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## ABSTRACT

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Recruiting Trends 1981-82: A Study of 428 Businesses, Industries, Government Agencies, and Educational
Institutions Employing New College Graduates.

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Results of the $1981-82$ recruiting trends survey conducted, by Placement Services at Michigan State University are sumarized. A cross-section of 428 businesses, industries, government agencies, and educational institutions were surveyed to determine trends in hiring new college graduates, expected starting, salaries, campus recruiting activities, and other job market trends. It wak found that graduates in certain fields, particulariy engineering and computer science; will be in high demand, while the demand has leveled off or in some cases fallen off in some nontechnicalfields. For example, in education, there is great demand for science and math teachers, while many elementary teactiers cannot find jobs. Overall, the demand for graduet is is expected to be about the same as last year, when 87 percen of graduation. Salary orfers to new graduates are expected to be about 5.2 percent more than offers to June 1981 graduates. The highest starting salaries will be paid to chemical, electrical, and mechanical engineers, who will earn an average of more than $\$ 22,000$ pet yéar. The lowest starting salary offers are expected for graduates from the social sciences, human ecology, education, hotel 'and restaurant, and communications fiplds (about $\$ 14,000$ to $\$ 15,500$, depending on the field). Mastex's degree graduates are expected to. receive about $\$ 23,200$ as a starting salary and doctoral degree graduates are expecfed to be paid about $\$ 27,300$. Recruitment of minorities and geographical differences in overall findings are covered. Survey questions are included. (SW)

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A Study of 428 Businesses, Industries, Government Agencies, and

Educational Institutions Employing
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## ACKNOWLEDGEMENTS

Our special thanks are extended to the employers who graciously completed uut quiestionnaire. Their information is used for career exploration and planning by many college and high school students, counselors, academic advisors, and placement office staff members. Also, many employers use this infurmation when planning their recruitment programs.

Our rescarch analyses were greatly enhanced by the efforts of Linda Kohl, our graduate research assistanh. Her computer programming efforts and suggested improvements throughout the pfoject were appreciared.

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# RECRUITING TRENDS 1981-82 

A Study of 428 Businesses, Industries, Government Agencies, and<br>Educational Institutions Employing New College Graduates,

This report is a summary of the eleventh annual Recruiting Trends survey conducted by Placement Services at Michigan State University for 1981 -82. A cross section of 428 bushesses, industries, government agencies, and educational institutions were surveyed for this study. The results include information about crends in hiring new college graduakes, expected starting salaries, campus recruiting activities, and other related topies of interest to personnel dire tors, placement staff members, educators, career counselors, and students.

## JOB OUTLOOK FOR

## GRADUATES OF 1981-82

Nationally, the overall employment picture for new college graduates in 1981.82 is expected to remain approximately the same as last year, keeping in mind that last year was tight, but $87 \%$ of the graduates had jobs within 3 months after graduation. The greatest changes are expected for recruitment of minority college graduates where an increase of 3 to 4 percent is anticipated. For wonén graduates, master's degree graduates, and all neww bache-lor's-degree graduates, the job market will remain apprgximately thie same this year as last year. This strongly suggests that recessions do not affect the college -gridu employment market as much as the market for hose with less formal education. (Pages 8-13, 15-22, and 32 .
Demand b) geographical area is more pronounced heretofore and the job markers are more clearly defined geographicaky. The Sunbelt continues to be the growth area, the Midwest providing fewer opportunities than before. This has resulted in a shift of manpower, especially in technical disciplines from the Midwest to the West 'and Southwest. High technology, military oriented, and service. industries provide thé greatest increase in opportunities.
Anticip ${ }^{\text {wind }}$ and campus recruiting activity are eqpected to increase the most for computer science graduate fat ande individuals, an increase of approximately 3 to 4 percent is anticipated. An increase of approxiffately 1 to 2 percent is expected for electrical engineers, mechanical engineers, engineers of all types, marketing/sales graduates, hotel restaurant and institution management graduates, and busirress graduates of all types. The slowest recruitment activity is expected for education, social science and liberal arts graduates. D mand is expected to remain approxinately the same for all other academic majors prepared by colleges and untversities. (Pages 5-7.)

Overall, college salaries will increase about $5.2 \%$. This is less than the inflation rate and again indicates the devaluing of a college degreé. This trend has beęn in, evidence for over a decade. (Pages 23-25.)
The highest average starting salaries this year (1981-82) will be paid to chemjcal engineers ( $\$ 22,900$ ), electrical engineers ( $\$ 22,450$ ), and mechanical engineers ( $\$ 22,315$ ). Next will come metallurgifal engineers ( $\$ 21,137$ ), civl engineers ( $\$ 20,915$ ), computer science majors ( $\$ 19,763$ ), and petroleum engineers ( $\$ 19,735$ ). The lowest starting salary offers are expected for social science majors ( $\$ 14,112$ ), human ecology graduates ( $\$ 14,579$ ), education graduates ( $\$ 15,114$ ), hotel restzurans and institution management graduates ( $\$ 15,195$ ), and compunications majors ( $\$ 15,514$ ). (Pages 23-25.)
Master's degree braduates are expected to recerve approximately $\$ 2$ 203 as a starting salary, with the amount varying greatly by discipline. Dortoral degree graduates are expected to to paid $\$ 27,375$. Exceptions to the salary offers for master's and doctoral graduates with be MBA's with technical pndergraduate degrees who will recrive much higher starting salaries and also doctoral degree graduates if engineering fields. (Pages 23-25.)

## CÁlCULATING STARTING ŚALARY OfFERS

When calculating starting salary offers for new college gtaduates, the survey ed organizations listed the ceandidate's academic major, past working experiences; and degrec level as the most important factors. Other factors recerving some consideration were the individual's major grade point average, overall grade point average, aggressiveness, some consideration were the individual's inajor grade point average, ov
institution of preparation, and campus leadershị̆ petivities. (Pque'28.).

After an initial campus interxiew, candidates can expect to waii approximately 2 to 3 weeks befure receiving a response from must of 中e surveyed employers. Must urganizations recugnize che impurtance of respending aftet campuş interviews, since urganizations that du not respond as matter of courtesy are viewed very undavutably by graduating students. (Pagep 29-30.)

## PRE-RECRUITMENT ACTIVITIES

Reviewing resumes and cerdentiads in placement offices is ce most impurtant pre recruitment activity accurding $\omega_{\text {.the }}$ surveyed eppluyers. Next on their list were talking with che placement office staff members, participating in career day sifair, secking graduating students who have previously worked fot deir urganizacions, meeting widh. phofessors, staff members, visiting with students,student groups, sending graduaces brak wh their campuses fof recruiting and visits, and providing speakers for campus activities. (Page 31.)

## CHOOSING A JOB

When choosing a job, according to employers, graduating students were most concerned aloout quality of life factors. Highest on their list of impurtant factors, accutding to the surveyed empluyers, este interesting inurk, promution and growth in the organization, and their gupervisur's appreciation of wurk dune. These facturs were fulluwed in impurtance by a feeling of being ir-on things, guod wages, good wotking cuadicions, empluyers loyalty to empluy ces, and job tecurity. Obriously from this list, starting salaries are nut alrays the must imput - tant considerations when graduating students choose jobs. (Page 45.)

## SUCCESSFUL RECRUITMENT METHODS

When recruiang aew cullege gratuates, he surveyed empldy ers indicated that ampus interviewiag pas still the most successful method. Next un heir list of methods was referrals from current employees of their organiza: - Lions, job listings with placement offices, and write-in applications. less successful but still beneficial, accor ding to these employers, were referrals frum college faculty members, walkins, and hires frum cuuperative education programs conducted by their urgtnizations. The poorest results were obtained from referrals by cummunity organizations and job listing with employment agencies. (Fages 47-49.)

## TRAINING OF NEW EMPLOYEES

Iraining of new college hires is an important function according to most of the surveyed employers. On the average approximately 9 to 10 huurs per week of traiping were given during the first 6 months on the job. Organ bations providing the most training fur aew college hires were the military, merchandising and retail services, hotels motels and recreational facilities, printing and publishing services, and utilities. Organizations providing the least training were education institutions, (Pages 36-37.)

## MEASURING JOB PERFORMANCE

Gerting resulss was the müst impurant factor when evaluating the performance of new cullege hires, according to the surveyed emplayers. Beyond this factor, they evaluate an individual un their cummun sense, honesty and integrity, dependability, nitiative, developed yurk habici,hard wurking, reliability, interpersunai skills, enthu siasm, and judgment skills. Also listed were qotivation to achieve, adaptability, intelligence, decision making skills,oral communications skills, energy level, problemsotving abilities, and attitude toward work echic. Others included mental alermess, emotional cuntrol, flexibility, maturity, innuvative ideas, and responsiveness. (Pages 38-40.)
Several professional.actividies were provided by urganizatiuns tw their new wllege hires. These indluded on the job craining, formal training by organization personnel, urientaïun sessivns, and written matcrials pruvided by the employing organization. Less frequendy provide were seminars by professiunal urganizatiuns and dasses given by the employing prganization, (Page 41.)

## TURNOVER OF COLLEGE GRADUATES

The percentage of new college hires leaving the surveyed organizations within the first 3 months were approxi maxely 3\%: According to the surveyed employers, another $5 \%$ leave within the first 6 months, and 3 anpther $9 \%$ within the first year. Within 3 years approximatcly $18 \%$ have left, and within 5 years approximately $28 \%$ have left. The percentages of engineering graduates leaving an organization were stighty lower. (Pages 4243.)

The.best salary and job'classification benefits were received by liberal arts and social science majurs who were employed with banking finance and insurance cumpanies; educatiunal institutiuns, electrical machinery, and equipment companies, glass paper packaging and allied products cumpanies, hutels mutels and recreational facilities, and metchandising and rétailing serices. When working for these categuries of employers, liberal arts and sucial science majuts were ablé to reach parity in salary and job classrification when cumpared with technical graduates five to ten years after graduation in many businesses. (Pages 50-51.)

## ÉVALUATION OFRECRUITERS ÓN COLLEGE CAMPUSES*

d When evaluating the effectiveness of their recruiters on cullege campuses, the surveyed employerŝ indicated that results were primarily, measured by quality, numbers, retention, and success of individnals referred and hired by the recmiters. Other emplojers distributed upiniun questionnaires to interviewees to colleet thert comments on the recruiter's effectiveness. Still other empluyers relied un infurmal feedback and upinions of intertiewees, new Hires, faculty/staff, and placement iffice persönnel. Especially important to the surveyed empluyers when evaluating recruiters was the quality of public relations generated by these individuals. (Page.53.)

## TIGHTER BUDGETS IN PLACEMENT OFFICES

Placement uffices are experiencing tighter budgets. When rating suggestions fur helping placernent officés become self-supporting, if necessary, the survey ed employers suggested that placement offices seek concributions from . employers and fündations as their strungest option. They disagreed that empluyers should be charged an esta. blishad fee for each inter iewing scheduleun campus, that students should be chareged for registering with placement ¢ffices, or that students should be charged for interviews, held with employers. (Page 57.)

## STARTING DISCUSSION OF CAREERS

Discussions of careers shquild begin as early ds the eighth grade, according to the surveyed employers, Sume suggested that discussion of carcers should begin even earlier (Page 58.)

## PROBLEMS WITH CAMPUS RECRUITING

When listing their must persistent problems with college placement offices, the survexed enfiployers cited the lack of knowledge about "careers and student's lack of preparation fur interviewing as the most serious problems. Employers also listed puor interviewing factities, prublems with on-iampus parking, insufficient and overloaded staffs and lack of organization and courdination. Getiting the right students on their interviewing schedules was also mentioned. These empluyers were secking the most skilled, realistic, highly motivated, and confident individuals on their interviewing schedules. The empluyers wanted to see high achievers without being overwhelmed by unqualified candidates; while kecping pedue at the placement offices and maintaining a respectable image on college campuses. These cmployers offered several other suggestions for improvement of placement services around the country. (Pages 55 and 59.)

## WORK ENVIRONMENTAUTOMATION

According to trends in the work cnviruinment, it might be athantageous for high schoul and college students to take additional courses in computer seiences ur data processing. Survey ed employers indicated that an increase of 5 to 6 percent was expected in the next $1^{1}$ to 3 years in automated office processes. The greatest increases were expected in cumputer applications, an increase of 9 to 10 percent. Increases were also expected in word processing, electronic communications, and teleprocessing. (Page 46.)

## TRENDS BY INDUSTRY TYPE

When measuring the change in carnpus recruiting activity by the surveyed employers this year (1981-82), service organizations indicated the highest increase (up $9.10 \%$ ). Tire and rubber companies were next on the list (up 5-6\%); but tiré and rubber urganiLatiuns have recruited very little in the last few years. The next highest increases were in food agd beverage processing and festaurants (up 3-4\%). Increases of $1.2 \%$ were expected in recruiting activity from hopitals and health services, automutive and mechanical equipment companies, motels, hytels, resorts and recreational facilities, construction and building manufacturers, glass, paper pachaging and allied products, electrunics and instruments, banking, finance, and insurance companies, arid merchandising and retail ing services. Decteases in campus recruiting activity were anticipated in agri-business and printin, publishing infurmational services urganizations (duwn $34 \%$ ). A deurease was also anticipated ingeruspace and cumpenent parts organizations (duwn 1-2\%). The remaining categories of empluyers anticipated approximately as much Campus recruiting activity in 1981-82 as they conducted in 1980-81. (Pages 3-4, 12-13, 16-20.)

Hoy many SALARIED employees (excluding člerical staff) are on the payrull of your qgantizarion' Absolute frequencies are' listed for easi answer on the first line, row percentages on the second line, column percentages on the third line, and percentages of tatal on the fourth line of each block.


Number of SALARIED employees (Continued)


In the LAST YEAR, what change, if any, has occurred in the number of SALARIED empluyees working for your orgañtation?"Absolute frequencies are listed for each answer on the first line and percentagefi on the second line. Answers are listed, in mean score order from lowest to highest.

|  | Increase |  |  |  |  |  | Decrease |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - Mean | 75\% or | 50. | 25. | 11. | 6. | 1. | Remain | 1. | 6. | 11. | 25. | 50. | 75. | Cascs |
| Score | More | 74\% | . $49 \%$ | 24\% | 10\% | 5\% | the | 5\% | 10\% | 24\% | 49\% | 74\% | 100\% |  |
|  |  |  |  |  |  | - | Same ${ }^{\text {a }}$ |  |  |  |  |  |  |  |

Employer Cítegory
(1)

Food, Beverage. Processing,
and Restaurnts
Printing; Publishing
\& Informational Servicet
Military $\quad$ :
Hospitals \& Health Seryices.
Diversified Conglomerate
Hotels, Motcls, Resorts,
Campa, Recreatidnal Facitities
Merchandising \& Related
Services
Aerospace \& Components
Elictrical Machinery \& Equip. (Computers)
Construction \& Bidg.
Yeaterials Mf.
Reserch and/or Consulting
Service: Service:

Metals \& Metal Producte 6.4

Banking, Finance, \& In:
Glass, Paper,
Paekaging $2<$ Allied Product:
5.6
(2)
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(4) $r(5)$
(6) Same ${ }^{\prime}$
(8)
(9) $($
10) ' ( 11 ?
(12) $\left(, 13^{\circ}\right)$


## Number of SALARIED employees (Continued)


 cons in the list ycar.

What percentafe change, if any, do you anticipace in the number of CAMPUSES VISITED for recruiting by yout urganizacion in 1981-82?


OBSERVATION. To summarive the antipated tecruitment ativity on college campuses during 198182 , the surveyed employers expect to visit approximately ds, many tampuses as they , visited in 1980.81 . Appruximately $7.4 \%$ expect to increase their campus recruitment acrivity by $10 \%$ ot mure. Of the surveyed employers, $30.9 \%$ expect to increase their recruitment activtries $1 \%$ of mote. On the other hand, $7.2 \%$ expett to decrease their campus recruitment activities by $10 \%$ or more, and $18.6 \%$ cxpeci to decrease their campus recruitment activities by $1 \%$ or more.

## 13

.'
.What percentage change, if any, do you anticipate in the number of CAMPLSES VISIIED for recruicing by yout urganization in $1981-827$ Absuluct frequencies are listed fut each answer on the firse line and percentages are listed on the second line. Antwers are listed in mean score order from lowest to highest.



OBSERVATIOṄS When anticipating the change in numbers of campuses risited for recruiting by the surveyed urganizations in $1981-82$, service ofganuzanons indicated the highest increase in recruitment activity. They expect to visit approximately 9 to 10 percent more college campuses. This was Tullowed by tire and rubiber with an increase of 5 vo 6 percent, but ire and rubfer organizations have recruited very little in' the last few years. The next highest ingrease was in food beverage processing and restaurants where an increase of 3 to 4 percent in recruitment activities was anticipated. -

An increase of 1 to 2 percent 'Gs anticipated from hospitals and health services, autumutive and mechanical eyaipment companes, hotels motels resorts and recreational faccultes, construction and building manufacturers, glass paper packaging and allied products, electronics and instruments, banking, financing and masurance and merchandssng and retailung services.

Decreases in campus rectuiting activities were fnticipated in agribusiness and printing publishing and infurmational senices urganmatuns, appruxumately 3 to 4 percent. A decrease of 1 to 2 percent waranaicipated in aerospacy and component parts.
The remaining catagorics of employers antigipated approximately as much campus recruitment activity in $1981-82$ as they conducted during 1980-81.

What changes, if any, does your organization anticipate in the hiring of new college graduates for 1981-82?


OBSERVATIONS When questioned abwit hiring new sillege graiduates for 198182 , the surveyed employers indicated that they would be, hiring approximately the same numbers as they hired last yeat, at least at the bacheiur's degree level. Appruximately' $34.1 \%$ will be increasing their hiring of new college graduates while $14.9 \%$ will be decreasing their hiring by $10 \%$ or more.

What changes, if any, does your organization anticipate in the hiring of new college graduates fot $1981-821$ Absulute frequencies are listed fot cach answer on the first ine and percentages are listed on the second line. Answers for MASTER'S, DOCTORAL, MINORITIES, WOMEN, and ALL GRADCATES are listed in mean scure order frum lowest to highest.


OBSERVATIONS For the surveyed employers who expect to hire, minority candidates, an average increase of $3-4 \%$ is anticipated in che numbers hured for $1981-82$. F For
women graduates, the sarveyed employers expect to bitf approximately $12 \%$ more. The same rate of hire, an average increase of $1-2 \%$, is expected for master $s$ degree women graduates, the sarveyed employers expect to bity approximately' $12 \%$ more. The same rate of hire, an average increase of $1-2 \%$, is expected for master $s$ degree as they hired last year.


What changes, if any, does your organization ancicipate in the hiring of new college graduatés for 198182 : Absulute frequencies are listed fut each answer un the first line and percentages are listed on the second line. Answers for INDIVIDUAL MAJORS, are listed in mean score orter from lowest to highest.


What changes, if any, does your organization anticipate in the hiring of new college graduates for 1981.82? (Continued)


OBSERVATIONS: Overall the surveyed employers expect to hire approximately $1 \%$ more new college graduates this year. The highest demanded category of new college graduates this year is computer scienees, where an increase of approximately $3-4 \%$ is anticipated in the number of new colleges graduates hired for 1981-82. An merease of $1-2 \%$ is expected for electrioal engineers, engineers in all categories, mechanical engineers, marketing/sales graduates, hotel restaurant-institution management graduates, and businest graduates of all types. Demand for all the other graduates is expected to remain approximately tie same except in sanitary engineering where a decrease of $1-2 \%$ is anticipated according to the surveyed employers.

What changes, if any, does your organization anticipate in the hiring of new college graduates for 1981-82? Absolute frequencies are listed for each answer on the first line and percentages are listed on the second line. Answers are listed in mean score order from lowest to highest. ORGANIZATION TYPE.


What changes, if any, does your organization anticipate in the hiring of new college graduates for $1981-827$ Absolure frequencies are histed for each answer on the first line and "percentages are listed on the second line. Answers are listed in mean score order from lowest to highest. ORGANIZATION TYPE.


OBSERVATIONS. When estimating the anticipated change in new college gradugtes being hired by their organizations for 1981-82, cire and rubber companes anticipated the greatest increase (up 9-10\%). The military anticipated an increase of $7.8 \%$, and hotels motels and recreational facilities anticipated an increase of $5-6 \%$.
Merchandising and retail industries as well as electronics and instruments expected increases of 3-4\%.
Those organizations with decreases included aerospace and components, petroleum and allied products, and research and consulting services (down $1-2 \%$ ). Ine remaining categories of employers expected their hiring to remain the same or increasc somewhat (up 1-2\%). -
 priate box. (XHIt Extremely high demand, HI-High demand, MED=Medium demand, LOW $=$ Low demand, NO $\rightarrow$ Nu demand, Absulute frequencies are listed fut cachianswer un the first line and percentages are listed on the second line.


OBSERVATIONS. The demand fot graduates seeking positions in overseas iocations is very low. Overall his option received a cating of au demaad. Only, 48 of dhe suneyed employers suggested any job availability at all for their overseas locations.

29
30

In summarizing the outlook for new college graduates with your organization this year "(1981-82), please indicate your rating for fach category by placing an $X$ in the appropriate box. (XHIx Extremely high demand, HI=High demand, $M E D=$ Medium demand, LOW=Low demand, NO=No demand). Absolute frequencies are listed for each answer on the first line and percentages are listed on the second line. Answers for MASTERS, DOCTORAL, MINORITY, WOMEN and ALL GRADUATES are listed in mean score order from lowest to highest.


OBSERVATIONS According to the surveyed employers, the outlook for women and minority college graduates this year is expected to.be meduum demand. Demand for all bachelor's degree graduates is also expected to be medilm. Receiving a rating of low demand are master's and especially doctoral degree graduates.

In summarizing the uutlouk for new cullege graduates wich yout urganization this year (1981-82), please indicate your rating for each category by placing an $X$ in the apprupriate bux. (XHI=Exremely high demand, HI=Higtídepand, MED=Medium dernand, LOW = Lü demand, NO = Nu demand;. Absuluce frequentes are listed fur cach answer un the first line and percentages are listed un the second line. Answers are listed in mean score order from lowest to highest. ALL GRADUATES.


IA
MEAN XHI
HI MED

LOW NO
(2) (3) (4) (5) [CASES.
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OBSERVATIONS When rating the outluök fur bachclur's degree graduates in heir urganizations this year, volunteer organizations and tire and rubber organizations indicated the highest demand (extremely high demand). Those organuations with high demand included hotels motels and recreational facilitics, the military, merchandising and retail industres, glass papfr packagang and alled reducts, accounting firms, petroleum and allied products, clectronics and instruments, and public utilitics. İ ose organuatuons with the fewest numbers of employment opportunitics (luw demand) included communications organizariuns, service urganizatuns, educz tional institutions, and rescarch and constulting urganizations. The remaining categuries of empluyers expected medium demand for bachelof's degree graduates.

In summarizing the outlook for new college graduates mith your urganization this yeat ( 1981.82 ), please indicate yout fating for each category by placing an $X$ in the appropriate byx. (XHI=Exuremely high demand, $\mathrm{HI}=\mathrm{High}$ demand, MED=Meduam demand, LOW=Low demand, $N O=$ No demand). Absolute frequencies are listed for each answer on the first line and percencages are listed on the'second line. Answers are listed in mean score order from lowest to highest. WOMEN.


OBSERVATIONS. When summarizing the untuok fut women gitaduates in theit urganizaiuns his yeat, vuiunteet urganizacons, and tire and rubber companies expected the best uuduvk (high demand). Thuse organizatiuna rating the oudiuok lowest were educatoonal institutions, and automutive and mechanical cquipment urganizativas fluw demandj. All the ochet urganzanoons rated the oudook as good (medium demand).
 each category by placing an $X$ in the apprupriate bux. (XHI=Extremely high demand, HI-High demand, MED=Mędiumi demand, $\mathrm{LOW}=\mathrm{Low}$ demand, $\mathrm{NO}=\mathrm{N}$ ( demand). Absulute frequencies are listed fur each answer un dhe first lineodnd percentages are isted on the second line. Answers are listed in mean sçore order from lowest to highest. MINORITIES:
MEAN XHI HI MED LOW NO
SCORE

## ORGANIZATION TYPE

Tire \& Rubber

$$
1.0 \quad 2
$$

Voluntect Organizations
(Churches, Peace Corps)
Chemicals, Drugs \&
Allied Products
Service Organizations
(Boy Scouts, Red Cross)
(Boy Scouts, Red Cross)
Military.
$*$ Electronics \& Instraments
Banking, Finance,'\& Ins.

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Diversified Conglomerate
Pecroleumi \& Allied Products

- Public Utilities ${ }^{\text {(Including Traneportation) }}$

Merchandising \& Rehated Services
(Retailing Industries) SCORE (1)
(2)
(3)
(4) (5)

CASES


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Electrical Machinety \&
Equipment (Computers)
Aerospace \& Components


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| * 1.5 |
| 1.8 |
| 2.0 |
| 2.0 |
| 2.1 |
| 2.2 |
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gRAND MEAN

In summarizing the outluok for new cullege graduates with yout organization this year (1981.82), please indicate yout rating fut each category by placing an X in the appropriate bux. (XHI=Extremely high demand, Hi-High demand, MED-Mediumin demand, EOW: Löt demamy, NO=Nu demand). Absulute frequencies are listed fut each answet un the first line and percentages are listed on the second line. Answers are listed in mean score order from lowest to highest. MBAs.

MEAN SCORE ${ }^{\prime}$
ORGANIZATION TYPE

*     * ORGANIZATION TYPE $\quad \begin{aligned} & \text { Service Organizations } \\ & \end{aligned}$
(Boy Scouts, Red Cross) -Military
2.0

Electrical Machinery \&
Equipment (Computers)
Volunteer Organizations
(Churches, Peace Corps)
Hospitals \& Health Services
Diversified Conglomerate
Banking, Finance, \& Ins.

> Chemicals, Drags, \& Allied Products
> Glass, Paper, Packaging
> \& Albed Products
> Petroleum \& Alled Products
> Public Utilities /
> (Including Transportation)
> Aerospace \& Component:
> Accoüriting
> Research and/or Consulting Seryces :
> Metali \& Metal Products

Tree \& Rubber
Printing, Publuhing \& Informationalservices
Merchandising \& Related Services (Retalling Industry)
2.0
(1) (2)
(3)
(4)

NO
(4)
(5) CASES

2.3

In summazizing the outlook for new college graduates with your organization this year (1981-82), please indicate your ratung for each category by placing an X in the appropriate box. (XHI=Extremely high demand, HI=High demand, MED=Medium demand, LOW=Low demand, $\mathrm{NO}=\mathrm{No}$ demand). Absolute frequencies are listed for each answer on the first line and percentages are listed on the second line. Answers are listed in mean score order from lowest to highest. DOCTORAL.


OBSERVATIONS. When summarizing the outlook for doctoral degree graduates this year in their organizations, the greatest potental (high demand) was expected in voluntecr organizationst sen ice organizations, and chemicals, drugs, and allied products organizatoons. A few organizations fisted medium demand for doctoral deyree graduates. These organizations included are and rubber compantes, the military, petroleum ind allied products, electrical machinery and equipment companies, and diversificd conglomerates. Uther organtzations listed low demand These included hospitals and health services, rescarch and consulting services, acrospace and components companies, metals and metal products companies, clectronics and instruments companics, glass, paper, packaging, and allied produces companies, and goverrment administration. The remaining organizations indicated no demand for doctoral degree graduates.
7. In summatizing the outiook for new college graduates with your organization this year (1981-82), please indicate your rating for each category by placing an $X$ in the appropriate box. (XHI=Extremely high demand, $\mathrm{HI}=\mathrm{High}$ demand, MED=Medium demand, LOW=Low demand, NO=No demand). Absolute frequencies are listed for each answer on the first line and percentages are listed on the second line. Answers for INDIVIDUAL, MAJORS are listed in mean score order from lowest to highest.



OBSERVATIONS- In cummarizing the outiook for new college graduates, the surveyed employers rated computer science, accouthing, mechanical engineering clectrical engineering, and business majors at medium demand. Majors feceiving lower demand ratings were engineering, generai business administration, financial administration, chemistry, mathematics, physics, metallurgy/material scieite, natural aciences, and liberal arts graduates. Several acadernic majors received ratugs of no demand. These included education, hotel restaurant and institutional management, agriculture and gatural resources, communication arts, retailing, advertising, social sciences, petroleum engineerirg, packaging, and human ecology.

Please indicate the average starting salaries PER YEAR paid for thesc academic majors hired by your organization last year (198081) and for those you expect to hire this year (1981-82). Include cost of living adjusments in salary figures. ALL EMPLOXERS.


OBSERVATION. Accurding to the surveyed empluyers, the highest starting salaries last year (198081, were paid to themicai engi .neers ( $\$ 21,618$ ), electrical engineers ( $\$ 21,146$, and mechanical engineers ( $\$ 21,145$ ). The must empluy crs repurted salary offers last y cas


 ( $\$ 14,785$ ). Thus year (1981-82), dhe highest starting salaries will still be paid whemical enginecrs $\mathbf{~} \$ 22,900$ ), cleculal cngineers $(\$ 22,450)$, and mechanical engineers ( $\$ 22,315$ ). Next will come metallurgical engineers ( $\$ 21,13^{\circ}$ ), civil engineering ( $\$ 20,915$ ), petru leum engineery $(\$ 19,735)$, and computer science majors $(\$ 19,763)$.

Master: degree graduates will be paid approximately $\$ 23,203 \mathrm{pct}$ ycac, and ducturai degree gaduates will be paid apptoximately \$27,375 per year.

Please indicate the average starting salaries PER YEAR paid fut these aceulemic majors hired by your urganikativa last y cat 1 1980 81) and for dose you expect to hire this year (1981-82). Include cost of living adjustments in salary figures. BLSINESS,INDUS. TRY.


OBSERVATIONS. Employers in business and industry ate pay ing sularics approximately $12 \%$ hight! chan avenges fur ail new college
graduates:

Please indicate the average starting salaries PER YEAR paid fut chese academic majuts hired by yout otganizacion last year (198081) hend for those you expect to hire his yeat ( 198182 ). Include cost of living adjusuments in salary figures. GOVERNMENT.


QBSERVATIONS. Government employers are paying starting salariés ayeraging approximatcly 2 tu $3 \%$ lower than those pad by employers in the private sector.
 tion?


UBSERVAIIUNS: When repurtang the average increase uccurring iast yeat i $1980-81$, in saiarics paid curtent saiatied cmpluy cets wuthing for their organizations, employers indicated an average increasc of approximately $9.10 \%$ was given.

What average increase occurred last year (1980-81) in sataries paid all CLRRENT SALARIED employecs working for your organization? Absolute frequencies for each answer are listed on the first line and percentages are listed on the second line. Answers are

## CATEGORY OF EMPLOYERS

Accounting .
Electrical Machinery \& Equipment (Computers)
-Research and/or Conaliting
Electromica \& Instraments
Chemicali, Drape, \& Allied Products
Horpital \& Health Servicts
Metals \& Metal Products
Hotels, Motels, Resorts, Cxmps,
Recretional Fscilities
Food, Beverape Procesaing, and Restaurants
Petroleum \& Allied Products
Diverified Conglomerate

Military
Glan, Paper, Fuckaging \& Allied Products
Public Utilitica (Inchuding Traneportation)
Acrorpace \& Compoaents
Construction \& Butlding Matcrials Mfg.
Tire \& Rubber
Educational Inetitutions
Merchanding \& Related Services (Retailing Indus.)
Agribuatnes,
Banking, Finance, te Itwarace
Printing. Publithing \&e Informational Services
Commeralcation (Radio, TV, ic Newrpeper)
Autonotive \& Mechanical Engincering
Governacesta: Adminietration
Service Orginiations (Boy Scouti, Red Crom)
Volunteer Orgmization (Churches, Fesce Corps)
listed in mean score order from lowest to highest.

(1) (2)
(3).
 3.5
3.8 0

$$
\begin{gathered}
15 \\
68.2^{4} \\
28.6^{4} \\
38
\end{gathered}
$$

Increase
9
$10 \%$
7

| $7-$ |
| :---: |
| $8 \%$ |

(5)
(6)


2\%
Remain
the
Same
(9) CASES

$$
\begin{array}{ccc}
0 & 0 & \\
0.0 & 0.0 & 68 \\
0 & 0 & \\
0.0 & 0.0 & 28 \\
0 & 0 & 0 \\
0.0 & 0.0 & 37 \\
1 & 0 & \\
4.8 & 0.0 & 23 \\
1.3 & 0 & \\
6.3 & 0.0 & 12 \\
0 & 0 & \\
0.0 & 0.0 & 0 \\
0 & 0 & 0 \\
0.0 & 0.0 & 3 \\
0 & 0 & \\
0.0 & 0.0 & 20 \\
0 & 0 & \\
0.0 & 0.0 & 30 \\
0 & 0 & 0
\end{array}
$$

mean

$$
\begin{array}{rr}
15 & \\
8.2 & 18 . \\
8.6 & \\
8 . & \\
6.5 & 50 . \\
\hline & \\
\hline
\end{array}
$$

3
$\begin{array}{cc}3 & 0 \\ 13.6 & 0.0 \\ 1 & 0 \\ 7.1 & 0.0^{-1}\end{array}$

$+$
23.8 $2=6$
3.9
4.1
4.2
4.2
4.2
4.3
4.3
4.3
4.4
4.4
4.5


GRAND MEAN







When chaviating starting satiary offers fut acw cuilcge grailuatgs in yout urganieaiun, huw inpothatiare the fuliuwing ixclorsi Abeolate frequencies are listed on the eetoad line. Answers are listed in mean tore orden from lowest whighest


## GRAND.MEAN

3. 170

UBSERVAIIUNS: Bhen caicuiating starung saimey oflers fur acw wollege graduacea, the surveyed formingats indicated that the candidates academic majut, past working experiences, and degree level erere die most impurtant facturs. Thute factort receiving ratugo of aredium imputhace were the indruiduais majus graic puint cverage, overail grave puint average, aggresiveness, institution of preparacion, and cempus ieadership encrities. Thuse fawts receiviag ratiags of iow impurtance were itivenship and the candis date's other offers. The candidate's race and sea received ratings of no importance in determining starting salery offers.
-After initial campus intervicws, how many wEEKS will elapse pormally before most candlates will frear from your"organization about your interest or lack of interest?


OBSERVATIONS. After an initial campys interview, candidates on the average can expect tapait 3 weeks or longer before recetvong : repponse from most of the surveyed employers. Of the surveyed employers, $11.3 \%$ expecy 0 reapond within 1 week, $48.8 \%$ withon 2 weeks, and the remsinder expect to rexpond within 3 weeks or mort.

After interviewing candidates on college campuses, does your organization respond to each interriewee?
 Some employen (12, nucify andidates duriag fie faterview abrot heir interest on rejeation. A fow uniy cunkut thux that interest


 interest to applicants. Three (3) use letters for rejections and phone calls for plant visits.
 contacted at all after taking fic tests.
 by students." Of the surveyed employera, $87.4 \%$ respund w he candidates after an intevien. The remaining $12.6 \%$ du nut resplond.

Which of the following pre-rearuitment activities does your organization ase on college campuses) (XHl-Exuremely high frequency HI=high frequeticy, MED-Medium frequency, LOWmLow frequency, NO-Not used) Absolute frequencies are lirted on the first line and percentages are listed on the second linc. Answers are listed in mean score order from lowest to highers.


COMMENTS, As other favorite pre-recruitment activities, the surveyed organizations (8) suggested that employcrs send literature, brochures, and other printed materiais in advance of their cumpus visits. Heavy advertising campaigns in college newrpapers, clasified ada, TV and radio epots, posters, and notices in periodicals wert used by.others (5). Vititing, writing, and calling placement offices wefe other secivities tometimes used. Pre-recruitment meetings, classoom presentations, annual conference attendsoce, open housea, end ennul vitits with students, faculty, and placenent office professionals were dso suggested. Still othert used cooperative educs: tion experiences, cholarshipg internships, end grants as prefecruitment efforts. Writing letters to professors, faculty advisorn, and directly to students were mentioned too.

OBSERYATIONE Overill, employess riported that they moderately used fin sugrested pretecruitment acrivines. The only acrivity receiving : rating of high freguency wa reviewing resumes and credential in placement officen. Next on die cmpioyers lint of medium
 who have previonsty worted for thetr organization, meeting with profemornistaff members, visiting widh scudencui scudent groups, acad-
 tating of low frequency. No pre-recruitment activity on the litet received en overill average rating of not used.

Lest ycar (198081, in yous urgenieaciun, how many SAlaRIED pusitiuns were NOI filled becausc hurtagea of cullege graduates existed?


UBSERVAILUNS: Ui tie surveyed empioyen who reppoaded w this question, $70.4 \%$ indicated that ay puritions remained gnfilled ubecase of shortages of college gradastes. of che remaining $29.6 \%$ that indicated anfilled jobs, an average of 34 jobe per employer were not filled beciuse of shortages of college graduates.

* Lart year (1980-81) in yout urganization, how many SALARIED positifuns were NOI filled because shorlages of college graduates existed?





 organtations i 1.0 positions per organilationy, printing, publishing, and infurmationai acrvices aunch, arvice organikationt Byy Scunis, Red Crom, etc. (none), and voluntect orgenizations-churches, Peace Corps, etc. (none).

What academic areas were required for these positions to be filled?




 industrial arta, special cducation, mathematics and science teschers.




 other acendemic majors.

When your organization wa whable to fill positivas with fully ywalified individuals, which of tho fulluwing were caust successfui for you? Absolute frequencies for each answer are listed on the first line and percentages are listed un the tecond line: Answers are listed in mean scorefyoth lowest to highesi.

 with the following. leaving the pusition yatant antil a qualified persun was fundid, revruiting un cuilege of
 puses uncil a quaifíed persun Little neces one in a related major
Tha advanced degree lut sume

On the average, approximately how many hours of training will a new college hire receive each.week during he first 0 months on the job in your organization? Absolute frequenctes are listed for each answer on the first line, row percentages on the second lune, column percentages on the third line and percentages of total on the fourth line of each block.


 training were given new college hires during the first sis months on the job in the surveyed organizations. Seycrai of che surveyed carplayers (103) provided 21 hough of mute per week of twining during the first six munch on the job. Organizations providing che aust training for new college hires were the military, merchandising and retail services, hotels, motels, and recreational facilities, prinung and publishing services, and utilities. Organizations providing the least training were educational institutions.

How important are the following factors when evaluating the performance of new college hires in your organization? (XHI=of extremefy high importance, Hl*of high importance, MED=of medium inportance, $L O W=o f$ low importance, $\mathrm{NO}=$ of no importance). Absolute frequencies for each answer are listed on the first line and percentages are listed on"the second line Answers are listed in mean score order from lowest to highest.

-39
Importance of factors when evaluating performance of new college hires (Continued)


Importance of factors when evaluating performance of new college hires (Continued)


UIHEKS: when usung factors for evaluating performance of new college hi the arveyed employers named a few others time management, completion of work on projects achedule, thu ugh processes, eqanizational hill, verbal communication skills, willing ness to ravel, and the ability of candidate to pass state boards (especially for nurses). As one employer indicated, the factory for measuring performance vary across departments and.requirements of jobs.

UBSERVAIIUNS: The most important factors when evaluating the performance of new college hire a in fix surveyed organizations were the abiluxy to gel mag dune, cummun sense, honesty and integrity, dependability, initiative, nell developed habita'hardworking, reliability, intexpersonai skills, enthusiasm, judgement skills, motivation to achieve, adaptability to available jobs, aggressiveness, meellyence, decisor-maing skills, ural communication shills, energy level, problem solving abilities, attitude toward the work ethic, mental alertness, emotional concrui, flexibility, maturity, innovative ideas, and responsiveness. The remaining list of factors is shown above in order of importance.

The least important factors according to the surveyed employers were save of candidate, sex of candidate and marital status These factors received a rating of nu importance when evaluating the performance of new college hires in their organization.
*.

Which of de fulluwiag prufessionai derelupment mivitio ase ptuvided by yout ufganizaciun wnew culiege hiresi (XHI-Extta high frequency, HIAHigh frequency, MED=Medium frequency, LOW=iow frequeacy, NO=Nu frequeacy, Absulute frequencies for each answer are listed on the first line and perventages are listed un the secund line. Answers are listed in mean scure urder from lowest to highest.


COMMENIS. The surveyed urganicatunas suggested uther professiunai develupment actividies provided by meir urganizaciuns. . These incladed vileu uaining, cuunseling on the jut, internships, fotmai management development prugrams, in service seminars, intemai mectugs with office and drisional persug̣nel, an administratut working directy widh the new staff acmber, and furmai training programs provided by outside consultants.

OBSERVAIIOAS. When sating the freyuency of prufessiona' develupment activites provided by heir urganizaciuns tu new cuilege hires, errapioyers indicared that on the jub craining was used must frequendy, fullured by furmal razining by urganization persungel, orientaion sessiuns, and writuen materais pruvided by the empluy ing oranizaciuns. Provided with medrum freyuency were seminar, by professional organizations, classes given by te employigg otgambations, dhanced degrees pruvided by cducativnai inscimtions nearty, and lenst frequendy but sull often used were presentations by wasuitancs. The overall rauing was medium for che prufessional development activities suggested.

What percentage of acw college hires in each gruup ieave yout organizacion within the cime periods specifiedi: Aretage absulute percentages for each answer are listed on the first line, and number of responses are listed on the second line.


OBSERYATIONS. When queqrioned thout the percentage of aew culiege hires leaving dheir yrganizaciuns, dhe surveyed cmpluyers indicared chat approximately $3 \%$ of all new college graduates ieave widim die firsi hree muncts, 5\% within tic first sis muntits, and approximately $9 \%$ within the first year. Within tree years appruximatehy $18 \%$ have ieft he arveged urganizativas, and within five year epproxmately $28 \%$ have iefl. The percenages of engneering graduaces ieaving are sighidy iuwer, in a the percenlages uf tusinesa graduates lewing are approximately the same as those for all new collegie graduates.

What percentage of new college hires in cach group ieave your urganization wihin the imetperiods specifiedi Arerage albuiute percentages for each answer are listed on the first line, and aumber of responses are listed on dre secund/ine.


OBSERVAIIUNS: According to the accouncing firms surveyed, approximately $66 \%$ of dicin new cullege hirglegave within five y cars.
 new hires within five ycars, and princing, publiching and informational services lose approximately $44 \%$ of theirs.

Withen the flest year approximately $10 \%$ of dhe new,hires in ccounting firms have left, $23 \%$ in agribusiness, $11 \%$ in banking, 24\% in conarucnon qad building materials, $15 \%$ in food, beverage procesting in restaurants, $10 \%$ in government, $1 . \%$ in hutels, motels, and recreational facilities, and $23 \%$ from petroletm and allied products.

 arder from lowest to highest.


OBSERYATIONS. When rating the change on hiring that has cucurred on then organieations as a resuit of EEO programs in the last 13 years, the surveyed employers indicated that an increase in women and minority hiring has occurred.

From yout perspective, how impurtant ate the fullowing facturs co new cullege graduates who woth fot yout urganization (XHIExcremely high impurtance, HI-High impurtance, MED=Medium impurtance, LOW = Low imputtance, NO=Nu impurtance, Abror luce frequencies foz each answet are listedivo first tine and percentages are iisted va the setund line. Answers are listed in mean score order from lowest to highest.


C
OBSERVATIONS. Thuse faxturs with the must importance w college gituruates who work for their organizatuon, according to surveyed empluyers, are imieresting work, prumution and gruwh in, che urganization, and che supervisut sappreciation of work dune. These Ig tors were fulluwed in amputance by a fecting of being in un chings, guod a ages, guod working cuadiauns, empluyer sioy alty to employees, and jub seturity. The ieast impurtant falurs atcot ding wo these empiuyers were cactifui diseipinung and sympathecic belp on personal prublems. The latter two facturs received a rating of unly medium impurance ecturding to the empioyers who responded to this survey.

What trends do you-foresee in the work environment of your organization for the folloving; The aumber of responses are listed on the first line Answers are listed in mean score order from lowert to tighett.


OBSERVATIONS: The overall trend in thér work environment according to the surveycd employers was m increxse of approximately $5.6 \%$ in automated office processes. The proceser rated highest were computer applications (an increase of $9-10 \%$ in the next 1 to 3 years). This was followed by an estimated increase of approximately 7 - $8 \%$ in word procesing, approximately 5 -6\% for electronic communications, and an increase of approximately $3-4 \%$ for beth data procesting and automatic filing aystems. A paperiess office received a rating of only $1-2 \%$ increace sccording to tho-murvyed employers.

Information about anticipated trends in the work environment of organizations mighit be helpful to high school and college students as they choose courses and akills to add to their repertoire. The very trong emphatis on computer applications should give students a hint about courses that could be helpful in their future careers.

What were your most successful mechods for recruiting ALL cullege graduates incu y uyt urganization last year (1980-81); (XHI= Extremely high ©uccess, HI=High sucicess, MED=Medium success, LOW = Low success, NO=Nu success., Absulute frequencies for each answer are listed on the first line and percentages are listed un dhe tecund line. Answers are listed in anean sure urder frum luwest to highert.


COMMENTS. Another very successful method mentioned by one organization was recruiter sourcing.

OBSERVATIONS. When recruiting new cullege greduates, the surveyed copluyers indicait that on campus intervicwing pas the must successful method for recruiting these individuals. This anedhod received a rating of high success. Receiving a racing of ardium success were referrals from current employees of theit organizations, job listings with plaxement uffices, and wrice ins. The remaining methods received satings of low success. Of these the must aucctssfui were refertals frum colige faculty mieniners, walk-ins, hires from summer employees worhing fot thei organizations, respunses frum want ads, ad hirecs frum couperacive education programs conducted by cheir otganizations. The lease successful were referrals frum community urganizaciuns and jub listings with employment agencies.

What were your most suceessful methods fot recruiting WOMEN cullege graduates into yout organzation last year (1980-81) ' ${ }^{\prime}$ XHI= Extremely high success, $\mathrm{H}=\mathrm{High}$ success, MED=Medium success, LOW Low success, $\mathrm{NO}=\mathrm{No}$ sulccess.) Absolute frequencies for each angwer are listed on the first line and percentages are listed on the secund line. Answers are listed in mean score order from lowest to highest.


GRÁND MEAN 3.793
 on campus unterviewing, with a rating of high supess. Three mechuds received a rating of metlium success. These included write-ms, referrals frum curtent einpluyees of feir yrganizadons, and jub listings with placement offives. The unly suutce reciving a ratung of no success was referrals from community groups. The other methods received a rating of low sufcess.

What were yout must succedsful methods for recruiting MINORITY college graduates intu yout utganization last year (1980-81): .(XHIA Extremely high succesp, H1=High success, MED=Medium suycess, LOW=Luw success, NO = Nu success.) Absulute frequencres fur cach answer are listed on the first line and percentages are listed on the second hine. Answers ate listed an mean scure order from lowest to highest.


- OBSERVATIONS. When recruiting minority college graduates, the must successful mechods accurding to che suryeyedempluyers were ug-campus intervicwing, refertals frum current empluyces in their organizations, and write-ins. The first of hese recerved a raung of high success and the latter two reeerigd ratings of phedium success. All the other mechuds listed ato thas yuestion recerved a rating of low success. None of'the methods receined a rating of nu success. The level of success'ratings received by cach method are listed above.

In your organization, do theral arts and bocial science majurs reach garicy in selary and jub ciassificacion with techoinal graduaces five to ten years after graduation?


4F5N
1.520.
*ALID CASES

OBSERVATIONS. Of the gurveyed employers, only $53 \%$ respunded to his qubtion. Of huse who respunded, they were split alrnus. evenly on theis opiniuns. Of those respunding, $48.0 \%$ believed that liberal ats and suciali sclence majurs reached parity in saiary anu job clasification with technical graduates five to ten years after graduation. The other $\mathbf{5 2 . 0 \%}$ disagreed.

In your ugarateaiun, du Liberal ats and sucial science majors reach parity in salary and job classification width technical gtauluates five to ten years after graduation: Absolute frequencies are listed fut each answer un the first line, fum percentages on the secund line, column percentages on the third line, and percentages of total on the fourth line of each block.

"OBSERVATIONS. Atsurding to the surveyed employers a greater parity fut liberal arts and aurialisiente amours is retericd with certain categories of employers. This parity is most obvious in che military, priming publishing and infurmacurai scrtices, banking

 of emoloyete, it seems that liberal arts and social science major do not reach parity in salary and jul chacsifaaliun with technical RICe

When selecting cullege campuses fut dhe recruitment effurts of yout organizacion, huw iupportant are de fuïuwing facturs? Absor iute frequencies fur each answer are listed un the first line and percencages ale listed un tho selund ine. Answers are listed it, mean score order from lowest to highest.


OBSERVAYIONS. When selecting college campuses fur the recruitment effurts of dieir urganizations, the surveyed empluy ers indi tated dhat thefacturs reiving highest impurtance were quality of graduates prepared by the colliege, adedemic majurs offered at the cullege, quality of preg is hires, results ffum previuus recritument visits, evedemm repulationty the culiege, whather the wilege is principally liberal arts, technical, of education, resperitility of de college faculty,staff, and numbers of new hires needed. The only
 tating of no importance. The remaining facturs received a tating of medium amportance when aciecting cuilege campyses fot reanit ment efforts.

How are your recruiters evaluated for their effectiveness on college campuses?


COMMENTS As another method for evaluating effectiveness of their college recruiters on campuses, the surveyed empioyers (43) indicated that results are primarily measured by quality, numbers, retentiun, and success ofindividuals referred and hured by the rescruter 4nother is the informal feedback of opinions and rappott of the recruiters with interviewees, new hures, faculty/staff, and piacerpent office personnel (14) Still others (4) indicated a ratio of offers per acceptance. Ohers measured effectiveness by percentages of vises per offer (") 4 couple of personnel offices suggested that effectiveness measured by we percentage of office visits deciuned. This in curn would help measure the interview skills of the recruiter and especially the overall effectiveness. Peer evaluanons ( 5 ) were used by others, as well $2 s$ the ability of the recruiter to follow through with contacts to students, faculty, and placement officers (3). Ihree even measure the quality of public relations gemerated by the rectuiters. Sume employers do not evaluate their recruiters since these indriduais are sientists, engineers, and accountants. As another measure sume employers (4) measure effectiveness based on how weli dheur recruiters write summaries of interviews.

As everall evaluations, some employers rely on the respunsible executives in the personael deparment to do the evaluations, sance recruating is only part of the overall evaluation process.

Some entpleyers and placement offices tistribute opinion questiunnaires wo students who have inverviewed on campus. Ihrough these mailbsk evaluations or by collecting them in the placement uffice, students are able wgive deir comments on the recrubers effectrve ness (21) Also similar information is obtained through cumments and letters received from students by personnel offices. Soll another method is measurement of the recruiters; ability tu attain recnitment goals and affirmative axion objecuves (8). Especially imporfant is knowledge of the whole organization and enthusiasm for the urganization. This is most helpful in the public reiations aspect of recrutmient Some evaluate recruiters on theis interview technique, ability of presence, and presentation. For a gross evaluation of recruter effectivencss, one employer even evaluates recruiters on numbers of contacts made al a college or univeraity (ercher saudents andor faculty).

OBSERVATIONS When questioned thout evaluation of their recruiters' effectiveness un college campuses, most of che surveyed employers indicated that their retrah itituere not evaluated at all, Of thuse who did evaluate their recruaters, 129 were measuring the percentage of hires from referrals, and another (80) were evaluating the upiniuns of cullege placement represencadives. The surveyed employert also suggested several other methods fur evaluating their tectuiters un college campuses. Sume of phese suggestions migth be belpful if personnel directors are considering this possibility.

Where does your organization obtrin most of your new college graduates?

SOURCES OF HIRES
NUMBER OF RESPONSES
State college or universitics 377
Private colleges or universities 203
Trade, business, or technical institutions 40
Employment agencies
Junior Colleges

COMMENTS: As other sources of new hires, the surveyed employers mentioned accounts served by their organizations, as well as em ployee referrals, newepaper actertising and want-ade.
OBSERVATIONS: The primery sources of new college graduates hired according to the gurveyed foloyers were state and private col leges and universitics. The majority of the new hires came from these two sources. Just 2 trickle of neq hires were obtained throug trade, business, and technical institutions, employment agencies, and junior colleges.

How Important are each of the following problems when recruiting aet college graduates fut employment in gout utganizaciuni (XHI =extremely high importance, $\mathrm{HI}=$ high importance, $\mathrm{MED}=$ medium importance, $\mathrm{LOH}=$ low importance, NO=nu importance, Absolute frequencies fut each answer are listed on the first line and percentages are listed on the secund line. Answers are isted in mean score order from lowest to highest.


OBSERVATIONS. When recruiting new college graduates, the following problems recerved raungs of high importance. finding qualified minorities, competition for new college hires, and finding qualified recruits fut available employment oppur wheaties. Severai factors received ratings of medium importance. These included convincing recruits wrelucate geographically, die students lek of knowledge about career opportunities, veancies at the dime of campus cuntach tumpecition with larger urganuzatuos, finding quale fied women, and establishing and maintaining the organization's identity on college campuses.

If your organiwaion made grants ot conaributions wo collegre ot universitica last yeur (1980-81) (exdyding staff benefits) what percentage was given we each of de folluwing areasi Absolute frequencia fot cact answer are listed of the first line and perrent ages are listed on the second line. Answers are listed in mean score order from highest to lowest.


CuMmEN ÍS. Accurdung to the sarveyed empioyers must grancs ut concributions are uarestricted when given w. willeges ut aniversi
 (1). Anucher exampie was conmbutiuns given by une urganastion directly whet fowd wience deparments uf culleges and waiversi

 ships. A cuuple give thei contribacions to the business ot accounting departmenty of colleges and aniversitics.

UBSERYAIIONS. Of the organtzatunas that give grants to culleges and unfrrsities, 144 make their cuncributiuns to azademic deparments. Approximacely $50 \%$ uf dein cunuribuauns are mede m chis manner, andanuther $30 \%$ of cheir cuncributiuns are giver.:
 schools and io-15\% are arade to placment end career planaing deparments. Few contributiona are male lu athletic jepartments

Placement offices are experiencing tighter budgets. In fact, some offices are expected to be self-supporing in the near future. Please give your opinion on the following suggestions fot funding plafement offices. (SA = strongly agree, $A=$ agree, $N=$ neutrai, $D=$ diagree, $S D=$ strongly; disagree.; Absolute frequencies for cach answet are listed on the first ine and percencages are listed on the second line. Answers are listed in mean ecore order from lowest to highest.

| * | $\begin{aligned} & \text { MEAN } \\ & \text { SCORE } \end{aligned}$ | strongly agree (1) | AGREE (2) | neutral <br> (3) | OISAGREE <br> (4) | TRONGLY DISAGREE (5) | valio CASES |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SUGGESTIONS |  |  |  |  |  |  |  |
| Seek contributions from employers and foundations | 2.362 | $\begin{gathered} 93 \\ (23.4) \end{gathered}$ | $\begin{gathered} 156 \\ (39.2) \\ \hline \end{gathered}$ | $\begin{gathered} 94 \\ (23.6) \end{gathered}$ | $\begin{aligned} & \quad 22 \\ & (\quad 5.5) \end{aligned}$ | $\begin{aligned} & 33 \\ & (\quad 8.3) \end{aligned}$ | 398 |
| Charre employers an established fect for each interviewing schedule on campus | 3.612 | $\left(\begin{array}{l} 18 \\ 4.5) \end{array}\right.$ | $\begin{aligned} & \frac{39.61}{90} \\ & (22.6) \end{aligned}$ | $\begin{gathered} (23.0) \\ (16.8) \end{gathered}$ |  |  | 399 |
| Charge students for registering , with placement offices | 3.702 | $\left(\begin{array}{l}11 \\ \left(\begin{array}{l}\text { 1 }\end{array}\right. \\ \text { 2.8) }\end{array}\right.$ | ( 22.6$)$ ( 21.8$)$ | $(16.8$ $\left(\begin{array}{c}67 \\ \text { (16.8) }\end{array}\right.$ |  | 155 $38: 8)$ | 399 |
| Charge students for toterviewis held with employers | 4.166 | $\begin{gathered} 5 \\ \binom{5}{1.3} \end{gathered}$ | $\begin{gathered} 41 \\ (10.5) \end{gathered}$ | $\begin{gathered} 46 \\ (11.7) \end{gathered}$ | $\begin{array}{r} \frac{19.8}{92} \\ (23.5) \\ \hline \end{array}$ | $\left(\begin{array}{l} 208 \\ (53.1) \end{array}\right.$ | 392 |
| grand mean | 3.45 |  |  |  |  | * |  |

OBSERVATIONS When rating suggestions for helping placiement offices becume self-supporting in the near future, the surveyed ernployers suggested that placement offices seek contributivns frum employers and foundations as cheir strongest optoon. Ihey disagreed that employers should be charged an established fee for each interviewing schedule on camptis, hat students shouid be charged for registering with placement offices, and that stidents should be charged for interviews held with employers. None of the suggestons received 2 rating of strong disagreement.

In your opinion how carly in a student's education should discussion of careers begin? -


OBSERVATION: Ás an uverall ratiog, he surveyed empluyenbelieved that discussiuns of carecrs shuuid begin as carty at cighth
 puggested che first grade, $1.0 \%$ the second grave, $2.2 \%$ dhe dird grade, $2.2 \%$ the fuurch gade, $5.3 \%$ the fifth grade, $12.1 \%$ sixit gaic,
 year of college. In fixц, $95.7 \%$ of de surveyed employers aggested dhat discussiun yi careen begin in the tweifug graks of high ahou: or eartier.

What do you consider to be the single most persistent problem you have when visiting cullege placement offices?

COMMENTS. When listing deia must persistent prublems when visiting college piacement office, he suncyed cmployers cited the studencs lack of infutmacion about dici urganizaciona and theis iack pf preparativis fut interiewing (41). Cumpanies wete also
 world In several cases empluy ers complained abuut dhe iach of iiterature arailabie tu students, even dhuugh che empluy er sent die
 piaced, and sume studencs weren't abie to fird afy infutmation priot to che interview. The empioyers next cricisism as peot intet

When judging placement persunnel, they cited lack of prufessionalism and ineptress ia, ińsufficient ot uverluated staffs ( 5 ;, a puut
 ment personnel.

In jufging placement failities, pout interviewing facilities and parking were the must often critiqued. These were fulluwed by rushed
 ployers mentioned poor coffee in placement offices.
Considering placement uperations, he employers cited a iack of organizacion (13), aná cuordinacion. One mentiuned chat students
 piacemeat office and nurk in general. Aisu ruenquacd nas pout cummunication, students aut being infurmed abuut cumpany dates, and also marginai cummanicativas between recruiters and placemeat officers, ${ }^{\text {a }}$, They alsw inentioned die iach of infurmativa and preparaion from soudencs. Mure and better cateet cuunseling was suggested by a few empioyers. Bectet seif sureening by studenis was also recommended (4).

When meking faculty wntacts, the empliuyers aceded a list of mpurtant personas ua campus, and hey suggested hat his is sumetimes nut available chrough placement offices. On severai respunses, the probiem of ' nu shuws" was listed (13). Aisu students are some omes not on ame for interviews ut dey sometimes artive midivut resumes. Sume empiuy ers mengioned drat graduates with two many uppurtuncies are sumetimes spuited and irrespuasibic. A few empluy ers 18 , suggested wat surdenis du aui have learly defined carect guads. One mentioned that candidates are fumeumes dressed impruperty, and three (3), suggested dat futms used by piacement uffices are nut always cunsistent widh chuse used by ocher culieges and universiges. Sumeciunes dhe ianh of presurecaing senices is a prubien (3). Anouther group of employers (3) suggested hat applications and resumes are gut available to reerniters 3 to 5 days athead of
 ized lunches wiph faculty members (2).
uther problems are an indequace supply of cechnicaigraduaces (2), parially filled sheduies i1, and interviews chat are wo short (3). There are atways aumbers of students who imterview just w prancice and are nut really interested in pusiciuns. This was cited illi). The company s idenity on campus was anacher probiem menciuned by a few (6). Idenuifying skilled, realistic, highly mutivated, and - coppetent people, especially those who did not sign up for interviews was a problem (12).

 graduates (6).
 while keeping pesce with the plesement offices and maintaining a respectable image on campus.


In gencral though, the recraiten were pleased widy servies reveived frum plecement offices thruughuat the cuantry. They ium
 with Ple kit offices.
 around the coontry. Mary of these should be sertously considered.

Abbott Laboratories
Abex Corporation
Abitibi Corporation

- ACME-Cleveland Corporation

Actna Life \& Cesualty
Agway Incorporated
AIR Products \& Chemicals Incorporated ${ }^{\circ}$
AIS Construction Equipment
Alexander Grant \& Company
Allen Bradley Company
Allis Chalmers Corporation
Alma Products .
Altschuler Melvoin \& Glasser
American Federal Savings/Loan
American Electric Power
American General Life
Amerada Hess Corporation
American Electric Rower
American Hospital A, dy
American Manageme Systeme
Amoco International Oil Company
Anderson Clayton FDS
Aramco lacorporated
Armour \& Company
Armstrong Machines
Arthur Anderson \& Company
Arthur Young \& Company
Atchison Topeka \& SA
BF Goodrich Chemical Company
BF Goorich Company
Babcox \& Wilcox
Badishe Corporation
Bank For Cooperative
Bank of Commonwealth
BASF Wy ndotte Corporation
Becton Dickinson
Beech Aircraft
Belks Stores Service
Bell \& Howell Company .
Bell System
Bernard Loving \& Company
Bethlehem'Steel Corporation
Bishop Buffets Incorporated
Black \& Veatch
Bloom Engineering Company
Bob Evans Farms Restaurants
Boeing Company
Bonnie Bell
Booker Associates Incorporated
Booz Allen \& Hamilton
Boston Edison
Bridgeport Spaulding Public Schools
Broder Feinberg Suke
Brown \& Root Incorporated
Budd Company
Bunker Ramo Corporation
Burlington Northern
Burroughs Corporation

## CAI

C L. Frost \& Sons
Canonic Offshore
Carnation
Ceco Corporation
Celanese Corporation
Cenex
Cessna Aircraft

- Champion International Corporation

Charles Stark Draper
Chrysler Corporatipn
CibaGeigy Corporation
City National Bank
City of Los Angeles
Clark Division Dresser Incorporated
Cleveland and Electric Illumination
Climax Molybedenium
Comptrol of Currency
Cone Mills Corporation
Consolidated Natural Gas
Consumers Power Company
Continental Grain Company
Continental Illinois Bank
Cooper Energy Service
Coopers \& Lybrand
Coors Industries
Cordis Dow Corporation
Corning Glass Works
Crowe Chizek \& Company

Danielson Schultz
Danners Incorporated
Dart \& Kraft, Incorporated
Davey Tree Expert Company
Davy McKee Carporation.
Defense Commercial Engineering Co
Defense Mapping Agency
DeKalb Agrisearch
Deloitte Haskins \& Selils
Detroit Bank \& Trust
Detroit Police Department
Diamond Shàmrock Corpořarion
Donnelley Mirrors
Drave Corporation
Dresser Industries

- E *

E © \& G Idaho Incorporated
E R Squibb \& Sons
ESL Incorporated
Eastman Kodak Company
Eaton Corporation
Edison Brofiters Shoe
Education Testing Services
Eli Lilly \& Company
Emerson Electric Company
Ernst \& Whinncy
Essex Group Incorporated
Evans Products Company
Excell hadustries Incorporated
Exxon Compary USA *

F Joseph Lamb Company
Famous-Barr Company
General Deposit Insurance
Federal Highway Administration
Federal Land Bank
Federated Mutual Insurance
Fema Corporation
Fermi National Accelerator Laboratory
First American Bank
First Finan Group
First National Bank St Paul
Florida Steel Corporation
Ford Motor Credit Company
Foremost Insurance Company
Formation Incorporated
Fort Worth National Bank
Foxboro Company.
Furra Cafeterias Incorporated

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Gab Business Service
Gantos
Garden Milieu
Gatux Corporation
Genexal Motors Corporation
GeneraI Telephone Company Wisconsin
Gencral Tire \& Rubber Comipany
Gengea Corporation
Genrad Incorporated
Gerbel Maki and Butzbach
Gerber Products Company
Gilbert Robinson Incorporated.
Gilbert/Commonwealth

- Goodyear International Corporation

Goulds Pumps Incorporated
Guardian Industries
Gulf Oil Corporation

- 1 - H -

H C Prange Company
Halliburton Services
Hallmark Cards Incorporated
Hartis Corporation Data
Hartland Schools
Henry Ford Hospital
Herman Maclean \& Company
Hewlett-Packard Company
Hilshire Farm Company
Hilton Hotels Corporation
Homewood Corporation
,Honeywell Incerporated
Hooker Chemical \& Plastics
Hopper Associates

* Horace Mann Education Horton Nurserics
Host Enterprise Incorporated
Host Interinational Incorporated
Hughes Aircraft
IHygerford Cooper
Hyatt Hotel Corporation
Hygrade Foad Productis
Hyster Company ${ }^{\circ}$
I Magnin \& Company
IC Industries Incorporated
Idaho First National Bank
Ilinois Agricultural Assocjation
Illinois Department TranSportation
Ilinois Environmental Protection Agency
Ilinois Power Company
Indiana \& Michigan Electric Company
Information International
Inland Steel, Company
Intercontinental Hotels
International Multifoods Corporation
ITT Aerospace Optical Division
ITT Business Communication
ITT Gilfillan

J B Robinson Jeweler
J Hancock Mutual Life
J Ray McDermott \& Company
J Riggings Incorporated
J Walter Thompson Company
.Jackson Laboratory
Jacobson Stores Incorporated
Jervis, B Webb Company
Jobar Incorporated
John H Harland Company'
Johns Mansville Corporation

- K .

KCL Corporation
Kecler Brass Company
Keithley Instruments
Kent-Moore Corporation
Kinark Corporation
Koch Refining
Kohl's Department Stores


Lear Stegler Incorporated
Lettuce Entertain You
Levys
Libbey Owens Ford Company
Life of Virginia
Limbach Company
Little Cesesar Enterprises
Lockheed
Lockheed Misriles
Lockheed-California
Lyle D Hepfer \& Company


MIT Lincoln Liboratory

- Maccabees Mutull Life

Magic Pan
Main Hurdman
Majess Corpofation ${ }^{\text {. }}$
Managemeptinformation
Manufacturers Hinover

Manufacturers Hanover Mortgage
Mariannes
Maxkem Corporation
Marquis Hotels \& Restaurant
Marriott Corporation
Marriost's Great AMF
McCafferty \& Hogan
McDonnell Douglas

- McGraw Edison Company
- McLouth Steel Corporation

Mead Johnson, \& Company ${ }^{*}$
Mellon Bank
Memorex Corporation
Mercantile Trust Company
Mercy Hospital
Metcalf \& Eddy Incorporated
Michigan Dept of Natural Res
Michacl Reese Hospital
Missouri Pacific Railrpad
Moore Products Company
Moorman Feed Mane Company
Morrison Incorporated
Morse Chain Division
Motor Wheel Corporation
Motorola Incorporated
Mt Sinai Hospital Cleveland
Muskegon Piston Ring

## NASA Ames Resources Center NASA Lewis Resoufte Center NCR Corporation

Nabisco Resources \& Development
Nash Finch Company
National School Studios
National Security Agency
Naval Air Station
Naval Weapons Center

## Neiman Marcus

Nekeosa Papers Incorporated
New York State Dept Transportation
New York State Insurance Dept
Norfold Western Rail
Northern Indiana Public Services
Northern Natural Gas
Northrup King \& Company
Noteman Pierce Cox

Ohio Bicycle Division Huffy
Ohio Dept Administration Services.
Old Kent,ßank Trust
Omark Industries
Osco Drug Incorporated
Owens Corning Fiberglass
Owens Illinois Incorporated
1
PPG Industries

- $-\mathbf{P}$.

Pacermater Bank \& Trust
Par Techinology Corporation

## Parke Davis

Paul Revere Life Insurance Peabody Conl Company

Peat Marwick Mitchell
Pennsylvania Civil Service Commission
Pcoples Gas Light Company
Pfizer Genetics
Phillips Petroleum
Phoenix-Mutual
Pittsburgh National Bank
Plante and Moran
Procter \& Gamble
Production Credit Association
Professional Sérvice Industries
Pullman Kellogg

- R

R R Donhelley \& Sons
Racal Milgo Incorporated
Radian Corporation
Radisson Hotel
Rauland Division Zenith
Raycheon Company
Rehmann Robson Osburn \& Company
Reliance Electric Company
Republic Packaging
Reynolds Metal Company
Richards Manufacturing Company
Richardson Vicks Incorporated
Rockwell International
Rockwell International Auto
Rodeway Inns International
Rust Engineering
Ryan Homes Incorporated

SC Johnson \& Sons Incorporated
Saga Corporation
Saint John Hospital
Samsonite Corporadion
Santa Fe Railway Cómpany
Sargent \& Landy Engineers
Savon Drugs Incorporated
Schneider Transport
Scientific-Atlánta
Scovill Incorporated

- Sentry Insurance Corporation

Shell Companies
Shillitos
Southwestern Company
Southwestern Public Service
Sperry New Holland
Sterling Wiñthrop
Structural Dynamic Resdurces
Sun Company Incorporated
Sunbeam Corporation
Sunbeam Plastics
Sundstrand Corporation
Systems Rescarch Incorporated

I Miller Corporation
Tektronix Incorporated
Tenneco Automotive
Texas Utilities Service
Thiokol Corporation Wasatch
Timken Company

Trans World Airlines
Transco Companies
Travenol Labs
Turner Construction
Tyler Refrigeration
Tymshare Incorporated
：U
Union Pacific
－United Energy Resources
United Telephone Ohio
Universal Oil Products
University of Michigan
Upjohn Company
US Action／Visim／Peace Corps
US Air Forte
US Department of Commerce
US Department of HÚD
US Fire Insurance Companies
US Gypsum Research
US Internal Revenue Service ．
US Marine Corps
US Patent \＆Trademark
US Postal Rate Commission
US Smithsonian Institute
い電．．
Vermeer Manufacturing Company
Vidosh Brothers．
oW
．W B Johnson Properties
Wausau Insurance Companies West Company Incorporated
Westin Hotels
Westinghouse Electric Company
Weyerhauser Company
Wheel Horse Products
．Wickes Lumber Company
Winkelmans
$\because \cdot \mathrm{Y}$ ．
York Air Condition
－．$\underset{\sim}{*} \underset{\sim}{\dot{Z}}$ ．


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