>1</del> 793	0.52
i	620	1544	0.40
2	185	174	1.06
3,4,5	119	75	1.59



# Section 15.3 Does search term agreement explain overlap?

We have prepared a scatterplot of the agreement as measured by search terms and as measured by overlap. It shows no clear relation. A regression analysis shows that only 2.5% of the variation in overlap of retrieved items can be attributed to overlap in the search terms.

In the scatterplot each "1" represents a particular comparison of two searches of the same question. When points coincide numbers are used, and then letters "A"=10, "B"=11 and so forth. The bulk of the data is concentrated in the very lowest row of the plot, because overlap of retrieved item sets is so small.

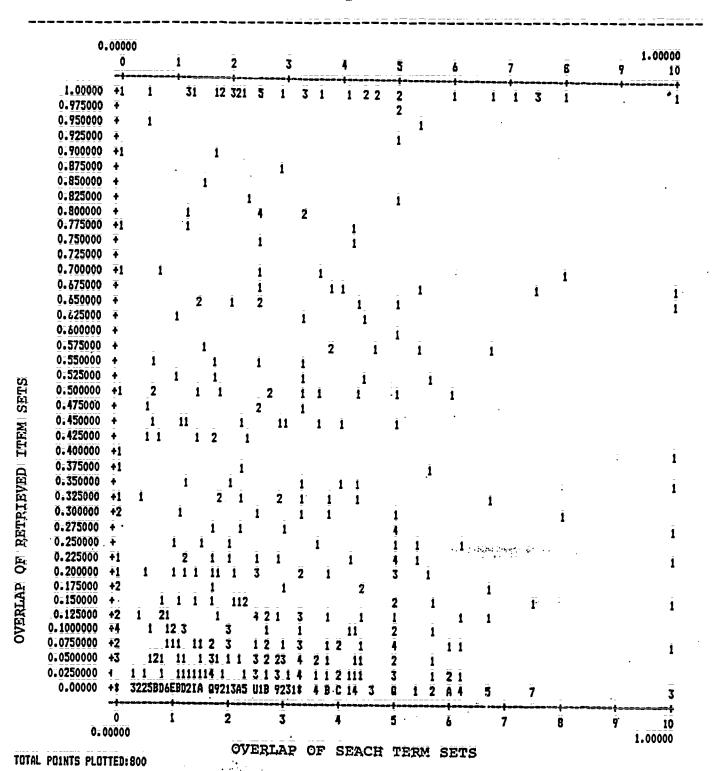
The scales run from 0. to 1. on both axes. For example, "9" on the horizontal axis represents 0.9, and so on.



### Table 15-5

### SCATTER PLOT OF SEARCH TERM AND RETRIEVED ITEM OVERLAP

Each point represents the overlap in search terms and the overlap in retrieved items for a pair of searches of the same question. The search for a regression relation between the variables was unsuccessful. (R-squared of 2.5%)



#### CHAPTER 16. DETERMINANTS OF RELEVANCE

#### 16.1 User and context variables

One goal of searching, in any large database, is to improve access to information by presenting the user a reduced (retrieved) set of items of which as many as possible are relevant. The fraction that are relevant or partially relevant is called the precision. A second goal is to retrieve "as many as possible" of the relevant items.

In this study the relative recall has been measured by comparing the results of any one search with the union of all 9 searches for the same question.

The determinants of success may be considered on a search-wise basis, or item by item. On a search-wise basis the observed precision and recall are treated as dependent variables, and other variables are examined to explore their influence on precision and recall.

For variables describing the uses, the context, or the question, we have 40 cases. In these cases we may study the precision of the retrieved union set. Recall is not defined. For cognitive variables we cannot do a search-wise analysis because each searcher did 5 or 6 searches, which will differ in their precision and recall. For variables describing the search we have 360 cases, with each characterized by both a recall value and a precision value.

A more powerful analysis is the item-wise approach. Given a retrieved item that is relevant or partially relevant we can examine whether the characteristics of the searcher, the search or the question, user and context are different from those for items that are not relevant.

In the following detailed results we see that the item-wise approach yields relations which seem to be obscured at the search-wise level of analysis. Relations at the search-wise level are all quite small.

The user properties are determined from the question form (variables 28-36) see Chapter 1. Of these only 28-31 can be sensibly analyzed. Since only 3 users requested a precise search, the data on Precise versus Broad are of doubtful importance. The Application variable has 6 distinct values (e.g. undergraduate, faculty, etc.). The language restriction has only two values. Similarly, the time restriction variable had only two values.

The impact of these variables is studied in two ways. Where



the variable is essentially binary we use the cross ratio as described in Chapter 13. Where the variable can take more than two values, we must use the analysis of variance, or simple cross-tabulation. We have selected the analysis of variance as more appropriate, using the observed values of the (search-wise) precision and recall as the dependent variables.

For cross ratios, tables have been prepared showing the value, the logarithm, the standard error and the t-value. A t-value greater than 2 is significant at 95% confidence. The reader should review the discussion of Chapter 13 on the meaning of the cross ratio. and the table of variable in Chapter 3, to recall the meaning of values above and below the cut points.



INFLUENCE OF USER VARIABLES ON RELEVANCE (N unique items=5411)

Odds ratio is a measure of the relative likelihood. For example, in this study an item retrieved for a user who gave no limit on years is 27.9% more likely to be relevant than one retrieved for a user who limited the search to the last 5 years.

				<u> </u>
Variable	Odds ratio	Log odds	Std Error	t-value
LANG	0.629	-0.464	0.057	-8.234
YEARGEN	1.279	0.246	0.061	4.041
LEANGEN	1.2/3	0.240	0.001	4.047

LANG = Limit Retrieval by Language of Publication; YEARGEN = Limit Retrieval by Year of Publication; We see that the language variable show an itemwise influence - the chance that a retrieved item will be judged relevant or partially relevant is reduced by 37% if the range of languages is not restricted to English. The chance that a retrieved item will be judged relevant or partially relevant is enhanced by 28% if the there is no restriction given on the year of publication.



INFLUENCE OF USER VARIABLES ON RELEVANCE (N questions = 40)

The question-wise analysis of the impact of user variables on relevance shows no significant difference in the mean precision for the various groups of questions. Data are represented in parallel histograms for each of the three user variables that can be treated in this way. The data are analyzed by analysis of variance to determine whether the differences between groups are significant compared to the differences within groups. The dependent variable in every case is the precision of the union of retrieved sets of items. In the summary tables, the following statistics are given separately for each group: mean, Standard deviation, an alternative estimate of the standard deviation, the standard error of the mean, the upper and lower limits of the dependent variable, and the number of cases.

HISTOGRAM OF \$ QVH	i .	CASES DIVIDED INTO GR	OUPS BASED ON VALUES	OF # APPLN #	
FRADUATE	FACULTY	INDUSTRY	GENERAL	OTHER	
MIDPOINTS				<b></b>	
1.020)					
0.960)	•			Ī	
0.900)				·	
0.840)	***				
0.780)					
0.720) ***	<b>‡</b>	<b>\$</b>	Ĥ		
0.660) ***	<b>ŧ</b>			Ī	
0.600)		<u>.</u>		N	•
0.540}	<b>‡</b>				
0.480)M	Ħ	Ñ ŧŧ			
0.420) \$	1111	<b>‡</b> ‡	•		
0.360) **	<b>*</b>				
0.300) \$	Ĭ.				
0.240)	<b>**</b>			<u>.</u>	
0.180) \$				•	
0.120) ##	<b>t</b>	ī.			
GROUP MEANS ARE DENOTE	D BY H'S IF THEY COIN	CIDE WITH E'S. N'S OTH	IERWISE		
MEAN 0.485	0.497	0.485	0.760	0.658	
STD.DEV. 0.242	0.239	0.255	0.000	0.377	
R.E.S.D. 0.267	0.252	0.255	0.000	0.413	
S. E. M. 0.065	0.058	0.114	0.000	0.217	
MAXIMUM 0.785	0.905	0.78 <u>5</u>	0.760	1.000	
HINIHUH 0.115	0.143	0.107	0.760	0.254	
SAMPLE SIZE 14	17	5	1	3	



A Charles Const.

```
HISTOGRAM OF # QVH
                          1
                                            . CASES DIVIDED INTO GROUPS BASED ON VALUE OF & LANG
          ENGLISH
                                                    OTHER
 MIDPOINTS
   1.020)
    0.95011
    0.900)
   0.840) ###
    0.780)
   0.720) 111
                                                   111
   0.660) ****
   0.600):
   0.540)M
   0.480):
   0.420) ****
                                                   M##
   0.360) ##
   0:300) ##
                                                   Ī
   0.240)1
                                                   ĪĪ
   0.180)
   0.120) **
                                                   Ħ
GROUP MEANS ARE DENOTED BY M'S IF THEY COINCIDE WITH $'5, N'S OTHERWISE
             0.562
MEAN
                                                       0.424
STD. DEV.
             0.247
                                                       0.227
R.E.S.D.
             0.269
                                                       0.236
S. E. H.
             0.049
                                                       0.059
MAXIMUM
             1.000
                                                       0.785
HINIMUM
             0.115
                                                       0.107
SAMPLE SIZE
                25
                                                          15
 HISTOGRAM OF $ 9VH
                                           .. CASES DIVIDED INTO GROUPS BASED ON VALUES OF $ YEARGEN $
          LAST 5YR
                                         NO LIMIT
                                                                       15
 MIDPOINTS
    1:020)
    0.960)
    0.900)
    0.840)
                                                                        Ī
    0.780)
    0.720) $
                                         111
                                                                        11
    0.440) #
                                         111
                                                                        Ĭ
    0.600)
   0.540)N
                                                                        M
   0.480)
                                                                        1
   0.420) $$
                                         ***
                                                                        11
   0.360)
                                         ***
   0.300)
                                         111
   0.240)
                                                                        Ħ
   0.180)
   0.120)
                                         ***
GROUP MEANS ARE DENOTED BY M'S IF THEY COINCIDE WITH $'S, N'S OTHERWISE
HEAN
             0.580
                                                                            0.556
                                             0.479
STD. DEV.
             0.174
                                             0.271
                                                                            0.211
R.E.S.D.
             0.217
                                            0.292
                                                                            0.225
S. E. M.
             0.087
                                            0.054
                                                                            0.064
MAXIMUM
             0.740
                                            1.000
                                                                            0.863
KINIMUM
             0.413
                                            0.107
                                                                            0.228
SAMPLE SIZE
                                               25
                                                                              11
                                                155
```

All of the effects of user variables disappear at the search wise level, where analysis of variance shows no significant difference in the overall precision of the retrieved set with variation in the purpose of the search, the language desired, on the restriction on years. The mean precision of the union is 48.5% for graduate students. The mean precision of the union is 49.7% for faculty. The mean precision of the union is 65.8% for Other, but the sample is only three cases.

The situation is essentially the same when we consider the context variables. The only significant and important results are in the cross-ratio analysis. In particular, since there are two judges for each characteristics, we could not find a way to combine the judges' scores to do an analysis of variance.



Bulleway H. T.

INFLUENCE OF CONTEXT VARIABLES ON RELEVANCE (N distinct items found by outside searchers =3689)

There are four context variables and two quasi-context variables (estimates of context by the project searchers). influence of these on the relevance of retrieval items is measured by the cross ratio. Values of t greater than 2 are statistically significant. Note that problem definition has a positive impact whether estimated by users or project searchers. Estimations of intent are inconsistent in their impact on relevance. The strongest positive effect is due to the estimated availability of relevant items.

Cut	Variable	Ratio	Log	Std Error	t	Ñ
3.67	PROBDEF1	1.172	0.159	0.067	2.375	3689
2.93	INTENTI	0.742	-0.299	0.066	-4.512	3689
3.63	PROBKNO1	2.102	0.743	0.068	11.139	3689
3.47	INTKNOL	1.089	0.085	0.066	1.283	3689
3.25	PROBDEF2	1.023	0.022	0.108	0.208	2165
2.83	INTENT2	1.328	0.284	0.106	2.655	2165
2.96	PROBKNO2	1.112	0.106	0.077	1.376	3689
1.86	INTKNO2	0.909	-0.095	0.067	-1.426	3689

PROBDEF1 = Problem Definition by User;

INTENT1 = Intent by User;

PROBKNO1 = Problem-Public Knowledge by User;

INTKNOl = Internal Knowledge of User;

PROBDEF2 = Problem Definition by Searcher;

INTENT2 = Intent by Searcher;
PROBKNO2 = Problem-Public Knowledge by Searcher;

INTKNO2 = Internal Knowledge of Searcher;

Note: The number of cases is different for PROBDEF2 and INTENT2

because these have been coded as searcher characteristics



The variable "intent" as judged by the user has a negative impact on the chance that a retrieved item will be judged relevant. When the intent variable is below 2.93 there is a 26% decrease in the chance that a retrieved item will be judged relevant

An item retrieved in response to a question for which the user judges that there is substantial public knowledge (above 3.63) is 110% more likely to be judged relevant than one retrieved in response to a question on which the public knowledge is judged to lie below this cut point.

Intent as judged by the project searcher shows an opposite correlation with the chance of relevance.

Problem knowledge, as judged by the searchers in general shows a positive influence, but at a lower level of significance and impact. An item retrieved in response to a question for which the searcher judges that there is substantial public knowledge (above 2.96) is 11% more likely to be judged relevant than one retrieved in response to a question on which the public knowledge is judged to lie below this cut point. Note that, because users were more confident that public knowledge would be found, the cut point for the users was higher.



### 16.2 Impact of Question Characteristics

Variables 60 - 80 refer to presumed characteristics of the question. We can consider two questions: do the two judges agree on the values of these characteristics; do the values assigned by the judges have similar impact on the relevance of retrieved items. There is no way to assign a single numerical measure of the impact, since there are two judges who do not always agree. We can, however, search for significance by preparing a table showing the t-value of the cross ratio test, for the determination of evaluation by the score as judged by each of the two judges. Where these values are consistent and of the same sign, we may conclude that the variable has some consistent effect on the chance that a retrieved item is relevant.



138

CROSS RATIO TEST: IMPACT OF QUESTION CHARACTERISTICS (N items=3689)

Significance and sign of the impact of question characteristics on the relevance of retrieved items. A positive value larger than 2 indicates a significant positive impact of the corresponding variable on the cross ratio. A characteristic is regarded as significant only if it is significant for both judges, and with the same sign.

<del></del>	Judge 1	Judge 2	
CATEGORY	1.579	-6.545	
CLTYSEM	0.344	-4.410	
CLTYSYN	4.345	0.699 *	
SPECQURY	-11.770	1.306	
SPECSUBJ	-4:308	-1.366	
SERCON	1.045	-7.457	
CONSTRAN	1.606	3.586 *	
TRANSSER	0.726	2.032 *	

```
CATEGORY = Question Classification (Judge 1): Domain: Dialindex Categories;
CLTYSEM = Question Classification (Judge 1): Clarity: Semantics;
CLTYSYN = Question Classification (Judge 1): Clarity: Syntax;
SPECQURY = Question Classification (Judge 1): Specificity: Query;
SPECSUBJ = Question Classification (Judge 1): Specificity: Subject;
SERCONC = Question Classification (Judge 1): Number of Search Concepts;
CONSTRAN = Question Classification (Judge 1): Number of Constraints;
TRANSSER = Question Classification (Judge 1): Presuppositions: Number Transfer
CATEG2 = Question Classification (Judge 2): Domain: Dialindex Categories;
CLTYSEM2 = Question Classification (Judge 2): Clarity: Semantics;
CLTYSYN2 = Question Classification (Judge 2): Clarity: Syntax;
SPECQRY2 = Question Classification (Judge 2): Specificity: Query;
SPECSUB2 = Question Classification (Judge 2): Specificity: Subject;
SERCONC2 = Question Classification (Judge 2): Number of Search Concepts;
CONSTR2 = Question Classification (Judge 2): Number of Constraints;
TRANSER2 = Question Classification (Judge 2): Presuppositions: Number Transfer
```



None of the question classification variables met the simultaneous test that they have significant impact on the chance that a retrieved item is relevant, and that the impact have the same sign for both judges. The variables showing the same sign for both judges are:

An item retrieved in response to a question for which the clarity of syntax is high is more likely to be judged relevant than one retrieved in response to a question on which it is low.

An item retrieved in response to a question with a high number of constraints is more likely to be relevant than one retrieved in response to a question on which this variable is low.

An item retrieved in response to a question for which the number of concepts is high is more likely to be judged relevant than one retrieved in response to a question on which this variable is low.



### 16.3 Impact of Searcher Characteristics

The file of 3689 items retrieved by outside searchers provided the most powerful tool for investigating the influence of searcher characteristics on the chance that a retrieved item will be relevant or partially relevant. The test is the cross-ratio test, described in chapter 13. All possible explanatory variables were examined (in fact, all 88 variables other than the evaluation were considered.) In the following tables all those variables showing a significant and meaningful impact are summarized. We include, because it is of some general interest, the frequency of recent experience in using the DIALOG system, which is found not to have a significant impact on the chance that retrieved items will be relevant.

A illustrative table of the cross-ratio test for every variable that could relate to the relevance of unique items (whether it could be explanatory or not) is given in Table 16-14 at the end of this chapter.)



CROSS RATIO TEST: IMPACT OF SEARCHER CHARACTERISTICS (N items, with duplicates =4841)

The cross ratio test is used to evaluate the impact of cognitive characteristics on the relevance of retrieved items. High RAT scores increase chance of relevance by 65%. High EAS serves depress it by 11%. AC enhances choices; CE depresses them. ACCE is a useful combined measure.

Variable	Ratio	Log	std error	t-value
FREQDIAL	1.104	0.099	0.067	1.479
RAT	1.645	0.498	0.058	8.596
EAS	0.887	-0.120	0.059	-2.022
	0.735	-0.308	0.059	-5:3 <del>1</del> 9
CE RO	0.910	-0.094	0.060	-1.579
AC	1.251	0.224	0.062	3.619
ACCE	1.275	0.243	0.059	4.119

FREQDIAL = Frequency of use of the Dialog system RAT = Remote Associates Test Score (Searcher);

EAS = Employee Aptitude Survey Score (Searcher);

CE = Leaning Style Inventory (Searcher): Concrete Experience Score;
RO = Leaning Style Inventory (Searcher): Reflective Observation Score;
AC = Leaning Style Inventory (Searcher): Abstract Conceptualization Score ACCE = Leaning Style Inventory (Searcher): Abstract Conceptualization/con



An item retrieved by a searcher having a high score on the remote Associates Test is 64.5 percent more likely to be relevant or partially relevant than one retrieved by a searcher with a low score.

An item retrieved by a searcher with a high value for the composite learning style score called AC minus CE is 27.5% more likely to relevant or partially relevant than one retrieved by a searcher with a low score.

There is a marginally significant (t=2.02) indication that an item retrieved by a searcher with a high value on the Employee Aptitude Survey is 11% less likely to be relevant than an item retrieved by a searcher with a low score.



### 16.4 Impact of Search Characteristics

In this section we consider two very different kinds of search characteristics. The first, of greatest interest in the training and selection of search intermediaries, is the characteristics of the search process (commands, terms used, cycles etc.) which might explain the relative success of some searches.

The second is the analysis of the four different types of project search, for relative effectiveness. The project searches range from an approximation to the usual practice (except that the interview was constrained to a fixed protocol, to ensure uniform treatment of searches) to a "dumb" search using only terms from the query (but with some searcher input to define the appropriate Boolean combination of terms.)

### 16.4.1 Impact of search efficiency variables

One of the most interesting questions to ask is how the performance characteristics of a search (numbers of relevant, partially and not relevant documents retrieved, total number of documents retrieved and most importantly, recall and precision) are related to characteristics of the search itself such as number of commands, number of cycles, number of terms, and the time used in the search.

This has been studied by three techniques, for all of the 200 searches done by outside searchers. The results are rather bleak. Tables 16-6,7,8).

We shall see that an analysis of the full file of retrieved items suggests that searches with a large number of command cycles are more likely to produce relevant items. The fact that this effect does not show through in an analysis of 200 outside searches has several possible explanations. For example, it may be that those searchers who use a large number of cycles retrieve more relevant items and more nonrelevant items. Thus their improved retrieval of relevant items is not revealed by their own precision scores. The second possibility is that we are uncovering the kind of small effect that only becomes apparent when a very large quantity of data is accumulated.



### Logistic Regression of Precision and Recall

The key variables of precision and recall are both bounded by 0 and 1 (that is they are percentages.) In this situation it is sometimes useful to perform the so called logistic transformation. Each variable is replaced by the logarithm of the corresponding odds ratio. For example, the value 40% is transformed to logarithm of 40/60. We have performed multiple regression analysis of the transformed values of precision and recall against 4 cognitive variables, the user's estimate that information will be available, the searcher's frequency of using Dialog, and the number of terms, commands, and cycles used in the search.

Considering precision first, the logistic transformed variable is named LH. The most important explanatory variable is the user's estimate that information is available. It explains 10% of the variance in this logistic variable. The next variable to enter is the remote associates score, which is a characteristic of the searcher. It explains about an iditional 5% of the variance. None of the other possible variables past the F test for entering the regression. Thus together these two variables explain 15% of the observed variation in the log of the odds ratio corresponding to the precision. As in other cases with a low R-squared value we must conclude that the bulk of the effect is not explained by variables included in this study. Of course, we cannot exclude the possibility that the bulk of the variation is due to essentially random factors highly specific to the questions and the searchers.

The situation for explaining the logistic variable corresponding to recall is substantially worse. Only I variable enters the regression, the difference in cognitive scores called AC-CE. It explain somewhat less than 5% of the observed variation in this logistic variable.



LOGISTIC MODEL FOR RECALL AND PRECISION (N searches = 151)

This analysis sought a logistic relation between recall (SVG) or precision (SVH) and 9 candidate explanatory variables, at the search-wise level of analysis. Searches for which either recall or precision assumes the value 1 or 0 must be omitted because the transformed variable is undefined. 9 explanatory variables were allowed (describing search structure and cognitive characteristics.) Only the significant ones are reported.

Variable	Model	R-squared	B
LH	PROBKNO1,RAT	14.88	
LG	ACCE	4.68	
The model the form	defines G = ln(S	VG/(1-SVG)) a	and seeks a relation of

 $LG = A_1 x RAT + \dots + A_9 x SVK$ 



For LR the only variables drawn into the regression are PROBKNO1 and RAT (which we would expect). Together they explain 14.8% of the variance in LG.

For LG the situation is much worse. Only ACCE enters the regression, and it explains only 4.6% of the variance.

An attempt to explain the (search-wise) levels of recall and precision with a logistic model shows that 14.8% of the variation in the logarithm of the odds (relevant or partially relevant) versus (non relevant) can be explained by the users estimate of public knowledge, and the searchers score on the remote associates test. No other variables contribute significantly, and 85.2 percent of the variation remains unexplained.

Only 4.6% of the variation in the corresponding logarithmic ratio for the recal can be explained. The leading explanatory cariable is AC minus CE.

We conclude that the effects which may be observed (see Tables 16-7a,b) at the item-wise level are not strong enough to predict the values of Precision or recall at the searchwise level, even using a logistic model. In other words, the effects of search structure are small compared to the effects of searcher cognitive characteristics, which are themselves small at the level of search-wise analysis.

Itemwise analysis of the impact of search variables

Some effects of search structure can be seen when the analysis is conducted on an itemwise basis. The analysis is conducted separately for the project searches and for the outside searches, as it is likely that the project searches, which are four searches done by the same person, will have some hidden properties (such as suppression of cycling in later searches.)



### Table 16-7a

CROSS RATIO ANALYSIS: IMPACT OF SEARCH CHARACTERISTICS (N items = 4841)

The impact of search characteristics is studied by cross-ratio analysis of all the items retrieved by outside searchers. The number of cycles is seen to have a positive effect on the probability that a retrieved item is relevant. The significant result is that more cycles increases chance of relevance by 25%. More off-line time depresses it by 13%.

Variable	Rātio	Log	std error	t-value
SVJ	1.251	0.224	0.058	3.849
SVM	0.868	-0.142	0.058	-2.447

SVJ = Number of Command Cycles Used in a Search;

SVM = Preparation Time Used in a Search;



# Table 16-7b

CROSS\_RATIO ANALYSIS
IMPACT OF SEARCH CHARACTERISTICS (N items =4115)

The impact of search characteristics is studied by cross-ratio analysis of all the searches done by project searchers. The number of cycles is seen to have a positive effect on the probability that a retrieved item is relevant. Number of search terms, and total time used, have a negative effect

Variable	Ratio	Log	Std Error	t-value
EVS	1.214	0.194	0.070	2.809
SVK	0.618	-0.48 <del>1</del>	0.070	-6.819
svn	0.637	-0.45 <del>1</del>	0.068	-6.589

SVJ = Number of Command Cycles Used in a Search;

SVK = Number of Search Terms Used in a Search;

SVN = Total Time Used in a Search;



The number of cycles used has a positive impact on relevance. Items retrieved in a search with a large number of cycles are 25% more likely to be relevant or partially relevant than those retrieved in a search with a small number of cycles.

On the other hand, items retrieved in searches which take a large amount of preparation time are less likely (by 13%) to be relevant.

For the project searches three variables are found to be significant. High number of cycles produces a 21% increase in the chance of relevance

High number of search terms produces a 39% decrease in the chance of relevance

High total time produces a 36% decrease in the chance that a retrieved item will be relevant.

In order to explore whether multivariable effects were involved we also studied the multiple linear regression of variables SVE, F, G, H on the two pairs SVJ, K and SVL, M. In no case is the R-squared value greater than 5%. In other words none of these characteristics of the search has more than 5% of its observed variation explained by the number of commands or command cycles or by the on-line time or total time used in the search.

## Linear regression of recall and precision

The fact that the effects described above are visible only at the item-wise level was checked by studying the linear regression of recall and precision on all of the indicated search characteristics. The results show that the effects are, in all cases, small.





LINEAR REGRESSION FOR RECALL AND PRECISION (N searches = 200)

Discussion: This was a search for linear models of SVG and SVH as a function of the pairs (SVJ, SVK) or (SVL, SVM). The Resquared values are all very small. The table shows the fraction of variation that is explained by each pair of explanatory variables, for each choice of the dependent variable.

Dependent Variable	Independent (SVJ,SVK)	Variables (SVL,SVM)
SVG	0.1%	2.5%
SVH	2.5%	0.7%

SVG = Search Recall;
SVH = Search Precision;



Given the various indications, at the item-wise level, and these search characteristics have an impact on the charge of relevance, we looked for regression models describing precision and recall in terms of these variables. In no case is more that 2.5% of the precision or recall explained by these variables. None of the models are significant at the 85% confidence level.

An alternative kind of search characteristic is the comparison of the project searches, which ranged from a strictly mechanical search to one involving both a restricted interview and the written question statement. The key descriptive statistics are summarized Table 16-9



# **Table 16-9** COMPARISON OF STATISTICS ON PROJECT VS OUTSIDE SEARCHES

The summary statistics for outside searches and project searches are assembled together.

Outside 200 searches			ches	Project 160 searches				
	Mean	Medn	Accum	Mean	Medn	Accum		
SVA	6.89	3.0	LOW	8.57	4.0	LOW		
SVB	6.63	3.0	LOW	7.58	4.0	LOW		
SVC	16.68	5.0	LOW	9.57	5.0	LOW		
SVD	24.21	16.0	LOW	25.72	17.0	LOW		
SVE	25.03	2 : <del>0</del>	LOW	23.40	3.0	LOW		
SVF	49.24	25.0	LOW	49.12	25.5	LOW		
SVG	0.20	0.12	FOM	0.25	0.17	LOW		
SVH	0.54	0.57	ĦĬĠĦ	0.61	0.65	HIGH		
SVI	15.75	14.00	==	13.00	11.00			
SVJ	3.73	3.0	<b>=</b> =	2.98	3.00	·		
SVK	10.22	8.0_		10.47	3.0_			
SVL	0.26	0.22		0.20	0.17			
SVM	0.25	0.25		0.18	0.17			
SVN	0.51	0.43		0.38	0.36			

SVA = Relevant Items Retrieved in a Search;

SVB = Partially Relevant Items Retrieved in a Search;

SVC = Not Relevant Items Retrieved in a Search;

SVD = Total Number of Items Retrieved in a Search and Evaluated by the Use SVE = Items Retrieved in a Search but Not Evaluated by the User; SVF = Total Number of Items Retrieved in a Search of a Question;

SVG = Search Recall;

SVH = Search Precision;

SVI = Number of Commands Used in a Search;

SVJ = Number of Command Cycles Used in a Search;

SVK = Number of Search Terms Used in a Search;

SVL = Online Connect Time Used in a Search;

SVM = Preparation Time Used in a Search;

SVN = Total Time Used in a Search;

"Accum" Low means cases accumulate at the low end of the scale.



The project searches have, on the average, higher recall and precision. Yet they use, on the average, fewer cycles. This underscres the fact that the relation between "more cycles" and enhanced chance of relevance is too weak to be seen at the level of search-wise analysis.

Project searchers use less connect time and less off line time. Since they do 4 searches of the same question, this is not surprising. That fact may also account for the decreased number of cycles in project searches.

The characteristics of outside searches and project searches were compared. Recall, for project searches, averages 25%, slightly higher than recall for outside searches (20%). Precision is also slightly higher, at 61% versus 54%. This underscores the absence of an inverse relation between precision and recall.

### 16.4.2 Impact of type of project search

The possibility of a distinction among the four types of project search was studied by analysis of variance, applied to the search-wise precision and recall. This was the only case, in this study, where significant effect were found at the search-wise level. The following tables for the analysis of variance are read in the same way as Table 16-2

RECALL.

ANALYSIS OF VARIANCE FOR RECALL AND PRECISION OF PROJECT SEARCHES (N searches = 160)

This is a study of the distributions of the Recall and the Precision values for the four kinds of project searches. In the accompanying combined histograms each \* represents one search and M represents the median value.

	**********	RECALL		11111111		
HISTOGRAM (		CASE	DIVIDED INTO GROUPS BAS		•	
	111111111111	, unde	PITTED INTO GROUPS DA	######################################		
					••••	
	PE 1	TYPE 2	TÝPE 3	TYPE 4		
MIDPOINTS						
1.050)						
1.000)						
0.950)						
0.900)						
0.850) \$						
0.800) **				<u>-</u>		
0.750)				•		
0.700)\$		İ		<u>.</u>		
0.650)::		•		į		
0.500) \$\$		<b>.</b>		•		
0.550) ::		111	İ	İİ		
0.500) ##		1	•	ii		
0.450)\$		ŧ	<b>t</b>	ii		
0.400) ##		<del>! -</del>	1111	1		
0.350) \$		1	11111			
0.300)M\$		<u>:</u>	*****	111		
0.250)		111	<del></del>	H_		
0.200) ##	ÏĬĬĬ	M888	1111	<u>"-</u>		
0.150) ##		11111	HTT	11		
0.100) ##	İİII	iiiiii	11111	1111111		
0.050;**	<b>‡</b> ‡	İİİİII	11111	11111		
0.000) ##	**	1111	11111111	111111		
GROUP MEANS	ARE DENOTED BY		NITH \$'S, N'S OTHERWISE			
MEAN	0.321	0.231	0.182	0.254		
STD. DEV.	0.273	0.191	0.165	0.248		
R.E.S.D.	0.300	0.195	0.179	0.265		
S. E. M.	0.043	0.030	0.026	0.039		
MAXIMUM	0.895	0.711	0.577	0.857		
MINIMUM	0.000	0.000	0.000	0.000		•
SAMPLE SIZE	40	40	40	40		
				• • •		
ALL 6	ROUPS COMBINED	**********	:::::::::::::::::::: ANALY	SIS OF VARIANCE TABLE ##		**********
(EXCEPT CASE	S WITH UNUSED VA					
FOR TYPE	)	* SOURCE	SUM OF SQUARE	DF MEAN SQUARE	F VALUE	TAIL PROBABILITY
		<b>!</b>				
MEAN	0.247	# BETHEEN 6	RDUPS 0.4019	3 0.1340	2.68	0.0492
STD.DEV.	0.227	i Within 6	ROUPS 7.8112	156 0.0501		
R,E.S.D.	0.235	<u> </u>				
S. E. M.	0.018	# TOTAL	8.2132	159		
MAXIMUM	0.895	1111511111111	*****************	******	*******	**********
MINIMUM	0.000		TEST FOR EQUAL VARIANCES	3, 156	6.09	0.0006
SAMPLE SIZE	160			******************	*********	************
			NALYSIS OF VAR'			
			ISTICS_FOR WIT			
			NOT ASSUMEI	3, 85	2.20	
		1 MELCH		7. OK	2.70	<b>0.050</b> 6

177

-	able 16-10	(page 2.) Analy	sis of Variar	nce for Precis	sion
	BNDP7D TEFKO BOL	-		•	
11 NOL 9 :	######################################	•			••
HISTOGRAM	OF # SVH #	" CASES DIVI	DED INTO GROUPS BASED (	######################################	** •
	**********	1 311000 0211	ara Inia amania busca (	\$	••
				*******	••
•	TYPE 1	TYPE 2	TYPE 3	TYPE 4	
MIDPOINTS					
1.050)					
1.000)			•		
	11111111	1741111	11111	******	
0.900)1		İİİ	<b>t</b>	<b>*</b>	
0.850)		***	11	111	
0,800)1		<u>!!</u>	111	111	
0.750)		****	<u> </u>		
0.700)1 0.650)1		-	<u> </u>	<u> </u>	
0.600)		<del>1</del> -	<u>‡</u>	<u>‡</u> ‡	
0.550)1		Maa T	### ###	Ä	
0.500)1		II III	### #	<u> </u>	
0.450)	•	***	•	111	
0.400) 1	iii	iii	11111	 ••	
0.350)		***	Ī	11	
0.300)			11		
0.250)1		ī.	••	1111	
0.2001		ii	į		
0.150)		11	i	iiii	
0.10011	1	i	•	Ī	
*****					
0.050)	•	•		Ť	
0.050)		 11	***	į t	
0.000)		## H'S IF THEY COINCIDE WITH #	****	1 11	:
0.000)	S ARE DENOTED BY	H'S IF THEY COINCIDE WITH 1	'S, N'S OTHERWISE	11	;
0.000): GROUP MEAN MEAN		H'S IF THEY COINCIDE WITH 1	'S, N'S OTHERWISE 0.566	0. <u>610</u>	;
0.000) I GROUP MEAN MEAN STD.DEV.	IS ARE DENOTED BY 0.638	H'S IF THEY COINCIDE WITH 1	'S, N'S OTHERWISE	0.610 0.338	
0.000) I GROUP MEAN MEAN STD.DEV.	IS ARE DENOTED BY 0.638 0.307	H'S IF THEY COINCIDE WITH 1 0.633 0.319	'S, N'S OTHERWISE 0.566 0.322	0. <u>610</u>	: •
0.000) # GROUP MEAN MEAN STD.DEV. R.E.S.D.	18 ARE DENOTED BY 0.638 0.307 0.334	H'S IF THEY COINCIDE WITH 4 0.633 0.319 0.342	0.565 0.322 0.347	0.610 0.338 0.374	
0.000) % GROUP MEAN MEAN STD.DEV. R.E.S.D. S. E. H. MAXIMUM HINIHUM	IS ARE DENOTED BY 0.638 0.307 0.334 0.049 1.000 0.000	H'S IF THEY COINCIDE WITH 4 0.633 0.319 0.342 0.050	0.566 0.322 0.347 0.051	0.610 0.338 0.374 0.053	
0.000) & GROUP MEAN MEAN STD.DEV. R.E.S.D. S. E. M. MAXIMUM	IS ARE DENOTED BY 0.638 0.307 0.334 0.049 1.000 0.000	H'S IF THEY COINCIDE WITH 1 0.633 0.319 0.342 0.050 1.000	0.566 0.322 0.347 0.051 1.000	0.610 0.338 0.374 0.053 1.000	
O.000) & GROUP MEAN MEAN STD.DEV. R.E.S.D. S. E. M. MAXIMUM MINIHUM SAMPLE SIZ	15 ARE DENUTED BY 0.638 0.307 0.334 0.049 1.000 0.000	H'S IF THEY COINCIDE WITH 4 0.633 0.319 0.342 0.050 1.000 0.000 40	0.565 0.322 0.347 0.051 1.000 0.000	0.610 0.338 0.374 0.053 1.000 0.000	;
0.000): GROUP MEAN MEAN STD.DEV. R.E.S.D. S. E. H. MAXIMUM MINIMUM SAMPLE SIZ	15 ARE DENOTED BY 0.638 0.307 0.334 0.049 1.000 0.000 E 40	H'S IF THEY COINCIDE WITH 1 0.633 0.319 0.342 0.050 1.000 0.000 40	0.565 0.322 0.347 0.051 1.000 0.000	0.610 0.338 0.374 0.053 1.000 0.000	
O.000) & GROUP MEAN MEAN STD.DEV. R.E.S.D. S. E. M. MAXIMUM MINIMUM SAMPLE SIZ	15 ARE DENOTED BY 0.638 0.307 0.334 0.049 1.000 0.000 E 40  SERUPS COMBINED USES WITH UNUSED V	H'S IF THEY COINCIDE WITH 1 0.633 0.319 0.342 0.050 1.000 0.000 40	0.565 0.322 0.347 0.051 1.000 0.000 40	0.610 0.338 0.374 0.053 1.000 0.000 40	
0.000): GROUP MEAN MEAN STD.DEV. R.E.S.D. S. E. H. MAXIMUM MINIMUM SAMPLE SIZ	15 ARE DENOTED BY 0.638 0.307 0.334 0.049 1.000 0.000 E 40  SERUPS COMBINED USES WITH UNUSED V	H'S IF THEY COINCIDE WITH 1 0.633 0.319 0.342 0.050 1.000 0.000 40	0.565 0.322 0.347 0.051 1.000 0.000	0.610 0.338 0.374 0.053 1.000 0.000 40	
O.000) & GROUP MEAN MEAN STD.DEV. R.E.S.D. S. E. M. MAXIMUM MINIMUM SAMPLE SIZ ALL (EXCEPT CA FOR TYPE	15 ARE DENOTED BY 0.638 0.307 0.334 0.049 1.000 0.000 E	M'S IF THEY COINCIDE WITH 1 0.633 0.319 0.342 0.050 1.000 0.000 40 ##########################	0.565 0.322 0.347 0.051 1.000 0.000 40	0.610 0.338 0.374 0.053 1.000 0.000 40 OF VARIANCE TABLE 111	F VALUE TAIL PROBABILITY
O.000) & GROUP MEAN MEAN STD.DEV. R.E.S.D. S. E. M. MAXIMUM MINIMUM SAMPLE SIZ  (EXCEPT CA FOR TYPE	15 ARE DENOTED BY 0.638 0.307 0.334 0.049 1.000 0.000 E	#'S IF THEY COINCIDE WITH 1 0.633	0.565 0.322 0.347 0.051 1.000 0.000 40 *******************************	0.610 0.338 0.374 0.053 1.000 0.000 40 OF VARIANCE TABLE ### DF MEAN SQUARE 3 0.0430	
O.000) & GROUP MEAN MEAN STD.DEV. R.E.S.D. S. E. M. MAXIMUM MINIMUM SAMPLE SIZ  ALL (EXCEPT CA FOR TYPE	1S ARE DENOTED BY 0.638 0.307 0.334 0.049 1.000 0.000 E	M'S IF THEY COINCIDE WITH 1 0.633 0.319 0.342 0.050 1.000 0.000 40 ##########################	0.565 0.322 0.347 0.051 1.000 0.000 40 *******************************	0.610 0.338 0.374 0.053 1.000 0.000 40 OF VARIANCE TABLE 111	F VALUE TAIL PROBABILITY
O.000) & GROUP MEAN MEAN STD.DEV. R.E.S.D. S. E. M. MAXIMUM MINIMUM SAMPLE SIZ  ALL (EXCEPT CA FOR TYPE MEAN STD.DEV. R.E.S.D.	1S ARE DENOTED BY 0.638 0.307 0.334 0.049 1.000 0.000 E	#'S IF THEY COINCIDE WITH 1 0.633	0.565 0.322 0.347 0.051 1.000 0.000 40 *******************************	0.610 0.338 0.374 0.053 1.000 0.000 40 OF VARIANCE TABLE **** DF MEAN SQUARE 3 0.0430 156 0.1035	F VALUE TAIL PROBABILITY
O.000) & GROUP MEAN MEAN STD.DEV. R.E.S.D. S. E. H. MAXIMUM MINIHUM SAMPLE SIZ ALL (EXCEPT CA FOR TYPE MEAN STD.DEV. R.E.S.D. S. E. M.	15 ARE DENOTED BY 0.638 0.307 0.334 0.049 1.000 0.000 E 40  . GROUPS COMBINED V .) 0.612 0.320 0.346 0.025	#*S IF THEY COINCIDE WITH 1 0.633	0.565 0.322 0.347 0.051 1.000 0.000 40 *******************************	0.610 0.338 0.374 0.053 1.000 0.000 40 OF VARIANCE TABLE **** DF MEAN SQUARE 3 0.0430 156 0.1035	F VALUE TAIL PROBABILITY  0.42 0.7419
O.000) & GROUP MEAN MEAN STD.DEV. R.E.S.D. S. E. M. MAXIMUM MINIHUM SAMPLE SIZ  ALL (EXCEPT CA FOR TYPE MEAN STD.DEV. R.E.S.D. S. E. M. MAXIMUM	15 ARE DENOTED BY 0.638 0.307 0.334 0.049 1.000 0.000 E	#'S IF THEY COINCIDE WITH 1  0.633  0.319  0.342  0.050  1.000  40  ******************************	0.565 0.322 0.347 0.051 1.000 0.000 40 *******************************	0.610 0.338 0.374 0.053 1.000 0.000 40 OF VARIANCE TABLE *** DF MEAN SQUARE 3 0.0430 156 0.1035	F VALUE TAIL PROBABILITY  0.42 0.7419
O.000) & GROUP MEAN MEAN STD.DEV. R.E.S.D. S. E. H. MAXIMUM MINIHUM SAMPLE SIZ ALL (EXCEPT CA FOR TYPE MEAN STD.DEV. R.E.S.D. S. E. M.	15 ARE DENOTED BY 0.638 0.307 0.334 0.049 1.000 0.000 15 40 1.000 0.000 15 40 1.000 0.320 0.346 0.025 1.000 0.000	#'S IF THEY COINCIDE WITH 1  0.633  0.319  0.342  0.050  1.000  40  ******************************	0.565 0.322 0.347 0.051 1.000 0.000 40 0.1291 16.1512 16.2304 ************************************	0.610 0.338 0.374 0.053 1.000 0.000 40 OF VARIANCE TABLE *** DF MEAN SQUARE 3 0.0430 156 0.1035 159	F VALUE TAIL PROBABILITY  0.42 0.7419  ***********************************
O.000) & GROUP MEAN MEAN STD.DEV. R.E.S.D. S. E. H. MAXIMUM MINIHUM SAMPLE SIZ ALL (EXCEPT CA FOR TYPE MEAN STD.DEV. R.E.S.D. S. E. H. MAXIMUM MINIHUM	15 ARE DENOTED BY 0.638 0.307 0.334 0.049 1.000 0.000 15 40 1.000 0.000 15 40 1.000 0.320 0.346 0.025 1.000 0.000	#'S IF THEY COINCIDE WITH 1  0.633  0.319  0.342  0.050  1.000  0.000  40  ***********************	0.565 0.322 0.347 0.051 1.000 0.000 40  *************************	0.610 0.338 0.374 0.053 1.000 0.000 40 OF VARIANCE TABLE *** DF MEAN SQUARE 3 0.0430 156 0.1035 159	F VALUE TAIL PROBABILITY  0.42 0.7419
O.000) & GROUP MEAN MEAN STD.DEV. R.E.S.D. S. E. H. MAXIMUM MINIHUM SAMPLE SIZ ALL (EXCEPT CA FOR TYPE MEAN STD.DEV. R.E.S.D. S. E. H. MAXIMUM MINIHUM	15 ARE DENOTED BY 0.638 0.307 0.334 0.049 1.000 0.000 15 40 1.000 0.000 15 40 1.000 0.320 0.346 0.025 1.000 0.000	#'S IF THEY COINCIDE WITH 1  0.633  0.319  0.342  0.050  1.000  0.000  40  ***********************	0.565 0.322 0.347 0.051 1.000 0.000 40  *************************	0.610 0.338 0.374 0.053 1.000 0.000 40 OF VARIANCE TABLE *** DF MEAN SQUARE 3 0.0430 156 0.1035 159	F VALUE TAIL PROBABILITY  0.42 0.7419  ***********************************
O.000) & GROUP MEAN MEAN STD.DEV. R.E.S.D. S. E. H. MAXIMUM MINIHUM SAMPLE SIZ ALL (EXCEPT CA FOR TYPE MEAN STD.DEV. R.E.S.D. S. E. H. MAXIMUM MINIHUM	15 ARE DENOTED BY 0.638 0.307 0.334 0.049 1.000 0.000 15 40 1.000 0.000 15 40 1.000 0.320 0.346 0.025 1.000 0.000	#'S IF THEY COINCIDE WITH 1  0.633  0.319  0.342  0.050  1.000  0.000  40  ***********************	0.565 0.322 0.347 0.051 1.000 0.000 40  *************************	0.610 0.338 0.374 0.053 1.000 0.000 40 OF VARIANCE TABLE *** DF MEAN SQUARE 3 0.0430 156 0.1035 159	F VALUE TAIL PROBABILITY  0.42 0.7419  ***********************************

We see that the values of recall tend toward the lower end of the scale, and all distributions are skewed. Hence the F-test for analysis of variance is of doubtful applicability. The data do suggest that the observed differences in the means are statistically significant.

Search	type	1	has	the	highest	mean	recall	at	0.321
followed by	type	4			_				0,254
	type	2							0.231
	type	3							0.182

F-test probability 0.0506 or 0.0497 (depending on the choice of test).

The data for precision are seen to accumulate at the high end, presumably due to small retrieved sets with 100% relevance. The distributions are similar to the eye, and the analysis of variance confirms that impression.

In other words, analysis of variance to compare the recall levels of the four types of project searches reveals a significant differences (at 95% confidence). The recall of method 1 (Interview based) is 32%; the recall of method 3 (dumb search base don terms) is 18%.

A corresponding analysis for precision reveals no significant difference

Impact of multiple retrieval on relevance.

We recall here the results of Chapter 15, Tables 15-4.1,4.2. They show that the more often an item is retrieved by different outside searchers the more likely it is to be relevant.



### Table 16-11

### INFLUENCE OF MULTIPLE RETRIEVAL ON RELEVANCE

The chance that an item will be relevant, as opposed to non-relevant, is strongly affected by the number of distinct outside searchers who retrieved that object. This effect has been discussed earlier, in relation to overlap. It is peated here because it has an impact on relevance. Note that it this analysis the "partially relevant" items are disregarded.

Retrieved by n Searchers	Rel	Not Rel	0dds
Deardmer 5	1102	1100 1102	0445
All	924	1793	0.52
1	620	1544	0.40
2	185	174	1,06
3 or more	119	7 <b>5</b>	1.59



The odds that an item will be relevant, as opposed to non-relevant (ignoring the partially relevant items) increases rapidly with the number of independent searchers who retrieve it. The odds rise from 4 to 10, for an item retrieved by only one searcher, to 16 to 10, for an item retrieved by these or more searchers.



## 16.5 The cut points for cross ratio analysis

The cut points for the cross ratio analysis are reported in Chapter 13, Table 13-2. They provide the numerical value that distinguishes low and high scores on various explanatory variables. If they were to be recalculated for a different selection of serches, searchers or questions, the cut points would in general be different. However, the type of relation that is analyzed here would still appear, possibly with a changed numerical value.

The ideal way to determine cutpoints would be to desing a prospective experiment using a random sample of questions and searchers. The cutpoints for those sample would be typical of the population as a whole, and so, presumably, would be the cutpoints for the characteristics of the searches that result. In summary, the technique of cross-ratio analysis can uncover relationships which ought then to be tested on a random sample from the population of questions and searchers.



## 16.6 Summary of statistical tests applied

Very few stones are unturned in our search for explanatory relations among the data. This is best seen from the following summary of the specific programs which have been written and run during the analysis. The number of tables produced by each run is shown in the last column. It is a good indicator of the number of relations that have been examined.

In Table 16-12 we present a list of the data files used. In Table 16-13 we list the analyses that were done.

### Discussion of Table 16-12

Data were collected on the numerous forms shown in the appendices. From there the data were entered, generally, into dBase files. The data were then extracted from the dBase files into ASCII files in a standard fixed field format. These data refer to properties of the context, the question, the searcher or the search. They are then joined with a file that we have called the backbone. Each case in the backbone contains the following data elements: question number, search number, searcher number, data base, item number and evaluation.

Special programs were written, in the BASIC language to perform the equivalent of a data base join operation. In this way the values of all the variables specific to search, searcher, context or question can be added to the specific it at to which they refer. In fact, because of limitations and space, each of these variables was reduced to a binary variable, taking the value "1" or "2", according as the variable was above or below the cut point shown in Table 13-2.

Thus the large joined files contain full information on the backbone data, together with a flag for each of the her variable indicating whether it was above or below the cut point. This file was then reduced in several ways according to the needs of the analysis. One reduction is the removal of duplicate items, so that each item is represented in the file only once. In this file the searcher variables become irrelevant, as cases or records only represent the first searcher who happened to retrieve the item. Similarly, since an item may be retrieved in several searches, the search variables become irrelevant. On the other and, characteristics of the context and the question, and of the user remain meaningful.

A further reduction was to separate the file into those items that had been recovered by outside searchers, and those recovered in project searches. These files are needed for the detailed analysis of multiple retrieval of an item by outside searchers, or comparison of the four types of



project search.

The file called ADDQD.OUT is the combined data from all the files of the form described elsewhere in the report, containing data on individual questions. The files called J\* are the ASCII files formed from the dBase files described above.

The files called JOIN\* are joins as described above.

Finally, four data files were compiled containing the fundamental input information on overlap for the 200 outside searches. Each of the records in these files contains 4 overlap values, so there are together 200 distinct cases.

# Table 16-12

# DATA FILES

The analysis was based upon a set of files as described in Chapter 13. A more detailed description, with their working names, is given here.

File Name	Records	Description
TITC Name	Kecoras	bescription .
BACKBONE. OUT	8956	Backbone file to join
BACKBONE, TRF		after transform (R,P,N,E) to (1,2,3,4)
BACKBONE.RED	5411	Reduced backbone file removing duplicate
BACKBONE.RTR	5411	after transform (R,P,N,E) to (1,2,3,4)
BACKBONE.SCH	360	Reduced backbone file unique question and searcher
BACKBONE.CNT	3689	Reduced backbone file unique accession no's, add cour
ADDQD.CUT		Combined QUES*.OUT file
JFORM5.TXT	40	Form 5 dbase file
JFORM3.TXT		Form 3 dbase file
JFORM78.TXT		Form 7 & 8 dbase file
JSCONTXT.TXT		Scontxt dbase file
JFORM11.ORG	176	Form 11 dbase file. From Phase I project
JFORM11.TXT	40	" Reduced to 40 searchers we need
JSCORE.TXT	52	Score dbase file. Cognitive variables
JOIN.OUT		Join BACKBONE.OUT with transformed Dbase files
JOIN.RED		Join BACKBONE.RED with transformed Dbase files
JOIN.SCH		Join BACKBONE.SCH with Dhase files
JOININ.SCH		Join BACKBONE.SCH with Dbase files Project searchers
JOINOUT.SCH	200	Join BACKBONE.SCH with Dbase file 3ide searchers Join BACKBONE.RED with JFORM78.T" AT.TXT
JOIN7.OUT	5411	Join BACKBONE.RED with JFORM78.T
OVERLAP.EVL	200	Overlap for Evaluated accession no
OVERLAP.RPR	200	Rel+P.Rel
OVERLAP, NOT	200	" Not Evaluated



# Table 16-13

### PROGRAM FILES

Files are grouped according to query more (an internal working number). As a query (such as Q01) was a laborated, digits were added to its code, as in a Dewey decimal note. Thus Q013 was the third variant of the problem originally the ribed as Query 1.

Q#	File Name	Date	Input File	Description	Number of Tables
Ì	Q011.BMD	7/29/86	JOININ. SCH	Crosstables between (SVG1,SVG2,SVG3,SVG4) and (SVH1,SVH2,SVH3,SVH4)	12
	Q012.BMD	7/29/86	JOININ. SCH	Histograms for G12,G13,G14,G2 G24,G34,H12,H13,H14,H23,H24,H	
	Q013.BMD	8/13/86	JOINTN. SCH	Analysis of variances by type SVG, SVH	2
2	Q021.BMD	7/29/86	JOINOUT. SCH	Regression (RAT,,AIRO) x (SVA,,SVN	8x14
	Q022.BMD	7/31/86	JOINOUT. SCH	Cross tables ISI x (SVA,,SVN)	14
3	Q031.BMD	7/29/86	JOINOUT. SCH	gression (SVI,SVJ,SVK) x (SVG,SVH,SVL,S	15 5VM, SVN)
	Q032.BMD	7/29/86	JOINOUT. SCH	Regression (SVI,SVJ,SVK) x (SVG,SVH,SVL,S	15 SVM, SVN)
4	Q04.BMD	7/29/86	Joinin. Sch	Regression (QVA,,QVF,QVH) x (UVA,,U	7x5 IVE)
5	Q05.BMD	7/31/86	JOININ. SCH	Crosstables (QVA,,QVF,QVH) x (PREBRD,AF	7x3 PPLN, LANG)
6	Q06.BMD	7/29/86	JOINOU! SCH	Regressions (SVF,,SVN) x FREQDIAL	9
7	Q07i.BMD	7/29/86	JOENSUT. SCH	Regressions (SVA,SVB,SVC,SVD,SVG,SVH) x (SVI,SVJ,SVK,SVL,SVM,SVN)	<b>6x6</b>
	Q072.BMD	7/29/86	JOININ. SCH	n "	6x6



8	QOR.BMD	7/29/86	Joinin. Sch	Regression (QVA,,QVF,QVH) x (PROBDEF1, INTENT1,PROBKNO1,INTKNO1)	7x8
9	Q09 BMD	7/31/86	JOININ.SCH	Histograms V51-V55,V52-V56,V53-V57,V54-V58 V59-V70,,V69-V80	15 ,
10	Q10.BMD	7/29/86	JOININ. M.H	Regression (UVA,UVB,UVC,UVD,UVE) x (PROBDEF1,INTENT1,PROBKNO1,INTKN	5x4 01)
11	Q11.BMD	7/31/86	JOINOUT. SCH	Multiple regression (SVE,SVF,SVG,SVH) on (SVJ and SVK) or (SVL and SVM)	4x2
12	Q12.54D	7/31/86	JOINOUT, SCH	Stepwise regression (IG,LH) on (RAT,EAS,ACCE,ARRO,PROB FREQDIAT,SVI,SVI,SVK)	l KNO,
<del>1</del> 3	Q13.BMD	7/31/86	BACKBONE.CNT	Crosstab EVAL x Count	ì
15	Q15.BAS	8/18/86	JFORM78.TXT JSCONTXT.TXT	PROBKNO1-mean(PROBKNO2)  < STD ?	1
16	Q16.AB8	8/21/86	OVERLAP.EVL OVERLAP.RPR OVERLAP.NVT	Histograms EVAL RELPRET NOTEVAL	3
<b>17</b>	Q17.BMD	8/18/86	JOIN.SCH	Regression SVG x SVH	i
18	Q18.BMD	8/21/86	JFORMLL.ORG	Histograms V59-V70,V60-V71,,V69-V80	11
19	Q19.BMD	8/21/86	BACKBONE.TRF	Crosstable EVAL x SEARCHER from BACKBONE, OUT	1
20	Q20.BMD	8/22/86	BACKBONE, RTR	Crosstable EVAL x SEAFCAGR from BACKBONE.RED	Ĩ
21	Q21.BMD	8/23/86	JCININ.SCH	Analysis of Variances of QVH by groups in APPLN(5), LANG(2), YEARGEN(	3 (3)
22	Q22.BMD	8/23/86	JOINOUT.SCH	Descriptive statistics of SVG, SVH Select if RAT > 17 and EAS > 13	2



23	Q23.BMD	8/25/86	JOIN7.OUT	Crosstables EVAL x (PROBDEF2, INTENT2) with new cutpoints (3.25, 2.825)	2
24	QIN. BMD	7/31/86	JOININ. SCH	Descriptive statistics for all variables, means, modes etc	90
25	QOUT BMD	7/31/86	JOINOUT. SCH	n	89
26	TEFK03.BMD	10/10/85	JSCORE.TXT	Distribution of searcher's psychology	ì
27	TEFK04.BMD	10/15/85	JSCORE.TXT	Scatter plot R/T x EAS	ĺ
28	TEFK05.BMD	1/15/86	JSCORE.TXT	Crosstabls (RAT, FAS) x (CE, RO, AC, AE)	8
29	TEFK06.BMD	6/25/86	ADDQD.OUT all Dbase files	Description istics for all variables in ADD.OUT, JFORMS.TXT, JFORMS.TXT, JFORMS.TXT, JFORMS.TXT, JFORMS.TXT	7 C,
30	TEFK07.BMD TEFK072.BMD TEFK073.BMD	) H	JOIN.OUT JOIN.RED JOIN.SCH	Crosstables EVAL x Xvariables	88 50 88
31	T07IN.BMD T072IN.BMD		JOININ.OUT JOININ.RED	Crosstables EVAL x Xvar - Inside	88 50
32	T070UT.BMD T0720UT.BMD	• •	JOINOUT.OUT JOINOUT.RED	Crosstables EVAL x Xvar - Outside	88
33	TEFK08.BMD	6/26/86	JSCONTXT.TXT	Scatter plots (PROBKNO2,INTKNO2) x Question #	Ž
34	TEFK09.BMD	6/26/86	JSCONTXT.TXT	Descriptive statistics of all variables by questions	ĺ
75	TEFK10.BMD	6/26/86	JFORM11.TXT	Crosstables (variables in Judge 1) x (variables in Judge 2)	11





### Discussion of tests that have been performed

The range of possible relations involved is shown in Table 16-13. We briefly summarize what warious research queries involved. A research query (Q#) in lot to be confused with a study question (of which there were 40)

- The first set of queries, involving a total of 26 analyses were the search for relations among the project searches. We analyzed crosstabulations of the precision and ecall by type, prepared histograms for the difference between precision and recall for all possible pairs of types, and performed analysis of variance by type for the precision and recall. The last was successful and is described in the report.
- In analysis of psychological variables we performed linear regressions, with either variable treated as independent, on the ordinal scale psychological variables (RAT,..., AERO), against all of the search variables (SVA,..., SVN). This was a total of 104 analyses. We also prepared crosstabulations of the learning styles inventory against all 14 search variables. No significant results were found.
- Q#3 We also performed regressions of the variables describing the search structure, (SVI...SVK) against the precision recall and time measures. These (%) analyses produced no significant results.
- Q#4 We performed 35 regression analyses on the relation between questions variables (QVA...QVH) and the user variables (UVA...UVE), which referred to user evaluation. Only the obvious results, that users were more satisfied when they had more relevant items was observed.
- Q#5 21 crosstabulations were prepared of question variables against the user variables that restrict the search. No significant results were found.
- Q#6 Regression of all search variables against the frequency of use of dialog was performed (9 regressions). No significant results were found.
- Q#7 All search variables having to do with retrieved items were analyzed by regression against all variables having to do with the structure and time of the search (36 analyses). No important results were found. This analysis was performed separately for searches done by project searchers and by outside searchers.



- Q#8 Regression analysis for all project searches was performed for question variables against context variables as defined by the user. A total of 56 regressions with no significant results.
- Q#9 Histograms were prepared of the difference between the judges' scores for the context variables and for the question classification variables, a total of 15 histograms. The results are summarized elsewhere in the report.
- Q#10 20 regression analyses were performed on the user variables against content variables. No significant results were found.
- Q#11 8 regressions were performed to analyze multiple regression of search variables SVE...SVH for their dependence on either terms and cycles, or time used. The results are described earlier in this chapter.
- Q#12 Stepwise linear regression was performed for the logistic transformed precision recall for all outside searches to study dependence on all searcher characteristics and search structure characteristics SVI...SVK, as well as the searchers estimate of public knowledge.
- Q#13 For all outside searches a crosstabulation of the relevance by the number of times retrieved was performed. This led to extremely significant results which are discussed elsewhere in the report.
- Q#14 was not assigned to a task
- The distribution of searcher estimates of public knowledge was compared with the user estimate of public knowledge.
- Q#16 Overlap of searches was measured through overlap of retained items resulting in three histograms presented elsewhere in this report.
- Q#17 The precision recall relationship was tested by regression of precision and recall. The results are described elsewhere in this report.
- Q#18 Exeven histograms were prepared on the difference of the scores assigned by two judges for the question variables. The results are summarized in the report.



- Q#19.Q#20 Crosstabulations were prepared for all items retrieved and for unique items retrieved to give the searcher classification (outside or the four project types) by evaluation. The results are summarized elsewhere in the report.
- Q#21 Analysis of riance of precision was performed by groups for user variables restricting the search.
- Q#22 Descriptive statistics were formed for a set of searchers who had high scores on both the RAT and the EAS. The results were not significantly different from those for all outside searchers.
- Q#23 Crosstabulation was formed for the evaluation by the project searcher's judgement of problem definition and intent with revised cutpoints.
- Q#24,Q#25 Ninety tables of descriptive statistics were prepared for all project searchs. 89 tables of descriptive statistics were performed for all outride searches. Distribution plots were formed for all of the cognitive variables.
- Q#27 Scatter plot and regard an analyses were attempted for RAT by EAS with no significant result.
- Q#28 RAT and EAS were crosstabulated with the four components of the learning style inventory with no significant results.

  Descriptive statistics were prepared for all the database files describing the data collected on various forms.
- Q#30,Q#31,Q#32 Numerous tables were prepared crosstabulating evaluation by reduced variables which we call Xvariables, which are the flags indicating whether a variable is above or below its cutpoint.
- ©#33 Scatter plots were prepared for context variables by question number with no significant results.
- Q#34 Descriptive statistics were prepared for all variables by questions.
- Q#35 Crosstabulation was formed for variables established by Judge 1 with variables established by Judge 2.



# SUMMARY OF THE PROGRAM PRINTOUTS FROM WHICH SPECIFIC CONCLUSIONS HAVE BEEN DERIVED

Table 16-1	T072
Table 16-2	Q21
Table 16-3	TOTOUT
Table 16-4	T07out
Table 16-5	T0720UT
Table 16-6	Q012
Table 16-7a	TEFKO07
Table 16-7b	TO7IN
Table 16-8	Q011
Table 16-9	QIN, QOUT
Table 16-10	Q013
<u>Table 16-11</u>	Q13

References to the BMDP manual.

The page references for the particular tests used are as follows:

Data Description: P1D, P2D, P4D PP 73.92
Two-way analysis: P7D PP 93-122
Linear Regression: P1R;P2R pp 235-263
Two-way measures assciatn F4F pp 143-206

### Table 16-14

EXAMPLE CROSS-RATIO DATA (N unique items, outside=3689)

The data presented throughout this report are based on a division of unique items into those retrieved by project searchers and those retrieved by outside searchers. In an alternative analysis, the items retrieved by outside searchers are counted unique if no other outside searcher found them. (This data was needed to analyze the influence of multiple retrieval.) Comparison of these data with those reported elsewhere in the report shows that the choice of which data file is analyzed does not alter the key conclusions. The value of the odds ratio may change by a few percent, according to which file is used to analyze the data.

Table	Cc	nten	<u></u>	Odd	LN(Odd	ASEL	T-VALUE
#				Ratio	Ratio)		
- 1	TOTES +		7517 ×	2 762	1 005	× × × ×	15 668
1 2 3 4 5 6 7 8 9	EVAL EVAL	X X	QVA	2.726	1.003	0.068	15.230
<u>4</u>	EVAL		QVB	2.175	0.777	0.067	11.787
		X	QVC	0.232	-1.462	0.070	-22.198
4	EVAL	X	OVD	1.365	0.311	0.089	3.510
Ş	EVAL	X	QVE	1.426	0.355	0.067	5.307
Ď	EVAL	X	QVF	1.426	0.355	0.067	5.307
<u>/</u>	EVAL	x	UVA	0.918	-0.086	0.066	-1.312
8	EVAL	X X X	UVB	1.287	0.252	0.080	3.151
10	EVAL	X	UVC	2.036	0:711	0.069	10.512
10	EVAL	X	UVD	1.839	0.609	0.067	9.186
11	EVAL	X	UVE	1.732	0.549	0.067	8.230
12	EVAL	X	PREBRD	3.254	1.180	0.153	8.764
13	EVAL	X	APPEN	1.103	0.098	0.076	1.292
14	EVAL	X	LANG	0.597	-0.516	0.068	-7.640
15	EVAL	X	YEARGEN	1.225	0.203	0.075	2.708
16	EVAL	X	YEARSP1	1.225	0.203	0.075	2.708
17	EVAL	X	YEARSP2	1.225	0.203	0.075	2.708
18	EVAL	X	SUGDBl	1.276	0.244	0.096	2.566
19	EVAL	X	SUGDB2	1.565	0.448	0.110	4.165
20	EVAL	x	SUGDB3	1.603	0.472	0.131	3.693
21	EVAL	X	PROBDEF1	1.172	0.159	0.067	2.375
22	EVAL	X	INTENTL	0.742	-0.299	0.066	-4.512
23	EVAL	x	PROBKNO1	2.102	0.743	0.068	11.139
24	EVAL	x	INTKNOL	1.089	0.085	0.066	1.283
25	EVAL	X X	PROBDEF2				
26	EVAL	X	INTENT2				
27	EVAL	$\bar{\mathbf{x}}$	PROBKNO2	1. <del>1</del> 12	0.106	0.077	1.376
28	EVAL	$ar{\mathbf{x}}$	INTKNO2	0.909	-0.095	0.067	-1.426
29	EVAL	X	CATEGORY	1.111	0.105	0.067	1.579
30	EVAL	X	CLTYSEM	1.027	0.027	0.078	0.344
31	EVAL	x	CLTYSYN	1.436	0.362	0.084	4.345



===	======						
32	EVAL	X	CLTYAVG	1.150	0.140	0.068	2.063
33	EVAL	X·	SPECQURY	0.433	-0.837	0.074	-11.770
34	EVAL	X	SPECSUBJ	0.747	-0.292	0.068	-4.308
35	EVAL	X	SPECMEAN	0.514	-0.666	0.069	-9.767
34 35 36	EVAL	X	SERCONC	1.045	0.044	0.067	0.658
37	EVAL	X	CONSTRAN	1.606	0.474	0.072	6.636
38	EVAL	x	TRANSSER	0.726	-0.320	0.159	-2.033
39	EVAL	x	FINAL				
40	EVAL	x	CATEG2	0.647	-0.436	0.067	-6.545
41	EVAL	×	CLTYSEM2	0.720	-0.329	0.075	-4.410
42	EVAL	X X X	CLTYSYN2	1.085	0.082	0.117	0.699
43	EVAL	x	CLTYAVG2	0.774	-0.256	0.074	-3.470
44	EVAL	x	SPECQRY2	1.090	0.086	0.066	1.306
45	EVAL	x	SPECSUB2	0.912	-0.092	0.067	-1.366
46	EVAL	X	SPECMEN2	1.172	0.159	0.066	2.410
47	EVAL	X	SERCONC 2	0.611	-0.493	0.067	-7.457
48	EVAL	X	CONSTR2	1.279	0.246	0.069	3.586
49	EVAL	X	TRANSER2	1.640	0.495	0.254	2.023
50	EVAL	x	FINAL2	Not	applicab	le	



#### 17. CONCLUSIONS

### 17.1 Overview

This study addresses human aspects and decisions in information retrieval. The aim of the study is to contribute to a formal or scientific characterization of the elements involved in information seeking and retrieving, particularly in relation to cognitive decisions and human-system interaction.

The objectives were to conduct a series of observations or experiments under as real-life conditions as possible on the following entities or classes of variables:

- 1. Users who have questions for information retrieval systems and the context of their questions
- 2. Questions, structure and classification
- 3. Searchers, cognitive traits and online experience
- 4. Searches, effectiveness, efficiency characteristics, and overlap
- 5. Items retrieved, distribution and the variables that affect retrieval of items judged relevant by users

#### Involved were:

- ... 40 questions posed by 40 users
- additional analyst for question classification for a total of 40 searchers
- • 9 searches for each question for a total of 360 searches
- ••• 8956 retrieved items for all of the 360 searches (including duplicates)
- ... 5411 retrieved items for all searches after duplicates were eliminated
- ... these 5411 unique retrieved items evaluated by users for relevance
- ... an assortment of measures and indicators pertaining to every one of the five entities ennumerated above and resulting in:
- analysis.



174

The study involved a large amount of data and a long list of statistical correlations and tests. Many of these, as expected, did not find stratically significant results or explanations. In the presentation of results we have highlighted the quantified characteristics of the ennumerated entities and presented details of a number of statistical analysis concentrating on those producing significant and important results.

In the process, a number of specific conclusions were made drawing from data in the accompanying tables. In this chapter we are translating the specific conclusions into a series of more general statements. The specific conclusions made in the chapters on results (Chapters 8 through 16) are extracted (with references to appropriate tables) and placed as supportive evidence under the general statements. In this way, this concluding chapter stand on its own summarizing the whole study.

There is, of course, a limit to our conclusions. As mentioned in the <u>Preface</u>, we cannot claim generalizations beyond our sample, any more than any other similar study has been able to claim. Still, we are offering these general conclusions to be taken with all due caution for discussion, confirmations, refutation or as hypotheses for further and in-depth studies.

### 17.2 Users and Question Context

- 1. Of the four characteristics in the context of user questions:
  (1) problem definition (how clearly was it defined); (ii) intent (how specific was the purpose of use); (iii) internal knowledge (about the problem at hand); and (iv) public knowledge estimate (does information on the problem exist), every variable except internal knowledge showed a significant impact on the chance of retrieval of relevant items. (Relevant and partially relevant items were considered together and labeled 'relevant' in all the analyses except one.) The better the problem was defined, the better the chance that retrieved items were relevant. The less specific the intent, the lesser the chance that a retrieved item was relevant. When estimates of the existence of public knowledge were high, the chance that a retrieved item was relevant also very high.
  - ... An item retrieved in response to a question for which the underlying problem was considered well defined (above the cut point of 3.67 on a 5 point scale) was 17% more likely to be judged relevant (Table 16-3)
  - ... An item retrieved for a question for which <u>intent</u> for use of the information was narrowly defined (below 2.93 on a 5 point scale) was 27% less likely to be judged relevant (<u>Table 16-3</u>)
  - ... An item retrieved for a question for which the the user believed that there was substantial public knowledge in existence about the problem (above the cut point of 3.63 on a 5



point scale) was 110% more likely to be judged relevant than an item retrieved for a question for which public knowledge was judged to exist to a lesser extent (below the cut point) (Table 16-3)

### 17.3 User\_Constraints\_on\_Questions

- 2. Of the four conditions users imposed on the searches of their questions, (i) precise or broad; (ii) type of application (graduate study, faculty research, industrial, general); (iii) English only or any language; and (iv) restriction on years of publication (last 5 years; no limits; specific years), only specification of language and years of publication showed a significant impact on the chance that a retrieved item was judged relevant. None of the variables had significant effects on the precision of the retrieved set as a whole.
  - ... the chance that a retrieved item will be judged relevant is reduced by 37% if the range of <u>languages</u> is <u>not</u> restricted to English (Table 16-1)
  - the chance that a retrieved item will be judged relevant is enhanced by 28% if there is no restriction given on the year of publication (Table 16-1)
  - ... the mean precision for questions categorized by application are: faculty research 50%, graduate study 49%, industry 49%, other 66% (Table 16-2)
  - the mean precision for questions restricted to English was 56% and for questions not restricted by language it was 42% (Table 16-2)
  - the mean precision for questions restricted to the last 5 years was 58%, to no limit on years 48%, and to last 15 years  $\frac{56\%}{(Table\ 16-2)}$
  - ... the mean precision for <u>all questions</u> (i.e., union of output for 9 searches for each question) was 51%.

#### 17.4 Consistency and Estimate of Context by Searchers

3. The judgement between users and searchers on the four characteristics of question context (indicated on a five point scale) showed substantial consistency or agreement on problem definition, followed by intent. Agreement on estimates of public knowledge was low: users judged it considerably higher. The users estimate of their internal knowledge as expected was higher than searchers. Thus on some context characteristics searcher estimates of context significantly paralleled user estimates.



176

- agreement; 14 of the remaining cases differed by one point on the scale (Table 14-1)
- ... On intent in 11 cases out of 40 there was exact agreement and in  $\overline{25}$  cases there was agreement within one point (Table 14-1)
- ... On estimates of the probability that information exists in public knowledge exact agreement occurred for only 6 cases and agreement within one point in only 16 (6 + 10) (out of 40) cases, for a total of 16 cases of either exact agreement or agreement within one point. The most common occurrence (8 cases) was a difference of 2 points. The user's estimate was 2 points higher than the searcher's estimate (Table 14-1)
- on internal knowledge (as expected) on 26 of the cases the user's estimate (of his or her personal knowledge) was two or more units higher than the searcher's estimate (Table 14-1)
- 4. Of the four characteristics of context of questions judged by searchers (as opposed to users) problem definition and internal knowledge had no significant impact on the chance of retrieval of relevant items, while intent and public knowledge had a small effect.
  - ... User's <u>intent</u> as assessed by the searchers showed an opposite correlation from the user's own assessment of the chance of relevance (Table 16-3)
  - when searchers assessed user's <u>intent</u> as narrowly defined (above the cut point of 2.83 on a five point scale) an item retrieved was 32% more likely to be relevant (Table 16-3)
  - ... An item retrieved in response to a question for which a searcher assessed substantial <u>public knowledge</u> (above 2.96) was 11% more likely to be judged relevant than one retrieved in response to a question on which the public knwoledge was judged below this cut point (Table 16-3)
- 17.5 Consistency of Judgement on Question Classification Between Two Judges
- 5. With regard to question classification, there was substantial agreement between two judges in a number of categories used for classification of questions: (i) domain (as expressed by the number of Dialindex categories); (ii) clarity of semantics; (iii) clarity of syntax; (iv) specificity of the subject of the question; and (v) constraints in the question. There was poor agreement on: (i) specificity of the query (about the subject) of the question, and (ii) complexity or number of concepts in the question. Overall, question classification as it was designed seems to be valid to a great extent.

- categories), the two judges agreed exactly 16 times out of 40 and were within one unit 30 (16 + 14) times out of 40 (Table 14-2 for this and all of the following conclusions)
- ... On clarity of semantics, the judges exactly agreed 23 times and were within 1 unit 31 times
- ... On clarity of syntax, the judges exactly agreed 29 times and were within 1 unit 34 times. This resulted in perfect agreement on the average clarity score (semantics and syntax) in 20 cases and agreement within one unit in 38 cases
- ... On specificity of the subject, there was exact agreement in 19 cases and agreement within one unit in 35 cases
- ... With regard to specificity of the query about the subject, agreement was not good at all. Disagreement ranged from -4.75 to +3.7. There was agreement to within one unit in only 17 of the 40 cases. The mean specificity score was widely scattered due to the lack of inter-judge agreement on specificity of the query
- ... On complexity, the two judges agreed in only five cases on the number of search concepts involved in the question, and one of the judges estimated the number of concepts was greater than the number estimated by the other judge in 30 of the 40 cases
- ... There was substantial agreement on the number of constraints: 20 cases out of 40. One of the judges estimated the number of constraints was greater than the number estimated by the other judge in the remaining 20 cases
- ... In the study of the additional 176 questions, the percent of inter-judge agreement was higher than on the 40 questions in the study but categories for which there was the 'most agreement' and the 'least agreement' were still the same as described above (Table 14-3)

### 17.6 Impact of Question Classification Categories

- 6. None of the question classification categories had, at the same time, a significant impact on the chances for retrieval of relevant items and impact on relevant retrieval in the same direction (same sign) for both judges classifying the question. However, for three categories both judgments were in the same direction and there was some significance in effects on retrieval for: 1. clarity of syntax, 2. number of constraints, and 3. number of concepts:
  - ... An item retrieved in response to a question for which the clarity of syntax was high was more likely to be judged relevant



than one retrieved in response to a question in which clarity of syntax was low (Table 16-4 for this and the following conclusions)

- ... An item retrieved in response to a question with a larger number of constraints was more likely to be relevant than one retrieved in response to a question with a fewer number of constraints
- ... An item retrieved in response to a question with a greater number of concepts was more likely to be judged relevant than one retrieved for a question with a lesser number of concepts
- in other words, clearly structured questions with a greater number of concepts and constraints significantly favored retrieval of relevant items.

### 17.7 Searcher Characteristics

- 7. Some cognitive characteristics (as measured by the respective tests) had positive and others negative impact on relevance of retrieved items. Positive impact resulted from higher scores on the Remote Associates Test (RAT) (relating to semantic association); the Abstract Conceptualization (AC) learning mode from the Learning Style Inventory (LSI) (relating to "the ability to generate concepts that integrate observations into logically sound theories") and higher scores on the combined LSI score, Abstract Conceptualization-Concrete Experience, indicating the extent an individual emphasizes abstractness over concreteness in learning style. Negative impact resulted from high scores on Employee Aptitude Survey (EAS) (relating to deductive inference ability tested by solving questions involving symbolic inequalities) and having a Concrete Experience (CE) learning mode from LSI (relating to "the ability to involve oneself fully, openly and without reservation in new experiences"). Other learning modes had no impact.
  - Remote Associates Test was 65% more likely to be relevant than one retrieved by a searcher with a low score on the test
  - ... An item retrieved by a searcher ranking high on the Abstract Conceptualization learning mode was 25% more likely to be relevant than one retrieved by a searcher with a low score in that mode
  - ... An item retrieved by a searcher with a high value in the composite learning style score called AC minus CE was 27.5% more likely to be relevant than one retrieved by a searcher with a low score on that style
  - ... A searcher with a high <u>Concrete Experience</u> score had decreased chances of retrieval cf relevant items by 27%



- retrieved by a searcher with a high score on the Employee Aptitude Survey was 11% less likely to be relevant than an item retrieved by a searcher with a low score
- ... Thus, if these cognitive tests measure abilities which they claim to measure, a searcher with higher verbal abilities and preferring an abstract style of learning has increased chances for retrieving relevant items and a searcher with high mathematical/logical abilities and preferring a learning style based on concrete experiences has decreased chances of retrieving relevant items.
- 8. Frequency of DIALOG searching had no impact on the chance that retrieved items were relevant.
  - ••• Searchers who use DIALOG daily or twice a week did not differ in retrieval of relevant items from searchers who search DIALOG once a week, twice a month, or less.

## 17.8 Search Efficiency Characteristics

- 9. Of the six measures characterizing the efficiency of the search (number of commands used; number of command cycles used from selecting terms to displaying results; number of search terms used; online connect time; preparation time; and total time) the most significant impact on increasing the chances of retrieving relevant items was command cycles used. Negative impact resulted from higher numbers of search terms and more total time spent on the search. Other factors were not significant. (Two types of searches were involved: outside searches, i.e., done by searchers searching each assigned question once, and project searches searching each question four times varying methods for each search as explained in Section 17.9).
  - of cycles were 25% more likely to be relevant than those retrieved by searches employing a lesser number of cycles (Table 16-7a). Similarly, for 160 project searches, a greater number of cycles produced a 21% increase in the chance of relevance (Table 16-7b)
  - ••• Items retrieved by outside searches which took a greater amount of preparation time were 13% less likely to be relevant (Table 16-7a)
  - ... The use of greater amount of total time produced a 36% decrease in the chance that a retrieved item was relevant for project searches (Table 16-7b)
  - ... The use of greater numbers of search terms produced a 39%

180

decrease in the chance of relevance for project searches (Table 16-7b)

- ... On the average, per search, there were: 15 commands, 3 cycles, 10 search terms, 10 minutes preparation time, 12 minutes online time, and 22 minutes total time used. However, the ranges varied widely and the distributions were either skewed in one direction or had several peaks and therefore mean values must be interpreted with caution (Table 10-3)
- ... None of the effectiveness characteristics of a search (total number of items retrieved, search recall, and search precision) had more than 5% of its observed variation explained by the efficiency characteristics (number of commands, cycles, and search terms, and amount of online, preparation, and total time) (Section 16.4.1)

### 17.9 Types of Searches

- 10. There was significant difference in recall but no significant difference in precision for the four different types of searches (so called project searches) based on: 1. taped interview with user on the problem underlying the question; 2. problem interview plus written question; 3. terms from the question only (no elaboration, 'dumb' search); and 4. terms from the question plus elaboration through a thesaurus.
  - ... Search type 1 (problem interview) had the highest mean recall at 32%, followed by search type 4 (question and thesaurus) at 25%, then by search type 2 (problem and question) at 23%, and finally search type 3 ('dumb' search) at 18%. The distribution is skewed toward the lower end of the scale (Table 16-10)
  - ... The mean precision was similar for all four types of searches: for type 1 and 2 it was 63%, for type 4, 61% and for Type 3, 56%. Values are skewed toward the upper end (Table 16-10)
  - ... The best performance in recall and precision was by searches done on the basis of verbal statements obtained by interviewing the user who elaborated on the problem at hand and his or her intent for using the information. Performance was worst when words from the written questions were used alone without elaboration as if they had been picked automatically.
- 11. Recall and precision for project searches averaged slightly higher than for outside searches. The project searches had access to users' problem statements, the outside searches did not. Both had access to the written questions and the same thesauri for elaboration.

- ... Mean search recall for project searches was 25% and for outside searches it was 20%, mean precision for project searches was 61% and for outside searches, 54% (Table 16-9). This underscores the absence of an inverse relation between precision and recall as is discussed in Section 17.12.
- search than project searches (16 vs. 13), more cycles (4 vs. 3), the same number of search terms (10), more preparation time (15 min. vs. 11 min.), more online time (16 min. vs. 12 min.) and more total time (31 min. vs. 23 min.) (Table 16-9)

### 17.10 Overlap of Search Terms and Items Retrieved

[Note: Each question was searched by five searches by different searchers, called 'outside searches'. The question was also searched by four project searches (see preceeding section). Overlap was studied only for the five outside searches, because they were all done on the same basis: the written question statement only.]

- 12. There was surprisingly low agreement on selection of search terms (on the same basis of the written question from the user) between different searchers in searching the same question.
  - ... The mean agreement between searchers on search terms for the same question was 27% (Table 12-1). However, the distribution was very much skewed toward the low end (Table 15-1).
  - ... In 11% of the cases there was less than 5% agreement on search terms. In 20% of the cases agreement was 10% or less. In 44% of the cases agreement was 20% or less. In 56% of the cases, agreement was 25% or less. (Table 15-1)
- 13. The overlap of retrieved items between different searchers searching the same question (on the same basis of written question statement) was also surprisingly low and it was even lower than the degree of agreement observed in selection of search terms. This was true in retrieval of both all items and retrieval of relevant items, however, the overlap in relevant items was slightly greater.
  - ... The mean overlap of items retrieved for the same question by different searchers was 16% for all items retrieved and 18% for relevant items retrieved (Table 12-11). However, the distribution is skewed toward the low end. (Table 15-2 and 15-3)
  - of the cases overlap was less than 5% and in 66% of the cases overlap was no more than 10% (i.e., 10% or less). (Table 15-2)
  - ... In retrieval of relevant items, in 59% of the cases overlap was less than 5% and in 64% of the cases overlap was 10% or

### less. (Table 15-3)

- ... The low degree of overlap in selection of search terms and retrieved items was one of the most surprising findings of the study.
- 14. Surprisingly, the degree of agreement in search terms and the degree of agreement in items retrieved for searches of the same question are not significantly related.
  - ... The substantial disagreement in items retrieved does not find its explanation in the much lower, but still significant, disagreement in selection of search terms. We found no significant relation between the disagreement measured by search terms and the disagreement measured by overlap in items retrieved. Only 2.5% of the variation in overlap of retrieved items can be attributed to overlap in search terms. (Table 15-5)
  - ... This is another one of the surprising and significant findings.

### 17.11 Odds of Relevance in Retrieval of Duplicate Items

15. As explained, a question was searched by five searches by different searchers and the degree of agreement of all items retrieved was low. However, when an item was retrieved by more than one searcher (2, 3, 4 or 5 times) it had a surprisingly greater chance of being relevant (as opposed to nonrelevant). The more often the same item was retrieved by different searches for the same question the more likely it was to be relevant.

[Important note: In all previous and subsequent analysis, items judged by users as Relevant or Partially Relevant were treated together (R + pR), but for this analysis (to sharpen the view) only those items judged R, Relevant, were considered and pR, Partially Relevant, items were disregarded.]

- ... For all retrievals (those items retrieved once, twice, three times or more) the odds that the item was relevant as opposed to nonrelevant was 5 to 10. (Tables 15-4.1 and 15-4.2 for these and subsequent conclusions)
- ... For an item retrieved only once (in five searches) the corresponding odds were 4 to 10
- ... For items retrieved twice (in five searches) the odds were even, 10 to 10
- ... For items retrieved three or more times (i.e., three, four, or five times) the odds that the item was relevant were 16 to 10. In other words, when an item is retrieved three or more



times the odds favoring relevance improve considerably.

... We consider this the most significant finding of the study.

### 17.12 Recall and Precision

- 16. The mean search recall and precision values found confirm similar figures from many other studies, however, considering the means alone is misleading because the distributions were skewed in one direction.
  - ... the mean recall for all 360 searches was about 22% and the mean precision about 57% (Tables 12-1)
- 17. In this study, when recall was plotted against precision the two were not inversely related as they are widely considered and as the so called Cleverdon Law stated. To the contrary, when either recall or precision was considered the independent variable, the other rose slightly. As recall rose so did precision, but rather mildly; or vice versa, as precision rose do did recall, also mildly.
  - ... the plot of recall and precision showed a large amount of scatter and a direct linear relation (Figure 12-1)
- 18. A low percentage of the variation observed in recall and in precision was explained by the variables used in this study. For the most part, we still do not know what variables have the greatest effect on recall and precision.
  - the most important explanatory variable for precision was the user's estimate of public knowledge (i.e., the probability as predicted by the user that information about the problem at hand existed in public knowledge). This explained 10% of the observed variance. The next variable which explained 5% of the variance in precision was the searcher characteristic measured in this study by the Remote Associates Test designed to test word association ability. Together these two variables explained 15% of the variation in precision. No other variable from among those variables studied passed the test of significance. (Table 16-6)
  - worse. Only one variable proved mildly significant: the cognitive score of searchers on the Learning Style Inventory (AC CE) which identifies a style of learning in which an individual emphsizes abstractness over concreteness. It explained somewhat less than 5% of the observed variation in recall. No other possible variable passed the significance test. (Table 16-6 and 16-8)
  - ... In no case was more than 2.5% of the variance observed in precision and recall explained by the efficiency variables

(1.e., number of search terms, number of commands, number of cycles, preparation time, online time, and total time); that is, by the same variables that had an impact on relevance (see Conclusion number 9). This was because the level of analysis possible for the search as a whole (the search-wise level) involving precision and recall was not sensitive enough to detect impact as did the level of analysis used for the relevance of each item retrieved (the item-wise level). (Table 16-8)

### 17.13 Utility Assessment by Users

- 19. The following four types of utility assessments by the users (of the five types of assessments used for the study) correlated positively with the chance that a retrieved item was relevant: (i) dollar value assigned to items received, (ii) overall worth of the information received in terms of time spent, (iii) contribution to resolution of the problem at hand, and (iv) overall satisfaction. The fifth measure (time spent evaluating the items received) had no effect.
  - items retrieved in searches of questions for which the user considered the value of the information received above the cutpoint of \$75 were 28% more likely to be relevant than items retrieved in searches valued below \$75 (Table 16-4 for this and following conclusions)
  - ... items retrieved in searches of questions for which the user assigned the worth of information received (in terms of the time he or she spent participating in the study) above the cutpoint of four (on a five point scale), i.e., the results were worth more than the time spent, were 104% more likely to be relevant
  - considered the information contributed to the resolution of the problem at hand (cutpoint of 3.15 on a five point scale) were 84% more likely to be relevant
  - ... items retrieved in searches of questions for which users indicated a high degree of satisfaction (above the cutpoint of 3.62) were 73% more likely to be relevant
  - ... In other words, relevance of items submitted and user utility scores paralleled each other.

### 17.14 On the Approaches to Statistical Analysis

20. Two levels of statistical analysis were used in this study: search-wise and item-wise. On the search-wise level, explanations were sought for the impact of given variables on precision and

recall, that is on the effectiveness of the searches as a whole. On the item-wise level, explanations were sought for relevance of items retrieved on an item by item basis. The item-wise level proved much more powerful in providing explanations and insight. Results were obtained from the item-wise leveled analysis which the search-wise level analysis could not provide. While the item-wise approach to analysis is similar to analysis techniques which are common in biomedicine, to our knowledge it has not been applied in information science until this study. The results obtained here recommend its use. It seems that the notion of precision and recall of a search as a whole when used in connection with explanatory variables is in need of reconsideration.

#### 18. DISCUSSION

The main orientation of the study was collection of data on what is happening in the realm of searching for information, particularly online searching. It was an exploratory study because very little data exist on the variables studied. We observed patterns. We did not study why the things we observed happened. In that regard, we can speculate along with everybody else. Our remarks here are not directed at such speculations, but they do attempt to iterate certain implications.

The model of information seeking, concentrating on the context of questions and problem orientation, worked well in that it showed an impact on relevance. The model needs sharpening no doubt, but even so, it provides several implications for design of information systems and for the practice of searching. Both have to consider giving users the chance to express the problem at hand at some length together with an opportunity for users to give their estimate of what information most likely exists on the problem. This information can then be incorporated in searching.

In this study, as in many other studies involving searchers and searching, one set of conclusions is negative. We uncovered more evidence of things which do not affect retrieval of relevant items or precision and recall than evidence of things which do. There is an absence of any clear influence of particular variables (be they user, question, searcher, or search related) on the relevance of retrieved items and even less of an indication of variables affecting recall and precision. What affects the retrieval of relevant items can be explained only to a certain and rather small degree. Thus, it is not surprising that searching is still more of an art than an algorithm and that providing intelligent search systems or modules and expert systems in broader subject areas has met with limited success. This also implies that education, training, and guidance of searchers (be they intermediary or end users) is of paramount importance. However, one has to look very carefully at the type of such education, training, and guidance.

One of the more interesting positive findings is this: items retrieved by searchers with a high score on the Remote Associates Test, which is highly dependent on idiomatic English language fluency (without regard to particular subject matter) are more likely to be relevant. Fluency in associations in English and in English idioms seem to be an important characteristic of more effective searchers. Surprisingly enough, searchers scoring higher on a test of symbolic reasoning (involving inequalities) performed poorer. If the results hold at large the implications are obvious.

Another important finding relates to cycling: items retrieved in searches with higher numbers of search cycles, (or in other words for searches in which the searcher displayed results more frequently), are more likely to be relevant. The implication is that feedback is very important. This supports system designs incorporating relevance

feedback in the search process. Unfortunately, such system features while common in the laboratory have not as yet reached existing large public and commercial information systems and vendors.

The most important finding is the very large differences in search terms selected for searching and in items retrieved by different searchers searching the same question. Higher recall is achieved only when outputs from several searchers are merged. This implies that if a user desires a search of higher effectiveness he or she should parcel the search out to several searchers. Those items that are retrieved in common by several searchers have a much higher chance of being relevant. Implications for design of automated search procedures are obvious: multiple searching of a question from different "angles" provides a good way of assuring the retrieval of relevant items and for ranking them.

The data strongly suggest that the searcher is the 'weak link' in the retrieval of items from large files. Searchers may vary widely in their assessment of the meaning of a question and thus in their selection of search terms and in what they retrieve.

Finding large differences among searchers has implications in these areas:

- 1. Education, training, guidance. Questions should be raised about: the adequacy of searcher education; the appropriateness of a division of emphasis which stresses mechanics of searching and the technology and systems features over question analysis and search strategy; the nature of existing system search features and guidance features.
- 2. Research. There is a clear need for a better understanding of the nature of observed differences and for confirmation of the results. Without such an understanding, design of intelligent search systems and features becomes a guessing game based on speculation.
- 3. Design. Information systems need features that will minimize the differences in searching, such as help in question processing, automatic question transformation, focused human-system interfaces, and relevance guidance, feedback and estimates.

A significant amount of research on users, questions, searchers, and searching is still needed to lift searching from an art of a science and to take the guesswork out of the process of designing human-system interfaces involving searching. To be successful, intelligent systems desired for the future are not possible without such research. We know a good deal less than we think.

a Long Relation of the

#### REFERENCES

#### Chapter 1

- 1-1 Fidel, R.; Soergel, D. "Factors Affecting Online Bibliographic Retrieval: A Conceptual Framework for Research," Journal of the American Society for Information Science 4:163-180; May 1983.
- 1-2 Graesser, A. C.; Black, J. B. The Psychology of Questions. Hillsdale, N.J.: Lawrence Erlbaum, 1985.

### Chapter 2

Market Market State Control of the C

- 2-1 Derr, R. L. "A Classification of Questions in Information Retrieval by Conceptual Presupposition." In: Proceedings of the 45th American Society for Information Science Annual Meeting 19:69-71; 1982.
- 2-2 Derr, R. L. "A Conceptual Analysis of Information Need,"
  Information Processing & Management 19:273-276; 1983.
- 2-3 Derr, R. L. "Information Seeking Expressions of Users," <u>Journal of the American Society for Information Science</u> 35:124-128; March 1984.
- 2-4 Derr, R. L. "Linguistic Meaning and Language Comprehension," Information Processing & Management 19:369-380; 1983.
- 2-5 Derr, R. L. "Questions: Definitions, Structure, and Classification," RQ 24:186-190; 1985.
- 2-6 Derr, R. L. "The Concept of Information in Ordinary Discourse," Information Processing & Management 21:489-500; 1985.
- 2-7 Pao, M. L. "Specificity of Terms in Questions." In: Proceedings of the 46th American Society for Information Science Annual Meeting 20:26-27; 1983.
- 2-8 Saracevic, T. "A Model of Information Seeking and Retrieving," In:
  British Library Research and Development Department Seminar on
  Basic Information Research. British Library Board, 1984.
- 2-9 Saracevic, T. "On a Method for Studying the Structure and Nature of Requests in Information Retrieval," In: Proceedings of the 46th

  American Society for Information Science Annual Meeting 20:22-25;
  1983.
- 2-10 Saracevic, T. "A Research Project on Classification of Questions in Information Retrieval Preliminary Work," In: Proceedings of the 43rd American Society for Information Science Annual Meeting 17:146-148; 1980.



- 2-11 Saracevic, T. "Measuring the Degree of Agreement Between Searchers," In: Proceedings of the 47th American Society for Information Science Annual Meeting 21:227-230; 1984.
- 2-12 Saracevic, T. "Information Retrieval," In: E.H. Brenner and T. Saracevic, ed. Indexing and Searching in Perspective. Philadelphia, PA: National Federation of Abstracting and Indexing Services, 1985. Ch. 4, p. 4-1 to 4-29.

### Chapter 3

- 3-1 Belkin, N.; Vickery, A. <u>Interaction in Information Systems: A Review of Research From Document Retrieval to Knowledge-Based Systems</u>. London: The British Library, 1985.
- 3-2 Dervin, B.; Niles, M. "Information Needs and Uses," In: Williams, M., ed. Annual Review of Information Science and Technology, vol. 21. Washington, D.C.: American Society for Information Science; 1986.
- 3-3 Borgman, C. "Psychological Research in Human-Computer Interaction,"
  In: Annual Review of Information Science and Technology, vol. 19.
  Washington, D.C.: American Society for Information Science; 1984.
- 3-4 Bates, M. "Search Techniques," In: Annual Review of Information Science and Technology, vol. 16. Washington, D.C.: American Society for Information Science; 1981.
- 3-5 Fenichel, C. "The Process of Searching Online Bibliographic Databases: A Review of Research," <u>Library Research</u> 2:107-127; 1980.
- 3-6 Taylor, R. "Question Negotiation and Information Seeking in Libraries," College and Research Libraries 178-194; 1968.
- 3-7 Belkin, N. "Anonalous States of Knowledge as a Basis for Information Retrieval," The Canadian Journal of Information Science 5:133-143; 1980.
- 3-8 Swift, I. I. "Classifying Readers' Questions," Wilson Bulletin for Libraries 8(5):274-275; 1934.
- 3-9 Lehnert, W. G. The Process of Question Answering. Hillsdale, N.J.: Lawrence Erlbaum, 1978.
- 3-10 Bates, M. J. "Information Search Tactics," <u>Journal of the American Society for Information Science</u> 30(4):205-214; 1979.
- 3-11 Bates, M. J. "Idea Tactics," Journal of the American Society for Information Science 30(5):280-289; 1979.
- 3-12 Markey, K.; Atherton, P. ONTAP: Online Training and Practice Manual

- for ERIC Data Base Searchers. Syracuse University, ERIC Clearinghouse on Information Research, Syracuse, N.Y. (ED 106 109), 1978.
- 3-13 Soergel, D. Organizing Information: Principles of Database and Retrieval Systems. New York: Academic Press, 1985.
- 3-14 Harter, S.; Peters, A. "Hueristics for Online Information Retrieval: A Typology and Preliminary Listing," Online Review 9:407-424; 1985.
- 3-15 Fenichel, C. "Online Searching: Measures That Discriminate Among Users With Different Types of Experience," <u>Journal of the American Society for Information Science</u> 23:23-32; 1981.
- 3-16 Brindle, E. A. The Relationship Between Characteristics of Searchers and Their Behavior While Using an Online Interactive Retrieval System. Ph.D. dissertation. Syracuse, N.Y.: Syracuse University, 1981.
- 3-17 Bellardo, T. "An Investigation of Online Searcher Traits and Their Relationship to Search Outcome," Journal of the American Society for Information Science 36:241-250; 1985.
- 3-18 Woelfl, N. N. Individual Differences in Online Bibliographic
  Searching: The Effect of Learning Styles and Cognitive Abilities on
  Process and Outcome. Ph.D. dissertation. Cleveland, OH: Case
  Western Reserve University, 1984.
- 3-19 Penniman, W. D. "A Stochastic Process Analysis of Online User Behavior," Proceedings of the American Society for Information Science 12:147-148; 1975.
- 3-20 Penniman, W. D. Modeling and Evaluation of Online User Behavior. Final Report to the National Library of Medicine. Columbus, OH: OCLC, 1981.
- 3-21 Fidel, R. "Online Searching Styles: A Case-Study-Based Model of Searching Behavior," <u>Journal of the American Society for Information Science</u> 35:211-221; July 1984.
- 3-22 Oldroyd, B. K.; Citroen, C. L. "Study of the Strategies Used in On-line Searching," On-line Review 1:295-310; 1977.
- 3-23 Borgman, C. <u>Users Mental Model of an Information Retrieval System:</u>
  <u>Effects on Performance</u>. Ph.D. dissertation. Palo Alto, CA: Stanford University, 1984.
- 3-24 Rouse, W.; Rouse, S. "Human Information Seeking and Design of Information Systems," <u>Information Processing and Management</u> 20:192-138; 1984.

i de la companya de la companya de la companya de la companya de la companya de la companya de la companya de La companya de la companya de la companya de la companya de la companya de la companya de la companya de la co

### Chapter 🚣

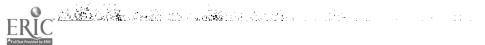
- 4-1 Newell, A. C.; Simon, H. A. Human Problem Solving. Englewood Cliffs, N.J.: Prentice-Hall, c1972.
- Belkin, N. J.; Oddy, H. M.; Brooks, H. M. "ASK for Information Retrieval: Part I. Background and Theory," <u>Journal of Documentation</u> 38:61-71; 1982.
- 4-3 Simon, H. A. "Information-Processing Models of Cognition," <u>Journal</u> of the American Society for Information Science 32(5):364-377;
- 4-4 Meyer, R. E. Thinking and Problem Solving: An Introduction to Human Cognition and Learning. Glenview, IL: Scott, Foresman, 1977.
- Norman, D. A. Learning and Memory. San Francisco: Freeman, 1982.

#### Chapter 5

- 5-1 Mednick, S. A.; Mednick, M. T. Examiner's Manual: Remote Associates Test, Collège and Adult Forms 1 and 2. Boston: Houghton Miffin, 1967.
- 5-2 Ruck, F. L.; Ruck, W. L. Employee aptitude\_Survey\_Technical\_Report, Los Angeles: Psychological Services, 1980.
- 5-3 Kolb, D. A. Experiential Learning: Experience as the Source of Learning and Development. Englewood Cliffs, N.J.: Prentice-Hall, 1984.

### Chapter 13

- 13-1 Dixon, W. J. BMDP Statistical Software 1983 Printing with Additions. Berkeley, CA: University of California Press, 1983.
- 13-2 Fleiss, J. L. Statistical Methods for Rates and Proportions. New York: Wiley, 1981. (see especially chapter 5)



### APPENDICES

# EXPERIMENTS ON THE COGNITIVE ASPECTS OF INFORMATION SEEKING AND INFORMATION RETRIEVING

Final Report

for

National Science Foundation Grant IST-8505411

Tefko Saracevic
School of Communication, Information and
Library Studies
Rutgers, The State University of New Jersey
4 Huntington St.
New Brunswick, N. J. 08903

Paul Kantor
Tantalus Inc. and
Department of Operations Research
Weatherhead School of Management
Case Western Reserve University
Cleveland, Ohio 44106

Alice Chamis

and

Donna Trivison

Matthew A. Baxter School of Library and
Information Science

Case Western Reserve University
Cleveland, Ohio 44106

\*\* Presently with Kent State University, Kent, Ohio Presently with Dyke College, Cleveland, Ohio

January 1987

### **APPENDICES**

### Table of Contents

Introduction to Appendices

#### Appendix:

- A. User Question for Online Searches and Context Scales for Questions Q001 to Q040
- B. Summary of Search Results for Questions Q001 to Q040
- C. Summary of Search Results Obtained by Outside Searchers
- D. Accession Number (i.e., Items Retrieved) Overlap Between Pairs of Searchers
- E. Groups of Questions Searched by Sets of Outside Searchers
- F. Flowcharts for Overall Design of the Project
- G. Flowcharts for Computer Programs for the Project
- H. Forms Used for the Project (Numbered 1 to 16)
- I. Procedures Used for the Project (Numbered 1 to 12)



#### INTROCUTION TO THE APPENDICES

These appendices are a companion to the final report of an NSF sponsored study concentrating on a characterization of the elements in information seeking and information retrieving, particularly in relation to the cognitive decisions and human interactions involved in online information retrieval. The objectives were to conduct a series of experiments related to the:

- 1. Context of questions as provided by the users
- 2. Structure and classification of questions
- 3. Cognitive traits and decision making of searchers
- 4. Comparative nature of the zearch by different searchers of the same question

One question was submitted by each of the 40 users participating in the project. The users also indicated the context and constraints on the question and were interviewed about the problem at hand. A group of 40 searchers was assembled. The searchers were tsted on three cognitive tests and provided data on their online experience. Each question was searched nine times for a total of 360 searches in the project. The merged or union set after elimination of duplicates for all nine searches for a question was sent to a user for evaluation of relevance and utility. For all 360 searches 8956 items were retrieved and evaluated, of these 5411 were unique. The analysis consisted of observing the frequency and distribution of 90 variables involved and a correlation for significance for all of the 90 variables that make sense to correlate.

A tramendous amount of 'raw' and analyzed data was generated in the project. The aim of the final report has been to present, in as much detail as possible, the data and results of the study. To this end the final report is produced in two parts. The first consists of a presentation of methods, results, and conclusions. This second part is composed of a set of appendices containing as much of the 'raw' data as we could reasonably reproduce. The rest of the data is deposited in machine-readable form with the complete project archives at two universities: Case Western Reserve University (contact Paul Kantor) and Rutgers, the State University of New Jersey (contact Tefko Saracevic):

The study produced a wealth of data that in itself is a considerable and even unique resource. Our idea is to exploit further this data and to provide open access to this data to all who desire to use it further, and, of course have resources to do so.

The first part of the report stands on its own. The appendices are an invitation for verification, refutation, replication, and further in-depth study.

#### APPENDIX A

USER QUESTIONS FOR ONLINE SEARCHES AND CONTEXT MEASURES FOR QUESTIONS QOOL TO QO40

APPENDIX A. USER QUESTIONS FOR ONLINE SEARCHES AND CONTEXT MEASURES FOR QUESTIONS Q001 TO Q040

For each of the 40 questions used in the project a copy of Form 15 (see Appendix H) was completed to include the following:

- 1. Question number assigned for the project (i.e., Q001 through Q040)
- 2. DIALOG database file used (including the DIALOG file number and the DIALOG file name)
- 3. Searcher code numbers for the five outside and four project searches (The project search codes are explained in detail in the first volume of this report, Table 9-1.)
- 4. Brief title transcribed as submitted by the user
- 5. Question statement transcribed as submitted by the user
- 6. Type of search requested by the user
- 7. Context scales (1. problem definition, 2. intent, 3. public knowledge, and 4. internal knowledge). The user completed all four context scales; the five outside searchers completed the public knowledge scale and the internal knowledge scale; and the project searcher completed all four scales. the first project search (first digit of the code, 1) was the only project search to examine the effects of context on the search.

#### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 001

DIALOG DATABASE USED: 11 - PSYCHINFO

SEARCHER CODE NUMBERS: 013, 005, 002, 016, 021, 119, 219, 319, 419

# A1. BRIEF TITLE:

The structure and function of interpersonal relationships.

#### A2. QUESTION STATEMENT:

Structure -

What salient variables comprise the relationship between middle aged children and their parents?

Function-

What are the communication processes which are enacted in these relationships

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: broad
- C. Research application: Graduate study Nursing
- D. Retrieve articles in English only or any language: English, German
- E. Years to be searched: No limits
- F. DIALOG databases suggested: psychology, sociology, education, gerontology

	Problem Definition	Intent	Public Knowledge	Internal Knowledge
User	1.0	4.0	3.0	4.0
Searcher				
002		-	3.0	2.0
005			5.0	4.0
013		=	5.0	2.0
016	480	=	4.0	2.0
021		_	5.0	4.0
119	1.0	1.0	5.0	1.0



# USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 002 DIALOG DATABASE USED: 218 - NURSING AND ALLIED HEALTH SEARCHER CODE NUMBERS: 033, 004, 003, 026, 006, 120, 220, 320, 420

#### A1. BRIEF TITLE:

Organization design variables in nursing department

## A2. QUESTION STATEMENT:

#### Structures-

- 1. How are departments of nursing designed/structured/organized? (in the acute care setting)
- 2. Size, Purpose, and Environment What "variables" (criterias, parameters) were used to design the department of nursing?
  - 3. How are departments of nursing integrated into the general hospital?
  - 4. What "models" of organization are used in nursing?

### TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C: Research application: Graduate study-Nursing; dissertation
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: No limits
- F. DIALOG databases suggested:

	Problem Definition	İntent	Public Knowledge	Internal Knowledge
User	3.5	i.Ö	1.0	3.5
Searcher				
003	_	-	3.0	1.0
004	_	-	40	3.0
006	_		0.0	0.0
026	_	-	3.0	3.0
006 026 033	_	_	3.0	3.0
120	1.0	5:0	3.0	1.0



#### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 003

DIALOG DATABASE USED: 64 - CHILD ABUSE & NEGLECT

SEARCHER CODE NUMBERS: 014, 033, 002, 016, 021, 118, 218, 318, 418

#### A1. BRIEF TITLE:

The use of stereotypes by health care providers in the diagnosis of child abu

#### A2. QUESTION STATEMENT:

What typifications of clients are used by health care providers in the diagnosis and labeling of child abuse?

typifications: characteristics, stereotypes health care providers: nurses and physicians

#### TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Faculty research-Nursing
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: 1975 to 1985
- F. DIALOG databases suggested: Psych-Info, Soc.-Info, Child Abuse and Neglect

	Problem Definition	Intent	Public Knowledge	Internal Knowledge
Üser	3.0	2.Ō	2.0	4.0
Searcher				
002			2.0	1.0
014		<del></del>	0.0	1.0
016			3.0	2.0
021	=		3.0	4.0
033	<u></u>	-	5.0	4.0
118	2.0	1.0	2.0	1.0



#### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 004

DIALOG DATABASE USED: 154 - MEDLINE 1980-present

SEARCHER CODE NUMBERS: 010, 037, 009, 024, 028, 120, 220, 320, 420

#### A1. BRIEF TITLE:

Controlled lung hyperinflations, endotracheal suctioning, and cerebrovascular status in persons with severe closed head injuries

#### A2. QUESTION STATEMENT:

The aim of the research is to identify the effects of controlled hyperinflation breaths, delivered prior to and following endotracheal suctioning, upon the cerebrovascular status of adult subjects with severe closed head injuries. Specifically, two research questions have been generated.

- 1. What are the effects of controlled lung hyperinflation breaths delivered prior to and following endotracheal suctioning upon Mean Intracrania Pressure (MICP), Mean Arterial Blood Pressure (MABP), Cerebral Perfusion Pressure and Heart Rate in adults with severe closed head injuries?
- 2. What is the optimal lung volume delivered during controlled lung hyperinflations that will produce minimal changes in Mean Intracranial Pressure, Mean Arterial Blood Pressure, Cerebral Perfusion Pressure and Heart Rate in adults with severe closed head injuries?

## TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Graduate study-Nursing
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: No limits
- F. DIALOG databases suggested:



# QUESTION NUMBER: 004 - PAGE 2

	Problem		Public	Internal
	Definition	Intent	Knowledge	Knowledge
User	4.5	4.0.	5.0	3.0
Searcher				
009	-	_	4.0	1.0
010		ation .	3.0	1.0
024			0.0	1.0
028	-	***	<u>4.0</u>	3.0
037	<del>_</del>		3.0	1.0
120	3.0	3.0	3.0	1.0

#### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 005

DIALOG DATABASE USED: 148 - TRADE AND INDUSTRY INDEX

SEARCHER CODE NUMBERS: 006, 013, 004, 003, 026, 120, 220, 320, 420

#### A1. BRIEF TITLE:

Rules of thumb in industry

#### A2. QUESTION STATEMENT:

Keywords: Rules-of-thumb; axiom; on-the-average (other possibilites: as a general rule; expert opinion)

Focus: I am looking for rules of thumb, industry by industry (at the 2-digit SIC level or can be more specific). These are rules or axioms which evolved over the years. They are generally known, not confidential.

Example: In the motel/hotel industry it is known that on the average you should fill 60% of your rooms or else you face financial problems. The same rule or axiom applies roughly to airline seats and to movie theatres.

Scope: All sectors include agriculture; construction; mining; manufacturing; all services (utilities, trade, professional, repair)

#### Notes:

- 1. I am open to use other keywords and also to non-business data bases.
- 2. I'd be able to use a search of Dissertation Abstracts for theses which focused on an industry (SIC 2-digit or more likely narrower), but this may be too costly or cumbersome.
- 3. A friend did do a search for me of PTS Prompt already, so I'd go with Trac and Industry first. PAIS may yield something; also Canadian Business, Industry Data Sources, Management Contents
- 4. I'd like to know if non-business information bases in Dialog contain business information.

### TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Faculty research
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: Last 5 years
- F. DIALOG databases suggested: Trade and Industry, Industry Data Sources, Management Contents



# QUESTION NUMBER: 005 - PAGE 2

	Problem		Public	Internal
•	Definition	Intent	Knowledge	Knowledge
User	4.0	2.0	4.0	4.0
Searcher				
003 004	-	-	3.0	3.0
004			2.0	4.0
006 013			4.0	1.0
013	••••	-	4:0	2.0
026	<del></del>		1.0	1.0
120	4:0	1.0	1.0	1.0

## USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 006

DIALOG DATABASE USED: 6 - NTIS

SEARCHER CODE NUMBERS: 011, 040, 039, 038, 027, 120, 220, 320, 420

#### A1. BRIEF TITLE:

Preventiooon of crystal growth on foreign surfaces

#### A2. QUESTION STATEMENT:

Carbon dioxide crystals are formed in a reactor. At high production rate solid growth on reactor interior surfaces became a major problem. We'd like the find out the cause of this problem and various methods that can be used to avoid solid growth on surfaces.

#### TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Industrial
- D. Retrieve articles in English only or any language: Any language
- E. Years to be searched: No limits
- F. DIALOG databases suggested:

	Problem Definition	İntent	Public Knowledge	Internal Knowledge
User	4.0	5.0	2.0	2.0
Searcher				
011	_	_	4 <b>:</b> Ö	1.0
027		_	4:0 0:0	1.0
038		<del></del>	3.0	1.0
039	_	_	3.0	1.0
040		_	3:0	1.0
120	2.0	5.0	2.0	1.0



#### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 007

DIALOG DATABASE USED: 75 - MANAGEMENT CONTENTS

SEARCHER CODE NUMBERS: 026, 006, 014, 004, 003, 119, 219, 319, 419

A1. BRIEF TITLE:

Barriers to strategic human resource management

#### A2. QUESTION STATEMENT:

Employee commitment to an organization develops as a result of the interactic between the organization's treatment of employees (i.e. skills, performance, company policies regarding benefits, career opportunites), and the employees' contribution to the company (i.e. skills, performance, abilities). Generally the belief is that the greater the employees' commitment to the organization, the greater their motivation to perform the task and projects required by the organization. To maximize employee commitment, and thereby maximize organizational performance, senior managers can no longer assume a short-term planning horizon toward employee issues. That is, they must no longer wait until a crisis arises to address issues regarding the organization's treatmen of employees. Instead, senior managers must assume a long-term, strategic, planning perspective that enables them to not only attain business objectives but also enables them to enhance the development of employees in the organization.

At the present time, the majority of U.S. corporations react to human resourc issues only when they reach crisis levels. Very few companies plan proactively to meet employee needs, and even fewer consider the need to enhan employee development along with attaining business objectives. This research examines the barriers to managing employees and planning for future human resource issues in a long-term, strategic manner. Specifically, this researc addresses the question:

What factors impede the strategic management of human resources in today's organizations?

Possible determinants include:

\*Status and role of the Human Resource Function in general, and the senior Human Resource executive in particular.

Role may be defined as the behaviors expected of the occupant (s) of the Human Resource function; this definition includes the expectations of Human



#### QUESTION NUMBER: 007 - PAGE 2

Resource's constituencies (senior management, employees) regarding which behaviors are appropriate, and the enactment or conduct of the Human Resource executive. STATUS may be defined as the position in the social system of the organization accorded the Human Resource staff and senior Human Resource executive, and includes the characteristics of esteem, power respect. \*Organizational Norms regarding proper modes of interaction between managers and employees. NORMS may be defined as the standards against which behavior evaluated; a shared view of desirable behavior. \*Company Characteristics including: its age, employee number, long-term financial performance, labor requirements (labor intensity and skill mix), degree of decentralization, organization structure and design.

#### TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Graduate study-management
- D. Retrieve articles in English only or any language: Any language
- E. Years to be searched: No limits
- F. DIALOG databases suggested:

	Problem Definition	İntent	Public Knowledge	internal Knowledge
				_
User	3.0	1.0	4.O	3.5
Searcher				
003		_	3.0	2.0
004	-	_	4:0	4.0
006 014 026		-	5.0	2:0
014	-	-	4.0	-
026		Plants	នី:០	3.0
119	3.0	2.0	3.0	1.0



#### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 008
DIALOG DATABASE USED: 154 - MEDLINE 1980-present
SEARCHER CODE NUMBERS: 028, 010, 037, 009, 024, 120, 220, 320, 420,

#### A1. BRIEF TITLE:

The effects of aerobic exercise on women who are menopausal

#### A2. QUESTION STATEMENT:

The study will address the effects of an aerobic interval training program or the health of middle-aged women who are menopausal. I will be looking at health in terms of physiological, psychological, and social parameters.

Memopausal women- women who are middle-aged (approx. 35-60); who are experiencing the dessation of menstrual periods; and who experience the dessation as a natural process of aging.

Aerobic interval training- physical exercise that is individually prescribed for each subject, attention is given to the rate; intensity; and duration of the exercise.

Physiological parameter- heart rate, blood pressure, maximum volume of oxygen cardiac stress testing, (treadmill test)

Social Parameter- lifestyle, health care practices

## TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Not specified
- C. Research application: Graduate study-Nursing
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: No limits
- F. DIALOG databases suggested: Medline, Psychinfo



# QUESTION NUMBER: 008 - PAGE 2

	Problem		Public	Internal
	Definition	Intent	Knowledge	Knowledge
User	4.0	2.0	3.0	4.0
Searcher				
009		-	<u>-</u>	_
010	-	-	<u>4</u> .0	3.0
024	-	-	3.0	3.0
028	-	=	<del>4</del> .0	3.0
037	<del>-</del>		3.0	1.0
120	5.0	2.0	4.0	1.0

## USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 009

DIALOG DATABASE USED: 37 - SOCIOLOGICAL ABSTRACTS

SEARCHER CODE NUMBERS: 021, 014, 033, 002, 016, 119, 219, 319, 419

#### A1. BRIEF TITLE:

Alternative human services delivery systems

#### A2. QUESTION STATEMENT:

The classical model of service delivery has been the individual client and th individual casework in a agency based office. The model is best exemplified the Family Service Agencies. Beginning about 1960 variations and alternative to this model have been developed. We are hoping thru a series of demonstration projects to design alternative models and test them. Would like are abstracts describing alternative model which have been developed over the past 25 years.

An example would be the decentralization of the service into the black inner city church, rather than offering service at the agency. I could narrow the question to model which include the utilization of "natural" networks (black church) and rely more on community networks, natural or created by the social Workers.

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C: Research application: Faculty research-applied social science
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: 1960-present
- F. DIALOG databases suggested:

	Problem Definition	Intent	Public Knowledge	internal Knowledge
User	2.0	2.0	4.0	3.0
Searcher				
002		-	2.0	1.0
002 014		-	<b>4.</b> 0	2.0
016			<b>4.</b> 0	2.0
021	-		3.0	2.0
021 033			3.0	1.0
119	2.0	2.0	2.0	1.0
RIC	i dan da Make ayah da a sa sa sa sa sa sa sa sa sa sa sa sa	231	i.	

### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 010

DIALOG DATABASE USED: 154 - MEDLINE 1980-present

SEARCHER CODE NUMBERS: 024, 028, 010, 037, 009, 12J, 220, 320, 420

# A1. BRIEF TITLE:

Motivation/ohoice in chemotherapy decision making

## A2. QUESTION STATEMENT:

What motivates adults to choose to continue receiving chemotherapy or to choose not to continue to receive of emotherapy?

Motivation- hope, fear, despair, depression, self-esteem, self perception, sel actualization, needs, goals drives, intrinsic motivation, extrinsic motivation motivation, perceived life threat, internal anxiety, values, self interest. Choice- conflict, choice behavior, perception, self perception, subjective factors, decision making choice.

Chemotherapy- cancer, neoplasm, tumor, drug therapy.

Adults- patients, clients, persons, individuals

#### TYPE OF SEARCH REQUESTED

B. A precise or a broad search: Broad

C. Research application: Graduate study-Nursing

D. Retrieve articles in English only or any language: English

E. Years to be searched: No limits

F. DIALOG databases suggested:

	Problem		Public	Internal
	Definition	Intēnt	Knowledge	Knowledge
Üser	4.0	2.0	4.0	4.5
Searcher				
009	_	-	5.0	1.0
010	-	-	5.0	<b>4.</b> 0
024	-	-	5.0	4.0
028 037		<b>-</b> ,	3.0	2.0
	<b>-</b>	<b>-</b>	2.0	2.0
120	5.0	3:0	2.0	2.0

# USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 011

DIALOG DATABASE USED: 154 - MEDLINE 1980-present

SEARCHER CODE NUMBERS: 009, 024, 028, 010, 037, 119, 219, 319, 419

#### A1. BRIEF TITLE:

Family response to sudden infant death syndrome

### A2. QUESTION STATEMENT:

What are the psycho-emotional and psycho-social responses of parents and surviving siblings to the death of an infant due to Sudden Infant Death Syndrome (SIDS; also called "crib death"); and what are the coping strategies of these family members?

#### TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Faculty research-Nursing
- D. Retrieve articles in English only or any language: Any language
- E. Years to be searched: 1960-present
- F. DIALOG databases suggested:

	Problem Definition	Íntent	Public Knowledge	Internal Knowledge
User	3.0	2.0	4.0	4.0
Searcher				
009	_		5.0	2.0
010	·	_	5.0	4.0
024		_	5 <del>,</del> 0	<b>4</b> . O
028		-	3.0	1.0
037			4.0	3.0
119	4.0	1.0	3.0	1.0

#### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 012

DIALOG DATABASE USED: 13 - INSPEC 1977-present

SEARCHER CODE NUMBERS: 005, 029, 027, 011, 040, 119, 219, 319, 419

A1. BRIEF TITLE:

Chemistry of Silicon Nitride and Silicon Carbide

#### A2. QUESTION STATEMENT:

I would like to find out what is known about the chemical reactivity of Silic

Carbide and Silicon Nitride ceramic powders at low temperatures (room temperature)—especially in aqueous environments—both liquid water and water vapor. I want to know what the surface chemistry of these materials is (what surface groups are present and how they interact with the environment) and the physical chemistry (colloidal behavior) of ultrafine ceramic powders made from these powders. Important studies would include surface titration (also called titration of surface groups or potentiometric). Zeta potential (determination of surface potential), flocculation and/or sedimentation behavior, viscosity (viscometry) adsorption, FTIR (Fourier Transform Infrared or traditional IR (infrared) spectroscopy, XPS/ESCA/AUGER Spectroscopies. Al important would be studies characterizing the reaction rate of bulk Silicon Carbide and Silicon Nitride with water—for instance studies determining the reaction rate (kinetics) or decomposition products at room temperature.

#### TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Graduate study-Chemical engineering
- D. Retrieve articles in English only or any language: Any language-if abstra in English
- E. Years to be searched: No limits
- F: DIALOG databases suggested: Electronics/semiconductor, Chemistry, Materia (science), Ceramics, Physical sciences, Physics



# QUESTION NUMBER: 012 - PAGE 2

	Problem Definition	Intent	Public Knowledge	Internal Knowledge
User	3.0	3.0	5.0	4.0
Searcher				
005			2.0	1.0
011	-		5:0	3.0
027		-	1:0	1:0
029	teres.	-	2.0	2:0
<b>0</b> 40		-	3.0	1:0
119	4.0	5.0	0.0	1.0

## USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 013

DIALOG DATABASE USED: 15 - ABI/INFORM

SEARCHER CODE NUMBERS: 003, 026, 006, 013, 004, 120, 220, 320, 420

## A1. BRIEF TITLE:

The effectiveness of non-profit human service organization

#### A2. QUESTION STATEMENT:

How has the concept "effectiveness" been defined and measured in studies of non-profit human service organizations. In resssearch on for-profit businesses, it has been defined in terms of a) go attainment, b) obtaining necessary resources for survival and growth, c) satisfactory internal, balances, exchanges, integration, d) and satisfaction of constituencies. Non-profit differ in numerous ways in these aspects from from for-profit organizations. Are these approaches transferable? Are there alternatives?

#### TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Eroad
- C. Research application: Faculty research-applied social science
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: No limits
- F. DIALOG databases suggested:

Samuel and the same

	Problem		Public	Internal
	Definition	Intent	Knowledge	Knowledge
User	4#8	2.5	2.0	4.8
Searcher				
003			3.0	1.0
004			3:0	4.0
006			3.0	2.0
013	_	•••	3.0	4.0
026	-	-	3.0	3:0
120	2.0	1.0	4.0	3.0



## USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 014

DIALOG DATABASE USED: 151 - HEALTH PLANNING AND ADMINISTRATION SEARCHER CODE NUMBERS: 004, 003, 026, 006, 033, 120, 220, 320, 420

## A1. BRIEF TITLE:

Prospective payment system-related changes in hospital information systems at information systems groups

#### A2. QUESTION STATEMENT:

The advent of prospective payment systems for American health care organizations (including diagnosis-related groups ("DRGs")) is expected to he caused many changes in American hospitals' use of an information systems group/function. One expects the increased design and development of improved management information systems that will help hospital decisions makers managing the new payment environment. These computer-based information systems would assist the hospital in product and service costing (micro-costing), as well about the integration of patient care information with financial (charge) information. One also expects changes in the position, role and reward structure of the hospital information systems group. As management information systems become more central to the survival of the hospital, one would expect the hospital's data processing group to become larger, better paid, and more powerful. They are also expected to be more closely linked with top hospital decision makers.

#### Terms:

Prospective payment/DRG: systems used by Medicare, some Medicaid and other third party payors to set the price for patient care (in patient) before service is rendered to the patient.

Management information system/computer-based information system/information system: the collection of hardware, software and procedure used to collect, store, and report information used in task and decision support. Information systems group/MIS group/data processing: the individuals who develop, acquire, manage information systems for an organization.

Micro-costing: The activity of examining, in detail, how many resources are consumed in producing a unit of a product or service.

Diagnosis-related-group (DRG): a particular prospective payment method, in which a set payment is made for all cases of a given disease or health proble Amounts a hospital would be paid for the patient would depend on what DRG the patients case is classified as.



# QUESTION NUMBER: 014 - PAGE 2

# TYPE OF SEARCH REQUESTED

B. A precise or a broad search: Broad

C. Research application: Graduate study-Management

D. Retrieve articles in English only or any language: English E. Years to be searched: No limits

F. DIALOG databases suggested:

	Problem Definition	İntent	Public Knowledge	Internal Knowledge
User	2.0	1.0	3.0	4.0
Searcher				
003 004 006		_	4:0	2.0
004	•••		5.0	3.0
006		_	5.0	3.0 2.0
026	-		ន:0	3:0
026 033 ,		-	5.0	5.0
120	1.0	4.0	1.0	1.0

#### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 015

DIALOG DATABASE USED: 154 - MEDLINE 1980-present

SEARCHER CODE NUMBERS: 037, 009, 024, 028, 010, 120, 220, 320, 420

#### A1. BRIEF TITLE:

Retrolental Fibroplasia

#### A2. QUESTION STATEMENT:

Retrolental fibroplasia is a disease of the eye which began appearing in premature babies in the mid. to late 1940's. Because of excessive oxygen in the incubators, these babies were permanently blinded. The cause of this disease was isolated in the early 1950's.

I am interested in the occurrences, causes, treatment, and prevention of Retrolental Fibroplasia from 1945 to 1985.

#### TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: General
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: 1945-1985
- F. DIALOG databases suggested:

	Problem Definition	Intent	Püblic Knowledge	Internal Knowledge
User	5.0	4.0	4.0	3.0
Searcher				
007	<del></del>	<del>_</del>	5.0	1.0
010	—··	_	5.0	1.0
<del>024</del>	•	_	5.0	5.0
028	<del></del>		5.0	2.0
037	<del></del>	<u>.</u>	5.0	1.0
120	4.0	2.0	4.0	1.0



#### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 016

DIALOG DATABASE USED: 11 - PSYCINFO

SEARCHER CODE NUMBERS: 016, 021, 013, 005, 002, 120, 220, 320, 420

#### A1. BRIEF TITLE:

Prediction of type of activity during retirement

#### A2. QUESTION STATEMENT:

The question here concerns 1) what kinds of activities people engage in during retirement and 2) what charactistics and background factors prior to retired indicate the retirement activity patterns. The notion here is that eventual such information would be useful in pre-retirement counseling. I am most interested in what people do in retirement, although it would probably be relevant to consider how they feel about what they do but not he they feel about retirement in general.

# TYPE OF SEARCH REQUESTED

B. A precise or a broad search: Broad

C. Research application: Faculty research-Psychology

D. Retrieve articles in English only or any language: English

E. Years to be searched: No limits

F. DIALOG databases suggested:

	Problem Definition	Intent	Püblic Knowledge	Internal Knowledge
User	2.0	4.5	4.0	3.0
Searcher		•		
002	<del></del>	=	<b>4.</b> 0	2.0
005	<del></del>	=	4.0	1.0
013		=	3.0	2.0
016		_	4.0	2.0
021			3.0	3.0 _
120	1.0	5.0	3.0	2.0



#### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 017

DIALOG DATABASE USED: 5 - BIOSIS PREVIEWS 1981-present

SEARCHER CODE NUMBERS: 040, 039, 038, 027, 011, 119, 219, 319, 419

## A1. BRIEF TITLE:

Drug delivery devices and systems

# A2. QUESTION STATEMENT:

I want to determine what types of pumps and control systems are being used for delivering therapeutic agents (drugs) in animal experiments and clinical applications.

Topic of interst: principles of specification of pumps; open-loop vs. closed loop control of these devices; clinical user experience.

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad-but only less than 200 abstracts
- C. Research application: Faculty research-Biomedical engineering
- D. Retrieve articles in English only or any language: Any language
- E. Years to be searched: Last five years
- F. DIALOG databases suggested:

	Problem		Public	Internal
	Definition	Intent	Knowledge	Knowledge
User	5.0	4.0	5.0	3.0
Searcher				
011		-	5.0	2.0
027			0.0	1.0
038		•••	5.0	1.0
027 038 039		-	3.0	1.0
040			4 <b>.</b> 0	1.0
119	5.0	4.0	1.0	1.0

#### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 018

DIALOG DATABASE USED: 15 - ABI/INFORM

SEARCHER CODE NUMBERS: 004, 003, 026, 006, 014, 119, 219, 319, 419

## A1. BRIEF TITLE:

Competencies (skills, abilities) needed in the managerial role

#### A2. QUESTION STATEMENT:

Question: What are the key competencies that a manager needs to perform well in a managerial role, in general. (From these, we will later apply these general managerial competencies to the role of the physician-manager-that is, physicians who manage other physicians).

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Graduate study-Organizational behavior- Will be used in dissertation and dissertation results will be used by school of management to create 1) a new program for physician managers 2) and for the creation of a model of managerial competencies to be used with other groups as well.
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: No limits
- F. DIALOG databases suggested: Maybe-Management contents

	Problem		Public	Internal
	Definition	Intent	Knowledge	Knowledge
User	4.0	1.0	4.8	ਤੇ.0
Searcher	:			
003	<u></u>	-	3.0	1.0
004	-	-	4:0	4 ; Ö
006	-		5.0	2.0
014	_	·	5.0	4:0
026		-	ತೆ.០	3.0
119	5.0	1.8	1.0	2.0



#### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 019

DIALOG DATABASE USED: 75 - MANAGEMENT CONTENTS

SEARCHER CODE NUMBERS: 001, 013, 005, 017, 008, 119, 219, 319, 419

#### A1. BRIEF TITLE:

Have the IIA standards had an impact on internal auditing.

#### A2. QUESTION STATEMENT:

We are interested in the perceived impact of the standards for internal auditing published by The Institute of Internal Auditors in 1977. These are voluntary professional standards which effect the scope of work, organization education, and independence of practicing internal auditors. Any comparison these internal audit standards to standards in other business professions wou also be helpful. Articles, cases, books, dissertations, etc. that relate problems and successes in implementing these standards of internal audit in specific companies would also be helpful.

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Faculty research-Accounting
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: 1977-1986
- F. DIALOG databases suggested:

	Problem Definiton	Intent	Public Knowledge	Internal Knowledge
User	3.0	3.0	3.0	5.0
Searcher				
001	_	arius	5.0	<b>4</b> ; □
005	_	-	5.0	1.0
008	_		ō.ō	0.0
013	454		<b>存。</b>	2.0
017	<del>_</del>		4:0	1.0
119	3.0	1.0	1.0	2.0



#### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 020

DIALOG DATABASE USED: 15 - ABI/INFORM

SEARCHER CODE NUMBERS: 032, 005, 001, 017, 013, 119, 219, 319, 419

# A1. BRIEF TITLE:

Financial statement presentation

#### A2. QUESTION STATEMENT:

What literature and research exists regarding the presentation of financial statements and their effect on users of them? Of particular interest is disclosure requirement form of the SEC.

## TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Graduate study-accounting
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: No limits
- F. DIALOG databases suggested:

	Problem Definition	Intent	Public Knowledge	Internal Knowledge
User	3.0	4.0	4.0	₃.0
Searcher				
001		-	<u>4.0</u>	4.0
001 005	****		3.0	2.0
013 017	-	-	<u>4</u> .0	2.0
017	•••	-	3.O	1.5
032		-	4.0	3.0
119	3.0	4.0	2.0	2.0



#### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 021

DIALOG DATABASE USED: 37 - SOCIOLOGICAL ABSTRACTS

SEARCHER CODE NUMBERS: 021, 002, 016, 014, 033, 120, 220, 320, 420

#### A1 BRIEF TITLE:

Social supports of never married and/or child-free older women

#### A2. QUESTION STATEMENT:

What social support arrangements and networks are available to never married older women? What measures and definitions of adequacy of social support arrangements have been used? Does the physical and/or mental health of neve married or child-free older people differ from married old parents?

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Faculty research-Applied Social Science
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: 1965 to 1985
- F. DIALOG databases suggested:

	Problem Definition	Intent	Public Knowledge	internal Knowledge
User	5.0	3.0	2.0	4.0
Searcher				
002			4.0	2.0
014			4.0	2.0
016		_	2.0	2.0
021	<del>_</del>	=	5.0	3.0
033			3.0	1.0
120	4.0	4.0	3.0	2.0



USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 022

DIALOG DATABASE USED: 108 - AEROSPACE DATABASE

SEARCHER CODE NUMBERS: 038, 027, 032, 008, 039, 119, 219, 319, 419

#### A1. BRIEF TITLE:

Space commercialization market forecast to year 2000

#### A2. QUESTION STATEMENT:

The economic colonization of space, spurred by the prospect of developing new and high purity semiconductors and pharmaceuticals in a gravity free environment, could produce \$50 billion in commercial revenues by the year 2000. The space marketplace is divided into six major segments: materials processing, space communications, remote sensing, on-orbit services, ground support sevices, and commercial launch services. In addition space markets face several constraints and incentives including space law, Congressional and federal laws, NASA policy, Strategic Defense Initiative, foreign space competition, and financial climate factors.

The space shuttle has helped pave the way. Experiments have successfully run on the European-built spacelab. The U.S. space station, to be launched in the 1990's, will incorporate a modified Skylab for long-term use. This permanent orbiting presence will mark the crossover point away from R&D dominated by a few individual companies to large-scale industrial participation in space commercialization.

Beyond the turn of the century, space industrialization will turn to large-scale space structures to further the economic beachhead established in low-earth orbit. The projects will include L-5 orbit space habitats, geostationa orbiting solar power satellites, lunar-based space manufecturing facilities, mass driver or electromagnetic accelerator space transport systems, and space fabrication from non-terrestrial materials.

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Space conference program agenda
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: no limits
- F. DIALOG databases suggested:



# QUESTION NUMBER: 022 - PAGE 2

	Problem Définition	Intēnt	Public Knowledge	internal Knowledge
User	5.0	5.Ō	3.0	5.0
Searcher				
800	<del></del>	=	0.0	O.O
027	=	=	0.0	1.0
<u>032</u>	· Carro		5.0	2.0
038	<del>-</del>	<u> </u>	5.0	3.0
039		-	5.0	4.0
119	1.0	4.0	5.0	2.0

# USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 023

DIALOG DATABASE USED: 32 - METADEX

SEARCHER CODE NUMBERS: 015, 034, 035, 041, 030, 119, 219, 319, 419

## A1. BRIEF TITLE:

Infiltration of sintered powder metals parts

#### A2. QUESTION STATEMENT:

Locate all references to sintered powder metals or powder metal parts infiltrated with copper or bronze.

## TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Industrial
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: 1970 to 1986
- F. DIALOG databases suggested: METADEX -32

	Problem Definition	Intent	Public Knowledge	Internal Knowledge
User	3.0	3.0	5.0	2.8
Searcher				
015	<del>_</del>		4:0	2:0
030	=	-	0.0	1:0
034	=	-	5.0	1.0
035	<del>-</del>	_	Ö.Ö	0.0
041	· <u>-</u> ;	_	5.8	4:0
119	2.0	5.0	0.0	1.8



## USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 024

DIALOG DATABASE USED: 191 - RILA

SEARCHER CODE NUMBERS: 007, 012, 023, 025, 036, 120, 220, 320, 420

#### A1. BRIEF TITLE:

The cat in sixteenth century Italian art

#### A2. QUESTION STATEMENT:

What is the meaning of the cat as it appears in paintings in Italy from 1450 1600? When does it first appear in this context? Cats (usually one) frequently appear in Italian Renaissance paintings of the Nativity and of the Madonna and Child. Why? Is the cat a symbol of the Vigin or of the Christ Child? Is its symbolism positive or does it have an evil connotation? Is the cat male or female? Who is the first to use the cat in these contexts? Does the cat have the same meaning when included in paintings of saints or of the Last Supper?

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Not Specified
- C. Research application: Faculty research Art
- D. Retrieve articles in English only or any language: Any language
- E. Years to be searched: No limits
- F. DIALOG databases suggested:

	Problem Definition	Intent	Pablic Knowledge	Internal Knowledge
User	5.0	5.0	2.0	3.0
Searcher				
007			Ö;Ö	1.0
012			2.0	3.0
023	_		2.0	<b>1.</b> 0
025 036		_	1:0	1.0
036		-	4:0	1.0
120	5.0	2.0	4.Ö	1.0



## USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 025

DIALOG DATABASE USED: 1 - ERIC

SEARCHER CODE NUMBERS: 002, 033, 016, 021, 014, 119, 219, 319, 419

## A1. BRIEF TITLE:

Relationship of oral and written communication

## A2. QUESTION STATEMENT:

What relationship is there between the oral and written language of basic writerss (composition students)?

What evidence is there that speech (oral communication) instruction combined with writing (composition) instruction enhances the quality of student writing

Possible search words: Writing, Speaking, Composition, College Composition, Freshman Composition, Basic Writers, Oral Communication, Speech Communication Written Communication

#### TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Graduate study English
- D. Retrieve articles in English only or any language: Any language
- E. Years to be searched: No limits
- F. DIALOG dätäbäses suggested:

	Problem Definiton	Întent	Public Knowledge	internal Knowledge
 User	2.0	1.0	5.0	5.0
Searcher				
002			3.0	1.0
014		<del>-</del>	4.0	3.0
016	<b></b>		3:0	2.0
021	<u></u>		3:0	3.0
033		-	4:0	1.0
119	2.0	2.0	ī.Ö	1.0



Form 15 (3/31/86)

# NSF\_PROJECT\_IST-850\_5411 EXPERIMENTS ON THE COGNITIVE ASPECTS OF INFORMATION SEEKING AND INFORMATION RETRIEVING

#### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 026
DIALOG DATABASE USED: 38 - AMERICA: HISTORY & LIFE
SEARCHER CODE NUMBERS: 012, 023, 025, 036, 015, 119, 219, 319, 419

A1. BRIEF TITLE:

Workers' compensation in Ohio and Ontario

#### A2. QUESTION STATEMENT:

What was the interaction between the "law" and "lawyers" on the one hand and the policy of creating an administrative agency for purposes of compensating industrial workers injured or killed in accidents in Ohio and Ontario in the years from 1915 to 1935? Both Ohio and Ontario created workers' compensation schemes that were effective by 1915. In Ontario the Workers Compensation Boar and in Ohio the Industrial Commission were intended to operate as an alternative to judicial determination of liability in tort (common law) litigation -- the previous existing method of compensation. successfully ridded its process of lawyers and courts: personal injury cases were determined on a no-fault basis from a compulsory compensation fund gathered by assessments on industries. Ohio legislated a similar scheme, but allowed appeals from the Industrial Commission findings and left room for lawyers to represent clients before the Commission. I am interested in legislative debates concerning this topic, in laws enacted, in laws applied by courts, in bar associations or other lawyers' groups impressions of changing circumstances, in medical concern about examinations of injured and dead workmen, in manufacturers' associations and labor unions' ideas and reactions, in reports and other materials produced by the compensation agencies, and in social scientists and legal scholars' comments on the issues.

#### TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Faculty research History
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: No limits
- F. DIALOG databases suggested:



# QUESTION NUMBER: 026 - PAGE 2

	Problem Definition	Intent	Public Knowledge	Internal Knowledgē
User	4.0	3.0	5.0	4.0
Searcher				:
012	_	-	3.0	2:0
<u>015</u>	=	=	Ö.Ö	1.0
023	=	=	2.0	1:0
025	=	=	3.0	2.0
036	<del></del>	=	0.0	0.0
119	5.0	3.0	4.0	1.0

### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 027

DIALOG DATABASE USED: 13 - INSPEC 1977-present

SEARCHER CODE NUMBERS: 027, 011, 040, 005, 025, 120, 220, 320, 420

### A1. BRIEF TITLE:

High pressure transducer (or sensors)

### AZ. QUESTION STATEMENT:

Want to know what principles have been used for high pressure (greater than 2000 psi) sensors. What results obtained? What are the major problems for designing a Miniature High Pressure Sensor?

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Faculty Electrical Engineering and Applied Physics
- D. Retrieve articles in English only or any language: Any language
- E. Years to be searched: No limits
- F. DIALOG databases suggested:

	Problèm Définition	Întênt	Püblic Knowledge	Internal Knowledge
User	5.0	2.0	5.0	3.0
Searcher				•
005	Classic Control Contro	-	5.0	1.0
011	_	_	0.0	1.0
025	_	-	4:0	2.0
027	_		0.0	1.0
040	<b>=</b> .	_	0.0	0.0
120	3.0	5.0	2.0	1.0



### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 028

DIALOG DATABASE USED: 38 - AMERICA: HISTORY & LIFE

SEARCHER CODE NUMBERS: 036, 007, 012, 023, 034, 119, 219, 319, 419

### A1. BRIEF TITLE:

History of University Circle in Cleveland

### A2: QUESTION STATEMENT:

I am studying the history of University Circle in Cleveland, 1800 - 1985. I focusing on three themes: philanthropy, city planning, and public vs. private development of the land and institutions. To highlight these themes the resulting book will consider periods of conflict regarding each of these themes.

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Faculty research Interdisciplinary
- D. Retrieve articles in English only or any language: Any language
- E. Years to be searched: No limits
- F. DIALOG databases suggested:

	Problem Definition	Intent	Public Knowledge	Internal Knowledge
User	4.0	3.0	2.0	3.0
Searcher			_	
007	-	-	<u>1.0</u>	3.0
012			3. <u>0</u>	3. <u>0</u>
023	-	~	1.0	1.0
034	_		2.0	1.0
036			4.0	1.0 2.0
119	4.8	3.0	2.0	1.0



# NSF PROJECT 1ST-850 5411 EXPERIMENTS ON THE COGNITIVE ASPECTS OF INFORMATION

# SEEKING AND INFORMATION RETRIEVING

USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 029 DIALOG DATABASE USED: 8 - COMPENDEX SEARCHER CODE NUMBERS: 040, 039, 038, 027, 011, 120, 220, 320, 420

A1. BRIEF TITLE:

Microwave firing of ceramics

### A2. QUESTION STATEMENT:

MICROWAVE APPLICATIONS TO CERAMIC FIRING/SINTERING
The question is concerned with the microwave firing or sintering of the following ceramic materials: alpha-alumina or just plain alumina, barium ferrite, silicon nitride, boron nitride, titanium nitride, titanium carbide, silicon carbide, titanium boride, and molybedum silicide.

Because these compounds are so specific the question has been generalized to: Has anyone reported data on the firing or sintering of (any) ceramic material using microwave radiation?

I am unsure of the correct key words for the above search that have already found several relevant articles in the literature. I am searching for additional material specifically on the microwave properties of the peramic materials. The articles I have already found are listed below in the hope th they might help qualify the key words one should be using to search for simil articles or reports.

#### Definitions:

firing - to heat a deramic gel so that it hardens into a hard water, al

sintering - to mix a ceramic with another material. The resulting max is heated until the composite material hardens.

microwave radiation - any electromagnetic radiation between 500 MHz and 10 GH



### QUESTION NUMBER: 029 - PAGE 2

### REFERENCE ARTICLES ALREADY FOUND

- D. Johnson and R. Rizzo, "Plasma Sintering of Bētā-Alumina", Cērāmic Bulletir Vol. 59; No. 4; 1980; p. 467-472.
- E. Kemer and D. Johnson, "Microwave Plasma Sintering of Alumina", Ceramic Bulletin, Vol. 64, No. 8, 1985, p. 1132-1136.
- M. Krage, "Microwave Sintering of Ferrites", Ceramic Bulletin, Vol. 60, No. 1 1981, p. 1232-1234.
- J. MacDowell, "Microwave Heating of Nepheline Glass-Ceramics", Ceramic Bulletin, Vol. 63, No. 2, 1984, p. 282-286.
- L. Quenmeneur, J. Choisnet, and B. Raveau, "Microwave Clinkering with a Grocv Resonator Applicator", J. American Ceramic Society, Vol. 66, No. 12, p. 855-859.
- R. Roy, S. Komarneni, and L. Yang, "Controlled Microwave Heating and Melting Gels", J. American Ceramic Society, Vol. 68, No. 7, p. 392-395.

### TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Industrial
- D. Retrieve articles in English only or any language: Any language
- E. Years to be searched: No limits
- F. DIALOG databases suggested:

	Problem Definition	intent		Pabiio Knowledge	Internal Knowledge
User	3.8	5.0	. • •	3.0	2.0
Searcher					
011		_		5 , <u>0</u>	2.0
027 038 039		_		ំ.ប៉	1.0
038	****	-		4.U	1.0
039	***				1.0
040	-	****	:	4.0 3 /	2.0
120	3.0	3.0			2.0



### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 030

DIALOG DATABASE USED: 71 - MLA BIBLIOGRAPHY

SEARCHER CODE NUMBERS: 025, 036, 007, 012, 023, 120, 220, 320, 420

#### A1. BRIEF TITLE:

Creative evasion of censorship in South Africa

### A2. QUESTION STATEMENT:

By what devices and techniques do South African artists, writers, journalists and academics, editors and publishers seek to maximize freedom of political expression (either within or beyond the law)? Presently in South Africa there is a great deal of ferment over the matter of censorship of political materia and artistic expression with political content. Materials once banned are being unbanned. Matter which in recent earlier times would have been swiftly muffled, manages to survive. How? Why? In this dynamic context there is a tendency toward hit and miss publication and prosecution. It is a situation that encourages creative evasion:

There is a great deal published on South Africa's press, but the focus is on state control and censorship. It concentrates on legal issues. I prefer to examine the less formal practices of testing the realm of the acceptable, and perhaps, the non-prosecutable. Thus I shall look at self-censorship, "surrogate censorship", professional self-regulation, and creative evasions of state control.

For case study data I shall focus on a number of specific issues - The banning and unbanning of a novel, a newspaper editor who prints; probably illegally, the remarks of a banned person, a playwright who uses satire to criticize the regime, etc. Most of my data will come from interviews and an examination of primary materials. But I do need some theoretical background. What, if anything, has been said about these sorts of questions in other English-speaking countries?



# QUESTION NUMBER: 030 - PAGE 2

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Faculty research Political Science D. Retrieve articles in English only or any language: English
- E. Years to be searched: 1970 present F. DIALOG databases suggested:

	Problem Definition	Intent	Public Knowledge	internal Knowledge
Üsër	2.0	2.0	5.0	2.0
Searcher				
007		_	3.0	3.0
012	-	-	4:0	3.0
023		-	2:0	1.0
Uzs		-	3.0	1.0
036	<del></del>		3.0	2.0
120	4.0	4.0	4 <b>.</b> 0	2.0



### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 031

DIALOG DATABASE USED: 64 - LISA

SEARCHER CODE NUMBERS: 023, 025, 036, 007, 012, 120, 220, 320, 420

### A1. BRIEF TITLE:

Budgeting for law libraries

### A2. QUESTION STATEMENT:

What are the principles for determining budgets? What role should acquisition librarians play? What statistics are useful in compiling/projecting budgets? How should acquisitions departments monitor budgets? Should/how should one automate an acquisitions budget?

### TYPE OF SEARCH REQUESTED

- 8. A precise or a broad search: Broad
- C. Research application: Publication
- D. Retrieve articles in English only or any language: Any language
- E. Years to be searched: No limits
- F. DIALOG databases suggested:

	Problem Définition	Intent	Public Knowledge	Internal Knowledge
User	4.0	5.0	2.0	3.0
Searcher		•		
007	-	~	4.0	4.0
012	-	-	4.0	4.0
023	-		4:0	4:0 2:0
025	Name .		3.0	2.0
036		-	5.8	4.0
120	4.0	5.0	5.0	5:0



### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 032

DIALOG DATABASE USED: 8 - COMPENDEX

SEARCHER CODE NUMBERS: 029, 032, 001, 008, 017, 119, 219, 319, 419

A1. BRIEF TITLE:

Fly ash as a construction material in civil engineering

### A2. QUESTION STATEMENT:

The main purpose of this search will be to obtain a comprehensive listing of literature on the engineering properties and various utilizations of fly ash and conditioned fly ash using cement or lime. Major uses for fly ash and fly ash admixtures that are of particular interest include: 1) load -bearing fills, 2) structural backfills, 3) soil modifiers, and 4) grouting fillers. The literature review will focus on the following items:

- 1) factors affecting utilization
- 2) factors affecting selection
- 3) design criteria
- 4) testing procedures
- 5) evaluation technique
- 6) construction procedure
- 7) quality controls
- 8) case histories

In summary, the search should document research results and construction experience of lime and cement stabilized fly ash, fly ash-soil mixture, and natural fly ash. It will provide a comprehensive review of physiochemical properties of fly ash and its various conditioned admixtures. Major engineering properties including the compaction characteristics, stress - strain - strength - time relationship, compressibility, permeability, capillar action, frost susceptibility, erodibility, and leaching will also be covered in the search.

### TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Faculty research Civil Engineering
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: No limits
- F. DIALOG databases suggested:



# QUESTION NUMBER: 032 - PAGE 2

	Problem Definition	Intent	Public Knowledge	Internal Knowledge
User	5.0	2.0	5.0	<b>4.</b> 0
Searcher				
001	_		5.0	1.0
008		_	0.0	0.0
017	=	=	4. <del>0</del>	1.0
029	<del></del>	_	5.0	4.0
032	<del>-</del>		5.0	2.0
119	5.0	1.0	0.0	1.0

### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 033

DIALOG DATABASE USED: 8 - COMPENDEX

SEARCHER CODE NUMBERS: 008, 001, 017, 029, 032, 119, 219, 319, 419

### A1. BRIEF TITLE:

Slurry-flow friction factors derived from volume-averaged equations

### A2. QUESTION STATEMENT:

The form of friction-factor (drag coefficient) coefficient for 2-phase slurr flow in pipelines is based on analogy with pipeline flow of single-phase fluids.

Recently (last 15 years) volume-averaged governing equations have been develo

for general multiphase systems. It is our intention to use these volumeaveraged equations as a basic for determining the functional form that slurry flow correlations should have:

The question that we need to know the answer to is "Has this been done before Key words:

Volume-averaging
Multiphase Theory
Two-phase flow
Slurry and bubbly flows
Friction factors
Drag coefficients
Dimensional analysis
Settling
Pneumatic conveying

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Graduate study Chemical Engineering (Proposals NSF = DOE)
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: 1976 to 1986
- F. DIALOG databases suggested:



# QUESTION NUMBER: 033 - PAGE 2

	Problēm Definition	Intent	Public Knowledge	Internal Knowledge
User	4.0	3.0	4.0	3.0
Searcher			•	
	_	-	5.0	2.0
001 008	-	-	0.0	0.0
017	_	-	3.0	1.0
029	_	=	5.0	4.0
032	<del>-</del>	<del>-</del>	3.0	1.0
119	3.0	2.0	0.0	1.0

### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 034

DIALOG DATABASE USED: 13 - INSPEC 1977-present

SEARCHER CODE NUMBERS: 017, 008, 029, 032, 001, 119, 219, 319, 419

## A1. BRIEF TITLE:

A type of expert systs:

### A2. QUESTION STATEMENT:

Are there any rule based expert systems in which the inference engine does n direct the search? Such a system would provide the user with information t direct the search himself.

An expert system is a computer program that gives advice.

Rule based systems are based on a large set of logical rules.

An inference engine is the part of the program that computes logical inferent from facts entered by the user and from other inferences.

Inférénce engines commonly direct the search by a method described as backwa chaining.

### TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Precise
- C. Research application: Faculty research Electrical Engineering
- D. Retrieve articles in English only or any language: Any language
- E. Years to be searched: No limits
- F. DIALOG databases suggested:

	Problem Definition	Intent	Public Knowledge	Internal Knowledge
User	4.0	4.0	2.0	3.0
Searcher				
001	<del>_</del>	_	4.0	1.0
008	=		0.0	Ō.Ō
017	<del>-</del>	<u> </u>	3.D`	1.0
029		-	<u>4.0</u>	2.0
032	<del>-</del>	-	3.0	1.0
119	4.0	3.0	2.0	3.0



# USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 035 DIALOG DATABASE USED: 154 - MEDLINE 1980-present SEARCHER CODE NUMBERS: 008, 017, 001, 029, 032, 120, 220, 320, 420

### A1. BRIEF TITLE:

The therapeutic effect of music on oncology patients

### A2. QUESTION STATEMENT:

Music therapy is the use of music to positively influence behavior. It has been used to: reduce blood pressure, lower heart rate, decrease pain or act; a distractor of pain, increase verbal expression and participation, boost morale, and most recently act as a means of preparation for visualization and imagery techniques. What are the physiological and emotional effects of musion the patient hospitalized with a chronic illness? How is music therapy currently being used in such settings? How is the progress or effect of the music therapy sessions being measured? For the passive, comatose, or physically limited patient music has subliminal effects. How can this be employed to benefit the psychological well-being of patient?

### TYPE OF SEARCH REQUESTED

- 8: A precise or a broad search: Broad
- C: Research application: Graduate Study Music
- D. Retrieve ariibles in English only or any language: English
- E. Years to be searched: No limits
- F. DIALOG databases suggested:

	Problem Definition	Intent	Public Knowledge	internal Knowledge
User	5.0	1.0	2.0	4.0
Searcher				
001	_	_	3.0	<b>4.</b> □
008		_	3.0 0.0	0.0
017	.=	-	4.0	1.0
027	_	<u>-</u>	0.0	1.0
032	<del>-</del> _	<u>-</u>	1.0	1.0
120	5.0	2.0	3.0	2.0



### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 036

DIALOG DATABASE USED: 90 - FOREIGN TRADE & ECON ABSTRACTS

SEARCHER CODE NUMBERS: 012, 023, 025, 036, 007, 120, 220, 320, 420

### A1. BRIEF TITLE:

Industrial policy in Western Europe

### A2. QUESTION STATEMENT:

I am interested in all Sources relating to the above title, but especially in

- Industrial policy and technological innovation;
   Industrial policy and re-structuring of industries;
- (3) Industrial policy European economic community;
- (4) Industrial policy Austria;
- (5) Industrial policy and corporatism.

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Faculty research Economics
- D. Rētriēvē articlēs in English only or any language: Any language
- E. Years to be searched: Last 5 years
- F. DIALOG dätäbäses suggested:

	Problem Definition	Intent	Public Knowledge	internal Knowledge
User	5.0	4.0	5.0	3.5
Searcher				
007	_		4:0	3.0
012	·	•	4:0	2.0
023			2:0	1.0
023 025	_	-	3.0	3:8
036			5.0	3.0
120	2.0	2.0	<b>2.0</b>	3.0



### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 037

DIALOG DATABASE USED: 16 - PTS PROMPT

SEARCHER CODE NUMBERS: 030, 015, 034, 035, 041, 119, 219, 319, 419

### A1. BRIEF TITLE:

Current awareness, OSHA hazard compliance

### A2. QUESTION STATEMENT:

Training of employees (workers) on the right to know (RTK), OSHA hazard compliance laws, chemical safety in the workplace, handling hazardous materials.

### TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Industrial
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: 1983 to 1986
- F. DIALOG databases suggested: Federal Register, Occupational Safety Health

	Problem Definition	İntent	Public Knowledge	Internal Knowledge
User	3.0	2.0	4.8	3.0
Searcher				•
015			5.0	3.0
030	=		4.0	3.0
034	<b>=</b>	=	4.0	2.0
035	<u></u>	-	4.0	4.0
041	<u></u>		5.0	3.0
119	4.0	3.0	5.0	3.0



# USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 038

DIALOG DATABASE USED: 61 - LISA

SEARCHER CODE NUMBERS: 041, 030, 015, 034, 035, 120, 220, 320, 420

### A1. BRIEF TITLE:

Impact of new electronic technology in the future of major technical reference

### A2. QUESTION STATEMENT:

I serve as the Chairman of the Library Board for the Engineering Societies library in the United Engineering Center in New York City. The library is under considerable attack by the supporting engineering societies (ASME, AICHE, IEEE ASCE, AIME) for not doing the exciting, glamorous new electronic things which they feel libraries should. We have a financial crisis on day to day operation and are restricted because of this. However, we are planning to have a capita gifts fund drive to get endowment to buy a computer, equipment, and whatever technological advances are deemed appropriaate. We need guidance on what the direction is in the future of document acquisition, cataloging, storing, and information dissemenation. This covers the items like: (1) direct delivery by optical scanning and digitizing of source material for direct transmission over phone lines or by satellite, (2) use of CD-ROMS for information storage - how to transmit to user, who puts information on the CD; (3) justification of computer use for card catalogs information storage; (4) disappearance of traditional role of a reference library this size and what will replace it (\$1.3 million/year budget, 1.1 million pages photocopied/year, non-profit organization):

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Other
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: Last 5 years
- F. DIALOG databases suggested: ERIC, CA, INSPEC



# QUESTION NUMBER: 038 - PAGE 2

	Problem Definition	Intent	Public Knowledge	Internal Knowledge
User	5.0	1.0	5.0	3.0
Searcher			·	
015	<del></del>		5.0	0.0
030 034 035 041	-	_	4.0	3.0
034		-	4.0	<b>本。</b> 〇
035	••	-	3.0	4.0
041	-		4.0	2.0
120	5.0	1.0	5.0	5.0

### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: \_039

DIALOG DATABASE USED: 15 - ABI/INFORM

SEARCHER CODE NUMBERS: 035, 041, 030, 015, 034, 119, 219, 319, 419

A1. BRIEF TITLE:

Measurement of organizational environments

### A2. QUESTION STATEMENT:

The objective of my overall research is to demonstrate a link between the organizational structure and organizational environment of corporations. The goal of the DIALOG search is to uncover academic works which identify salient environmental components and/or provide practical examples of how to measure those components. The relevant works will likely center on the organization theory literature within the business administration discipline.

The insights gained from this review of literature will be used to develop a questionnaire which will be distributed to corporate managers.

"Organizational environment" refers to the external operating conditions of a firm. These conditions include the forces affecting the firm such as competition, supplier and customer actions, government regulations, and social attitudes. Within these broader categories are thought to be salient components which are critical to the firm's operation. For example, a salient component of the competitive environment might include the pricing strategy of a competing firm.

Key words include:
corporation
firm
company
subsidiary
organization/environment typology
environmental forces
organizational environment

organization
organizational structure
organizational form
environmental components
industry context
industry environment



# QUESTION NUMBER: 039 - PAGE 2

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Precise
- C. Research application: Graduate study Geography
- D. Retrieve articles in English only or any language: English
- E. Years to be searched: No limits F. DIALOG databases suggested:

	Problem Definition	intent	Public Knowledge	Internal Knowledge
User	4.0	4.0	4.0	4.0
Searcher				
015	<del>-</del>	-	4.0	3.0
030	<u>=</u>	<del>-</del>	0.0	2.0
034		-	<b>存。</b> 0	4.0
035		-	4.0	3.0
041		-	<b>4.</b> 0	1.0
119	1.0	4.0	2.0 .	2.0

### USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: 040 DIALOG DATABASE USED: 16 - PTS PROMPT SEARCHER CODE NUMBERS: 034, 035, 041, 030, 015, 120, 220, 320, 420

### A1. BRIEF TITLE:

Technical development and commercial activity in bacterial cloning vectors

### A2. QUESTION STATEMENT:

The purpose of this search is to identify the known or proposed techniques for creating bacterial cloning vectors and to identify present or proposed commercial activity regarding the sale, manufacture, or application of bacteri

cloning vectors.

### Definitions

Cloning vector — A pidestal or circular piece of DNA (deoxyribonucleic acid) which can be inserted acid bacteria which contain new genetic material (genes) which manufacture noval proteins. A cloning vector must contain:

- Origin of replication

- A strong promoter
- Selectable marker

Origin of replication - A location on a cloning vector which permits the genetic duplication of the cloning vector.

Promoter - A specific section of the cloning vector which initiates the transcription of the DNA into RNA and ultimately into proteins. "Transcription" is the molecular equivalent of searching and reading a computer file on a magnetic disk.

Selectable marker - A section of the cloning vector which makes a novel protei which can be easily detected by a researcher and which indicates that the cloning vector is operational.

Laboratory sequence for manufacture of cloning vector

- Cultivate bacteria (microbiology)
- Isolate plasmids (biochemical separation)
- Map plasmids (molecular "road map")
- Develop transformation (manipulation techniques for plasmid)
- Purify cell DNA (isolate genetic material of interest)
- Purify cell RNA polymerase (transcription)



# QUESTION NUMBER: 040 - PAGE 2

Restriction enzymes - molecular "forceps" which can open up, disect, and resection DNA

Key terms

Gene splicing (inserting genetic material into bacteria)
Recombinant DNA (manmade DNA)

Key information requested

- Scientific papers and review articles
- Patents
- Trade journal reports
- Research company annual reports or Dunn's Broadstreet reports
- Names of companies or institutes associated with:
  - genetic engineering
  - recombinant DNA
  - cloning vector
  - restriction enzyme
  - biotechnology

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search: Broad
- C. Research application: Industrial- Genetic engineering
- D. Retrieve articles in English only or any language: Any language
- E. Years to be searched: 1975 to present
- F. DIALOG databases suggested: LOCKHEED, PREDICAST, BIONET

	Problem Definition	Intent	Public Knowledge	Internal Knowledge
User	2.0	5.0	5.0	4.0
Searcher		· • ••		•
015			5.0	5.0
030	•••		ច.២	1.0
034	_	-	4.0	3.0
034 035		•	3.0	2.0
041	· 	<u></u>	5.0	3.0
120	4.0	2.0	3.0	1.0



APPENDIX B
SUMMARY OF SEARCH RESULTS FOR QUESTIONS Q001 TO Q040

## APPENDIX B. SUMMARY OF SEARCH RESULTS FOR QUESTIONS Q001 TO Q040

Appendix B contains a page by page summary of the regults obtained for each of the 40 questions. Each page, summarizing one question, includes:

- 1. A summary of items obtained for each question when the search results were combined or merged for all nine searches including:
  - A. Total number of relevant items retrieved
  - B. Total number of partially relevant items retrieved
  - C. Total number of relevant plus partially relevant items retrieved
  - D. Total number of not relevant items retrieved
  - E. Total number of evaluated items retrieved
  - F. Total number of not evaluated items retrieved
  - G. Total number of items retrieved
- 2. A summary of the five utility measures assigned by the user to the question.
- 3. Search results itemized by t five outside and four project searches. Searcher codes beginning with a 0 are outside searches; searcher codes beginning with 1, 2, 3, and 4 are project searches. Items A. through G. above are used here along with G. Recall, H. Precision, and I. through N. the various efficiency measures.



Question No. (001 Database No. 011

\*\*\*\*\*\*\*\* \* Summary of Search Results \* \*\*\*\*\*\*\*

# Relevant abstracts : # Partially relevant : 46 Total # Rel. or Part. rel. :
# Not relevant : 73 75 148 # Evaluated # Not evaluated : 626 Total # of references 774 Overall precision : .493

### User evaluation:

: 5.00 hrs. User's time Dollar value assigned : \$150.00

Worth assigned : 5 Problem resolution **.** 4

Satisfaction

### Searcher evaluation:

A: Relevant H: Precision

B: . Partially relevant I: Total # commands

C: # Not relevant J: Total # cycles
D: Total # evaluated K: Total # search terms
E: # Not evaluated L: Online connect time
F: Total # retrieved M: Preparation time

N: Total time G: Recall

SEAR	Á	В	Ċ	Ď	Ē	F	Ġ	H	Ī	Ĵ	K	Ĺ	M	Ñ
002	3	2	1	6	<del>-</del> 7	15	0.068	0.833	21	<u> </u>	13	0.167	0.250	0.417
005	7	2	O	9	11	<u>2</u> 0	0.123	1.000	22	6	12	0.370	0.117	0.487
013	5	3	D	8	28	36	0.110	1.000	11	3	13	0.301	0.333	0.634
016	1	9	25	35	0	_ 35	0.137	0.286	14	1	. 9	0.208	0.333	0.541
021	11	30	4.1	82	443	525	0.562	0.500	1 <u>9</u>	5	12	0.338	0.250	0.588
117	3	6	5	15	92	107	0.123	0.600	9	4	9	0.098	0.167	0.265
219	O	2	5	8	39	47	0.027	0.250	9	3	4		0.083	
319	Ö	1	2	3	41	44	0.013	0.333	, <b>8</b>	2	12	0.093	0.083	0.176
419	0	2	G	2	5	7	0.027	1.000	14	4	6	0.092	0.083	0.175



Question No. 002 Database No. 218

# Relevant abstracts : 37
# Partially relevant : 36
Total # Rel. or Part. rel. : 73
# Not relevant : 156
# Evaluated : 229
# Not evaluated : 0
Total # of references : 229
Overall precision : 318

### Umer evaluation:

User's time : 0.50 hrs.
Dollar value assigned : none
Worth assigned : 4
Problem resolution : 3
Satisfaction : 3

### Sparcher evaluation:

A: # Relevant
B: # Partially relevant
C: # Not relevant
D: Total # evaluated
E: # Not evaluated
F: Total # retrieved
C: Recall
H: Precision
F: Precision
F: Total # commands
F: Total # cycles
F: Total # evaluated
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved

SEAR	A	Ē	Ċ	Ď	E	F	Ğ	H	Í	İ	Ŕ	L	M	Ñ
003	5	5	12	22	0		0.137	0.455	13 48	4 3		0.173 0.148		
004 006	0 14	0 4	2 7	2 25	0		0.000	0.720	18 14	3	4	0.205	0.157	0.37
026 033	16 1	8 1	61 17	85 17	0	==	0.329	0.282 0.105	3 23	<u>1</u> 5		0.066 0.231		
120 220	13	4 21	13 32	30 69	0	30 69	0.233	0.567 0.536	12 11	<b>Ž</b>		0.204		
320	16 6	1	37	44	0	44	0.095	0.159	17	5	12	0.292	0.083	0.37
420	16	21	32	69	0	69	0.507	0.536	11	3	9	0.173	0.083	U.25



Question No. 003 Database No. 064

# Relevant abstracts 36 # Partially relevant : 47 Total # Rel. or Part. rel. 83 # Not relevant 68 # Evaluated 151 # Not evaluated : 272 Total # of references : 423 : .549 Overall precision

### User evaluation:

User's time : 3.58 hrs. Dollar value assigned : \$30.00

Worth assigned 3
Problem resolution 3
Satisfaction 4

### Searcher evaluation:

SEAR	À	B	ē	Ď	E	F	G	H	İ	Ĵ	Ř	L	M	Ñ
002	9	18	26	53	10	63	0.325	0.509	14	5	13	0.167	0.250	0.41
014	1	2	1	4	12	16	0.036	0.750	4	1	6	0,059	0.167	0.22
016	0	0	0	0	117	117	0.000	0.000	17	1	7	0.536	0.333	0.86
021	13	29	34	76	85	161	0.506	0.553	13	4	ä	0.165	0.250	0.41
033	O	2	Ĺ	2	3	5	0.024	1.000	16	4	11	0.157	0.100	0.26
118	1	Ö	1	2	2	4	0.012	0.566	17	7	8	0.418	0.333	0.75
218	12	8	15	35	54	89	0.241	0.571	8	Ź	10	0.184	0.333	0.51
318	7	3	1	11	19	30	0.120	0.909	17	5	13	0.422	0.250	0.67
418	Í	Ī	3	5	10	15	0.024	0.400	Ź	1	3	0.044	0.250	0.29



Question No. 004 Database No. 154

### User evaluation:

User's time : 4.00 hrs.
Dollar value assigned : none
Worth assigned : 5
Problem resolution : 3

Problem resolution 3
Satisfaction 4

## Searcher evaluation:

SEAR	Ä	В	C	Ď	Ē	F	Ğ	H	Ĭ	Ĵ	Ř	L	M	N
009	6	<b>.</b> 1	3	10	1	11	0.059		23	<u> </u>			0.300	
010	11	14	7	32	1		0.212		17	6			0.417	_
024	28	8	5	41	1	42	0.305	0.878	18	6	7	0.194	0.167	0.36
028	5	Ö	4	9	1	10	0.042	0.556	14	3	13	0.148	0.250	0.39
037	12	12	10	34	2	36	0.203	0.706	<u>1</u> - 7	5	5	0.158	0.066	0.23
120	5	0	Ö	5	0	5	0.042	1.000	18	6	10	0.350	0.417	0.76
220	7	13	2	22	Ź	24	0.169	0.909	20	5	9	0.388	0.250	0.63
320	22	30	13	65	1	66	<b>B.441</b>	0.800	11	2	10	0.342	0.133	0.47
420	4	_ <u>_</u>	0	5	õ	5	0.042	1.000	7	2	9	0.134	0.333	0.46

Question No. 005 Database No. 148

# Relevant abstracts 16 # Partially relevant 23 Total # Rel. or Part. rel. 39 # Not relevant 48 87 # Evaluated # Not evaluated 0 87 Total # of references Overall precision : .448

### User evaluation:

User's time : 0.67 hrs. Dollar value assigned : \$100.00

Worth assigned : 4 Problem resolution : 3 Satisfaction : 2

### Searcher evaluation:

SEAR	Ā	Ē	Č	Ď	Ē	F	Ğ	Ĥ	İ	Ĵ	ĸ	<u>i -</u>	M	Ñ
003	 7	15	11	33	0	33	0.564	0.667	10	4	4		0.167	
004	1	2	4	7	0	7	0.076	0.429	11	3	4	0.202	0.083	0.28
006	1	3	2	6	Ö	6	0.103	0.667	11	2	6	0.234	0.167	0.40
013	G	0	0	0	O	0	0.000	0.000	13	3	21	0.345	0.167	0.51
026	1	Ō	3	4	Ö	4	0.025	0.250	17	Ġ	13	0.445	0.500	0.74
120	6	9	7	22	Ö	22	0.385	0.682	14	4	5	0.249	0.333	0.58
220	7	15	13	35	0	35	0.564	0.629	12	4	10	0.285	0.167	0.45
320	9	4	7	20	. 0	20	0.333	0.650	19	3	18	0.228	0.167	0.39
420	0	6	27	33	Ö	33	0.154	0.182	7	3		9.123	0.083	0.20



Question No. 006 Database No. 006

\*\*\*\*\* \* Summary of Search Results \* \*\*\*\*\*\*\*\*

# Relevant abstracts : # Partially relevant : 5 Total # Rel. or Part. rel. : 16 # Not relevant : 134 # Evaluated : 150 # Not evaluated 88 : 238 Total # of references Overall precision : .106

### User evaluation:

User's time : 3.00 hrs.

Dollar value assigned : none Worth assigned : 2 : 2 Problem resolution : 3 Satisfaction

# Searcher evaluation:

H: Prēcision A: # Relevant

B: # Partially relevant I: Total # commands
C: # Not relevant J: Total # cycles
D: Total # evaluated K: Total # search terms
E: # Not evaluated L: Online connect time
E: Total # retrieved M: Preparation time
G: Récall N: Total time

SEAR	Á	Ē	Ĉ	Ō	Ē	F	Ġ	H	Ī	Ĵ	ĸ	L	M	Ñ
011	ō	ō	ō	Ō	1	1	0.000	0.000	41	6	12	1.123	ō.ā <del>.</del> ā	1.9
057	O	1	67	68	47	115	0.062	0.014	15	2	11	0.184	0.083	0.2
038	Ō	Ō	. 2	. 2	1	3	0.000	0.000	18	4	13	0.036	0.250	0.2
039	2	<u> 4</u>	39	45	20	65	0.375	0.133	21	6	10	0.250	0.250	0.50
040	Ö	0	•	4	Ō	<u> 4</u>	0.000	0.000	38	13	13	0.670	0.117	0.71
120	2 <u>1</u>	O	1	12	<u>1</u>	13	0.688	0.917	4	2	5	0.071	0.167	0.2
220	0	0	6	6	3	9	0.000	0.000	12	3	6	0.186	0.050	0.2
320	Ö	0	6	6	<b>.</b> 3	9	0.000	0.000	. 8	2	10	0.157	0.050	0.20
420	11	0	25	36	24	60	0.688	0.306	11	3	6	0.189	0.050	0.2



Question No. 0. Database No. 0...

# 

```
# Relevant abstracts : 70
# Partially relevant : 39
Total # Rel. or Part. rel. : 109
# Not relevant : 40
# Evaluated : 149
# Not evaluated : 335
Total # of references : 484
Overall precision : .731
```

## User evaluation:

User's time : 2.00 hrs.

Bollar value as igned : none

Worth assigned : 5

Problem resolution : 4

Satisfaction : 5

### Searcher evaluation:

A: # Relevant	B:	Precis	sic	on	_
B: # Partially	relevant I:	Total	Ħ	command	ds.
C: # Not releva	ant J:	Total	Ħ	cycles	-
D: Total # eva	luated K:	Total	#	search	terms
E: # Not evalua	ated L:	Online	<b>⇒</b> c	connect	timē
F: Total # ret:	rieved M:	Prepai	rat	cion ti	ne
G: Recall	N:	Total	ti	Lmė	

SEAR	A	ē	C	D.	Ē	F	G	Н	Ī	Ĵ	K	L	M	N
003	1	3	1	5	Ö	5	0.036	0.800	8	2	_ &	0.108		
004	16.	23	28	67	278	345	0.358	0.582	24	6	14	0.441		
006	O	0	Ö	0	O	0	0.000	0.000	7	3	<u> 4</u>	0.185	0.250	0.43
014	1	0	1	2	10	12	0.009	0.500	6	1	9	0.063	0.117	
026	3	1	1	5	13	18	0.036	0.800	14	2	15	0.355	0.500	0.85
117	14	7	4	25	13	38	0.193	0.840	7	1	5	0.132	0.250	0.38
217	22	7	1	30	3	33	0.266	0.967	11	3	5	0.114	0.250	
319	19	6	7	32	9	41	0.229	0.781	13	2	16	0.199	0.250	0:44
419	41	7	5	53	24	77	0.440	0.906	10	2	5	0.105	0.250	0.35



Question No. 008 Database No. 154

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* \* Summary of Search Results \* \*\*\*\*\*\*\*

# Relevant abstracts : # Partially relevant : Total # Rel. or Part. rel. : 7 # Not relevant : 54 # Evaluated 61 : # Not evaluated 0 Total # of references 61 . Overall precision . 114

# User evaluation:

User's time : 0.75 hrs.

Dollar value assigned : none Worth assigned : 3 : 2 Problem resolution Satisfaction

### Searcher evaluation:

M: Precision A: # Relevant

B: # Partially relevant J: Total # commands

F: Total # retrieved

N: Total time G: Recall

SEAR	Ä	В	Ċ	D	E	F	Ğ	H	İ	Ĵ	K	Ŀ	M	Ñ
009	ō	Ö	8	8	Ö	8	₫.000	0.000	12	杏	ä	0.092	0.255	0.34
010	2	3	51	9 <b>6</b>	0	56	0.714	0.089	8	-7.	4	0.156	0.233	0.38
024	<u>2</u> 2	3	34	39	0	39	0.714	0.123	9	2	4	0.065	0.117	0.18
028	0	O	3	3	0	3	0.000	0.000	5	1	4	0.113	0.250	0.36
037	2	0	11	13	Ö	13	0.286	0.154	14	4	4	0.111	0.133	0.24
120	2	4	9	15	0	1.5	0.857	0.400	9	3	8	0.222	0.217	C.43
220	2	2	5	9	0	9	0.571	0.444	12	5	10	0.312	0.250	5.56
320	Ö	0	1	.3	Ö	Ť.	0.000	0.000	<b>~</b> ;	3	12	0.270	0.083	0.34
420	2	4	35	<b>4</b> , j	Ö	4.1	0.857	0.146	7	2	1.2	0.141	0.333	Ð. 47



Question No. 009 Database No. 037

## 

# Relevant abstracts 18 48 # Pārtiālly rēlevāņt Total # Rel. or Part. rel. 65 # Not relevant 84 # Evaluated 150 ୍ 95 # Not evaluated Total # of references **€** →5 Overall precision # .40

## User e aluation:

User's time : 3.00 hrs. Dollar value assigned : none

Worth assigned : 4
Problem resolution : 2
Satisfaction : 3

### Searcher evaluation:

G: Recall N: Total time

SEAR	Ã	В	Ĉ	$\widetilde{\mathbf{D}}$	Ē	F	Ğ	Ĥ	İ	Ĵ	ĸ	Ł	M	Ñ
002	<b>1</b>	6	$\bar{2}$	9	45	54	0.106	0.778	24	á	18	0.273	0.250	0.52
014	2	6	29	37	97	134	0.121	0.216	8 13	2	3	0.111	0.250	0.36
016	0	3	27	30	54	84	0.045	0.100	13	1	6	0.163	0.500	0.66
021	1	3	2	6	52	58	0.060	0.667	13	4	8	0.157	0.200	0.35
つささ	1	5	C	6	26	32	0.090	1.000	9	3	11	0.143	£:066	0.20
115	5	15	15	35	112	147	0.303	0.571	20	5	8	0.163	0.333	<b>3.49</b> (
219	0	3	0	3	20	23	0.045	1.000	5	2	3	0.046	0.167	0.21
219 315	3	7	3	13	55		0.152	0.769	á	2	4	0.091	0.083	C:174
419	9	28	19	56	210	266	0.561	0.661	11	4	7	0.006	0.250	0.25



Question No. 010 Database No. 154

# Relevant abstracts # Partially relevant : 15
Total # Rel. or Part. rel. : 19
# Not relevant : 130
# Evaluated : 149
# Not evaluated : 310
Total # of references : 459
Overall precision : .127

### User evaluation:

User's time : 5:50 hrs.
Dollar Value assigned : \$5:00
Worth assigned : 4
Problem resolution : 2
Satisfaction : 3

### Searcher evaluation:

A: # Relevant H: Precision
B: # Partially relevant I: Total # commands
C: # Not relevant J: Total # cycles
D: Total # evaluated K: Total # search terms
E: # Not evaluated L: Online connect time
F: Total # retrieved M: Preparation time
G: Recall N: Total time

SEAR	Ä	B	$ar{\mathbf{c}}$	Ď	Ē	F	Ğ	Ĥ	Í	Ĵ	Ř	E	М	N
009 010 024 028 037 120 220	1 0 2 0 2 3 1	0 0 0 1 14 5	2 <u>8</u> 34 2-2 314 2-314	1 28 5 4 5 480	72 14 18 103 103	100 19 22 18 151 33	0.000 0.105 0.000 0.158 0.895 0.316	0.000 0.400 0.000 0.600 0.354 0.600	20 15 38 11 20 16 24 17	7.5.5.32.5.83	87 25 7 10 13 12	0.234 0.525 0.139 0.136 0.121 0.445	0.167 0.200 0.167 0.250 0.200 0.667 0.167 0.083	0.434 0.692 0.389 0.336 0.788 0.612
320 420	1	8	87 8	98 9	172 24		0.474		11	3			0.167	



Question No. 011 Database No. 154

## 

# Relevant abstracts : 9
# Partially relevant : 25
Total # Rel. or Part. rel. : 34
# Not relevant : 115
# Evaluated : 149
# Not evaluated : 161
Total # of references : 310
Overall precision : 228

## User evaluation:

User's time : 1:92 hrs
Dollar value assigned : none
Worth assigned : 4
Problem resolution : 4
Satisfaction : 5

### Searcher evaluation:

7: % Relevant H; Precision
3: # Partially relevant I: Total # commands
C: # Not relevant J: Total # cycles
D: Total # evaluated K: Total # search terms
E: # Not evaluated L: Online connect time
F: Total # retrieved M: Preparation time
G: Recall N: Total time

SEAR	Ā	В.	Ċ	Đ	E	F	6	Ħ	i	Ĵ	K	L	M	Й
009	ä	Ö	$ar{f 1}$	2	7	9 (	0.029	0.500	5	·1	14	0.074	0.250	0.324
010	3	(5	31	40	58	98 (	1.265	0.225	5	2	9	0.170	0.250	0.420
024	2	6	15	23	22	45 6	235	0.348	9 .	1	4	0.071	0.083	0.154
028	2	6	19	27	27	54 6	235	0.296	12	3	13	0.253	0.333	0.596
037	0	. 1	1	2	3	5 (	1.029	0.500	9	3	8	0.083	0.167	0.250
119	8	15	70	93	105	198 0	1.676	0.247	16	3	4	0.233	0.333	0.571
219	6	10	61	77	93	170 8	3,471	0.208	9	1	9	0.155	0.083	0.249
319	1	- <del>-</del> <u>-</u> -	10	12	9	21 (	0.058	0.167	5	1	5	0.052	0.167	0.219
419	2	Ī	14	17	13	30 0	880.0	0.176	7	1	9	0.080	0.250	0.330

Question No. 012 Database No. 013

## 

# Relevant abstracts : 6
# Partially relevant : 21
Total # Rel. or Part. rel. : 27
# Not relevant : 121
# Evaluated : 148
# Not evaluated : 90
Total # of references : 238
Overall precision : 132

### User evaluation:

User's time : 2.50 hrs.
Dollar value assigned : none
Worth assigned : 3
Problem resolution : 2
Satisfaction : 1

### Searcher evaluation:

SEAR	Α	P	Ċ	Ď	Ē	F	G	Ĥ	Ī		; .	Ĺ	M	Ņ
005	O	3	30	33	27	50	0.111	0.090	<u>17</u>		:	0.420	0.250	0.6
011	4	9	31	44	38	82	0.481	L.295	37	2	33	0.898	0.250	1:14
027	1	4	7	12	7	17	3.185	0.417	14	2	8	0.150	0.333	0 - 41
029	o	4	5	9	4	13	0.148	0.444	7	2	4	0.151	0.583	0.7
040	1	1	2	4	3	7	0.074	0.500	41	6	61	0.723	0.583	1,30
119	1	4	54	59	30	89	0.185	0.084	11	3	16	0.204	0.417	3.62
219	D	6	9	15	4	19	0.222	0.400	18	3	32	0.382	0.250	<b>0.6</b>
319	0	6	9	15	4	19	0.220	0.400	14	2	31	0.348	0.167	0.5:
419	1	7	19	27	11	38	0.296	0.296	9	2	12	0.202	0.167	0.30



Question No. 013 Database No. 015

# Relevant abstracts : 7
# Partially relevant : 36
Total # Rel. or Part. rel. : 43
# Not relevant : 106
# Evaluated : 149
# Not evaluated : 14
Total # of references : 163
Overall precision : 288

# User evaluation:

User's time : 3.00 hrs.
Dollar value assigned : \$50.00
Worth assigned : 2
Problem resolution : 2
Satisfaction : 2

#### Searcher evaluation:

SEAR	Á	В	Ċ	Ď	E	F	G	Ħ	I	J	K	L	M	N
003	3	5	22	30	Š	33	0.186	0.237	29	6	18	0.404	0.417	0.82
004	1	1	0	2	0	2	0.046	i.080	17	3	11	0.158	0.150	0.30
006	2	8	19	29	1	30	0.233	0.345	11	1	6	0.145	0.250	0.39
013	3	18	39	60	5	65	0:488	0.350	11	3	5	0.206	0.083	0.28
026	4	14	37	55	7	52	0.419	0.327	11	1	5	0.153	0.333	0.48
120	2	6	6	14	1	15	0.186	0.571	22	5	4	0.255	0.250	0.50
220	2	Ö	2	4	Ö	4	0.046	0.500	8	2	_6	0.154	0.066	0.220
320	3	7	18	28	2	30	0.233	0.357	20	5	23	0.270	0.167	0.43
420	3	8	9	20	2	22	0.256	0.550	11	2	7	0.154	0.050	0.20



Question No. 014 Database No. 151

# Relevant abstracts # 75
# Partially relevant 71
Total # Rel. or Part. rel. 106
# Not relevant 51
# Evaluated 157
# Not evaluated 2
Total # of references 159
Overall precision 675

### User evaluation:

User's time : 0.75 hrs.
Dollar value assigned : none
Worth assigned : 3
Problem resolution : 1
Satisfaction : 2

#### Searcher evaluation:

A: # Relevant H: Precision
B: # Partially relevant I: Total # commands
C: # Not relevant J: Total # cycles
D: Total # evaluated K: Total # search terms
E: # Not evaluated L: Online connect time
F: Total # retrieved M: Preparation time
G: Recall N: Total time

SEAR	À	B	Ċ	Ď	E	F	6	H	Ī	Ĵ	ĸ	L	M	Ñ
003 004 006 026 033 120 220 320 420	16 10 11 0 24 7 5 4	26 15 19 10 50 7 11 15	957243574	51 30 37 33 88 17 21 26 9	11:12:00	31 39 33 89 18 21 26	0.236 0.283 0.009 0.698 0.132 0.151 0.179	0.030 0.841 0.824 0.762	15 18 11 11 10 10 10 18	22243352	11 12 7 11 6 16 19	0.248 0.173 0.158 0.138 0.221 0.234 0.349	0.583 0.233 0.167 0.250 0.066 0.250 0.083 0.217	0.48; 0.34( 0.40( 0.207 0.471 0.311 0.56(



Question No. 015 Database No. 154

### 

# Relevant abstracts : 28
# Partially relevant : 86
Total # Rel. or Part. rel. : 114
# Not relevant : 36
# Evaluated : 150
# Not evaluated : 172
Total # of references : 322
Overall precision : .760

### User evaluation:

User's time : 4.00 hrs. Dollar value assigned : \$50.00

Worth assigned : 5 Problem resolution : 4 Satisfaction : 4

#### Searcher evaluation:

SEAR	Ã	В	Ċ	Ď	Ē	F	Ğ	H	Ĭ	Ĵ	Ř	F	M	N
009 010 024 028 037 120 220 320 420	9 27 14 22 13 26 25 19 23	12 61 25 41 21 59 44 24 33	3 30 5 12 9 18 17 7	24 118 44 75 43 103 86 50	36 144 63 105 52 118 112 57	- = =	= - : - =	0.746 0.886 0.840 0.791 0.825	13.5.9 19.7.9 15.4.0 10.12	2:1:1:1:2:5:1:2:2	4 9 13	8.191 8.178 8.227 8.234 8.324 8.252 8.196	0.117 0.133 0.333 0.083	0.32 0.21 0.34 0.36 0.65 0.33 0.27



Question No. 016 Database No. 011

# Relevant abstracts : 25
# Partially relevant : 37
Total # Rel. or Part. rel. : 62
# Not relevant : 108
# Evaluated : 170
# Not evaluated : 0
Total # of references : 170
Overall precision : 364

### User evaluation:

User's time : 4.00 hrs.
Dollar value assigned : \$75.00

Worth assigned : 4 Problem resolution : 4 Satisfaction : 5

### Searcher evaluation:

A: # Rēlevānt H: Precision
B: # Partially relevant I: Total # commands
C: # Not rēlēvānt J: Total # cycles
D: Total # evaluated K: Total # search terms
E: # Not evaluated L: Online connect time
F: Total # rētriēvēd M: Preparation time
G: Recall N: Total time

SEAR	Ä	B	Ċ	$\widetilde{\mathbf{D}}$	Ē	F	Ğ	H	Í	Ĵ	ĸ	Ŀ	M	Ñ
002	20	2 <u>1</u>	30	71	Ō	71		0.577	6	2	3		0.167	
<b>0</b> 05	2	3	_3	8	0	8	0.080	0.625	11	3	13		0.117	
013	4	4	37	45	Ō	45	0.129	0.178	9	3	2	0.141	0.117	0.258
016	15	17	27	59	Ō	59	0.516	0.542	8	1	5	0.191	0.250	0.441
021	3	4	20	27	Ō	27	0.113	0.259	7	3	4	0.097	0.250	0.347
120	2	3	7	12	0	12	0.080	0.417	15	5	8	0.333	0.417	0.750
220	5	7	11	24	Ō	24	0.210	0.542	9	3	6	0.157	0.083	0.240
320	7	ā	23	38	Ō	38	0.242	0.395	15	4	22	0.348	0.100	0.448
420	1	5	12	18	Ō	18	0.096		11	2	12	0.154	0.167	0.321



Question No. 017 Database No. 005

### 

# Relevant abstracts : 36
# Partially relevant : 26
Total # Rel. or Part. rel. : 62
# Not relevant : 88
# Evaluated : 150
# Not evaluated : 377
Total # of references : 527
Overall precision : .413

#### User evaluation:

User's time : 1.00 hrs.
Dollar value assigned : \$10.00
Worth assigned : 2
Problem resolution : 2

Problem resolution : 2 Satisfaction : 2

#### Searcher evaluation:

SEAR	Ä	8	C	D	E	F	G	H	Ī·	J	K	Ĺ	M	Ñ
011	6	9	38	53	64	117	0.242	0.283	20	<u>-</u>	11	0.378	0.250	0.628
027	4	2	18	24	135	159	0.096	0.250	18	3	16	0.286	0.167	0,453
038	0	1	0	1	0	1	0.016	1.000	13	<u>3</u>	. 9	0.095	0.217	0.312
039	22	9	8	39	94	133	0.500	0.795	18	<u>3</u>	12	0.301	0.250	0.551
040	7	6	19	32	75	107	0.210	0.406	21	3	. 9	0.409	0.117	0.526
117	5	Ö	0	5	11	16	0.080	1.000	20	5	<b>1</b> 9	0.346	0.250	0.576
217	O	3	21	24	23	47	0.048	0.125	. 9	2	7	0.110	0.167	0.277
319	3	0	4	7	13	20	0.048	0.429	12	3	13	0.172	0.083	0.255
419	1	1	3	5	25	30	0.032	0.400	29	3	6	0.203	0.083	0.286



Question No. 018 Database No. 015

# Relevant abstracts : 66 # Partially relevant : . 38 Total # Rel. or Part. rel. : 104 # Not relevant 45 : 150 # Evaluated : 612 # Not evaluated Total # of references : 752 : .693 Overall precision

### User evaluation:

User's time : 3.50 hrs.
Dollar value assigned : none
Worth assigned : 4
Problem resolution : 3
Satisfaction : 3

### Searcher evaluation:

SEAR	Ä	B	C	D	Ē	F	G	H	Í	Ĵ	K	Ė	M	Ñ
003 004 006 014 026 119 219 319	55 18 0 0 5 7 0	29 11 0 0 0 4	0 31 10 0 2 7	0 115 39 0 0 2 20	0 541 30 0 9 45	69 0 0 11	0.808 0.279 0.000 0.000 0.000	0.000 0.000 0.650	28 29 15 14 12 11 9	7.5.2.2.2.3.3.2	26 6 5	0.497 0.259 0.193 0.286 0.170	0.250 0.167	0.42 0.27 0.53 0.67 0.25
419	1	1	O	2	13	15	0.019	1.000	12	3	10	0.205	0.167	0.37

Question No. 019 Database No. 075

# Relevant abstracts : 27
# Partially relevant : 49
Total # Rel or Part: rel. : 76
# Not relevant : 74
# Evaluated : 150
# Not evaluated : 52
Total # of references : 202
Overall precision : 506

## User evaluation:

User's time : 1.25 hrs.
Dollar value assigned : none
Worth assigned : 5
Problem resolution : 3

#### Searcher evaluation:

Satisfaction

: 4

SEAR	Ã	Ē	E	Ð	Ē	F	Ğ	H	Ĭ	Í	K	Ł	M	Ñ
001	Ö	Ö	ã	ä	ï	Ź	0.000	0.000	16	Ź	ä	0.305	0.417	0.72
005	4	5	3	12	1	13	0.118	0.750	10	4	9	0.189	0.133	0.321
008	6	15	15	36	4	40	0.276	0.583	26	9	8	0.272	0:133	0.40
013	6	12	Ź	20	5	25	0.237	0.900	8	1	5	0.157	0.167	0,324
017	7	14	22	43	18	61	0.275	0.488	11	3	7	0.176	0.250	0.426
119	12	24	45	81	37	120	0.474	6.444	13	Ź	ë	0.209	0.333	0.541
319	10	16	13	37	10	49	0.342	0.667	11	2	9	0.104	0.055	0.170
219	12	4	Ē	17	2	21	0.211	0.842	14	Ź	6	0.128	0.167	0.295
419	14	11	<b>4</b> 4	39	8	47	0.329	0.641	6	ä	7	0.072	0.100	0.172



Question No. 020 Database No. 015

\*\*\*\*\*\*\* \* Summary of Search Results \* \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

# Relevant abstracts : 26 # Partially relevant : 43 Total # Rel. or Part. rel. : 69 # Not relevant 81 # Evaluated : 150 # Not evaluated : 161 Total # of references : 311 Overall precision : .460

### User evaluation:

User's time : 1.50 hrs. Dollar value assigned : none

Worth assigned : 5 : 3 Problem resolution : 5 Satisfaction

#### Searcher evaluation:

A: # Relevant H: Precision B: # Partially relevant I: Total # commands C: # Not relevant J: Total # cycles
D: Total # evaluated K: Total # search terms
E: # Not evaluated L: Online connect time
F: Total # retrieved M: Preparation time

G: Recall N: Total time

SEAR	Ä	B	e	Ð	Ē	F	G	Ħ	ı	J	K	L	M	N
001	0	<u> i</u>	1	Ź	Ź	4	0.014	0.500	13	2	4	0.239	0.333	0.572
005	<b>1</b>	Ö	3	4	5	9	0.014	0.250	17	5	15	0.346	0.133	0.479
013	5	11	33	49	43	92	0.232	0.327	14	4	5	0.141	0.117	0.258
017	0	4	10	14	25	39	0.058	0.286	18	5	8	0.227	0.167	0.394
032	2	2	6	10	8	18	0.058	0.400	10	2	4	0.133	0.083	0.216
119	19	24	28	71	56	127	0.623	0.606	15	2	10	0.252	0.333	0.585
219	3	5	11	19	35	54	0.116	0.421	21	4	12	0.198	0.157	0.365
319	1	2	2	5	13	18	0.043	0.600	5	1	4	0.050	0.066	0.116
419	3	6	3	12	ä	20	0.130	0.750	16	4	9	0.127	0.033	0.160



Question No. 021 Database No. 037

### 

```
# Relevant abstracts : 19
# Partially relevant : 6
Total # Rel. or Part. rel. : 25
# Not relevant : 77
# Evaluated : 102
# Not evaluated : 0
Total # of references : 102
Overall precision : 245
```

#### User evaluation:

User's time : 1:25 hrs.
Dollar value assigned : \$30.00
Worth assigned : 5
Problem resolution : 4
Satisfaction : 4

### Searcher évaluation:

A: # Relevan	t	H:	Precis	5 i. C	วท	
B: # Partial	ly relevant	I:	Total	#	command	ds
C: # Not rel	evant	J:	Total	#	cycles	
D: Total # e	valuated	K:	Total	#	search	terms
E: # Not eva	luated	LE	Online	<b>⊋</b> c	connect	time
F: Total # r	etrieved	M:	Prepai	rat	tion tim	ne
G: Recall		N:	Total	ti	i.me	

SEAR	Ä	Ē	Ċ	Ď	Ē	F	Ğ	Ĥ	Ì	Ĵ	Ř	Ŀ	M	Ñ
002	Ę	Ō	<u> </u>	15	Ō	15	0.240		30	7		0.387		
014	<u>1</u>	Ō	Ō	_ <b>1</b>	o	1	0.040		11	3	_ 4		0.133	
016	O	2	28	30	0	30	0.080	0.066	17	3	11	- <del>-</del>	0.500	
021	0	<u>1</u>	5	6	0	6	0.040	0.167	21	5	15	0.327	0.583	0.910
033	11	3	31	45	0	45	0.560	0.311	20	6			0.066	
120	3	ō	Ō	3	Ō	3	0.120	1.000	13	3	12	0.320	0.333	0.653
220	4	ō	1	5	O	5	0.160	0.800	19	4	17	0.443	0.083	0:526
320	6	Ō	1	7	0	7	0.240	0.857	11	3	9	0.212	0.083	0.295
420	Ö	ö	Ž	2	0	2	0.000	0.000	11	3	11	0.171	0.157	0.338

Question No. 022 Database No. 108

# Relevant abstracts : 15
# Partially relevant : 135
Total # Rel. or Part. rel. : 150
# Not relevant : 0
# Evaluated : 150
# Not evaluated : 365
Total # of references : 515
Overall precision : 1.0

### User evaluation:

User's time : 1.00 hrs.
Dollar value assigned : \$10.00
Worth assigned : 3

Worth assigned : 3 Problem resolution : 2 Satisfaction : 2

### Searcher evaluation:

SEAR	Ä	₿.,	ē	ğ	Ē	F	Ğ	Ħ	Ĩ	Ĵ	Ř	L	M	Ñ
008	2	18	Ö	20	83	103	0:133	1.000	14	4	22	0.260	0.167	0.42
027	6	60	Ō	66	68	134	0.440	1.000	13	1	7	0.213	0.250	0.46
032	1	5	E	6	8	14	0.040	1.000	9	2	8	<b>U.17</b> 4	0.083	0.25
038	1	5	Ö	6	11	17	0.040	1.000	18	5	10	0.148	0.167	0.31
039	0	6	0	6	64	70	0:040	1.000	26	6	9	0.306	0.250	0.55
119	12	113	8	125	154	279	0.833	1.000	18	4	18	0.250	9.117	0.36
219	1	13	Ö	14	67	81	0.093	1.000	11	3	15	0.179	0.200	0.37
319	0	2	Ö	2	Ō	2	0.013	1.000	24	3	31	0.348	0.250	0.59
419	2	13	Ö	15	<del>9</del> 7	112	0.100	1.000	9	2	11	0.113	0.250	0.36



Question No. 023 Database No. 032

### 

	# Relevant abstracts	:	29
	# Partially relevant	:	9
Total	# Rel. or Part. rel.	Ē	38
	# Not relevant	Ë	<u>51</u>
	# Evaluated	:	89
	# Not evaluated	:	O
Total	# of references	Ē	89
1	Overall precision	:	-426

### User evaluation:

User's time : 1.50 hrs.

Dollar value assigned : none

Worth assigned : 5

Problem resolution : 4

Satisfaction : 5

### Searcher evaluation:

A: # Relevant	H: Precision
B: # Partially relevant	I: Total # commands
C: # Not relevant	
D: Total # evaluated	
E: # Not evaluated	L: Online connect time
F: Total # retrieved	M: Preparation time
G: Recall	N: Total time

SEAR	Ä	В	E	Ď	E	F	G	Ħ	Ī	Ĵ	ĸ	Ĺ	M	Ñ
015	23	3	9	35	Ö	35	0.684	0.743	22	3	8	0.487	0.500	0.98
030	1	1	4	6	Ö	6	0.052	0.333	12	4	4	0.147	0.033	0.18
034	16	2	5	24	Ö	24	0.474	0.750	11	3	8	0.133	0.083	0.26
035	3	4	28	35	Ö	35	0.184	0.200	8	3	6	0.117	0.167	0.28
041	13	0	8	21	Ö	21	0,342	9.619	14	4			0.250	
119	6	3	12	15	Ö	15	0.078	0.200	<u> 15</u>	4	10	0.172	0.250	0.42
217	3	Ø	16	19	Ö	15	0.078	D.153	1 <u>7</u>	4	8		0.066	
319	1	0	4	5	Ö	5	0.026	0.200	. 7	2	5	0.073	0.033	0.10
419	18	2	7	27	0	27	0.526	0.741	14	3	5	0.103	0.083	0.18



Question No. 024 Database No. 191

# Relevant abstracts 1
# Partially relevant 4
Total # Rel. or Part. rel. 5
# Not relevant 30
# Evaluated 35
# Not evaluated 0
Total # of references 35
Overall precision 142

### User evaluation:

User's time : 1.25 hrs. Dollar value assigned : \$40.00

Worth assigned : 2 Problem resolution : 1 Satisfaction : 4

#### Searcher evaluation:

G: Recall N: Total time

C H Ī Ĵ K L M SEAR E) E F G В 4 0.289 0.200 0.489 10 0.500 0.300 14 0.267 0.333 0.600 6 0.400 0.333 4 0.334 0.250 0.584 11 0.200 0.090 5 0:050 0:167 0.217 Ð 0 0:000 0:000 17 0.362 0.117 0.479 Ð 11 0.600 0.273 17 0.288 0.150 0.438 9 0.600 0.333 14 0.400 0.143 9 0.161 0.157 0.328 3 0.000 0.000 15 0.119 0.200 0.319 19 0.600 0.158 4 0.500 0.083 0.583 Ö



Question No. 025 Database No. 001

### \*\*\*\*\*\*\*\*\*\* \* Summary of Search Results \* \*\*\*\*\*\*\*

# Relevant abstracts : 30 # Partially relevant : 26 Total # Rel. or Part. rel. : 56 # Not relevant 94 150 # EŸālüātēd # Not evaluated : 430 Total # of references : 580 Overall precision : .373

## User evaluation:

User's time : 2.00 hrs.

Dollar value assigned : none Worth assigned : 3 : 2 Problem resolution Sātišfāction : 2

### Searcher evaluation:

A: # Relevant H: Precision B: # Partially relevant I: Total # commands 

SEAR	Ã	8	Ċ	Ē	Ē	F	Ġ	H	Ĩ	Ĵ	Ř	Ĺ	M	Ñ
002	16	15	19	50	199	247 0	554	0.620	22	5	19	0.359	0.333	0.692
014	3	2	6	11	48	59 0	.089	0.455	6	2	5	0.094	0.117	0.211
016	0	0	3	3	33	36 C	.000	0.000	17	2	12	0.511	0.750	1.261
021	1	0	0	1	6	7 0	.017	1.000	12	3	8	0.175	0.333	0.508
033	0	Ö	0	0	1	1 0	.000	0.000	15	5	16	0.224	0.083	0.307
119	12	17	54	83	112	195 0	.518	0.349	12	4	16	0.254	0.250	0.504
219	0	0	1	1	18	19 0	.000	0.000	13	3	9	0.167	0.167	0.334
319	3	1	6	10	29	39 0	.071	0.400	10	2	13	0.174	0.167	0.341
419	1	0	14	15	35	50 0	.017	0.066	9	2	7	0.091	0.250	0.341



Question No. 026 Database No. 038

# Relevant abstracts : 37 # Partially relevant : Total # Rel. or Part: rel. : 75 # Not relevant 8 84 # Evaluated 0 # Not evaluated 84 Total # of references • : .904 Overall precision

### User evaluation:

User's time : 0.83 hrs.

Pollar value assigned : none

Worth assigned : 5

Problem resolution : 4

Satisfaction : 5

### Searcher evaluation:

and a finished the state of the contract of th

A: # Relevant H: Precision

B: # Partially relevant I: Total # commands

C: # Not relevant J: Total # cycles

D: Total # evaluated K: Total # search terms

E: # Not evaluated L: Online connect time

F: Total # retrieved M: Preparation time

G: Recall N: Total time

SEAR	Á	Ē	$\bar{\mathbf{c}}$	Ď	Ē	F G	Ĥ	Ĭ	Ĵ	Ř	L	M	Ñ
012 015 023 025 036 119 219 319 419	1 0 8 9 1 1 29 1 7	0 19 2 1 25 0		137 271 120 104 18	(0.0.0.0.0.0.0.0	11 0.145 2 0.026 10 0.065 54 0.711	0.000 1.000 1.000 1.000 0.500 1.000	99 19 13 4 8 7 7 11 12	333422324	15 11 2 9 9 8 27	0.255 0.218 0.036 0.195 0.055 0.099 0.152	0.333 0.250 0.417 0.333 0.300 0.250 0.083 0.167 0.200	0.50 0.63 0.36 0.49 0.30 0.18 0.31

Question No. 027 Database No. 013

### 

```
# Relevant abstracts : 35
# Partially relevant : 69
Total # Rel. or Part. rel. : 104
# Not relevant : 46
# Evaluated : 150
# Not evaluated : 58
Total # of references : 208
Overall precision : 693
```

## User evaluation:

User's time : 12.00 hrs.
Dollar value assigned : none
Worth assigned : 3
Problem resolution : 4
Satisfaction : 3

### Searcher evaluation:

			Precision
8:	# Partially relevant	I:	Total # commands
C:	# Not relevant		
D:	Total # evaluated	K:	Total # search terms
E:	# Not evaluated	L:	Online connect time
F:	Total # retrieved	M:	Preparation time
<b>G</b> :	Recali	N:	Total time

SEAR	Ä	В	č	Ð	Ē	F	G	Ħ	I	Ĵ	ĸ	L	M	Ñ
005	7	11	ä	19	12	31	0.173	0.947	14	2	22	0.311	0.167	0.47
011	7	19	13	39	15	54	0.250	0.667	39	7	1 <u>1</u>	0.499	0.250	0.74
027	8	12	11	31	7	38	0.192	0.645	11	<u>1</u>	7	0.157	0.083	0.240
025	22	39	32	93	34	127	0.587	0.656	11	3	. 5	0.133	0.083	0.21
040	19	14	2	35	12	47	0.317	0.943	23	6	10	0.362	0.066	0.428
120	2	Ö	Ö	Ž	1	3	0.019	1.000	4	2	3	0.108	0.083	0.191
220	6	7	7	20	4	24	0.125	0.650	7	1	9	0.162	0.016	0.176
320	22	38	32	92	34	125	0.577	0.652	4	<u>1</u>	8	0.185	0.033	0.218
420	19	15	3	37	11	48	0.327	0.919	25	2	4	0.348	0.033	0.381

Question No. 028 Database No. 038

### 

```
# Relevant abstracts : 5
# Partially relevant : 23
Total # Rel. or Part. rel. : 28
# Not relevant : 39
# Evaluated : 67
# Not evaluated : 0
Total # of references : 67
Overall precision : .417
```

### User evaluation:

User's time : 0.17 hrs.
Dollar Value assigned : \$10.00
Worth assigned : 3
Problem resolution : 2
Satisfaction : 3

### Searcher evaluation:

Ā:	# Relevant	H:	Precision
_	# Partially relevant	I:	Total # commands
C:	# Not relevant	J:	Total # cycles
D:	Total # evaluated	K:	Total # search terms
E:	# Not evaluated	L:	Online connect time
F:	Total # retrieved	M:	Preparation time
G:	Recall	N:	Total time

SEAR	Ã	B	Ĉ	Ď	Ē	F	Ğ	H	İ	Ĵ	Ŕ	Ĺ	M	Ñ
007	4	14	18	36	O	36	0.643	0.500	13	4	9	0.272	0.200	0.472
012	4	5	2	11	0	11	0.321	0.818	9	1	8	0.150	0.250	0.400
023	O	1	2	3	Ö	3	0.035	0.333	8	1	8	0.108	0.250	0.358
034	1	<b>1</b>	12	14	O	14	0.071	0.143	31	7	8	0.212	0.083	0.295
036	0	O	Ö	0	0	0	0.000	0.000	11	2	11	0.265	0.167	0.432
119	4	14	4	22	Ö	22	0.643	0.818	14	3	13	0.139	0.167	0.306
219	4	6	Ī	<b>1</b> 1	Ö	11	0.357	0.909	8	1	8	0.076	0.033	0.109
319	4	6	2	12	0	12	0.357	0.833	7	2	8	0.055	0.050	0.105
419	4	6	7	17	0	17	0.357	0.588	11	2	18	0.102	0.083	0.185

Question No. 029 Database No. 888

### 

# Relevant abstracts : 36
# Partially relevant : 34
Total # Rel. or Part. rel. : 70
# Not relevant : 80
# Evaluated : 150
# Not evaluated : 77
Total # of references : 227
Overall precision : .666

### User evaluation:

User's time : 0.75 hrs. Dollar value assigned : \$200.00

Worth assigned : 5 Problem resolution : 4 Satisfaction : 4

#### Searcher evaluation:

SEAR	Ä	В	c	Ð	Ē	F	G	Ħ	Ī	$ar{f J}$	ĸ	L .	M	Ñ
011 027 038 039 040 120 220 320	8 15 3 5 3 28 7 19	8 13 1 3 0 10 4 7	12 50 1 2 0 13 15	28 7 5 10 3 12 3 14 3 14 3	22 23 5 0 24 5 33	101 8 15 3 75 17 76	0.400 0.057 0.114 0.042 0.543	0.359 0.800 0.800 1.000 0.745 0.917 0.651	32 19 17 25 30 9 7	276694212	15 9 9 22 5 13 17	0.161 0.326 0.268 0.423 0.198	0.083 0.250 0.167 0.250 0.333 0.250 0.250 0.283 0.417	0.411 0.493 0.518 0.756 0.448 0.406 0.541

Question No. 030 Database No. 071

# Relevant abstracts : 57
# Partially relevant : 25
Total # Rel. or Part. rel. : 82
# Not relevant : 13
# Evaluated : 95
# Not evaluated : 0
Total # of references : 95
Overall precision : .863

#### User evaluation:

User's time : 2.00 hrs.
Dollar value assigned : none
Worth assigned : 5
Problem resolution : 5
Satisfaction : 5

### Searcher evaluation:

A: # Relevant
B: # Partially relevant
C: # Not'relevant
D: Total # evaluated
E: # Not evaluated
F: Total # retrieved
G: Recall
H: Precision
L: Total # commands
J: Total # cycles
K: Total # search terms
L: Online connect time
M: Preparation time
N: Total time

SEAR	Á	В	С	Ď	E	F	G	Ĥ	Ī	Ĵ	Ř	Ĺ	M	Ñ
007 012 023 025 036 120 220 320 420	7 29 37 2 1 32 32 32	1 14 14 0 0 15 15 3	255005522	10 48 56 2 1 53 52 57		48 56 21 53 52 5	0.097 0.524 0.622 0.024 0.012 0.585 0.573 0.036	0.896 0.911 1.000 1.000 0.906 0.904 0.600	14 12 11 7 11 7 11 29	41101101222	5 15 4 14 30	0.183 0.183 0.218 0.257 0.056 0.177 0.220	0.066 0.250 0.333 0.250 0.483 0.167 0.183 0.250	0:43 0:51 0:46 0:74 0:22 0:36 0:47

Question No. 031 Database No. 061

### 

# Relevant abstracts # 14 # Partially relevant 15
Total # Rel. or Part. rel. 29 # Not relevant 85 # Evaluated 114 # Not evaluated 0
Total # of references 114 Overall precision 393

### User evaluation:

User's time : 0.50 hrs. Dollar value assigned : \$25.00

Worth assigned : 4
Problem resolution : 2
Satisfaction : 1

### Searcher evaluation:

SEAR	Ä	В	$\bar{\mathbf{c}}$	D	E	F	Ġ	Ĥ	Ī	Ĵ	ĸ	Ĺ	M
007 012	1 6	<u>0</u>	19 34	20 46	Ō	20 46	_ =	0.050 0.261	1 <u>1</u> 10	3	13 4		0.100 O. 0.167 O.
023 025	10 5	12	4 <u>1</u> 18	6 <u>3</u> 27	0	63 27	0.759	0.349	32	<u>.</u> 2		1.124	0.750 1. 0.250 0.
036	3	0	8	11	0	11	=	0.273	4 15	2	4 5	0.104	0.233 O. 0.167 O.
120 220	1/2	5 1	2 <u>3</u> 7	3 <u>5</u> 9	Ö	9	0.069	0.222	6	2	5	0.096	0.083 0.
320 420	3 4	0 2	3 3	<u> </u>	0	<u>5</u>	0.103	0.500 0.667	9 29	3	17		0.083 0.

Question No. 032 Database No. 008

\*\*\*\*\*\*\*\*\*\* \* Summary of Search Results \* \*\*\*\*\*

# Relevant abstracts : 113 # Partially relevant : 19 Total # Rel. or Part. rel. : 132 # Not relevant 18 : 150 # Evaluated # Not evaluated : 298 # of references : 448 Overall precision : .880 Total # of references

## User evaluation:

User's time : 2.00 hrs. Dollar value assigned : \$200.00

Worth assigned : 5 Problem resolution : 5 Satisfaction

### Searcher evaluation:

G: Recall

A: # Relevant H: Precision B: # Partially relevant I: Total # commands N: Total time

SEAR	Ā	B	Ċ	Ď	Ē	F	Ğ	Ħ	Í	Ĵ	Ř	L	Ŕ	Ñ
001	6	۵	O	6	Ō		0.045		14	2			0.333	
008	42	3	0	45	74	119	0.341	1.000	31	12			0.333	
017	O	1	17	18	Ö	18	0.007	0.055	9	3	9		0.15 <u>7</u>	
029	34	4	0	38	112	150	0.288	1.000	24	10	6		0.667	
032	58	2	0	60	119	179	0.455	1.000	7	3			0.083	
119	49	5	1	55	137	192	0.409	0.982	8	Ź	-		0.250	
219	50	5	1	56	142	198	0.417	0.982	13	Ź			0.250	
319	1	Ō	Ô	. 1	9	10	0.007	1.000	10	2	17	0.112	0.083	0.195
419	86	13	ō	99	195	294	0.750	1.000	5	2	3	0.085	0.050	0.135

Question No. 033 Database No. 008

### 

```
# Relevant abstracts : 44
# Partially relevant : 57
Total # Rel. or Part. rel. : 101
# Not relevant : 49
# Evaluated : 150
# Not evaluated : 123
Total # of references : 273
Overall precision : .673
```

#### User evaluation:

User's time : 3.00 hrs. Dollar value assigned : \$1000.00

Worth assigned : 5
Problem resolution : 4
Satisfaction : 4

#### Searcher evaluation:

<u>Santa a 1986 de la comencia del comencia del comencia de la comencia del la comencia del la comencia de la comencia de la comencia de la comencia de la comencia de la comencia de la comencia de la comencia de la comencia de la comencia de la com</u>

A: # Relevant
B: # Partially relevant
C: # Not relevant
D: Total # evaluated
E: # Not evaluated
F: Total # retrieved
G: Recall
H: Precision
I: Total # commands
J: Total # cycles
K: Total # search terms
L: Online connect time
M: Preparation time
N: Total time

SEAR	Ä	Ē	E	D	E	F	Ğ	H	Ī	J	ĸ	L	M	Ŋ
001	Ö	Ö	Ö	0	Ð	D	0.000	0.000	22	5	10	0.675	C.833	1.50
008	0	O	3	3	2	5	0.000	0.000	16	4	3 <i>9</i>	0.450	0.250	0.70
817	3	Ö	Ō	3	4	7	0.029	1.000	1 <u>7</u>	4	6	0.324	0.667	0.95
029	4	Ö	Ö	1	1	2	0.009	1.000	8	2	3	0.192	0.417	0.60
032	15	26	6	47	38	85	0.406	0.872	13	4	6	0.217	0.083	0.30
119	20	12	15	47	24	71	0.317	0.681	20	6	9	0.270	0.333	0.60
219	7	17	12	35	41	77	0.238	0.667	15	5	11	0.300	0.167	0.46
319	4	3	4	14	14	28	0.099	0.714	10	3	10	0.143	0.250	0.39
419	6	6	11	23	15	38	0.119	0.522	11	2	7	0.196	0.167	0.36

Question No. 034 Database No. 013

### 

# Relevant abstracts 10
# Partially relevant 39
Total # Rel. or Part. rel. 49
# Not relevant 100
# Evaluated 149
# Not evaluated 207
Total # of references 356
Overall precision 328

### User evaluation:

1

User's time : 3.00 hrs.
Dollar value assigned : \$150.00

Worth assigned : 4 Problem resolution : 3 Satisfaction : 4

#### Searcher evaluation:

A: # Relevant
B: # Partially relevant
C: # Not relevant
D: Total # cycles
D: Total # evaluated
E: # Not evaluated
F: Total # retrieved
C: Recall
H: Precision
F: Total # commands
J: Total # cycles
K: Total # search terms
E: # Not evaluated
E: Online connect time
M: Preparation time
N: Total time

SEAR	Ä	B	E	Ð	E	F	G	Ħ	I	Ĵ	K	L	M	N
001	1	2	Ö.	3	Ö	3	0.061	1.000	12	Ž	<u>7</u>	0.278	0.583	0.86
008	4	12	70	86	186	272	0.327	0.186	15	6	8	0.426	0.133	0.55
017	Ð	4	5	9	1	10	0.081	0.444	15	5	6	0.333	0 - 333	0.66
029	1	13	7	21	0	21	0.286	0.667	. 5	2			0.417	
032	0	1	Ð	1	Ö	1	0.020	1.000	12	5			0.083	
119	3	7	14	24	10	34	0.204	0.417	<u> 5</u>	1			0.250	
219	O	1	3	4	7	11	0.020	0.250	13	2			0.083	
319	2	5	10	17	8	25	0.143	0.412	13	2			0.066	
419	Ö	Ö	4	4	9	13	0.000	0.000	9	2	7	0.288	0.083	0.37:

Question No. 035 Database No. 154

# Relevant abstracts : 31
# Partially relevant : 20
Total # Rel. or Part. rel. : 51
# Not relevant : 14
# Evaluated : 65
# Not evaluated : 0
Total # of references : 65
Overall precision : .784

### User evaluation:

User's time : 1.50 hrs. Pollar value assigned : \$25.00

Worth assigned : 5 Problem resolution : 4 Satisfaction : 4

#### Searcher évaluation:

SEAR	Ä	B	Ĉ	D	E	F	G	Н	Ĭ	Ĵ	Ř	Ŀ	M	Ñ
001	4	ō	ō	4	ō	ā	0.019	1.000	16	5	4	0.445	0.333	0.778
001	Ġ	5	5	16	ō	16	0.216	A	<b></b> 2	6	20	0.361	0.200	0.561
017	1	ō	ō	1	Õ		0.019	T 1 F	6	1	3	0.080	0.083	0.163
029	12	4	6	22 22	ö	<del>.</del>	-57571		14	3	10	0.219	0.250	0.469
032	9	10	3	22	ö			'	15	5	6	0.184	0.083	0.267
120	4	1	ō	- <u></u>	ō	-5		1.000	7	3	5	0.132	0.133	0.265
220	<del>7</del>	i	ō	<u> </u>	ō	5	0.098	1.000	7	Ź	4	0.127	0.167	0.294
320	14	Ġ	ō	20	ō	20	0.392	1.000	19	6	22	0.555	0.117	0.673
420	4	2	1	7	ō	7	0.118	0.857	7	1	4	0.095	0.167	0.262

Question No. 036 Dātābāsē No. 090

\*\*\*\*\*\*\*\*\*\*\*\* \* Summary of Search Results \* \*\*\*\*\*\*\*\*\*\*\*\*\*

# Relevant abstracts : # Partially relevant : 49 Total # Rel. or Part. rel. : 111 # Not relevant # Evaluated : 150 # Not evaluated 57 Ē Total # of references 207 Overall precision : .740

### User evaluation:

User's time : 2.00 hrs. Dollar value assigned : \$50.00 Worth assigned : 4

3 : Problem resolution Satisfaction

### Searcher evaluation:

A: # Relevant H: Precision B: # Partially relevant I: Total # commands D: Total # evaluated K: Total # search terms
E: # Not evaluated L: Online connect time
F: Total # retrieved M: Preparation time
G: Recall N: Total time

													•	
SEAR	Ā	В	Ĉ	Ď	Ē	F	G	H	I	J	K	Ŀ	M	N
007	13	13	11	37	36	73	0.234	0.703	20	7	13	0.341	0.167	0.508
012	5	2	5	12	O	12	0.063	0.583	13	2	13	0.213	0.417	0.630
023	20	17	13	50	12	62	0.333	0.740	23	5	12	0.597	0.583	1.180
025	31	13	12	56	Ö	56	0.396	0.786	9	ä	8	0.111	0.250	0.361
036	28	9	10	47	0	47	0.333	0.787	7	2	4	0.157	0.083	0.240
120	6	9	1	16	9	25	0.135	0.938	10	3	15	0.153	0.117	0.270
220	4	2	Ö	6	Ö	6	0.054	1.000	6	ä	14	0.126	0.117	0.243
320	7	3	1	11	2	13	0.090	0.909	7	1	9	0.081	0.083	0.164
420	4	1	0	5	O	5	0.045	1.000	28	2	1	0.200	0.083	0.283

Question No. 037 Database No. 016

### 

# User evaluation:

User's time : 3.00 hrs.
Dollar value assigned : \$300.00
Worth assigned : 5
Problem resolution : 4
Satisfaction : 5

### Searcher evaluation:

A: # Relevant	Ħ:	Precision
B: # Partially relevant	I:	<u>Total # commands</u>
C: # Not relevant	J:	Total # cycles
D: Total # evaluated		Total # search terms
E: # Not evaluated		Online connect time
F: Total # retrieved	M :	Preparation time
G: Recall	N:	Total time

SEAR	À	8	C	D	E	F (	G	H	Ī	Ĵ	ĸ	Ĺ	M	Ñ
015 030 034 035 041 119 219 319 419	11 3 16 29 31 20 19 18 34	3 0 1 1 6 2 1 1	33 2 6 10 1 1 1	47 5 23 36 47 22 21 20	25 0 2 19 26 0 0	5 0.0 25 0.3 55 0.3 73 0.3 22 0.3 21 0.3	031 ( 177 ( 313 ( 385 ( 229 ( 208 ( 198 (	0.298 0.600 0.739 0.833 0.787 1.000 0.952 0.950	26 325 17 16 11 13 29	1519:4:5:4:3:3 4 5	17 7 9 7 9 8 · · · · 8	0.733 0.869 0.220 0.252 0.198 0.158 0.148 0.133	0.333 0.167 0.083 0.167 0.133 0.033 0.016	1.20 0.38 0.33 0.34 0.29 0.18 0.14

Question No. 038 Database No. 061

# Relevant abstracts : 79
# Partially relevant : 29
Total # Rel. or Part. rel. : 108
# Not relevant : 42
# Evaluated : 150
# Not evaluated : 595
Total # of references : 745
Overall precision : .720

## User evaluation:

User's time : 4.00 hrs.
Dollar value assigned : none
Worth assigned : 5
Problem resolution : 5
Satisfaction : 5

### Searcher evaluation:

A: # Relevant
B: # Partially relevant
C: # Not relevant
D: Total # evaluated
E: # Not evaluated
F: Total # retrieved
G: Recall
H: Precision
F: Total # commands
F: Total # evaluated
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved
F: Total # retrieved

SEAR	Ä	В	e	Ð	E	F	G	A	1	Ĵ	ĸ	Ĺ	M	Ñ
015	ä	5	Ī	16	53	69	0.120	0.813	24	3	16	0.361	0.500	0.861
030	6	9	19	34	240	274	0.139	0.441	20	5	10	0.312	0.417	0.729
034	8	1	4	13	32	45	0.083	0.692	32	5	. 4	0.303	0.083	0.386
035	6	Ž	2	10	15	25	0.074	0.800	19	4	13	0.278	0.083	0.361
841	29	8	3	40	64	104	0.343	0.925	45	14	17	0.857	0.417	1.274
120	5	1	1	7	30	37	0.055	0.857	24	<u>7</u>	<u>14</u>	0.469	0.267	0.736
220	8	2	2	12	71	83	0.092	0.833	30	<u>7</u>	31	0.352	0.250	0.602
320	3	2	4	9	37	46	0.046	0.556	23	5	49	0.455	0.167	0.622
420	11	0	.4	15	79	94	0.102	0.733	50	7	4	0.811	0.083	0.894

Question No. 039 Database No. 015

### 

# Relevant abstracts : # Partially relevant : 38 Total # Rel. or Part. rel. 64 : # Not relevant 102 # Evaluated : 166 # Not evaluated : 0 Total # of references : 166 Overall precision : .386

## User evaluation:

User's time : 2.50 hrs.
Dollar value assigned : \$100.00
Worth assigned : 4
Problem resolution : 4

Problem resolution : 4
Satisfaction : 4

### Searcher evaluation:

SEAR	Ā	B	$ar{f c}$	ō	Ē	F G	i ii	Ī	$ar{oldsymbol{J}}$	ĸ	Ĺ	M	Ñ
015	Ō	Ō	Ō	ِ <u></u>	Ō	ַסָּ סַ.ּכָּ	0.000	10	3	10	0.166	0.500	0.660
030	4	3	7	14	0	14 0.1	09 0.500	13	3	12	0.291	0.583	0.874
034	2	5	5	12	O	12 D.1	09 0.583	17	4	7	0.183	0.083	0.266
035	Ö	Ō	6	6	0	6 0.0	0.000	16	5	12	0.317	0.333	0.650
041	<u>1</u>	0	1	2	o	2 0.0	115 0.500	19	4	7	0.285	0.417	0.702
119	0	Ō	4	4	0	4 0.0	000.000	18	4	Ó	0.173	0.167	0.340
219	15	6	_6	27	0	27 0.3	28 0.778	13	4	. 7	0.096	0.083	0.179
319	5	22	56	83	0	83 0.4	22 0.325	10	1	19	0.192	0.117	0.309
419	6	6	26	38	O	38 0.1	88 0.316	6	1	5	0.082	0.333	0.415

ไม่ที่ **เพิ่มพิว**ย์กรีโดย เพิ่มกระที่เพราะการเลือนก็ได้ เพิ่มเกี่ยวก็เพิ่ม เพื่อการการเลือ # Relevant abstracts : 77
# Partially relevant : 40
Total # Rel. or Part. rel. : 117
# Not relevant : 32
# Evaluated : 149
# Not evaluated : 331
Total # of references : 480
Overall precision : .785

### User evaluation:

User's time : 4.00 hrs. Dollar value assigned : \$400.00

Worth assigned : 4 Problem resolution : 5 Satisfaction : 4

#### Searcher évaluation:

SEAR	Ä	₿	e	Ð	E	F	G	Ħ	Ī	Ĵ	К	L	M	N
015	10	6	Ö	16	61	77	0.137	1.000	32	9	8	0.443	0.250	0.693
030	2	4	32	38	4	42	0.051	0.158	13	3	15	0.293		
034	6	2	Ð	8	7	15	0.068	1.000	32	8	10	0.367	0.250	0.617
035	11	4	Ð	15	47	62	0.128	1.000	14	6	6	0.257	0.083	0.340
041	16	9	Ö	25	18	43	0.214	1.000	19	7	3	0.321	0.333	0.654
120	8	2	ō	10	20	30	0.085	1.000	17	5	5	0.303	0.500	0.803
220	12	9	Ö	21	52	73	0.179	1.000	20	5	20	0.384	0.167	0.551
320	38	12	ē	50	189		0.427		29	7	31	0.398	0.250	0.648
420	3	0	Ō	3	4	7	0.025	1.000	9	2	3	0.143	0.333	0.476



A STATE OF THE STA

#### APPENDIX C. SUMMARY OF SEARCH RESULTS OBTAINED BY OUTSIDE SEARCHERS

Appendix C contains identical information as part of the information presented in Appendix B (combined search results for the questions and search results itemized by the five outside searches) except that this time the data are compiled by searcher number instead of by question number. Each consecutive page lists in searcher number order results for that individual searcher. Within the compilation for each searcher are litted in number order the questions seached by that searcher. Appendix C includes the following:

- 1. Searcher number of the 36 outside searchers coded as 001 017, 021, and 023 041.
- Question number and database number of the questions assigned to that individual searcher. The first three digits are the question number and the second three digits are the database number.
- 3. The combined results of all nine searches for each question done by the searcher including:
  - A. Total number of relevant items
  - B. Total number of partially relevant items
  - C. Total number of not relevant items
  - D. Total number of evaluated items
  - E. Total number of not evaluated items, and
  - F. Total number of retrieved items
- 4. Individual search results for that question including:
  - A. Number of relevant items obtained by searcher number
  - B. Number of partially relevant items obtained by searcher number
  - C. Number of not relevant items obtained by searcher number
  - D. Number of items retrieved by searcher number \_\_\_\_ which were evaluated
  - E. Number of items retrieved by searcher number \_\_\_\_ which were not evaluated
  - F. Total number of items retrieved by searcher number \_\_\_\_\_
- 5. The effectiveness measures for that question including:
  - A. Search recall
  - B. Search precision
  - C. Number of search terms used by searcher number \_\_\_\_
  - D. Number of commands used by searcher number
  - E. Number of cycles used by searcher number
  - F. Online connect time used by searcher number
  - G. Offline preparation time used by searcher number \_\_\_\_
  - H. Total search time used by searher number

QUEST-DBASE NUMBER	TOTAL #	TOTAL # PREL	TOTAL #	TOTAL # EVAL	TOTAL #	TOTAL # RETRIEVE(
032008	113	19	18	150	298	448
	# 0	of partial	t items ly relv elevant	: 0		
			uated ated			
	tot	al # retr	ieved	: 6		
		recal: precis	l ion	: 0.045 : 1.800		
	tot	al # of co	earch term ommands ycles	: 14		
:	on- of i	line conne preparat:	ect time ion time	: 0.274 : 0.333		
	tot	al search:	ing time	: 0.607		
033008	44	57	49	150	123	273
	# 0	f partiall	t items ly relv elevant	. 0		
	tot	al # evalu	 lated	: 0		
			ated			
	tot		ieved			
		recall precisi		: 0.000		
			arch terms			
		al # of co al # of cy	ommands /cles	: 22 : 5		
			ot time	: 0.833		
	tot	al searchi	ng time	1.508		

		# TOTAL # PREL				
019075	27	49	74	150	52	202
		<pre># of relevant # of partial1</pre>	items v relv	: 0		
		# of not re	levant	: 1		
		total # evalu				
	٠	# not evalua				
		total # retri	eved	: 2		
		recall	on	: 0.000		
		total # of se total # of co				
		total # of cy	cles	2		
		on-line conne				
		off preparati				
		total searchi	ng time	: 0.722		
020015	26	43	81	150	161	311
		<pre># of relevant # of partiall</pre>				
	·	# of not re	levant	: 1		
		total # evalu	ated	: 2 : 2		
		# not evalua	ted	: 2	•	
		total # retri	eved	<u>.</u> 4		
		recal 1	on on	: 0.014		
		total # of se				
		total # of co				
		on-line connec				
		off preparation	on time	: 0.333		
		total searchin	ng time	: 0.572		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TOTAL # EVAL	TOTAL # NEVL	TOTAL # RETRIEVED
034013	10	39	100	149	207	356
		# of relevant # of partiall # of not re	y relv	: 2		
		total # eval # not evalua	uated ited	: 3		
		total # retri	eved	: 3		
	) 	recall precisi	i. .on	1.000		
		total # of se total # of co total # of cy	mmands	: 12		
		on-line conne off preparati	on time	: 0.583		
		total searchi	ng time	: 0.861		
035154	31	20	14	<b>&amp;</b> S	Ö	65
		# of relevant # of partiall # of not re	y reiv	: 0		
		total # evalu	ated	<u> </u>		
		# not evalua	teo 	: 0		
		total # retri	eved	: 1		
		recall precisi	רום	: 0.019		
		total # of se				
		total # of co total # of cy	mmanos cles	: 5		
		on-line conne off preparati	ct time on time	0.445		
		total searchi	~~~			

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TOTAL #	TOTAL # NEVL	TOTAL # RETRIEVED
001011	27	46	75	148	626	774
		<pre># of relevant # of partial!</pre>	items :	3		
		# oi partial! # of not re	ly relv elevant :	<u>2</u> 1		
		total # evalu # not evalua	ated :	<b>6</b> 9		
		ت سن سے بھی میں سے بھی 444 میں بھی سن میں				
		total # retri				
		recal l	ion :	0.068		
		precisi	ion :	0.833		
		total # of se				
		total # of co	ommands : /cles :	2 <u>1</u>		
		_				
	:	on-line conne off preparati	ot time :	0:167 0:250		
		total searchi	ng time :	0.417		
003064	36	47	68	151	272	423
		# of relevant	items :	9		
		# of partiall	y relv :	18		
		# of not re	levant :	26 		
		total # evalu # not evalua	ated :	53		
		# not evalua	ted :	10		
		total # retri	eved :	63		
		recal1	Ē	0.325		
		precisi	ōn i	0.509		
		total # of se	arch terms:	13		
		total # of co	mmands :	14		
		total # of co total # of cy	cies :	5		
		on-line conne	ct time :	0.167		
		on-line conne off preparati	on time :	0.250		
		total searchi		0.417		

QUEST-DBASE NUMBER	REL∀		TOTAL #	TOTAL # EVAL	TOTAL # NEVL	
009037	18	48	84	150	495	645
		# of relevant # of partiall # of not re	y relv	: 6		
		total # evalu # not evalua				
		total # retri	.eved	: 54		
		recall precisi	.on	: 0.106 : 0.778		
		total # of se total # of co total # of cy	mmands	: 24		
·		on-line conne off preparati	ct time on time	: 0.250		,
		total searchi	ng time	: 0.523		
016011	25	<b>3</b> 7	108	170	Ö	170
		# of relevant # of partiall # of not re	y relv levant	: 21 : 30		
		total # evalu	ated	: 71		
		# not evalua				
		total # retri		: 71		
		recall precisi	on	: 0.661 : 0.577		
		total # of se		ទ		
		total # of co total # of cy		: 5		
	į.	on-line conne off preparati	ct time	: 0:053		
	•	total searchi	ng time			

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TOTAL # EVAL	TOTAL # NEVL	TOTAL # RETRIEVED
021037	19	Ġ	77	102	Ö	102
		# of relevant # of partial # of not re	t items ly relv elevant	<b>.</b> 6		
		total # evalu # not evalua	ateo	: 15 : 0		
		total # retr				
		recal: precis	i ion	: 0.240		
		total # of set total # of co total # of cy	earch terms ommands ycles	30 30 7		
	•	on-line conne	ect time ion time	: 0.387 : 0.250		
		total searchi	ing time	: 0.637		
025001	30	26	94	150	430	580
		# of relevant # of partial! # of not re	t items ly relv elevant	: 16 : 15 : 19		
		total # evalu # not evalua	ated	: 50		
		total # retri				
		recall precisi	.on	: 0.554 : 0.620		
		total # of se total # of co total # of cy	mmārids	22		
		on-line conne off preparati	on time	: 0.333		•
		total šeárchi				

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TOTAL #	TOTAL NEVL	# TOTAL # RETRIEVED
002218	37	36	156	229	Ö	229
,		# of relevant # of partiall # of not re	y relý levant	: <u>5</u> : 12		
		total # evalu # not evalua	rea	2 <u>2</u>		
		total # retri		22		
			on :			
		total # of se total # of co total # of cy	mmands :	13	·	
		on-line conne	on time :	: 0.333	:	
		total searchi				
005148	<b>1</b> 6	23	48	<b>8</b> 7	i	88
		# of relevant # of partially # of not re	y relý levant :	15 11		
		total # evaluat # not evaluat	ated :			
		total # retrie	-	33		
		recall precisio		0.564		
		total # of sea total # of con total # of cyc	nmands :	10		
		on-line connec	on time :	0.167		
		total searchir	ng time :	0.290		

NUMBER		EVAL	NEVL	TOTAL # RETRIEVE(
007075	70 39 40	149	336	485
		-		
	<pre># of relevant items # of partially rely</pre>		•	
	# of not relevant			
	total # evaluated	·		
	# not evaluated			
	totāl # rētrievēd			
	repull	: 0.036		
	precision			
	total # of search ter			
	total # of commands total # of cycles	8		
	on-line connect time	: 0.108 : 0.250		
	off preparation time			
	totäl seärching time	. 0.358		
013015	7 36 106	149	14	163
	# of relevant items			
	# of partially relv # of not relevant	: _5 : 22		
	# of not relevant			
	totāl # ēvāluātēd # not ēvāluātēd	: <u>au</u> : 3		
	total # retrieved			
	rēcāli prēcision	: 0.186 : 0.267		
	total # of search term total # of commands	ns: 18		
	total # of cycles	<u> </u>		
	On-line connect time	• n.xnx		
	on-line connect time off preparation time	: 0.417		
	total searching time	: 0.821		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TOTAL # EVAL	TOTAL NEVL	# TOTAL # RETRIEVED
014151	35	71	51	157	2	159
		# of relevant # of partial! # of not re	ly relv	: 26		
		total # evalu				
		total # retri	ieved	: 52		
	4 4	recall precisi	l lon	: 0.396 : 0.824		
		total # of se total # of co total # of cy	ommands	: 15		
		on-line conne	on time	: 0.583		
		total searchi				
018015	ĜĠ	3 <u>8</u>	46	150	613	763
		# of relevant # of partiall # of not re	y relv	: 0		
		total # evalu	ated	. <u>.</u>		
		# not evalua		: 1		
		total # retri	eved	: 1		
		recall precisi	oïn	: 0.000		
		total # of se total # of co total # of cy	mmands	: 28		
		on-line conne off preparati	ot time on time	: 0.438 : 0.333		
		total searchi	ng time	: 0.771		

QUEST-DBASE NUMBER		# TOTAL # PREL	TOTAL # NREL			TOTAL # RETRIEVED
002218	37	36	156	229	Ö	227
		# of relevant # of partiall # of not re	y rely	: 0		
		total # evalu # not evalua	atēd			
	totāl # retrievēd			_		
		recall precisi	.on	: 0.000		
		total # of se total # of co total # of cy	mmands	: 18		
		on-line conne off preparati	ot time on time	: 0.148 : 0.100		
		totál séärchi	ng time	: 0.248		
005148	16	23	48	87	á	88
		# of relevant # of partiall # of not re	y relv levant			
		total # evalu # not evalua	ated	 : 7 : 0		
		total # retri		: 7		
		recall precisi	no	: 0.076 : 0.429		
		total # of se total # of co total # of cy	mmands	: 4 : 11 : 3		
		on-line conne off preparati	on time	: 0:083		
		total searchi	ng time			

	RELV F	OTAL # PREL	TOTAL # NREL		TOTAL # EVAL	TOTAL # NEVL	TOTAL # RETRIEVED
007075	70	39	40		149	336	485
	# of p	partially	items y relv levant	3	23 28		
	total # not	# evalua . evalua	ated Led	-	67 278		
		total # retrieved					
	recall precision			-	0.358 0.582		
	total total	# of sea # of con	arch term nmands oles	15;	14 24		
	on-lin off pr	e connec	t time	-	0:441		
			ng time	:	0.608		
013015	<b>7</b>	36	106		149	14	163
	# of p	artially	items relv evant	2	1		
			ted ed		2 0		
	total (	# retrie	ved	:	2		
	i	recall precisio	ท่า		0.046 1.000		
	total : total :	# of com # of cyc	rch term mands les	7	17 3		
	on-line off pre	e connec eparatio	t time n time	-	0.158 0.150		
			g time			÷	

QUEST-DBASE NUMBER	TOTAL # TOTAL # RELV PREL	TOTAL # NREL	TOTAL # EVAL	TOTAL # NEVL	TOTAL # RETRIEVEL
014151	35 71	51	157	2	159
	# of partia	nt items lly relv relevant	15 5		
	total # eva not eval	luated : uated :	30		
	tctal # ret	rieved :	31		
	reca preci	li : sion :	0.236 0.833		
		search terms: commands : cycles :			
	off prepara	nect time : tion time :	0.233		
		hing time :			
018015	66 38	<b>4</b> 6	150	613	763
	# of partia:	nt items : lly relv : relevant :	29		
		luated :			
		tated :			
•		rieved :			
	recal precis	ll :	0.808 0.730		
	total # of c total # of c	search terms: commands : cycles :	<i>2</i> 9 5		
	on-line conr off preparat	ect time : ion time :	0.497 0.250		
		ing time :			

QUEST-DBASE NUMBER	TOTAL #	TOTAL # PREL	TOTAL # NREL	TOTAL 4	# TOTAL # NEVL	
001011	27	46	75	148	626	774
	#	of relevant of partiall of not re	lÿ relÿ	: 2		
	to #	tal # evalu not evalua	iated ated			
	-	tal # retri		: 20		:
			ion			
	to	tal # of se tal # of co tal # of cy	mmands	22		
	on of	line conne f preparati	ot time	: 0.370 : 0.117		•
	=	tāl sēārchi				
012013	6	Ž1	121	148	90	238
	井 (	of relevant of partiall of not re	ÿ rēļÿ lēvānt	: <u>3</u> : 30		
	tot	tal # evalu not evalua	atēd tēd	<b>=</b> 33		
	to	tal # retri	ēvēd	: 50		
			on			
		al # of se al # of co al # of cy				
	of f	line conne preparati	on time	: 0.250		
	tot	al Sēarchi	ng timē	: 0.670		

QUEST-DBASE NUMBER	TOTAL 4	# TOTAL # PREL	TOTAL # NREL	TOTAL # EVAL	TOTAL # NEVL	TOTAL # RETRIEVED
016011	25	37	108	170	Ö	170
	4	# of relevant # of partiall # of not re	y relv	2 3		
		total # evalu # not evalua		: 8 : 0		٠
	•	total # retri	ēvēd	: 8		
			on			
	ţ	total # of se total # of co total # of cy	mmands	: 11		
	Ċ	on-line conne off preparati	on time	: 0.117		
		total sēarchi				
019075	<b>2</b> 7	<del>4</del> 9	- 74	150	52	: 202
	. #	of relevant of partiall of not re	y rely	i 4 i 5 i 3		
	<u>t</u>	otal # evalu † not evalua	ated ted	. 12 . 1		
	ŧ	otal # retri	eved	: 13		
		recall precisi	on	: 0.118 : 0.750		
	t	cotal # of secotal # of co	mmands	: 10		
		on-line conne off preparati	ct time on time	. 0.189 . 0.133		
	ŧ	otal searchi				

The state of the s		# TOTAL # PREL	NREL			RETRIEVED
020015	26	43	81	150	161	311
		# of relevan # of partial # of not r	ly rely	: 0		
		total # eval # not evalu				
		total # retr				
	4. 4	recal precis	.1 sion	: 0.014		
		total # of s total # of c total # of c	nmmande	• 17		
		on-line conn off preparat	ion time	: 0.346 : 0.133		٠
		total search				
027013	35	69	46	150	58	208
		# of relevan # of partial # of not r	ly rely	: 11		
		total # eval	uated	: 19		
		# not evalu	ated	: 12		
		total # retr	iēvēd	: 31		
		rēcāl prēcis		: 0.173 : 0.947	<b>,</b>	
		total # of s				
		total # of c	_	: 14 : 2		
		on-line conn	ect time	: 0.311		
				·		
		total search	ing time	: 0.478		

QUEST-DBASE NUMBER	TOTAL RELV				TOTAL EVAL	-	OTAL NEVL	
002218	37	36	156		229		Ö	229
		# of relevantion # of partic	ally relv	· •				
		total # eva # not eva			25 0			
		total # re	trieved	:	25			
			all ision					
		total # of total # of total # of	commands	:	14			
		on-line cor off prepara	nnect time ation time	:	0.205 0.167			
		totāl sēāro			0.372			
005148	16	23	48		87		i	88
		<pre># of relevant items # of partially rely # of not relevant</pre>		:				
		total # eva # not eval		:				
		total # ret	rieved	:	6			
					0.103			
		total # of total # of total # of	commands	=	11			
		on-line cor	ktion time	:	0.16/			
		total searc	hing time					

QUEST-DBASE NUMBER		# TOTAL # PREL				
007075	70	39	40	149	336	485
		# of relevant # of partial! # of not re	ly relv	: 0		
		total # evalu # not evalua		: O		
		total # retri	leved	: 1		
	Ü	recall precisi	l Ion	: 0.000		
		total # of se total # of co total # of cy	mmands	; <del>7</del>		
		on-line conne off preparati			:	
		total searchi	ng time	: 0.435		
013015	7	36	106	149	14	163
		<pre># of relevant items # of partially relv # of not relevant</pre>		: 2 : 8 : 19		
		total # evalu # not evalua	ated ted	: 29 : 1		
		total # retri	eved	: 30		
		recall precision		0.233		
	;	total # of se	arch terms	. 6		
	· -	total # of co total # of cy	mmands cles	: 11 : 1		
:	(	on-line conne off preparati	ct time on time	0.145		
	•	total searchi	ng time	 : 0.395		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL PREL	# TOTAL ! NREL	ŧ Ť	OTAL # EVAL	TOTAL :	# TOTAL # RETRIEVE
014151	35	71	51		157	2	159
;		# of releve # of parti: # of not	ant items ally relv relevant	: :	11 19 7	•	
		total # eva	aluated luated	-	37		•
		total # re	trieved	-	39		
		rec:	all ision	- - -	0.283 0.811		
		total # of total # of total # of	search ter commands cycles	ms:	12 11 2		
		on-line con	ation time	<u>.</u>			
		total sear	ching time	:	0.340		
018015	<b>6</b> 5	38	48		150	613	763
		# of relevantian # of partian # of not	ant items ally relv relevant	- - - - - -	11 10		
		total # eva	aluated		39		
		# not eva:	luated	<u>.</u>	30		
		total # ret	trieved		69		
		preci	all ision	:	0.279 0.744		
		total # of					
		total # of	commands	:	15 2		
		on-line cor					
		off prepara	ation time	. <u>.                                   </u>	U.16/		
;		total searc	ching time	Ė	0.426		

QUEST-DBASE NUMBER						
024191	1	4	30	35	Ö	35
	#	of relevant of partial? of not re	y relv levant	i 2 i 7		
		tal # evalu not evalua				
	to	tal # retri	eved	: 10		
		rēcālļ prēcisi	ön	: 0.600		
	to	tal # of se tal # of co tal # of cy	mmands	: 13		
	öf	-line conne f preparati	on time	: 0.200		
		tal sēārchi				
028038	5	23	39	6 <del>7</del>	ö	67
	#	of relevant of partiall of not re	y relv	: 14		
	to #	tal # evalu not evalua	ated ted	: 3 <u>6</u>		
	to	tal # retri	eved	: 36		
		recall precisi	on	: 0.643 : 0.500		
	_	tal # of se	_			
	-	tal # of co tal # of cy	-			
		-line conne f preparati	on time	: 0.200		
	to	tal séarchi	ng time			

QUEST-DBASE NUMBER		# TOTAL # PREL				
030071	57	25	13	<i>9</i> 5	0	95
:		# of relevan # of partial # of not r	ly relv	: 1		
		total # eval # not evalu	uated ated	: 10		
		total # retr	ieved	: 10		
		recal precis	l ion	: 0.097 : 0.800		
		total # of setotal # of cotal # of co	nmande	4 4		
		on-line conne off preparat:	ect time ion time	: 0.283 : 0.066		
		total search:				
031061	14	15	85	114	0	114
		# of relevant # of partial: # of not re	lv relv	: 0		
		total # evalu # not evalua	iated	: 20		
		total # retri	iēved	: 20		
		recall precis	li	: 0.034 : 0.050		
		total # of se total # of co total # of co	ommands	: 11		
		on-line conne off preparati	ect time on time	: 0.448 : 0.100		
		total searchi	ng time	: 0.548		

NUMBER	RELV	# TOTAL # PREL	NREL	EVAL	NEVL	RETRIEVED
036090	62	49	39	150	57	207
		# of relevant # of partiall	: items :	13		
		# of not re	levant :	11		
		total # evalu				
		# not evalua	ted	36		
		total # retri	.eved :	73		
	i,	recall		0.234		
	-4	precisi	.on :	0.703		
		total # of se	arch terms:	13		
		total # of co				
		total # of cy				
		on-line conne	ot time :	0.341		
		off preparati		0.167		
		totál šearchi		0.508		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TOTAL # EVAL	TOTAL # NEVL	TOTAL # RETRIEVED
019075	27	49	74	150	52	202
		# of relevant # of partial! # of not re	ly relv	. 6 : 15 : 15		
		total # evalu # not evalua		: 36 : 4		
		total # retri	ieved	: 40		
		recall precisi		: 0.276 : 0.583		
		total # of se total # of co total # of cy	mmands	: 26		
		on-line conne off preparati	est time on time	: 0.272 : 0.133		
·		total searc	phing time	: 0.405		
022108	15	135	Ö	150	365	515
	i	# of relevant # of partiall # of not re	y rely	: 2 : 18 : 0		
		total # evalu # not evalua		: 20 : 83		
		total # retri	.eved	: 103		
		recall precisi	.on	: 0.133 : 1.000		
		total # of se	arch terms	<b>.</b> 22		
		total # of co	mmands	: 14		
		on-line conne off preparati	ot time on time	0.260 0.167		
		total searchi	ng time			

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TOTAL #	TOTAL NEVL	# TOTAL # RETRIEVED
032008	113	19	18	150	298	448
		# of relevant # of pastial # of not re	ly relv	: 3		
•		total # evalu # not evalua	uated ated	: 45 : 74		
		total # retr	ieved	: 119		
		recal precis	l ion	: 0.341 : 1.888		
		total # of setotal # of co	earc.) terms ommands ycles	31 31 12		
		on-line conne off preparati	ect time ion time	0.633 0.333		
		total searchi				
033008	44	57	49	150	123	273
		<pre># of relevant # of partial! # of not re</pre>	ly relv	: 0		
		total # evalu	iated	: 3		
		# not evalua	ated	2		
		totāl # retri				
			i Lon			
		total # of se				
		total # of co				
		on-line conne off preparati	ect time	. G.450		
		total searchi		·		

		# TOTAL # TOTA PREL NRE	L # TOTAL # L EVAL	TOTAL # NEVL	TOTAL # RETRIEVE
034013	10	39 10	0 149	207	356
		<pre># of relevant item # of partially rel # of not relevan</pre>	v : 12		
		total # evaluated # not evaluated			
		total # retrieved			
		recall precision	: 0.327 : 0.186		
		total # of search total # of command total # of cycles	s : 15		
		on-line connect ti off preparation ti			
		total searching ti			
035154	31	20 i	4 65	Ö	65
		# of relevant item			
		<pre># of partially rel # of not relevan</pre>	y : 5 t : 5		
		total # evaluated # not evaluated	: 16 : 8		
		total # retrieved			
		recall precision	. 0.216 . 0.688		
		total # of search total # of command total # of cycles	terms: 20 s 22 6		
		on-line connect ti off preparation ti total searching ti	me : 0.361 me : 0.200		
		total searching ti	me : 0.561		

QUEST-DBASE NUMBER		# TOTAL # PREL					
004154	60	58	33		151	ä	159
		# of relevar # of partial # of not r	lly relv	2	6 1 3		:.
		total # eval # not eval	ated	:			
		total # retr					
		recal precis	ion	-	0.059		
		total # of s total # of c total # of c					
		on-line conn off preparat	ion time	:	0.300		
	-	total search	ing time	:	0.445		
008154	Ź	5	54		<b>61</b>	Ö	<b>61</b>
	4	# of relevan # of partial # of not r	ly relv	-	0 0 8		
	- - -	total # eval: # not evalu	uated ated	- : :	8 0		
	ŧ	total # retr	ieved	-	8		
		recal precis	i ion	- - -	0.000		
	ŧ	total # of s total # of c total # of c	ommands	:	12		
	c c	on-line conn off preparat	ect time ion time	-	0.092 0.256		
	ŧ	otal search	ing time	:	0.342		

QUEST-DBASE NUMBER	TOTAL #	TOTAL # PREL	TOTAL # NREL	TOTAL # EVAL	TOTAL # NEVL	
010154	4	15	130	149	310	459
	#	of relevantial of not re	ly relv	1 0		
		not evalu	ated	: 3		
	t	otal # retr	ieved			
		recal: precis		: 0.052 : 1.000		
	ti	otal # of se otal # of co otal # of co	ommands	: 20		
		n-line conne ff preparat:				
	ŧ	otal search:	ing time	: 0.278		
011154	<b>9</b>	25	115	149	161	310
	#	of relevant of partiall of not re	lý relv	: 0		
		otal # evalu not evalua				
		otal # retra				
		recal: precisi	i Lon	: 0.029 : 0.500		
		otal # of se otal # of co otal # of cy				
	o:	n-line conne (f preparati	ion time	: 0.250		
	to	otal search:	ing time	: 0.324		

QUEST-DBASE NUMBER								TOTAL # RETRIEVEL
015154	28		86	36		150	172	<b>32</b> 2
		# of re	elevant	, items y rely	•	. <del>9</del>		
		# of	not re	levant		3		
total # eva # not eva:								
				eved				
	). 							
	`**	F	precisi	on	:	0.875		
		total #	of se	arch te	rmš:	.8		
		total #	of co	mmands	Ē	13		
		total #	of cy	cles	•	2		
		on-line	conne	ct time	ë	0.186		
		off pre	parati	on time	<b>:</b>	0.167		

total searching time : 0.353

QUEST-DBASE NUMBER	TOTAL # RELV	TOTAL # PREL	TOTAL # NREL	TOTAL # EVAL	TOTAL # NEVL	TOTAL # RETRIEVED
004154	60	58	33	151	ä	159
	# <u>0</u> # 0 #	of not re	t items ly relv elevant	: 11 : 14 : 7		
		al # evalu not evalu	ated ated	32		
	tōt	al # retr	ieved	: 33		
		recal: precis	i ion	0.212 0.781		
	tot tot	al # of se al # of co al # of co	earch term ommands ycles	5: 6 : 17 : 6		
			ect time ion time	: 0.417		
	tot	al search:	ing time	. 0.720		
008154	Ź	Ŝ	54	61	0	<b>61</b>
	# 0	f partial!	t items ly relv elevant	: 3		
			iated			
			ated 			
	tot		ieved			
		recall precisi	l ion	0.714 0.089		
			search ter			
	tot	al # of cy	ommands /cles	. 8 2		
	on-	line conne preparati	ect time ion time	. 0.156 . 0.233		
	tot	al searchi	ing time	: 0:£ 7		

QUEST-DBASE NUMBER						
010154		•				
	# (	of relevan of partial of not re	ly relv elevant			
	to: #	tal # evalu not evalu	aated	28 72		
	to	tal # retr	ieved	: 100		
		recal precis	i ion	: 0.000		
	to to	cal # of secal # of co	earch term ommands ocles	5: 7 : 15 : 5		
	of i	line conne	ion time	: 0.200		
	tot	al search	ing time	0.434		
011154	. <b>9</b>	25	115	149	161	310
	# c # c #	of relevant of partiall of not re	y relv levant	31		
	tot	al # evalu not evalua	iated	: 40 : 58		
	tot	al # retri	eved	. 98		
		recall precisi	.ōn	. 0.265 . 0.225		
	tot	al # of se al # of co al # of cy	mmands	: 5		
		line conne preparati				•
٠	tot	al searchi	ng time	: 0.420		

QUEST-DBASE NUMBER		# TOTAL # PREL				
015154	28	86	36	150	172	322
		# of relevan # of partial! # of not re	lý řelý Elevant	: 6 <u>1</u> : 30		
		total # evaluated # not evaluated		: 118		
		total # retri	leved	: 262		
			l Lon			•
		total # of se total # of co total # of cy				
		on-line conne off preparati				
		total searchi	ng time	: 0.324		

QUEST-DBASE NUMBER	TOTAL :	# TOTAL # PREL	TOTAL # NREL	TÖT∂s. ∮ EV4∂	TOTAL * NEVL	TOTAL # RETRIEVED
006006	11	5	134	350	88	2 <b>38</b>
	•	# of relevant # of partiall # of not re	y relv	: O		
	•	total # evaic # not evalua	ated ated	. O		
	•	total # retri				
		recali precisi	ion	: 0.000		
	-	total # of se total # of co total # of cy	nmands	: 41		
	. (	on-line conne off preparati	ect time on time	: 1.123 : 0.833		
	•	total searchi	ng time	: 1.956		
012013	6	21	121	148	90	238
	=	# of relevant # of partiall # of not re	y relv	<b>:</b> 9		
	•	total # evalu # not evalua				
		total # retri	-	: 82		
		recall precisi		0.4 <u>81</u> 0.295		
	ŧ	total # of se total # of co total # of cy	mmands	: 37		
		on-line conne off preparati	on time	: 0.898 : 0.250		
	-	total searchi				

QUEST-DBASE NUMBER		# TOTAL # PREL					# TOTAL # RETRIEVED
017005	36	26	88		150	377	527
		# of relevan # of partial # of not r	ly relv	2	6 9 38		
		total # eval # not evalu	ated	:	53 64		
		total # retr			-		
į		recal precis	i ion	- :	0.242 0.283		
,	Ç	total # of s total # of o total # of o	ommands	=	20		
		on-line conn off preparat		=	0.250		
		total search					
027013	35	6 <del>9</del>	46		150	58	208
		# of relevan # of partial # of not r	lý rely	2			
		total # eval			30		
		# not evalu			15		
		total # retr	ieved	-	54		
		recal precis			0.250 0.667		
		total # of s total # of c total # of c	ommands	:	11 39 7		
		on-line conn off preparat	ect time ion time	- : :	0.499 0.250		
		total search	ing time	-	0.749		

QUEST-DBASE NUMBER							TOTAL # NEVL	
029008	36		34	80		150	77	227
		# of # of	relevant partiall not re	items y relv elevant	- - - -	8 8 12		
		total # no	# evalu	ated ted	-	28 22		
		total	# retri	.eved	-	50		
	% 4		recall precisi	.on	:	0.229 0.571		
		total	# of se # of co # of cy	mmands	: 5	32		
		on-li off p	ne conne reparati	ct time on time		0.076 0.083		
		total	searchi	ng time		0.159		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TÖTÄL # EVÄL	TOTAL # NEVL	TOTAL # RETRIEVED
024191	1	4	30	35	Ō	35
		# of relevant # of partial! # of not re	ly relv	: 1		
		total # evalu # not evalua	ated ated	: 6 : 0		
		total # retri				
		recall precisi	l Lon	0.400		
		total # of se total # of co total # of cy	ommands	: 13		
		on-line conne off preparati	on time	0.267		
		total searchi		: 0.600		
026038	<b>3</b> 7	39	8	84	ō	84
		# of relevant # of partiall # of not re	y relv	: 0		
		total # evalu # not evalua				
		total # retri		<b></b>		
		recall precisi		: 0.013		
		total # of se total # of co total # of cy	mmands	: <u>5</u> 9		
		on-line conne off preparati				
		total searchi		The second secon		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL PREL	# TOTAL NREL	#	TOTAL #	TOTAL # NEVL	TOTAL # RETRIEVEC
028038	5	23	39		67	Ö	67
		# of parti	ant items ally rely relevant	:	5		
		# nor eva	aluated luated	=	U		
			trieved				
		rec prēc	all ision	:	0.321 0.818		
		total # of	search te commands cycles	:	9		
		on-line co	nnect time ation time				
		total sear	ching time		0.400		
030071	57	25	13		<b>ዏ</b> ፟፟	Ö	95
		# of relev # of parti # of not	ant items ally relv relevant	-	29 14 5		
		total # ev	algated	 - -	 48		
•			luated				
			trieved		48		
		brec 	all ision	=	0:524 0:896		
		total # of total # of		:	12		
		on-line co off prepar	nnect time ation time	- :	0.183 0.250		
		total sear	ching time		0.433		

QUEST-DBASE NUMBER		# TOTAL # PREL			NEVL.	RETRIEVED
031061	14	15	85	114	Ö	114
		# of relevan # of partial # of not re	t itēms lý rēlý elevant	: 6 : 6 : 34		
		totāl # evālu # not evālu		: 4 <u>6</u>		
		total # retr	ieved	i 46		
		recal precis	l ion	: 0.414 : 0.261		
		total # of setotal # of cotal # of co	nmmänds	: 10		:
		on-line conne off preparat:	ect time ion time	: 0.14 <u>1</u> : 0.167		
		totál search:				
036090	<b>6</b> 2	49	 39	150	57	207
		# of relevant # of partial: # of not re	ly t∉lv	: 2		
		totāl # ēvēlu # not ēvālu		: 12		
		total # retr	'eved	: 12		
·		reca! precisi	i lon	: 0.063 : 0.583		
		total # of so total # of co total # of so	अवस्य भागानीहरू	: 13		
		on-line conne	<b>១០៦ ប៉ុ</b> លាក	- 215		
		total search:	ing time	• 02 30		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TOTAL # EVAL	TOTAL NEVL	# TOTAL # RETRIEVED
001011	27	46	75	148	626	774
		<pre># of relevan # of partial # of not r</pre>	t items ly relv elevant	; 5 ; 3 ; 0		
		total # eval # not evalu	uated ated	. 8 28		
		total # retr				
			1 ion			
		total # of s total # of c total # of c	ommands	: 11		
		on-line conn off preparat	ect time ion time	: 0.301 : 0.333		
		total search	ing time	: 0.634		
005148	16	23	48	87	1	88
		# of relevan # of partial	IA LEIA	: 0		
		# of not r	and the second s	_		
		totāl # evalu # not evalu	uated ated	: 0		
		total # retr	ieved	: 1		
			l ion			
		total # of setotal # of cetotal # of ce	ommands	: 13		
		on-line conn off preparat	ect time	· 0.345		
		total search				

QUEST-DBASE NUMBER									
013015	7		36	106		149	14		163
		# of # of # of	relevant partiall not re	items y rely levant	:	3 18 39			
		total	# evalu	ated ted	Ē	60			
		total	# retri	eved	Ē	65			
			recall precisi	oñ	:	0.488 0.350			
		total total total	# of se # of so # of cy	arch term mmands cles	5 : :	6 11 3			
		on-li	ne conne	ct time on time	:	0.206			
				time					
016011	25		37	108		170	0		170
	•	# of # of # of	relevant partiall not re	items y relv levant		4 _ 4 37		•	
		total	# evalua	ated ted					
				ėvėd					
		·	recall precisio	on	:	0.129 0.178			
		total total total	# of sea # of con # of cyc	arch terms mmands cles	5 %	2 9 3			
		on-lin	ne connec reparatio	ot time on time ng time	:	0.14 <u>1</u> 0.117			
		total	searchir	ng time	;	0.258			



QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TÖTÄL # NREL	TÖTÄL # EVAL	TOTAL # NEVL	TOTAL # RETRIEVE
019075	27	49	74	150	52	202
		# of relevan # of partial # of not r	ly relv	: 12		
		total # eval # not evalu	ated	20 5		
		total # retr		25		
	% _ *2	recal precis	i ion	: 0.237 : 0.900		
		total # of s total # of o total # of o	ommands	: 8		
		on-line conn off preparat	ect time ion time	0.157 0.167		
		total search	ing time	: 0.324		
020015	26	43	81	150	161	311
		# of relevan # of partial # of not r	t itēms ly relv clēvant	i 5 i <u>11</u> i 33		
		total # eval # not evalu	atëd 	: 43		
		total # retr				
			1 ion			
•		total # of s	earch terms	5 5		
		total # of c total # of c	ommands ycles	14		
		on-line conn off preparat				
		total search	ing time	: 0.258		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TOTAL # EVAL	TOTAL # NEVL	TOTĀL # RETRIEVED
003064	36	47	68	151	272	423
	;	<pre># of relevant # of partiall # of not re</pre>	levant	i 1 2 1	·	
	;	total # evalua # not evalua	ted 	12		
		total # retri	eved	: 15		
		recall precisi	on	0.036 0.750		
		total # of sea				
	:	total # of ood total # of cyc	mmands cles	<u> </u>		
	(	on-line connec off preparation	on time	: 0.167		
		total searchin	ng time	: 0.226		
007075	70	39	40	149	335	484
	Ā	# of relevant	items	i i		
	4	<pre># of partially # of not re</pre>	y relv	: 0		
	•					
	; ₹	total # evalua # not evalua	ated Led	: 2 : 10		
		total # retrie				
		recal1	on.	. 0.009		
	- <del>-</del> -	total # of sea	arch terms	9 2		
	1	total # of con total # of cyc	imanus oles	1		
		on-line connec				
	ŧ	total searchir	ng time	: 0.180		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL		TOTAL :	₩ Ť	OTAL NEVL	# R	TOTAL # ETRIEVED
009037	18	48	84		150		495		645
		# of relevan # of partial # of not r	t items ly rely	- 1 -	2 5				
		# of not r	elevant		29 				
		total # eval # not evalu total # retr	uated ated	- - - -	37 97				
		total # retr	ieved	:	134				
		recal precis	1 ion	=======================================	0.121 0.216				
		total # of s	earch terms	5:	ŝ				
		total # of c	ommands	:	8				
		on-line conn off preparat	ect time	:	0.111				
		oli preparat	ion time	<u>:</u>	0.250				
		total search	ing lime	Ē	0.361				
018015	66	38	45		150		612		762
		# of relevan	t items	Ī	Ö				
		# of partial	ly relv	Ī	0				
		# of relevan # of partial # of not r	elevant 						
		total # eval	uated	•	Ō				
		total # eval # not evalu	ated 	: - <u>-</u> -					
		total # retr							
		recal	1	:	0.000				
		precis	ion	:	0.000				
		total # of s	earch terms	5 #	5				
		total # of c	ommands	5	5				
		on-line conn	ect time	:	0.193				
		off preparat	ion time		0.083				
		total search	ing time	2	0.276				

QUEST-DBASE NUMBER								TOTAL # RETRIEVED
021037	<b>19</b>	•	6	77		102	Ö	102
		# of re # of p	elevant artiall not re	items y relv levant	- - - -	1 0 0		
÷		total :	# evalu evalua	ated ted	-	1 0		
		total :	# retri	eved	;	1		
		į	recall precisi	on		0.040 1.000		
		total :	# of co # of cy	arch tern mmands cles	3	14 3		
		on-line	e conne eparati	ot time on time	3	0.230 0.133		
				ng time				
025001	30		26	94		150	430	580
		# of re # of pa # of	elevant artiall not re	items y relv levant	- 5 - 1	3 2 6		
		total {	t evalua evalua	ated ted	Ē	11 48		
			retri			59		
			recall orecisi			0.089 0.455		
		total #	of co	arch term mmands bles	:	6		
				ot time on time		0.094 0.117		
·	٠	total s	earchi	ng timē	:	0.211		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL :	# TOTAL # NREL	<b>;</b>	TOTAL # EVAL	TOTAL # NEVL	TOTAL # RETRIEVED
023032	29	9	51		89	0	89
		# of parti	ant items ally relv relevant	-	23 3 9		
		total # eva # not eva	aluated luated	- - -	35 0		
		total # re	trieved	3	35		
		rec: prec:	all ision	- - - -	0.684 0.743		
		total # of total # of total # of	search ter commands cycles	=	22		
		on-line co	nnect time ation time	=	0.487 0.500		
		total sear	ching time				
026038	<b>3</b> 7	39	8		84	0	84
		# of releva # of partia # of not	ant items ally relv relevant	=	0 0 3		
		total # eva # not eva	aluated luated		3		
		total # re	trieved	Ī	3		
			all ision		0.000		
•		total # of total # of total # of	commands	ms:	1 <u>5</u> 1 <u>9</u> 3	•	
			nnect time ation time	Ė	0.255 0.250		
		total sear	ching time				



		# TOTAL # PREL				
037016	78	18	54	150	69	219
		# of relevant # of partiall # of not re	y relv	: 11 : 3 : 33		
		totāl # ēvālu # not evāluā	tēd			
		total # retri				
		rēcāll precisi	ัดท	0.146		
		total # of se total # of co total # or ov	mmands	26	·	
		on-line compe off preparati	on time :	: 0.500		
		total séarchi				;
038061	79	29	42	150	595	745
	٠	# of relevant # of partiall # of not re	ý řelv :	5		
		totāl # ēvālu # not ēvālua				
		total # retri	eved :	69		
		recall precisi		0.120		
		total # of se- total # of co- total # of cy-	mmands :	16 24 3		
		on-line connection off preparation	ct time :	0.361		
		total searchi				

QUEST-DBASE NUMBER	TOTAL RELV		# TOTAL # EVAL	TOTAL # NEVL	
039015	26	38 102	166	Ö	166
		<pre># of relevant items # of partially relv # of not relevant</pre>	: 0		
		total # evaluated # not evaluated			
		total # retrieved	: 0		
	<;	recall precision	: 0.000		
		total # of search ter total # of commands total # of cycles	: 10		
		on-line connect time off preparation time	: 0.500		
		total searching time			
040016	77	40 32	149	331	480
		<pre># of relevant items # of partially relv # of not relevant</pre>	: 6		
:		total # evaluated # not evaluated	: 16		
		total # retrieved		•	
		recall precision	0.137 1.000		
,		total # of search ter total # of commands total # of cycles	32 9		
		on-line connect time off preparation time	. 0.443 . 0.250		
		total searching time	: 0.693		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL PREL	# TOTAL #	TOTAL # EVAL	TOTAL # NEVL	TOTAL # RETRIEVED
001011	27	46	75	148	626	774
		# of parti	vant items ally relv relevant	: 9		
		total # ev # not eva	aluated	: 35 : 0		
		total # re	trieved			
		prec	call cision	: 0.137 : 0.286		
		total # of	search term commands cycles	: 14		
		off prepar	onnect time ration time	. 0.208 . 0.333		
		total sear	ching time	: 0.541		
003064	36	<del>4</del> 7	<b>68</b>	151	272	423
		# of parti	ant items ally relv relevant	: U		
		total # ev	aluated	. O . 117		
			trieved			
		prec	all diston	: 0.000		
		total # of total # of total # of	search term commands cycles	ns: 7 : 17 : 1		
		on-line co off prepar	onnect time Pation time	0.536		
		total sear	ching time	: 0.869		

QUEST-DBASE NUMBER	TOTAL	# TOTAL # PREL	TOTAL # NREL	TOTAL EVAL	# TOTAL NEVL	# TOTAL # RETRIEVED
009037	18	48	84	150	495	645
		<pre># of relevant # of partial1 # of not re</pre>	y relv	: 3		
		total # evalu # not evalua	ated ted	: 30 : 54		
		total # retri	eved	<b>8</b> 4		
		recall precisi	on	: 0.045 : 0.100	•	
		total # of se total # of co total # of cy	mmands	: 13		
		on-line conne off preparati	on time	: 0.163		
		total searchi				
016011	25	37	108	170	0	170
		# of relevant # of partiall # of not re	y relv	: 17		
		total # evalu # not evalua	aceo ted	: 0		
		total # retri	-			
			oni			
		total # of se	arch terms			
		total # of co				
	•	tots: # of cy	cles	: 1		
	į į	on-line connec off preparation	ct time on time	0.191		
		totāl sēārchi				

<u>:</u>:

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TOTAL #	TOTAL # NEVL	TOTAL # RETRIEVED
021037	19	6	77	102	Ö	102
		<pre># of relevant # of partial1 # of not re</pre>	items y relv levant	. 0 . 2 . 28		
		total # evalu # not evalua	ated ted	: 30 : 0		
		total # retri	eved	: 30		
		recall precisi	n	0.080		
		total # of se total # of co total # of cy	earch terms mmands cles	11 17 3		
		on-line conne off preparati	ot time on time	: 0.416 : 0.500		
		total searchi				
025001	30	26	94	150	430	580
		# of relevant # of partiall # of not re	items y relv levant	: 0 : 0 : 3		
		total # evalu # not evalua	ated	3 . 33		
		total # retri				
		recall precisi	on	: 0.000		
		total # of se total # of co total # of cy	arch terms mmands cles	12 17 2		
1		on-line conne off preparati	on time	0.511		
		total searchi				<b>;</b>

QUEST-DBASE NUMBER	TOTAL RELV	PRE	L	NREL		EVAL		TOTAL NEVL	#	TOTAL # RETRIEVED
019075	27	4	9	74		150		52		202
		# of rel # of par # of n	tiall;	y rely levant	=	7 14 22				
		total # # not e	evalua valua	ated ted	:	43				
		total #		-		_				
		pr	ecall ecisio	חוכ	:	0.276	5 3			
		total #   total #   total #	of coi	nmands	:	11				
		on-line off prep					<u>;</u>			
		total se					<b>,</b>			
020015	26	4;	3	81		150		161		311
		# of relation	tially	relv	:	4				
		total # (	evaluat valuat	ated ced	 ;	14 25				
		total #				39				
				חומ						
		total # ( total # ( total # (	of con	nmands	;	18				
		on-line o	connec aratic	t time	:	0.227 0.167				
		total sea								

		# TOTAL # PREL				
032008	113	19	18	150	298	448
		# of relevant # of partially # of not re	y rely :	: Ö : 1 : 17		
		total # evalua # not evaluat		: 1 <u>8</u> : 0		
		total # retrie	eved :			
		rēcall precisio	on :	0.007	·	
		total # of sea total # of con total # of cyc	arch terms: nmands : cles :	9 9 9 3		
	i	on-linē connec off preparatio	on timë :	0.092		
	•	total séarchir		0.259		
033008	44	5 <i>7</i>	4 <del>9</del>	150	123	273
	ŧ	# of relevant # of partially # of not rel	rēlý : Lēvānt :	0		
		total # evalua		3		
	-	# not ēvāluāt 		4		
	1	total # retrie	eved :	7		
		recall precisio		0.029 1.000		
	ŧ	total # of sea total # of com total # of cyc	imands :	17		
		on-line connec off preparatio				
	ŧ	total searchin	ng time :	0.991		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL:	TOTAL # EVAL	TOTAL # NEVL	TOTAL # RETRIEVED
034013	10	39	100	149	207	356
		# of relevant	items	: 0	:	
		<pre># of partiall # of not re</pre>	y relv levant	: 4 5		
		total # evalua # not evalua	ated	: 9 : a		
		total # retrie	eved	: 10		
	- 및 	recal1		. 0.081		
		precisio	on	: 0:444		
		total # of sea	arch terms	<u>.</u> 6		
		total # of cor	mmands	15		
		total # of cyc				
		on-line connec	ct time	. 0.333		
		on-line connection off preparation	on time	. 0.333		
		total searchin				
035154	31	20	14	65	0	65
		<pre># of relevant # of partially # of not rel</pre>	items	1 1		
		# of partially	/ relv			
		" U1 NOU 161				
		total # evalua	ated	1		
		# not evaluat	ted :	. 0		
		total # retrie	ëvëd :	: 1		
			:	. 0 810	•	
		Precaii	on :	1.000		
		•				
		total # of sea				
		total # of com total # of cyc	imanus : Cles	1		
		on-line connec				
		off preparation	on time :	. 0.083		
		total searchir	ng time	0.163		

QUEST-DBASE NUMBER	TOTAL	# TOTAL # PREL	TOTAL # NREL	TOTAL # EVAL	TOTAL # NEVL	TOTAL # RETRIEVED
001011	27	46	75	148	626	774
		# of relevan # of partial # of not re	t items ly relv elevant	: 11 : 30 : 41		
		total # evalu	uated ated	82 443		
		total # retr	ieved	: 525		
		recal precis	ion	. 0.562 . 0.500	•	•
		total # of setotal # of of total # of of	earch terms ommands yçles	12 19 5		
		on-line conno	ect time ion time	: 0.338 : 0.250		
		total search:	ing time	: 0.588		
003034	36	47	<b>68</b>	151	272	423
	:	# of relevant # of partial # of not re	t items ly relv elevant	i 13 i 29 i 34		
		total # evalue # not evalue	uated			
		total # retr	ieved			
		recal precis	1 ion	: 0.50 <u>6</u> : 0.553		
		total # of sectotal # of of	ommands ycles	: 13 : 4		
		on-line conne	ect time ion time	: 0.165 : 0.250		
		total search:	ing time	: 0.415		

QUEST-DBASE NUMBER	RELV	PRE	L	NREL		EVAL	NEVL	
009037	18	4	8	84		150	495	645
		# of rel # of par # of n	evant tially ot re	items / relv levant	: :	1 3 2		
		total # mot e	evalua Valua	ated ced	= =	6 52		•
		total #						
	•			วิทิ				
		total # total # total #	of sea of cor of cy	arch ter mands bles	mā i i	. <u>8</u> 13 4		
		on-line off prep	connec aratio	ot time on time	3 8	0.157 9.200		
		total se						
016011	25	3	7	108		170	Ö	170
		# of rel # of par # of n	evant tially ot re	items / relv levant	:	3 4 20		
		total #	evalua		=			
		total #	retri	eved	:	27		
			ecall ecisio	ρ'n	:	0.113 0.259		
		total #   total #   total #	of sea of com	arch ter mands cles	MS:	<del>4</del> <del>7</del> <del>3</del>		
		on-line off prep	connec aratic	ot time on time	:	0.097 0.250		
		total se		time		0.347		

QUEST-DBASE NUMBER	TOTAL	# TOTAL # PREL	TOTAL # NREL	TOTAL #	TOTAL #	TOTAL # RETRIEVED
021037	19	6	77	102	Ö	102
		# of relevant # of partial: # of not re	ly rel∀	1 1		
		total # evalu # not evalua	lated ated	: 0		
		total # retr	_			
			i Lon	: 0.040 : 0.167		
		total # of set total # of co total # of co	abriamo	<b>:</b> 21		
		on-line conne off preparat:				
		total search:				
025001	30	Ž <b>6</b>	94	150	430	580
		# of relevant # of partial # of not re	ly relv Elevant	: 0		
		total # evalu				
		total # retr	ieved	· 7		
		recal precis	) ion	: 0.017 : 1.000		
		total # of so total # of co total # of co	ommands	: 12		
		on-line conno	ect time ion time	: 0.175 : 0.333		
		total search:	ing time	: 0.508		

j

NUMBER	RELV		NREL		EVAL	NEVL	
024191	<b>1</b>	4	30		35	Ō	35
		# of releva # of partia # of not	ally relv	3	1		
	;	total # eva # not eval		_	11 0		
		total # ret	trieved	1	11		
		reci preci	all ision	_ : :	0.200 0.090		
		total # of total # of total # of	search ter commands cycles	m 5 2	4 12 3		
		on-line cor off prepara	ation time	:	0.250		
		total searc	ching time	 :	0.584	:	
026038	37	39	Ä		84	Ö	84
		# of releva # of partia # of not	ally relv	2	8 19 0		
		total # eva # not eval	luated uated	- - -	27 0		
		total # ret	rieved		27		
		reca preci	ii sion	-	0.355 1.000		
		total # of total # of total # of	commands cycles	- 3 -	13 3		
		on-line con off prepara	nect time tion time	- - -	0.218 0.417		
		total searc	ching time		0.635		

QUEST-DBASE NUMBER				EVAL	TOTAL #	TOTAL #
028038	5	23	39	67	Ö	67
		# of partia	int items illy rely relevant	: 1		
		total # eva # not eval		: 3 : 0		
		total # ret		s 3		
			all sion	: 0.035 : 0.333		
		total # of total # of	search terms commands cycles	. 8 . 1		
		on-line con off prepara	nect time ition time	: 0.108 : 0.250		
			hing time			
030071	57	۷ä	13	<b>7</b> 5	Ö	95
	<i>:</i>	# of partia	int items illý rely relevant	: 14		
		total # eva		: 56		
		# not eval total # ret		: 0 : 56		
				: 0.622 : 0.911		
		total # of	search terms commands cycles	: 11		
		on-line con off prepara	nect time Stion time	: 0.183 : 0.333		
		total searc	ching time	: 0.516		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TOTAL #	TOTAL # NEVL	TOTAL # RETRIEVED
031061	14	15	85	<b>114</b>	Ö	114
	;	# of relevant # of partiall # of not re	items y relv elevant	10 12 14 14	\$	
		total # evalu # not evalua	ted	: 63 : 0		
		total # retri	reved	: 63		
	£ <sub>1</sub> ,	recall precisi	Lon	0.759 0.349		
		total # of se total # of co total # of cy	earch terms mmands /oles	28 32 6		
:		on-line conne	ect time on time	1.124	;	
		total searchi	ing time	: 1.874		
036090	62	49	<b>3</b> 9	150	57	207
		# of relevant	items	20		
~		# of not re	ly relv elevant	17		
		total # evalu # not evalua	ated ated	: 50 : 12		
	•	total # retri	eved	: 62		
		recali precisi	i ion	: 0.333 : 0.740		
		total # of se total # of co total # of cy	ommands 701es	23		
		on-line conne	ion time	. 0.583		
		total searchi	ing time	1.180		

QUEST-DBASE NUMBER	RELV	PREL	NREL	EVAL	NEVL	RETRIEVED
004154	60	58	33	151	8	159
	# 01	[ partial]	t items ly relv elevant	: 8		
			iated ated			
	tota	al # retri	ieved	1 42		
		recall precisi	lon	: 0.305 : 0.878		
·	tota tota	al # of se al # of oc al # of cy	earch_term ommands /cles	51 7 1 18 1 6		
	off	preparati	ect time on time	: 0.167	<i>:</i>	
			ng time			
008154	2	Š	<b>5</b> 4	61	Ö	61
	# 01	partiall partial	items y relv elevant	₹ 3 <b>:</b> 34		
7	toca # r	al # evalu not evalua	iated ited	39 ·		
	tota		eved	39		
		recall precisi	: .on	: 0.714 : 0.128		
	tota	il # of co	arch terms mmands cles	: 9		
			ct time on time	: 0.117		
	tota	l searchi	ng tyme			

QUEST-DBASE NUMBER	TOTAL RELV	# T6	PREL	NREL		EVAL	NEVL	KEIKTEVEL
010154	4		15	130		149	310	459
		# of p	not re	items y relv levant	2			
		total # not	# evalu	iated sted	1 1			
	•			Leved		19		
	·		recall precisi	l Lon	1	0.105 0.400		
		total	# of Co	earch ter ommands voles	Ī	38	,	
		off pr	reparati	ect time ion time	:	3.525 0.167		
				ing time		0.692		
011154	9		25	115		· · · · · · · · · · · · · · · · · · ·	161	31 <u>0</u>
		# of p	partial) not re	t items Jy relv elevant	:	2 6 15		
		total	# Evalu	iated ated	•	23 22		
		total	# retr	ieved .		45		
			recal: precis:	l ion	:	0.235 0.348		
		total total total	# of so	earch ter ommands ycles	ms:	4 9 1		
		off p	reparat:	ect time ion time	: 	0.083		
		total	season:	ing time	2	0.154		

QUEST-DBASE NUMBER				TOTAL NREL					TOTAL # RETRIEVEL
015154	28		86	36		150		<b>172</b>	322
				t items		14 25			
				elevant		5			
				uated		44			
		# nc	ot evalu	lated 	:	63			
		total	# retr	ieved		107			
	<i>:</i>		recal		_	0.342			
			precis	sion	1	0.886	)		
				earch to		20			
		total	l#ofo	commands		19			
		total	l # of c	ycles	1	1			
•				ect time					:
		off p	oreparat	ion time		0.033	;		•
		total	search	ing time	2	0.211			

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TOTAL #	TOTAL # NEVL	TOTAL # RETRIEVED
024191	i	4	30	35	Ö	35
		# of relevant # of partial! # of not re	t items ly relv elevant	; O		
		total # evalu # not evalu	ated	: 0		
		total # retri	ieved			
		recali precis	i ion	: 0.000		
		total # of set total # of oc total # of oc	earch terms ommands ycles	5		
		on-line conne off preparat:	ect time ion time	0.050		
		total search:				
026038	37	<b>3</b> 9	8		Ö	84
	•	# of relevant # of partial: # of not re	t items ly relv elevant	9 2 0		
		total # evalu # not evalua	ated	11		
		total # retr		; 11		
	·	recal: precis	i ion	: 0.145 : 1.000		
		total # of se total # of oc total # of cy	ommands	<u>:</u> 4		
		on-line conne	ect time ion time	: 0.0036		
		total searre	ching time	: 0.369	•	

## Brander to. 025

QUEST-DBASE NUMBER	TOTAL RELV	# TOYAL :	**************************************	TOTAL #	TOTAL # NEVL	
027013	35	69	46	150	58	208
		# of relevant # of partial) # of not re	y relv Llevant .	22 39 32		
	,	total # evalu # not evalua	ted	93 34		
		total # retri				
	4	recall precisi	.on	: 0.587 : 0.656		
		total # of se total # of co total # of cy	abriamin	: 11		
	•	on-line conne off preparati	on time	: 0.133 : 0.083		
		total searchi		: 0.216		
030071	<b>57</b>	<b>25</b>	13	<b>7</b> 5	Ö	95
		# of relevant # of partiall # of not re	y relv	: 2 : 0		
		total # evalu # not evalua		: 2		
		total # retri	eved	: 2		
		recall precisi	l løn	: 0.024 : 1.000		
		total # of se total # of co total # of cy				
		on-line conna off preparati	on time	: 0.250		
		total searchi	ng time	. 0.468		

QUEST-DBASE NUMBER	TOTAL	₩	TOTAL #	TOTAL NREL	#	TOTAL #	TOTAL # NEVL	TOTAL RETRIEV
031061	14		15	85		114	Ö	114
		# of # of # o	relevan partial f not r	nt items ly relv elevant		5 1 4 1 18		
		# n	1 # eval	ated		. 0		•
		tota	1 # retr	ieved	•	27		
	1 2		recal precis	i ion	1	0.310		
		tota tota tota	1 # of c	earch to commands ycles	erms	3 7 2		
•	•	of f	ine conn preparat	ion time				
			1 search		2 1	0.300		
<b>03</b> 6090	62		4°	39		150	57	207
		# 0	relevan partial f not r	elevant	1	12		
		tota	1 # eval	uated	1	56		
			ot evalu					
		COCA		l ion				
			precis	ion	:	<b>0.786</b>		
		tota tota tota	1 # of s 1 # of o 1 # of o	earch te ommands ycles	erms :	8 9 1		
;		of t	ine conn preparat	ion time		0.250		
		tota	: search	ing time		0.331		

	RELV	PREL	NREL	EVAL	TOTAL # NEVL	TOTAL # RETRIEVED
002218	37	36	156	229	B	229
		<pre># of relevant # of partial! # of not re</pre>	items y relv elevant	: 16 : 8 : 61		
		total # evalu # not evalua	ated ated	<b>. 8</b> 5		
		total # booked	eved	85		
		panelia i	ōn	: 0.329 : 0.282		
		total # of se total # of oc total # of cy	earch terms ommands yoles	3 3 1		
		on-line conne off preparat:	ion time	0.065 0.167		
		total search:				
005148	16	23	48	<b>87</b>	i	88
		# of relevant		<u>.</u> 1		
	•	<pre># of partial: # of not re</pre>	ly relv elevant	. 3		
		total # evaluation not evaluate		. 0		
		total # retr	ieved			
		_recal: precis	i ion	: 0.025 : 0.250		
		total # of se total # of or total # of or	ommands	: 17		
		on-line conno	ect time ion time	: 0.500		
		total search				

QUEST-DBASE NUMBER	TOTAL RELV	PREL	TOTAL # NREL	TOTAL # EVAL	TOTAL # NEVL	
007075	70	<b>39</b>	40	149	236	485
		# of relevan # of partial # of not r		i 3 : 1 : 1		
		total # eval # not evalu	iated	8 5 : 13	•	
		total # retr		: 18		
		recal precis	l ion	: 0.036 : 0.800		
		total # of total # of c	ommands			
		on-line conn off preparat	ion time	: 0.500		
		total sēārch				,
013015	7		106	149	14	163
		# of relevan # of partial # of not r	lý řelý	: 4 : 14 : 37		
:		total # eval # not evalu		: 55 : 7		
		total # retr	ieved	: 62		
			1 ion	: 0.419 : 0.327		
		total # of s total # of c total # of c	อดกลานร	: 11		
		on-line conn	ion time	: D.333		
		total search				
		38	31			<u></u>
ERIC Printed Printed by EEC						

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TOTAL #	TOTAL # NEVL	TOTAL # RETRIEVE
014151	35	71	51	157	2	159
		# of relevan # of partial # of not i	nt items lly relv relevant			
		total # eval # not eval	lated	: 33 : 0		
		total # reti	rieved			
		recal precis	li sion	: 0.009 : 0.030		-
		total # of s				
		total # of c	commands cycles	: 11 : 2		
		on-line cont off preparat	nect time tion time	: 0.159 : 0.250		
		total search				
ជា 8015	66	38	46	150	613	763
		# of relevan # of partial # of not n	lly rely relevant	: 0		
		total # eval # not eval				
		total # retr	rieved	: 1		
		recal precis	i sion	: 0.000 : 0.000		
		total # of s total # of c total # of c	search terms commands cycles	14 14 2		
:		on-line conf off preparat	cion time	: 0.250		
		total search	ning time	: 0.536		

QUEST-DBASE NUMBER	TOTAL #	TOTAL # PREL	TOTAL #	TOTAL #	TOTAL #	
006006	11	5	134	150	88	238
	# 0	of relevant of partial of not re	lý relý	1 1		
•		al # evalu	uated	: 68		
		not evalu		1 47		
	tol	al # retr	ievad			
		(Ppal)	i	: 0.062		
		715		: D.014		
	tot	al # of st	earch term	is: 11		
	tot	al # of c	ommands	: 15		
	töt	al # of c	ycles	: 2		
	ofi	line conn preparat	ion time	0.184		
		cal search:		i 0.267		
012013	6	<b>2</b> 1	121	148	90	238
		of relevan	t items	į į		
		of partial		į 4		
	#	of not re	elevant	: 7		
	+	al # eval	uated	: 12		•
		not evalua		: 7		
	to	al # retr	ieved	: 19		
		recal precis		l joan L		
	to	al # of cal # of o	ommands	14 : 14 : 2		
	on- of:	line conn préparat	ect time ion time	: 0.150		
	tol	al search	ing time	: 0.483	•	

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL #	TOTAL # EVAL	TOTAL # NEVL	TOTAL M
017005	36	26	88	150	377	527
		# of relevant # of partial: # of not re	t items ly relv elevant	3 4 1 2 1 18		
		total # evalu # not evalua	sted	24 1. 135		
		total # retri	ieved	: 159		
	5. ★	recal:	t ton	0.096		
		total # of se total # of co total # of cy				
		on-line conne off preparati	ion time	0.286		
		total search:		: 0.453		
022108	15	135	Ö .	150	<b>3</b> 65	51 <b>5</b>
	·	<pre># of relevant # of partial: # of not re</pre>	t items ly relv elevant	: 6 : 60 : 0		·
		total # evalu # not evalua	ated ated	66		
		total # retri		: 134		
		recali precis	l ion	: 0.448 : 1.000		
		total # of se total # of co total # of cy				
		on-line conne off preparati	ect time on time	: 0.213 : 0.250		•
		total search	ng time	: D.463		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TÖTÄL # NREL	TOTAL # EVAL	TOTAL # NEVL	TOTAL #
027013	35	<b>6</b> 9	45	150	58	208
		# of ralevan # of partial # of not r	ly relv	12		
		total # eval # not evalu	ated	31 7		
		total # retr		: 38		
		recal precis	i ion	0.192 0.645		·
		total # of setotal # of cotal # of cotal	ommands ycl <b>e</b> s	i 11 i 1		
	÷	on-line conno		: 0.157 : 0.083		
		total search:	ing time	: 0.240		
029008	36	34	80	150	77	227
		# of relevant # of partial # of not re	t items ly relv elevant	: 1 <u>5</u> : 13 : 50		
		total # evalu # not evalua	uated ated	. 78		
		total # retr		: 101		
		recal: precis	l ion	: 0.400 : 0.359		
		total # of setotal # of co	ommands ycles	19 7		
		on-line conne off preparati	ect time ion time	: 0.161 : 0.250		
		total search:				

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL PREL	. # TOTA	L #	TOTAL	#	TOTAL *	RETRIEVED
004154	60						8	159
		# of rele # of part # of no	ially rel	<b>V</b> :	: 0	•		
		total # e # not ev	valuated aluated		9			
		total # r		;	10			
		pre re	call cision	1	0.042 0.556	:		
		total # o						
		total # o	of cycles	15	3			
•		on-line c	onnect ti ration ti	me me	0.148	i I		
		total sea	rching ti	.ne i	0.398	•		
008154	2	5	5	4	<b>6</b> 1		0	61
		# of rele # of part	vant item	is l	. 0			
	•	# of part # of no	ially rel t relevar	<b>t</b> :	3			
		total # e # not ev	valuated aluated		3			
		total # r			3			
		pre	call cision		0.000	i !		
		total # o total # o total # o	f search f command f cycles	terms:	4 5 1			
		on-line coff prepa total sea	onnect ti	ne ne	0.113	; 		
		total sea	rching ti	ne i	0.363			

QUEST-DBASE NUMBER	TOTAL #	TOTAL #	TOTAL # NREL	TOTAL #	TOTAL # NEVL	TOTAL #
010154	4	15	130	149	310	459
	#	of relevant of partial of not re	ly relv	: 8		
	t #	otal # evalu not evalua	lated ated	i 4 i 18		٠
	ŧ	otal # retr	ieved	: 22		
	·	recal: precis	l ion	: 0.000		
	ŧ	otal # of so otal # of co otal # of cy	ommands	: 11		
	0	n-line conne ff preparati	ect time ion time	. 0.139 . 0.250		
		otal search:				
011154	9	25	115	149	161	310
·	##	of relevant of partial! of not re	items ly relv	2 6		
	_					
	<b>€</b>	not evalu	iated ited	27 27		
	_	otał # retri				
		recall precisi	on	: 0.235 : 0.296		
	t	otal # of se otal # of co otal # of cy	mmands	: 12		
	<u>o</u> :	n-line conne ff preparati	ct time on time	0.263 0.333		
		otal searchi				



QUEST-DBASE NUMBER				TOTAL			TOTAL I	
015154	28		86	36		150	172	322
		# of re # of pa	elevant artiall not re	items y relv elevant	- 2 2 3	22 41 12		
				ated ted				
		total	# retri	eved	1	180		
			recall precisi	on	- - - -	0.553 0.840		
		total 4	of co	arch te mmands cles	3	_		
				ot time				

total searching time : 0.344



QUEST-DBASE NUMBER	TOTAL RELV		OTAL # PREL	TOTAL #		TOTAL EVAL		TOTAL # NEVL	TOTAL RETRIEV
012013	6		21	121		148		90	238
•		# of	relevan	t items	ž	Ō			
		# of	partial:	lÿ rely	ž	4			
		# of		elevant		5			
		total		uated		_			
		# no	t evalu	ated		4			
			# retr	ieved		13			
			recal	<u>.</u>	ż	0.148			
			precis:	ion		0.444			
		total	# 01 6	earch ter	mė i	4			
				ommands					
		total	# of cy	yoles	Ī	2			
		2.5	_			= :=:			
		on-li	ne conne	ect time ion time	1	0.151			
							•		
		total	séarch:	ing time	:	0.734			
032008	113		1 <b>.</b> 9	18		150		298	448
		# =#		t items	_	34			
		# Of	reievani	ly rely	•	<u> </u>			
		# of	not re	elevant	:	Ö			
			.# ēvāli			_3 <u>8</u> 112			
		# 110	t evālud 			112			
		total	# retri	leved	ŧ	150			
			recall	-	-	0.288			
			precisi			1.000			
					_				
				earch term		= -			
		total	# of oc	ommands	8	24			
		total	# of cy	cles	:	10			
		nn=1 i	ne compe	ect time	ģ	0.744			
		off o	reparati	on time	Ē	0.667			
				ng time					
		total	searchi	ng time	:	1.411			



QUEST-DBASE NUMBER	TOTAL			TOTAL NREL	#		TOTAL #	
033008	44		57	. <b>49</b>		150	123	273
		# of # of # of	relevant partiall not re	t items ly relv elevant	- 2 2 3	1 0 0		
•		# nc	# evalu	ated	<u> </u>	1 1		
		total	# retri	eved	<u>-</u>	2		
	•.		recall precisi	ion	= = = :	0.009		
		total total total	# of se # of co # of cy	earch tei mmands cles	i ams	3 8 2		
		on-li off p	ne conne reparati	ot time	Ē	0.192 0.417		
			searchi		;	0.609		
034013	10		39	100		149	207	356
	•	# of # of # of	relevant partiall not re	items y relv levant	- - - -			
			# evalu t evalua		- - - -	127		
		total	# retri			21		
			recall precisi	ōn	<u> </u>	0.286 0.667		
		total total total	# of se # of co # of cy	arch_ter mmands cles	ms:	5 5 2		
		off p	ne conne reparati	on time	<u>;</u>	0.417		
•		tota1	searchi	ng time	3	0.486		

QUEST-DBASE TOTAL NUMBER RELV	# TOTAL # TOTAL # PREL NREL	TOTAL # EVAL		TOTAL # RETRIEVED
035154 31	20 14	65	6	<b>6</b> 5
	<pre># of relevant items # of partially relv # of not relevant</pre>	12 14 16		
	total # evaluated # not evaluated			
	total # retrieved	22		
÷	repal1	: D:314		
Ü		: 0.727		
	total # of search term	ns: 10		
	total # of commands			
	total # of cycles			
	on-line connect time	0.219		
	off preparation time	: 0.250		

total searching time : 0.469

QUEST-DBASE NUMBER	TOTAL #		TOTAL # NREL	TÖTÄL # EVÄL	TOTAL # NEVL	
023032	29	9	51	89	O	89
•		of relevant of partiall of not re	y rely	i 1 i 1 i 4		
	t	total # evalu not evalua		i 6		
	ŧ	otal # retri	.eved	i 6		
		recall precisi		0.052		
	ŧ	cotal # of se cotal # of oc cotal # of oy	mmands	12		
	c	on-line conne off preparati	on time	0.147		
	ŧ	otal searchi	ng time	: 0.180		
037016	<b>7</b> 8	18	<u>.</u> 54	150	6 <del>9</del>	219
	Ī	of relevant of partiall of not re	y relv	: 0		
	- - -	total # evalu + not evalua		. <u>5</u>		
	<u>.</u>	total # retri		<u>. 5</u>		
		recall precisi		: 0.031 : 0.600		
	t	total # of se total # of co total # of cy	ommands	: 3 <u>9</u>		•
	Ċ	on-line conne off preparati	ot time on time	: 0.869		
		total searchi				

QUEST-DBASE NUMBER		# TOTAL # PREL		TOTAL # EVAL		TOTAL # RETRIEVE
038061	79	29	42	150	<b>5</b> 95	745
		# of relevant # of partiall # of not re	y rely	i 9		
		total # evalu # not evalua		: 240		
		total # retri	_			
		recall precisi		: 0.139 : 0.441		
		total # of se total # of co total # of cy	mmands	: 20		
		on-line conne off preparati	on time	: D.417		
		total searchi				
039015	26	38	102	166	Ö	166
		# of relevant # of partiall # of not re	y rely	1 <u>4</u> 1 3 1 7		
		total # evalu # not evalua		: 1 <u>4</u> : 0		
		total # retri	eved	: 14		,
		recall precisi		: 0.109 : 0.500		
	•	total # of se total # of co total # of cy	mmands	: 1 <u>2</u> : 1 <u>3</u> : 3		
	į (	on-line connec off preparatio	ot time	: 0.291 : 0.583		
	1	total searchi	ng time	0.874		

QUEST-DBASE NUMBER		# TOTAL PREL						TOTAL # RETRIEVED
040016	77	40	ì	32		149	331	480
		# of rele # of part			- -	2 4		
		# of no	t rele	vant				•
		total # e	valuat	ed	 <u>!</u>	3 <u>8</u>		
		# not ev	aluate	ed		4		
		total # r	etriev	ed	•	42		
		re	oali		-	0.051	•	
			oisior			0.158		
		total # o					•	
		total # o	f comm	ands	:	13		
		total # o	f cycl	<b>e</b> s	2	3		
		on-line o	onnect	time	1	0.293		
		off prepa	ration	time		0.500		
		total sea	rching	time	3	0.793		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL	<b>+</b>	TOTAL NREL	#	TOTAL # EVAL	TOTAL #	TOTAL # RETRIEVED
020015	26	4	3	81		150	161	- <b>3</b> 11
		# of relation	tially ot rel	y rely levant	8	2 6		
		total # (	evalua Valuat	ated Led	<u> </u>	10		
		total # i	retrie	eved		18		
				jn				
		total # c total # c total # c	of con	mands	Ī	10		
		on-line o			:	0.133		·
•		total sea			<u> </u>	0.216		
022108	15	139	5	Ō		150	365	515
	4	# of rele # of part # of no		items rely evant				
		total # e	valua	ted	*	-		
		total # i	etrie	ved	i	14		
			call cisio			0.040		
		total # c total # c total # c	f com	mands		9		
		on-line c	ratio	n time	ž	0.083		•
		total sea	rchin	g time	:	0.257		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL #	TOTAL #	TOTAL #	_TOTAL #
032008	113	19	18	150	298	448
		# of relevant # of partial! # of not re	ly relv elevant	2 0	;	
		total # evalu # not evalua	iated ated	1 <u>60</u> 1 119		
		total # retri	-	: 179		
	N.	recall precisi	l lon	: 0.455 : 1.000		
		total # of setotal # of co	ommands	i 6 i 7 i 3		
		on-line conne	on time	1 0.083		
		total searchi	_			
033008	<b>4</b> 4	57	<u>49</u>	150	123	273
		<pre># of relevant # of partiall # of not re</pre>	y relv	: 15 : 26 : 6		
		total # evalu	ated			
		# not evalua		38		
		total # retri	eved	<b>:</b> 85		•
		recall Precisi		0.406 0.872		
		total # of se total # of co total # of cy	mmands :	6 13 4		
		on-line conne off preparati	on time	0.083		
		total searchi				

QUEST-DBASE NUMBER	TOTAL RELV		. NR	EL	TOTAL #	NEVL	
034013	10	35		00	149	207	356
·		# of rele # of part # of no	iāllý rē	lÿ i	<u>1</u>		
			valuated /aluated	8	1 0		
		total # r			Ī		
	%. **		oall oision		0.020 1.000		
		total # c total # c total # c	of comman	ds :	1 <u>6</u> 1 <u>2</u> 5		
		on-line o	aration t	ime :	0.211		
		total sea	rohing t	_	0.294		
035154	31	20		1 <b>4</b>	<b>6</b> 5	Ö	<b>6</b> 5
		# of rele # of part # of no		lÿ i	1 <u>9</u> 1 <u>0</u> 3		
		total # e	valuated /aluated		2 <u>2</u> 0		
		total # i	retrieved	:	22		
			oall oision		0.373 0.864		
		total # c total # c total # c	f comman	ds :	15	٠	
		on-line o	onnect t	ime :	0.184	ı	
		total sea		_			

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL			NEVL	
002218	37		156	229	Ö	229
		# of relevant # of partiall # of not re	y rely	: <u>1</u> : 17		
		total # evalu # not evalua	ated ted	: 1 <u>9</u>		
·		total # retri	-			
		recall precisi	on	0.027 0.105	:	
		total # of se total # of co total # of cy	mmands	23		
		on-line conne off preparati	ct time on time	: 0.231 : 0.133		
		totāl sēārchi	ng time	: 0.364		
003064	36	47	<u>68</u>	151	272	423
		# of relevant # of partiall # of not re	ý řelý	. <u>0</u> 2 0		
		totāl # evalu		<u>-</u> 1 2 1 3		
		# not evalua				
		total # rētri 		: 5 		
		recall precisi		1.000		
		total # of se total # of oo total # of cy	mmands	: 11 : 16 : 4		
		on-line conne off preparati		0.167		
		total searchi	ng time	0.267		

QUEST-DBASE NUMBER	RELV	1	PREL	NREL		EVĀL	NEVL	RETRIEVE
009037	18		48	84		150	495	645
		# of   # of   # of	relevant partiall not re	items ÿ relÿ elevant	:	1 5 0		
		total # no	# evaluat evalua	ated ited	3 1	_6 26		
		total	# retri	.eved	:	32		
				.on				
				arch ter mmands cles				
		off pi	reparati	ot time	Ï	0.066		
		total	sēārchi	ng time	:	0.209		
. 014151	35			51		157	2	159
		# of	not re	items y rely levant	Ì	14		
		total	# evalu	ated ted	:			
		total	# retri		Ī	89		
			recall precisi			0.698 0.841		
		total total total	# of se # of oo # of oy	arch ter mmands oles	rms i i	1 <u>1</u> 1 <u>0</u> 4		
		on-lir off pi	ne conne reparati	ot time on time	1 1	0.138 0.066		
		total	searchi	ng time	3	0.204		<u>:</u>

QUEST-DBASE NUMBER	TOTAL #	TOTAL #	TOTAL #		OTAL # EVAL	TOTAL #	TOTAL # RETRIEVED
021037	19	6	77		102	Ō	102
	#	of relevant of partiall of not re	y relv levant	- - - -			
		tal # evalu not evalua	ated ted	:	45		
	to	total # retrieved					
		recall precisi			0.560 0.311		
•	tc	tal # of se tal # of co tal # of cy	mmands	2	20		
	of	-line conne f preparati	on time	2	0.066	•	
		otal searchi					
025001	30	<b>2</b> 6	94		150	430	580
		of relevant					
	*	of partiall of not re	y rely levant	3 -	0		
		tal # evalu not evalua		- - - - -	 0 1		
	to	tal # retri	eved	•	1		
		recall precisi	on	-	0.000 0.000		
	to	tal # of se	arch terms	5 <b>:</b>	16 15		
		tal # of co tal # of cy					
	σf	on-line con f preparati	nect time on time	<b>3</b>	0.224 0.083		
		tal searchi				•	

QUEST-DBASE NUMBER	TOTAL #	TOTAL #	TOTAL # NREL	TOTAL # EVAL	TOTAL #	TOTAL # RETRIEVED
023032	29	9	51	<b>8</b> 9	Ö	<b>8</b> 9
	# 6	of relevant of partial of not re	lv reiv	· 9		
	tot	al # evalu not evalua	ated ated	: 24 : 0		
		al # retr				
		recall precisi	l ion	: 0.474 : 0.750		
	tot	al # of se al # of oc al # of o	ommands	: 11		
	on- of f	line conne preparati				
	tot	al searchi		: 0.266		
028038	5	23	39	67	0	67
	# c	f relevant f partiall of not re	y relv levant	i 1 i 1 i 12		
	tot	al # evalu	iated	i 1 <u>4</u>		
		al # retri				
		recall precisi	กา	: 0.071 : 0.143		
	tot tot	al # of se al # of co al # of cy	mmands cles	3 <u>1</u>		
	on- off	line conne preparati	ot time on time	: 0.212 : 0.083		
	tot	al searchi	ng time	: 0.295		



QUEST-DBASE NUMBER	RELV	PREL	NREL	EVAL	NEVL	· <del></del>
037016	78		54	150	69	219
		# of relevant	y rely	1		
		total # evalu # not evalua	ted	: 2		
		total # retri	.eved	: 25		
	4 •1	recall precisi	.on	: 0.177 : 0.739		
		total # of se				
		total # of co	oles	: 4		
		on-line conne off preparati	.UII CIME	. 0.10/		
	•	total searchi			•	
038061	79	29	42	150	595	74 <b>5</b>
	•	# of relevant	. items	. 8		
		# of partiall	y rely	: 1		
		# of not re		: 4		
		total # evalu		: 13		
		# not evalua	\ted 	: 32		
		total # retri	ëved	: 45		
		recall precisi		: 0.083 : 0.692		
		total # of se				
		total # of co				
		on-line conne				
		totāl searchi	ng time	: 0.386		

QUEST-DBASE NUMBER		TOTAL #				TOTAL #	TOTAL # RETRIEVED
039015	26	38	102	16	6	Ö	166
	# (	of relevant of partial! of not re	ly relv elevant	: 5			
	, <u>to</u>	tal # evalu not evalua	iated ated	: 12 : 0	_		
	to	tal # retri	eved	: 12			
	: «.	recall precisi	l ion	1 0.1	09 83		
	to	tal # of se tal # of oc tal # of cy	earch term ommands cles	5: 7 : 17 : 4			
	on- of	line oonne preparati	ect time on time	: 0.1 : 0.8	53 53 -		
	to	tal searchi	ng time	: 0.2	56		
040016	77	40	32	149	7	331	480 <sup>'</sup>
	# c # c #	of relevant of partiall of not re	items y relv levant	: 6 : 2 : 0			
		tal # evalu not evalua		. 8 . 7			
		al # retri			_		
	τοι				- =		
		recali precisi	on	: 1.80	58 30		
	tot	al # of se	arch terms	10			
	tot	al # of oo al # of oy	mmanos Oles	: 32			
	on- of f	line conne preparati	on time	1 0.25	0		
		al searchi			-		

QUEST-DBASE NUMBER	TOTAL #	TOTAL # PREL	TOTAL #	TOTAL #	TOTAL #	TOTAL #
023032	29	9	51	89	Ō	89
	# # #	of relevant of partially of not re	items / relv levant	i 3 i 4 i 28		
	t #	otal # evaluat	ated ced	35 0		
	t	otal # retrie	eved	35		
		recall precisio	n n	0.184	٠	
		otal # of sea otal # of con otal # of cyc				
	0	n-line connec ff preparatio	t time	0.117		
	ŧ.	otal searchin	ng time :	0.284		
037016	78	18	54	150	69	219
	# # #	of relevant of partially of not rel	items : relv : evant :	29 1 6		
	to	otal # evalua not evaluat	ted :			
	to	otal # retrie	ved :	55		
		recall precisio	n i	0.313 0.833		
	to	tal # of sea tal # of com tal # of cyc	mands :	17		
	or of	-line connec f preparatio	t time :	0.252 0.083		
	to	tal searchin	g time :	0.335		

QUEST-DBASE NUMBER						_TOTAL # RETRIEVE
038061	79	29	42	150	595	745
		# of releva # of partia # of not	liÿ relÿ	: 2		
		total # eva # not eval	luated uated	i 10 i 15		
		total # ret		i 25		
		. reca preci	11 sion	: 0.07774 : 0.800	•	
		total # of total # of				
		total # of	cycles	i 4		
		on-line con	nect time tion time	: 0.278 : 0.083		
		total searc		: 0.361		
039015	26	38	102	166	ö	165
		# of releva	nt items	i Ō		
		<pre># of partia # of not</pre>	lly rely	8 Ö		
		total # eva # not eval				
		total # ret	rieved	: 6		
			11 sion	: 0.000		
		total # of				
		total # of total # of		: 1 <u>6</u> : 5		
		on-line con	neot time tion time	: 0.317 : 0.333	;	
		total searo				



QUEST-DBASE NUMBER		# TOTAL # PREL		TOTA EVA	`∟ # `∟	TOTAL	# TOTAL # RETRIEVED
840016	77	40	32	14	9		480
		# of relevant # of partial; # of not re	y reiv	i 11			
		total # evaluation not evaluate	ated	1 15	• •		
•		total # retri	و ملت ۱۰۰۰ ملت ماه می در در در در در در در در در در در در در	: 62	-		
	÷	recall precisi		: 0.1			
		total # of se total # of oc total # of cy	mmands	: 14	•		
		on-line conne off preparati	ot time on time	0.2	57 83		
		total searchi	ng time	. 0.3	45		

QUEST-DBASE NUMBER	TOTAL W	TOTAL #	TOTAL # NREL	TOTAL # EVAL	TOTAL # NEVL	TOTAL #
024191	Ī	4	30	<b>3</b> 5	Ö	35
	## ##	of relevant of partiall of not re	items y relv levant	1 1 1 2 1 8		
	t #	otal # evalu not evalua	ated ted	: 11		
	ŧ	ctal :# retri	eved			
		recall precisi	ōn	: 0.600 : 0.273		
	t	otal # of se otal # of co otal # of oy	mmands cl <b>es</b>	14		
	0	n-line conne ff preparati	on time	: 0.362 : 0.117		
	ŧ	otal searchi	ng time	: 0.479		
026038	37	39	ä	<b>8</b> 4	o	84
	·· #	of relevant of partiall of not re	items y relv levant	1 1 1		
	ŧ:	otal # evalu not evalua	ated ted	: 2 : 0		
	<del>- '</del>	otal # retri				
		recall precisi	on	1.000		
		otal # of secotal # of ope				
	01	n-line conne (f preparati	ot time on time	: 0.195 : 0.300		
		otal searchi				



QUEST-DBASE						
NUMBER	RELV	PREL	NREL	EVAL	NEVL	RETRIEVEL
028038	5	23	39	67	Ö	67
		# of not	int items illy rely relevant	: E		
		total # eva # not eval	luated uated	: O		
			rieved			
	N. C. C. C. C. C. C. C. C. C. C. C. C. C.	reci preci	11 sion	: 0.000		
		total # of total # of total # of	search term commands cycles	5: <u>1</u> 1 : 11 : 2		
		on-line con	nect time tion time	0.265		
			ching time	: 0.432		
030071	57	<b>2</b> 5	13	<b>9</b> 5	o	<b>9</b> 5
		# of releva # of partia # of not	int items 11y rely relevant	i 1 i 0		
•		total # eva # not eval	luated uated	1 1		
		total # ret	rieved	i i		
			ill sion			
		total # of total # of	search term commands cycles	1 11		
		off prepara	nect time tion time	. 0.483		
		total searc	hing time	: 0.740		

ERIC

Full Text Provided by ERIC

QUEST-DBASE NUMBER	TOTAL RELV	TOTAL PREL	# TOTAL #	TOTAL #	TOTAL # NEVL	TOTAL #
031061	14	15	85	114	Ō	114
		# of relev # of parti # of not	vant items ially relv c relevant	: 3 : 0 : 8		
		total # ev	/aluated luated	i 11 i 0		
			etrieved	i 11		
	\ <b>₹</b>	brec	ali ision	: 0.103 : 0.273		
			search term commands cycles			
		on-line co	nnect time ation time	: 0.104 : 0.233		
		total sear	ching time	: 0.337		
 036090	62	49	39	150	57	207
		# of relev # of parti # of not	ant items ally relv relevant	28 9 10		
		total # ev	aluated	 : 47		
			luated  trieved			
		rec:	all ision	: 0.333 : 0.7787		
			search term commands cycles			
		off prepara	nnect time ation time	: 0.083		
:	•		ching time			

.

			•			
QUEST-DBASE NUMBER		TOTAL # PREL			TOTAL #	TOTAL # RETRIEVE
004154	<b>60</b>	58	33	151	ā	159
:	# 0	of relevant of partiall of not re	y rely levant	: 12		
	#	al # evalu not evalua	ated ted	i 34		
		al # retri	=			
		recall precisi	.on	: 0.203 : 0.706		;
	tiot	al % of se al # of og al # of oy	mmands	i 12	•	
	on- of i	line conne preparati	ot time on time	: 0.168 : 0.066		
		al searchi				
008154	<b>2</b>	Š	54	61		61
<i>}</i>	# 6	f relevant	items	; <u>2</u>		•
	# C	f partiall of not re	y rely levant	: U : 11		
•		al # evalu not eval		: 13		
	tot	al # retri	ëved	: 13		
		recall precisi		: 0.286 : 0.154		
	töt	al # of se	arch term	si 4		
	tot	al # of co	mmands	8 14		
		al # of by				
	on- off	line conne preparati	on time	: 0.133		
	tot	al searchi	ng time			

		Searcher	No. 037			
QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TOTAL # EVAL	TOTAL # NEVL	TOTAL # RETRIEVED
010154	4	15	130	149	310	459
		# of relevant # of partiall # of not re	y rely	: 2 : 1 : 2		
		total # evalu # not evalua		: <u>5</u>		
		total # retri		· 18		
		recall precisi		: 0.158 : 0.600	:	
:		total # of se total # of co total # of cy	mmands	i 1 <u>7</u> i 1 <u>0</u> i 2		
		on-line conne off preparati	on time	: 0.136 : 0.200		
		total searchi	ng time	: 0.336		
011154	<b>9</b>	25	<b>1</b> 15	149	161	310
·		# of relevant # of partiall # of not re	y rely levant	: Ö : 1 : 1		
		total # evalu # not evalua		: 2 : 3		
		total # retri	 eved	 5 5		
:		rēcall prēcisi		: 0.029 : 0.500		
:		total # of se total # of co total # of cy	mmands	: 9		
		on-line conne off preparati	ct time on time	: 0.083 : 0.167		
•		total searchi	ng time	: 0.250		

water to the second control of

QUEST-DBASE NUMBER	TOTAL RELV		TOTAL #	TOTAL #	TOTAL #	TOTAL #
015154	28	86	36	150	172	322
		# of relevant		: 13		
		<pre># of partial: # of not re</pre>		21 9		
		total # evalu	tated	1 43 1 52		
		# not evaluation total # retrain		1 52  1 95		
		repal:		: 0.298		
		precisi		0.791		
:		total # of se total # of co		3 1 9 1 2		
		total # of cy		i ź		
	•	on-line conne off preparati				
	•	total searchi	ng time	: 0.367		,

•	RELV	PREL	NREL		EVAL	NEVL	RETRIEVED
006006	11	5	134		150	88	238
		# of relevan # of partia: # of not	nt items lly relv relevant	- - - - -	0 0 2		
		total # eva: # not evalu	ated	3 3	<u>2</u> 1		
		total # ret			3		
		reca: preci:	ii sion	3	0.000 0.000		
		total # of	search term	5 :	13		
		total # of c	commands	3	18		
		on-line con off preparat	neot time	3	0.036		
		oii brebara	cion time		0.250	•	•
		total search	ning time	2	0.286		
017005	36	26	88		150	377	527
		# of relevan	nt items	Ī	Ō		
	<b>''.</b>	# of partial	ly relv	8	4		
		# of relevant # of partial # of not n	elevant	_ <u>=</u> .			
		total # eval	uated	1	1		
		# not evalu			O		
		total # retr	rieved				
		recal	1	Ē	0.015		
		precis	1 sion	2	1.000		
		total # of s	earch term	Б.	<del>-</del> 9		
		total # of c	commands	3	13		
		total # of c	ycles	=	3		
		on-line conr off preparat total search	ect time ion time	- - -	0.095 0.217		
		total search	ing time	Ė	0.312		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TOTAL #	TOTAL # NEVL	TOTAL # RETRIEVE
022108	15	135	Ö	150	365	515
		# of relevan # of partial # of not r	lý relý elevant	i <u>1</u> i <u>5</u> i O		
		total # eval: # not evalu	uated ated	i 6 i 11	•	
		total # retr				
			l iön			
	÷	total # of si total # of ci total # of c	ommands	: 18		
	:	on-line conno				
		total séarch:				
029008	36	34	80	150	77	227
		# of relevant # of partial: # of not re	lý relý Slevant	: 1		
		total # evalu # not evalu	iated	<u> </u>		
		total # retr	ieved	: 8		
		recal! precis		: 0.057		
		total # of setotal # of cy	ommands	: 17 °		
		on-line conne off preparati	ion time	: 0.167		
		total searchi	ing time	: 0.493		

QUEST-DBASE NUMBER	RELV	PREL	NREL	EVAL		RETRIEVE
006006		_ <b>5</b>	134	150	88	238
		# of relevant				
		# of partiall				
		# of not re		i 39		
		total # evalu				
		# not evalua		20		
		total # retri	.eved	: 65		
		recall		: 0.375		
		precisi	.än	: 0.133		
•		total # of se	arch terms	s: 10	•	
		total # of co	mmands	: 21		
		total # of oy	cles	: 6		
		on-line conne	ot time	0.250		
		off preparati				
		total searchi				
017005	36	26	88	150	ã <b>7</b> 7	527
		# of relevant	1∔ame	22		
		# of partiall				
		# of not re		: 8		
		total # evalu	ated	: 39		
		# not evalua		<b>9</b> 4		
		total # retri	eved	133		
		recall		. 0.500		
		precisi	חס	: 0.795		
		total # of se	arch terms	5: 12		
		total # of co		: 18		
		total # of cy	cles	3		
		on-line conne	est time	: 0.301		
		on-line conne off preparati	on time	: 0.250		
		total searchi				
		AMONT DESTRUIT	ud orme	,		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # PREL	TOTAL # NREL	TOTAL #	TOTAL # NEVL	TOTAL #
022108	15	135	Ö	150	<b>3</b> 65	515
		# of relevant # of partial1 # of not re	y relv	: 6		
		total # evalu # not evalua	ated ited	i 6		
		total # retri	eved	: 70		
		recall precisi	on	1.000		
		total # of se total # of co total # of cy	mmands	: 26		
		on-line conne off preparati	ot time on time	. 0.306 . 0.250		·
		total searchi				
029008	36	34	80	150	77	227
	_	<pre># of relevant # of partial1 # of not re</pre>	y relv	: 3		
		total # evalu # not evalua	ated ted	 10 5		
		total # retri				
		recall precisi	ōñ	: 0.114 : 0.800		
		total # of sectotal # of cyc	mmands	25		
		on-line connec off preparation	ot time on time	0.268		
	•	total searchi				

QUEST-DBASE	TOTAL #	TOTAL #			TOTAL #	
NUMBER	RELY	PREL	NREL	EVAL .	NEVL	RETRIEVED
006006	11	5	134	150	88	238
	# 0	f relevant	t items ly relv	i 0		
	* #	of not re	levant	4		
		al # evalu not evalua		i 4		
	tot	al # retri	leved	ī 4		
			i on			
	tot	al # of Co	earch term ommands oycles	: 38		
	on- off	line conne preparati	ot time on time	: 0.670 : 0.117		
			ng time			
012013	Ğ	21	121	148	90	238
	# 0	frelevant	items	<u>.</u> . <u>1</u>		
	# 0: # (	f partiall of not re	items y relv levant	: 1 : 2	,	
	tota	al # evalu	lated	: 4		
	# 1	not evalua	ted	<u>:</u> 3		
	tota	al # retri	.eved	. 7		
		recal 1	:	<b>8</b> 0.074		
		precisi	on	: 0.500		
			arch term			
	tota	al # of 00	mmands cles	<u>       44                            </u>		
;	on-1 of f	line conne preparati	ct time on time	: 0.723 : 0.583		
			ng time			

QUEST-DBASE NUMBER		# TOTAL #				TOTAL #
017005	36	26	88	150	<b>3</b> 77	527
		# of relevan # of partial # of not re	ly relv	ī 7 ī 6 ī 19		
·		total # evalu # not evalu		: 32 : 75		
		total # retr	ieved	107		
		recal precis	i ion	0.210		
		total # of setotal # of octobal # of oc	ommands	1 21		•
		on-line conne off preparat:	ion time	: 0.117		
		total search:	ing time	: 0.526		
027013	35	ē <del>9</del>	46	150	58	208
		# of relevant # of partial! # of not re	y relv	: 19 : 14 : 2		
	•	total # evalu	iated			
	•	# not evalua	ated	12		
	•	total # retri	leved	: 47		
		recall precisi	on	. 0.317 . 0.943		
		total # of se total # of co total # of cy	ommands	23		
	ē	on-line conne off preparati	ot time	: 0.362		
	•	total searchi				

		# TOTAL # PREL					
029008	36	34	80		150	<b>7</b> 7	227
		# of releva	nt items	<u>.</u>	3		
		# of releva # of partia # of not	lly relv relevant	<u> </u>	0		
		total # eva # not eval		- : :	3 0		
		total # ret			3		
		· ·	ll sion		0.042 1.000		
		total # of total # of total # of	search te	rms I	22 30		
		or-line con	nect time	-	0.423		
		total searc	hing time	:	0.756		

QUEST-DBASE NUMBER	TOTAL RELV		TOTAL # NREL	TOTAL # EVAL	TOTAL # NEVL	TOTAL #
023032	29	9	51	89	. 0	<b>8</b> 9
		# of relevant # of partial! # of not re	y reiv	: B	•	
		total # evalu # not evalua		21		
		total # retri	leved	3 21		•
		recali precisi		0.342		
	·c	total # of set total # of oc total # of ox	ommands	: 14	~	
	÷	on-line conne off preparati	on time	: 0.189 : 0.250		
		total searchi		: 0.439		
037015	7 <u>8</u>	18	54	150	69	219
		<pre># of relevant # of partial1 # of not re</pre>	y relv	31 6 10		
		total # evalu # not evalua		47 26		
		total # retri	eved ,	: 73		
		recall precisi	on	: 0.385 : 0.787		
		total # of se total # of oc total # of oy	arch terms mmands cles			
		on-line conne off preparati total searchi	ot time on time	. 0.198 . 0.167		:
		total searchi	ng time	: 0.365		

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL #	TOTAL #	TOTAL #	TOTAL #	TOTAL #
038061	79	<b>29</b>	42	150	595	745
		# of releva # of partia # of not	lly relv relevant	29 1 8 1 3		
		total # eva # not eval	luated	; 40 ; 64		
		total # ret				
		reca preci	ii sion	0.343		
		total # of c	abriamoc	: 45		
		on-line con off preparat		0.857 0.417		
		total sear		1.274		
039015	26	38	102	166	ö	Īõõ
		# of relevant # of partial # of not i	llv relv	• 8		
		total # eval		· 2		
		# not evalu	ated	: 0		
		total # reti	rieved	. Ž		
		recal precis	ii sion	: 0.015 : 0.500		
		total # of s	earch terms	5: 7		
		total # of c	ommands cycles	: 1 <del>7</del>		
		on-line conr off preparat				
	;	total search	ing time	. 0.702		

QUEST-DBASE NUMBER	TOTAL RELV			TOTAL NREL		TOTAL *	TOTAL #	
040016	77	40	1	32		149	331	480
		# of rele				16		
		# of part			: :	9		
·		total # e			1	25		
		# not ev	alua.	rea		18	•	
		total # r	etri	eved	8	43		
		₽.	call		1	0.214		
			cisi			1.000		
		total # o	f se	arch to	erms I	3		
		total # o	_	_		19		
		total # o	foy	bles		7	:	
		on-line o	onne	st time	2 2	0.321		
		off prepa	rati	on time	<b>2</b> 1	0.333		
		total sea	rchi	ng time	2 1	0.654		

APPENDIX D. ACCESSION NUMBER (I.E., ITEMS RETRIEVED) OVERLAP BETWEEN PAIRS OF SEARCHERS

Appendix D contains one page of data for each of the 40 questions on the number and proportion of accession numbers retrieved in common (i.e., overlap in items retrieved) by all possible pairwise combinations of outside searches of the question. Each data page in Appendix D is organized into three sections which include the following:

- 1. Seach Evaluation including a definition for each of the headers used on the data sheet, A through J2.
- 2. Total for Question including the actual values for each search in each items retrieved category:
  - A. Number of relevant items retrieved by search
  - B. Number of partially relevant items retrieved by search
  - C. Number of not relevant items retrieved by search
  - D. Number of evaluated items retrieved by search
  - E. Number of not evaluated items retrieved by search
  - F. Total number of items retrieved by search \_\_\_\_
- 3. Search Overlap lists the overlap in accession numbers between a pair of outside searches, designated as S1 and S2. For each pair of outside searches, the number of accession numbers found in common (i.e., overlap) in each category A. through F. is listed. The data are used to calculate the proportions or overlap measures listed in columns G1 to J2 for each pair of searches. Definitions of the proportions calculated are as follow:
  - G1 = Total number of items retrieved by both searcher 1 and 2
    Total number retrieved by searcher 1
  - G2 = Total number of items\_retrieved\_by\_both\_searcher\_1\_and\_2 Total number retrieved by searcher 2
  - H1 = Total number of evaluated items retrieved by both S1 and S2
    Total number of evaluated items retrieved by S1
  - H2 = Total number of evaluated items retrieved by both S1 and S2
    Total number of evaluated items retrieved by S2

- Total number of relevant plus partially relevant items

  retrieved by both S1 and S2

  Total number of relevant plus partially relevant items retrieved by S1
- Total number of relevant plus partially relevant items

  12 = retrieved by both S1 and S2

  Total number of relevant plus partially relevant items retrieved by S2
- J1 = Total number of not evaluated items retrieved by both S1 and S2
  Total number of not evaluated items retrieved by S1
- J2 = Total number of not evaluated items retrieved by both S1 and S2
  Total number of not evaluated items retrieved by S2

QUESTION # : 001 DATABASE # : 011

# Search Evaluation :

A: # Relevant
B: # Partially Relevant
G1: F in overlap between \$1&\$2 / F for \$1
B: # Partially Relevant
G2: F in overlap between \$1&\$2 / F for \$2
C: # Not Relevant
D: Total # Evaluated
H1: D in overlap between \$1&\$2 / D for \$2
E: # Not Evaluated
F: Total # Retrieved
I1: A+B in overlap between \$1&\$2 / A+B for \$1
F: Total # Retrieved
I2: A+B in overlap between \$1&\$2 / E for \$1
J2: E in overlap between \$1&\$2 / E for \$2

### Total for Question :

Searcher C A В D Ε 002 3 2 9 1 6 15 005 7 2 9 0 11 20 013 5 3 0 8 28 36 1 016 9 25 35 0 35 021 11 30 82 443 525 41

### Searcher Overlap :

Searcher S1 S2 В C D Ε **G**1 **G2** H1 H2 **I**1 12 J1 002 005 0 0 1 2 0.133 0.100 0.166 0.111 0.200 0.111 0.111 0.6 1 002 013 0 0 1 0.066 0.027 0.166 0.125 0.208 8.125 0.000 0.6 1 1 0 002 016 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.606 0.6 002 021 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 005 013 1 0 Ö 1 5 6 0.300 0.166 0.111 0.125 0.111 0.125 0.454 0.1 005 016 A 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0 0 005 021 Ö Ö Ö 0 Ø 0 0:000 0:000 0:000 0:000 0.000 0.000 0.00 013 016 Ö Ö 0 0 0 6.000 0.000 0.000 0.000 0.000 0.000 0.00 0 013 021 0 0 0 Ö 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 016 021 0 3 1 4 4 0.114 8:007 0.114 8.048 8.300 0.073 0.000 0.0 0

QUESTION # : 002 DATABASE # : 218

# Search Evaluation :

\*\*\* Proportions \*\*\* A: # Relevant G1: F in overlap between S1&S2 / F for S1 B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2 C: # Not Relevant H1: D in overlap between S1&S2 / D for S1 D: Total # Evaluated H2: D in overlap between S1&S2 / D for S2 E: # Not Evaluated I1: A+B in overlap between S1&S2 / A+B for S1 F: Total # Retrieved 12: A+B in overlap between S1&S2 / A+B for S2 J1: E in overlap between S1&S2 / E for S1 J2: E in overlap between S1&S2 / E for S2

### Total for Question :

В C D Searcher Ά Ε F 003 5 5 12 22 0 22 504 2 2 2 0 O 0 006 7 25 14 4 O 25 026 8 16 61 85 0 85 033 1 17 19 a 19

# Searcher Overlap :

Searcher S1 S2 C F G:1 В. D Ε G2 H1 H2 I:1 12 J:1 003 004 0 0  $\Box$ 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0 003 006 0 Ź 5 5 0.227 0.200 0.227 0.200 0.300 0.166 0.000 0.0 3 0 003 026 3 7 7 0.318 0.082 0.318 0.082 0.400 0.166 0.000 0.0 3 1 0 003 033 O Ø 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 004 006 Ø Ö o 0.000 0.000 0.000 0.000 0.000 0.000 0.00 0 004 026 O 2 2 0 O 2 1.000 0.023 1.000 0.023 0.000 0.000 0.000 0.0 004 033 ۵ Ö ۵ O O 0.000 0.000 0.000 0.000 0.000 0.000 0.000 006 026 3 5 10 18 0 18 0.720 0.211 0.720 0.211 0.722 0.541 0.000 0.00 006 033 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 026 033 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00



QUESTION # : 003 DATABASE # : 064

Accession Number Overlap between pairs of Searchers \* 

#### Search Evaluation :

\*\*\* Proportions \*\*\* G1: F in overlap between S1&S2 / F for S1 A: # Relevant B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2 C: # Not Relevant H1: D in overlap between S1&S2 / D for S1 D: Total # Evaluated H2: D in overlap between S18S2 / D for S2 E: # Not Evaluated I1: A+B in overlap between S1&S2 / A+B for S1 F: Total # Retrieved

I2: A+B in overlap between S1&S2 / A+B for S2 J1: E in overlap between S1&S2 / E for S1

J2: E in overlap between S1&S2 / E for S2

#### Total for Question : \_\_\_\_\_\_

В E Searcher A Ð E F 9 002 18 26 53 10 63 014 1 2 1 4 12 16 016 0 0 0 0 117 117 021 13 29 34 76 85 161 033 0 2 0 2 3 5

#### Searcher Overlap:

Searcher S1 S2 Α Ċ Đ Ε F G:1 G2 H1 H2 I:1 12 J·1 002 014 1 Ö  $\Box$ 4 0 1 0.015 0.862 0.018 0.250 0.037 0.333 0.000 0.00 002 015 Ö Ö O 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 002 021 5 1 7 13 Ö 13 0.206 0.080 0.245 0.171 0.296 0.190 0.000 0.00 002 033 0.000 0.000 6.666 6.000 0.000 0.000 0.066 0 0 0 Ö O 014 016 0 O 0 Ō o 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 014 021 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 014 033 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 016 021 0 0 2 0 0 2 0.017 0.012 0.000 0.000 0.000 0.000 0.017 0.02 016 033 0 0 0 4 0:008 0:200 0.000 0.000 0.000 0.000 0.008 0.33 0 1 021 033 2 0 0 2 3 5 0.031 1.000 0.026 1.000 0.047 1.000 0.035 1.00



QUESTION # : 004 DATABASE # : 154

# Search Evaluation :

\*\*\* Proportions \*\*\* A: # Relevant G1: F in overlap between S1&S2 / F for S1 B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2 C: # Not Relevant H1: D in overlap between S18S2 / D for S1 D: Total # Evaluated H2: D in overlap between S1&S2 / D for S2 I1: A+B in overlap between S1&S2 / A+B for S1 E: # Not Evaluated F: Total # Retrieved I2: A+B in overlap between S1&S2 / A+B for S2 J1: E in overlap between S1&S2 / E for S1 J2: E in ovërlap bëtweën S1&S2 / E for S2

### Total for Question :

Searcher Ĉ Đ E F Α 8 009 6 1 10 11 3 1 010 11 14 7 32 1 33 024 28 8 5 41 1 42 028 5 9 10 0 4 037 12 10 34 36 12

# Searcher Overlap :

Searcher S1 S2 В С D F G1 G2 H1 H2 11 12 **J1** Ε 009 010 Ö 0 0 0.000 0.000 0.000 0.000 0.000 0.000 009 024 3 0 2 5 0 5 8:454 8:119 8:500 0:121 0:428 0:83 0:800 0: 009 028 O Z 5 0 5 0:454 0:500 0:500 0:555 0:428 0:600 0:000 0:0 3 009 037 O Ö 0 Ö O 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 010 024 O O Ö Ö Ø 0.000 0.000 0.000 0.000 0.000 0.000 0.0 010 028 0 0 0 0 O 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 2 010 037 1 0 3 0 3 0.090 0.083 0.093 0.088 0.120 0.125 0.000 0.0 3 7 7 0.166 0.700 0.170 0.777 0.111 0.800 0.000 0.0 024 028 0 0 024 037 1 0 0 1 0 1 6:023 0:027 0:024 0:029 0:027 0:041 0:000 0:0 028 037 1 0 0 1 0 1 0.100 0.027 0.111 0.029 0.200 0.041 0.000 0.(



QUESTION # : 005 DATABASE # : 148

Accession Number Overlap between pairs of Searchers Search Evaluation : \*\*\* Proportions \*\*\* A: # Relevant G1: F in overlap between S1&S2 / F for S1 B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2 C: # Not Relevant H1: D in overlap between S1&S2 / D for S1 D: Total # Evaluated H2: D in overlap between S1&S2 / D for S2 E: # Not Evaluated I1: A+B in overlap between S1&S2 / A+3 for S1 F: Total # Retrieved I2: A+B in overlap between S1&S2 / A+B for S2 J1: E in overlap between S1&S2 / E for S1 J2: E in overläp between S1&S2 / E for S2 Total for Question : \_\_\_\_\_\_ Searcher В C D Ē F 003 6 15 10 31 2 33 004 1 2 4 7 0 7 006 0 3 5 8 2 10 013 0 0 0 0 5 5 026 1 0 3 Searcher Overlap : \_\_\_\_\_\_ Searcher S1 S2 Α ē. C Đ Ε F **G1** 62 H1 H2 I1 12 J1 003 004 2 4 1 7 0.212 1.888 8.225 1.880 0.142 1.880 0.880 0.00 003 006 8 0.242 0.800 0.225 0.875 0.142 1.000 0.500 0.50 0 3 7 1 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 003 013 0 0 0 0 0 003 026 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 004 006 2 0 0 2 0 2 0.285 0.200 0.285 0.250 0.000 0.000 0.000 0.00

0 0.000 0.000 0.000 0.000 0.000 0.000 0.00

0 0:000 0:000 0.000 0.000 0.000 0.000 0.000

0 0.000 0.000 0.000 0.000 0.000 0.000 0.00

0 0.000 0.000 0.000 0.000 0.000 0.000 0.00

0.00 0.000 0.000 0.000 0.000 0.000 0.000 0.00



004 013

884 026

006 013

706 026

013 026

0

0

0

O

0

0

0

0

O

0

0

0

Ö

0

0

0

0

Ö

Ö

0

0

0

0

O

QUESTION # : 006 DATABASE # : 006

# Search Evaluation :

\*\*\* Proportions \*\*\*

A: # Relevant
B: # Partially Relevant
G2: F in overlap between \$1&\$2 / F for \$2
C: # Not Relevant
D: Total # Evaluated
H1: D in overlap between \$1&\$2 / D for \$2
E: # Not Evaluated
F: Total # Retrieved
H2: D in overlap between \$1&\$2 / D for \$2
F: Total # Retrieved
J1: A+B in overlap between \$1&\$2 / A+B for \$1
J2: E in overlap between \$1&\$2 / E for \$2
J1: E in overlap between \$1&\$2 / E for \$2
J2: E in overlap between \$1&\$2 / E for \$2

# Total for Question :

Searcher В A c Ð Ε F 011 O 0 0 0 1 1 67 027 O 1 68 47 115 038 0 O 2 2 1 3 2 39 039 4 45 20 65 040 0 0 4 4 0

Salamakan Markatan Kabupatèn Kabupatèn Kabupatèn Kabupatèn Kabupatèn Kabupatèn Kabupatèn Kabupatèn Kabupatèn K

### Searcher Overlap :

Searcher S1 S2 ₽. C D Ε F Α G1 G2 H1 H2 11 12 Ĵ1 011 027 Ö 0 Ö 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 0 0 011 038 O O 0 0.000 0.000 0.000 0.000 0.000 0.00<u>0 0.00</u>0 0.00 Ö Ö Ö 011 039 Ö 0 Ö 0 0 30.0 000.0 000.0 000.0 0.000 0.000 0.000 011 040 0 Ö Ö 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0 Ö 027 038 0 0 Ø Ö O 0 0.000 8.000 0.000 0.000 0.000 0.000 0.000 027 039 0 1 C.CAS 0.015 0.000 0.000 0.000 0.000 0.021 0.05 0 0 0 1 027 040 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0 0 0 038 039 1 0.333 0.015 0.000 0.000 0.000 0.988 1.000 0.09 0 0 0 0 1 038 040 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 039 040 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 QUESTION # : 007 DATABASE # : 075

# Search Evaluation :

\*\*\* Proportions \*\*\* A: # Relevant G1: F in overlap between S1&S2 / F for S1 B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2 H1: D in overlap between S1&S2 / D for S1 C: # Not Relevant D: Total # Evaluated H2: D in overlap between S1&S2 / D for S2 E: # Not Evaluated 11: A+B in overlap between S1&S2 / A+B for S1 F: Total # Retrieved 12: A+B in overlap between S1&S2 / A+B for S2 J1: E in overlap between S1&S2 / E for S1 J2: E in overlap between S1&S2 / E for S2

# Total for Question :

C Searcher Α 8 D Ε F 003 1 3 1 5 0 5 004 23 16 28 67 278 345 006 0 0 0 0 1 1 014 1 0 2 10 1 12 026 5 3 1 1 13 18

#### Searcher Overlap :

Ö

O

Ö

O

0

0

004 014

004 026

\_\_\_\_\_\_ Searcher S1 S2 8 C Đ Ε G1 **G**2 H1 H2 **I**1 12 J1 003 004 0 0 0 0 0 0.000 0:000 0:000 0:000 0:000 0:000 0:000 0.00 003 004 0 0 0 0 0 0 0:000 0:000 0:000 0:000 0:000 0:000 0:000 003 014 0 O 0 0 0 0 0:000 0:000 0:000 0:000 0:000 0:000 0:00 003 026 Θ D 0 0 0 0 0:000 0:000 0:000 0:000 0:000 0:000 0:000 004 006 Ö Ö Ö 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000

006 014	o	o	o	o	Ö	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.00
006 026	0	O	0	O	o	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.00
014 026	0	0	0	0	0	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.00

2 0.005 0.166 0.000 0.000 0.000 0.000 0.007 0.20

2 0.005 0.111 0.014 6.200 6.000 6.000 6.003 6.07



QUESTION # : 008 DATABASE \* # : 154

### Search Evaluation :

A: # Relevant G1: F in overlap between S1&S2 / F for S1
B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2
C: # Not Relevant H1: D in overlap between S1&S2 / D for S1
D: Total # Evaluated H2: D in overlap between S1&S2 / D for S2
E: # Not Evaluated H2: D in overlap between S1&S2 / A+B for S1
F: Total # Retrieved I2: A+B in overlap between S1&S2 / A+B for S2
J1: E in overlap between S1&S2 / E for S1
J2: E in overlap between S1&S2 / E for S2

#### Total for Question:

Searcher	Ā	8	C	Ď	Ε	F
009	ō	ō	8	ā	ō	8
010	2	3	51	56	Ō	56
024	2	3	34	39	0	39
028	Ö	Ö	3	3	0	3
037	7		11	13		13

#### Searcher Overlap :

Searcher S1 S2 C B D Ē Ē G1 G2 H1 H2 11 12 J1 009 010 0 0 8 8 0 8 1.000 0.142 1.000 0.142 0.000 0.000 0.000 0.00 009 024 0 0 8 8 0 8 1.000 0.205 1.000 0.205 0.000 0.000 0.000 0.00 009 028 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 009 037 0 0 1 1 1 0.125 0.076 0.125 0.076 0.000 0.000 0.000 010 024 3 34 39 0 39 0.696 1.000 0.696 1.000 1.000 1.000 0.000 0.00 010 028 0 0 Z 2 0 2 0:035 0:666 0:035 0:666 0.000 0.000 0.000 0.00 010 037 2 0 13 0.232 1.000 0.232 1.000 0.400 1.000 0.000 0.00 11 13 0 024 028 0 0:000 0:000 0:000 0:000 0:000 0:000 0:00 0 Ö 0 0 0 024 037 2 Ö 1 3 0 3 0:076 0:230 0:076 0:230 0:400 1:000 0:000 0:00 028 037 2 2 0.666 0.153 0.666 0.153 0.000 0.000 0.000 0.00 0 0 2 'n



QUESTION # : 009 DATABASE # : 037

<del>\*</del> Accession Number Overlap between pairs of Searchers Search Evaluation: \*\*\* Proportions \*\*\* A: # Relevant G1: F in overlap between S18S2 / F for S1 B: # Partially Relevant G2: F in overlap between \$1&S2 / F for S2 C: # Not Relevant H1: D in overlap between S1&S2 / D for S1 D: Total # Evaluated H2: D in overlap between S1&S2 / D for S2 E: # Not Evaluated I1: A+B in overlap between S1&S2 / A+B for S1 F: Total # Rētriēvēd I2: A+B in overlap between S1&S2 / A+B for S2 J1: E in overlap between S1&S2 / E for S1 J2: E in overlap between \$1882 / E for \$2 Total for Question : \_\_\_\_\_\_ Searcher В C Đ Ε F 002 1 6 2 9 45 54 014 2 6 29 37 97 134 016 0 3 27 30 54 84 021 1 3 2 6 52 58 033 1 5 0 6 26 32 Searcher Overlap : \_\_\_\_\_ Searcher S1 S2 Ē  $\epsilon$ Đ F E Gi **G2** H1 H2 I:1 12 J1 002 014 1 0:018 0:007 0:111 0:027 0:142 0:125 0:000 0:00 •1 Ö 1 0 002 016 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0 Ö 0 Ö 002 021 0 ·i 5 6 0.111 0:103 0:111 0:166 0:142 0:250 0:111 0:09 0 1 002 033 0 0 4 0.074 0.125 0.111 0.166 0.142 0.166 0.066 0.11 1 1 3 014 016 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0 0 0 014 021 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 014 033 0 0 0 0 1 0.007 0.031 0.000 0.000 0.000 0.000 0.010 0.03 1 016 021 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 016 033 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 021 033 Ö 0 0 0 2 0:034 0:062 0:000 0:000 0:000 0:000 0:038 0:07



QUESTION # : 010 DATABASE # : 154

\*

Accession Number Overlap between pairs of Searchers \* \* Search Evaluation : \*\*\* Proportions \*\*\* A: # Relevant G1: F in overlap between S1&S2 / F for S1 B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2 C: # Not Relevant H1: D in overlap between S1&S2 / D for S1 D: Total # Evaluated H2: D in overlap between S1&S2 / D for S2 E: # Not Evaluated I1: A+B in overlap between S1&S2 / A+B for S1 F: Total # Retrieved I2: A+B in overlap between \$1882 / A+B for \$2 J1: E in overlap between \$1852 / E for \$1 J2: E in overlap between S18S2 / E for S2 Total for Question : \_\_\_\_\_ Searcher B C D Ē Ē 009 1 0 0 1 3 4 010 0 0 28 28 72 100 024 2 0 3 5 14 19 028 0 0 4 4 18 22 037 2 2 5 13 18 Searcher Overlap :

#### \_\_\_\_\_\_ Searcher S1 S2 В € Ð Ë **G**1 62 11 H1 H2 12 J1 009 010 0 0 0 O 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.0 009 024 1 0 0 2 3 0.750 0.157 1.000 0.200 1.000 0.500 0.666 0.1 1 009 028 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 009 037 1 0 0 1 2 0.500 0.111 1.000 0.200 1.000 0.333 0.333 0.0 1 010 024 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 010 028 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 010 037 0 0 0 0 1 1 0.010 0.055 0.000 0.000 0.000 0.000 0.013 0.0 024 028 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 024 037 2 0 1 3 6 9 0:473 0:500 0.600 0.600 1:000 0.666 0:428 0.4 028 037 0 Ò Ö 0 0 0.000 0.000 0:000 0:000 0.000 0.000 0.00



QUESTION # : 011 DATABASE # : 154

# Search Evaluation :

\*\*\* Proportions \*\*\* A: # Relevant G1: F in overlap between S1&S2 / F for S1 B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2 C: # Not Relevant H1: D in overlap between S1&S2 / D for S1 D: Total # Evaluated H2: D in overlap between S1852 / D for S2 E: # Not Evaluated 11: A+B in overlap between S18S2 / A+B for S1 F: Total # Retrieved 12: A+B in overlap between S18S2 / A+B for S2 Ji: E in overlap between S18S2 / E for S1 J2: E in overlap between S18S2 / E for S2

#### Total for Question :

Searcher 8 С D Ε 007 O 1 2 7 9 010 31 3 6 40 58 98 024 2 6 15 23 22 45 028 2 19 6 27 27 54 037 1 1 2 3 5

# Searcher Overlap :

Searcher S1 S2 С B. D Ε F G1 G2 H1 H2 **I**1 12 **J**1 007 010 1 Ö Ö 1 7 8 0.888 0.081 0.500 0.025 0.000 0.000 1.000 0.1 009 024 0 O 0 2 0 2 0.222 0.044 0.000 0.000 0.000 0.000 0.285 0.0 007 028 0 0 0 2 0.222 0.037 0.000 0.000 0.000 0.000 0.285 0.0 0 2 009 037 0 0 4 1 4 0.444 0.800 0.500 0.500 0.000 0.000 0.428 1.0 3 010 024 38 0.387 0.844 0.450 0.782 0.777 0.335 0.344 0.9 2 5 11 18 20 010 028 2 5 46 0.469 0.851 0.525 0.777 0.777 0.2,3 0.431 0.9: 14 21 25 010 037 0 0 1 4 0.040 0.800 0.025 0.500 0.000 0.000 0.051 1.00 1 3 024 028 2 6 15 23 22 45 1:000 0:833 1:000 0.851 1:000 1.000 1.000 0.8° 024 037 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 0 0 028 037 . 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00



QUESTION # : 012 DATABASE # : 013

### Search Evaluation :

\*\*\* Proportions \*\*\* A: # Relevant G1: F in overlap between S1&S2 / F for S1 B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2 C: # Not Relevant H1: D in overlap between S1&S2 / D for S1 D: Total # Evaluated H2: D in overlap between \$1852 / D for \$2 E: # Not Evaluated 11: A+B in overlap between \$1852 / A+B for S1 F: Total # Retrieved 12: A+B in overlap between S1&S2 / A+B for S2 J1: E in overlap between S1&S2 / E for S1 J2: E in overlap between \$1852 / E for \$2

#### Total for Question :

Searcher В C E E F 005 30 0 3 33 17 50 011 4 9 31 44 38 82 027 4 1 7 12 7 19 029 4 5 0 9 4 13 040 2 3 4 7

#### Searcher Overlap :

\_\_\_\_\_\_\_ Searcher S1 S2 В C Α D Ε F G1 : **G**2 H1 H2 I1 12 J1 005 011 6 0.120 0.073 0.060 0.045 0.000 0.000 0.235 0.10 0 2 ŋ 2 4 005 027 Ö Ö 0 Ö 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 005 029 0 0 O Ö 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 Ø 005 040 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 0 O 0 011 027 0 4 3 7 11 0.134 6.578 6.159 0.583 0.307 0.800 0.105 0.57 4 011 029 0 4 2 5 3 9 0.109 0.692 0.136 0.666 0.307 1.000 0.078 0.75 011 040 1 1 1 3 3 0.036 0.428 0.068 0.750 0.153 1.080 0.080 0.08 0 027 029 9 0 5 13 0.884 1.000 0.750 1.000 0.800 1.000 0.571 1.00 027 040 0 0 0 0.00 0.000 0.000 0.000 0.000 0.000 0.000 0 029 040 0 0 0 0 0.00 0.000 0.000 0.000 0.000 0.000 0.000



QUESTION # : D13 DATABASE # : D15

# Search Evaluation :

A: # Relevant
B: # Partially Relevant
G1: F in overlap between S1&S2 / F for S1
B: # Partially Relevant
G2: F in overlap between S1&S2 / F for S2
C: # Not Relevant
D: Total # Evaluated
H2: D in overlap between S1&S2 / D for S2
E: # Not Evaluated
F: Total # Retrieved
I1: A+B in overlap between S1&S2 / A+B for S1
F: Total # Retrieved
I2: A+B in overlap between S1&S2 / E for S1
J2: E in overlap between S1&S2 / E for S2

#### Total for Question :

Searcher В C Ē A D Ē O \_2 55. 

#### Searcher Overlap :

Searcher 51 52 ₽.  $\epsilon$ Đ Ε F H1 H2 I:1 J1 003 004 Ö 1 0.030 0.500 0.033 0.500 0.125 0.500 0.000 0.00 003 006 6 0.181 0.200 0.200 0.206 0.375 0.300 0.000 0.00 003 013 5 0.151 0.076 0.166 0.083 0.375 0.142 0.000 0.00 003 026 7 0.212 0.112 0.233 0.127 0.500 0.222 0.000 0.00 004 006 1 0.500 0.033 0.500 0.034 0.500 0.100 0.000 0.00 004 013 2 1.000 0.030 1.000 0.033 1.000 0.095 0.000 0.00 004 026 2 1.000 0.032 1.000 0.036 1.000 0.111 0.000 0.00 006 013 6 0.200 0.092 0.206 0.100 0.400 0.190 0.000 0.00 006 026 14 0.466 0.225 0.448 0.236 0.500 0.277 1.000 0.17 013 026 19 0.292 0.306 0.283 0.309 0.476 0.555 0.400 0.28 QUESTION # : 014 DATABASE # : 151

#### Search Evaluation:

# Total for Question :

Searcher A BCD E F Ö 50 14 

# Searcher Overlap :

Searc	cher	_			_	_									
S:1	S2	Ä	В	C	D	Ε	F	G1	<b>G</b> 2	H1	Ħ2	11	İŹ	<b>J</b> 1	Ĵ
	- T- T I	10	15	4	29	1	30	0.576	0.967	0.568	0.966	0.595	1.000	1.000	1.00
003	006	10	15	4	29	1	30	0.576	0.769	0.568	0.783	0.595	0.833	1.000	0.50
003	026	0	0	1	1	0	1	0.019	0:030	0.019	0.030	0.000	0.000	0.000	0.00
003	033	ヺ	13	3	23	· <b>1</b>	24	0.461	0.269	0.450	0.261	0.476	0.270	1.000	1.00
004	006	10	15	5	30	1	31	1.000	0.794	1.000	0.810	1.000	0.833	1.000	0.50
004	026	0	Ö	2	2	0	2	0.064	0.040	0.066	0.060	0.000	0.000	0.000	0.00
004	033	5	11	4	20	1	21	0.677	0.235	0.566	0.227	0.640	0.216	1.000	1.00
006	026	Ö	O	2	Ž	D	Ž	0.051	0.060	0.054	0.060	0.000	0.000	0.000	0.00
002	033	5	13	5	23	1	24	0.615	5.269	0.621	0.261	0.600	0.243	0.500	1.000
026	033	0	0	1	1	0	1	0.030	0.011	0.030	0.011	0.000	0.000	0.000	0.000



QUESTION # : 015 DATABASE # : 154

# Search Evaluation :

#### Total for Question :

Searcher C D ₿ Ε 007 9 12 ਤੋ 24 36 60 010 27 61 30 118 144 262 024 25 5 14 44 63 107 028 22 41 12 75 105 180 037 21 13 9 43 52

# Searcher Overlap :

Searcher S1 S2 F В C D Ε G:1 **G**2 H1 H2 I:1 12 J·1 009 010 12 3 24 36 60 1.000 0.229 1.000 0.203 1.000 0.238 1.000 0.2 009 024 1 4 O 5 17 22 0.366 0.205 0.208 0.113 0.238 0.128 0.472 0.2 009 028 9 11 3 59 0.983 0.327 0.958 0.306 0.952 0.317 1:000 0.3 23 36 009 037 9 9 3 21 26 47 0:783 0:494 0:875 0:488 0:857 0:529 0:722 0:5 010 024 14 25 5 44 63 107 0:408 1:000 0:372 1:000 0:443 1:000 0:437 1:C 010 028 22 41 12 75 105 180 0.687 1.008 0.635 1.008 0.715 1.000 0.729 1.C 010 037 13 21 9 95 0.362 1.000 0.364 1.000 0.386 1.000 0.361 1.E 43 52 024 028 12 24 40 <u>62</u> 102 0.953 0.566 0.909 0.533 0.923 0.571 0.984 0.5 024 037 3 13 2 51 0.476 0.536 0.409 0.418 0.410 0.470 0.523 0.6 18 33 028 037 21 95 0.527 1.000 0.573 1.000 0.539 1.000 0.495 1.0 13 43 52

QUESTION # : D16 DATABASE # : D11

#### Search Evaluation :

A: # Relevant
B: # Partial'v Relevant
G1: F in overlap between \$1&\$2 / F for \$1
B: # Partial'v Relevant
G2: F in overlap between \$1&\$2 / F for \$2
C: # Not Relevant
D: Total # Evaluated
H2: D in overlap between \$1&\$2 / D for \$2
E: # Not Evaluated
F: Total # Retrieved
I1: A+B in overlap between \$1&\$2 / A+B for \$1
F: Total # Retrieved
J1: E in overlap between \$1&\$2 / E for \$1
J2: E in overlap between \$1&\$2 / E for \$2

#### Total for Question :

Searcher В C A D Ε F 

0 27

#### Searcher Overlap :

Searcher

SEGL	aii Ar.														
S1	S2	Ä	В	C	D	Ē	F	<b>G</b> 1	G2	Н1	H2	Ĭ.	12	J1	Ĵ
002		1	<u> </u>	Ō	1	. <u>Ö</u>	1	0.014	0.125	0.014	0.125	0.024	0.200	0.000	0.00
002	013	_ 3	3	8	14	o	14	0.197	0.311	0.197	0.311	0.146	0.750	0.000	0.00
002	016	13	13	15	41	0	41	0.577	0.694	0.577	0.694	0.634	0.812	0.000	0.00
002	021	3	3	0	6	0	6	0.084	0.222	0.084	0.222	0.145	0.857	0.000	0.00
005	013	O	0	0	0	0		0.000						0.000	
005	016	1	0	<u> </u>	1	Ö	1	0.125						0.000	
005	021	Ö	0	O	O	Ö		0.000						0.000	
013	016	उ	1	4	8	0	8	0.177	0.135				0.125		0.00
013	021	0	1	2	3	Ö								0.000	0.00
016	021	1	3	0	4	0									



QUESTION # : 017 DATABASE # : 005

# Search Evaluation :

A: # Relevant G1:: F in overlap between \$1882 / F for \$1
B: # Partially Relevant G2: F in overlap between \$1882 / F for \$2
C: # Not Relevant H1: D in overlap between \$1882 / D for \$1
D: Total # Evaluated H2: D in overlap between \$1882 / D for \$2
E: # Not Evaluated H2: D in overlap between \$1882 / A+B for \$1
F: Total # Retrieved I2: A+B in overlap between \$1882 / E for \$1
J2: E in overlap between \$1882 / E for \$2

#### Total for Question :

Searcher В C D Ε F 011 9 6 38 53 64 117 027 4 2 18 24 135 159 0 038 1 1 0 0 22 039 9 8 39 94 133 040 7 19 32 75 107

### Searcher Overlap :

Searcher S1 S2 C В D Ε G1 G2 H1 HZ 11 12 J1 011 027 0 0 2 7 0.059 0.044 0.037 0.083 0.133 0.333 0.078 0.00 011 038 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 011 039 1 1 0 2 8 0.068 0.060 0.037 0.051 0.133 0.064 0.093 0.06 6 011 040 1 0 0 1 2 3 0.025 0.028 0.018 0.031 0.066 0.076 0.031 0.03 027 038 0 0 O 0 0 0 0:000 0:000 0:000 <u>0:00</u>0 <u>0:00</u>0 0:000 0:00 027 039 Ź O ø 2 10 12 0:075 0:090 0:083 0.051 0.333 0.064 0.074 0.10 027 040 1 Ö O 1 5 0.031 0.046 0.041 0.031 0.166 0.076 0.029 0.05 4 038 039 Ö O 0 Ö Ü 0.000 0.000 0.000 0.000 0.000 0.000 0.000 U38 040 0 1 0 1 1 1.080 0:009 1:000 0:031 1:000 0:076 0:000 0.0t 0 039 040 19 0.142 0.177 0.153 0.187 0.129 0.307 0.138 0.17 0 2 6 13

,



QUESTION # : 018 . DATABASE # : 015

#### Search Evaluation :

```
A: # Relevant
B: # Partially Relevant
G1: F in overlap between $1882 / F for $1
B: # Partially Relevant
G2: F in overlap between $1882 / F for $2
C: # Not Relevant
D: Total # Evaluated
H1: D in overlap between $1882 / D for $1
H2: D in overlap between $1882 / D for $2
E: # Not Evaluated
H2: D in overlap between $1882 / A+B for $1
F: Total # Retrieved
H2: A+B in overlap between $1882 / A+B for $2
J1: E in overlap between $1882 / E for $1
J2: E in overlap between $1882 / E for $2
```

#### Total for Question :

Searcher	Ā	В	C	D	Ε	F
003	0	0	0		1	1
004	55	29	31	115	541	656
005	18	11	10	39	30	69
014	Ö	Ö	•	Ö	1	1
ロウス		$\Box$		0	.4	4

#### Searcher Overlap :

Sear	cher														
51	S2	Ā	В	C	D	Ε	F	<b>G</b> :1	<b>G</b> 2	H1	H2	11	12	ĴĨ	
	004	Ö	0	0	0	0	0	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.0
	006	0	0	0	0	0	0	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.0
003	014	O	0	Ö	0	1	1	1.000	1.000		0.000			1.000	
003	026	Ö	Ö	8	Ð	1	1	1.000	1.000	0.000	0.000	0.000	0.000	1.000	1.0
004	Ö02	13	6	4	23	15								C.027	0.51
004	014	Ō	Ö	0	O	Ö				0.000				0.000	
004	026	0	0	Ö	Ö	Ö	Ö	0.000	6.000	0.000	<b>7.000</b>			0.000	
006	014	o	0	0	o	Ö								0.000	
006	026	0	0	O	O	Ō	0	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.00
014	026	0	0	0	0	.1									:



QUESTION # : 019 DATABASE # : 075

# Search Evaluation :

\*\*\* Proportions **\*\*** A: # Relevant G1: F in overlap between S1&S2 / F for S1 B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2 C: # Not Relevant H1: D in overlap between S1&S2 / D for S1 D: Total # Evaluated H2: D in overlap between S1&S2 / D for S2 E: # Not Evaluated I1: A+B in overlap between S1&S2 / A+B for S1 F: Total # Retrieved I2: A+B in overlap between S1&S2 / A+B for S2 J1: E in overlap between S1&S2 / E for S1 J2: E in overläp bëtween S1&S2 / E for S2

# Total for Question :

B Searcher A C [) Ε 001 0 0 1 2 1 1 005 4 5 3 12 1 13 008 6 15 15 36 4 40 013 12 2 5 25 6 20 017 7 22 14 43 18 61

### Searcher Overlap :

Searcher S1 S2 В € Đ E F **G1** 52 Ī1 Ī2 H1 H2 J1 001 005 0 O Ö Ö O 0 0:000 0:000 0:000 0:000 0:000 0:000 0:000 001 008 0 0 0 O O 0.080 0.000 0.000 0.000 0.000 0.000 0.000 001 013 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0 O 001 017 0 0 1 1 1 2 1.000 0.032 1.000 0.023 0.000 0.000 1.000 0.09 005 008 2 2 0 4 0.307 0.100 0.333 0.111 0.444 0.190 0.000 0.00 0 005 013 3 ť 6 0 6 0.461 0.240 0.500 0.300 0.555 0.277 0.000 0.00 005 017 1 0 0 1 0 1 0.076 0.016 0.083 0.023 0.111 0.047 0.000 0.06 008 013 4 4 C 8 9 0.225 0.360 0.222 0.400 0.380 0.444 0.250 0.20 1 008 017 2 5 9 0.225 0.147 0.222 0.186 0.333 0.333 0.250 0.05 1 8 1 013 017 2 0 2 0 0 2 0.080 0.032 0.100 0.046 0.111 0.095 0.000 0.00



QUESTION # : 020 DATABASE # : 015

# Search Evaluation :

\*\*\* Proportions \*\*\*

A: # Relevant G1: F in overlap between \$1&\$2 / F for \$1

B: # Partially Relevant G2: F in overlap between \$1&\$2 / F for \$2

C: # Not Relevant H1: D in overlap between \$1&\$2 / D for \$1

D: Total # Evaluated H2: D in overlap between \$1&\$2 / D for \$2

E: # Not Evaluated H2: D in overlap between \$1&\$2 / A+B for \$1

F: Total # Retrieved H2: A+B in overlap between \$1&\$2 / A+B for \$2

J1: E in overlap between \$1&\$2 / E for \$1

J2: E in overlap between \$1&\$2 / E for \$2

#### Total for Question :

Searchher	A	В	C	D	Ε	F
001	Ö	ĩ	ä	2	2	4
005	1	Ö	3	4	5	9
013	5 `	11	33	49	43	92
017	Ö	4	10	14	25	39
032	2	ý	Ä	3 A	Ā	4 Ä

#### Searcher Overlap :

Searcher S1 S2 В С D Ε F G1 **G**2 H1 H2 I:1 12 J1 Α 001 005 0 0 O 0 Ö 0 0.000 6.000 0.000 0.000 0.000 0.000 0.000 001 013 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 001 017 Ö Ö Ö Ö Ö 0 0:000 0:000 0:000 0:000 0:000 0:000 0:00 001 032 Ö 0 0 Ö Ö 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 005 013 O 0 0 1 0.111 0.010 0.000 0.000 0.000 0.000 0.200 0.02 0 005 017 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 Ö Ö Ø O Ø 005 032 O 0 O O Ö 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 013 017 O 2 3 5 3 8 0.086 0.205 0.102 0.357 0.125 0.500 0.069 0.12 2 7 013 032 2 10 0.108 0.555 0.142 0.700 0.250 1.000 0.069 0.37 017 032 0 5 0.128 0.277 0.214 0.300 0.250 0.250 0.080 0.25



QUESTION # : 021 DATABASE # : 037

### Search Evaluation :

\*\*\* Proportions \*\*\* A: # Relevant G1: F in overlap between S1&S2 / F for S1 B: # Partially Relevant G2: F in overlap between S18S2 / F for S2 C: # Not Relevant H1: D in overlap between S1&S2 / D for S1 D: Total # Evaluated H2: D in overlap between 51&S2 / D for S2 E: # Not Evaluated I1: A+B in overlap between S1&S2 / A+B for S1 F: Totál # Rétriévéd I2: A+B in overlap between S1&S2 / A+B for S2 J1: E in overlap between S1&S2 / E for S1 J2: E in overlap between S1&S2 / E for S2

#### Total for Question :

Searcher В e Đ E F 002 9 6 0 15 0 15 014 1 0 0 1 n 1 016 Ö 2 28 30 0 30 021 0 1 5 3 O 6 033 11 3 31 45 0 45

#### Searcher Overlap :

Searcher 51 52 C Α 8 D Ε F G1 **G2** H1 H2 **I**1 12 J1 002 014 O O 0 0 Ö 0.000 0:000 0:000 0:000 0:000 0:000 0.000 002 016 Ö Ö Ð 0 0 0.000 0:000 0:000 0:000 0:000 0:000 0.000 002 021 Ö O O 0 0 0.000 0:000 0:000 0:000 0:000 0:000 0:000 002 033 2 0:133 0:044 0:133 0:044 0:333 0:142 0:000 0:00 2 O O 2 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 014 016 0 0 O O Ö 014 021 0 0 0 0 Ø 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 014 033 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 016 021 0 . 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 0 0 016 033 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.300 0.00 021 033 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00



QUESTION # : 022 DATABASE # : 108

#### Search Evaluation :

A: # Relevant G1: F in overlap between S1&S2 / F for S1
B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2
C: # Not Relevant H1: D in overlap between S1&S2 / D for S1
D: Total # Evaluated H2: D in overlap between S1&S2 / D for S2
E: # Not Evaluated H2: D in overlap between S1&S2 / A+B for S1
F: Total # Retrieved I2: A+B in overlap between S1&S2 / A+B for S2
J1: E in overlap between S1&S2 / E for S1

J2: E in overlap between S1&S2 / E for S2

i

#### Total for Question :

В C Searcher D Ē Ā 800 2 18 0 20 83 1.03 027 60 0 66 68 134 032 1 5 0 6 8 14 5 038 1 0 6 17 11 039 0 6 0 6 64 70

# Searcher Overlap :

Searcher S1 S2 В C Ð Ε F G1 62 H2 11 H1 12 J1 008 027 O 3 O 3 2 5 0.048 0.037 0:150 0:045 0:150 0:045 0:024 0:02 008 032 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 0 O O O 008 038 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 008 039 0 0 0 0 1 0.009 0.014 0.000 0.000 0.000 0.000 0.012 0.01 1 027 032 4 1 0 5 5 10 0.074 0.714 0.075 0.833 0.075 0.833 0.073 0.62 027 038 5 9 0.067 0.529 0.090 1.000 0.090 1.000 0.044 0.27 1 6 3 027 039 0 4 0 5 . 9 0.067 0.128 0.060 0.666 0.060 0.666 0.073 0.07 032 038 1 0 0 1 0 1 0.071 0.058 0.166 0.166 0.166 0.166 0.000 0.00 032 039 0 13 0.928 0.185 0.833 0.833 0.833 0.833 1.000 0.12 5 O 5 8 038 039 1 1 0.058 0.014 0.166 0.166 0.166 0.166 0.000 0.00 0 0



QUESTION # : 023 DATABASE # : 032

#### Search Evaluation :

\*\*\* Proportions \*\*\* A: # Rēlēvānt G1: F in overlap between S1&S2 / F for S1 B: # Partially Relevant G2: F in overlap between \$1882 / F for \$2 C: # Not Relevant H1: D in overlap between S18S2 / D for S1 H2: D in overlap between S18S2 / D for S2 D: Total # Evaluated E: # Not Evaluated I1: A+B in overlap between S1&S2 / A+B for S1 F: Total # Rētriēved I2: A+B in overlap between S1&S2 / A+B for S2 J1: E in overlap between S1&S2 / E for S1 J2: E in overlap between S18S2 / E for S2

#### Total for Question :

Searcher Ä B C D E Ē 015 23 9 35 3 Ö 35 030 1 4 1 5 O 6 2 034 16 6 24 0 24 035 4 3 28 35 0 35 041 0 13 8 21 21

#### Searcher Overlap :

Searcher S1 S2 Α B C D E F 61 62 H1 H2 I1 ĪŽ J1 015 030 1 0 0 1 Ø 1 0.028 0.166 0.028 0.166 0.038 0.500 0.000 0.000 015 034 5 22 16 1 O 22 0.628 0.916 0.628 0.916 0.653 0.944 Junos 0.com 015 035 2 0 1 3 3 0.085 0.085 0.085 0.085 0.076 0.285 0.000 0.000 0 015 041 8 7 15 0.428 0.714 0.428 0.714 0.307 0.615 0.663 a.000 0 15 0 030 034 1 0 0 1 1 0.166 0.041 0.166 0.041 0.500 0.055 0.089 0.000 0 030 035 1 0 3 4 0.666 0.114 0.666 0.114 0.500 0.142 G.030 0.000 4 0 030 041 0 1 0 1 0 1 0.166 0.047 0.166 0.047 0.500 0.076 0.000 0.000 034 035 2 0.083 0.057 0.083 0.057 0.111 0.285 0.000 0.096 2 0 0 2 0 034 041 0 4 8 8 0:333 0:380 0:333 0:380 0.222 0.307 0.000 0.000 0 035 041 1 1 2 0 Ö 2 0.057 0.095 0.057 0.095 0.142 0.076 0.000 0.000



QUESTION # : 024 DATABASE # : 191

#### Search Evaluation :

\*\*\* Proportions \*\*\* A: # Relevant G1: F in overlap between S18S2 / F for S1 # Partially Relevant G2: F in overlap between S18S2 / F for S2 C: # Not Relevant H1: D in overlap between S1&S2 / D for S1 D: Total # Evaluated H2: D in overlap between S1&S2 / D for S2 E: # Not Evaluated I1: A+B in overlap between S1&S2 / A+B for S1 F: Total # Petrieved I2: A+B in overlap between 51&S2 / A+B for S2 J1: E in overlap between S1&S2 / E for S1 J2: E in ovërlap bëtween S1&S2 / E for S2

#### Total for Question :

C Searcher В D F Ē 2 7 007 1 10 0 10 012 4 1 1 3 O 3 023 0 1 10 11 0 11 025 0 0 0 0 1 1 036 8 11 0 11

# Searcher Överlap :

Searcher S1 S2  $\epsilon$ F Α Р. Ð Ε **G1** G2 H<sub>1</sub> H2 ľ:1 12 J1 3 0.300 0.500 0.300 0.500 0.666 %.000 0.000 0.6 007 012 1 1 3 O 007 023 Ö 0 0.000 0.000 0.000 0.000 0.000 0.000 0.0 0 Ø O O 007 025 0 0 0 0 0 9 7.000 0.000 0.500 0.000 0.000 0.000 0.000 0.0 007 036 5 1 1 7 0 7 0.700 0.636 0.700 0.636 0.666 0.666 0.000 0.8 012 023 0 0 0 0 0 O 0.000 0.000 0.000 0 000 0.000 0.000 0.8 012 025 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 2 012 038 1 1 4 4 0.666 0.363 0.666 9 363 1.000 0.656 0.000 0.0 0 0 0.000 0:000 0:000 0:000 0:000 0.000 0.000 0.000 023 025 0 0 0 0 O Ö O 023 036 0 0 a.a acata capata atana atana atana atana atana ata 025 036 0 0 0 0 0.000 0.000 0.000 0;000 0;000 0;020 0;020 0;0 0



QUESTION # : 025 DATABASE # : 001

# Search Evaluation :

A: # Relevant

G1: F in overlap between S1&S2 / F for S1

B: # Partially Relevant

G2: F in overlap between S1&S2 / F for S2

C: # Not Relevant

D: Total # Evaluated

H1: D in overlap between S1&S2 / D for S2

E: # Not Evaluated

H2: D in overlap between S1&S2 / D for S2

E: # Not Evaluated

I1: A+B in overlap between S1&S2 / A+B for S1

F: Total # Retrieved

I2: A+B in overlap between S1&S2 / E for S1

J2: E in overlap between S1&S2 / E for S2

### Total for Question :

Searcher B C D Ε F 002 19 50 199 16 15 249 014 2 3 6 11 48 59 0 016 0 3 3 33 36 021 1 O O 1 6 7 033 O 0 0 0 ·1 1

#### Searcher Overlap :

Searcher F S1 S2 В C Ð E G1 G2 H2 H:1 11 12 J1 002 014 1 0 O 1 14 15 0:060 0:254 0:020 0:090 0:032 0:200 0:070 0:24 002 016 Π O· O 0 0 0 0:000 0:000 0:000 0:000 0:000 0:000 0:00 002 021 Ö 0 0 O 1 1 0:004 0:142 0:000 0:000 0:000 0:000 0:005 0:18 002 033 Ö 0 0 0 0 0 0:000 0:000 0:000 0:000 0:000 0:000 0:00 014 016 0 0 O 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 014 021 0 Ö 0 0 1 1 0.016 0.142 0.000 0.000 0.000 0.000 0.020 0.18 014 033 Ö Ö Ö Ö 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 015 021 O O Ø Ö O 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 016 033 0 Ü Ø Ö Ö 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000

0.000 0.000 0.000 0.000 0.000 0.000 0.000



021 033

0

0

0

0

0

QUESTION # : 026 DATABASE # : 038

\* Accession Number Overlap between pairs of Searchers Search Evaluation : ============= Proportions \*\*\* A: # Relevant G1: F in overlap between S1852 / F for S1 B: # Partially Relevant G2: F in overlap between S18S2 / F for S2 C: # Not Relevant H1: D in overlap between S18S2 / D for S1 Total # Evaluated H2: D in overlap between S1&S2 / D for S2 E: # Not Evaluated f1: A+B in overlap between S1&S2 / A+B for S1 F: Total # Retrieved 12: A+B in overlap between S1&S2 / A+B for S2 J1: E in overlap between S1&S2 / E for S1 J2: E in overlap between S1&S2 / E for S2 ntal for Question : Searcher Α 8 C Đ Ε F 8:5 Ð 9 1 1 015 O ð 3 3 0 3 ্ৰ 023 8 Ø 27 O 27 025 φ 2 O 11 Ö 11 036 1 1  $\alpha$ 2 0 2 Searcher Overlap : \_\_\_\_\_ Searcher **S**1 S2 2 C [) F Α Ε **G1** G2: H1 H2 11 12 J1 012 015 Ö Ö Ö 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0 0 0 012 023 O O 0 0 0 10.0 000.0 000.0 000.0 000.0 000.0 000.0 000.0 0 012 025 1 Ö 0 1 Ö 1 1:000 0:090 1:000 0:090 1:000 0.090 0.000 0.00 012 036 1 0 0 1 1.000 0.500 1.000 0.500 1.000 0.500 0.000 0.00 1 O 015 023 Ø O 0 0 O 0 8:860 0.000 0.008 8:000 0:000 0:000 0:000 0.00 015 025 O O 0 0 0:000 0:000 0:000 0:000 0:000 0:000 0:00 O 0 015 036 0 O Ø 0 Ö 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 023 025 0.037 0.090 0.037 0.090 0.037 0.090 0.000 0.00 1 O O 1 Ø 023 036 0 0 0 0 O 0 0.000 0.000 0.000 0.000 0.000 0.000 0.003 0.00



025 036

0

1 0.090 0.500 0.090 0.500 0.090 0.500 0.000 0.00

QUESTION # : 027 DATABASE # : 013

#### Search Evaluation :

A: # Relevant
B: # Partially Relevant
G1: F in overlap between \$1&\$2 / F for \$1
B: # Partially Relevant
G2: F in overlap between \$1&\$2 / F for \$2
C: # Not Relevant
D: Total # Evaluated
H2: D in overlap between \$1&\$2 / D for \$2
E: # Not Evaluated
F: Total # Retrieved
I1: A+B in overlap between \$1&\$2 / A+B for \$1
F: Total # Retrieved
J1: E in overlap between \$1&\$2 / E for \$1
J2: E in overlap between \$1&\$2 / E for \$2

### Total for Question :

Searcher A В C D) Ε F 005 7 11 1 19 12 31 011 7 19 13 39 15 54 025 22 39 32 93 34 127 027 8 12 11 7 38 31 040 19 14 2 12 35 47

#### Searcher Overlap :

Searcher S1 S2 Α В C D Ε F G:1 GZ H1 H2 11 Ĵ1. 12 005 011 0 0 0 0 0:000 0:000 0:000 0:000 0:000 0:000 0:00 0 0 005 025 0 0 1 2 3 0.096 0.023 0.052 0.010 0.055 0.016 0.166 0.09 005 027 0 O O 0 Ž 2 0:064 0:052 0:000 0:000 0:000 0:000 0:166 0:28 005 040 1 Ö Ö 1 Ź 3 0:096 0:063 0:052 0:028 0:055 0:030 0:166 0:16 011 025 0 0 0 . 1 1 0.018 0.007 0.000 0.000 0.000 0.000 0.066 0.02 011 027 Ö Ö Ö Θ 0 8 8:000 0:888 0:000 0:000 0:000 0:000 0:00 011 040 O 0 O 1 1 0.018 0.821 0.880 0.008 0.086 0.800 0.066 0.08 025 027 31 8 12 11 7 38 0.299 1.000 0.333 1.000 0.327 1.000 0.205 1.00 025 040 19 14 2 35 12 47 0.370 1.000 0.376 1.000 0.540 1.000 0.352 1.00 027 040 5 7 0 12 14 0.368 0.297 0.387 0.342 0.600 0.363 0.285 0.16



QUESTION # : 028 DATABASE # : 038

#### Search Evaluation :

A: # Relevant
B: # Partially Relevant
G1: F in overlap between \$1&\$2 / F for \$1
B: # Partially Relevant
C: # Not Relevant
B: Total # Evaluated
H1: D in overlap between \$1&\$2 / D for \$1
B: # Not Evaluated
H2: D in overlap between \$1&\$2 / D for \$2
B: # Not Evaluated
H2: D in overlap between \$1&\$2 / A+B for \$1
F: Total # Retrieved
H2: A+B in overlap between \$1&\$2 / A+B for \$2
J1: E in overlap between \$1&\$2 / E for \$2
J1: E in overlap between \$1&\$2 / E for \$2

### Total for Question :

Searcher В C D Ε F 007 4 14 18 36 0 36 012 4 5 2 11 0 11 023 1 2 0 3 0 3 034 1 1 12 14 0 14 036 O 0 0 1 1

# Searcher Overlap :

Ø

 $\Box$ 

0

O

0

0

O

Ö

0

0

Ö

0

 $\mathbf{0}$ 

0

0

Searcher S1 S2 В. C D Ε F Α G1 **G2** H1 ĤŹ 11 12 J1 007 012 4 5 2 11 0 11 0.305 1.000 0.305 1.000 0.500 1.000 0.000 0.00 007 023 0 1 1 2 2 0.055 0.666 0.055 0.666 0.055 1.000 0.000 0.00 007 034 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 007 036 0 Ö 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0 0 0 012 023 0 0 O 0 0.000 0.000 0:000 0:000 0:000 0.000 0.000 0.00 0 012 034 0 Ö 0 0.00 0.000 0.000 0.000 0.000 0.000 0.000 0 0 012 035 Ö O Ø Ø 0 0:000 0.000 0:000 0.000 0:000 0:000 0:000

0 0:000 0:000 0:000 0:000 0:000 0:000 0:000 0:00

0.00 9.500 6.006 0.600 0.000 0.000 0.000

0 0.000 0.000 0.000 0.000 0.000 0.000 0.000



023 034

023 036

034 036

QUESTION # : 029 DATABASE # : 038

# Search Evaluation :

Proportions \*\*\* \*\*\* A: # Relevant G1: F in overlap between S18S2 / F for S1 B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2 H1: D in overlap between S1&S2 / D for S1 C: # Not Relevant D: Total # Evaluated H2: D in overlap between S18S2 / D for S2 E: # Not Evaluated I1: A+B in overlap between S18S2 / A+B for S1 F: Total # Retrieved I2: A+B in overlap between S1&S2 / A+B for S2 J1: E in overlap between S18S2 / E for S1 J2: E in overlap between S1&S2 / E for S2

#### Total for Question :

Searcher Ē  $\epsilon$ Ã Đ Ε F 011 8 8 12 28 22 50 027 15 13 50 78 23 101 038 3 1 1 5 3 8 039 5 3 2 10 5 15 040 3 0 Ω 3 0 3

# Searcher Overiap :

Searcher S1 S2 В e Đ E F G1 G2 H1 H2 11 **f**2 J1 011 027 3 14 0.280 0.138 0.321 0.<u>115</u> 0.500 0.285 0.227 0.21 011 038 3 1 3 8 0.160 1.000 0.178 1.000 0.250 1.000 0.136 1.00 1 5 011 039 1 2 1 4 4 8 0.160 0.533 0.142 0.400 0.187 0.375 0.181 0.80 011 040 2 0 2 0 0 2 0.040 0.666 0.071 0.666 0.125 0.666 0.000 0.00 027 038 3 1 5 1 8 0.079 1.888 8.064 1.888 0.142 1.888 0.130 1.88 027 039 2 2 5 8 0.079 0.533 0.064 0.500 0.142 0.500 0.130 0.60 1 3 027 040 3 3 0 0 3 0.029 1.000 0.038 1.000 0.107 1.000 0.000 0.000 0 038 039 1 0 1 2 3 0.375 0.200 0.400 0.200 0.250 0.125 0.333 0.200 1 038 040 1 Ö 0 1 0 1 0.125 0.333 0.200 0.333 0.250 0.333 0.000 0.000 039 040 1 0 O 1 1 0.066 0.333 0.100 0.333 0.125 0.333 0.000 0.000 0



QUESTION # : 030 DATABASE # : 071

#### Search Evaluation :

\*\*\* Proportions \*\*\* A: # Relevant G1: F in overlap between S1&S2 / F for S1 B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2 C: # Not Relevant H1: D in overlap between \$1&\$2 / D for \$1 D: Total # Evaluated H2: D in overlap between \$1852 / D for \$2 E: # Not Evaluated I1: A+B in overlap between St&S2 / A+B for S1 F: Total # Retrieved 12: A+B in overlap between S1&S2 / A+B for S2 J1: E in overlap between S18S2 / E for S1 J2: E in overlap between \$1882 / E for \$2

#### Total for Question :

Searcher Ä Ē  $\epsilon$ Đ E F 007 7 1 2 10 Ö 10 012 29 14 5 48 O 48 023 37 14 5 56 O 56 025 2 0 0 2 0 2 036 1 0 0 1: 0 1

### Searcher Overlap :

Searcher S1 S2 8 C Α Đ E. F **G**1 62 H:1 H2 11 12 J1 007 012 0 O 1 0.100 0.020 0.100 0.020 0.125 0.023 0.000 0.0 1 O 007 023 0 0 1 1 0.100 0.017 0.100 0.017 0.125 0.019 0.000 0.0 1 Ö 007 025 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 0 0 007 036 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 0 012 023 12 29 3 44 0.916 0.785 0.916 0.785 0.953 0.803 0.800 0.6 44 0 012 025 1 0 0 1 0 1 0.020 0.500 0.020 0.500 0.023 0.500 0.000 0.0 012 036 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 0 0 0 023 025 2 2 0 0 0 2 0.035 1.000 0.035 1.000 0.039 1.000 0.000 0.0 023 036 Ö 1 0 1 0 1 0:017 1:000 0:017 1:000 0:019 1:000 0:000 0:0 025 036 O 0 1 n 1 0.500 1.000 0.500 1.000 0.500 1.000 0.000 0.0

QUESTION # : 031 DATABASE # : 061

\* Accession Number Overlap between pairs of Searchers \* \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

#### Search Evaluation: \_\_\_\_\_\_

A: # Relevant

\*\*\* Proportions G1: F in overlap between S1&S2 / F for S1 B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2 C: # Not Relevant H1: D in overlap between S18S2 / D for S1 D: Total # Evaluated H2: D in overlap between S1&S2 / D for S2 I1: A+B in overlap between S18S2 / A+B for S1 E: # Not Evaluated F: Total # Retrieved I2: A+B in overlap between S1&S2 / A+B for S2 J1: E in overlap between S1&S2 / E for S1

J2: E in overläp between S1&S2 / E for S2

\*\*\*

#### Total for Question :

Searcher Α ₽ C D Ē F 19 007 1 O 20 O 20 012 6 6 34 46 46 023 10 12 41 63 0 63 025 5 4 18 27 0 27 0 036 3 8 11 0 11

#### Searcher Overlap : \_\_\_\_\_

Searcher S1 S2 Ε.  $\epsilon$ Ξ F G1 H1 A Đ 62 H2 11 12 J1 007 012 0 Ö 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0 O O 007 023 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 0 0 Ö 0 0 007 025 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 007 036 0 0 O 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 5 012 023 4 13 22 0 22 0.478 0.349 0.478 0.349 0.750 0.409 0.000 0.00 5 012 025 13 22 0 22 0.478 0.814 0.478 0.814 0.750 1.000 0.000 0.00 3 012 036 0 11 0.239 1.000 0.239 1.000 0.250 1.000 0.000 0.00 8 11 0 023 025 5 4 27 0:428 1:000 0:428 1:000 0:409 1:000 0:000 0:00 18 27 0 2 9 0.142 0.818 0.142 0.818 0.090 0.666 0.000 0.00 023 036 0 9 7 0 2 7 025 036 O 9 9 0.333 0.818 0.333 0.818 0.222 0.666 0.000 0.00 0



QUESTION # : 032 DATABASE # : 008

#### Search Evaluation :

\*\*\* Proportions \*\*\* A: # Relevant G1: F in overlap between S18S2 / F for S1 B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2 C: # Not Relevant H1: D in overlap between S18S2 / D for S1 D: Total # Evaluated H2: D in overlap between S1&S2 / D for S2 E: # Not Evaluated 11: A+2 in overlap between S1&S2 / A+B for S1 F: Total # Retrieved 12: A46 in overlap between S18S2 / A+B for S2 Ji: E in overlap between S1&S2 / E for S1 J? % in overlap between \$1882 / E for \$2

#### Total for Question :

Searcher 8 C Α D Ε 001 6 0 Ö C 6 008 42 74 119 3 0 45 017 O 1 17 18 0 18 029 34 4 O 38 112 150 032 58 2 0 60 119 179

#### Searcher Overlap :

============= Searcher S1 S2 Α 8 C D) Ε F **G**2 **G1** H1 H2 11 12 **J1** 001 008 0 Ö 4 4 0.666 0.033 0.666 0.088 0.666 0.088 0.000 0.0 0 001 017 0 0 0 A А 0 0:000 0:000 0:000 0:000 0:000 0:000 0:00 001 029 2 Ö Ö Ź O 2 0:333 0:013 0:333 0:052 0:333 0:052 0.000 0:0 001 032 4 Ö Ö 4 0.666 0.022 0.666 0.066 0.666 0.06<u>6 0.000</u> p.g. 0 O 008 017 0 0 O 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0.000 O 008 029 22 2 O 24 68 0.571 0.453 0.533 0.631 0.533 0.631 0.594 0.3 44 008 032 19 0 0 54 0.453 0.301 0.422 0.316 0.422 0.316 0.472 0.20 35 017 029 0 0 0 0 0 0.000 0.000 0.880 8.888 6.000 0.000 0.000 0.00 O 017 032 0 0 O 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 029 032 19 0 0 19 58 77 0.513 0.430 0.500 0.316 0.500 0.316 0.517 0.48



QUESTION # : 033 PATABASE # : 008

#### Search Evaluation :

\*\*\* Proportions \*\*\* A: # Relevant G1: F in overlap between S1&S2 / F for S1 B: # Partially Relevant G2: F in overlap between S18S2 / F for S2 H1: D in overlap between S18S2 / D for S1 C: # Not Relevant D: Total # Evaluated H2: D in overlap between \$1882 / D for \$2 E: # Not Evaluated 11: A+B in overlap between S1&S2 / A+B for S1 F: Total # Retrieved 12: A+B in overlap between S1&S2 / A+B for S2 J1: E.in overlap between S1&S2 / E for S1 J2: E in overlap between S1&S2 / E for S2

Total for Question :

Searcher 8 D Ε F 001 0 0 0 0 1 008 Ö O 3 3 2 3 7 017 0 0 3 4 029 ب 1 0 0 1 1 032 15 26 6 47 38 85

#### Searcher Overlap :

Searcher S1 S2 8 С D Ε G1 **G2** H:1 H2 I:1 ĬŹ. J1 001 008 0 0 O 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 001 017 0 0 0  $\mathbf{C}$ 0 0.000 0.000 0.000 0.000 0.000 0.000 001 029 Ö O Ö 6 O a.a aaaa aaaa a.aaa a.aaa a.aaa a.aaa a.aaa a.aaa a.aa 001 032 Ö 0 О 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 008 017 Ö Ö Ö 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0 0 008 029 Ö Ö O Ö O 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 008 032 0 0 O O Ö 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 017 029 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 017 032 Ü 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 029 032 0 0 1 0 1 0.500 0.011 1.000 0.021 1.000 0.024 0.000 0.00



QUESTION # : 034 DATABASE # : 013

#### Search Evaluation :

\*\*\* Proportions \*\*\* A: # Relevant 61: F in overlap between S18S2 / F (or S1 B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2 H1: D in overlap between S18S2 / D for S1 C: # Not Relevant D: Total # Evaluated H2: D in overlap between S1&S2 / D for S2 E: # Not Evaluated I1: A+B in overlap between S1&S2 / A+B for S1 F: Total # Retrieved I2: A+B in overlap between S1&S2 / A+B for S2 J1: E in overlap between S1&S2 / E for S1 J2: E in overlap between \$1882 / E for \$2

#### Total for Question :

Searcher Α В C D Ε F 001 2 O 1 3 0 3 800 12 70 86 186 272 017 Ö 4 5 9 1 10 029 7 1 13 21 O 21

1

0

1

0

1

# Searcher Overlap :

 $\Box$ 

032

Searcher S1 S2 8 C D Ε F G:1 **G2** H1 H2 11 12 J1 001 008 Ö Ö Ö O Ö g.g gag.g agc.o aco.o aco.o aco.o aco.o aco.o aco.o 001 017 0 1 O 1 0.333 0.100 0.333 0.111 0.333 0.250 0.000 0.0 1 0 001 029 Q 1 O 1 O 1 9.333 0.047 0.333 0.047 0.333 0.071 0.000 0.0 001 032 0 0 Ö Ø Ö 0 8.000 0.000 0.000 0.000 0.000 0.000 0.00 0 008 017 0 O O Ö 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 008 029 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0 0 0 0 0 008 032 0 0 0 0 O 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 017 029 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 017 032 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 029 032 O 0 0 0 0 0 0:000 0.000 0.000 0.000 0.000 0.000 0.00



QUESTION # : 035 DATABASE # : 154

Accession Number Overlap between pairs of Searchers \* Search Evaluation: \_\_\_\_\_\_ \*\*\* Proportions \*\*\* A: # Relevant G1: F in overlap between S1&S2 / F for S1 B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2 C: # Not Relevant H1: D in overlap between S18S2 / D for S1 D: Total # Evaluated H2: D in overlap between S1&S2 / D for S2 E: # Not Evaluated I1: A+B in overlap between S1&S2 / A+B for S1 F: Total # Retrieved I2: A+B in overlap between S18S2 / A+B for S2 J1: E in overlap between S18S2 / E for S1 J2: E in overlap between S18S2 / E for S2 Total for Question : Searcher Α В C Đ Ε F 001 1 0 ٥ 1 Ö 1 008 ó 5 5 13 O 13 017 1 0 0 1 0 \_ 1 029 12 4 6 22 0 22 032 9 10 22 22 Searcher Overlap : \_\_\_\_\_\_ Searcher S1 S2 8 € A Ð E F **G1** G2 H2 H1 11 12 J1 001 008 0 Ö 0 0 0.000 0:000 0:000 0:000 0:000 0:000 0:000 001 017 1 0 O 1 O 1 1:860 1:800 1:000 1:000 1:000 1:000 0:000 001 029 0 0 Ō 0 Ö 0 0.000 0.800 8.800 0.000 0.000 0.000 0.000 001 032 0 0.000 0.000 8.888 0.880 0.000 0.000 0.000 0.00 0 0 0 0 U 008 017 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 008 029 4 0 0 4 0 4 0.250 0.181 0.250 0.181 0.363 0.250 0.000 0.00 008 032 1 2 4 <u>4 0.250 0.181 0.250 0.181 0.272 0.157 0.000 0.00</u> 1 0 017 029 O 0 0 0 0 0 6.000 0.000 0.000 0.000 0.000 0.000 0.00 017 032 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 029 032 1 1 0 2 0.090 0.090 0.090 0.090 0.125 0.105 0.000 0.00



QUESTION # : 036 DATABASE # : 090

#### Search Evaluation :

A: # Relevant
B: # Partially Relevant
G2: F in overlap between S1&S2 / F for S2
C: # Not Relevant
D: Total # Evaluated
H1: D in overlap between S1&S2 / D for S2
E: # Not Evaluated
F: Total # Retrieved
H2: D in overlap between S1&S2 / D for S2
F: Total # Retrieved
J1: A+B in overlap between S1&S2 / A+B for S1
F: Total # Retrieved
J1: E in overlap between S1&S2 / E for S1
J2: E in overlap between S1&S2 / E for S2

#### Total for Question :

Searcher В C D Ā Ε F 

#### Searcher Overlap :

Sear	chēr		_												
S1	S2	Ä	В	C	D	Ε	F	G1	Ğ2	Hi	HZ	11	12	<b>J</b> 1	
007	012	<u>i</u>	Ō	Ö	1	Ō	1	0.013			0.083				
007 007	023 025	2	0	<u>0</u>	3 0	0				0.081	0.000	0.075	0.045	0.000	ö.ö
007 012		2	0	1	3 2	0		0.041 0.156			0.063				
012 012		4 4	2 2	1	7 7	0			0.125	0.583	0.125 0.148	0.857	0.136	0.000	0.0i
<u>023</u> 023		9 9	5 5	Ö	14 14	Ö	14	0.225	0.250	0.280	0.250 0.297	0.378	0.318	0.000	0.0
025		28	8	10	46	Ē	7	- <b>-</b>			0.978				0.00



QUESTION # : 037 DATABASE # : 016

#### Search Evaluation :

\*\*\* Proportions \*\*\* A: # Relevant G1: F in overlap between S18S2 / F for S1 B: # Partially Relevant G2: F in overlap between S1&S2 / F for S2 C: # Not Relevant H1: D in overlap between S1&S2 / D for S1 D: Total # Evaluated H2: D in overlap between S1&S2 / D for S2 E: # Not Evaluated I1: A+8 in overlap between \$1882 / A+8 for \$1 F: Total # Retrieved I2: A+B in overlap between S1&S2 / A+B for S2 J1: E in overlap between S18S2 / E for S1 J2: E in overlap between S1&S2 / E for S2

#### Total for Question :

Searcher Α В C Ð Ε F 015 11 3 33 47 25 72 030 3 0 2 5 0 5 034 15 1 6 23 2 25 035 29 1 5 35 19 55 041 10 31 6 47 26 73

#### Searcher Overlap :

\_\_\_\_\_\_ Searcher 51 SZ C D Ε F G:1 **G**2 H1 H2 11 12 Ĵ: 015 030 4 0 0 1 1 0.013 0.200 0.021 0.200 0.071 0.333 0.000 0.000 0 015 034 Ö 0 О 0 0:000 0.000 0.000 0:000 0:000 0:000 0.000 015 035 Ö Ö Ö ก 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 015 041 0 O O O J 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 030 034 0 0 0 Ø 0 0.060 0.080 0.000 0.000 0.000 0.000 0.000 O 030.035 0 0 0 0 O 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 030 041 0 0 0 0 0 9 034 035 0 5 14 2 16 0.640 0.290 0.608 0.388 0.529 0.300 1.000 0.109 O 9 034 041 2 11 0 11 0.440 0.150 0.478 0.234 0.529 0.243 0.000 0.000 2 035 041 15 18 0.327 0.246 0.472 0.361 0.500 0.405 0.852 0.038 0 17



QUESTION # : 038 DATABASE # : 061

# Search Evaluation :

\*\*\* Proportions \*\*\*

A: # Relevant
B: # Partially Relevant
G2: F in overlap between S1&S2 / F for S1
B: # Not Relevant
D: Total # Evaluated
H2: D in overlap between S1&S2 / D for S2
E: # Not Evaluated
F: Total # Retrieved
H2: A+B in overlap between S1&S2 / A+B for S2
J1: E in overlap between S1&S2 / E for S1
J2: E in overlap between S1&S2 / E for S2

#### Total for Question :

2 C D Searcher Ε F 015 5 69 8 3 16 53 030 19 6 9 34 240 274 034 8 1 4 13 32 45 2 035 2 5 15 25 10 041 29 8 64 104 40

#### Searcher Overlap :

Searcher S1 S2 C 8 D Ε G1 **G2** H1 H2 I:1 12 J1 015 030 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 0 0 0 0 0 015 034 0 Ö 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 0 015 035 0 O O O Ö 0 0.000 0.000 0.000 0.000 0.000 0.000 0.0 015 041 2 1 O 3 4 7 0.101 0.867 8.187 8.075 8.238 0.081 0.075 0.0 030 034 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 030 035 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.00 030 041 0 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 034 035 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 034 041 0 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000 035 041 Ö 0 0 0 0 0.000 0.000 0.000 0.000 0.000 0.000 0.000



QUESTION # : 039 DATABASE # : 015

### Search Evaluation :

A: # Relevant

G1: F in overlap between S1&S2 / F for S1

B: # Partially Relevant

G2: F in overlap between S1&S2 / F for S2

C: # Not Relevant

D: Total # Evaluated

H1: D in overlap between S1&S2 / D for S2

E: # Not Evaluated

H2: D in overlap between S1&S2 / D for S2

E: # Not Evaluated

F: Total # Retrieved

I1: A+B in overlap between S1&S2 / A+B for S1

F: Total # Retrieved

I2: A+B in overlap between S1&S2 / E for S1

J2: E in overlap between S1&S2 / E for S2

# Total for Question :

Searcher A C D Ε F Ü 

#### Searcher Overlag :

Sear	cher		-												
S·1	S2 ·	Ā	8	C	D	Ε	F	<b>G1</b>	G2	H1	ĤŹ	11	12	J1	
	030	Ō	Ō	Ō	Ō	Ō	Ō	0.000	0.000	0.000	0.000	0.000	0.000	0.000	Ø.i
015	034	0	0	o	o	Ö	0	0.000	0.000	0.000	0.000	0.000	0.000	0.000	D.i
015	035	0	0	0	O	0	0	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.1
015	041	0	0	0	0	0	0	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.1
830	034	0	0	0	0	0	0	0:000	0.000	0.000	0.000	0.000	0.000	0.000	0.1
030	035	0	0	0	0	0	0	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.1
030	041	Ö	0	O	0	O	0	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.(
034	035	Ø	0	Ö	Ö	Ö	0	<b>3.000</b>	0.000	0.000	0.000	0.000	0.000	0.000	0.(
034	041	Ö	0	Ö	Ö	Ö	0	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.0
035	04:1	0	0	0	0	0	Ð	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.0



1 :

QUESTION # : 040 DATABASE # : 016

# Search Evaluation :

```
*** Proportions ***

A: # Relevant G1: F in overlap between $1&$2 / F for $1

B: # Partially Relevant G2: F in overlap between $1&$2 / F for $2

C: # Not Relevant H1: D in overlap between $1&$2 / D for $1

D: Total # Evaluated H2: D in overlap between $1&$2 / D for $2

E: # Not Evaluated H2: D in overlap between $1&$2 / A+B for $1

F: Total # Retrieved I2: A+B in overlap between $1&$2 / A+B for $2

J1: E in overlap between $1&$2 / E for $1

J2: E in overlap between $1&$2 / E for $2
```

### Total for Question :

Searcher	A	В	С	D	Ε	F
015	10	Ġ	Ö	16	<b>6</b> 1	77
030	Ź	4	32	38	4	42
034	6	2	0	8	7	15
035	11	4	Ö	15	47	40
041	16	9	Fi	25	18	4.13

# Searcher Overlap :

Searc	cher													_	
S1	S2	Ά	₽	C	D	Ε	F	<b>G</b> 1	<b>G</b> 2	H:1	42	I1	12	J1	Ċ
0:1:5	030	1	0	0	1	0	1	0.012	0.023	0.062	0.026	0.062	0.166	0.000	0.00
	034	1	0	0	1	0	1	0.012	0.066	0.062	0.125	0.062	0.125	0.000	0.00
015		0	0	0	0	3	3	0:038	0.048	0.000	0.000	0.000	0.000	0.049	0.06
015	041	1	0	Ö	1	0	1	0.012	0.023	0.062	0.040	0.062	0.040	0.000	0.00
030	034	2	ø	Ö	2	1	3	0.071	0.200	0.052	0.250	0.333	0.250	0.250	0.14
030	035	Ō	0	Ō	Ö	0	O	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.00
030	041	2	Ò	Ō	2	4	3	0.071	0.069	0.052	0.080	0.333	0.080	0.250	0.05
034		2	1	Ö	3	<u>1</u>	4	0.266	0.054	0.375	0.200	0.375	0.200	0.142	0.02
034	041	2	1	0	3	3	6	0.400	0.139	0.375	0.120	0.375	0.120	0.428	0.16
035	041	1	1	0	2	3	5	0.080	0.116	0.133	0.080	0.133	0.080	0.063	0.16



#### APPENDIX E. GROUPS OF QUESTIONS SEARCHED BY SETS OF OUTSIDE SEARCHERS

The 40 questions can be grouped by type of question as follows:

Group 1 - Medical

Group 2 - Psychology and Sociology

Group 3 - Business Management

Group 4 - Scientific and Technical

Group 5 - Business and Science

Group 6 - Humanities and Social Science

Group 7 - Miscellaneous

For each group of questions, the searcher numbers of the five outside searchers who searched the question are noted. This compilation shows the specific questions searched in common by the various individual searchers.



# Appendix E GROUPS OF QUESTIONS SEARCHED BY SETS OF OUTSIDE SEARCHERS

Group 1 - Medical Questions

Searcher Number	Quēstic	on Number				
	Q004	Q008	Q010	Q011	Q015	***
S009	$\ddot{\mathbf{x}}$	$\ddot{\mathbf{x}}$	$\ddot{\mathbf{x}}$	$\ddot{\mathbf{x}}$	$\ddot{\mathbf{x}}$	
S010	X	X	X	X	X	
S024	Χ̈́	Ÿ	Ÿ	Χ̈́	<b>X</b> :	
S028	$ar{\mathbf{X}}$	Χ̈́	$\bar{\mathbf{x}}$	Χ̈́	$ar{\mathbf{X}}$	
S037	X	X	Χ̈́	Ÿ	X	

Group 2 - Psychology and Sociology Questions

Searcher Number	Questic	on Number				: •
	Q001	Q003	0009	Q016	Q021	Q025
S002	Χ̈́	Χ̈́	$\tilde{\mathbf{X}}$	Χ̈́	$\tilde{\mathbf{X}}$ .	X:
S005	X			X		
S013	Χ̈́			X		
SQ14		Χ̈́	X		Ř	X
S016	X.	X	X.	X	X	X
S021	X	X	X	X	X	· X
S033		X	X		X	X

Group 3 - Business Management Questions

Searcher Number Question Number Q002 Q005 Q014 Q018 Q007 Q013 s003 X X X X X X X S004 X X X X X S006 X X X X X  $\bar{\mathbf{X}}$ S013 X S014  $\overset{\dot{X}}{X}$ Ÿ X X S026 X X X S033 Х X

Group 4 - Scientific and Technical Questions

Searcher Number	Question Number						
	Q006	Q012	Q017	Q022	Q027	Q029	_
S005		•X			Χ̈́		
5008				×			
S011	X	X	X	•	X	X	
S025					X		
S027	X	X X	X	X	X X	<b>X</b> .	
S029		$\bar{\mathbf{X}}$					
S032				X			
S038	X		Χ̈́	X X		X	
S039	Χ̈́		X	Ÿ		X	
S040	X	X	X		Χ̈́	X X X	
							_

Group 5 - Business and Science Questions

Searcher Number	Question Number							
	Q019	Q020	Q032	Q033	ę0 <b>34</b>	Q035	••	
S001	X	X	х .	X	X	Ř		
S005	X	X				•		
S008	X		X	X	X	X		
S013	X	X						
S017	X	X	X	X	X	X		
S029			X	X	X	X		
S032		X	X	X	X	X		
							-	

Group 6 - Humanities and Social Science Questions

Searcher Number	Question Number						
	Q024	Q026	Q028	Q030	Q031	Q036	
\$007	Χ̈́		Ä	$\ddot{\mathbf{x}}$	$\ddot{\mathbf{x}}$	$\ddot{\mathbf{x}}$	
S012 S015	X	X X	X	X	X	X	
S023	$\mathcal{X}$	X	X	X	Χ̈́	$ar{\mathbf{X}}$	
S025	X	X		•	X	X	
S034			X				
S036	A	X	X		X	X	

Group 7 - Miscellaneous Questions

Searcher Number	Question Number						
	Q023	Q037	Q038	Q039	Q040		
S015	X	X	X	X	X		
S030 S034	X	X	X	X	X		
S034	$\ddot{\mathbf{x}}$	X	X	X	X		
S035	$\bar{\mathbf{X}}$	X ·	X	X	X		
S041	X	X	X	X	X		

#### APPENDIX F. FLOWCHARTS FOR OVERALL DESIGN OF THE PROJECT

#### F-1 - LIST OF EXPERIMENTS

List of the experiments for the overall design of the project and referenced in subsequest flowcharts

#### F-2 - OVERALL DESIGN OF THE PROJECT - FLOWCHART 1

Flowchart showing the major steps in conducting the experiments for the project

F-3 DESIGN OF THE PROJECT FOR QUESTION ANALYSIS - FLOWCHART 2

Flowchart showing the major steps in question analysis and classification

F-4 DESIGN OF THE PROJECT FOR USER QUESTIONS FOR ONLINE SEARCHING - FLOWCHART 3

Flowchart showing the major steps for conducting the 360 online searches for the 40 questions

F-5 QUESTION ANALYSIS CHART - FLOWCHART 4

Flowchart showing the major steps for question analysis and classification



# NSF PROJECT IST-8505411

# EXPERIMENTS IN THE COGNITIVE SPECTS OF INFORMATION SEEKING AND INFORMATION RETRIEVING

# LIST OF EXPERIMENTS

NUMBER	TITLE
1	VALIDATION OF CONTEXT ELEMENTS
ž	EFFECTS OF CONTEXT
<u>3</u>	REQUEST STRUCTURE
4	REQUEST CLASSIFICATION
5	EFFECTS OF REQUEST CLASSES
Ġ	NATURE OF REQUEST ANALYSIS AND SEARCH STRATEGY PROCESSES
7	ELABORATION OF CONCEPTS
Ē	SEARCH TACTICE
9	AGREEMENT ON SEARCH STATEMENTS
10	COGNITIVE CHARACTERISTICS
11	COGNITIVE CHARACTERISTICS AND PERFORMANCE



#### NSF PROJECT IST-8505411 EXPERIMENTS IN THE COGNITIVE ASPECTS OF INFORMATION SEEKING AND INFORMATION RETRIEVING

OVERALL DESIGN OF PROJECT - FLOWCHART 1

OBTAIN QUESTIONS FOR THE EXPERIMENTS CONTACT LIBRARIES THAT PERFORM ONLINE SEARCHES SELECT 160 QUESTIONS (GROUP 1) FOR WHICH ONLINE SEARCHES HAVE BEEN COMPLETED ANALYZA MEQUEST STRUCTURE AND CLASSIFICATION (EXP. 3, 4) FOR GROUP 1 (F11) CONTACT USERS WITH QUESTIONS NEEDING ONLINE SEARCHES (F1) SELECT 40 USER QUESTIONS (GROUP 2) FOR EXPERIMENTS ON ONLINE SEARCHING CONTACT SEARCHERS TO CONDUCT ONLINE SEARCHES FOR GROUP 2 (F2-3:C1) SELECT 38 SEARCHERS FOR ONLINE SEARCHES FOR GROUP 2 DETERMINE THE COGNITIVE SCORES OF EACH ONLINE SEARCHER (EXP. 10) OBTAIN WRITTEN QUESTIONS FOR GROUP 2 (F4,5;P1,62) AMALYZE REQUEST STRUCTURE AND CLASSIFICATION FOR GROUP 2 (EXP. 3, 4)(F11) CONDUCT AND TAPE USER INTERVIEWS FOR GROUP 2 QUESTIONS (F6-9, P2) DETERMINE THE CONTEXT VALUES FOR EACH USER AND SEARCHER (EXP. 1) CONE SO ONLINE SEARCHES USING DIFFERENT SEARCH STRATEGIES (9 DIFFERENT SEARCHES FOR EACH GROUP 2 QUESTION) (EXP. 2, 7, 11)(F10,13,P3-8) MERGE RESULTS FROM ALL ONLINE SEARCHES OF GROUP 2 QUESTIONS SEND SEARCH RESULTS FOR GROUP 2 TO USERS FOR EVALUATION OF EFFECTIVENESS (F12,14) TO PAGE 2 OF PROJECT FLOWCHART



(EXP.= EXPERIMENT #; C = CODE FORMS #: F = FORM #; P = PROCEDURE #)

FROM PAGE 1 OF PROJECT FLOWCHART 1 DETERMINE THE EFFECTIVENESS OF EACH OF THE 360 SEARCHES OF GROUP 2 QUESTIONS DETERMINE THE EFFICIENCY OF THE 360 SEARCHES OF GROUP 2 QUESTIONS DETERMINE THE SEARCH TACTICS USED FOR THE 360 SEARCHES OF GROUP 2 QUESTIONS (EXP. 8) DETERMINE THE EFFECT OF CONTEXT VALUES ON EFFECTIVENESS AND EFFICIENCY (EXP. 2) FOR ALL GROUP 2 QUESTIONS DETERMINE EFFECTS OF REQUEST CLASSIFICATION ON EFFECTIVENESS AND EFFICIENCY (EXP. 5) FOR ALL GROUP 2 QUESTIONS DETERMINE EFFECTS OF 4 SEARCH STRATEGIES BASED ON CONCEPT ELABORATION ON EFFECTIVENESS AND EFFICIENCY (EXP. 7) FOR ALL GROUP 2 QUESTIONS DETERMINE EFFECTS OF DIFFERENT SEARCH TACTICS ON EFFECTIVENESS AND EFFICIENCY (EXP. 8) FOR ALL GROUP 2 QUESTIONS DETERMINE EFFECTS OF COGNITIVE SCORES ON EFFECTIVENESS AND EFFICIENCY (EXP. 11) FOR ALL GROUP 2 QUESTIONS SELECT 5 QUESTIONS FROM GREET (GROUP 2A) FOR FURTHER ANALYSIS CONDUCT ONLINE SEARCHES AND TAPE THE SEARCH PROTOCOLS FOR OUTSIDE SEARCHERS FOR GROUP 2A QUESTIONS DETERMINE THE PROCESSES USED IN REQUEST ANALYSIS AND SEARCH STRATEGY FORMULATION (EXP. 6) FOR GROUP 2A QUESTIONS ADD 4 QUESTIONS (GROUP 3) FROM DR. WOELFL DISSERTATION DETERMINE THE DEGREE OF AGREEMENT CN SEARCH STATEMENTS FOR GROUPS 2 AND 3 QUESTIONS (EXP. 9) DETERMINE THE EFFECT OF COGNITIVE SCORES ON THE DEGREE OF AGREEMENT VALUES FOR GROUPS 2 AND 3 QUESTIONS (EXP.

OVERALL DESIGN OF PROJECT - FLOWCHART (Page 2)

NSF PROJECT 1ST-8505411
EXPERIMENTS IN THE COGNITIVE ASPECTS OF INFORMATION SEEKING AND INFORMATION RETRIEVING

OVERALL DESIGN OF PROJECT - FLOWCHART

DESIGN OF PROJECT FOR QUESTION ANALYSIS FLOWCHART #2

OBTAIN QUESTIONS FOR THE EXPERIMENTS

CONTACT LIBRARIES THAT PERFORM ONLINE SEARCHES

SOURCES USED WERE:
UNIVERSITY OF DAYTON
CWRU MEDICAL LIBRARY
AMERICAN SOCIETY FOR METALS
CHAMIS DISSERTATION MATERIAL
WOELFL DISSERTATION MATERIAL

SELECT 160 QUESTIONS (GROUP 1) FOR WHICH ONLINE SEARCHES HAVE BEEN COMP ETE

SAMPLE QUESTIONS

#38 The effects of aging on person's self image and ability to cope with the process (age group - elderly)

ANALYZE REQUEST STRUCTURE AND CLASSIFICATION (EXP. 3, 4) FOR 677 1 (F11)

SAMPLE QUESTION ANALYSIS (FORM 11)

EXP. 3 REQUEST STRUCTURE

ANALYSIS OF QUESTION TO DETERMINE THE PRESENCE

OF ONE OR MORE OF THE THREE BASIC ELEMENTS

(1) SUBJECT - THE CENTRAL CONCEPT OF THE SEARCH

#38- a) aging; b) person's self-image; c)process

(2) QUERY - THE SPECIFIC ASPECT ASKED ABOUT THE SUBJECT

#38 -a) effects; b) ability to cope
(3) LEAD-IN - PHRASE PRECEDING SUBJECT OR QUERY AND NOT

DIRECTLY SEARCHABLE #38 - none but examples are - what, where, interested in, why

The subject or the query may sometimes also have MODIFERS and/or CONSTRAINTS

(1) MODIFIERS - MORE SPECIFIC OR ALTERNATIVE CONCEPTS FOR THE SUBJECT OR QUE

(2) CONSTRAINTS - limitations on the type of information provided, For #38 = 1 (current)

TO PAGE 2



# DESIGN OF PROJECT FOR QUESTION ANALYSIS FLOWCHART #2 (PAGE 2)

FROM PAGE 2

# EXP. 4 REQUEST CLASSIFICATION

#### REQUESTS ARE CLASSIFIED ACCORDING TO 4 ATTRIBUTES

- (1) DOMAÍN Number of Dialindex categories to which search could be assigned #38 -1) Pyschology; 2) Social Science; 3) Meline; 4) Scisearch
- (2) CLARITY The average value of two scaled measures, range 1 to 5, #38 = 4
   a) Semantics the meaning of the terms #38 = 5
   b) Syntax the relation between terms #38 = 4
- (3) SPECIFICITY The average value of scaled measures for the hierarchical level from general (meta language) to specific (object language) for each subject and query, ranging from 1 to 5. For #38 = 3.9
- (4) COMPLEXITY Consists of 2 values
  a) # search concepts; for #38 = 3
  B) # constraints; for #38 = 1

TESTS will be conducted to determine the degree of fit to the model and the degree of agreeement between two analysts

(Exp.= Experiment #; C=Code Forms #; F=Form #; P= Procedure #)



#### NSF PROJECT IST-8505411 EXPERIMENTS IN THE COGNITIVE ASPECTS OF INFORMATION SEEKING AND INFORMATION RETRIEVING

DESIGN OF PROJECT FOR USER QUESTIONS FOR ONLINE SEARCHING FLOWCHART #3

CONTACT USERS WITH QUESTIONS NEEDING ONLINE SEARCHES (F1)

SOURCES CONTACTED WERE: CAMPUS NEWS ARTICLE

CAMPUS NEWS ARTICLE

FLYERS SENT TO ALL CASE WESTERN RESERVE

DEPARTMENTS WITH GRADUATE STUDENTS

FLYERS POSTED ON MAJOR BULLETIN BOARDS ON CAMPUS

FLYERS SENT TO OTHER CAMPUSES

AKRON UNIVERSITY, CLEVELAND STATE UNIVERSITY,

JOHN CARROLL UNIVERSITY, KENT STATE UNIVERSITY

FLYERS & LETTERS SENT TO MEMBERS OF

SPECIAL LIBRARIES ASSOCIATION, CLEVELAND CHAPTER

NORTHEAST OHIO AMERICAN SOCIETY FOR INFORMATION SCIENCE

CLEVELAND ONLINE USERS GROUP

SELECT 40 USER QUESTIONS (GROUP 2) FOR EXPERIMENTS ON ONLINE SEARCHING

CONTACT SEARCHERS TO CONDUCT ONLINE SEARCHES FOR GROUP 2 (F2-3;C1)

SOURCES CONTACTED WERE:

SPECIAL LIBRARIES ASSOCIATION, CLEVELAND CHAPTER NORTHEAST OHIO AMERICAN SOCIETY FOR INFORMATION SCIENCE CLEVELAND ONLINE USERS GROUP

SELECT 38 SEARCHERS FOR ONLINE SEARCHES FOR GROUP 2

DETERMINE THE COGNITIVE SCORES OF EACH ONLINE SEARCHER (EXP. 10)

THREE COGNITIVE TESTS ARE USED LEARNING STYLE INVENTORY REMOTE ASSOCIATES TEST EMPLOYEE APTITUTE SURVEY

TO PAGE 2

(Exp. = EXPERIMENT #; C= CODE FORMS #; F = FORM #; P= PROCEDURE #)



```
FLOWCHART #3 (page 2)
                OBTAIN WRITTEN QUESTIONS FOR GROUP 2 (F4.5:P1.62)
                         SAMPLE QUESTIONS - QUESTION #11
       WHAT ARE THE PYSCHOEMOTIONAL AND PSYCOSOCIAL RESPONSES OF PARENTS
            AND SURVIVING SIBLINGS TO THE DEATH OF AN INFANT, DUE TO
       SUDDEN INFANT DEATH SYNDROME (S.I.D.S.; ALSO CALLED "CRIB DEATH")
          AND WHAT ARE THE COPING STRATEGIES TO THESE FAMILY MEMBERS?
ANALYZE REQUEST STRUCTURE AND CLASSIFICATION FOR GROUP 2 (EXP. 3, 4)(5:1)
        CONDUCT AND TAPE USER INTERVIEWS FOR GROUP 2 QUESTIONS (F6-9, P2)
        DETERMINE THE CONTEXT VALUES FOR EACH USER AND SEARCHER (EXP. 1)
                        CONTEXT VALUES FOR QUESTION #11
              POSSIBLE VALUES RANGE 105
PROBLEM DEFINITION SCALE- USER 31 TEARCHERS -P.S. 4
                    INTENT SCALE - USER 2; SEARCHERS- P.S. 1
 PROBLEM-PUBLIC KNOWLEDGE SCALE - USER 4; SEARCHERS - P.S. 3; 5, 5, 5, 4
      INTERNAL KNOWLEDGE TOALE - USER 4; SEARCHERS - P.S. 1; 2, 4, 1, 4, 3
  CONDUCT 360 ONLINE SEARCHES USING DIFFERENT SEARCH_STRATEGIES (9 DIFFERENT
      SEARCHES FOR EACH GROUP 2 QUESTION) (EXP. 2, 7, 11)(F10,13,P3-8)
                   9 SEARCHES FOR QUESTION #11
OUTSIDE SEARCHERS 009, 024, 028, 010, 037
                      PROJECT SEARCHES 119, 219, 319, 419
                        SEARCH RESULTS FOR QUESTION #11
                #REFERENCES - 9, 98, 45, 54, 5, 198, 144, 21, 30
                                    TOTAL 604
         MERGE RESULTS FROM ALL ONLINE SEARCHES OF GROUP 2 QUESTIONS
                        MERGED SET FOR QUESTION #11- 310
                  SEND SEARCH RESULTS FOR GROUP 2 TO USERS FOR
                      EVALUATION OF EFFECTIVENESS (F12:14)
        150 ABSTRACTS SENT TO THE USER FOR EVALUATION FOR QUESTION #11
                      EVALUATION RECEIVED FOR QUESTION #11
           RELEVANT = 9; PARTIALLY RELEVANT = 16; NOT RELEVANT = 125
```

DESIGN OF PROJECT FOR USER QUESTIONS FOR ONLINE SEARCHING



EVALUATION CODES ENTERED FOR PROCESSING

BY COMPUTER PROGRAMS

#### NSF PROJECT IST-8505411

# EXPERIMENTS IN THE COGNITIVE ASPECTS OF INFORMATION SEEKING AND INFORMATION RETRIEVING

#### QUESTION ANALYSIS CHART

# FLOWCHART #4 160 QUESTIO 40 USER QUESTIONS FROM\_OUTSIDE FROM REST OF SOURCES PROJECT QUESTION ANALYSIS BY 2 ANALYSTS FORM 11 REQUEST REQUEST STRUCTURE CLASSIFICATION EXP. 3 EXP. 4 CORRELATE RESULTS DEGREE OF FIT DEGREE OF STRUCTURE AGREEMENT BETWEEN CLASSIFICATION ANALYSTS



#### APPENDIX G. FLOWCHART FOR COMPUTER PROGRAMS FOR THE PROJECT

- G-1 LIST OF PROGRAMS IN OPERATIONAL ORDER
- G-2 ANALYSIS OF 360 ONLINE SEARCHES FLOWCHART 5



# LIST OF COMPUTER PROGRAMS

# BRIEF DUTLINE OF PROGRAMS IN OPERATIONAL ORDER

1.	STEP6	Selects data from original Dialog transcript
2.	STEP7	Separates selected data into commands used, time spent, and accession numbers retrieved by the searcher for each questio searched
3.	STEP1	Creates and updates master lists of questions and searchers
4.	STEP2	1. Creates a list of searchers of each question 2. Sorts and merges accession numbers
<u>-</u> 5.	STEP3	Prepares merged accession number file to upload to Dialog
6.	STEP5	Prepares downloaded abstracts to send to the user for evaluation
7.	STEP4	Assigns relevance judgements to merged accession numbers
<b>8</b> .	STEP9	Assigns relevance judgements to individual searcher's accession number set
<u>-</u>	STEP8	Adds offline time to online time
10.	STEP11	Selects search terms used
ii.	STEP10	Prepares final data on each searcher
12.	STEP12	Prēpares final data on each question



#### NSF PROJECT IST-8505411

# EXPERIMENTS IN THE COGNITVE ASPECTS OF INFORMATION SEEKING AND INFORMATION RETRIEVING

PROGRAMS FOR ANALYSIS OF 360 ONLINE SEARCHES - FLOWCHART #5

Process the unedited search transcript file recorded on the hard disk for each searcher using STEP6

Deletes all but command lines and accession numbers

Print, edit and correct any typing and transmission errors

Process the edited search text, using STEP7

Creates separate files for the commands, the connect time and the accession numbers for each question and searcher

Print, edit and correct the accession numbers

Create file names for storing data for each question, using STEP1

Process the edited accession numbers, using STEP2

Creates sorted files of accession numbers Sorts accession numbers by searchers Merges accession numbers by question

Process the mergad accession numbers for each question, Using STEP3

Creates a file of accession numbers with commands to send to DIALOG

Send file of accession numbers to DIALOG to print abstracts

Process file of abstracts, downloaded on disk, using STEP5

Inserts a line at the end of each abstract for user to select appropriate relevancy statement

Send abstracts to users for evaluation

To Page 2 of program flowchart



#### PROGRAMS FOR ANALYSIS OF 360 ONLINE SEARCHES - FLOWCHART #5

From Page 1 of program flowchart Evaluated abstracts received from users Process file of abstracts evaluated by user, using STEP4 Shows each accession number and asks for user's evaluation of relevance Creates a file of the user's evaluation of relevancy Edit the relevancy statements for data entry errors, using STEP9 Creates a verified file of the relevancy statements Process the connect time file, and enter offline search time, using STEP8 Creates a file of the online connect time, offline search preparation tim and the total search time for each searcher Process the relevancy statement files, the connect time file, and the command file, using STEP10 Creates the final data file for each searcher Creates lists of the search terms used by each outside searcher, using STEP11 Creates the final data file for each question, using STEP12

# APPENDIX H. FORMS USED FOR THE PROJECT (NUMBERED 1 THROUGH 16)

From Number	Title
i	"A Free Online Search!"
2	Searcher Profile (Preliminary)
3	Searcher Questionnaire (includes database and thesauri lists)
<del>4</del>	Instructions for Users
5	Question Request Form
6	Interview Notification
7	Interview Questionnaire
8	Context Questionnaire (User)
9	Interview Evaluation and Context Questionnaire (Project Searcher)
10	Context Questionnaire (Searcher)
11	Question Analysis
12	User Questionnaire on Evaluation of Answers
13	Search Record Form
14	Cover Letter to Users to Accompany Abstracts
15	User Questions for Online Searches
16	Search Term Overlap



# APPENDIX H - FORMS

Form Number	Title
1	"A Free Online Search!"
2	Searcher Profile (Preliminary)
3	Searcher Questionnaire (includes database and thesauri lists)
4	Instructions for Users
5	Question Request Form
6	Interview Notification
7	Interview Questionnaire
8	Context Questionnaire (User)
9	Interview Evaluation and Context Questionnaire (Project Searcher)
10	Context Questionnaire (Searcher)
11	Question Analysis
12	User Questionnaire on Evaluation of Answers
13	Search Record Form
14	Cover Letter to Users to Accompany Abstracts
15	User Questions for Online Searches
16	Search Term Overlap





#### A FREE ONLINE SEARCH!

DO YOU HAVE A QUESTION FOR SEARCHING?

DO YOU NEED A LITERATURE SEARCH OF COMPUTERIZED DATA BASES ON A TOPIC RELATED TO YOUR RESEARCH OR A PROBLEM YOU ARE WORKING ON?

We are looking for questions to search in connection with an NSF sponsored project investigating the processes in online searching and the performance of searchers.

We will conduct a very comprehensive search of your question and provide you with the answers (in the form of abstracts) FREE OF CHARGE.

As an information user we will ask you to:

- 1. Provide your question in a written form.
- 2. Participate in a short interview about the nature of the problem you are working on.
- 3. Fill out a very short questionnaire.
- 4. Indicate which answers were relevant to your question and if the search was satisfactory.

Your participation will provide you with a comprehensive free search. It will provide us with crucial data derived from real information needs and questions.

We hope that you will agree to participate in this research effort!

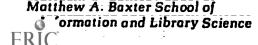
Please contact by phone or fill out the form below:

Tefko Saracevic, Principal Investigator 368-3610 or Alice Chamis, Project Manager 368-3501

THANK YOU

TO:	Alice Chamis, Ph.D		
	Matthew A. Baxter School of Info	rmation and Library Science	, ewru
	Baker Building	•	
	Cleveland, Ohio 44106		
	I am willing to provide a request	for searching!	
			-
Name:		Phone:	- · · · <u></u>
Danna	tmane and address.		

When is the best time to call you:



# EXPERIMENTS IN INFORMATION SEEKING AND RETRIEVING

#### SEARCHER PROFILE

Please complete the following questionnaire so that we can plan these experiments to use your expertise and to schedule you for online searching at your convenience.

Name
Address
Telephone BH
When is the best time to call you?
What is your subject expertise?
What thesauri do you have available?
What type of terminal do you use for searching?
Cosputer terminal
Microcomputer
Number, by order of preference, the days you can search. Please indicate a.m. or p.m.
MonTuesWedThursFriSat.
Comments:

If you have any questions, call Alice Chamis, Ph.D. at Case Western Reserve University, 368-3501.



# EXPERIMENTS IN INFORMATION SEEKING AND RETRIEVING

# SEARCHER PROFILE

Please complete the following questionnaire so that we can plan these experiments to use your expertise and to schedule you for online searching at your convenience.

Name
Address
Telephone B H
When is the best time to call you?
How frequently do you search Dialog?
What is your subject expertise?
What databases do you search most often?
What thesauri do you have available?
What type of terminal do you use for searching?
Computer terminal
Number, by order of preference, the days you can search. Please indicate a.m. or p.m.
Mon Tues Wed Thurs Fri Sat.
Introductory meeting will be held Saturday, September 28, 1985 from 9:30 until noon, Hatch Auditorium, 1st floor Baker Building, Case Western Reserve University.
I can attend Alternate date:
Comments: (use back of sheet)
If you have any questions, call Alice Chamis, Ph.D. at Case Western Reserve University, 368-3501.



For Proje	ect Use	Only					
Searcher	Number	:		•			
Question	Number		:	☲ .	•	_ <u>:</u> _:	
	<u> </u>	: :		: :	:	<u> </u>	:
Form 3 (	5/28785	7					

# NSF PROJECT

# EXPERIMENTS ON COGNITIVE ASPECTS OF INFORMATION SEEKING AND INFORMATION RETRIEVING

# Searcher Questionnaire

	Soc Sec No. ::: :::::::::::::::::::::::::::::::
Last Name	First Name
Street Address	
<u> </u>	<u> </u>
City	State Zip
<u> </u>	<u>::::</u>
Business phone: :::::::::	: Home phone: ::::::::::
1. When can we best call you?	·
2. How often do you search DIALOG? (Please c	rircle the best estimate.)
5 Daily 4 Twice a week 3 Once	a week 2 Twice a month 1 Less
3. Refer to "List A - Selected Databases" (a that you search most often, in order of decre how often you search it, using the same codes	easing use. Below each database code indicate
Dātābases usēd most often	
CODE: _::: _:::	<u>::::                                 </u>
4. Frequency of use of the above databases.	
<u>:</u> : <u>:</u>	<u> </u>
5. Now please refer to "List B - Thesauri" ( you when you search.	attached) and indicate those most important to
CODE:	T. T. T. T. T. T. T. T. T. T. T. T. T. T
6. What are your preferred times for working preference, using codes listed below:	on this project? Indicate order of
First, 2nd; 3rd;	
	<u></u>
SUN MON TUE WED THU	FRI SAT
AM: 9:00-12:00 A1 A2 A3 A4 A5	A5 A7
PM: 1:30- 4:30 P1 P2 P3 P4 P5	P6 P7
EVE: 5:30- 8:30 E1 E2 E3 E4 E5	E6 E7



#### LIST A - SELECTED DIALOG DATABASES

			RE							

010	AGRICOLA
005	RIOSIS

051 FOOD SCIENCE AND TECHNOLOGY ABSTRACTS

#### BUSINESS/ECONOMICS

557	MOODY'S	CORPORATE	NEWS-INTERNATIONAL
556	MOODY'S	CORPORATE	NEWSU.S.

132 STANDARD & POOR'S NEWS

#### INDUSTRY SPECIFIC

168	INSURANCE ABSTRACTS	
042	PHARMACEUTICAL NEWS	INDEX

# MARKET RESEARCH; INDUSTRY; MANAGEMENT

a	1	5	ĀŘ	T/	Ť	NE	ORM
v			AU	1/	_	TAT. 4	

- 139 ECONOMIC LITERATURE INDEX
- 122 HARVARD BUSINESS REVIEW
- 075 MANAGEMENT CONTENTS
- 018 PTS F & S INDEXES
- 016 PTS PROMPT
- 148 TRADE & INDUSTRY INDEX

#### STATISTICAL/DEMOGRAPHIC DATA

575 DONNELLY DEMOGRAPHICS

#### CHEMISTRY

138	CHEMICAL	EXPOSURE			
174	CHEMICAL	REGULATIONS	AND	GUIDELINES	SYSTEM
240	PAPERCHEN	1 :			

#### COMPUTER SCIENCE

256	BUSINESS SOFTWARE DATABASE
800	COMPENDEX
275	COMPUTER DATABASE
013	INSPEC
232	.MENU-THE INTERNATIONAL SOFTWARE DATABASE
233	MICROCOMPUTER INDEX



# LIST A - SELECTED DIALOG DATABASES (Continued)

# CURRENT AFFAIRS

259	AP NEWS
047	MAGAZINE INDEX
111	NATIONAL NEWSPAPER INDEX
049	PAIS INTERNATIONAL
132	STANDARD AND POOR'S NEWS
260	UPI NEWS
184	WASHINGTON POST INDEX
167	WORLD AFFAIRS REPORT

#### EDUCATION

001	ERIC			
054	EXCEPTIONAL	CHILD	EDUCATION	RESOURCES

#### ENERGY AND ENVIRONMENT

112	AQUACULTURE
005	BIOSIS
069	ENERGYLINE
040	ENVIRONLINE
041	POLLUTION ABSTRACTS

# LAW AND GOVERNMENT

102	ASI
101	CIS
174	CHEMICAL REGULATIONS AND GUIDELINES
135	CONGRESSIONAL RECORD ABSTRACTS
171	CRIMINAL JUSTICE PERIODICAL INDEX
020	FEDERAL INDEX
136	FEDERAL REGISTER ABSTRACTS
244	LABORLAW
150	LEGAL RESOURCES INDEX
<b>521</b>	NCJRS
าคล	NTTS

# MATERIALS SCIENCE

032	METADEX	
118	NONFERROUS METALS ABSTRACT	S
240	PAPERCHEM	
θ33	WORLD ALIMINIM ABSTRACTS	



# LIST A - SELECTED DIALOG DATABASES (Continued)

#### MEDICINE

005	BIOSIS
138	CHEMICAL EXPOSURE
074	INTERNATIONAL PHARMACEUTICAL ABSTRACTS
076	LIFE SCIENCES COLLECTION
154	MEDLINE
086	MENTAL HEALTH ABSTRACTS
218	MURSING AND ALLIED HEALTH (CINAHL)
161	OCCUPATIONAL SAFETY AND HEALTH (NIOSH)
042	PHARMACEUTICAL NEWS INDEX
238	TELEGEN
185	ZOOLOGICAL PROOPD

# SCIENCE AND TECHNOLOGY

800	COMPENDEX
089	GEOREF
013	INSPEC
014	ISMEC
006	NTIS
119	TEXTILE TECHNOLOGY DIGEST
067	WORLD TEXTILES

# SOCIAL SCIENCES AND HUMANITIES

038	AMERICA: HISTORY AND LIFE
056	ARTBIBLIOGRAPHIES MODERN
064	CHILD ABUSE AND NEGLECT
291	FAMILY RESOURCES
039	HISTORICAL ABSTRACTS
036	LANGUAGE AND LANGUAGE BEHAVIOR ABSTRACTS
071	MLA BIBLIOGRAPHY
049	PAIS INTERNATIONAL
011	PsychINFO
097	RILM ABSTRACTS
037	SOCIOLOGICAL ABSTRACTS
167	WORLD AFFAIRS REPORT



#### LIST B - THESAURI

#### AGRICULTURE AND NUTRITION

T010 Agricultural Terms
T005 BIOSIS Search Guide
T051 FSTA Thesaurus

#### INDUSTRY SPECIFIC

T168 Thesaurus (INSURANCE ABSTRACTS)

#### MARKETING RESEARCH; INDUSTRY; MANAGEMENT

T015 Search INFORM
T122 HBR/Online Thesaurus
T075 MANAGEMENT CONTENTS Database Thesaurus and Indexers Manual and Dictionary
T018 PTS Users Manual
T148 Subject Guide to IAC Databases

#### CHEMISTRY

T174 CRGS Thesaurus
T240 Keyword Frequency List (PAPERCHEM)

#### COMPUTER SCIENCE

T256 Search SOFTWARE.

T008 SHE: Subject Headings for Engineering
T275 The Computer Database Thesaurus and Dictionary
T013 INSPEC Thesaurus
T233 MicroTips. A User's Guide to Microcomputer Index on DIALOG

#### **EDUCATION**

T001 Thesaurus of ERIC Descriptors

#### ENERGY AND ENVIRONMENT

T112 Aquaculture Thesaurus
T005 BIOSIS Search Guide
T041 POLLUTION ABSTRACTS Thesaurus



# LIST B - THESAURI (Continued)

#### LAW AND GOVERNMENT

<b>r</b> 101	CIS Online Users Guide and Thesaurus of Index Terms
r174	CRGS Thesaurus
r171	Thesaurus (CRIMINAL JUSTICE PERIODICAL INDEX)
r021	National Criminal Justice Thesaurus
<b>1</b> 006	COSATI Subject Category List

# · MATERIALS SCIENCE

T032	Thesaurus	of	Metallurg	ical T	erms
T240	Thesaurus	of	Pulp and	Paper	Terms
T033	Thesaurus	of	Aluminum	Techno	logy

#### MEDICINE

T005	BIOSIS Search Guide
T074	Thesaurus of Subject Terms (IPA)
T076	Thesaurus-LIFE SCIENCES COLLECTION
T154	Medical Subject Headings
T086	MENTAL HEALTH ABSTRACTS Users Guide
T218	CINAHL Subject Headings
T238	Teleginline User's Manual

#### SCIENCE AND TECHNOLOGY

T008	SHE: Subject Headings for Engineering
T089	GeoRef Thesaurus and Guide to Indexing
T013	INSPEC Thesaurus
T014	ISMEC Thesaurus
T006	COSATI Subject Category List
T119	Textile Technology DigestKeyterms
T067	Register of Keyterms (WORLD TEXTILES)

#### SOCIAL SCIENCE AND HUMANITIES

r064	Child Abuse and Neglect Thesaurus
<b>r</b> 636	LLBA User's Manual
г049	PAIS Subject Headings List
F011	Thesaurus of Psychological Index Terms
r097	RILM English-Language Thesaurus
r037	SOCIOLOGICAL ABSTRACTS User's Manual



For Project Use Only Interview Date/Time Location Interviewer Notified	Question No. Q::::  Searchers ::::::::::::::::::::::::::::::::::::
EXPERIMENTS ON	JECT IST-850 5411 THE COGNITIVE ASPECTS OF G AND INFORMATION RETRIEVING
The objective of this project is to confirm the objective of this project is to confirm the objective of the	ne effects of a variety of factors on the searches performed on a variety of questions.  nduct a series of experiments on the A) context  B) structure and classification of requests search strategy, and, B) characteristics and
INSTRI	OCTIONS FOR USERS
Thank you for expressing an interest in which will provide you with a free only	submitting a question to this NSF Project, ine database search for your question.
1. Please complete the form below and can conduct your literature search and	the attached "Question Request Form" so that we schedule you for a follow-up interview.
Last Name	First Name
street	
City	State Zip
Telephone Business	Hame
CWRU Campus Address:	
Department Built	ding ::::::::::::::::::::::::::::::::::::



Campus Ext. \_:\_:\_:

2. When is the best time to call you?

3.	Please indicate below a specific time or times during the week of
	( 9 a.m 4:30 p.m.)
whe	n you could be available for an interview.
_	(We will call you to confirm a specific time and place.)
	4. The NSF Project Office is located in Baker Building, Room 318, CWRU. Interviews can be held there or at your office. Please indicate your preference.
	Baker, Room 318 Your office, Bldg Room
	5. The interview concerning your question will be taped for the use of the project only. Please sign below to confirm that you agree to having this search interview taped and that you will provide a determination of the relevance of each of the abstracts, obtained from the search, within two weeks of the receipt of the abstracts.
	Signature Date
	The Project Office reserves the right to maintain copies of all searches.  All information obtained for this project will be treated confidentially and all copies maintained will be held confidentially in terms of the person who requested the search. If you have further questions, please call us at

Alice Y. Chamis, Ph.D. Project Manager Tefko Saracevic, Ph.D. Principal Investigator

Form 4 (10/1/85) - page 2



216/368-3501.

For Project	<u> </u>	<u>se</u> (	only			
Question No	).	Q:		: :		
Searchers	:		_#	:_	<u>: :</u>	<u> </u>
	:	:	- +		: :	
Database	- :	:			: - :-	
Form 5 (10)	717	85)				

# NSF PROJECT IST-850 5411 EXPERIMENTS ON THE COGNITIVE ASPECTS OF INFORMATION SEEKING AND INFORMATION RETRIEVING

# QUESTION REQUEST FORM

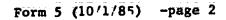
pos ava you	Please state your questible. This statement ailable to most of the sur literature search. It question	of your question searchers of the	online o	e the only informa databases who will	tion made conduct
Ī.	Brief title:		<u>-</u>		
Ž.	Question statement:				

(If necessary, use the back of the page.)



For each question below circle the number which corresponds to a description of the type of search you want.

B. Do	you want a precise or a broad search?								
	3 A precise search produces a relatively small set of abstracts each of which is likely to be relevant.								
	4 A broad search produces a relatively large set of abstracts with a better chance of containing all relevant abstracts in the database.								
C. Typ	e of application of this research:								
	5 Undergraduate study 8 Industrial								
	6 Graduate study 9 General								
	7 Faculty research 10 Other (Please specify)								
Do you want to place restrictions on the language of publication of the articles retrieved?									
	il English only								
	12 Any language								
E. Do y	you want to restrict the years of publication of the articles ed?								
	13 Last 5 years								
	14 No limits								
	15 Other, specify 19 to 19								
If that wo	you are familiar with the DIALOG databases, please indicate those uld be appropriate for your question.								
	16								
	17								
	18								



RE: NSF Project "Experiments on the Cognitive Aspects of Information Seeking and Information Retrieving"

We have received your question and would like to interview you further about your research. The interview itself will not take longer than a half hour. As per the times you preferred, we would like to schedule your interviews:

Please call us at 368-3501 any time between 9 a.m. and 5 p.m., Mon. through Fri, if you cannot come at this time. We will be glad to reschedule you for a time that is convenient.

We appreciate your participation!

Donna Trivison
Research Assistant
Alice Y. Chamis, Ph.D.
Project Manager
Tefko Saracevic, Ph.D.
Principal Investigator

Form 6 (10/14/85) file:test

Interview:		For Project Use Only
Date/Time		Question No:_:
Location		Project Searcher No:_:_:
Interviewer		Form 7 (10/14/85)
INT	TERVIEW QUESTIONNAIRE	
question which you have about the problem that	submitted. The purpose	hers based on the written of this interview is to tell The information will be estion:
1. Could you describe, research question.	in about 5 minutes, the	problem which motivated your
		5. would you describe your ith 1 being weakly defined and
iii	3 4	:
Weakly Defined PR	OBLEM DEFINITION SCALE	Clearly Defined
dissertation/thesis, pr planning, professional classroom material)  4. On a scale of from this information will b	awareness, review article  1 to 5, would you say the copen to many avenues, on	a proposal, administrative e/book, curriculum development at your use of or, for a specifically defined
1 2	i 3	<b>5</b>
Opēn to Many Avēnuēs	INTENT COALE	Purpose is Narrowly Defined

ERIC Give the mean the unitten "Context Ometions in "

For Project Use Only

Question No. \_\_!\_!

Project Searcher No. \_\_!\_!

Form 8 (10/15/85)

# CONTEXT QUESTIONNAIRE (USER)

1. On a scale of 1 to 5, how would you rank the probability that information about the problem which motivated this research question may be found in the literature.

Highly improbable
That it Exists

( ) i don't know.

PROBLEM-PUBLIC KNOWLEDGE SCALE

2. On a scale of 1 to 5, how would you rank the amount of knowledge you possess in relation to the problem which motivated this request.

Little Personal Knowledge Considerable Personal Knowledge

INTERNAL KNOWLEDGE SCALE

Interview: Date/Time Location Interviewer	Question_No:_: Project Searcher No:_: Form 9 (11/13/85)							
INTERVIEW EVALUATION AND (PROJECT SE	· · · · · · · · · · · · · ·							
	of from 1 to 5, would you describe the user terview, as weakly defined or clearly d and 5 being clearly defined.							
1 2 3 Weakly Defined PROBLEM DEFINITION	Clearly Defined							
2. In a scale of from 1 to 5, would you say that the use of this information by this user will be open to many avenues, or, for a specifically defined purpose, with 1 representing open to many avenues and 5 representing a specifically defined purpose.								
Open_to_Many Avenues  INTENT 9	Purpose is Narrowly Defined							
3. On a scale of 1 to 5, how would you, as a project searcher, rank the probability that information about the problem which motivated this research question may be found in the literature.								
Highly improbable That It Exists	Highly Probable That It Exists							
( ) i don't know. PROBLEM-PUBLIC KNO	WLEDGE SCALE							
	you, as a project searcher, rank the elation to the problem which motivated							



Little Personal

Knowledge

INTERNAL KNOWLEDGE SCALE

Considerable Personal

knowledge

For Project Use Only

Question No. \_\_!\_!

Project Searcher No. \_\_!\_!

Form 10 (10/15/85)

#### CONTEXT QUESTIONNAIRE (SEARCHER)

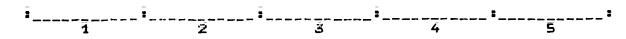
1. On a scale of 1 to 5, how would you rank the probability that information about the problem which motivated this research question may be found in the literature.

Highly Improbable
That It Exists

( ) I don't know.

PROBLEM-PUBLIC KNOWLEDGE SCALE

2. On a scale of 1 to 5, how would you rank the amount of knowledge you possess in relation to the problem which motivated this request.



Little Personal Knowledge Considerable Personal Knowledge

INTERNAL KNOWLEDGE SCALE

				w	JEO	1 70	14 F	ירוץ ורי	L 1 2	ナコ			F	J L 11		INTERPRETARE MAT
QUESTION NU	IMBER_										:					
ANALYSIS FO	R STR	RUCTU	JRE													
(LEAD-IN) (M	EAD-IN) (MODIFIERS) (QUERIES) (MODIFIERS) (SUBJECTS) (CONSTRAINTS)															
							_:									
													- مو س			· · · · · · · · · · · · · · · · · · ·
			Dc	ma:	in:	Ñ	uml	)er	of	É	)ia	lin	de	()	Cat	egories
Clarity:	i .	Semi														
Oldiloy.	••	C	_	ב	Ē	2	ב	ב ב		ב	C		J	Ē	E	3
			1												<b>-</b>	
	2.	Synt	tax	(10	ela C	tio	n l	et C	wee	n t	er	ms)	3	E		ä
		_	1	_	_	2	_		3	_	_	4	_		5	
			Ĉ	Clai	rit	y s	COI	.e:	_				Ŧ			/2=
										1	l .					2.
Specifici	ty:	=		-	Ē		-	Ė		=	È		=1	Ē		<b>s</b> i
quērý 1	.: meta	E R	Ĩ	د	_	2	د	L	3		_	4	٠	_	5	object
quērÿ 2				3	Ē		j	Ē		J	Ē		j	C		ã
4	meta	ā	1			2			3			4			5	object
query 3		Ē	Ĩ.	Ī	Ē	_	3			j	C	-	j	Ē	_	<b>j</b>
	meta	<b>a</b>	1			2										object
											_					
subject 1		C	ā	ב	E	=	7	Ē	÷	ב	C		3	Ē	E	j shinst
subject 2	: meta	E a	1	3		2	3	E	3	3	C	4	3	E	5	] object
subject 3																
subject a		a a	i		_	2	_	-	3	لد	-	4	<b>ل</b>	_	5	-
									S	шБ,	jec	ŧΜ	lear	i _		
	Sne	ecif:	icit	:v	300	re :					+	•				/2=
	Ope			٠, ٠,			QU	∍r.À	Me	an		Su	bje	ect	Me	an
				ė	Com	ple	хit	ty:		Nur	nbe	r o	f S	3ea	rch	Concepts
											N	umb	er	of	Co	nstraints
=	و نؤو				, p=			<u> </u>		<i>s</i>						
Presuppos	51 <b>C1</b> O1	ns; f	vumt	Jer.	re:	r.c6	T	CL	a∏S	. i 61				_		h process
							į	<b>5</b> 0	2			Fin	al	Su	mmā	ry Score:
Charles well a line								レリ	r .							

User Name	Question No!_:
Date	Number of Abstracts Form 12 (1/2/86) file:abstracts
USER QUESTIONNAIRE ON	EHALLATION OF ANGLIERO
USER QUESTIONNAIRE ON	EVALUATION OF ANSWERS
1. How much time did you spend	reviewing these abstracts?
üsēfulnēss of this entire set of	were asked to assign a dollar value to the abstracts to you. What would that dollar value.
3. Could you rate your particip has resulted from it as:	ation in this project and the information tha
	n the time it has taken
	thần thể time it has takén
3 Worth about as much 2 Worth less than the	äs the time it häs taken time it has taken
1 Practically worthle	
	n a scale of 1 to 5, what contribution has olution of the problem that motivated your
1 2 3	:: 4 5
nothing contributed	substantial contribution
5. SATISFACTION SCALE - On a so results of the search?	ale of 1 to 5, how satisfied were you with the
1 2 3	

satisfied

6. Do you have any general comments about any part of the project, including the questionnaires, the interview, or the results? (Use the back of the page

dissatisfied

if necessary.)

Question No. \_\_:\_:\_:

Search Order 1 2 3 4 5 6

SEARCH RECORD FORM

Database to be searched:

Thesauri used:

Preliminary search strategies:



# NSF Project IST-8505411 "Experiments in the Cognitive Aspects of Information Seeking and Information Retrieving"

User Date	Name	Question No:_: Abstracts Enclosed

First of all, thank you for your willingness to participate in the experiments dealing with online searching.

Your question was searched by several searchers in the database, The enclosed set of abstracts represents the combined answers retrieved by all searchers.

We have provided you with a duplicate set of abstracts. Keep the duplicate for your use. Please indicate your relevance judgements on the originals and return them to the Project Office in the enclosed envelope.

Each abstract should be evaluated according to the degree of its relevance to the question you submitted for searching. A copy of your questic is attached. The degree of relevance is to be determined using the following three point scale:

RELEVANT - Any document which on the basis of the information it conveys is considered to be related to your question, even if the information is outdated or already familiar to you.

PARTIALLY RELEVANT - Any document which on the basis of the information it convēys is considered only somewhat or in some part related to your question c to any part of your question.

NONRELEVANT - Any document which on the basis of the information it conveys is not at all related to your question.

After you have evaluated each document; please complete the enclosed "User Questionnaire on Evaluation of Amswers." Return it with the abstracts.

Your evaluation will provide the data necessary for the completion of our study of the factors which affect online searching.

Please call our office. 368-3501, if you have any questions about the evaluation. Your cooperation, as in the past, is greatly appreciated.

Sincerely,

Alice Y. Chamis, Ph.D.

Alie y. Clamis

NSF Project Director

Return to: Alice Y. Chamis, Ph.D. Baker Building, Room 318 Case Western Reserve University Cleveland, OH 44106

Please return by

Form14(1/2/86)file:answers



# NSF PROJECT IST-850 5411 EXPERIMENTS ON THE COGNITIVE ASPECTS OF INFORMATION SEEKING AND INFORMATION RETRIEVING

USER QUESTIONS FOR ONLINE SEARCHES

QUESTION NUMBER: DIALOG DATABASE USED: SEARCHER CODE NUMBERS:

A1. BRIEF TITLE:

A2. QUESTION STATEMENT:

# TYPE OF SEARCH REQUESTED

- B. A precise or a broad search:
- C. Research application:
- D. Retrieve articles in English only or any language:
- E. Years to be searched:
- F. DIALOG databases suggested:



# SEARCH TERM OVERLAP

NAME	n ga ga ga da da ga 150 150 ga ga ga en 20 150 25		Ť	DÄŸ'	B DATE		
			т:	IME SI	PENT	···	
Question	Number <u></u> <u></u>	== == == ==					
Searcher	; Sēā	rch Term Öve	ērlap Wi	ith S	ëarcher (It	ēmizēd)	
Number		== == =	=				
							_
							_
		]			<u></u>		
							_
							,
							, -
							_
							-
			-				
=;	_Number_of						
Searcher Number	Sēarch Tērms Usēd	Search Term	n Överla	ip wit	ch Sëarcher	(Total Number	ŗĴ
			== ==				
		:					Ī
							Ī
							1
	=====						1
							Ļ

Form 16 (4/21/86)file:overlap



# APPENDIX I. PROCEDURES USED FOR THE PROJECT (NUMBERED 1 THROUGH 12)

Procedure Number	Title
ī	Procedures for Receiving the Written Question Statements
2	Guide for Interview of User by Searcher
<b>3</b>	Searcher Instructions
4	Procedures for DIALOG Searching
<b>5</b>	Procedures for Recording Searches from Hard Disk onto Diskette
6	Procedure for DIALOG Searching Using the Compaq
7	Procedures for Loading the Compaq Searches from Diskette onto IBM/XT Hard Drive
<b>8</b>	Procedures for Project Searches
9	Procedure for Determining Search Term Overlap
10	Procedures for Completing Question Request Forms Using the IBM/XT Computer
11	Procedures for Using the Dbase Files on the Compaq Computer
12	Procedures for Using Pascal Programs - Data Processing Report

# Procedure No. 1 (10/16/85)

# Procedures for Receiving Written Question Statements

- 1. Assign question a number from the master list of questions received. Wri question number on each page of question form.
- 2. Set up à folder for éach question using the question number às the title (
- 3. Make copies for: data processing (1 copy) give to Jeong

interview (1 copy) searchers (5 copies, pp. 3 & 4 only) - put all of these copies in folder

- 4. Set up interview: a. assign to interviewer
  - b. decide on time and place
  - o. notity user
  - d. record on calendar
- 5. Prepare interview forms listing date/time and question number. Put these forms in the question folder.
- 4. Assign question to searcher.



# Procedure No. 2 (10/14/85) file:interview

#### GUIDE FOR INTERVIEW OF USER BY SEARCHER

- 1. Contact the user at least one week ahead of time to schedule an interview Determine the date, time and place for the interview.
- 2. Contact the user the day before the interview to confirm the scheduled interview.
- 3. Before going to the interview, record on the tape recorder the question number, your searcher number, the date and time of the scheduled interview.
- 4. Take to interview: 1) copy of the user's question request forms (all 4 pages) 2) an "Interview Questionnaire," and 3) a "Context Questionnaire";
- 5. Start the interivew in a friendly manner and describe the procedures for the interview, the taping, the search and evaluation of the results.
- 6. Explain that the purpose of the interview is to obtain additional information about the question for additional searches of the question.
- 7. Ask the user the questions noted on the "Interview Questionnaire." Do no use any additional prompt beyond the question.
- 8. Give user the written "Context Questionnaire" to fill out.
- 8. Thank the user for his or her time and inform him or her that he or she will receive the abstracts for relevance evaluation within three weeks. One set of the abstracts should be marked for relevance, using the scale provided and returned to the Project Office within 2 weeks. A second copy of the abstracts are for the user to keep.

Alice Y. Chamis, Ph.D. Project Manager



Procedures No. 3 (11/4/85) file: instruct

#### NSF Project SEARCHER INSTRUCTIONS (Preliminaries)

- 1. You have been assigned 5 or 6 questions to search on Dialog using the databases available on the Classroom Instruction Program.
- 2. Read each question as described by the user on his or her Question Requestion. Each question should be searched in the order and database specified the Search Record Form supplied to you for that question.
- 3. After reading all of the assigned questions, examine the thesauri availating the NSF Project Office to determine the search vocabulary needed. Note of the Search Record Forms the thesauri used.
- 4. Before going ordine, formulate the search strategies for each question which will provide the best retrieval. Record these preliminary search strategies on the Search Record Forms. Use as many forms as needed.
- 5. Underline (or highlight) the terms you don't understand in each question
- 6. You should now be ready to conduct your searches online. Instructions for online searching are written on the next page.

#### DIALOG TIPS

1. To get English articles when LAMENGLISH is not available, use NOT LAMNONENGLISH.



Procedures No. 4 (11/7/85) file: sinstruct

#### PROCEDURES FOR DIALOG SEARCHING

- 1. Turn on computer with disk drive open.
- 2. When the display appears on the screen, enter new date and new time (if t time is p.m. use military time, e.g. 14:00) with a carriage return after each entry. The Main Menu display will now appear along with a C> prompt.
- 3. Turn on the printer and make sure that it is set for online (the top-from toggle switch must be pushed up so that both red lights are on). Please note if at any time the printer does not respond, push the toggle switch to online
- 4. At the C> prompt, enter "project" and a carriage return. Entering "project" selects SMARTCOM II and the system will respond with a welcome message and instruct you to strike any key when ready. You should enter a carraige return. The system will respond with an F> prompt.
- 5. At the F> prompt, enter "scom" and a carriage return.
- 6. Now enter a 7 without a carriage return to change the printer status to
- 7. Next enter 1 (begin communication). Do not use a carriage return.
- 8. Then enter an O (originate). Do not use a carriage return.
- 9. Next select a communication network in the following order of preference (choose either Dialog 1 or 2, whichever you use most frequently):

	Dialog 1	Dialog 2			
DIALNET	M	ē	with	carriage	return
TELENET	Ĵ	Ñ	w/o	carriage	return
TYMNET	K	Õ	w/o	carriage	return
UNINET		P	w/o	carriage	return

- 10. Enter the DIALOG password provided for your use in the project.
- 11. Hit the F1 key. (The F1 key is in the top left hand corner of the keyboard.)
- 12. Next enter a 4 (receive file). Do not use a carriage return.
- 13. Next enter a 2 (stop/start) Do not use a carriage return.



- 14. The computer will now ask for a file name. The display looks like this:
  You should enter your searcher number. For example if your searcher number is 19, you would enter 019 and a carriage return.
- 15. Next begin the file as assigned with a b file number command. For example, if you are searching AB1/1NFORM, the command is b15.
- 16. At the first Dialog prompt ?, enter an \* and the number of the question you are currently searching. For example, \*Q001. (Ignore any invalid code messages that will result in Dialog 1.)
- 17. Search using the strategies you formulated offline. Type as many of the citations as you need to refine your search strategy. When the desired end result set is obtained, TYPE the set out in FORMAT 1 (accession number only). Your results will be combined later with those of other searchers and abstracts will be printed out for the combined results. For example, to type out set number 3 with 20 documents in format 1, the command would be t3/1/1-2 if you are using Dialog 1 and t3/1/all if you are using Dialog 2.
- 18. If during the searching, you are disconnected from Dialog and find yourself back at the "scom" menu, repeat steps 11 through 13. At step 14, reenter your searcher number for the file name. You will see the following selections on the screen: File exists R(e-enter), E(rase), A(ppend). You should select A for append. Proceed to step 15, etc.
- 19. Use the LOGOFF HOLD command if you need to stop your search temporarily.
- 20. To begin searching the next question, use a new b command even if the next question is to be searched in the same database as the previous question.
- 21. At the first new Dialog prompt ?, enter the new question number, for example \*Q002.
- 22. Whēn all assigned questions are searched, LOGOFF.
- 23. Hit the Fi key.
- 24. Enter 2 (end communication).
- 25. Enter Y (yes). This is the last step. DO NOT TURN OFF THE COMPUTER.
- 26. Attach the printout of your search results to the Question Request Forms and the Search Record Forms and return them to the Project Office.
- 27. The check for the total time spent searching and taking the tests will be sent to you later.



# Procedures for Recording Searches from Hard Drive onto Diskette

- 1; If the computer is off; turn it on with the disk drive open. When the display appears on the screen; enter the new date and time as prompted. Use carriage return after each entry: If you have a C> prompt; enter "project". You will now be at an F> prompt:
- 2. If the computer has been left on, you should have an F> prompt.
- 3. At the F> prompt, enter "format A:/V" and a carriage return.
- 4. Insert an unic matted floppy disk into drive A and follow the prompt to strike enter. The system will respond with the message formatting... Wait until the system completes formatting and gives you the next prompt for a volume label:
- 5. For volume label, enter "S \_ \_ " using the number of the searcher who conducted the search. For example, S019. Use a carriage return.
- 6. The system will ask if you are formatting another. Respond with Y (es) of N (no). Use a carriage return.
- 7. At the F> prompt, type "dir" and a carriage return to check for the presence of the searcher's file on the hard disk.
- 8. At the next F> prompt, enter the following command for the first file to be copied: copy \_ \_ A: Use a carriage return.
- 9. At the next F> prompt, enter copy \_ \_ G: with a carriage return.
- 18. After the first file is copied onto both the floppy and the G sector of the hard disk, repeat for any additional files to be copied.
- 11. After the last file is copied, turn off the computer.



#### PROCEDURES FOR DIALOG SEARCHING USING COMPAQ

- 1. Turn on computer with DOS 2.0 diskette in disk drive A.
- 2. When the display appears on the screen, enter new date and new time (if t time is p.m. use military time, e.g. 14:00) with a carriage return after each entry.
- 3. Replace the DOS 2.0 diskette in drive A with SMARTCOM diskette.
- 4. Insert the data diskette provided into drive B.
- S. Turn on the printer and make sure that it is set for online (the top-fron toggle switch must be pushed up so that both red lights are on). Please note if at any time the printer does not respond, push the toggle switch to online
- 6. At the A> prompt, enter "project" and a carriage return. Entering "project" selects SMARTCOM II and the system will respond with a welcome message and instruct you to strike any key when ready. You should enter a carraige return.
- 7. At the next A> prompt, enter "soom" and a carriage return. You will now at the SMARTCOM menu.
- 8. Enter a B without a carriage return (to select drive B).
- 9. Now enter a 7 without a carriage return to change the printer status to
- 18. Next enter 1 (begin communication). Do not use a carriage return.
- 11. Then enter an O (originate). Do not use a carriage return.
- 12. Next select a communication network in the following order of preference (choose either Dialog 1 or 2, whichever you use most frequently):

	Dialog 1	Dialog 2			
DIALNET	m	Q	with	carriage	return
TELENET	Ĵ	Ñ	w/o	carriage	return
TYMNET	ĸ	Ö	w/o	carriage	return
UNINET		P	w/o	carriage	return

- 13. Enter the DIALOG password provided for your use in the project.
- 14. Hit the F1 key. (The F1 key is in the top left hand corner of the keyboard.)
- 15. Next enter a 4 (receive file). Do not use a carriage return.
- 16. Next enter a 2 (stop/start) Do not use a carriage return.



- 17. The computer will now as: for a file name. The display looks like this:
  You should enter your searcher number. For example if your searcher number is 19, you would enter 019 and a carriage return.
- 18. Next begin the file as assigned with a b file number command. For example, if you are searching ABI/INFORM, the command is bis.
- 19. At the first Dialog prompt ?, enter an \* and the number of the question you are currently searching. For example, \*Q001. (Ignore any invalid code messages that will result in Dialog 1.)
- 20. Search using the strategies you formula so offline. Type as many of the citations as you need to refine your search strategy. When the desired end result set is obtained, TYPE the set out in FORMAT 1 (accession number only). Your results will be combined later with those of other searchers and abstracts will be printed out for the combined results. For example, to type out set number 3 with 20 documents in format 1, the command would be t3/1/1-2:
- if you are using Dialog 1 and t3/1/all if you are using Dialog 2.
- 21. If during the searching, you are disconnected from Dialog and find yourself back at the "scom" menu, repeat steps 11 through 13. At step 14, reenter your searcher number for the file name. You will see the following selections on the screen: File exists R(e-enter), E(rase), A(ppend). You should select A for append. Proceed to step 15, etc.
- 22. Use the LOGOFF HOLD command if you need to stop your coarch temporarily.
- 23. To begin searching the next question, use a new b command even if the next question is to be searched in the same database as the previous question.
- 24. At the first new Dialog prompt ?, enter the new question number, for example \*Q002.
- 25. Whēn āll āššignēd quēštions ārē sēārched, LOGOFF.
- 26. Hit the F1 key.
- 27. Enter 2 (end communication).
- 28. Enter Y (yes). This is the last step. DO NOT TURN OFF THE COMPUTER.
- 29. Attach the printout of your search results to the Question Request Forms and the Search Record Forms and return them to the Project Office.
- 30. The check for the total time spent searching and taking the tests will be sent to you later.



Procedure No. 7 (12/05/85) file:record

# Procedures for Loading COMPAQ Searches from Diskette onto IBM/XT Hard Drive and to Create Search Diskette

- 1. If the computer is off, turn it on with the disk drive open. When the display appears on the screen, enter the new date and time as prompted. Use a carriage return after each entry. If you have a C> prompt, enter "project". You will now be at an F> prompt.
- 2. If the computer has been left on, you should have an F> prompt.
- 3. At the F> prompt, enter "format A:/V" and a carriage return.
- 4. Insert an unformatted floppy disk into drive A and follow the prompt to strike enter. The system will respond with the message formatting... Wait until the system completes formatting and gives you the next prompt for a volume label.
- 5. For volume label, enter "S \_ \_ " using the number of the searcher who conducted the search. For example, 5019. Use a carriage return.
- 6. The system will ask if you are formatting another. Respond with Y (es) or N (no). Use a carriage return.
- 7. Insert data diskette produced on the COMPAQ into drive A of IBM/XT.
- 8. At the F> prompt, enter: copy A: \_ \_ G:
- 9. Remove the COMPAQ data diskette from drive A and replace it with the new, formatted diskette.
- 10. At the F> prompt, enter: copy G: \_ \_ A:
- 11. After the last file is copied, turn off the computer.



Procedure No. 8 (12/05/85) file:sproject

# Procédurés for Project Séarchés

#### INTRODUCTION

A project staff member will conduct four project searches for each question. A staff member other than the person who conducted the taped interview will conduct these four searches. Procedures for these four searches are described below.

1: Project Search #1 (Series #1) - Search of Problem Statement

Listen to the taped interview of the problem statement. Complete the context questionnaire (Form 9). Do not look at either the written question statement (Form 5) or the user's context questionnaire (Form 8).

Use Form 13 to record the search strategy you formulate offline. Record the time spent on the bottom of the form. At the top of Form 13 where it asks for your searcher number, use your number preceded by a "1" (for example, 120):

Conduct the search online using Procedure No. 4. When naming the file to receive the data, use your searcher number preceded by a "1" (for example, searcher number 20 would use 120).

2. Project Search #2 (Series #2) - Search of Problem Statement with Written Question Statement

Read the written question statement and, if needed, listen to the taped interview again. Using a new copy of Form 13, formulate a search strategy offline for the question based on the information contained in both the written question and the interview. Be sure to note the amount of offline time spent on the formulation. On Form 13 where it asks for your project searcher number, this time use your number preceded by a "2" (for example, 220).

Context questionnaires will not be used for this or either of the remaining two searches.



3. Project Search #3 (Series #3) - Search of Written Question Words

Construct a search strategy based only on the words appearing in the written question statement (Form 5). Again, use a copy of Form 13 to record this strategy and the time spent preparing it. Your searcher number f(this search should be preceded by a "3" (for example, 320).

4. Project Search #4 (Series #4) - Search of Written Question Words Augmented by Thesaurus Terminology

Starting with the words appearing in the written question statement which you selected for use in Project Search #3, use the appropriate thesaurus to find related terminology. Use the thesaurus for the assigned database. If there is no print thesaurus, use the online thesaurus if available.

Record your search strategy on a new copy of Form 13. For searcher number use your number preceded by a "4" (for example, 420).

5. Conduct the online search of Project Searches #2, #3, #4. Use the procedures outlined in Procedures No. 4. Create a new file for each of these searches. For Search #2, name the file  $\frac{2}{2}$ 

" #3; " " 3 = = " #4; " " 4 = =

Fill in the blanks with your project searcher number.



Procedure No. 9 (4/21/86) file: proc9

#### PROCEDURE FOR DETERMINING SEARCH TERM OVERLAP

1. Start with the 5 listings of the search terms used by each searcher for the onestion to be analyzed.

EXAMPLE: The listings for question 001 searched in database 011 by searchers 002, 005, 013, 016, and 021 would include:

D001011.002

D001011.005

D001011.013

D001011.016

D001011.021

2. Fill in the Search Term Overlap Form with your name, today's date and the question number and searcher numbers. Note the time. (When you are finished fill in the total time you spent on that question.)

EXAMPLE: For the listings 0001011.002, 0001011.005, 0001011.013, 0001011.016 and 0001011.021, the question number is 001011 and the searcher numbers are 002, 005, 013, 016, and 021.

The form should be filled in like this: (see next page)



# SEARCH TERM OVERLAP

NAME	 TODAY'S DATE
	TIME SPENT

Question Number Q Q 1 0 1 1

Searcher	Search Term Overlap with Searcher (Itemized)						
Number	005	013	<u>0 1 6</u>	021			
002							
005				-			
013							
016							

Searcher Number	Number of Search Terms Used	Search Tei	m Overlap wi	th Searcher	(Total Numbe	er)
			013	016	021	
002						
005					<u> </u>	4
013						$\frac{1}{2}$
016					<u> </u>	1
021						

Form 16 (4/21/86)file:overlap



Itemize the matching search terms between each pair of searchers. the top half of the searcher form. Each match should be described using the line numbers, from the listings, of the matching term. It will be necessary to always list the line numbers in correct searcher number order. That is, when comparing searcher 802 with searcher 805, always list the line number of the term used by searcher 002 first. In some cases, a term has bee added to or crossed off the listing. Added terms should be matched; deleted terms should be ignored.

#### RULES FOR DETERMINING A MATCH:

Disregard the following:

- 1. a leading or closing parenthesis
- the contents of parentheses used in phrases, e.g., (w) is the same as (f) 2.
- 3. limits, e.g., /de

- Count the following as a match:
  1. singular/plural forms of the same word
- 2. truncations of the same word
- 3. verb tenses of the same word
- 4. parts of speech of the same word

#### Note:

All words of a phrase must be present is the same order to count the phrase a a matching search term. Follow the same rules as just described above for singular/plural, truncation, tense or part of speech.

Fill in the bottom table for the number of search terms used by each searcher and the total number of terms which overlap between each pair of searchers. The number of terms used by each searcher is the line number of the last line in the listing for that searcher. Please note: Even if ther is a search term added or corssed off the list, use the number of the last line. DO NOT ADD OR SUBTRACT FOR THE ADDED OR DELETED TERM. (The program counted these and the number appearing on the last line is the number appearing in the final data analyses for the 40 questions.) The total number matching terms for a pair of searchers is a total of the itemized matches recorded in the top table.

The following pages show descriptor listings D001011.002 and D001011.005 and the two tables filled in for the two listings.



# Procedure 9 - page 4

# Listing of 0001011.002

- 1 MIDDLE AGE? (W) CHILD?
- 2 MIDDLE (1W) AGE?
- 3 MIDDLE AGED/DE
- 4 PARENT CHILD COMMUNICATION/DE
- 5 PARENT CHILD RELATIONS
- 6 PARTENTAL ROLE
- 7 MOTHER CHILD RELATIONS
- 8 FATHER CHILD RELATIONS
- 9 MIDDLE(1W) AGED (1W) CHILD?
- 10 MIDDLE AGED CHILDREN/ID
- 11 AGING PARENTS/ID
- 12 MIDDLE (W) AGED (W) CHILDREN/ID
- 13 AGING(W) PARENTS/ID

# Listing of D001011.005

- 1 parent child communication
- 2 (geront?
- 3 geriat?)
- 4 parent child relations)
- 5 interpersonal communications
- 6 interpersonal interaction
- 7 parent child relations
- 8 middle(w)aged
- 9 middle(w)aged(w)children
- 10 elderly(w)parent?
- 11 older(w/parents)
- 12 adult offspring

#### SEARCH TERM OVERLAP

NAME	TODAY'S DATE
	TIME SPENT

Question Number 0011011

Searcher Number	Search Term Overlap with Searcher (Itemized)						
Number	005	<u>0 1 3</u>	016	021			
	1 <u>-9</u> 2-8 5-7						
002							
005							
013							
016							

Searcher Search Terms Used Search Term Overlap with Searcher (Total Number)

QQD J J3 Q J J Q J Q J J Q J

Form 16 (4/21/86)file:overlap



524

#### PROCEDURE 10 (3/27/86)

# PROCEDURES FOR COMPLETING QUESTION REQUEST FORMS USING THE IBM/XT COMPUTER

- 1. Turn on the IBM/xt computer, using the switch on right side of the computer.
- 2. When the computer prompts you for the date and time, enter these using the format 4/1/86 and military time in hours and minutes.
- 3. Put the QUESTFORMSA diskette in Drive A.
- 4. At the C> prompt, enter copy a:quest.\* c: Should get response that all QUEST files are copied.
- 5. Replace the QUESTFORMSA diskette in drive A with PCWRITE2.
- At the C> prompt, enter the following command ed quest.qqq where qqq represents the question number you will be entering into the database.
- 7. At the next screen from PCWRITE, press the F1 function key on the left si of the keyboard:
- 8. You should now have a screen of the form on which you will enter data.
- Question Number should already be entered for you.
- 10. Find this question number in the first column of the list entitled "Assignment of Questions to Searchers".
- 11. Find the DB number in the fourth column of this list, which corresponds to the question number:
- 12. Enter this DB number on the line on your screen entitled: DIALOG DATABASE USED: Enter a hyphen after the DB number and look up this number on the list entitled: "DATABASE (supplier) and enter the database name (portion in capitals):
- 13. The remaining data for input is obtained from Form 5, entitled "Question Request Form". Please check with Alice or Donna if you are not sure about the spelling of words as written or if you need clarification of any kind
- 14. Item A1. Enter the brief title as written.
- 15. Item A2. Enter the question statement as written.
- 16. Item B. If 3 is circled, enter " precise"; if 4 is circled, enter " broad
- 17. Item C. Enter the word or phrase following the number circled.
- 18. Item D. If 11 is circled, enter "English only"; if 12 is circled, enter "any language" and the languages stated, if any; if both 11 and 12 are circled, then enter the information for both.
- Item E. If 13 is circled, enter "Last 5 years"; if 14 is circled, enter "No Limits"; if 15 is circled, enter the years specified.

#### PROCEDURE 10 - page 2

# PROCEDURES FOR COMPLETING QUESTION REQUEST FORMS USING THE IBM/XT COMPUTER

- 20. Item F. Enter any of the items, completed, unless crossed off.
- 21. Check all of the items you have entered on the screen. Correct any errors you have made.
- 22. After all the corrections are made, press the function key F1 followed by F2:
- 23. Turn on the printer, if it is not on, using the switch on the left side of the printer. If both red lights are not on, then also toggle the third button from the bottom, forward towards the label "online". This prepares the printer for printing. Roll the paper forward until the print head is just below the perforation.
- 24. At the C> prompt, enter pr quest.qqq, where qqq is the question number you have just input.
- 25. You will be asked some questions, press the return key at the first pause and the esc (escape) key at the second pause. A copy of the data you have just input will be printed. Check this over for any errors.
- 26. If there are errors, go back to step 6 and re-enter the same question number and make the corrections needed. Then go to step 22 and print a new copy of the printout using steps 24 and 25. Give copies of these printouts to Donna or Alice at the end of the morning and afternoon sessions.
- 27. If there are no errors, go to step 8 and enter the file name for the next question number you will work on.



#### PROCEDURE 11 (6/3/86)

# PROCEDURES FOR USING DBASE FILES ON COMPAQ COMPUTER

- 1. Insert the DBase III diskette in drive A.
- 2. Insert the appropriate DBase Files Diskette in drive B. See listing of file contents of Diskettes I and II in item 14.
- 3. At the A> prompt, type dbase.
- 4. The DBase III will load and give you a set of options to use. These procedures are based on selecting none of these options but in entering the appropriate DBASE commands at the . prompt. These commands are described in detail in the DBASE Manual and briefly summarized in following items.
- 5. set default to b:
  This command is used to tell the program that the DBase Files will be found in drive b:
- This command is used to tell the program the name of the file you want to work with. For a directory of the DBase files on a diskette, enter the command addr and a listing of all the files suffixed with addr will be listed.
- f you want to print while in the dbase files, first turn on the printer in the usual way with the on switch and online button, then while in dbase, use the above command. This will print the commands and the file contents if the list command is used. It will not print any of the contents if the browse command is used.
- 8. .set print off
  This command turns off the printer while in dbase.
- 7. .list
  This command produces a list of all items in the file. The items will scroll without any breaks. This will be printed if the .set print on command has been issued. Records cannot be changed using this command:
- 10. .browse
  This command lists records, one screen at a time. The fields are listed horizontally and changes can be made to the fields as needed. To move to the next screen or next fields, use the appropriate cursors. When you rea the end of the file, the program will ask you if you want to add new records. Answering yes, allows you to add new records. To get back to the dot command prompt use the esc key.
- 11. .edit

  This command lists records one at a time in an editing format to enter an changes needed. If a specific record is wanted, the record number should follow this command, for example .edit 3. Upon reaching the last record i the file, the program will ask you if you want to add new records. Answering yes, allows you to add new records. To get back to the dot command prompt use the esc key.



# PROCEDURE 11 (6/3/86) - page 2

# PROCEDURES FOR USING DBASE FILES ON COMPAQ COMPUTER

12. .close databases

This command is used to close the file or database currently active, before using another file. Several databases can be in use, but it is safer to close each database after using it, if it is no longer needed. This command must be used before exiting from dbase.

13. .quit

This command is used to get out of the DRase program. Note that all files should be closed using the .close databases command before using the .quit command.

14. Contents of DBase Diskette I & II

Note - form numbers used for the file name correspond to the printed form numbers, from which the data was entered. In some cases, the files ar incomplete if subsequent data was not needed.

#### DISKETTE I

FILE NAME FILE CONTENTS

FORM5.DBF List of questions, database, searcher codes and brief titles

TIME3.DBF Searcher's preferred time for performing searches

TIME31.DBF List of preferred search times, listed in order for each

searcher

DISKETTE II

FORM3.DBF List of searcher information, coded from form 3

FORM7\_8.DBF Scheduling of interviews for users and project searchers and

other information from forms 7 and 8

FORM11:DBF Question analysis and classification data from form 11

FORM16.DBF Search term overlap data from form 16

SCORE.DBF Cognitive test scores for all searchers

SCONTEXT.DBF Context values for project searchers on form 9 and

outside searchers on form 10.



528

i . Ji

#### B>Notes on DBase Commands

#### Chapter I

#### DBase COMMANDS - GENERAL

#### a>dBase

- -.command
- -.set default to B: (floppy)
  -.set default to C: (hard disk)
- -.clear (clears screen)
- -- quit (gets you out of Dbase)
  - -.dir (list of files)
  - -.use file name, without extension (get file for use)
  - -. display (displays field names as headings in table)
  - display all (displays one screen at a time)
  - -. display next n (# of records to be displayed)
  - -. display record n (to display a specific record)
- -.goto n or -.go n cr -.n followed by -.display (to display a specific rec also)
- -.list (displays all records as a table)
- list structure (lists all fields in database and length)

Commands can be shortened to 4 letters; field names 10 characters; max 128 fields; up to 10 database files open at once-.

#### Chapter II

#### ADDING RECORDS

- help command
  - esc to get back, pg up to previous screen, pg dn to next screen
- set menu on (displays the control keys)
- -.append (to add new records)
  - automatically in the overwrite mode

for insert mode, press ins key at insert location & press again to stop use del key or backspace to delete characters

- -.edit n (to correct existing record n)
  - going to next record saves changes automatically
  - to save changes for this record only, use ctrl end:
  - to cancel the changes for this record only, use esc
- -.go top ( to get to beginning of file)
- -.browse ( to view all records ; can use edit, append or insert) use ctrl home to see options in browse mode ctrl rt arrow & ctrl left arrow to browse to right or left of screen

#### DELETING RECORDS

- -. delete record n (marks record for deletion) to make invisible for calculations, use command - set deleted on; to make visible again - set deleted off; to recall records - recall all to remove permanently, follow delete command with command -. pack
- edit n followed by ctrl u and ctrl end marks for deletion, ctrl u puts record back in

# SELECTING FIELDS FROM A DATABASE

529 -.display or -.list or -.browse fields (then list fields of interest)

#### PROCEDURE 11 - page 4

#### CHAPTER III

#### SETTING UP DBASE FILES

Most efficient if have 16-20 fields in 1 file and set up more files if need

Five types of fields

C - character text up to 254 characters

M - Memo kept in separate disk & up to 4000 characters

N - Numeric - numbers, decimals, plus, minus, no commas

L - 1 character - true/false, yes/no

D - date 8 spaces store as julian date

#### CREATING FILE

-.clear all (to close open files)
-.assist (provides a help screen)
options
select set up to create a new file
select use to modify an existing database or index
prompts for file name
prompts for field name, field type, width of field, decimal(?)
when finished entering fields, ctrl end and return

to enter memo field, ctrl home puts into test editor and can enter 2 screof notes and ctrl end to return to record

#### RETRIEVING DATA

-.clear all
-.assist
options
select use to view an existing database
prompts for disk drive a, b, c
shows directory of files, select file of interest
select retrieve
select option of interest, display, sum, average, count, label, report,
position
-.quit to end session

#### CHAPTER IV

SELECTING RECORDS

RELATIONAL AND LOGICAL OPERATORS

Relational operators

-.DISPLAY FIELDS FOR FIELD CONDITIONS
first set of fields specifies fields to display
for clause denotes what you field you want to specify relation conditions
conditions include = < > or combinations of these
can use to find numeric or characters in all fields except memo or logica
fields—. However to find characters type, the characters must be enclose
in single or double quotes—. Note that must specify if want caps or lower
case because caps have higher value than lower case—.

Logical operators conditions are specified as -.AND-. -.OR-. -.NOT-.



# PROCEDURE 11- page 5

These can be combined with the relational operators.

and is processed before the or; use parentheses for the logical operators needed

If you want to save data you can store it as a memory variable, which is like field name,

- store data to memory variable
- -.clear
- -.display memory (lists variable name & type & data)
  now you can use the memory variable name in place of the data
  If you want to save the memory variables for use later
  - -.save to constant
  - -.retease ali
  - display memory
- to get them back
  - -. restore from constant
  - -. display memory

But the state of the state of the state of the state of the state of the state of the state of the state of the

#### PROCEDURE 12

#### PROCEDURES FOR USING PASCAL PROGRAMS - DATA PROCESSING REPORT

N3F Project IST-850 5411 "Experiments on the Cognitive Aspects of Information Seeking and Information Retrieving"

DATA PROCESSING REPORT - May 6, 1986

- I. Introduction and List of Abbreviations and Codes Used in this Report
- II. Brief Outline of Programs in Operational Order
- III. Program Descriptions
  - A. STEP6
  - B. STEP7
  - C. STEP1 and STEP2
  - D. STEP3 and STEP5
  - E. STEP4 and STEP9
  - F. STEP8 and CFLAG
  - G. STEP11
  - H. STEP10 and STEP12
- IV. Step-by-Step Procedures for Running Programs
  - A. Procedures for Processing Dialog Transcripts
  - B. Procedures for Processing Evaluated Abstracts and for Producing Final Data Summaries
- V. Files Used and Created by Each Program
- VI. Files Categorized by File Content
- VII. File Storage
- VIII. Examples of Files
  - A. S039.TXT
  - B. S029008.039 (Unedited)
  - C. S029008.039 (Edited)
  - D. C029008.039
  - E. T029008.039 (Online)
  - F. T029008.039 (Total)
  - G. Q029008.039
  - H. Q029008.DAT
  - I. Q029008.C0D
  - J. F029008.ABS
  - K. F029008.039
  - L. F029008.DAT
  - M. Q029008.0UT
  - N. DO29008.039
  - O. SEARO39.OUT
  - P. QUESO29.OUT

files: Title page: dpr.to; i. dpr.int; ii. dpr.out; III. dpr.pro; iV.A. dpr.run; IV.B. dpr.ran; V. dpr.lis; VI. dpr.cat; VII. dpr.sto; VIII. dpr.exa



#### III. PROGRAM DESCRIPTIONS

#### A. STEP6

This program was designed to edit the Dialog online transcript file produced using Smartcom by each searcher. The online transcript was recorded on diskette at the time of the actual search. A printed copy of the transcript was also recorded at the time of the original search. The transcript recorded on the diskette included every key stroke the searcher used. Typos were included. It also included all Dialog system responses to every command used by the searcher. Searchers were instructed to search as they normally would. They were not, however, instructed to download, or print out abstracts as answers to the questions they searched, except as they needed to see the retrieval results they produced. Instead, searchers were instructed to product their final answers in Dialog format 1, accession number only. Later these accession number sets were processed by project staff and abstract sets produced.

The purpose of STEP6 was to edit or select from the complete transcript those portions of the transcript desired for further study. These portions of the transcript were identified as 1) all commands used by the searcher, e.g. select commands, type commands, begin commands, etc. 2) Dialogaccession numbers produced by all type commands 3) the cost and time spent in each Dialog file used.

The search transcript on diskett was named the "sss" file, where "sss was the number assigned to the searcher. STEP6 read in an "sss" file and created an S"sss".TXT file for that searcher. The S"sss".TXT file included only those portions of the "sss" file mentioned above.



#### III.B. STEP7

The purpose of STEP7 was to further organize the search transcript according to the intended use for each part. The commands used by the searcher were analyzed for strategy and search terms used. The accession numbers of the documents retrieved were needed to produce a set of abstracts. The cost and time information was used for records of time spent.

STEP7 read in the S"sss".TXT file and separated it into three sets of files for each question the searcher did. The three files for each questic included: 1) an S"qqqbbb"."sss" file of type commands and accession numbers 2) a C"qqqbbb"."sss" file of commands used '3) a T"qqqbbb"."sss" file of time spent and cost. In this case, "qqqbbb" represents the question number/database number. The number of files produced by STEP7 for the searcher text file was 3 (one for each S"qqqbbb"."sss" C"qqqbbb"."sss" and T"qqqbbb"."sss") times the number of questions searched.

So, for example, if searcher 001 did & questions, from the S001.TXT file, STEP7 would produce one S"qqqbbb".001, one C"qqqbbb".001 and one T"qqqbbb".001 file for each of the & questions, for a total of 18 files.

#### 111.C. STEP1 and STEP2

The purpose of STEP1 and, in part, STEP2 was to create master lists of the question/database numbers and the searchers who did each question. The list of searcher who did a particular question was used later in subsequest programs as a prompting and record keeping mechanism. The other purpose of STEP2 was to create sorted and merged sets of accession numbers. Each program will be described individually.

#### STEP1

This program produced a master list of question/database numbers calle the TOTAL.LST file. As a question/database number was added to the TOTAL.LST file, the program also named a Q"qqqbbb".LST file for that question.

#### STEP2

STEP2 had two functions. The first function was to sort and merge sets of accession numbers which were read in. Because bach question was searched ? times, the accession numbers produced by sach individual search of a particular question had to be sorted and then merged, eliminating duplicates, so that one set of accession numbers, representing the combined results of all 9 searches, could be uploaded to Dialog and an abstract set downloaded.

The second function of STEP2 was to fill in the Q'gqqbbb".LST file with the searcher numbers of all of the searchers who did that question.

For the question being processed, STEP2, as instructed by the operator read in each S"qqqbbb"."sss" file of accession numbers retrieved by each searcher who did the question. The 9 S"qqqbbb"."sss" files for the question were each sorted individually. The sorted sets were named Q"qqqbbb"."sss" files. The 9 Q"qqqbbb"."sss" files were then merged into one set of sorted accession numbers called the Q"qqqbbb".DAT file for the question. This was the file that was subsequently used to produce the abstract set.

In addition, as each searcher's accession number set was read in; the searcher's number was added to the the Q"qqqbbb":LST file for future use.



#### III.D. STEPS and STEPS

The purpose of STEP3 and STEP5 was to produce sets of abstracts in a form appropriate to send to the users who submitted the 40 research questions. STEP3 was used to create a set of accession numbers that Dialog could read. STEP5 was used to add a relevance judgement blank to the downloaded abstracts.

#### STEP3

In order to obtain actual abstracts from the Dialog system (searchers did not do this; they only produced accession number sets); the merged set of accession numbers for each question had to be uploaded to Dialog. STEP3 was used to prepare the accession number sets for this purpose. STEP3 processed the merged accession number set for each question and produced a set of accession numbers which included a Dialog "keep" command for each individua accession number in the merged set. STEP3 read in the Q"qqqbbb".DAT file for the question and created a Q"qqqbbb".COD file for the question. This is the file that was then uploaded to Dialog. The abstracts were then downloaded int a file named Q"qqqbbb".ABS.

#### STEP5

The downloaded abstract file for each question, named the Q"qqqbbb".ABS file, was then processed using STEP5. This program inserted a blank form after each abstract in the Q"qqqbbb".ABS file. The blank form was provided to the user for his or her evaluation of each abstract. The blank form looked like this:

RELEVANT	 PARTIALLY	RELEVANT	 NOT	RELEVANT	

The file created by STEPS was named the F"qqqbbb".ABS file. This file was printed on two-part form and mailed to the user.



#### III.E. STEP4 and STEP9

The purpose of these two programs was to process the evaluated abstracts. These programs assigned the relevance judgements about each abstract to the accession number representing that abstract. This relevance information was used as final data about the question searched and the searchers who performed the search.

#### STEP4

For the question being processed, STEP4 wrote out, in turn, each accession number from the merged accession number set in the Q"qqqbbb".DAT file. As the individual accession number was displayed, the operator, using the printed set of abstracts with evaluations returned from the user, input the relevance judgement.

After all of the individual judgements for each abstract in the set for the question were input, the information was recorded in a file named F"qqqbbb".DAT. The F"qqqbbb".DAT file included each of the accession numbers from the Q"qqbbb".DAT file, but included additionally for each accession number in the file a code for the specific relevance judgement returned about the corresponding abstract.

STEP4 also produced a file named Q"qqqbbb".OUT. This file was a list of each accession number in the set for the question with the words, RELEVANT, PARTIALLY RELEVANT, NOT RELEVANT and NOT EVALUATED following each accession number. This file, when printed out, was used to check the accuracy of the input of the relevance judgements.

#### STEP9

STEP9 was used both to edit relevance judgements and to assign the relevance judgements back to the individual searchers who searched the question. If an error was found in the relevance judgement input, STEP9 allowed the operator to edit the relevance judgement supplied. After the relevance judgements were checked and found to be accurate, STEP9 was used to assign the relevance judgements back to the accession numbers produced by each individual searcher of the question.

STEP9 used the F"qqqbbb".DAT file and compared each accession number in the file with the accession number in the individual searcher's Q"qqqbbb"."sss" file. The relevance judgements for the question as a whole, as represented in the F"qqqbbb".DAT file, were then assigned back to the accession number sets of the 9 searcher's who performed the searches of the question. This information was stored in 9 F"qqqbbb"."sss" files.



#### III.F. STEP8

The purpose of STEP8 was to calculate the time spent by each searcher to do each question he or she was assigned. The total amount of time spent by each searcher doing each question was calculated by adding the time he or she spent online to the time he or she spent offline preparing to go colline. Each of these amounts of time was recorded and the data was included in the final data about each question and each searcher.

The amount of time spent online for each search was captured during the original online session. The online time was stored in the T"qqqbbb"."sss" file by the program STEP7. STEP8 was used to add the offline time to the online time, record each value, and calculate a value for the total time spent by each searcher on each question. Using the Q"qqqbbb".LST file for the question as knowledge about which searchers did the question, STEP8 prompted, in turn, for a time spent offline by each searcher listed in the Q"qqqbbb".LST file. The time offline, time online, and the total time were then stored in a revised version of the T"qqqbbb"."sss" file.

#### CFLAG

This program was used to edit the Q"qqqbbb".LST file. It was, in essence, actually a subroutine of the program STEP8. Because it was added later, it became a separate program. The purpose of CFLAG was to enable STEP8 to procede anew if the first run of the program failed to read the T"qqqbbb"."sss" file accurately.



#### III.G. STEP11

STEP11 was designed to determine the search terms used by each searcher for each question searched. The program selected these search terms from the command statements used by the searcher.

The commands used by each searcher to search each question were stored in the C"qqqbbb"."sss" file for that question "qqqbbb" and that searcher "sss". This file was read in to STEP11. The program then selected out the search terms used. Essentially, STEP11 ignored the actual commands such as "ss" or "c" or "t", the set numbers such as "s3" or "s4", and the operators such as "and" or "or" and wrote the resulting words as a list of search terms into a file called D"qqqbbb". "sss". STEP11 also counted the total number of search terms found in each C"qqqbbb". "sss" file. This value was then used as final data in the final question data and final searcher data files.



#### III.H. STEP10 and STEP12

The purpose of these two programs was to cumulate the rata produced by the other programs into final data files. The final data was presented in two different cumulations of essentially the same data. A final data file was prepared about each searcher by STEP10. A final data file was prepared about each question by STEP12. The final searcher data file was itemized by each question he or she searched. The final question data file was itemized by each searcher who searched that question.

Both STEP10 and STEP12 used the same data files as input. These files included the evaluated accession numbers for each searcher who did the question, stored in the 9 F"qqqbbb"."sss" files, the commands and search terms used, stored in the 9 C"qqqbbb"."sss" files and the 9 D"qqqbbb"."sss" files, and the time spent, stored in the 9 T"qqqbbb"."sss" files. STEP12 used additionally the merged set of evaluated accession numbers for the question, stored in the F"qqqbbb".DAT file.

STEP10 produced, using an updating process, a final report about each individual searcher. As each question was completed, the information about the question was added as an update to the searcher final data files for those searchers who did the question. The fianl searcher data file was named the SEAR"sss".OUT. In this case, as before, "sss" represented the number assigned to that searcher.

STEP12 produced a final report about the individual question in a file called the QUES"qqq".OUT. Here, "qqq" represented the number assigned to that question.



### IV.A. PROCEDURES FOR PROCESSING DIALOG TRANSCRIPTS

The Dialog search session was captured on diskette and on a print-out. The procedure described here includes all processing of the Dialog transcript through the production of an abstract set which was sent to the user. A second procedure titled, "Procedure for Processing Evaluated Abstracts" describes the second half of the total data processing procedure.

The procedure for processing the Dialog transcripts foollows:

- 1. Copy the search transcript created on a diskette into the /xt drive containing the STEF EXE programs. In this case, in order to access the desired drive, at the main menu prompt enter, "nsf" The command will be, C>nsf Copy the transcript file onto the hard disk. The search transcript file was named "sss" where "sss" was the number assigned to that searcher. To copy the file onto the hard disk use the command, G>copy a: "sss" (This procedure is also described in "Procedure No. 7" which was an instructi sheet used by project staff at the time the searches were being done. For a copy of "Procedure No. 7" refer to the "Procedures" which are the written instructions used for all the various tasks involved in the project.)
- 2. Make two backup copies of the search transcript on two separate diskettes These two diskettes are labeled with the searcher's number "sss". Project searches were backed up in a slightly different way. Because the project searchers reused their project searcher numbers, e.g., 120, 220, 320, 420 wer used for each question project search 020 did, the backup files for the proje searches carried batch designations in the form of an alpha character. For example, project searcher transcript files included 120-420, 120A-420A, 120B-420B, etc. (The corresponding text files, as will be explained later in these procedures, also had a similar batch designation, such as, \$120A.TXT, \$220A.TXT, \$320A.TXT, \$420A.TXT, \$120B.TXT, etc.)
- 3. Type the "sss" file onto the screen. Use the command, G>type "sss" By stopping and starting the scrolling, ctrl s, make sure all questions assigned to that searcher are present. It is possible that the searcher did not record all of his or her search on the diskette. This can happen after a cut-off from Telenet, etc. When a potion of a search was missing from the diskette but was recorded on the print-out, the search was, in most cases, rekeyed by project staff. Alternately, in some cases, and always if the search was not on the print-out either, the question was assigned to another searches



Run STEP6. This program selects portions of the transcript desired for further study. The portions identified for further study were 1. searcher commands. Search commands always follow a Dialog system prompt. prompt in the Dialog system is a "?". 2. All Dialog system responses to a searcher "type" command excluding all but the Dialog accession number of a citation "typed" 3. The cost and time spent system response to a "begin" command or a "logoff" command. STEP6 is run by giving the following command, G>STEP6 The system will respond by asking for the seaarcher number. The operator supplies the searcher's assigned number, "sss". When the program is finished running, look at the file created on the screen t make sure the program accurately selected the desired data from the Dialog transcript. The file created by STEP6 is called the text file and it is named S"sss".TXT where "sss" is the number assigned to the searcher. The command to use to see the text file is, G>type S"sss".TXT Especially, when viewing the text file, make sure all accession number sets are present. If there was a typo in the Dialog "type" command, the program STEPS may have dropped the corresponding set of accession numbers. If this happens, the "sss" file must be edited using PCWrite. Then rerun STEP6.

### INSTRUCTION FOR EDITING USING PC-WRITE

PC-Write was loaded into another subdirectory, in this case, F>. At the F> prompt, use the PC-Write edit command: "ed" and name the drive specification and file to be edited, in this case g:"sss". The command would be as follows:

F>ed g:"sss"

After editing the file, save the file using the PC Write procedures F1 F3. Exit to the system, F1 F2.



- 5. Print-out the text file using a line print command, G>1print S"sss".TXT
- 6. Compare the print-out of the text file with the original print-out of the search transcript. Make sure all commands, times and costs, and accession numbers retrieved appear in the text file. The text file is edited using PC Write in the same way as just described. Correct all typos. The text file must be in a specified order as described below:

?ō"ōōō"	(first question) begin command to enter the assigned database
?*q"qqq"	(first question) question number
the search	(first question)including all searcher command statements, and all Dialog system responses in the form of accession numbers
? <b>Б</b> "БББ"	(second question) begin command and database number
<b>\$</b>	(first question) Dialog response of cost and time online in first database used
? <b>*</b> q"qqq"	(second question) question number
the search	(second question)
eto.	

the search (last question)

?logoff

\$ (last question) cost and time



- 7. Delete the "sss" file from the hard disk using the command, G>del "sss" If there were corrections necessary on the "sss" file in order for STEP6 to work properly, before deleting, copy the corrected "sss" file over the two copies of the "sss" files on the two backup diskettes already created in the second step of these instructions.
- 8. Next run the program STEP7. This program separates the text file into three categories of files:
  - 1. Accession numbers 2. Commands 3. Cost and time.

There will be one of each of these files for each question represented in the text file, for a total number equal to 3 times the number of questions search To run the program, at the G> ask for "STEP7". The system will ask for the searcher number. The operator supplies the searcher number, "sss". The program runs and when it is finished responds that the original file has been separated into three categories of files, as just described. These files are named S"qqqbbb"."sss" C"qqqbbb"."sss" T"qqqbbb"."sss" where "qqqbbb" represents the question number/database number of each question searched and "sss" represents the searcher's number. STEP7 oreates a total of times the number of questions searched for each text file input. After STE is run, the operator should check that all the desired S"qqqbbb"."sss" of "qqqbbb"."sss" were created. To do this, use a director command in the form, G>dir ?"qqqbbb".\* If they were not all created, there is a problem in the text file. Go back and edit the text file again. Pay particular attention to the format of the begin command and the ?\*q"qq"

After STEP7 is finished, copy the text file onto the two searcher backup of seatces. Use the command, G>copy S"sss":TXT a:

Profest searches are backed up in batches on two backup diskettes. In addition, different batches are given various designations so as to be able to call them apart. For example, project searcher 020 had the following text files, \$120.TXT, \$220.TXT, \$320.TXT, \$420.TXT, \$1200.TXT, \$2200.TXT, \$3200.TXT

Also supy all of the S"qqqbbb"."sss" C"qqqbbb"."sss" and T"qqqbbb"."sss" filed done by the searcher onto one of the backup searcher diskettes by using the command; G>copy \*:"sss" a:

Also copy the T"qqqbbb"."sss" online time files onto a cumulated diskette of T (online) files. These files have the label TOFile1 through TOFile4. They are arranged by question numbers. Questions 1 through 10 are on the TOFile1 diskette; questions 11 - 20 on the TOFile2 diskette; questions 21 - 30 on the TOFile3 diskette and questions 31 - 40 on the TOFile4 diskette.



- 10: Delete the text file from the hard disk using the command, 6>del S"sss":TXT
- 11. After all searches of a question are completed by all 5 searchers and 4 project searches, and all the S, C, T files for the question are created, print-out all the S files for the question. There will be 7 S files, 5 for th searchers and 4 for the project searches. Use the automatic print feature of the DOS, Ctrl/Prt Sc, to turn on the printer and then use a "type" commands and name each desired file. The commands will be, G>type S"qqqbbb". "sss"
- 12: Compare the print-outs of the S"qqqbbb"."sss" files for question "qqqbbb" with the print-outs of the text files for the searchers who searched that question: Determine which accession numbers the searcher intended for his or her answer. Searchers on Dialog typed as many citations as needed to review the results of their retrieval efforts. However, they were instructed to designate those citations desired for their final answers by typing them in Dialog format 1.
- 13. Edit the S"qqqbbb"."sss" files leaving only the accession numbers that the searcher wanted as his or her final answer. This can be done using PC Write and following the instructions outlined above. In some cases, the searcher will not have produced an answer. If the searcher's result is an empty set, replace the void with a zero, O. In essence then, their set will include one accession number, a zero. In the final data files, QUES"qqq".OUT and SEAR"sss".OUT, produced by the programs STEP10 and STEP12, this result will be represented as one "not evaluated" citation retrieved eventhough they really did not retrieve anything. This was corrected manually in the final data files. The following searchers produced empty sets:

Searcher 806 Question 887; 5883 Q018; S014 Q018; S026 Q018; S025 Q024; S036 Q028; S001 Q033; S015 Q039



#### 14. Run STEP1 and STEP2.

STEP1 asks, "Is this the first time to run this program?" Answer: NO (unless you are beginning with a whole new project and a new batch of question STEP1 also asks for the number of question/database numbers being added. Answer as many as you have. Then, the program will ask for specification of the actual "qqqbbb" numbers.

STEP2 asks the operator first for the number of question/database numbers to I processed, then for the specific "qqqbbb" number and then for the searcher numbers "sss" of the searchers who did the question. The operator inputs, in turn, each searcher who did the question. There will be 9 inputs, in turn, each searcher who did the question. There will be 9 inputs, if searcher numbers the searcher numbers "sss". The searcher numbers hould be in ascallable to the searcher number "sss". The searcher numbers last and also in ascallable to the example, if searchers 001, 002, 003, QQ and 005 and projects and also the question, the searcher numbers would be input one at a time 001, then 002, then 003, then 004 then 005, then the project search numbers 118, 218, 318, and finally 418.

STEP2 produces a Q"qqqbbb"."sss" file for each searcher for the question "qqqbbb" and one Q"qqqbbb".DAT file for the question. The Q"qqqbbb"."sss" files are comparable to the S"qqqbbb"."sss" files except the accession numbers are in order. The Q"qqqbbb".DAT file is a merged set; in descending order, of all accession numbers retrieved by all searchers for the question.

- 15. Print-out the Q"qqqbbb".DAT file for the question using a line print. The command should be, G>1print Q"qqbbb".DAT boing a line print of the Q"qqdbbb".DAT file tells you how many accession numbers are included in the merged set.
- 16. Copy the edited S"qqqbbb"."sss" files onto backup diskettes of cumulated edited S"qqqbbb"."sss" files. These files are labeled SFile1 through SFile4 according to the questions included on each diskette. SFile1 includes questions 1 10; SFile2 questions 11 20; SFile3 questions 21 30; and SFile4 questions 31 40. Delete the edited S"qqqbbb"."sss" files for the question using the command, G>del S"qqqbbb".\*



- 17. Run STEP3. Is program prepares the merged accession number set so it can be uploaded to Dialog and full records with abstracts downloaded. The program does this by adding a Dialog "keep" command to each accession number in the file and creating a new file named the Q"qqqbbb".COD file. The program asks for the "qqqbbb" number. The operator supplies it.
- 18. Copy the Q"qqqbbb".COD file onto a new diskette. Use the command, G>copy Q"qqqbbb".COD a: Delete the Q"qqqbbb".COD file from the hard disk using the command, G>del Q"qqqbbb".COD
- 19. Upload the Q"qqqbbb".COD file from the diskette to Dialog using 1200 baud Smartcom. Download the first 150 abstracts onto the diskette. Name the downloaded abstract file Q"qqqbbb".ABS

#### DIALOG UPLOADING/DOWNLOADING

Logon to Dialog2 using the 1200 baud Smartcom mounted on the pc. From the Smartcom menu ask for a "send file" option 3, using "send lines" mode option 5. The name of the file to send is the Q"qqqbbb".COD file. is on a floppy diskette that has been loaded into the auxiliary drive. The Smartcom software asks for name of file to send. The operator responds with the drive designation and the file name. The command will look like this NAME OF TO SEND FILE: a:Q"qqqbbb".COD At this point, the software will begin sending the file to Dialog and Dialog will respond by creating a set including all of the accession numbers sent. When the entire set has been sent, the software will respond with a message "Send complete". The operator will key i Then from the Smartcom menu the operator should select F1 using the F1 key. "receive file" option 4, and "stop/start" option 2. The software will ask for the name of the file to receive. From the Dialog system three files in total will be received. 1. all accession numbers sent 2. accession number 1-150 3. abstracts of records 1-150. In cases where the merged set of accession numbers is 150 or less, receive only 1. all accession numbers and 3. all abstracts. Set 1 is named Q"gggbbb". ACC; set 2 is named Q"qqqbbb". AC; and set 3 is named Q"qqqbbb". ABS. Each of these files should be received on the diskette in the auxiliary drive. Therefore each file should be named with an a: drive designation as follows:

a:Q"qqqbbb".ACC; a:Q"qqqbbb".AC; a:Q"qqqbbb".ABS

After naming the file to receive, the software sends the operator back online. The operator enters the appropriate Dialog "type" command for the desired Dialog system output. For the accession number set the Dialog command is, ?t0/1/all

For the 150 accession number set, the Dialog command is, ?tD/1/1-150

For the abstract set the Dialog command is, ?t0/5/1-150 (if less than 150 in the set use ?t0/5/all)

After downloading each file hit the F1 key to close the file. After all three are downloaded, logoff Dialog. Then end the Smartcom software using "end communication" option O.



- 20. Copy the abstract file from the diskette into the hard disk. The comman to use is, G>copy a:Q"qqqbbb".ABS
- 21. Run STEP5. This program inserts a relevance judgement blank at the end each abstract in the Q"qqqbbb".ABS file. After asking for STEP5 the system asks for the question/database number. The operator supplies the "qqqbbb" number. The abstract file with evaluation blanks, produced by STEP5, has the name F"qqqbbb".ABS
  Type out the F"qqqbbb".ABS file on the screen using G>type F"qqqbbb".ABS to make sure that the evaluation blanks are in correct position at the end
- of each abstract. The program STEPS may insert extra blanks if there are slashes appearing in the text of the abstracts. This is common in abstracts about chemistry. The F"qqqbbb". ABS file can, if necessary, be edited using PC Write and the procedures for using PC Write outlined above.
- 22. Delete the Q"gqqbbb". ABS file from the hard disk using the command, G>del Q"qqqbbb". ABS
- 23. Print the F"qqqbbb".ABS file onto 2-part form using the command, G>print F"qqqbbb".ABS
- 24. Delete the F"qqqbbb".ABS file from the hard disk using the command, G>del F"qqqbbb".ABS
- 25. Send the abstract set and a copy of Form 12 to the user.



IV.B. PROCEDURES FOR PROCESSING EVALUATED ABSTRACTS AND FOR PRODUCING FINAL DATA SUMMARIES

The process described in the following steps is done after the evaluated set of abstracts is returned by the user. The procedure for processing the evaluated abstracts and producing final data summaries follows:

- 1. The data files and execution programs required to process the data at this point are all located in the same directory as the programs and files describe in the first part of the step-by-step procedures in this report. On the IBM/) the programs and files are accessed using the command, nsf, from the first prompt after the main menu is displayed. After this opening command, the operator will have a G> prompt.
- 2. With the evaluated abstract set in hand, the operator asks for the program STEP4 using the command, G>STEP4

  The program responds by asking for a question/database number. The operator supplies it. Next the program will ask how many references will be reviewed. The operator responds with the exact number of abstracts in the set sent to the user. Next the program will begin prompting for each accession number of each abstract in the set. These prompts should follow the order of the accession numbers of the abstracts in the printed abstract set. As each accession number is displayed, the operator supplies the relevance judgement provided by the evaluator. The operator will enter either R, P, N, or E where R Relevant, P Partially Relevant, N Not Relevant, and E Not Evaluated are the codes used for the evaluation judgements. After all of the judgements have been entered, the system responds with the message that the F"qqqbbb".DAT evaluated accession number file has been created and that the relevance judgements just supplied can be printed out. The file that can be printed out is called the Q"qqqbbb".OUT file.
- 3. Print out the Q"qqqbbb".OUT file using the command, G>lprint Q"qqqbbb".OUT Compare this printed file with the printed abstract set. Make sure all relevance judgements were assigned correctly.



4. Now the final judgement assignments can be made. The operator should ask for the program STEP9, using the command G>STEP9 The program will ask and the operator will supply question/database number. The program will then ask if the operator wants to edit or make final form. I errors were found in the printed Q"qqqbbb".OUT file, these can now to correct by asking to edit. The operator asks to edit by answering e to the following question.

Do you want to edit or make final form (e/f)? e
The system will ask for the accession number to be edited. The operator supplies the accession number. The system displays the current judgement. The operator can input a new value. This process continues until the operator answers no to the question, More editing? n

At the beginning of STEP9; if the operator does not want to edit, the first question can be answered f;
Do you want to edit or make final form (e/f)? f

The system will, at both the end of editing loop and at the "f", final form command, produce the final evaluated accession number sets for all accession number sets for that question. This includes the F"qqqbbb".DAT merged set and the 9 F"qqqbbb"."sss" sets for the 9 individual searches of the question.

- 5. Copy the Q"qqqbbb".OUT file onto the final data diskette for the question. These diskettes are labeled Q"qqqbbb". There is one diskette for each question. Delete the Q"qqqbbb".OUT file from the hard disk.
- 6. Copy the Q"qqqbbb".LST file, the Q"qqqbbb".DAT file, the F"qqqbbb".DAT file, and the 9 Q"qqqbbb"."sss" files and the 9 F"qqqbbb"."sss" files to the final data diskette for the question labeled Q"qqqbbb". Also, copy the Q"qqbbb".DAT file and the 9 Q"qqbbb"."sss" files to the cumulated Q Files diskettes. These diskettes are labeled, QFile1 through QFile8 according to the question number included on the diskette. QFile1 includes questions 1-5; QFile2 questions 6-10; QFile3 questions 11-15; QFile4 questions 16-20; QFile5 questions 21-25; QFile6 questions 26-30; QFile7 questions 31-35; QFile8 questions 36-40.

Also copy the F"qqqbbb".DAT file and the 9 F"qqqbbb"."sss" files to the cumulated F File diskettes. These diskettes are labeled, FFile1 through FFile according to the question numbers included on each. FFile1 includes questions 1-10; FFile2 questions 11-20; FFile3 questions 21-30; FFile4 questions 31-40.



- 7. Delete the Q"qqqbbb".DAT file and the 9 Q"qqqbbb"."sss" files from the hard disk. This can be done in three commands, G>del Q"qqqbbb".DAT, G>del Q"qqqbbb".0??, G>del Q"qqqbbb".?20 (or ?19)
- Next the operator should complete the time files. STEP8 is used to add the offline time to the online time. The online time is already present in the T<u>"qqqbbb"."sss" file. The operator will supply an offline time and the progra</u> will add the two times together. Before beginning STEP8 the operator should check the length of each T" qqbbb". "sss" file for the question. To do this use a mirectory command, Goair T"qqqbbb".\* The online time file should be 26, 27, 28 or 29 bytes in If the file is longer as it will be if Dialog1 was used, the T"qqqbbb". "sss" file must first be edited using PC-Write (procedures outlined <u>in part one of these Step-by-steps) to eliminate words such as "9Descriptors"</u> Then the operator asks for STEP8 using the command, G>STEP8 The program asks for the question/database number. The operator supplies it. The system will access the Q"qqqbbb".LST file for the question and using the information in that file, prompt for an offline time for each searche. found in the Q"qqqbbb".LST file. The operator supplies the time in minutes from the work form used by the searcher to prepare the question offline. program converts the offline time to a fraction of an hour and adds the value to the file. Then the program adds the online time to the offline time and adds a total time value to the T"qqqbbb"."sss" file. After running STEP8 for the question, all T"qqqbbb"."sss" files should be inspected to make sure the program converted the original T"qqqbbb"."sss" file properly. This can be don by using the directory command and inspecting the length of the files produced <u>The new\_T"qqqbbb"."sss" files should be 103 bytes.</u> If any T"qqqbbb". "sss" file was not converted, CFLAG program can be used to enable STEP8 to run again. Make sure the Online T'qqqbbb"."sss" file is proper. Ask for CFLAG using the command, G>CFLAG The program will ask for the question/database number. When supplied, the program will display in turn each searcher number and ask if you want to chang the flag for that searcher. When the searcher number of the T"gqqbbb"."sss" file that was not converted is displayed answer yes to the question, The flag on searcher "sss" is 1 do you want to change it to 0? y STEP8 can now be rerun.
- 7. Copy the Total Time T"qqqbbb"."sss" files to the final question data diskette for the question. The final question data diskettes for each question are labeled Q"qqqbbb". Also copy the Total Time T"qqqbbb"."sss" files to the cumulated T File diskettes. These diskettes are labeled TFile1 through TFile4 according to the questions included on the diskette. TFile1 includes questions 1-10; TFile2 questions 11-20; TFile3 questions 21-30; TFile4 questions 31-40.



- 10. Search terms used by each searcher for each question are determined by the program STEP11. The operator masks for STEP11. The system asks for the appropriate question/database number. The program then processes the C"qqqbbb"."sss" file for each. When the program is finished a descriptor count for each searcher is displayed. This information is stored by the program for use in final data summary programs.
- 11. Copy the 9 C"qqqbbb"."sss" files and the 9 D"qqqbbb"."sss" files onto the final question data diskette labeled Q"qqqbbb" and on the cumulated CD File diskettes. The cumulated CD File diskettes are labeled CDFile1 through CDFile7 according to the questions included on each diskette. CDFile contains questions 1 6; CDFile2 questions 7 12; CDFile3 questions 13 18 CDFile4 questions 19 24; CDFile5 questions 25 30; CDFile6 questions 31 36; and CDFile7 questions 37 48.
- 12. When all of the f"qqqbbb"."sss" files, the F"qqqbbb".DAT file, all of the C"qqqbbb"."sss" and corresponding D"qqbbb"."sss" files and all of the Total Time T"qqqbbb"."sss" files have been prepared for a given question, the final data summary about that question can be produced. Also, the final data summary about each searcher who did the question can be updated to include the question. The programs which produce the final data summaries are STEP10 and STEP12. Before running either of these programs, make sure that there is a QUES"qqq".LST file named for the question and a SEAR"sss".LST file named for each searcher who did the question. These files are named manually using the line editor.
- 13. STEP10 can now be run for the question. After asking for STEP10, the program will ask for the question/database number. The program then proceeds to access the files just described and updates the fianl data summary of each searcher who did the question.
- 14. The final data summary about the question can also be produced. The operator asks for STEP12. The program asks for the question/database number. The program then asks the operator to supply the data from Form 12 "User Evaluation of Answers". The program then produces the final data summary about the question in a file named QUES"qqq".OUT As described in IV.A.13. of these procedures, where a searcher's empty accession number set was replaced with a zero, the final data will be off by 1 in the "# not evaluated" and "total references retrieved" listings for both the question as a whole and for the individual searcher who produced the empty set. These values should be corrected. This can be done manually, although the programs could be revised to check for a zero as an accession number. The accession number zero should not be counted.



- 15. Print the final question data using the command, G>print QUES"qqq".OUT
- 16. Copy the QUES"qqq".OUT file to the final question diskette already described having the label Q"qqqbbb". Also copy the QUES"qqq".OUT to the cumulated final question data file labeled QUESOUT.
- 17: Delete the C"qqqbbb"."sss" D"qqqbbb"."sss" and Total T"qqqbbb"."sss" file
- 18. When all the questions searched by a given searcher have been processed through STEP12, the searcher final data file is also complete. This file is named SEAR"sss": OUT As described in IV: A: 13: of these procedures, for searchers who produced an empty set of accession numbers, the empty set was replaced with a zero as an accession number. This zero was counted as an accession number by the program STEP10 when it should not have been. The fina data tallies in the categories "# not evaluated" and "Total number retrieved" for the question as a whole and for the individual searcher producing the empt set were off by one extra count. This was corrected manually after the SEAR"sss".OUT files were complete. The tallies for the question as a whole were corrected in each SEAR"sss". OUT file of each searcher who did the question. The tallies in the individual searchers data was only corrected in his or her SEAR"sss".OUT file. When the SEAR"sss".OUT file for a searcher is complete, copy the file to the searcher backup diskette (described in part 1 c this step-by-step). Also copy the file to the cumulated search final data diskettes labeled SEAROUT1 and SEAROUT2. SEAROUT1 includes searchers 001 - 020; SEAROUT2 includes searchers 021 - 041 (not inclusive). The final searcher report can be printed using the command, 6>print SEAR"sss".OUT



### V. FILES USED AND CREATED BY EACH PROGRAM

File	Name	Description

- "sss"

  The Dialog transcript was created online and was processed by STEP6. There were a total of 36 of these files, one for each searcher who participated. Additionally, there were a number of these files for project searches.
- S'sss'.TXT The text file for each searcher was created by STEP6 and processed by STEP7. Again, there were a total of 36 of these files. Additionally, there were a number of these files for project searches.
- TOTAL.LST

  The total list file was a master list of all questions.

  Created (initially) and subsequently updated by STEP1.

  There was only one TOTAL.LST file.
- Q"qqqbbb".LST The question list files were master lists of all searchers of each question. Named by STEP1, data was input by STEP2.

  There were a total of 40 of these files, one for each question
- S"qqqbbb"."sss" The S files included type commands and accession numbers.
  Created by STEP7, edited using PC Write or WORDSTAR, the
  edited versions were processed by STEP2. There were 9 of thes
  files for each question, and a grand total of 360 for all 40
  questions.
- C"qqqbbb"."sss" The C files included all commands used by a searcher for a question. Created by STEP7, they were processed by STEP11.

  They are used as data input to STEP10 and STEP12.

  There were a total of 9 of these files for each question, and grand total of 360 files for all 40 questions.
- T"qqqbbb"."sss" The T (online) files included time and cost online.
  Created by STEP7, they were processed by STEP8.
  STEP8 produced an edited version of the files including time online, time offline, and total time spent. The revised T"qqqbbb"."sss" was used as data input to STEP10 and STEP12.
  There were a total of 9 of these files for each question, and grand total of 360 files for all 40 questions.
- Q"qqqbbb"."sss" The Q files were sorted accession numbers files. Created by STEP2, they were processed by STEP9. There were a total of 9 of these files for each question, and a grand total of 360 for all 40 questions.



#### V. Cont.

- Q"qqqbbb".DAT The Q :DAT files included merged; sorted accession numbers for each question: Created by STEP2; they were processed by STEP2 and STEP4: There were a total of 40 of these files, one for each of the questions.
- Q"qqqbbb".COD The Q .COD files included the merged accession number sets with Dialog "keep" commands. Created by STEP3, they are processed by Dialog. There were a total of 40 of these files, one for each question.
- Q"qqqbbb".ABS The Q .ABS files contained abstracts downloaded from Dialog. They were processed by STEPS. There were a total of 48 of these files, one for each question.
- F"qqqbbb".ABS The F .ABS files were sets of abstracts with evaluation blanks inserted. Created by STEPS, they were printed.
- F"qqqbbb"."sss" The F files were accession numbers with evaluations. Created (or edited) by STEP9 they were used as data input to STEP10 and STEP12. There were a total of 9 of these files, and a grand total of 360 files for all 40 of the questions.
- F''qqqbbb".DAT The F .DAT files were merged accession numbers with evaluation for the question. Created by STEP4, edited by STEP9 they were used as data input to STEP10 and STEP12. There were a total of 48 of these files, one for each question.
- Q"qqqbbb".OUT The Q .OUT files were merged accession numbers with evaluation in a readable format. Created by STEP4, they were edited by STEP9 and printed. There were a total of 40 of these files, one for each question.
- D"qqqbbb"."sss" The D files were lists of search terms used by each searcher for each question. Created by STEP11, they are used as data input to STEP10 and STEP12. There were a total of 9 of these files for each question, and a total of 360 files for all 40 questions.



#### V. Cont.

- SEAR"sss".LST This file is used by the program STEP10 in its operation. The SEAR .LST file is named manually using the line editor. There must be one of these files named for each searcher.
- QUES"qqq".LST This file is used by the program STEP12 in its operation. The QUES .LST file is named manually using the line editor. There must be one of these files named for each question.
- SEAR"sss".OUT The final searcher data file was created and subsequently updated by STEP10. There were a total of 36 of these files, one for each searcher who participated. Additionally, there were 12 of these files for project searches.
- QUES"qqq".OUT The final question data file was created by STEP12.
  There were a total of 40 of these files, one for each question

### VI. FILES CATEGORIZED BY FILE CONTENT

### Transcript File

Exact transcription of search session. ASCII text file "555"

Created online to Dialog.

Text File

Edited transcript to select command lines, accession S"sss".TXT

numbers, and cost and time. Created by STEP7.

List Files

TOTAL LIST Master question/database list. Created/updated by

STEP1.

List of searchers of each question. Named by STEP1. Q"aaabbb". LST

Data filled in by STEP2.

QUES"qqq".LST Used for program STEP12 operation. Named manually.

SEAR"sss".LST Used for program STEP10 operation. Named manually.

Accession Numbers

S"qqqbbb"."sss" Unedited (includes type commands) for question by

searcher. Created by STEP7.

S"qqqbbb"."sss" Edited (includes only final set or sets) for question

by searcher. Created manually.

Q"qqqbbb"."sss" Sorted for question by searcher. Created by STEP2.

F"qqqbbb". "sss" Sorted with evaluations for question by searcher.

Created by STEP9.

Q"qqbbb".DAT Merged for question. Created by STEP2.

Merged with evaluations for question. Created by F"qqqbbb".DAT

STEP4.

Merged with evaluations in readable format for Q"qqbbb".OUT

question. Created by STEP4.
Merged with Dialog keep cammands for question. Creater Q"qqbbb".COD

by STEP3.

Abstracts

Downloaded. Created online to Dialog. Q"qqqbbb":ABS

With evaluation blanks: Created by STEP5. F"qqqbbb".ABS

Commands

C"qqqbbb"."sss" All command lines for question by searcher. Created by

STEP7.

D"qqqbbb"."sss" Search terms for question by searcher. Created by STEP11.



VI. Cons.

#### Tine

T"qqqbbb"."sss" Online time for question by searcher. Created by STEP7.

T"qqqbbb"."sss" Total time (revised version of original T"qqqbbb"."sss") for question by searcher. Created by STEP8.

### Searcher Data

SEAR"sss".OUT Final data summary about each searcher. Created by STEP10.

### Question Data

QUES"qqq".OUT Final data summary about each question. Created by STEP12.



### Backup Fileso

Diskette/Lake

		;	Einal		
	Searcher Backup 1 SOO1-SO41	Searcher Backup 2	Question QUO1"bbb"- QO40"bbb"	Cumulated by File Type**	Delete from G>
File Name***	•		·	•	
"555"	X	X			after STEP7
S"sss".	TXT X	x		X	after STEP7
Unedite S	d X				N/A
C	X		Ÿ	X	after STEP12
Online T	. <u>.</u>			×	N/A
Edited S				×	after STEP2
<u>T</u> otal T			×	$\hat{\mathbf{x}}$	äfter STEP12
Q, Q.DA	ī,		X	Ÿ	after STEP12 except Q.LST
$\widetilde{\mathbf{D}}$			×	With C	after STEP12
F, F.DAT	Ī		X	X	Do Not Delete
Q.OUT			×		after STEP4
QUES"qqq	1 <u>″.</u> DUT		×	$\ddot{\mathbf{x}}$	Do Not Delete
SEAR"ss	SUT X			ÿ	Do Not Dēlēte
SEAR .LS	BŤ.			X	Do Not Delete
QUES .LS	ĒΤ			Χ̈́	Do Not Delete

<sup>\*</sup>There are also 40 diskettes labeled Q001"bbb"A-Q040"bbb"A which have the Q.C0 and Q.ABS files for each question

include "qqqbbb"."sss";
Files named Q.DAT, Q.LST, Q.COD, Q.ABS, F.DAT and Q.OUT each include "qqqbbb" before the extension



<sup>\*\*</sup>For volume labels of cumulated files see next page

<sup>\*\*\*</sup>Files named Unedited S, C, Online T, Edited S, Total T, Q, D, and F each include "gggbbb". "sss":

# Files Cumulated by File Type

Volume Labels	Files Included	Questions included
SFile1 2 3 4	edited S"qqqbbb"."sss"	1 -10 11-20 21-30 31-40
TOFI1e1 2 3 4	Online Time T"qqqbbb"."sss"	1 -10 11-20 21-30 31-40
TFile1 Ž 3 4	Total Time T"qqqbbb"."sss"	1 -10 11-20 21-30 31-40
QFile1 2 3 4 5 6 7	1. Q"qqqbbb"."sss" 2. Q"qqqbbb".LST 3. Q"qqqbbb".DAT	1 -5 6 -10 11-15 16-20 21-25 26-30 31-35 36-40
CDFile1 2 3 4 5 6 7	1. C"qqqbbb"."sss" 2. D"qqqbbb"."sss"	1 =6 7 =12 13=18 19=24 25=30 31=36 37=40
FFile1 2 3 4	1. F"qqq666"."sss" 2. F"qqq666".DAT	1 = 10 11=20 21=30 31=40
QUESOUT	QUES"qqq".OUT	1 -40
SEAROUT1 2	SEAR"SSS".OUT	Searcher 1 -20 Searcher 21-41 (not 22 or 31)
SEARLST	SEAR"sss".LST QUES"qqq".LST	all searchers all questions
STXT	S"sss".TXT	Searchers 1 -41

#### VIII. EXAMPLES OF FILES

The following pages show examples of the various files used and created by the programs described in this report. The name of each file appears in capital letters followed by the file contents. The following examples were taken fro question 029; searcher 039.

## A. SO39.TXT (Only one question included)

```
7 bB
?*a029
?s microwaves
?s ceramic materials
?s ceramic materials - sintering
7c 1 and 2
70 1 and 3
?c 4 or 5
?s ceramic?
?s fir?
?s firing
?s sinter?
?s microwave?
?s radiation
?c 11 and 12
?ds
?c 7 and 9
?c 7 and 10
?c 7 and 11
?c 7 and 13
7C ::
?c ( and (9 or 10) and 13
?t 3/3/1-10
1402491
           1366093
                       1281300
                                   1130844
                                              1089508
0740589
           0721339
                       0720468
                                   0308180
                                              0294930
?c 14 and (9 or 10) and 11
74 19/3/1-5
                       0506806
                                   0383544
                                              0341824
1436463
           1368412
?c 6 or 19
?t 20/1/1-15
 1436463
           1402491
                      1368412
                                 1366093
                                           1281300
                                                      1130844
                                                                1089508
  740589
            721339
                       720468
                                 506806
                                            383544
                                                       341824
                                                                 308180
  294930
?b 5
$4.02 0.268 Hrs File8 10 Descriptors
```

### B. 8029008.039 (Unedited)

t 6/3/1-1(	3					
1402491	1366093	1281300	1130844	108950	38	
0740589	0721339	0720468	0308180	029493	30	
七 19/3/1-5	5			•		
1436463	1368412	0506806	0383544	034182	24	
t 20/1/1-3	15					
1436463	1402491	1368412	1366093	1281300	1130844	1087508
740589	721339	720468	506806	383544	341824	308180
294930						

## C: S029008:039 (Edited)

1436463	1402491	1368412	1366093	1281300	1130844	1087508
740589	721339	720468	506806	383544	341824	308180
294930				•		

## D. C029008.039

```
s microwaves
s ceramic materials
s ceramic materials - sintering
c 1 and 2
c 1 and 3
c 4 or 5
s ceramic?
s fir?
s firing
s sinter?
5 microwave?
s radiation
c 11 and 12
ds
c 7 and 9
c 7 and 10
c 7 and 11
c 7 and 13
ds
0 14 and (9 or 10) and 13
t 6/3/1-10
c 14 and (9 or 10) and/11
t 19/3/1-5
0 6 or 19
0 70/1/1-15
```

E. T029008.039 (Online)

\$4.02 0.268 Hrs File8

## F. T029008.039 (Totoal)

0.268 (Online connection time) 0.250 (Offline connection time) 0.518 (Total connection time)

# G. Q029008.039



H: Q029008:DAT (Includes only the first part of the file)

```
1569212
1565222
1529876
1529293
1521577
1515392
1511482
1509966
1507612
1594479
1490941
1487628
1476100
1471570
1467354
1459215
1452918
1451044
1448820
1448745
1439545
1437501
1437429
1436463
1434056
1434055
1424745
1412334
1410704
1402491
1396964
4373319
1385383
1383826
1368412
1366093
1364561
1362095
1359704
```

etc.

#### I. Q029008.COD

1565222; K 1529876; K 1529296; K 1521577; K 1569212; K 92; K 1511482; K 1509966; K 1507612; K 1494479; K 1490941; K 489628; K 1476100; K 1471570; K 1467354 K\_ 1459215; K 1452918; K 1451054; K 1448820; K 1448745: K 45; K 1437501; K 1437429; K 1436463; K 1434056; K 1434055: K 424745; K 1412334; K 1410704; K 1402491 13684<u>1</u>2: K 1396964; K 13933<u>19; K</u> 1385<u>383; K</u> 13838<u>26; K</u> 93; K 1364561; K 1362095; K 1359704; K 1354162; K 1349654; K 335985; K 1332280; K 1305705; K 1305533 1295624; K K 1303785; K 1303058; K 1301209; K 1299270; K 27; K 1281300; K 1279025; K 1277749; K 1272060; K 1262238; K 262237; K 1255066; K 1250334; K 1238285 1237375; K 1229866; K 1229442; K 1219135; K 1197294; K 08; K 1169669; K 1160194; K 1150698; K 1145539; K 1136726; K 130844; K 1124464; K 1123755; K 1110065 1101445; K 1091166; K 1000508; K 1081393; K 1039863; K 96; K 1016245; K 101599 1010858; K 967579; K 964093; K 957783; K 957777; K 962458; K 956873 K 954047; K 942254; K 932875; K D3; K 866642; K 865602; K 854915; K 914777; K 912724: K 851530: K 844931; K 844066; K 842903; K 831822 844102; K K 826940; K 823348; K 820577; K 812631; K 791110; K 788940: K 768787; K 783824; K 776078; K 759671: K 766996; K 766116; K 766017; K 763170 K 763165; K 760780; K 757947; K 766; K 732985; K 732947; K 730765; K 720468; K 714642; K 707253; K 696210 749936; K 740589; K 730022; K 721339; K 674461; K 667233; K 665462; K K 633767; K 629522; K 595557; K 649848; K 645662: K 594821 K 592929; K 584196; K 572041; K 570129 587673; K K 566548; K 566169; K 565886; K 562724; K 27; K 552540; K 545300; K 542319; K 535297; 560634: K 535297; K 526419: K 525210; K 525195; K 510401 525213; K 506806; K 506147; K 504488; K 508497; K 503582; K 442755; K 482630; K 466838; K 459415; K 436332; K 57; K 425388; K 436117; K 423757; K 421571 K 415096; K 415089; K 414035; K 411958; K 44; K 369605; K 359976; K 357195; K 341855; 332024; K 328011; K 318584; K 315213 410112; K 341824: K 341855; K 311964; K 308180; K 307377; K 2 K 282571; K 279655; K 233129; K 297889; K 299804: K 214196: K 218772; K 196528; K 195842; K 195558 K 192980; K 191778; K 188497; K 182393; K 17; K 140453; K 122998; K 103264; K 094715; 166340; K 094715; K 094245; K 089041; K 088048; K 087775; K 068622 064840; K 061004



## J. F029008.ABS (Includes only the first part of the file)

0/5/1

1569212 E.I. Monthly No: E18512120268

MICROWAVE MEASUREMENT OF DIFFICURES PROPERTIES OF LOW-LOSS MATERIALS BY THE DIELECTRIC ROD RESONATOR METRODS

Robayashi, Yoshio: Katoh, Masayuka

Saitama Univ, Dep of Electrical Engineering, Urawa, Jpn

IEEE Transactions on Microvave Theory and Techniques v MTT-33 n 7 July 1985 p 586-592

CODEN: IETMAB ISSN: 0018-9480

Language: ENGLISH

Document Type: JA; (Journal Article) T?eatment: T; (Theoretical); X; (-Experimental)

Improvements in both accuracy and speed are described for the technique of measuring the microwave dielectric properties of low-loss materials by using a dielectric rod resonator short-circuited at both ends by two parallel conducting plates. A technique for measuring the effective surface resistance R//s of the conducting plates is proposed to allow the accurate measurement of the loss tangent tan DELTA. By means of a first-order approximation, expressions are analytically derived for estimating the errors of the measured values of relative permittivity FPSILON //r, tan DELTA, and R//s, for measuring the temperature coefficient of EPSILON //r, and for determining the required size of the conducting plates. Computer-aided measurements are realized by using these expressions. It is shown that the temperature dependence of R//s should be considered in tan DELTA measurements. Experimental results are given for a 99. 9-% alumina ceramic rod sample. 12 refs.

Descriptors: \*MICROWAVE MEASUREMENTS; MATERIALS-Dielectric Properties; RESONATORS-Applications; MATHEMATICAL TECHNIQUES-Approximation Theory; TEMPERATURE MEASUREMENT-Compute: Applications; MEASUREMENT ERRORS

identifiers: DIELECTRIC ROD RESONATOR; LOW OSS MATERIALS; LOSS TANGENT; PARALLEL CONDUCTING PLATES SE STECIRCUIT; ERROR ESTIMATION OF MEASURED VALUES

Classification Codes: 942 (Electrical & Electronic Measuring Instruments); 701 (Electricity & Magnetism); 708 (Electric & Magnetic Materials); 921 (Applied Mathematics); 723 (Computer Software); 944 (Moisture, Pressure & Temperature, & Radiation Measuring Instruments)

94 (INSTRUMENTS & MEASUREMENT); 70 (ELECTRICAL ENGINEERING); 92 (ENGINEERING MATHEMATICS); 72 (COMPUTERS & DATA PROCESSING)

RELEVANT	PARTIALLY RELEVANT	NOT RELEVANT



F029008.ABS (cont.)

0/5/2

E.I. Monthly No: E18512120261 1565222

MICROWAVE LOSS QUALITY OF BaZn//1///3Ta//2////30//3 CERAMICS.

Desu, A. B.; O'Bryan, H. M.

AT&T Technologies, Engineering Research Cent, Princeton, NJ, USA

Journal of the American Ceramic Society v 68 n 10 Oct 1985 p 546-551

ISSN: 0002-7820 CODEN: JACTAW

Language: ENGLISH

Document Type: JA; (Journal Article) Treatment: A; (Applications); X; -

(Experimental)

few years a number of materials have been developed as In the past microways dielectrics. For these compositions with In it was found that the microwave loss quality Q was improved by sintering at very high temperatures or for longer times at lower temperatures. The increased Q has been explained in terms of ordering of Zn and Ta ions on the B site of the perovskite lattice: 10 refs:

\*MICROWAVE DEVICES--\*Manafacture; CERAMIC MATERIALS--Descriptors:

Sintering; OSCILLATORS, MICOWAVE--Performance

Identifiers: CERAMIC RESONATORS: SINTERING PROCESS CONTROL: PEROVSKITE 机外TTICE

(Electronic Components); 715 Codes: 714 % lassification Tigotronic Equipment); 812 (Ceramics & Refractories) 713 (Electronic Cascuits)

71 (ELECTRONICS & COMMUNICATIONS); 81 (CHEMICAL PROCESS INDUSTRY -

RELEVANT\_\_\_\_ FARTIALLY RELEVANT\_\_\_\_ FOT RELEVANT\_\_\_\_



## K. F029008.039

1436463P	1402491R	1368412N	1366093P	1281300R	1130844R
1089508P					
740589N	721339R	720468R	506806E	383544E	341824E
308180F 29	74930F				

# L. F029008.DAT

1569212R	1565222P	1529876R	1529296N	1521577N	1515392R
1511482R	1509566N	1507612N	1494479P	1490941N	1489628P
1476100R	1471570N	1467354R	1459215N	1452918P	1451044P
1448820P	1448745N	1439545N	1437501R	1437429R	1436463P
1434056N	1434055N	1424745N	1412334N	1410704N	1402491R
1396964N	1393319R	1385383N	1383826P	1368412N	1366093P
1364561P	1362095R	1359704R	1354162N	1349654N	1335905N
1332280N	1305705N	1305533P	1302785P	1303058P	1301209N
1299270N	1295624R	1285727P	1281300R	1279025R	1277749N
1272060P	1262238N	1262237N	1255066R	1250334N	1238285R
1237376R	1229866P	1229442P	1219135R	1197294N	1175008N
1169669N	1160194P	1150698P	1145539P	1136726N	1130844R
1124464R	1123756N	1110065N	1101445N	1091166N	1089508P
1081393P	1039863P	1031696N	1016245N	1015991P	1010858N
967579P	964093P	962458N	957782R	957777N	956873R
954047R	942254N	932875N	9:4497N	912724N	884003N
855542N	865602N	854915N	851530N	844931N	844102N
844066R	842903N	831822N	826940N	823348N	820577N
312681N	791110N	791092R	788940N	788787P	783824R
776078P	769671P	766996R	766116N	766017N	763170N
763165N	760780N	757947P	749936N	740589N	734456N
732985R	732947N	730766N	730022R	721339R	720468R
714642P	707253R	696210N	674461N	667233N	665462N
649348P	645662P	639957R	633767N	629522R	595557N
594821P	592929R	587673N	584196N	572041N	570129N
566548E	566169E	565886E	562724E	560634E	556527E
552540E	545300E	542319E	535297E	526419E	525213E
525210E	525195E	510401E	503497E	506806E	506147E
504488E	503582E	492857E	482630E	466838E	45 <b>94</b> 15E
442755E	436332E	436117E	425388E	423757E	421571E
415096E	415039E	414035E	411958E	410112E	383544E
369605E	359976E	357195E	341855E	341824E	332024E
328611E	318584E	315213E	311964E	308180E	307377E
99804E	297889E	294930E	282571E	279655E	233129E
218772E	214196E	198433E	196528E	195842E	1 <i>9</i> 5558E
192980E	1917785	188497E	182393E	166340E	150717E
140453E	122998E	103264E	094715E	094245E	089041E
088048E	087775E	068622E	064840E	061004E	

569

# M. Q029008.0UT

1569212	RELEVANT
1565222	PARTIALLY RELEVANT
1529876	RELEVANT
	NOT RELEVANT
	NOT_RELEVANT
1515392	RELEVANT
1515392 1511482	RELEVANT
1509966	NOT RELEVANT
1507612	NOT KELEVANT
1494479	PARTIALLY RELEVANT
145741	NOT RELEVANT
1489628	PARTIALLY RELEVANT
1476100	RELEVANT
1471570	NOT RELEVANT
1467354	RELEVANT
1459215	NOT RELEVANT
1452918	
1451044	PARTIALLY RELEVANT
48820	PARTIALLY RELEVANT
48745	NOT RELEVANT
<u>48745</u> 14 <u>39545</u>	NOT RELEVANT NOT RELEVANT
1437501	RELEVANT
143/429	RELEVANT
1436463	PARTIALLY RELEVANT
1434056	NOT RELEVANT
1434055	NOT RELEVANT
1424745	NOT RELEVANT
1412334	NOT RELEVANT
1410704 1402491	NOT_RELEVANT
	RELEVANT
1396964	NOT RELEVANT
1393319	RELEVANT
1385383 138 <b>3</b> 826	NOT RELEVANT
	PARTIALLY RELEVANT
	NOT_RELEVANT
1366093	PARTIALLY RELEVANT
1366561	PARTIALLY RELEVANT
1362095	RELEVANT
1359704	RELEVANT
1354162	NOT RELEVANT NOT RELEVANT NOT RELEVANT
1349654	NOT RELEVANT
1335985	NOT RELEVANT
1332280	NOT RELEVANT



# 4029008.OUT (cont.)

	1305705	NOT RELLVANT
	1305533	PARTIAL' Y RELEVANT
	1303785	PARTIALLY RELEVANT
	1303058	PARTIALLY RELEVANT
	1301209	NOT RELEVANT
	1299270	NOT_RELEVANT
	1295624	
•	1285727	RELEVANT PARTIALLY RELEVANT
`	1281300	RELEVANT
	1279025	RELEVANT
	1277749	NOT RELEVANT
	1272060	PARTIALLY RELEVANT
	1262238	NOT RELEVANT
	1262237	NOT RELEVANT
	1255066	RELEVANT
	1250334	NOT RELEVANT
	1238285	RELEVANT
	1237376	RELEVANT
	1229866	PARTIALLY RELEVANT
	1229442	PARTIALLY RELEVANT
	1219135	RELEVANT
	1197294	NOT RELEVANT
	1175008	NOT RELEVANT
	1169669	NOT_RELEVANS
	1160194	PARTIALLY RESEVANT
	1150698	PARTIALLY RELEVANT
	11 <u>4</u> 5539	PARTIALLY RELEVANT
	1136726	NOT_RELEVANT
	1130844	RELEVANT
	1124464	RELEVANT
	1123756	NOT RELEVANT
	1110065	NOT RELEVANT
	1101445	NOT RELEVANT
	1091166	NOT RELEVANT
	1089508	PARTIALLY RELEVANT
	1081393	PARTIALLY RELEVANT
	1039863	PARTIALLY RELEVANT
	1031696	NOT RELEVANT
	1016245	NOT RELEVANT
	1015991	PARTIALLY RELEVANT
	1010858	NOT_RELEVANT
	967579	PARTIALLY RELEVANT
	964093	PARTIALLY RELEVANT



# Q029008.0UT (cont.)

962458	NOT RELEVANT
957783	RELEVANT
957777	NOT RELEVANT
956873	RELEVANT
954047	RELEVANT
942254	NOT RELEVANT
<b>932875</b>	
914497	NOT RELEVANT NOT RELEVANT
912724	NOT RELEVANT
884003	NOT RELEVANT
866642	NOT RELEVANT NOT RELEVANT NOT RELEVANT
865602	NOT RELEVANT
854915	NOT RELEVANT
851530	NOT RELEVANT
844931	NOT RELEVANT
844102	NOT RELEVANT
844066	RELEVANT
842903	NOT RELEVANT
831822	NOT RELEVANT
826940	NOT RELEVANT NOT RELEVANT NOT RELEVANT
823348	NOT RELEVANT
820577	NOT RELEVANT
81 2681	NOT RELEVANT
791110	NOT_RELEVANT
791092	RELEVANT
788940	NOT_RELEVANT
788787	PARTIALLY RELEVANT
783824	RELEVANT
776078	PARTIALLY RELEVANT
769871	PARTIALLY RELEVANT
766996	RELEVANT
7 <u>5</u> 6116	NOT RELEVANT
766017	NOT RELEVANT
763170	NOT RELEVANT NOT RELEVANT
763165	NOT RELEVANT
750780	NOT RELEVANT
757947	PARTIALLY RELEVANT
749936	NOT RELEVANT NOT RELEVANT
740589	NOT RELEVANT
734466	NOT RELEVANT
732985	RELEVANT
732947	NOT RELEVANT



# Q029008.0UT (cont.)

730766	NOT RELEVANT
730022	RELEVANT
784 <b>339</b>	RELEVANT
720468	RELEVANT
714642	PARTIALLY RELEVANT
707253	RELEVANT
696210	NOT RELEVANT
574461	NOT RELEVANT
667233	NOT RELEVANT NOT RELEVANT
665462	
647848	PARTIALLY RELEVANT
645662	PARTIALLY RELEVANT
639957	RELEVANT
633767	NOT RELEVANT
629522	RELEVANT
595557	NOT RELEVANT
594821	PARTIALLY RELEVANT
592929	RELEVANT
587673	NOT RELEVANT
584176	NOT RELEVANT
572041	NOT RELEVANT
570129	NOT RELEVANT NOT RELEVANT NOT EVALUATED
566548	NOT EVALUATED
566169	NOT EVALUATED
565886	NOT EVALUATED
562724	NOT EVALUATED
560634	NOT EVALUATED
556527	NOT EVALUATED
552540	NOT EVALUATED
545300	NOT EVALUATED
542319	NOT EVALUATED
535297	NOT EVALUATED
526419	NOT EVALUATED
525213	NOT EVALUATED
525210	NOT EVALUATED
525175	NOT EVALUATED
510401	NOT EVALUATED
508497	NOT EVALUATED
506806	NOT EVALUATED
506147	NOT EVALUATED
594488	NOT EVALUATED
503532	NOT EVALUATED
492857	NOT EVALUATED
482630	NOT EVALUATED



# Q029008.0UT (cont.)

466838	NOT EVALUATED
459415	NOT EVALUATED
442755	NOT EVALUATED
434332	NOT EVALUATED
436147	NOT EVALUATED
425388	NOT EVALUATED
423757	NOT EVALUATED
421571	NOT EVALUATED
415096	NOT EVALUATED
415089	NOT EVALUATED
414035	NOT EVALUATED
411958	NOT EVALUATED
410112	NOT EVALUATED
383544	NOT EVALUATED
369605	NOT EVALUATED
359976	NOT EVALUATED
357195	NOT EVALUATED
341855	NOT EVALUATED
341824	NOT EVALUATED
332024	NOT EVALUATED
328011	NOT EVALUATED
318584	NOT EVALUATED
315213	NOT EVALUATED
311964	NOT EVALUATED
308180	NOT EVALUATED
307377	NOT EVALUATED
299804	NOT EVALUATED
297889	NOT EVALUATED
£94930	NOT EVALUATED
282571	NOT EVALUATED
279655	NOT EVALUATED
233129	NOT EVALUATED
218772	NOT EVALUATED
214176	NOT EVALUATED
198433	NOT EVALUATED
196528	NOT EVALUATED
195842	NOT EVALUATED
175553	NOT EVALUATED
192983	NOT EVALUATED
191778	NOT EVALUATED
188497	NOT EVALUATED
182393	NOT EVALUATED
166340	NOT EVALUATED



# QD29008.OUT (cont.)

150717	NOT EVALUATED
140453	NOT EVALUATED
122998	NOT EVALUATED
103264	NOT EVALUATED
094715	NOT EVALUATED
094245	NOT EVALUATED
089041	NOT EVALUATED
088048	NOT EVALUATED
087775	NOT EVALUATED
068622	NOT EVALUATED
064840	NOT EVALUATED
061004	NOT EVALUATED

## N. DO29008.039

microwaves
ceramic materials
ceramic materials - sintering
ceramic?
fir?
firing
sinter?
microwave?
radiation



# O. SEARD39.0UT (Includes only two questions)

Searcher No. 039

QUEST-DBASE NUMBER	TOTAL RELV	# TOTAL # TOTAL # PREL NREL	TOTAL #		TOTAL # RETRIEVED
022108	. 15	135 0	150	365	515
		# of relevant items	: 0		,
	·	# of partially rely # c not relevant	: <u>6</u>		
	•	total # evaluated	: 6		
		# not evaluated	: 64		
		total # retrieved	: 70		
	•	recall precision	1.000		
		tota: # of search term	51 9		
		tota # of commands total # of cycles	. Zo . 5		
		on-line connect time off preparation time	: 0.250		
		total searching time			
029008	 <b>3</b> 6	34 80	150	77	227
		# of relevant items	5		
		# of partially rely # of not relevant	: 2		
		total # evaluated	10		,
		# not evaluated	5 5		
		total # retrieved	: 15		
		recall precision	: 0.114 : 0.800		
		total # of search term	5 <b>:</b> 9		
		total # of commands total # of cycles	25 5		
		on-line connect time off preparation time	0.268 0.250		
		total searching time	: 0.518		

## P. QUESD29.OUT

Question No. 029 Database No. 008

\*\*\*\*\*\*\*\* \* Summary of Search Results \* \*\*\*\*\*\*\*\*\*\*\*\*

# Relevant abstracts : # Partially relevant : 34 # Not relevant : 80 # Evaluated : 150 # Not evaluated 77 : 227 Total # of references

### User evaluation:

User's time : 0.75 hrs. Dollar value assigned : \$200.00

Worth assigned : 5 : 4 Problem resolution Satisfaction

### Searcher evaluation:

A: # Relevant H: Precision

B: # Partially relevant I: Total # commands

D: Total # evaluated K: Total # search terms
E: # Not evaluated L: Online connect time
F: Total # retrieved M: Preparation time
G: Recall N: Total time

SEAR	Ā	B	Ċ	ā	Ε	F	Ğ	H	Ĩ	Ĵ	ĸ	Ė	M	Ñ
011	8	8	12	28	22	50	0.229	0.571	32	2	24	0.076	0.083	0.159
027	15	13	50	78	23	101	0.400	0.359	19	7	15	0.161	0.250	0.411
038	3	<u>1</u>	1	_ 5	3	8	0.057	0.800	17	6	9	0.326	0.167	0.493
039	5	3	Ž	10	5	15	0.114	0.800	25	6	9	0.268	0.250	0.518
040	3	0	0	3	0	3	0.042	1.000	30	9	22	0.423	0.333	0.756
120	28	10	13	51	24	75	0.543	0.745	9	4	5		0.250	
220	7	4	1	12	5	17	0.157	0.917	7	2	13	0.156		
320	19	9	15	43	33	76	0.400	0.651	10	1	17	0.258	0.283	0.541
420	6	5	2	13	0	13	0.157	0.846	11	Ξ	17	0.188	0.417	0.605

