A fact sheet is presented for hearing impaired students and those who work with them in schools and colleges. Attention is directed to: definitions of relevant terms; postsecondary education options for students; suggestions for students, faculty, and services providers; and reading and resource materials. It is suggested that hearing loss is a complex disability. Hearing impaired describes people with all types of hearing disabilities, ranging from a very slight loss to profound deafness. Those who have a defect in their hearing but are functional for ordinary life purposes, usually with the help of a hearing aid, are referred to as "hard of hearing," while deafness is a condition in which perceivable sounds have no meaning for ordinary life purposes, even with the help of a hearing aid. Age of onset of hearing loss refers to the time at which the hearing loss occurred, which often determines the type of support services the individual student will need in order to succeed. Attention is directed to persons who are pre-lingually deafened, post-lingually deafened, and pre-vocationally deafened. Communication methods include the oral approach, the manual approach, and total communication. Postsecondary education options are as follows: federally-supported Gallaudet College in Washington, DC; and the National Technical Institute for the Deaf at Rochester Institute of Technology in Rochester, NY; a separate program for hearing impaired students on the campus of a hearing college; or a mainstreamed program in a setting with mostly hearing students. Special support services include: interpreter services, notetaker/tutor, remedial programs, and aids and devices. The faculty and administration are responsible for making postsecondary programs accessible to hearing impaired students. (SW)
HEARING IMPAIRED STUDENTS IN POSTSECONDARY EDUCATION.

U.S. DEPARTMENT OF EDUCATION
NATIONAL INSTITUTE OF EDUCATION
EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)

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TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)
HEARING IMPAIRED STUDENTS IN POSTSECONDARY EDUCATION

Postsecondary educational opportunities for hearing impaired (deaf and hard of hearing) people are expanding on American campuses. As these students have become more aware of their rights and opportunities in education, many have successfully completed all types of postsecondary programs, from vocational-technical institutes to graduate schools.

This fact sheet is for hearing impaired students and those who work with them in high schools and adult education programs, community and junior colleges, vocational-technical schools, four-year colleges, universities and graduate programs. Definitions of relevant terms are provided, options for students are discussed, and practical suggestions for students, faculty and service providers are outlined. References are made throughout to books, organizations, specific programs and special equipment. These resources are listed on the Selected Reading List or Selected Resource List which are at the end of the fact sheet.

Facts About Hearing Loss

Hearing loss is a complex disability and does not lend itself to simple definition. Approximately 16 million Americans have a hearing impairment and over 500,000 are considered to be deaf.

Hearing impaired describes people with all types of hearing disabilities, ranging from a very slight loss to profound deafness.

Hard of Hearing is a condition where the sense of hearing is defective but functional for ordinary life purposes (usually with the help of a hearing aid).

Deaf/Deafness is a condition in which perceivable sounds (including speech) have no meaning for ordinary life purposes, even with the help of a hearing aid.

Age of Onset of hearing loss refers to the time at which the hearing loss occurred. This factor often determines the type of support services the individual student will need in order to succeed. For example:

• If the student was born or became deaf prior to the normal stages of language development, he/she would be considered pre-lingually deafened. Inability to hear language has a direct effect on speech development. Therefore, this student might be expected to have difficulty with written and spoken English.

• A post-lingually deafened student who has had exposure to spoken language, remembers something of how it sounds, and thus has had a better chance than others to maintain and utilize both speech and language skills.

• A student who became severely or profoundly hearing impaired after early childhood but before age 19 is said to be pre-vocationally deaf.

An early hearing loss means a lifelong communication problem and difficulty in basic language development through speaking and listening means. From a postsecondary educational viewpoint, one of the most important distinctions in serving hearing impaired students relates to the Age of Onset of the hearing loss.

Communication Methods

• For many years there have been contrasting philosophies about the type of communication training deaf students receive.

• The supporters of the Oral Approach believe students can learn to communicate effectively using speech, speechreading and auditory training to maximize use of residual hearing.

• The supporters of the Manual Approach believe that a combination of sign language and finger spelling should be used for both expressive and receptive communication.

• A more recent refinement of the Oral Approach is called Total Communication which implies acceptance, understanding and use of all methods of communication. Proponents of this theory believe people with hearing impairments should be taught to communicate manually as well as to speak and speechread.

By the time a student is ready for a postsecondary program, his/her communication skill in one of these methods will have been established. Whatever the method, deaf students need access to clear and understandable communication.

Postsecondary Education Options

Students have three environments to consider as they plan ahead:

• The two federally-supported institutions for deaf students Gallaudet College in Washington, DC and the National Technical Institute for the Deaf (NTID) at the Rochester Institute of Technology in Rochester, NY.

• A separate (special) program for hearing impaired students on the campus of a hearing college, university or other postsecondary education program.

• A mainstreamed program in a setting with mostly hearing students.

Federally-Supported National Schools

Gallaudet College and NTID have by far the largest concentration of deaf students enrolled from across the nation, with approximately 1,000 students each. On Gallaudet's campus, most of the student population...
is profoundly deaf and all classes are taught in simultaneous communication (spoken and manually signed at the same time). Undergraduate courses in liberal arts areas from math to social work to business administration are available, as well as Master's and Ph.D. programs, theater, sports, and other social activities.

NTID students have a choice of a wide range of one-, two-, and four-year vocational programs in such fields as business technologies, medical-lab technologies, computer science and hotel management, among others. NTID is located within the Rochester Institute of Technology. A complete range of support services is available at these institutions.

Special Programs

A growing number of postsecondary schools across the United States now have established services for hearing impaired students within their settings. There are four regional postsecondary programs supported with funds from the federal government for deaf students at St. Paul Technical-Vocational Institute, MN; Seattle Central Community College, WA; California State University at Northridge, CA; and Delgado Community College, LA. Out-of-state residents may apply as well, and supervised dormitories are available for out-of-town students. These programs offer tutors, notetakers, interpreters, counselors, aural rehabilitation, manual communication for students and faculty, as well as other services.

In addition to these regional programs, there are over fifty other schools that have a concentration of more than fifteen hearing impaired students on campus, and a fairly complete range of services. Most areas of study that are offered to hearing students at these schools are available to deaf students as well. The student who chooses this program option has the advantages of most of the services needed to accommodate his/her impairment while still participating in a hearing community (See Selected Reading List).

Education in the Mainstream

In addition to options outlined above, hearing impaired students can select whatever school fits their interests and goals. The student should work with designated school personnel to make arrangements for interpreters, notetakers or whatever assistance is needed to adapt to a hearing environment.

Federal regulations (Section 504 of the Rehabilitation Act of 1973) have encouraged many postsecondary schools to provide services and auxiliary aids so that their campuses are accessible and do not discriminate against disabled people—including those with hearing impairments. Through the experiences of students and professionals who have worked with them, suggestions have emerged to smooth the way in handling a "mainstreamed" education.

Adjustment to the Mainstream: Overview

The faculty and administration are responsible for maintaining a positive attitude toward making their postsecondary program accessible to hearing impaired students. Yet, it is the students' responsibility to make their individual needs known to the postsecondary institution's faculty and administration, and other designated personnel, such as a Disabled Student Services Coordinator. Each student's needs can vary depending on the degree of hearing loss, age at onset, educational background, communication skills, motivation, and abilities.

If the student is a client of the State Vocational Rehabilitation program, he/she must meet with the rehabilitation counselor to ensure that needed support services are included in the Individual Written Rehabilitation Plan (IWRP). It is important to do this early to allow necessary time for authorizations for services to be received by the school business office and Student Services office.

The IWRP is a jointly written service plan between a student and the State Vocational Rehabilitation agency. The responsibilities of the student and the State Vocational Rehabilitation agency should be clearly stated in the IWRP. The student may request a copy of the IWRP.

In selecting occupational and curricular choices, a student must make selections suitable to his/her interests and abilities. Hearing impaired people have been successful in a broad variety of occupations. (See the Awareness section of the Selected Reading List)

- High school and postsecondary counselors should advise the student about all the available options, career and curricular decisions should be made by the student, with assistance as needed from the Vocational Rehabilitation counselor or school counselor. (Request "Strategies for Advising Disabled Students," a fact sheet, from HEATH/Closer Look.)

Communication

The major area of accommodation needed by hearing impaired students in postsecondary education is communication. It is important that the student's communication skills and preferences be made known to the Dean of Students or the Disabled Student Services Coordinator, and instructors. Some students may speak very intelligibly and others may not use speech well at all. Some may rely on interpreters to facilitate communication. Some deaf students' speech may initially be difficult to understand because they cannot control the tone and volume of their speech. Understanding usually improves as the listener becomes more familiar with the deaf person's speech.

Speechreading (lipreading) for the deaf person is an extremely demanding art. The complexity of topics, varied lip movements, beards and mustaches, and fatigue all influence the speechreader's ability to understand what is said.

Tips for Students

- Orientation is important. Give yourself a few days to get comfortable with the campus environment, to learn what to look for, and where you might need special signal devices. Where is a TDD? Is there a way to let you know of dormitory bed lifts or actual fire?

- Arrange a conference at the beginning of the term with instructors to discuss their methods of teaching and expectations, and to explain how you communicate. You may, of course, bring an interpreter to these meetings.

- Introduce interpreters to your
instructors before your first class. It is possible:

- Be sure your seat in each classroom is right for you—that is, where you have direct lines of vision to the instructor, the board or screen, and your interpreter, if you use one, and that you do not face the windows.
- If you use interpreters or notetakers in your classes, meet with them ahead of time to get to know each other. Be very clear about what you expect, what times they are required, and how you can get in touch with them in case of absences or illness. Establish the pattern of discussing any questions or misunderstandings when they happen. Misunderstandings don't go away; they just grow in people's minds.
- Tell the people in charge of the school bookstore where they can get carbonless notetaking pads. One example—the NTID bookstore—is on the Selected Resource List under NTID at the end of this fact sheet.
- If you use volunteer notetakers, interpreters, or other helpers, be sure to express your thanks openly and directly. You might think of a special favor you could offer from time to time.
- It is your job (not the interpreter's) to let your instructor know if and when you are having trouble following the class discussion. You could ask to have something repeated or rephrased, or see the instructor after class to clarify a point.
- Be sure each instructor knows what you will need at testing times. If there will be oral directions, ask, "Do you need an interpreter?" or "Does she?"
- If the student may raise his hand, be recognized, and sign the question to the interpreter. The interpreter will verbalize the question to the instructor and the class, and then sign the response back to the student. Be sure to allow time for this to occur.
- Be sure to allow extra time in science labs for the student to find things that you are pointing out. He/she may need to get instructions from the interpreter, locate the materials, and then turn back for the rest of the discussion.
- If requested, assist the student in finding a volunteer notetaker. It is impossible to watch you and the interpreter at the same time take notes.
- Make important information (like assignments or changes in schedule) especially clear by writing it on the blackboard. You should also have a system to notify the student if you must cancel a class, so that he/she can cancel with the interpreter.
- The first term in college brings additional adjustment problems—have patience.
- Don't talk down to the student—hearing is impaired, not the intelligence.
- Be objective about evaluating materials written by hearing impaired students. If there are problems of grammar, syntax, or fluency of expression, you can advise the student about such remedial services as tutoring, language development labs, or other resources which are available on campus for all students.

Special Support Services

The majority of hearing and deaf students will enter a postsecondary program with many of the same concerns, ambitions, and goals. In most cases a key to the students' success in school will be the availability, quality, and extent of support services. The following specific support services have proven useful to the hearing impaired student. These services can and do vary from one institution to another, but understanding the options can help in choosing those that will best suit a particular student and program.
**Interpreters**

An interpreter for deaf people is essentially a communicator using a mode of communication designated by a given deaf individual or group. An interpreter is a person who facilitates the conveying of messages from one person to another. An interpreter, in the role of facilitator, should not enter the dialogue as a contributing member of the communication. The Disabled Student Services office should be told the student's mode of communication (oral or manual) so that appropriate interpreting services can be arranged.

Good interpreters may be scarce, especially in small communities. The Registry of Interpreters for the Deaf, Inc maintains a list of the addresses of interpreters in each state, many of whom have met certain minimum standards of proficiency in each state (see the Selected Resource List). Other sources for interpreters are State Coordinators of Rehabilitation Services for the Deaf, state operated secondary schools for the deaf, State Commission for the Deaf or Handicapped, churches, state or local Association of the Deaf, Interpreter Training Programs and the student himself.

Availability of interpreter training is now making it possible for individuals to consider interpreting as a career. The Registry of Interpreters for the Deaf, Inc publishes a directory listing colleges and universities that have interpreter training programs (see the Selected Resource List)

Although it may not always be possible to match an interpreter's knowledge and competence to every student's needs, it is highly desirable where possible. The student and interpreter may even have to work together to establish a common understanding or invent new signs for a technical area.

**Notetakers**

Good classroom notes are vital to deaf and hearing impaired students. Through the use of a notetaker, deaf students in classes with hearing students can focus their attention on the instructor and/or interpreter.

Good notetaking help is as essential as interpreting for success on a hearing campus. Interpreting provides the student with immediate information whereas notetaking provides a permanent record for later studying.

Notetaking can be arranged in several ways:

- Some students employ trained notetakers. A student should check with the Disabled Student Services Coordinator to see if this service is available.
- Some students ask that the notes of a hearing classmate, use of special non-carbon duplicating pads (see the Selected Resource List) for notetaking can be helpful. Making duplicate copies of notes allows one notetaker to serve more than one student in a given course.
- Some hearing impaired students may rely on the use of a tutor who knows the subject, how to teach it and how to communicate with the student, in order to help keep up with the class.

**Remedial Programs**

The range of reading and writing skills varies greatly among entering hearing impaired students. Language mastery may still present problems for some of them. Students may need remedial English language instruction. Many campuses have established learning centers to help students overcome academic deficiencies, provide needed information and prepare students for the pace of postsecondary education. Hearing impaired students may benefit from such a resource.

**Payment for Special Services**

Some schools provide interpreters, notetaker/tutors, and remedial assistance, and even have special training for them. Other programs request that students make their own arrangements for these services.

According to the National Center for Law and the Deaf, recent court rulings concerning interpreters indicate that Section 504 of the Rehabilitation Act of 1973 places primary responsibility on the State Vocational Rehabilitation agency to provide interpreters to deaf students at college (or other postsecondary institution) who is a VR client. The book *Interpretive Services for Deaf Clients: Guidelines for Rehabilitation Personnel* (see the Selected Reading List) is a helpful reference in planning interpreter services for clients. If a student is not a VR client and no other sources are available, then the college or other postsecondary institution may have the ultimate responsibility to pay for interpreters, notetaker/tutors and remedial services.

**Devices**

Modern advances in the technology of communications equipment have made a major impact on hearing impaired persons. Hearing aids, personal FM amplification units, television decoders, telephone amplifiers, TDD's (TTY's) and signaling devices that attach to doorbells, alarm clocks or phones are technological devices that give hearing impaired people control over their environment. The personal amplification unit can be carried or worn by a deaf hearing person and another speaker (perhaps an instructor) to amplify the conversation. TDD's may be attached to any conventional telephone and convey conversations through a keyboard and video display screen.

Hearing impaired people can do watch TV, they can wake up at a given time on their own, they can communicate by telephone and answer the doorbell themselves. The Selected Reading List at the end of this fact sheet includes two excellent sources of information about different devices: *Signaling Devices for Hearing-Impaired People and Telephone Equipment for the Deaf*.

**Resources for Deaf/Blind Students**

Persons who are both deaf and blind require services for hearing impairments and visual impairments. There are organizations with special resources and programs for the deaf/blind community.

The Helen Keller National Center for Deaf/Blind Youth and Disabled-Adults (see Selected Resource List) offers training in pre-vocational skills, personal adjustment, travel, communication and vocational skills. At the postsecondary level, Ohlone College, CA, and New Hampshire Vocational School, NH, are two schools with special programs for deaf/blind students. Other resources...
and references can be found in the Selected Reading List and Selected Resource List.

Social Concerns

A student's postsecondary education does not begin and end in the classroom. A lot of growth and development happens during time spent outside the classroom—in the cafeteria, student union, gym, theater and residence hall. It is important that the administration's attitude of acceptance and support for its students extend into these areas of out-of-classroom needs. Such an attitude tells the student, in effect, "Yes, you can participate in the total school program." Hearing impaired students suggest that:

- A decoder for the TV in the dormitory lounge would help the student to be part of the group that congregates to relax together after dinner or on weekends (see Selected Resource List).
- An advance copy of the script of plays given in the school theater would enable the student to follow along.
- Written copies of announcements given over the public address system could also be posted on a central bulletin board.
- Sports is an area that is highly accessible. Deaf people are as likely as any others to be good athletes. Basketball players and teammates have reported successful use of non-verbal signals for when to pass, shoot or go into a zone defense. Coaches can do this in any sport.
- Awareness sessions for faculty and general student body should always include personnel from the school bookstore, cafeteria, student union, residence halls, gym and chapel. Attitudes of people that students meet every day have a direct bearing on the students' sense of belonging and self-esteem.
- Sign language classes for hearing students contribute positively to campus assimilation of deaf students. The more hearing students who know how to sign, the more opportunities there will be for communication, friendship and sharing.

Many schools with college and/or vocational programs have sign language clubs where hearing members join with their hearing impaired friends. Several universities in Colorado, Maryland and Texas have recently recognized American Sign Language as satisfying foreign language requirements.

Since individual schools, students, interests and facilities vary, these suggestions are presented as a guide to stimulate action and encourage positive adaptations, where possible.

SELECTED READING LIST

Adult Basic Education for the Deaf
Janice Hong and Judy Jonas, Fair Lawn Community School, P O. Box 8, Fair Lawn, New Jersey 07410, 1981. $5.00 & $1 postage. Check payable to the school. This manual is an outgrowth of the first free literacy program for the deaf in New Jersey, begun in 1978. It covers background information on deafness and learning, overview of adult basic education (ABE), ABE deaf program development including mainstreamed, separate, individual and group instruction, specific program and curriculum examples; testing; and life coping skills materials.

Annotated Bibliography of Books and Materials for Adult Basic Education
Distribution Office, Gallaudet College Press, Kendall Green, Washington, D.C. 20002, 1978. $1.00 & $.75 postage. Adult basic education books and materials are listed along with descriptions of their basic format, the learning level of their contents (from illiterate to advanced-students) and the addresses of the suppliers. Subject categories include reading, vocabulary and idioms, reference, and life skills.

Deafness and Adolescence
Arthur N. Neyhus and Gary F. Austin, Editors, A. G. Bell Association, 3417 Volta Place, N.W., Washington, D.C. 20007, 1978. $3.95. Monograph on all aspects of the deaf adolescence experience including psychological and biological development, communication ability, education needs, recommenda-

tions for a guidance-oriented curriculum and postsecondary education options.

General Bibliography on Deaf/Blind
Howe Press, Perkins School for the Blind, 175 N. Beacon Street, Watertown, MA 02172, 1977, $5.00. This is the most extensive bibliography available on deaf/blindness. Bibliography includes books, pamphlets, reports and films.

Guide to College/Career Programs for Deaf Students
Office of Demographic Studies, Gallaudet College, Florida Avenue and 7th Street, N.E., Washington, D.C. 20002, 1981. Free. The book describes over 40 postsecondary programs for hearing impaired students across the United States, including the two national schools for the deaf plus the programs set up on hearing campuses. It tells what kind of education is offered at each, and what types of support services. The book comes in a folder with another book entitled The Deaf Student in College.

Helping the Deaf Community College Student Improve His Reading Skills
Shirley A. Romp, American Annals of the Deaf, 814 Thayer Avenue, Silver Spring, MD 20910, October, 1981, $3.50. This article by a teacher of English at Catonsville Community College in Maryland discusses the reading and language needs of deaf students at her school and describes...
the strategies and skills of teaching to fill those needs. Specific teaching materials are recommended.

**Interpreter Services for Deaf Clients: Guidelines for Rehabilitation Personnel**

James H. Hanson, Research and Training Center, University of Wisconsin/Stout, Menominee, Wisconsin 54751, 1990, $4.00.

This handbook describes interpreting methods, locating and paying interpreters, relationships with clients and counselors, and other responsibilities of interpreters.

**Introduction to Interpreting**

Registry of Interpreters for the Deaf, Inc., 814 Thayer Avenue, Silver Spring, MD 20910, 1980, $12.00 & $2.50 postage and handling.

This manual describes methods of interpreting, the demands of interpreting in a variety of settings (educational, legal, religious, telephone, performing arts), training programs, and the RID evaluation and certification system.

**Signaling Devices for Hearing Impaired People**


This brochure provides information on commercially available products that perform signaling functions for the hearing-impaired person such as wake-up alarms, multipurpose signaling devices, and warning devices.

**Telephone Equipment for the Deaf**

NTID Public Information Office, One Lomb Memorial Drive, Rochester, N.Y. 14623, 1981, free.

The capability, size, weight of telephone equipment is described in this flier which also lists names and addresses of manufacturers and distributors. Among items included are telephone-coupled teleprinters, amplifiers, signal lights, and silent pagers. For additional information, contact your local telephone company customer service office.

**The Tutor/Notetaker: Providing Academic Support to Mainstreamed Deaf Students**


**SELECTED RESOURCE LIST**

**Alexander Graham Bell Association for the Deaf, Inc.**

3417 Volta Place, N.W., Washington, D.C. 20007 (202) 337-5220 (Voice/TDD)

Focuses on speech education for hearing impaired and deaf people. Publications, information on equipment and aids are among the services offered. Also information on training and development of oral interpreters. The Oral Deaf Adults section invites membership. A free catalog of publications is available.

**American Athletic Association of the Deaf, Inc.**

Richard Caswell, President, 3417 Lantern Drive, Silver Spring, MD 20902, (301) 942-4042 (Voice and TDD/TTY)

AAAD sanctions and promotes state, regional and national basketball and softball tournaments each year. It also promotes participation of the U.S. deaf athletes in the WORLD GAMES FOR THE DEAF, the PAN AMERICAN GAMES FOR THE DEAF and other international competitions in various events.

**American Deafness and Rehabilitation Association**

814 Thayer Avenue, Silver Spring, MD 20910.

This is an organization of rehabilitation counselors, clergy, social workers, physicians, psychologists, audiologists, speech therapists, and other professionals in allied fields whose major concern is the provision of professional services to deaf adults. Biennial national conferences are held. ADARA also sponsors workshops, conferences and publications on all aspects of deafness. Membership is open to all interested persons.
Deaf people are served through the Career Matching System and other information and research including annotated bibliographies. Employers are served through consultation, training, employee selection and information on safety, communications, insurance, driving, and tax benefits.

National Center for Law and the Deaf
Gallaudet College, Florida Avenue and 7th Street, N.E., Washington, D.C. 20002, (202) 851-5457 (Voice and TDD/TTY). The center offers legal counseling, for deaf and hard of hearing persons and sponsors workshops on law and deaf persons nationwide. A law clinic provides legal services on campus and at other community locations. NCLD offers several publications for sale and also publishes a law newsletter four times a year.

National Crisis Center for the Deaf
University of Virginia Medical Center, P.O. Box 484, Charlottesville, VA 22908, toll free 1-800-446-9878 (TDD/TTY only), 24 hours a day, seven days a week. In Virginia call: toll free 1-800-552-3723 (TDD/TTY only). This is an EMERGENCY HOTLINE for the deaf. In case of medical emergency, poisoning, personal crisis, fire or police emergency, the staff will contact the appropriate local services, give instructions or make referrals. For further information contact the Administrator at (804) 924-5308.

The National Association of the Deaf (NAD)
814 Thayer Avenue, Silver Spring, MD 20910, (301) 587-1788 (Voice and TDD/TTY). Functions as a clearinghouse for information on total communication, which includes all forms of communication for people with severe hearing impairment. Major concerns include legal and employment rights of deaf people. Most states have affiliated chapters. The Junior NAD promotes independence and self-determination especially for secondary and postsecondary students, ages 14 to 21. A free catalog of publications is available.

The National Association for the Deaf/Blind
2703 Forest Oak Circle, Norman, OK 73071. The National Association for the Deaf/Blind is a nonprofit organization formed by parents and professionals from across the nation to promote the health, education and welfare of deaf/blind children, youth, and adults. NADB acts as an information center for practices and techniques in working with deaf/blind people.

The National Hearing Aid Society
Hearing Aid Helpline, 20361 Middlebelt, Livonia, MI 48152, toll free 1-800-521-5247 (Voice only) In Michigan call 1-313-478-2810 (Voice only). The Helpline operates in all forty-eight contiguous states, Monday-Friday, 9-5. Most calls inquiring about how to proceed when a hearing loss is suspected are answered with a Consumer Kit. The Helpline does not give medical advice, recommend specific products or quote prices. Callers with complaints about hearing aid transactions are sent a Consumer Kit.

American Speech-Language-Hearing Association
10801 Rockville Pike, Rockville, MD 20852, (301) 897-5700 (Voice and TDD/TTY). ASHA is the national scientific and professional association representing 38,000 speech/language pathologists and audiologists. ASHA publishes a newsletter, CAPTION.

Better Hearing Institute
1430 K Street, N.W., Suite 600, Washington, D.C. 20005, (202) 638-7577 (Voice), (202) 638-2824 (TDD/TTY). Hearing Helpline: toll free 1-800-424-8576 (Voice only). BHI provides information to the hearing impaired and the general public about hearing loss and available help. BHI works through the mass media, publications, speakers and the Hearing Helpline telephone services.

Center for Continuing Education

Gallaudet College

Helen Keller National Center for Deaf/Blind Youth and Adults
111 Middle Neck Road, Sands Point, NY 11050. Has available the Directory of Agencies Serving the Deaf/Blind, which is a listing of agencies and organizations reporting to have worked with deaf/blind persons and is principally intended to serve as an aid to securing rehabilitation and social services for deaf/blind individuals.

National Association of Hearing Impaired College Students
Box 1527, 25 Andrews Memorial Drive, Rochester, N.Y. 14623, (716) 475-6419 (Voice/TDD). NAHICS is a national organization for deaf college students. The association initiates communication between colleges that have programs for hearing impaired students; holds conventions annually with students from the various colleges with or without programs for the hearing-impaired; shares expressions, opinions, social events, politics and various interests of the hearing-impaired college students throughout the United States.

National Captioning Institute
5203 Lanesburg Pike, Suite 1500, Falls Church, VA 22041, (703) 998-2400, toll free 1-800-336-3444. NCI provides closed captions for television programs broadcast on ABC, NBC, PBS and independent stations. These programs are identified in TV listings by "C," "CC," or the NCI logo. To receive captions, a decoder is needed. There are two types of decoding units available: an adapter unit which attaches to any TV and a 19-inch color television with the decoding circuitry built in. Both units are available exclusively from Sears, Roebuck and Company. NCI publishes a newsletter, CAPTION.

National Center on Employment of the Deaf/NTID
Rochester Institute of Technology, One Lomb Memorial Drive, Rochester, N.Y. 14623, (716) 475-6834 (Voice and TDD/TTY). Defo people are served through the Career Matching System and other information and research including annotated bibliographies. Employers are served through consultation, training, employee selection and information on safety, communications, insurance, driving, and tax benefits.

National Center for Law and the Deaf
Gallaudet College, Florida Avenue and 7th Street, N.E., Washington, D.C. 20002, (202) 851-5457 (Voice and TDD/TTY). The center offers legal counseling, for deaf and hard of hearing persons and sponsors workshops on law and deaf persons nationwide. A law clinic provides legal services on campus and at other community locations. NCLD offers several publications for sale and also publishes a law newsletter four times a year.

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sumer Experience Form to complete. The Society then works with all parties to investigate and resolve the problem.

**National Information Center on Deafness**
Besides giving information about Gallaudet College, this Center tries to provide direct information or appropriate referral on any question concerning deafness, e.g. education, research, demographics, law, and technology. Monday-Friday, 9:00-4:30.

**National Technical Institute for the Deaf**
Rochester Institute of Technology, One Lomb Memorial Drive, Rochester, N.Y. 14623, (716) 475-6400 (Voice and TTY).
NTID bookstore sells special noncarbon duplicating pads for notetaking. Educational Resources for the Deaf Catalog and NTID at RIT Deaf Education and Rehabilitation Resources Catalog are available free.

**National Theatre of the Deaf**
305 Great Neck Rqad. Waterford, CT 06385.
Major areas of activity are training and performance. It is a source of information on education and training of deaf persons in theatre arts.

**Registry of Interpreters for the Deaf, Inc.**
814 Thayer Avenue, Silver Spring, MD 20910. (301) 588-2406 (Voice and TDD/TTY).
RID is a professional organization of interpreters throughout the U.S. The primary purpose is to provide evaluation and certification of interpreters. It also has a referral and information service. Regional Directories of Services for Deaf Persons ($3.00 & $.75 postage each) are available. They list by state, service organizations, TDD agents, rehabilitation facilities, postsecondary programs, interpreter training programs and others. Individual registered interpreters and their addresses are included for each state. A directory of colleges and universities with interpreter training programs is available.

**Special Materials Project**
Captioned Films for the Deaf, 814 Thayer Avenue, Silver Spring, MD 20910, (301) 587-5940 (Voice and TDD/TTY).
SMP distributes captioned films, both educational (requires at least one hearing impaired student) and general interest (requires at least six hearing impaired individuals). Write the above address for second application and additional information.

Written by Nancy L. Stout and Maxine T. Krulwich, HEATH/Closer Look Resource Center March, 1982
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