

DOCUMENT RESUME

ED 200 751

CE 028 512

AUTHOR Voight, Nancy L.; And Others  
 TITLE Becoming: A Participant's Guide for High School Graduates.  
 INSTITUTION North Carolina Univ., Chapel Hill.  
 SPONS AGENCY Women's Educational Equity Act Program (ED), Washington, D.C.  
 PUB DATE 80  
 NOTE 110p.; For a related document see CE 028 511.  
 AVAILABLE FROM WEEA Publishing Center, Education Development Center, 55 Chapel St., Newton, MA 02160 (\$3.00).

EDRS PRICE MF01/PC05 Plus Postage.  
 DESCRIPTORS Adult Education; Age Discrimination; Decision Making Skills; \*Educational Opportunities; Educational Resources; Educational Trends; \*Employment Opportunities; Employment Patterns; Federal Legislation; \*High School Graduates; Job Search Methods; Learning Activities; Postsecondary Education; Racial Discrimination; \*Self Actualization; \*Self Evaluation (Individuals); Sex Discrimination; \*Values Clarification  
 IDENTIFIERS Stress (Biological)

ABSTRACT

This is a participant's guide of a community-based guidance program designed to help high school graduates become aware of themselves and of educational and employment opportunities and to develop the strength to carry out the life changes they choose to make. It consists of four sections. In section 1, entitled "Becoming Aware," a series of group exercises to help program participants examine their personalities, values, interests, skills, and priorities is provided. Section 2, "Becoming Informed," presents information on discrimination and how to deal with it; trends in employment and education; decision-making skills; educational resources and how to compare them; and hints on job hunting, resume writing, and interviewing with prospective employers. "Becoming Strong," the final section, deals specifically with planning, seeking support, coping with stress, enhancing one's strengths, and minimizing one's weaknesses. Appendixes provide lists of discrimination-prohibiting laws, trade agencies, and books of interest. (A program leader's guide is available separately through ERIC--see note.) (MN)

\*\*\*\*\*  
 \* Reproductions supplied by EDRS are the best that can be made \*  
 \* from the original document. \*  
 \*\*\*\*\*

# BECOMING

A Participant's Guide for High School Graduates

Nancy L. Voight, Project Director

Alice Cotter Lawler

Katherine Fee Fulkerson

U.S. DEPARTMENT OF HEALTH,  
EDUCATION & WELFARE  
NATIONAL INSTITUTE OF  
EDUCATION

THIS DOCUMENT HAS BEEN REPRODUCED EXACTLY AS RECEIVED FROM THE PERSON OR ORGANIZATION ORIGINATING IT. POINTS OF VIEW OR OPINIONS STATED DO NOT NECESSARILY REPRESENT OFFICIAL NATIONAL INSTITUTE OF EDUCATION POSITION OR POLICY.

ED200751

Discrimination Prohibited: No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance, or be so treated on the basis of sex under most education programs or activities receiving Federal assistance.

The activity which is the subject of this report was produced under a grant from the U.S. Education Department, under the auspices of the Women's Educational Equity Act. Opinions expressed herein do not necessarily reflect the position or policy of the Department, and no official endorsement should be inferred.

Printed and distributed by Education Development Center, 1980  
55 Chapel Street, Newton, Mass. 02160

# BECOMING

Women's Educational Equity Act Program  
U. S. EDUCATION DEPARTMENT

Shirley M. Hufstedler, Secretary

Steven A. Minter, Under Secretary

F. James Rutherford, Assistant Secretary for  
Educational Research and Improvement

**Community-Based Guidance Program**  
**The University of North Carolina at Chapel Hill**

**Book design by D.J. Beam**

# Contents

Becoming Acquainted . . . . .	vii
I. Becoming Aware . . . . .	1
1. Becoming Aware of Your Personality . . . . .	3
Six Personality Types . . . . .	3
Personality Exercises (1 and 2) . . . . .	6
2. Becoming Aware of Values . . . . .	8
Values Exercises (1 and 2) . . . . .	9
3. Becoming Aware of Interests . . . . .	11
Interest Exercises (1-7) . . . . .	11
4. Becoming Aware of Skills . . . . .	15
Skills Exercises (1-4) . . . . .	15
5. Becoming Aware of Priorities . . . . .	23
Priorities Exercises (1 and 2) . . . . .	24
6. Becoming Aware of the Total Picture . . . . .	25
Summary Exercises . . . . .	26
Fantasy Exercise . . . . .	27
Brainstorming Exercise . . . . .	28
Conflicts in the Total Picture . . . . .	30
Conflicts Exercise . . . . .	31
Summary . . . . .	31
II. Becoming Informed . . . . .	33
7. Becoming Informed about Discrimination . . . . .	35
Stereotypes . . . . .	35
Discrimination Exercise . . . . .	38
8. Becoming Informed about Opportunities . . . . .	39
Trends . . . . .	39
Opportunities Exercises (1 and 2) . . . . .	40
9. Becoming Informed about Changing Family Life . . . . .	41
Family Functions . . . . .	41
Nontraditional Family Members . . . . .	42
External Pressures . . . . .	42
New Patterns in Family Life . . . . .	43
Family Changes Exercise . . . . .	44

10.	Becoming Informed about Decision Making . . . . .	47
	Individual Decisions . . . . .	47
	Joint Decisions . . . . .	51
	Decision Exercises (1-3) . . . . .	53
	Conflict Resolution . . . . .	57
11.	Becoming Informed about Educational Resources . . . . .	61
	School Programs . . . . .	61
	Educational Resources Exercises . . . . .	64
	Personal Growth Programs . . . . .	66
	Educational Resources Exercise II . . . . .	66
12.	Becoming Informed about Jobs . . . . .	69
	Career Planning . . . . .	69
	Job Exercises (1-4) . . . . .	72
	Occupational Information . . . . .	74
	Job Searches . . . . .	74
	Job Hunting: Moving or Staying Put . . . . .	75
	Civil Service Jobs . . . . .	76
	Writing Resumes and Applications . . . . .	77
	Interviewing with Employers . . . . .	79
	Interviewing Exercise . . . . .	80
	Summary . . . . .	81
III.	Becoming Strong . . . . .	83
13.	Becoming Strong by Organizing . . . . .	85
	Becoming Strong by Goal Setting and Planning . . . . .	85
	Decisions and Changes . . . . .	85
	Goal Setting . . . . .	85
	Designing a Plan . . . . .	86
14.	Becoming Strong by Seeking Support . . . . .	91
	Internal Support . . . . .	91
	External Support . . . . .	91
	Support Exercises (1-3) . . . . .	92
15.	Becoming Strong by Coping . . . . .	95
	Coping Skills . . . . .	95
	Summary . . . . .	99
16.	Becoming More Knowledgeable . . . . .	101
	Appendix A: Laws that Prohibit Discrimination . . . . .	103
	Appendix B: Trade Agencies . . . . .	105
	Appendix C: Books of Interest . . . . .	111

# Becoming Acquainted

How important is personal growth to you? All of us--both children and adults--aim to have the fullest possible life. Unfortunately, many adults don't feel that they have many possibilities and/or think growing is just for children. Both of these ideas are false. Adults can and must grow and learn throughout their lives. Today many more opportunities for employment and education exist than we ever realized as children, in fact more opportunities than at any other time in history. To stop learning at age 21 would doom the average person to over 50 years of being absolutely the same.

This book aims to prevent just that fate. It is about change, about growth, about BECOMING. Becoming what? Becoming aware of yourself, becoming informed about educational and employment opportunities, and becoming strong so that you can make the kinds of changes you choose. You may change personal areas and begin a new hobby, develop a new interest, or rediscover an old one. You could continue your education. You may decide to begin or return to a career. You may want help in finding that first job and making sure it's the right one. In short, Becoming is for men and women who feel restless and eager to change, people who want to explore new paths.

Becoming has three major sections: (1) Becoming Aware, (2) Becoming Informed, and (3) Becoming Strong. Becoming Aware helps you examine your personality, values, interests, skills, and priorities. Becoming Informed gives information on (a) discrimination and how to deal with it, (b) trends in employment and education, (c) decision-making skills, (d) educational resources and how to compare them, and (e) hints on job hunting, resume writing, and interviewing with prospective employers. Becoming Strong deals specifically with planning, seeking support, coping with stress,

enhancing your strengths, and minimizing your weaknesses so that you can carry out your plan.

In addition to this manual, you will need some extra materials. A grid for recording answers to Chapter 10 exercises and Card Sorts for leisure-time activities and school subjects (Chapter 3) can be purchased as an Extra Materials packet. For job seekers, a job card sort and job list are needed. These materials can be purchased by mail. Instructions are in Chapter 3.

Several chapters of Becoming mention traps to avoid. Traps are ways of thinking that automatically limit choices. Women, minorities, and older adults should pay particular attention to these traps because society has limited its view of opportunities for these groups and more traps will apply to them.

You will also notice that this participant version of Becoming has group exercises. It is designed to be used with a Community-Based Guidance (CBG) group, which will help group members gather information about local employment and educational resources and provide support and encouragement for change. If such a group does not exist in your community, you can use the leader's version of Becoming alone or organize your own CBG group. The Leader's Guide provides instructions for beginning such a group.

Once you have acquainted yourself with the materials in your kit, you are ready to become aware, informed, and strong.

Nancy L. Voight, Ph.D.  
Project Director

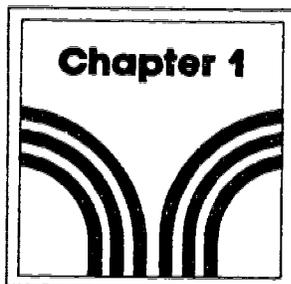
Alice Cotter Lawler, Ph.D.  
Project Associate

Katherine Fee Fulkerson  
Project Assistant

1

# BECOMING AWARE

10



# Becoming Aware of Your Personality

Awareness of your own unique personality is the starting point for almost all change and growth since it is the core of the real you. Your needs, interests, values, skills, and priorities reflect your personality, which includes the way you think, feel, and act. However, your personality is more than just what you know about yourself; it is also the ideal you wish you could be and the way others see you. Furthermore, your personality changes and grows throughout your life.

## SIX PERSONALITY TYPES

John Holland<sup>1</sup> has suggested that there are essentially six types of personalities. Usually, each person has some aspects of all six within his or her personality, but often one or more types are dominant. These six types will be referred to often in this section because they are helpful ways of talking not just about personality types but also about interests and skills. Therefore, the six types are defined in some detail below.<sup>1,2</sup> As you read them, think about how you see yourself. Which ones are most like you? Which ones are least like you? How do others see you? What is your personal ideal?

### Realistic

Realistic types see themselves as rugged, practical, and physically strong. Such people don't usually like to express themselves in words or share their feelings with others. They like to work outdoors and to work with tools, especially large machines. They like athletics, gardening, crafts, and collecting. They prefer to deal with objects rather than with ideas or people. They enjoy creating things with their hands and prefer occupations such as mechanic, construction worker, fish and wildlife manager, dressmaker, engineer,

police officer, cook, baker, farmer, jeweler, factory worker, or skilled tradesperson. They like school subjects such as home economics, engineering, agriculture, physical education, forestry, and industrial arts.

### Investigative

This type tends to like problem solving and scientific activities. High scorers on this theme would prefer to work alone rather than in a large office with a group of people. They prefer to think through problems and work with ideas, words, and symbols in solving them. Such people enjoy loosely defined problems and do not like highly structured situations with many rules. They frequently tend to be original and creative, especially in scientific areas. They like to read and be imaginative. They prefer occupations such as laboratory assistant, mathematician, biologist, engineering aide, animal scientist, x-ray technician, physician, technical writer, or meteorologist. They like school subjects such as geography, biology, math, pharmacy, and physics.

### Artistic

This type includes people who are artistically oriented and like to work in settings with many opportunities for self-expression. Such people have little interest in very structured situations or those that require physical strength. Instead they prefer problems or tasks that can be dealt with through self-expression or artistic media. They prefer to work alone and have a strong need for individual expression. They score higher on measures of originality than any of the other types. They describe themselves as independent, unconventional, original, expressive, and tense. They have hobbies like drawing, music, or writing. Vocational choices include writer, philosopher, artist, cartoonist, decorator, singer, photographer, poet, actor, and fashion designer. School courses are music, foreign language, speech, English, and history.

### Social

The Social type includes people who are sociable, responsible, and concerned with human problems and the welfare of others. They usually express themselves well and get along with others. They like to seek attention and situations that will allow them to be at or near the center of the group. They prefer to solve problems by discussions with others or by arranging or rearranging relationships between others. They have little interest in situations requiring physical activity or working with machinery. Their interests are community work, program planning, and social activities. Such people describe themselves as cheerful, popular, achieving, and good leaders. They prefer occupations such as bartender, hair stylist, minister, dental hygienist, teacher, counselor, playground director, speech therapist, or practical nurse. Common school subjects are writing, drama, foreign language, sociology, history, home economics, physical education, and religion.

## Enterprising

Enterprising people are good with words, which they use effectively in selling, dominating, and leading. Frequently, they are in sales work and are good at thinking of new ways of doing things and at leading and convincing people. They see themselves as full of energy, enthusiastic, liking adventure, self-confident, and dominant. They prefer social situations where they can assume leadership and direct others. They enjoy persuading others to their point of view. Their hobbies are athletics, public speaking, selling, and interviewing. They are impatient with precise work or work involving long periods of intellectual effort or sustained concentration. They like power, status, and material wealth and enjoy working in expensive settings. Typical vocational preferences include farm manager, buyer, hotel manager, flight attendant, business owner or manager, political campaigner, realtor, salesperson, sports promoter, and radio announcer. They like school subjects such as English, economics, foreign language, history, and political science.

## Conventional

Conventional people prefer jobs where they know exactly what they are supposed to do, using verbal and numerical skills that characterize office work. They fit well into large organizations but do not seek leadership. They respond to power and are comfortable working in a well-established chain of command. They dislike loosely defined job situations, preferring to know exactly what is expected of them. Such people describe themselves as conventional, stable, well controlled, and dependable. They like collecting, drama, and music. They have little interest in problems that require physical skills or intense relationships with others. They are most effective at well-defined tasks, and they value material possessions and status. Vocational preferences are mostly within the business world and include bank examiner, bank teller, bookkeeper, some accounting jobs, cashier, computer operator, secretary, tax expert, library assistant, and traffic manager. They like school subjects such as economics, arithmetic, spelling, typing, and business.

As you read the definitions of each type, you probably found many characteristics that describe your personality. Actually, you are probably not aware of all the parts of yourself or all the potential you have for developing as a person. However, try to describe yourself honestly in the next exercises.

- Trap. Many people only look for negative qualities in themselves. They believe that thinking positively about themselves would mean they are "too proud." Others try not to be aware of things that could be called weaknesses. Everyone has different personal qualities and different personal strengths. To be truly aware of your personality you must know your strengths as well as your weaknesses.

PERSONALITY EXERCISES

1. Once again, skim through the description of the six personality types—Realistic, Investigative, Artistic, Social, Enterprising, and Conventional. Based on what you know about yourself, how would you rank yourself on these six types? Which type is most similar to you? Put that type next to number one below. Which type is least like you? Write that type next to number six below. Now rank the other four types in order.

- 1. \_\_\_\_\_
- 2. \_\_\_\_\_
- 3. \_\_\_\_\_
- 4. \_\_\_\_\_
- 5. \_\_\_\_\_
- 6. \_\_\_\_\_

2. If you usually think negatively about yourself, pay particular attention to your strong points in the next exercise and be sure to name at least three. The letters R, I, A, S, E, C beside each sentence refer to the personality type described above. Check the items below that best describe how you see yourself now.

- \_\_\_\_\_ Agriculture interests me (R)
- \_\_\_\_\_ I like supervisory and leadership positions (E)
- \_\_\_\_\_ Religion is an important part of my life (S)
- \_\_\_\_\_ I like structured activities (C)
- \_\_\_\_\_ I am a curious person (I)
- \_\_\_\_\_ I like athletics (R)
- \_\_\_\_\_ I am a creative person (A)
- \_\_\_\_\_ I am not a very sociable person (A)
- \_\_\_\_\_ I like to be around people (S)
- \_\_\_\_\_ I like science (I)
- \_\_\_\_\_ I think of myself as a very sensitive person (A)
- \_\_\_\_\_ I dislike leadership roles (R)
- \_\_\_\_\_ I have a good imagination (I)
- \_\_\_\_\_ I consider myself a responsible person (S)
- \_\_\_\_\_ Stability is very important to me (C)
- \_\_\_\_\_ I am a very neat and orderly person (C)
- \_\_\_\_\_ I like politics and economics (E)
- \_\_\_\_\_ I think of myself as a practical person (R)
- \_\_\_\_\_ I do not like to be the center of attention (R)
- \_\_\_\_\_ Achievement is important to me (I)
- \_\_\_\_\_ Sometimes I am very tense (A)
- \_\_\_\_\_ I am more passive than active (C)
- \_\_\_\_\_ I sometimes think I am a rigid person (C)
- \_\_\_\_\_ I am a very independent person (I)

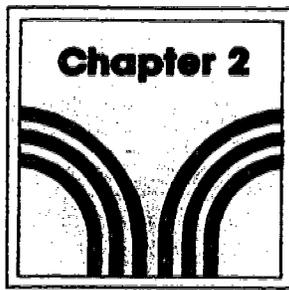
- \_\_\_\_\_ I am dependable (S)
- \_\_\_\_\_ I am a very dominant person (E)
- \_\_\_\_\_ I would enjoy selling things (E)
- \_\_\_\_\_ I like music, art, or writing (A)
- \_\_\_\_\_ Recognition and approval from others are important to me (E)
- \_\_\_\_\_ Education is important to me (S)

From this exercise, try to draw together an idea of the kind of person you are now. You can also write additional sentences below to describe yourself. For example: I am quiet and shy; I am afraid I will fail; or I am rarely angry.

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_
7. \_\_\_\_\_

#### Footnotes

1. Holland, J.L. The Psychology of Vocational Choices. Waltham, Massachusetts: Blaisdell Publishing Company, 1966.
2. Adapted from the National Computer System, with permission.



# Becoming Aware of Values

Your values are principles you believe in, ideas you base your life on, and qualities you consider worthwhile or important. Values are learned from parents, friends, school, church, and your own experiences. They reflect not only your own decisions but also the ideas of others about what is right and wrong. They are the rules you live by. Surprisingly, quite a range of values are "right" for different people—and even for the same person at different times and in different situations. You may have some values that are expressed at home or in the community, while others seem more important at school or work.

Many people are not aware of their values, even though these values influence how they act. You value ideas and activities if

- (1) they influence your plans,
- (2) they help you make decisions, or
- (3) you spend time and money on them.

What are your values at home and at work or school? It is usually important to be aware of both sets of values because they can be quite different. Also, values can conflict. A home value might involve wanting to be home with your children, while a school value might involve wanting to take full-time day courses. Chapter 10 will help you deal with these conflicts, but for now just try to list your values—even those that conflict.

- Trap. Many men have learned only to be aware of work values but are less aware of personal growth and home values. Many women have learned to recognize home values and not values toward personal growth, education, or work. Also, older adults may feel they missed their chance to act on a value—that the things they value are "only for younger folks."

Examine your value statements carefully and be aware of values you have not been encouraged to feel before now.

VALUES EXERCISES

1. Below is a list of common home/community and work/school values. Check under home/community if a value is important to you there. Check under work/school for values that influence the way you act in those settings. Some values may fit under both settings. However, many are more important in one setting than in the other.

Remember a value is important to you if

- (1) it influences your plans,
- (2) it helps you make decisions, or
- (3) you spend time and money on it.

<u>value statement</u>	<u>home/community</u>	<u>work/school</u>
obey the law	_____	_____
help others	_____	_____
raise children	_____	_____
be religious	_____	_____
be neat and clean	_____	_____
honor parents	_____	_____
meet new people	_____	_____
have close friendships	_____	_____
make money	_____	_____
build things	_____	_____
love and serve my country	_____	_____
be independent	_____	_____
get ahead	_____	_____
work for a cause	_____	_____
obey God's will	_____	_____
help community	_____	_____
compete with others	_____	_____
use physical strength	_____	_____
be artistic	_____	_____
make decisions, have power	_____	_____
use time as I choose	_____	_____
build high morals	_____	_____
be secure	_____	_____
supervise or teach others	_____	_____
work alone	_____	_____
be open-minded	_____	_____
have leisure time	_____	_____
be noticed as important	_____	_____
think of new ideas	_____	_____
be an expert	_____	_____
stay in one location or town	_____	_____

have change and travel	_____	_____
be practical	_____	_____
be responsible	_____	_____
be happily married	_____	_____
work hard	_____	_____
others not listed above:	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

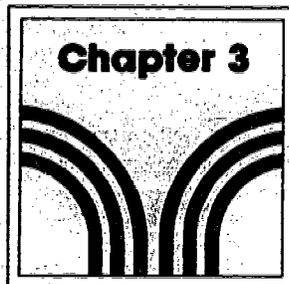
2. Now look back at the two columns and rank the TOP SIX most important values to you in each category.

home/community

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

work/school

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_



# Becoming Aware of Interests

Your interests also shape how you plan for your personal growth. Interests sometimes reflect only the chances you have had to explore new activities. At other times, they reflect your values and skills. However, the simplest definition of interest is: something you might like if you had the opportunity, something you are curious about, something you enjoy doing. Of course, not every interest will develop as a job or study idea; some are best fulfilled at home or in the community.

- Trap. Interests are easily limited by experience, as well as by what you expect you can get. You may expect less or have experienced less than you could have because of your age, sex, or race. Most of us grew up at a time when boys and girls were supposed to have very different interests from each other—when all girls were thought to have similar interests, and all boys' interests were lumped together. These same ideas were thought to be true between races and between the old and the young. To help you overcome these limiting ideas, ask yourself questions like, "If I were white (or a man or young), would I be interested in this?" Remember that we now have much more freedom to choose and act on interests than in the past—regardless of our race, sex, or age.

## INTEREST EXERCISES

1. In the Extra Materials package, you will find two decks of cards and three blue pages with MIGHT CHOOSE, IN QUESTION, and WOULD NOT CHOOSE on them. If you want to learn a new skill or activity, use the YELLOW deck with activities on them. If you are considering jobs or getting training for a job, send for a copy of the Occu-sort job cards. Enclose \$5 and your address to:

Publications Department  
School of Education  
North Carolina State University  
Raleigh, North Carolina 27602

After you have a deck, look at the cards. The front will name an activity, school major, or job title. The back has a description of the activity, major, or job. On the job deck only, there are two more items—a six-number code (example: 409.168) and a three-letter code (example: ERI). These codes will help you learn more about the job later.

Some cards are blank. As you sort the deck, other interests may occur to you. You can write them on the blank cards.

2. To sort the cards, place the blue sheets with MIGHT CHOOSE, IN QUESTION, and WOULD NOT CHOOSE in front of you at a table or desk. Put each card in a deck in the correct pile depending on your interest. Sort each deck separately. Do not hesitate to choose cards you don't know much about or are not totally certain you can do--this exercise should just tell if you would think you would LIKE something.

3. After you have sorted all the cards, including the blank cards you filled in, look at the WOULD NOT CHOOSE pile again. Be certain you are not interested in any card. If you do find any cards that interest you, move them to either IN QUESTION or MIGHT CHOOSE. Then set aside the rest of the WOULD NOT CHOOSE pile.

4. Now move to the IN QUESTION pile. Look at each card, and ask yourself, "What keeps me from choosing this?" for each one. Some common answers are

- (1) I don't know much about it.
- (2) It may not be available in my area.
- (3) I'm not sure I should try this because of my race/sex/age.

Many such answers reflect either a need for more information or a limited choice based on prejudices. Ask yourself the following questions:

- (1) What prevents me from finding out more about it?
- (2) How do I know it's not available in my area?
- (3) Who says I'm wrong for this just because few of my race/sex/age have done it?

You may find that you do have an interest in something when you learn more about it or change your ideas of what is "right" to do. If that is possible, move the card to MIGHT CHOOSE. If not, set the card aside. When you have checked every card in this pile, set the pile aside.

5. Now, look through each card in the MIGHT CHOOSE pile and add any other activities, school majors, or jobs that you have thought of that are not printed on cards. Rank each card from most interesting to least interesting. Be careful not to trap yourself by thinking things like "this isn't possible" or "I have no talent for this." Rank what you would like to do. Write your ranks below, with number one being your top interest.

- |    |     |
|----|-----|
| 1. | 9.  |
| 2. | 10. |
| 3. | 11. |
| 4. | 12. |
| 5. | 13. |
| 6. | 14. |
| 7. | 15. |
| 8. | 16. |

6. JOB CARD SORT ONLY (move to step 7 if you are sorting another deck).

For each job card, note the three-letter codes on the back at the end of the description. The code letters refer to the types listed in Chapter 1 — Realistic, Investigative, Artistic, Social, Enterprising, and Conventional. A job coded ERI, for example, involves interests in Enterprising, Realistic, and Investigative areas. Total the number for each code for all MIGHT CHOOSE cards. Write the total in the space after the code below.

Realistic	_____	Social	_____
Artistic	_____	Enterprising	_____
Conventional	_____	Investigative	_____

On the lines below, rank the six types (Realistic, Artistic, etc.) from highest to lowest according to the total number. Write the name of the highest ranked type as number one, and so on.

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

A handy pamphlet named The Occupations Finder<sup>4</sup> can be ordered for 15¢ from Consulting Psychologists Press, Palo Alto, California 94302. You may be able to borrow a copy of this pamphlet from a local high-school counselor. The pamphlet lists names of many jobs with codes like yours. Check all combinations of your three top interests. You may include minor interests as well. Minor interests are those ranked 4, 5, and 6.

Suppose your codes were the following:

- |                  |                 |
|------------------|-----------------|
| 1. Enterprising  | 4. Social       |
| 2. Realistic     | 5. Conventional |
| 3. Investigative | 6. Artistic     |

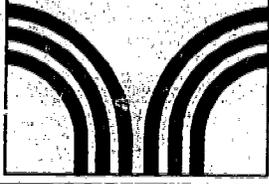
You would check the codes ERI, EIR, REI, RIE, IRE, and IER.

7. If you wish, sort one or both of the other two decks. Follow the same procedure and use extra paper to record your choices.

Footnote

4. Occu-Sort job card sort, Copyright 1977, Dr. Lawrence Jones, North Carolina State University.

## Chapter 4



# Becoming Aware of Skills

Skills are activities you do well, and they develop from learning, talent, and practice. All adults already have a range of skills and can learn many others. Surprisingly, few people are really aware of or give themselves credit for all their skills. You may take some of your skills for granted ("Anyone could have done it"), or you may not think they are valid because you didn't learn them in school or practice them in a paid job ("Yes, I planned meetings, but that was just volunteer work"). You may simply forget other skills because you think they're unusual for someone of your age, sex, or race ("Sure, I am good with children, but men can't be day-care workers").

- **Trap.** Other than not being fully aware of your skills, the biggest trap is demanding that all your skills be perfectly developed in order to count. Under this trap, you disregard a skill if you know anyone who is better at it than you are. If you sing, you must be Ray Charles; if you're good at science, it doesn't count unless you're as good as Madame Curie. This trap comes from yourself. Your childhood training may not have been perfect, but really giving yourself credit for your skills can help you overcome this.

### SKILLS EXERCISES

1. The next pages list skills. Check (✓) each one you can now do; mark an X next to those you would like to learn. Remember to count family training, informal learning, untrained talents, and self-taught and volunteer experiences as well as skills you learned through courses, books, and jobs.

### Realistic Skills

- molding materials (clay, metals)
- installing materials (insulation, siding, wiring, plumbing)
- developing films
- operating small machines (power tools, sewing machines)
- building
- laying floors and carpets
- painting walls and wall papering
- making models
- washing
- cooking
- driving
- driving trucks and equipment
- fixing small appliances
- repairing large engines (cars, washers)
- tending animals
- plowing
- planting and harvesting
- growing crops and plants
- having physical strength
- riding horses
- camping and hiking
- being good at outdoor survival
- mountain climbing
- navigating
- landscaping

/\_\_\_/ Total number of ✓'s in Realistic category

/\_\_\_/ Total number of X's in Realistic category

List machines you can operate.

List items you can repair.

List tools you can use.

List products you've made.

List sports you can play.

Artistic Skills

- painting and drawing scenes
- drawing people and animals
- weaving
- quilting
- sewing
- sculpturing
- having a good sense of color
- interior decorating
- singing
- writing letters
- reviewing books or plays
- telling jokes
- designing clothing
- drawing cartoons
- working with crafts
- playing musical instruments
- teaching music
- making pottery
- designing buildings
- writing poetry, plays, novels, or short stories
- dancing
- woodworking
- taking photographs
- acting in a play
- editing

/\_\_\_/ Total number of ✓'s in Artistic category

/\_\_\_/ Total number of X's in Artistic category

List crafts and projects you've completed.

List materials you can work with.

List instruments you can play.

List stories, articles, or papers you've written.

Conventional Skills

- \_\_\_\_\_ working with numbers
- \_\_\_\_\_ having a memory for numbers
- \_\_\_\_\_ taking inventory
- \_\_\_\_\_ using calculator or adding machine
- \_\_\_\_\_ managing money
- \_\_\_\_\_ keeping money records
- \_\_\_\_\_ budgeting
- \_\_\_\_\_ guessing costs
- \_\_\_\_\_ comparison shopping
- \_\_\_\_\_ being very economical
- \_\_\_\_\_ bookkeeping
- \_\_\_\_\_ accounting
- \_\_\_\_\_ enforcing rules
- \_\_\_\_\_ following orders
- \_\_\_\_\_ getting things done on time
- \_\_\_\_\_ locating resources
- \_\_\_\_\_ purchasing
- \_\_\_\_\_ keeping secrets
- \_\_\_\_\_ being good with details
- \_\_\_\_\_ tolerating repetition
- \_\_\_\_\_ sticking to a task
- \_\_\_\_\_ checking my work
- \_\_\_\_\_ typing or taking shorthand
- \_\_\_\_\_ running a cash register
- \_\_\_\_\_ filing

/\_\_\_/ Total number of ✓'s in Conventional category

/\_\_\_/ Total number of X's in Conventional category

Social Skills

- \_\_\_\_\_ listening to others' problems
- \_\_\_\_\_ preaching
- \_\_\_\_\_ teaching
- \_\_\_\_\_ leading choirs
- \_\_\_\_\_ serving meals

- \_\_\_\_\_ helping poor or disadvantaged people
- \_\_\_\_\_ working for causes
- \_\_\_\_\_ leading games and activities
- \_\_\_\_\_ working with children
- \_\_\_\_\_ helping others
- \_\_\_\_\_ comforting and encouraging others
- \_\_\_\_\_ serving on committees
- \_\_\_\_\_ making plans with others
- \_\_\_\_\_ making/doing things for others
- \_\_\_\_\_ working on community projects
- \_\_\_\_\_ being sensitive to others
- \_\_\_\_\_ developing trust
- \_\_\_\_\_ being accepting of others
- \_\_\_\_\_ taking care of the sick or elderly
- \_\_\_\_\_ settling arguments between friends
- \_\_\_\_\_ helping new people in the community get to know others
- \_\_\_\_\_ planning school or church events
- \_\_\_\_\_ visiting older people in the community
- \_\_\_\_\_ instructing others in athletic games
- \_\_\_\_\_ leading small groups

/\_\_\_/ Total number of ✓'s in the Social category

/\_\_\_/ Total number of X's in the Social category

List service activities.

List any subjects or activities you've taught others.

### Investigative Skills

- \_\_\_\_\_ reading
- \_\_\_\_\_ scientific reading
- \_\_\_\_\_ working with chemicals
- \_\_\_\_\_ understanding body functions
- \_\_\_\_\_ understanding nature
- \_\_\_\_\_ writing scientific reports
- \_\_\_\_\_ running experiments
- \_\_\_\_\_ seeking answers to problems
- \_\_\_\_\_ solving puzzles
- \_\_\_\_\_ concentrating
- \_\_\_\_\_ measuring and weighing
- \_\_\_\_\_ understanding biology
- \_\_\_\_\_ being good at math

- \_\_\_\_\_ researching
- \_\_\_\_\_ computer programming
- \_\_\_\_\_ understanding weather changes
- \_\_\_\_\_ repairing scientific equipment
- \_\_\_\_\_ understanding the stars and constellations
- \_\_\_\_\_ using a microscope
- \_\_\_\_\_ understanding different cloud formations
- \_\_\_\_\_ thinking through problems
- \_\_\_\_\_ working well with ideas
- \_\_\_\_\_ exploring new interests and ideas
- \_\_\_\_\_ understanding charts or graphs
- \_\_\_\_\_ being good at algebra

/\_\_\_/ Total number of √'s in Investigative category

/\_\_\_/ Total number of X's in Investigative category

List any scientific reports you have written.

### Enterprising Skills

- \_\_\_\_\_ changing others' minds
- \_\_\_\_\_ reasoning
- \_\_\_\_\_ logical thinking
- \_\_\_\_\_ debating, convincing
- \_\_\_\_\_ selling products
- \_\_\_\_\_ selling an idea
- \_\_\_\_\_ conducting business by phone
- \_\_\_\_\_ persuading others
- \_\_\_\_\_ thinking of new ways of doing things
- \_\_\_\_\_ directing others
- \_\_\_\_\_ managing others
- \_\_\_\_\_ public speaking
- \_\_\_\_\_ working on political campaigns
- \_\_\_\_\_ fund raising
- \_\_\_\_\_ meeting people
- \_\_\_\_\_ supervising others
- \_\_\_\_\_ planning projects
- \_\_\_\_\_ hiring and training workers
- \_\_\_\_\_ running a business
- \_\_\_\_\_ providing leadership
- \_\_\_\_\_ developing ways to get things done more quickly
- \_\_\_\_\_ planning a trip for a group of people
- \_\_\_\_\_ selling things house to house
- \_\_\_\_\_ interviewing others
- \_\_\_\_\_ auctioneering

/\_\_\_/ Total number of ✓'s in the Enterprising category

/\_\_\_/ Total number of X's in the Enterprising category

List projects you have chaired.

List selling or fund-raising activities.

2. Ranking skills. Now look at your totals for each of the six code names and rank order them below. That is, if your highest number of ✓'s and X's was in the Artistic category, write Artistic next to number one below. Write the code name for your second highest total next to number two below, and so on.

<u>Category</u>	<u>Total ✓'s and X's</u>
1. _____	_____
2. _____	_____
3. _____	_____
4. _____	_____
5. _____	_____
6. _____	_____

3. Choose five skills that you would most like to learn or further develop and list any ways that you can think of to acquire those skills.

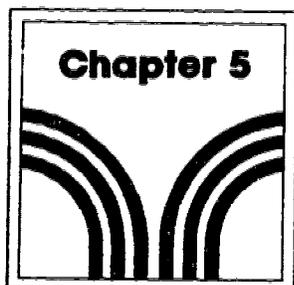
<u>Skill</u>	<u>Ways to Acquire Skill</u>
1. _____	1. _____
2. _____	2. _____
3. _____	3. _____
4. _____	4. _____
5. _____	5. _____
6. _____	6. _____

4. For the next skills exercise, choose a friend or a partner from your group. Each of you should name some experience, accomplishment, or role in your life that you feel particularly good about. Some examples are chairing a fund-raising committee, keeping house, or organizing a social event at church. After you have each chosen one, help each other figure out all the skills involved in that experience. For example, if you chose "keeping house" as your experience, you might come up with the following skills: planning meals, planning schedules, organizing car pools, making decisions, developing and sticking to a budget, mediating between arguing parties, bargaining, communicating effectively, teaching and instructing children, caring for others, listening carefully for problems, etc. Help each other brainstorm all the skills involved in the experiences you choose and list your ideas below. Choose more than one experience if you have time.

Experience 1

Experience 2

<u>Skills</u>	<u>Skills</u>
1. _____	1. _____
2. _____	2. _____
3. _____	3. _____
4. _____	4. _____
5. _____	5. _____
6. _____	6. _____
7. _____	7. _____
8. _____	8. _____
9. _____	9. _____
10. _____	10. _____
11. _____	11. _____
12. _____	12. _____
13. _____	13. _____
14. _____	14. _____
15. _____	15. _____



# Becoming Aware of Priorities

In order to use the information you now have on your personality, values, interests, and skills, you should examine the priorities you have set for yourself and your life. Priorities are the ranking that certain activities or relationships have in your life at any one time. Are marriage and having a family most important to you? Or is having a career a top priority? Where do education and acquiring new skills fit into your list of important priorities? When you have fairly clear-cut priorities, your directions are clear. For example, a woman whose main priority is her home may commit some energy — say, one night a week — to learning a new skill; but she is unlikely to continue this education if it causes conflict at home, because her home is more important to her than her education. Priorities can and do change over time. For example, the woman with a high home priority now may have a high education priority when her children are grown.

When people have multiple priorities, they expand their chances for growth but also increase their chances for conflict. You may actually have set all of the priorities mentioned above for yourself — marriage, having a family, career, education, and acquiring new skills. When you have many priorities, you need to plan your time carefully and be clear about what is most important and least important to you at any one time.

- Trap. The biggest priority traps are nervousness and fear of conflict. Many people are aware that their priorities are not what others expect of people their age, race, or sex. For example, men are "supposed" to find fulfillment in their work and feel guilty if they want to work part time or spend more time parenting. Because others expect and sometimes demand you to set the priorities they want for you, you may feel nervous, guilty, afraid of failing, or afraid of angering your family when you do not set the priorities that others expect. Many people feel these same feelings and still take the risk of trying what

they want. Of course, multiple priorities or unusual priorities are not for everyone. And sometimes the conflicts really are too great for a person to risk an unpopular choice. But do not automatically trap yourself because you feel some fear. The fear is natural and can be overcome. You will find out more about ways to deal with this fear and nervousness in a later chapter.

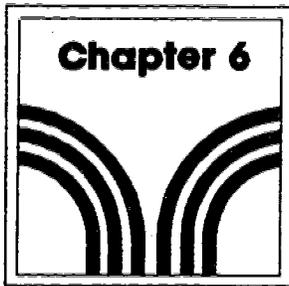
### PRIORITIES EXERCISES

- Look at the following list of adult priorities and imagine that you have \$100.00 to spend on them and can buy each for what you think they are worth. For example, if you believe that your career is your only important priority, you may want to spend the entire \$100.00 on that priority alone. On the other hand, if you have multiple priorities, you may spread your money over all of them, giving the most money to the most important and the least money to the least important. You need not limit yourself to priorities you have had in the past. Choose the priorities most important to you now.

<u>Priority</u>	<u>Amount</u>
leisure time	_____
beauty in nature	_____
marriage	_____
homemaking	_____
career	_____
education	_____
new skills	_____
children	_____
time for self	_____
service to community	_____
service to country	_____
other priorities not listed	_____
_____	_____
_____	_____
_____	_____
_____	_____

- On the lines below list your priorities in order from most important (the one you spent the most money on above) to the least important (the one you spent the smallest amount of money on above). List your top five or less.

- |          |          |
|----------|----------|
| 1. _____ | 4. _____ |
| 2. _____ | 5. _____ |
| 3. _____ |          |



# Becoming Aware of the Total Picture

The exercises in this section have asked you to become aware of important aspects of yourself. You need to "know yourself" in order to make good decisions. People who never focus on their values and priorities or their interests and skills are likely to have trouble planning for the future, directing their own lives, and making decisions.

Your personality type is related to every choice that you make. Although most people have aspects of all the personality types in them, they tend to develop certain ones more fully than others. You will be best suited for jobs, activities, or school majors that allow you to use the personality types you most identify with.

Your values help you make decisions and plans because they are the rules you live by. When you value your own development as a person, for instance, you are more likely to seek out personal growth experiences. When people first become aware of their values, they often also become aware that they don't follow their own rules very often. Not following your own values is a major source of dissatisfaction. Another problem people find is a "values gap" in which their life changes project them into areas they have no rules for dealing with. An example is a retired person who was formerly tied strongly to work values.

Priorities are heavily influenced by values and should be similar to your values rankings. Your priorities affect your decisions in two ways:

- (1) how much energy goes to any one venture
- (2) the timing of changes

Higher priority items should receive more of your time and energy. Further, higher priority items are usually done first. This does not mean other priorities will not get done—just that they will be done when you can give them highest priority.

Interests and skills are closely related to your decisions and changes because they give you direction. If your interests and skills differ from each other, you will probably want to think about going to school or getting training. If you have skills but have learned them informally through volunteer work or life experiences, you may want to check into college credits that adults can earn through exams or extension study. This could make your skills more acceptable to employers if you are job hunting.

Below are spaces to write your rankings on your personality, values, interests, skills, and priorities. As you read your summary, remember that there is no formula for using this information about yourself. Your decisions and plans should use as much of this information as possible, but each person will use it differently.

#### SUMMARY EXERCISES

Review the past chapters on Becoming Aware. Summarize that information as directed below.

Personality types (how you ranked yourself on the six personality types in Exercise 1 on p. 6)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

Values (the six values you listed under each category in Exercise 2 on p. 10)

- |    | <u>home/community</u> | <u>work/school</u> |
|----|-----------------------|--------------------|
| 1. | _____                 | 1. _____           |
| 2. | _____                 | 2. _____           |
| 3. | _____                 | 3. _____           |
| 4. | _____                 | 4. _____           |
| 5. | _____                 | 5. _____           |
| 6. | _____                 | 6. _____           |

Interests (JOB SEEKERS ONLY--the ranked codes from step 6 on p. 13)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

Interests (the six top interests ranked in step 5 on pp. 12-13)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

Skills (how your skills were ranked according to the six codes; see Exercise 2 on p. 21)

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.

Priorities (your top five or less priorities as you listed them in Exercise 2 on p. 24)

- 1.
- 2.
- 3.
- 4.
- 5.

We hope you have come to some new awareness of yourself through these exercises. You have thought about your personality characteristics, your values, interests, skills, and priorities. Now what can you do with this new information? How can it lead you to plan for changes in your life? At this point in Becoming, it is important for you to open your mind to a wide range of possibilities and future directions for yourself. Later on we will give you some guidelines on setting goals, making decisions, and carrying out your plan. But for now, open your eyes to any change you would like to make in your life. Do the fantasy exercise below. Then we will return to the new information you've learned about yourself to see what other possible changes it suggests.

#### FANTASY EXERCISES

Sit comfortably and imagine your future. If you could become exactly the kind of person you wanted, what would you be like? What

would you be feeling, thinking, and experiencing? How would you be different from the way you are now? Allow yourself to daydream; do not censor your ideas; then write some of your thoughts below.

---

---

---

---

---

Now look back to the summary exercise that describes your personality type, values, interests, skills, and priorities. Each response in each of the categories probably suggests possible directions for you. For example, if one of your values is to help your community, then future directions from that might be getting a job with your community recreation department, working on a local fundraising campaign, or doing volunteer work for a few hours a week in the community child-care center. If one of your priorities is education, then future directions could be returning to school or teaching others a skill you have. In the same way, each interest or skill you have can lead to many future possibilities. Your personality type can help generate alternatives, too, because it helps you identify broad categories of activities, such as Realistic or Artistic, appropriate for you.

This method of generating alternatives is called "brainstorming" and is an important first step as you change your life. Your CBG group can be particularly helpful at this point. After you have done the exercise below on your own, come back to your group and share your list. Often other people can come up with ideas you had not even considered.

#### BRAINSTORMING EXERCISE

Look carefully at your summary exercise and list below all the possible directions that come to you. Include those that seem to fit your personality type, meet your values, take advantage of your interests or skills, or fit in with your priorities. See if you can come up with at least 25 possibilities. Again write every idea; do not censor any idea.

---

---

---

---

---

---

Lined writing area with 20 horizontal lines.

## CONFLICTS IN THE TOTAL PICTURE

Wouldn't it be lovely if all your new awareness gave you a clear-cut message? For some readers, clear directions are possible. For others, feelings of confusion and conflict accompany their self-knowledge. Conflicts are natural. Some experts believe that the kinds of risks you take and the decisions you make in resolving internal conflicts are the core of who you are as a person. The risk involved is usually that of making the wrong choice, having to do something unpleasant, or developing only certain parts of yourself and leaving other parts undeveloped. These risks relate to three kinds of conflicts:

1. Yes/no conflicts -- feeling both positive and negative about the same thing; for example, both loving and hating a parent.
2. No/no conflicts -- seeing all choices as harmful or negative and yet having to accept one. An example is choosing between taking a poor job or being unemployed.
3. Yes/yes conflicts -- feeling positive about more choices than can be made at one time. An example is wanting to be both married and single.

A fourth kind of conflict is similar.

4. Denial -- trying to pretend that certain feelings, interests, values, priorities, and personality types do not apply to you when they do. This conflict can be present even though you might be only dimly aware of it and even though you could change the feeling, interest, value, or priority if you did not deny it. An example is refusing to grieve over a close friend's death.

Conflicts may leave you stalled or confused. You may have physical complaints, like headaches, that are caused by conflicts, and it is common to feel pessimistic, depressed, fearful, or tense. Look for signs of internal conflict in yourself. Below are some common ones.

1. Personality type. Your personality types may be very dissimilar. For example, if you are both Artistic and Conventional, no one job or activity or school major is likely to satisfy both types. This is an example of a yes/yes conflict.
2. Values. You may want to devote full-time energy to your home values of service to family and devote full-time energy to your own personal goals (school, personal growth, job). This is a yes/yes conflict.
3. Interests. You may look at your interests only in terms of what you are skilled at because you don't want to be interested in something unless you can do it perfectly. This is an example of a denial conflict.
4. Skills. Because of limited opportunity or education, you may find yourself with no job skills that excite you. This is an example of a no/no conflict.

5. Priorities. Many priority conflicts are external—someone else wants you to have different priorities than you want. However, some priority conflicts are internal, such as feeling you should let others lead and decide, yet wanting to learn to lead and decide for yourself. This is a yes/no conflict.

#### CONFLICTS EXERCISE

Below list conflicts you are aware of.

---

---

---

---

---

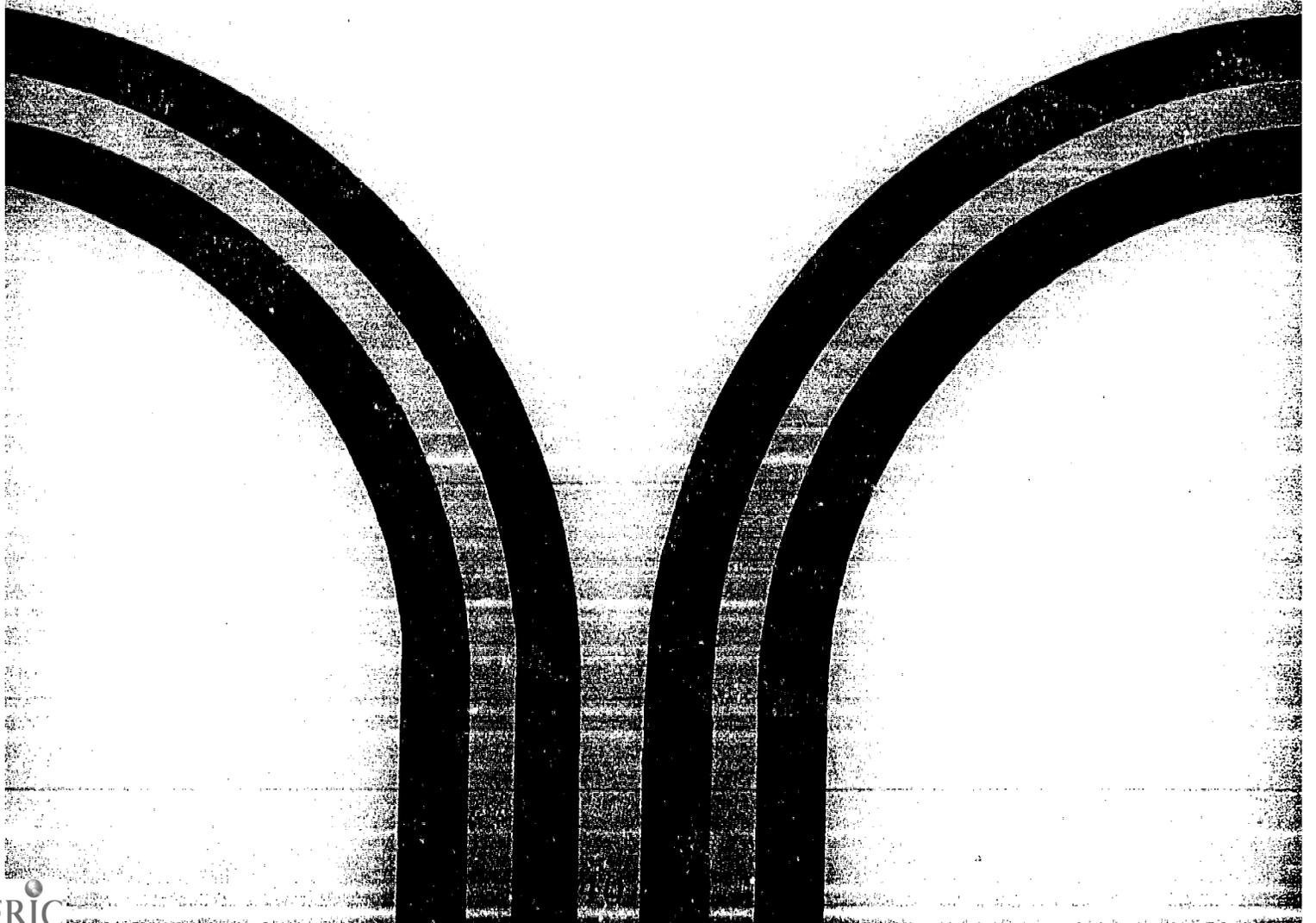
Most internal conflicts can be resolved if you do not expect a perfect answer. Actually, if the perfect answer were possible, you would have no conflict. Methods for resolving internal and external conflicts or obstacles are discussed in Chapter 10.

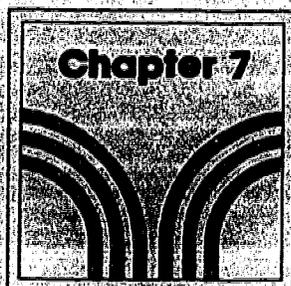
#### SUMMARY

This first section of Becoming was designed to help you come up with new self-knowledge and new directions for your life. After you receive important information in Section II, the third section will return you to setting goals and making concrete plans. As you work through the following sections, continue to open your mind to new possibilities.

2

# BECOMING INFORMED





# Becoming Informed about Discrimination

Traditionally, certain school subjects, life styles, interests, and jobs have been thought to be only for whites or for men. In the past, blacks, women, older adults, and Native Americans have usually had few choices in job categories, and those jobs they could choose were often low-status, low-paying ones. Discrimination occurs when a person's choices are limited solely because of race, age, sex, religion, marital status and so on.

Discrimination often works two ways. Not only have school leaders, textbooks, and employers been prejudiced, but historically many women, blacks, and older adults came to believe the same ideas. So few people saw the need or were willing to fight for changes.

Today many people are trying to change rigid and unfair ideas about what is right for men but not for women, right for whites but not for blacks, or right for young adults but not older ones. In the last 15 years, changes have been taking place that have affected all of our lives. You don't have to believe in Women's Liberation, Black Power, or the Gray Panthers to be aware of the fact that you can grow by returning to school, working, or developing a new interest. And you do not have to reverse your whole life style to free yourself and your family from prejudices and stereotypes.

## STEREOTYPES

A stereotype is a belief that may be true of some members of a group but then is wrongly applied to all members. It is literally a mold that you try to squeeze all group members into even before you meet them—whether they fit or not. For example, someone might believe all blonds are

dumb or all men are cruel. Stereotypes make life simple and comfortable: everyone who wears a blue hat is good and everyone who wears a green hat is bad. No one has to be considered as an individual. Races or ages or sexes can simply be lumped together under one label or stereotype. But this also conflicts with human nature because everyone wants to be thought of as an individual, not forced into a certain role because of their age, sex, or race.

### Stereotyping and Discrimination in School

From early grades, children have in the past been treated differently by teachers, depending on race, sex, and wealth. Historically, teachers often expected more achievement and competition from well-to-do white boys, and children then tended to live up to or down to their teacher's expectations. Further, children's textbooks often contained stories that needlessly showed only young white men in powerful and active roles. Girls were even kept from becoming physically fit because they were not encouraged to play in games that required much physical strength. Children learned from these messages that not much is expected from girls and blacks.

Later in school, only the books, poems, music, and history of white males were taught. Children were put into "tracks" according to their goals. Those with low expectations rarely chose the tracks that led to the most chances for learning and jobs. Many girls even developed a dislike for math and a fear of doing well in school because they feared it would hurt their popularity and chances for marrying.

Some common stereotypes taught or implied by schools are listed below.

- (1) Blacks are not as smart as whites.
- (2) Women are quiet and serve children and husbands.
- (3) Older adults have no place in school and should not be there.
- (4) Men cannot cook and raise children as well as women can.
- (5) Old people are not active.
- (6) Girls are not strong and athletic.
- (7) Blacks and Native Americans have no history or culture (art, music, literature).
- (8) Women should not work outside the home.

All of these stereotypes are false, of course, but nearly all adults have been exposed to them. Whether you believed them and allowed them to limit your choices probably depended on your values and those of your family, community, and church.

Laws now forbid schools from treating students in ways that limit their chances of learning—regardless of their race, sex or age. Laws also require schools to open job training, sports, and home economics training to both sexes. Many schools have revised their textbooks and helped their teachers to remove stereotyping. In most states, adult education and community education classes are available for older students.

If you are thinking of returning to school, you will probably find somewhat less discrimination than when you were in high school. It is important for you to realize that you have a right to enroll in any course you qualify for. It is also important to realize you can get help to become more qualified.

### Stereotyping in Jobs

Job opportunities for minorities, women, and older adults have generally been limited to low-status, low-paying service jobs. Women and older adults have not been considered serious workers—they were working for "pin money." Racial discrimination in hiring has sometimes been considered an attempt to keep blacks, Indians, and Spanish-speaking people in a permanent lower class. Minority people and women who succeeded in the past sometimes did so by imitating the behavior of white men rather than by developing their own potential.

Other forms of stereotyping have limited the opportunity for men to explore part-time work or nontraditional jobs such as nurse or secretary. Affirmative action hiring programs and counselors are helping to expand choices for women and minorities in many government-related jobs. Laws also protect the older worker from being refused a job simply because of age. Studies show that older employees, women, and minorities are good workers who perform well—sometimes better than their white male co-workers.

If you are planning to seek a job or advance your career, you need to learn what federal and state laws apply to your field so that you can be aware of your rights. Appendix A outlines some important laws. Your state Department of Labor can also help.

If you feel you have been treated unfairly (for example, not allowed in a class or refused a job or promotion because of your race or sex), you may file a charge with your Equal Employment Opportunity Commission's district office or the government office listed in Appendix A. Your library will have the addresses. If you have a job complaint and you cannot locate your district office, write: U.S. Equal Employment Opportunity Commission, 1800 G. Street, N.W., Washington, D.C. 20506. A charge must be written on a special form that they will send you. Another person, such as a lawyer, may file for you if you wish. Since this could be expensive, you might find a Legal Aid office in or near your community. A Legal Aid lawyer may be able to help you figure out if your rights have been violated and what you can do.

If you feel you have been discriminated against at work because of age, write the district office of the Department of Labor, Wage and Hour Division. Your library will have the address. If not, write the Wage and Hour Division, Employment Standards Administration, U.S. Department of Labor, Washington, D.C. 20210.

If you have been discriminated against at school, write the U.S. Office of Civil Rights, Department of Health, Education, and Welfare, Washington, D.C. 20201.

## Stereotyping at Home

Nearly all household and family chores have been stereotyped. Cooking, cleaning, child care, and entertaining have traditionally been female chores, while lawn care, auto maintenance, and home repairs have been male areas. Girls have been taught household skills at home, while boys have learned repair skills from their fathers. Historically, men and women needed each other's skills to survive, and a mutual dependence resulted.

For many good reasons, these stereotypes are breaking down today. First, both boys and girls now want skills that will make them more self-sufficient. They want to know how to do all household chores themselves. Second, many adults are not married; they have no mate to help them so they need to be independent in order to care for themselves and their homes. Finally, among more than half of all married couples, both spouses are employed; when both work, chores usually must be redivided so that no one is overburdened. Often this means that chores once considered "women's work" are now shared by the husband and children.

- Trap. The object of reducing discrimination is to make more choices available to everyone. Sometimes it sounds as if a new stereotype is being formed, a stereotype that all women must hold full-time jobs, that all blacks must be college graduates. Remember,
  - (1) your choices have been limited, and
  - (2) you have more choices now, but
  - (3) it is still OK to make traditional choices.

## DISCRIMINATION EXERCISE

Imagine you are planning to return to school or look for a job and that this will change your home situation as well as bring you into contact with a school or employer. Now imagine that you can change your home role so that it fits your new needs ideally. If you are single, how could you rearrange your life style? If you are in a relationship or have a family, how could you distribute tasks fairly among all family members? What household chores would you still do? Which ones would you share with others? Who would you share them with? What new household skills would you need to learn?

---

---

---

---

---

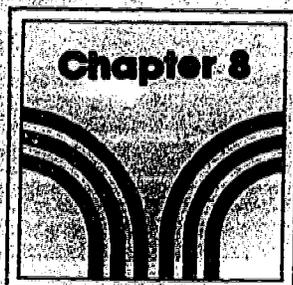
---

---

---

---

---



# Becoming Informed about Opportunities

Even in the most rural areas, more opportunities are available to you now than ever before—not because there are more jobs or courses to study, but because you have a wider range of choices. If you are a worker, you can advance in your job, become physically fit, or learn a new skill by studying in your leisure time. If you are seeking work, you can apply for either traditional or nontraditional fields. If you are home-based (as a parent, homemaker, or retiree), you can learn skills and increase your knowledge in ways that will improve your home life or help you grow as a person.

## TRENDS

Several trends in employment are already affecting the kinds of opportunities that will be available during the upcoming years. Of course, it is impossible to know the future, but it is likely that several of the following trends will develop and affect your opportunities.

- (1) Technology and the use of automation will increase.
- (2) Demand for unskilled and semiskilled production and clerical workers will decrease.
- (3) Demand for professional and technical workers will increase.
- (4) Sales occupations will increase, and many will require specialized and intensive training.
- (5) Demand for trained service workers will increase. These positions will cover a wide range of ability and education, varying from positions that require only minimal education or experience to those requiring college or professional school graduation.

- (6) Craftworkers such as carpenters, typesetters, plumbers, and mechanics will experience slightly less than average expansion of their fields.
- (7) Little growth or expansion is expected for laborers.
- (8) The number of farm workers will decrease, but growth in farm-related occupations such as processing, distributing, and transporting farm products and supplies is expected.
- (9) Leisure time and demand for leisure-time products and services will increase.
- (10) Jobs will require more years of education.
- (11) Farm income will have to be supplemented by outside work.
- (12) Older adults and homemakers will take advantage of many personal growth courses in schools.
- (13) Many women will have 25-30 years of life left after their last child leaves home.
- (14) More new jobs will require math skills.
- (15) Both husbands and wives will hold jobs and share chores.
- (16) Volunteer experience will be helpful in seeking paid work or college degrees.
- (17) College credit will be available for many adult learning experiences.
- (18) People will live longer and healthier lives.

#### OPPORTUNITIES EXERCISES

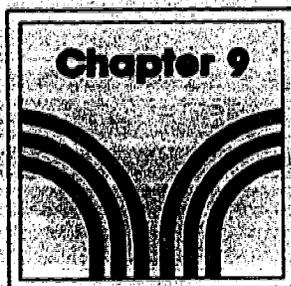
1. Choose three of these trends and consider how they could affect you, your educational and occupational goals, your family, and your income. How could you react to these changes?

---

---

---

2. After you have completed all three, choose a friend or partner from your group and decide on a trend that is most likely to affect your life. Describe to your partner all the ways you think this trend will affect your life and then discuss ways you could react to these changes. Ask your friend or partner's ideas and feel free to offer your own ideas about your partner's trend.



# Becoming Informed about Changing Family Life

The American family has been changing quickly. Since 1900, each generation has been surprised (and often upset) at the changes. Our adult generation is no different. Forces inside and outside the family affect certain family activities and functions. Although the majority of families will remain unchanged in major ways, most families will feel some pressure and will change in at least some small ways.

## FAMILY FUNCTIONS

Although every family is different, most families and single adults have similar goals. These are:

- (1) to provide financial security
- (2) to provide emotional support
- (3) to provide sexual love and fulfillment for the adult partners
- (4) to teach children values, rules, and skills
- (5) to encourage self-fulfillment for family members
- (6) to place family goals above others

Every family must talk and communicate. Decisions must be made. Tasks and roles must be assigned. Tradition usually sets a series of rules about communication, expected behavior, and decision making. Below are some traditional rules often accepted in families.

- (1) All adults should be married.
- (2) Husbands should work at steady paid jobs and support the family.
- (3) Wives should provide emotional support, rear children, and work at home jobs.
- (4) Self-fulfillment comes through being a husband or wife and pursuing activities appropriate to your sex.

- (5) Power rests mainly with the husband, but wives have power over daily home decisions and child rearing.
- (6) Sacrifices are made only to benefit children.

To a large degree, traditional rules have furthered family goals. The family can be closely knit, and decisions can be easily made. Most men and women were reared to perform traditional family activities and are good at them. All in all, the system works well for most families. However, external pressures and nontraditional family members may force some families to re-think these rules.

#### NONTRADITIONAL FAMILY MEMBERS

Whom can the rules hurt? Single adults, widows or widowers, retirees, childless adults, and divorced parents all suffer to some extent from traditional rules. Often these people have either no function or too many functions in the family. For example, a widow may have to be both mother and father, or retirees may lose all the family tasks they once held. To a lesser extent the same is true of any adult who requires sacrifices from others to meet personal goals (such as education, getting or changing a job, learning new skills). In other words, many readers of this book may find that the rules don't really help them meet the goals for their family or for themselves as single adults.

#### EXTERNAL PRESSURES

In addition, changes outside the family have a big impact on the family. Some changes are good and help people, but others are dangerous or harmful. Although people also disagree about which changes are good and bad, most external changes do put pressure on the family. Even very isolated rural families now feel these pressures.

Not all pressures can be listed here. Some examples are mentioned so readers can see the impact on the family. Think how these pressures affect you or your family.

- (1) World events—wars, energy crises, rise of cities and factories, crime.
- (2) Economic changes—depressions, strikes, inflation, world trade, cheap imported products, high housing costs, end of crop subsidies.
- (3) Climate changes—disasters, droughts, crop failures, crop over-supply.
- (4) Social changes—required education, government welfare programs and social services, integration, women and men's liberation, worker's unions.
- (5) Inventions—television, automobiles, computers, appliances.

Other pressures that create change in families come from the natural changes that occur as the family matures. These stages may require important rule changes.

- (1) Stage one — new relationships. The couple get to know each other and make rapid changes learning to live together.
- (2) Stage two — early marriage to birth of first child. The couple experiments and enjoys the relationship. Workers explore careers. Some planning and saving for the future.
- (3) Stage three — children pre-school. Economics and emotional impact of young children create changes toward home focus and job stability or advancement. Single adults and childless couples may make a similar change in their thirties.
- (4) Stage four — school-age children. Parents have energy to commit to personal goals and to focus on children's activities. Children become more responsible; as teenagers, the children often clash in values with their parents.
- (5) Stage five — children leave home. As children develop their own lives, parents focus on personal growth and relationships. Often this is a time of self-doubt. This is also common in midlife among childless adults.
- (6) Stage six — retirement. With job pressures and income reduced, adults focus on family and interests. Parents may begin to seek money and support from children. This can be financially troubling for single adults with low fixed incomes.
- (7) Stage seven — death of partner. Emotional support base changes from partner to children, friends, or self. Personal grief and dealing with pain. For single adults, changes may be less severe.

Which stage are you in now? What are some rule changes you have been considering?

#### NEW PATTERNS IN FAMILY LIFE

In response to unmet needs of family members and to external pressures, some families or family members are creating new rules and new relationships. Their family goals may remain unchanged, but they are looking for different routes to meet these goals. These new patterns tend to have marriage partners share family tasks and make joint decisions. They also increase support for the personal development and self-fulfillment of adults. The keys to having a successful new pattern are:

- (1) understanding each other's views
- (2) continuing open discussions
- (3) being willing to change
- (4) being open to compromise
- (5) sharing new experiences with the family
- (6) focusing changes on meeting family goals

If these conditions are absent, the new pattern could threaten the family and cause it to break up rather than to grow. Some new patterns and how

they could meet family goals are described below.

A. Dual-worker family. In this family pattern, both partners work and share decision-making power. Usually all family members, including children, share household chores, and both parents provide child care. Often another family member or day-care center provides child care as well.

B. Shared jobs/shared child rearing. Although other goals may be met in traditional ways, this pattern has both partners focusing on one joint activity. Some couples are dividing time to provide full-time parenting for their children. Others are running businesses and farms as partners or are actually sharing one job in a business or school.

C. Reversals. The wife works at a paid job and the husband primarily works on home tasks and children. Sometimes power is shared; sometimes one partner keeps most of the power. This pattern is often a temporary one.

D. Extended family. Reversing a recent trend, many families are choosing to return to their home towns and live close to their parents and siblings' families. Many times this involves sharing child care with aunts, uncles, and grandparents or pooling money for emergencies and special causes.

E. Single adults. Many single, divorced, and widowed people are choosing to remain unmarried. They may join extended families or live with other adults, but often they work and care for themselves. Usually they seek a variety of social and service activities to meet some of the emotional needs that would otherwise be met by the family.

#### FAMILY CHANGES EXERCISE

Below are listed certain external pressures. Choose one or make up one of your own and discuss with your group the effect it would have on your family pattern or life style. Consider how it would affect your finances, emotional support, love, children, self-fulfillment, and sacrificing for family.

All children leave home \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Need to save money to buy house \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

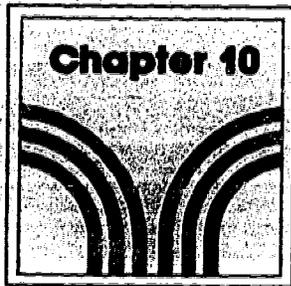
Partner dies \_\_\_\_\_

Move to another town for partner's job \_\_\_\_\_

Ill health \_\_\_\_\_

Divorce \_\_\_\_\_

Pregnancy \_\_\_\_\_



# Becoming Informed about Decision Making

Decisions to return to school or work or to begin some new area of personal growth in your life require weighing all the choices carefully. You may find there are emotional decisions or conflicts regarding your choices. In addition, if you have a family, you may need to consult them or make a joint decision. This chapter will outline the process for making individual decisions and joint decisions. It will also discuss ways to resolve conflicts with others and within yourself.

## INDIVIDUAL DECISIONS

When you have authority over others or are making a decision that affects mainly you, there is a logical way to insure that you consider all your options. That process is outlined below.

- Step 1 Define the problem.  
What needs to be decided? Why do I need to decide now?  
Who will be affected and in what ways?
- Step 2 Define the limits.  
How much time do I have to decide? Who can help me? What are my goals? Who will hinder me? How will I know when I'm satisfied? How does my geographical location limit me? What prevents me from taking action? What feelings of mine will hinder my decision making? How much money can be spent if money is involved?
- Step 3 Brainstorm.  
Without judging or censoring any ideas, write down any and

all possible solutions to the problem. For now, write even ones that seem far-fetched or silly to you; they may lead to other ideas.

- Step 4 Trim the list.  
If your list is very long, eliminate choices that are highly unlikely.
- Step 5 Seek advice.  
Ask your friends or family if they have any ideas about possible solutions, but be sure to let them know you are just looking for suggestions, not letting them decide for you. Reading advice books may help.
- Step 6 Seek information.  
You may need to write or call for information regarding some of the solutions.
- Step 7 Consider the forces for and against.  
Take each possible solution individually and list all the forces for and against choosing it. (See the example under Step 8.)
- Step 8 Weighting.  
Using a 1-10 scale with 10 as high and 1 as low, give a weight to each force for or against each choice, depending on how important it is to you or how close it is to your values. The numbers beside each force below are examples.

Solution: Enroll in knitting class

<u>Forces For</u>	<u>Forces Against</u>
3 inexpensive tuition	10 doesn't lead to any job skills
1 fun	2 materials expensive
<u>2</u> meet people	<u>3</u> afraid to drive at night
6	15

- Step 9 Reduce the forces against.  
Check all the forces against to see if they could be reduced in force (given lower weight) or eliminated altogether by making a change. In the example, "afraid to drive at night" could be eliminated if the person could get a ride, practice night driving, walk, or conquer the fear. The 3-point weighting would change to a 0, and this would change forces against from 15 to 12.
- Step 10 Compute a total score for each solution.  
If you reduced the forces against, use the new number to compute the total score for each solution. Subtract the points "against" from the points "for." It is possible that you can get a total

score of less than 0 if a solution has more points "against" than "for"; if so, simply record the amount below 0 as a negative score. In the example, 6 points "for" and 12 points "against" would come out as a -6 total score for that solution.

Step 11 Compare and react.  
Compare the rating score for each solution. Also check your feelings and hunches about what is best.

Step 12 Rank.  
Rank the solutions in order from highest to lowest rating. If you need only one solution, take the best. If you need to narrow your choices, explore the top three or four. Up to now, this process may have seemed a very numerical one and one that did not take into account your feelings about these things. Decision making is almost always an emotional and difficult process and often it arouses strong feelings of excitement, nervousness, confusion, anticipation, etc. When the decision affects more than just you, then the feelings of others can be involved and disagreements and conflicts can arise. The process presented here is designed not to deny the feelings of those involved, but rather to help you consider all the possibilities and make the best decision.

### Example

Step 1 Define the problem.  
Now that all of our children are in school, what should I do with my free time? I need to decide now because I know I will be bored with all of this time on my hands. My husband will be affected because I won't always be at home. The meals may not always be ready on time. We may have to share some of the chores if I take a job or decide to return to school. The children may also be affected in the same ways as my husband.

Step 2 Define the limits.  
I have plenty of time to decide, but I would like to decide on a plan within the next six months. I could get help from the local women's center for continuing education. I'm limited to this geographical area because we are settled here. Money should not be a great factor since my husband is making a fairly good salary. We might be able to afford some schooling if that were necessary for what I wanted to do.

Step 3 Brainstorm.  
a. pursue gardening  
b. return to school in carpentry  
c. take a part-time job  
d. take a full-time job  
e. pursue a physical fitness program

- f. do volunteer work at the hospital
- g. volunteer at the orphanage
- h. learn a foreign language on my own
- i. get more involved in community activities
- j. learn more about needle crafts
- k. learn more about auto mechanics
- l. get a college degree
- m. spend more time on quilting
- n. learn to make pottery

Step 4 Trim the list.  
Eliminate h; I don't have the self-discipline to learn a foreign language on my own. Eliminate a, j, m, n, e; I want to do something that will take me out of the house and allow me to meet some new people.

Step 5 Seek advice.  
A couple of my friends suggested that I get into a real estate business, so I think I'll add that to my list.

Step 6 Seek information.  
Carpentry and auto mechanics are offered at the local technical institute. After checking at the admissions office, I found out that I could get into the local college and begin work toward a Bachelor's degree. A course in preparing for the exam to become licensed as a real estate agent will be starting next month at the college. Given my present skills, the job market does not look great. Returning to work at this time before further education and training would be difficult.

Step 7 Consider the forces for and against.

Step 8 Weighting.

FORCES FOR

FORCES AGAINST

Get a College Degree

<u>10</u>	could lead to a better job	<u>0</u>	<del>8</del> expensive tuition
<u>6</u>	meet new people	<u>4</u>	time consuming
<u>7</u>	increase knowledge	<u>4</u>	college far away
23		<u>8</u>	<del>24</del>

Volunteer at Orphanage

<u>7</u>	helping others	<u>10</u>	no pay
<u>5</u>	flexible hours	<u>7</u>	orphanage far away
<u>8</u>	time around children	<u>0</u>	<del>8</del> possible night work
20		<u>17</u>	<del>28</del>

### Take a Part-time Job

<u>7</u>	extra money	<u>4</u>	time consuming
<u>8</u>	flexible hours	<u>10</u>	usually not high paying
<u>8</u>	leisure time	<u>5</u>	possible night work
23		19	

Step 9 Reduce the forces against.  
Expensive tuition could be reduced if I could get some financial aid or a loan from the school. It could be reduced to a lower number or even to 0. Possible night work could be reduced to 0 if I could arrange it with the orphanage director.

Step 10 Compute a total score for each solution.

get a college degree	$23 - 8 = 15$
volunteer at orphanage	$20 - 17 = 3$
take a part-time job	$23 - 19 = 4$

Step 11 Compare and react.  
It seems that I'm leaning towards getting a job at some point and possibly getting further education first. I'm ready to be paid for my skills and knowledge rather than doing volunteer work in the community.

Step 12 Rank.

1. get a college degree
2. take a part-time job
3. volunteer at orphanage

### JOINT DECISIONS

Many family decisions call for joint decision making, especially between spouses. Depending on your family pattern, joint decisions might include planning your careers together, deciding about school, planning vacations or free time, moving, or making major purchases. If the decision you are making is joint, follow the process outlined for individual decisions, with the following changes.

Step 1 Define the problem.  
Pay special attention to defining the issues. For example, one partner may believe she or he is deciding "whether to take a second job or not," when the other partner believes the decision is "what job to take."

Step 2 Define the limits.  
Cover rules such as "who has power?" Can one partner out-vote another? Is criticism allowed? What are the standards the

decision must meet to be valid? What if you don't agree? Will a compromise or trial solution do? And so on.

- Step 3 Brainstorm.  
Brainstorm separately and then pool your lists.
- Steps 4-6 Same as individual decision
- Step 7 Consider the forces for and against.  
Have each involved family member list the forces for and against every solution. It is best to do this individually and then share reasons.
- Step 8 Weighting.  
Each person should weight his or her forces for or against and compare the importance different factors have for each person.
- Step 9 Reduce the forces against.  
Negotiate and discuss together how to reduce the weight of or eliminate altogether any of the forces against.
- Step 10 Compute a total score for each solution.  
Have each involved family member do this and then try to come to some agreement about a total score for each solution.
- Step 11 Compare and react.  
Discuss the findings and check your feelings and hunches about each one.
- Step 12 Rank.  
Rank the choices separately and then share rankings.  
If you don't agree on one choice (or the top three if that was desired), try to do one or more of the following:
- (a) negotiate--sell each other on one idea
  - (b) compromise--choose next high-ranking choice that is generally agreeable to both of you
  - (c) compensate--one person takes his/her favorite solution with the promise that the partner will make the next decision of equal importance
  - (d) trial--make a temporary commitment to one solution, try it, and then evaluate it before you accept it or try another solution
  - (e) arbitrate--ask an expert or outsider to help you decide
  - (f) disband--postpone deciding

Decisions made using these two formal processes should be fairly important ones; not every decision merits these rather long processes. Decisions about working, choosing a job, returning to school, and selecting a major are usually important enough to use a formal process.

## DECISION EXERCISES

1. In the Extra Materials packet is a pink sheet with a grid on it. Return to page 27 in Section I and record your rankings for personality, values, interests, skills, and priorities in the proper spaces on the grid. This grid will be used in conjunction with Exercise 2, below. In the option spaces at the top of the grid, write the possible solutions left after Step 4 of Exercise 2. Then compare each option with each ranking. For example, suppose part of your grid looks like this

	Option 1 Agriculture	Option 2 Biology
<u>Personality</u>		
1. Realistic	X	
2. Enterprising	✓	

As you look at an option, such as a major in agriculture, ask yourself if it matches each personality type. If it matches well, put an X in the box; if there is a possible match, mark a ✓. In the example, Option 2 does not match either of the two personality types so the boxes are left blank.

The grid and your school or job information sheets in Chapters 11 and 12 will be used to provide some of the information that you will use in the exercise that follows.

2. As you do this exercise there will be a point at which you will need to skip to the information chapters (11 and 12) and gather information in order to practice an individual decision. After you gather the information, return to this exercise and complete it. In reality, you may not need to decide now or you may want to decide jointly. But for now imagine that you are deciding individually so that you can PRACTICE THE PROCESS.

Step 1 Define the issue: what you want to decide.

---

---

Step 2 What are the rules and limits?

---

---

---

Step 3    Brainstorm

Step 4    Trim the list. Cross out any solutions you will not consider.

Step 5    Seek advice. Add advice here or to the brainstorming list.

Step 6    Seek information. Write information next to solutions here. Information seeking is described in the next two chapters. Return to this after you complete the exercises in Chapters 11 and 12.

Step 7    Consider the forces for and against. Space is given on the next page for four possible solutions. Use extra paper if you have listed more than four solutions.

Solution 1 \_\_\_\_\_

FOR	WEIGHT	AGAINST	WEIGHT
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
Total	_____	Total	_____

Total for \_\_\_\_\_ - Total against \_\_\_\_\_ = GRAND TOTAL \_\_\_\_\_

Solution 2 \_\_\_\_\_

FOR	WEIGHT	AGAINST	WEIGHT
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
Total	_____	Total	_____

Total for \_\_\_\_\_ - Total against \_\_\_\_\_ = GRAND TOTAL \_\_\_\_\_

Solution 3 \_\_\_\_\_

FOR	WEIGHT	AGAINST	WEIGHT
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
Total	_____	Total	_____

Total for \_\_\_\_\_ - Total against \_\_\_\_\_ = GRAND TOTAL \_\_\_\_\_



Solution 4 \_\_\_\_\_

FOR	WEIGHT	AGAINST	WEIGHT
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
Total	_____	Total	_____

Total for \_\_\_\_\_ - Total against \_\_\_\_\_ = GRAND TOTAL \_\_\_\_\_

Step 8 Weighting. Write weights on lines to left of forces.

Step 9 Reduce the forces against and write the new weightings above.

<u>Forces Against</u>	<u>Ways to Reduce Them</u>
1. _____	1. _____ _____ _____
2. _____	2. _____ _____ _____
3. _____	3. _____ _____ _____
4. _____	4. _____ _____ _____

Step 10 Compute a total score for each solution and list the scores below.

<u>Solution</u>	<u>Total Score</u>
1. _____	1. _____
2. _____	2. _____
3. _____	3. _____
4. _____	4. _____

Step 11 Compare and react. Check your feelings and hunches about what is best.

Step 12 Rank. Rank the solutions in order from top to bottom ratings.

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

3. After you have gone through Exercise 2 on your own, choose a friend or a partner from your group and go carefully through the exercise again, explaining your responses to each step. Ask your partner for other ideas; she/he may have ideas about possible solutions that you may not have thought of or ways to reduce some of the forces agains.

**CONFLICT RESOLUTION**

Two kinds of conflicts need to be resolved. Internal conflicts, described in Section I, are conflicts within yourself. External conflicts are between you and another person or between you and an organization. Not all conflicts can be resolved. Some conflicts will require professional counseling. However, the methods described here will help in many cases.

Internal Conflicts

To resolve a conflict in yourself, first focus on the harm that the conflict is causing you. Is it worthwhile to resolve this conflict? How would you be freed if the conflict were gone? Follow these steps with a conflict you actually have. For example, suppose you were confused about school.



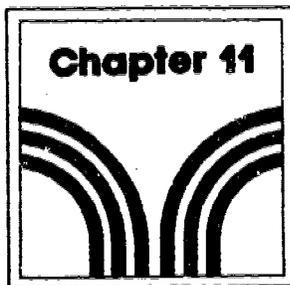
- Step 1 Define the issue.  
Confused about school.
- Step 2 What are the conflicting points of view?  
I want to go back to school.  
I'm afraid to go back to school.
- Step 3 What kind of conflict is it?  
This is a yes/no conflict.
- Step 4 Seek out other solutions.  
Go to school part time; get emotional support to battle fear.
- Step 5 Argue with yourself. Get a second chair and pretend the two (or more) views are different people. Person one can hold one view; person two can hold the second. Allow the two people to fight and argue. Try to do this out loud. Have the people exaggerate their views ("Take me!" "No, no, take me!"). Move back and forth from chair to chair as you take each point of view.
- For example, person one argues for school, describing achievement, new skills, pride, new friends. Person one shouts, "Yes!" Person two argues for avoiding school, describing hard work, time away from family, the stupidity of your seeking school when you're sure to fail. Person two shouts, "No!"
- Step 6 Observe the conflict. Listen to what persons one and two say and try to get the two together. Accept that school is frightening and that you're not sure. Decide to take two courses and concentrate on proving to yourself that you won't fail.

### External Conflicts

To resolve a conflict with another person or an organization, you first must have the second party agree that they, too, want to resolve the conflict or disagreement. The first rule is that conflicts are ALMOST NEVER just one person's fault. Resolving a conflict cannot mean getting the other person to do it YOUR way unless you are compensating (see decision-making section). Usually it means both parties must change. Here is a method. It is similar to decision making because external conflicts are usually just very emotional decisions.

- Step 1 Define the issue.
- Step 2 Describe the opposing views and restate them to each other.
- Step 3 Remind each other that it is OK to disagree and that you can still respect and like one another. Do this aloud.

- Step 4 Search for compromise.
- Step 5 Outline how you are helping to cause the problem. Share these thoughts with each other and restate the issue. Do not defend yourself or excuse the other.
- Step 6 Outline possible changes you could make to resolve the conflict. Share these with each other and restate the issue.
- Step 7 Discuss the changes each could make. Put weights 1-10 for how difficult the changes would be for you.
- Step 8 Trade changes until the conflict is reduced.



# Becoming Informed about Educational Resources

You may want to learn for several reasons: (1) you always wanted to go to college but life circumstances prevented you; (2) you now have decided to learn a skill or pursue a new interest; or (3) you have chosen a career goal that requires more educational training. Regardless of your reason—and those were only a few—it is important that you think carefully about what school or experience would be best for you and that you spend time learning the good and bad points of each choice you are considering. Therefore, for some of the exercises in this section, you will need to have a list of schools or learning opportunities and information about them.

## SCHOOL PROGRAMS

Most schools will send you their catalogues or bulletins if you request them. If the school is nearby, you could simply pick one up at the admissions office. Some schools offer degrees and full-time courses; others offer a variety of part-time courses at public schools in your community. In some areas, you can earn college credit for television lectures.

The more formal the program, the more likely it will be to offer support services such as tutoring, reading- and study-skills groups, counseling, and educational advising. Most schools that grant degrees also have a placement office to help you find a job after graduation and financial aid offices for loans, scholarships, or part-time work if you qualify. Don't be afraid to ask questions about special help offered to women, minorities, and older adults. Even if special services are not available, schools sometimes have a contact person who may be helpful and who can usually be located through the admissions office. Less formal education programs may be less expensive but rarely offer support programs. You may need to find supportive friends and books such as this one to help you cope with problems and stresses.

## Starting School

Check at the admissions office to see if the school you want to attend has a special counselor or coordinator to help adults return to school. If not, the admissions office will usually help you.

Often you can take a few courses to explore before you formally apply to a degree program. In fact, if you have been away from school for some time, many schools recommend or require that you take courses part time at first. These part-time courses may not only help you to be accepted as a full-time student later, but may also give you an idea of whether school is right for you and what you might want to study. Often you become more confident after taking one course because it is a pleasant surprise to see what a good student you are as an adult.

Although informal programs usually have minimal or no admissions requirements, you may need to take an entrance examination, such as the Scholastic Aptitude Test (SAT), for most colleges and universities. You will need to find out what examinations are required by the schools you want to apply to and when and where such examinations are given. This information is usually listed in the school catalogue or bulletin. If you have any trouble, check with the admissions office. Some schools make special exceptions for older students about these examinations; at times you can postpone them until you have completed some course work. Again, the admissions office will have access to such information or will tell you where you can locate it. You may find it helpful to study for entrance exams, and a number of study guides are sold in bookstores or can be borrowed from a college library or counseling center. There are also books to teach adults how to do better on all school tests. One such book is listed in Appendix C.

## CLEP

One way to secure advance credit before returning to school is by taking College-Level Examination Program (CLEP) tests. Sponsored by the College Entrance Examination Board, CLEP offers you the opportunity to obtain college credit by tests for on-the-job experience, volunteer experience, purposeful reading, correspondence courses, television or taped courses, or any other method by which you feel you have gained useful knowledge. Not all schools accept CLEP scores for credit, so it is important to ask first the community college or school you wish to attend about its policy on CLEP scores and other admission requirements.

The CLEP examinations are given at test centers throughout the United States during the third week of each month. Two groups of exams are offered: (1) five general exams covering English composition, humanities, mathematics, natural sciences, and social sciences and history; (2) more than 40 subject exams covering subjects offered in specific college courses such as trigonometry elementary computer programming, Afro-American history, and introduction to business management.

To receive an application blank, write to the College Entrance Examination Board, Box 1824, Princeton, New Jersey 08540. You can also write to this same address for a \$1.00 booklet entitled CLEP General and Subject Examinations: Descriptions and Sample Questions. Be sure to include your \$1.00 check or money order with your request.

## New Degree Programs for Adults

There are a number of new kinds of degree programs that have been developed especially for adult learners. These programs are described in some detail in an excellent book by Elinor Lenz and Marjorie Hansen Shaevitz called So You Want to Go Back to School: Facing the Realities of Reentry. The degree requirements in some of the programs were developed to make it possible for adults to earn a college degree while pursuing careers or carrying family responsibilities. Some programs offer credit for work experience, for volunteer work in a community agency, for participation in a local civic activity, and for homemaking competencies. If you are interested in receiving credit for any of these things, you should first contact the admissions officers at local colleges to determine whether they have previously credited or are open to the idea of crediting nontraditional learning. It is also important to find out from them what kind of information and documentation they would need in order to grant credit. You have nothing to lose by looking into gaining credit for life experiences. The books in Appendix C list other resources for learning about these nontraditional programs.

## Home Study and External Degrees

Some college credits can be earned through home study or enrollment in college extension courses offered on television or in local schools. Usually entrance requirements for such courses are minimal. These courses are different from correspondence school courses because they are offered by colleges with regular on-campus programs. To find out about extension courses, write to the extension division of your state universities or nearby private colleges.

In some cases, it is possible to earn an entire college degree through off-campus study. These programs, associated with regular university campuses, usually offer credit for work experience and independent study, student-directed learning, flexible time commitments, and the chance to learn non-traditionally by arranging for tutors, apprenticeships, and other experiences. Campus contact is maintained by visits and talks with the on-campus advisor. To obtain a list of colleges offering degrees for off-campus study, write the Office of New Degree Programs, Educational Testing Service, Princeton, N.J. 08540.

An external degree earned from such a program is a new concept. Some employers may question the validity of a degree earned by off-campus experiences. You may need to "sell" future employers on the value of your degree.

Phony and useless schools do exist. It is even possible that the school could be accredited and still be useless. It is best to stick with established schools that you know have regular campuses.

## Influencing Course Offerings

If the skills you want to learn are not taught in your area, or if you are not satisfied with the support services or courses available, you may still be able to get what you want if you are dealing with a state- or county-supported school. Contact the individual at the school who coordinates adult learning, counseling, or special services. Explain your need. It will help

if you can name other people with a similar need. It may be possible for a special course or independent study to be arranged for you. But you must be persistent.

EDUCATIONAL RESOURCES EXERCISES (Omit if you are not considering school)

1. Choosing schools. If more than one school or educational program is available in your area, look over the information you have about each. Compare course offerings, costs, distance, size, support services, advance credit for previous studies or experiences, and difficulty of admission.

<u>Name of School</u>	<u>Courses Offered That Interest You</u>	<u>Tuition Per Semester/Quarter Hour</u>
1. _____	1.a) _____ b) _____ c) _____ d) _____ e) _____	1. _____ 2. _____ 3. _____ 4. _____
2. _____	2.a) _____ b) _____ c) _____ d) _____ e) _____	<u>Distance from Your Home (in miles)</u>
3. _____	3.a) _____ b) _____ c) _____ d) _____ e) _____	1. _____ 2. _____ 3. _____ 4. _____
4. _____	4.a) _____ b) _____ c) _____ d) _____ e) _____	
	<u>Advance Credit Available for Previous Studies or Experiences</u>	<u>Difficulty of Admission</u>
1. _____	1. _____	1. _____
2. _____	2. _____	2. _____
3. _____	3. _____	3. _____
4. _____	4. _____	4. _____

Support Services (check (✓) if present)

Adult Learning Division	Counselors	Financial Aid	Job Placement
1. _____	1. _____	1. _____	1. _____
2. _____	2. _____	2. _____	2. _____
3. _____	3. _____	3. _____	3. _____
4. _____	4. _____	4. _____	4. _____

Academic Assistance (check (✓) if present)

Reading Skills	Study Skills	Math Clinic	Remedial Help
1. _____	1. _____	1. _____	1. _____
2. _____	2. _____	2. _____	2. _____
3. _____	3. _____	3. _____	3. _____
4. _____	4. _____	4. _____	4. _____

2. Choosing courses. In Section I of Becoming you were asked to categorize your personality type, interests, and skills according to the six codes—Realistic, Investigative, Artistic, Social, Enterprising and Conventional. Below list the two codes that you feel most accurately describe you and your interests.

<u>Codes</u>	<u>Major</u>	<u>Courses</u>
1. _____	_____	_____
	_____	_____
	_____	_____
	_____	_____
	_____	_____
2. _____	_____	_____
	_____	_____
	_____	_____
	_____	_____
	_____	_____

Now study your list of courses or school catalogue and find majors or courses that you think fall into these categories. Write them on the lines after the code name if you are interested in them. For example, a course in carpentry or woodworking would fall under the Realistic category. One in science or math would come under Investigative. If you are not sure which category is the most appropriate one, just make your best guess and

move on to the next one. The Occupations Finder and the descriptions of the six types on pages 3, 4, and 5 may help also. This exercise can only offer a brief way of narrowing down possible majors. The best way for you to choose a major and the courses required for it is to see a career counselor or academic major advisor at the school you choose. Check with the admissions office about how you can arrange to see these people.

If you want to learn more about unfamiliar majors, read the descriptions in the catalogues, ask the admissions or registration officer, or make an appointment to interview an instructor. It is best not to eliminate a major until you know something about it. You may not need to decide on a major until you have been at school for a semester or two. If so, you can explore different areas.

#### PERSONAL GROWTH PROGRAMS

If you are learning a new skill or interest through personal growth experiences, you may have several formal or informal ways to learn. Formal instruction can come from school courses, private lessons, group lessons, or short workshops and training seminars. Some job-related mini-courses are offered through large companies. Although most personal growth learning experiences will not earn college credit, the formal experiences generally do cost money. The difference in fees can sometimes be very large from one training site to another—especially from a tax-supported class at a public school or university to private instruction in the community.

Informal learning resources will rely on your personal network of friends and family. You may be able to trade services or teaching skills with your informal instructor, or she/he may teach you for free. It is important that your instructor understands in advance how much time and energy the teaching will require. Remember, you will need to take informal learning seriously and to practice or do homework as often as if you were in a regularly scheduled class or apprenticeship.

#### EDUCATIONAL RESOURCES EXERCISE II

Look into your top three or four interests to see what formal or informal learning opportunities exist. For formal learning, check with your library, community school program, church, Y-center, community center, private instructors (see phone book), college extension, community college, social club, or recreation department. Some of these may have pamphlets; for others you will have to take information over the phone. For informal learning, ask your family and friends to recommend a good source.

List below both formal and informal learning opportunities for one interest. Also list costs, length of training, and any description of the learning experiences you can find. Use more paper for additional interests.

Name of Training Site/Person

Cost

Length of Training

Description

Formal learning

1. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

2. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Informal learning

1. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

2. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

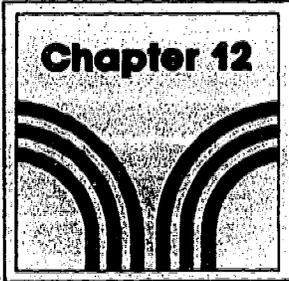
\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## Chapter 12



# Becoming Informed about Jobs

If you are seeking a job for which you already have training, you need to know how to

- (1) find out about jobs,
- (2) write resumes and applications, and
- (3) interview with employers.

If you have training but no experience, you may need to volunteer for a few months to get experience in your field, or take a low-paying job in that field or a related one that offers further training and experience.

- **Trap.** The biggest trap in job hunting is to believe there is a perfect job for everyone. If you believe this, you insure your unhappiness, because no one is happy with his or her job all the time. You can try to change bad working conditions, seek promotions, or change jobs if you are truly frustrated. However, every job has some frustration, hassle, or unpleasant aspect.

### CAREER PLANNING

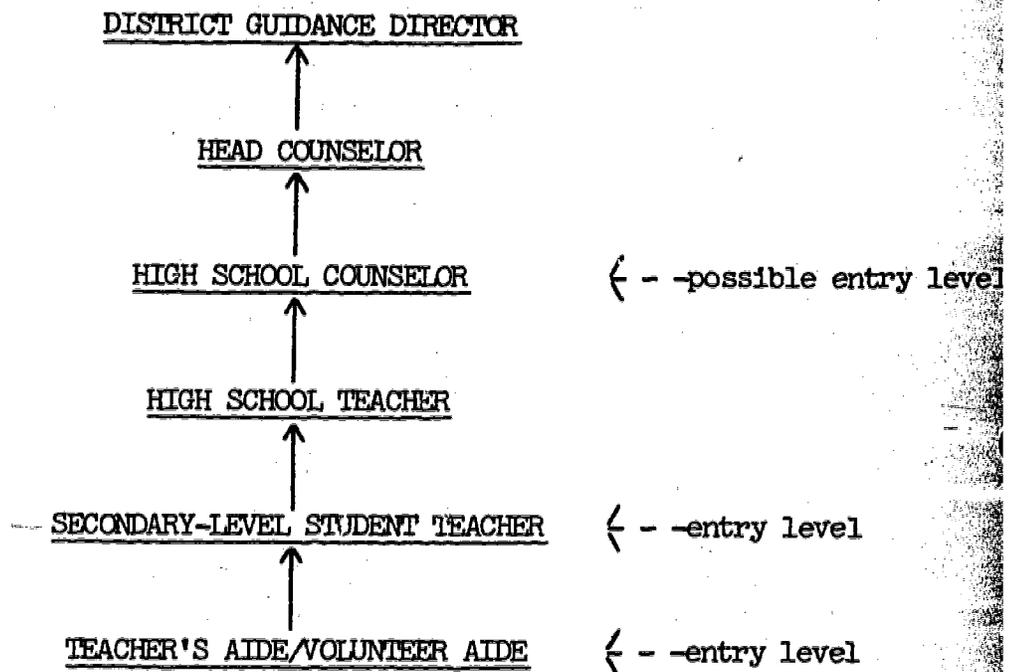
It is hard to define exactly what makes the difference between a job and a career. Part of the difference is the worker's attitude. A career worker is committed to a field, learns, and considers seeking advancement and promotion.

In career planning, you should identify the top advancement job you aspire to, or the top job in your field. Then learn the route to getting that job. You can do this by interviewing people who have the job, by

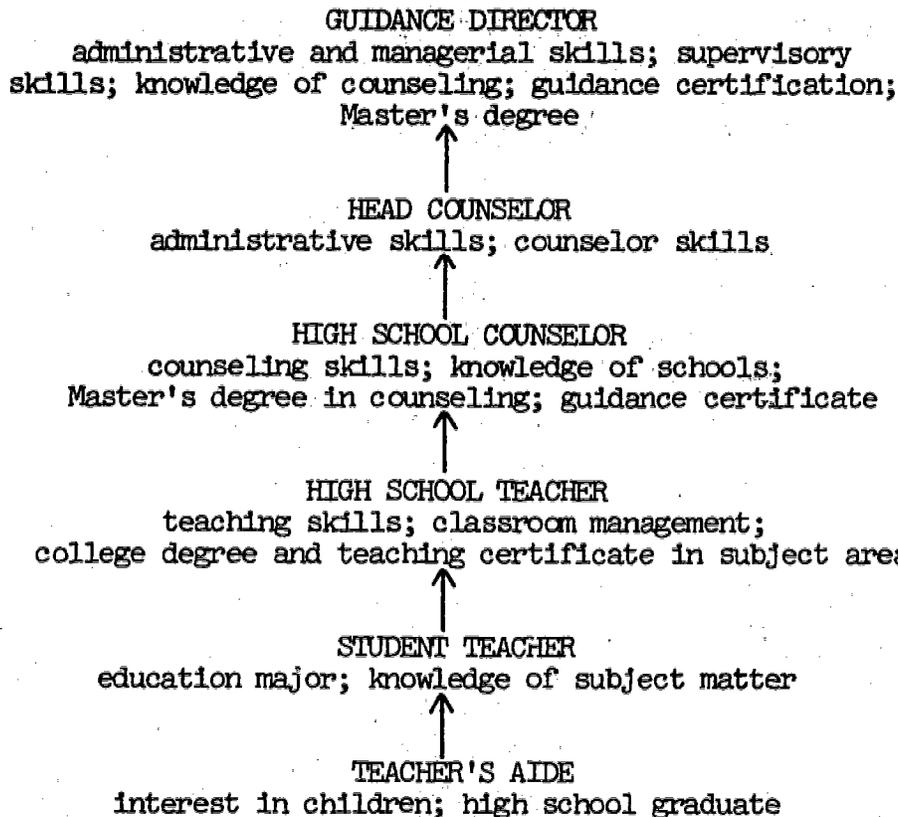
studying the job and the field in the Occupational Outlook Handbook, or by writing for information (see Appendix B).

### Career Ladder

When you have identified the top job(s) you might like, outline the different routes to getting there. Below is an example for becoming a Guidance Director for a school district.



Once you have done this, find out the skills each job requires. To learn skills, you may need formal education and degrees. However, some skills can be obtained through volunteer or home experiences or other jobs outside the direct career ladder. The figure on the next page shows some possible steps to reaching the job of District Guidance Director. Skills at the bottom of the ladder are also needed in each higher level job.



In the example, a person with a high school diploma could start as a volunteer in the schools, and perhaps then work as a paid teacher's aide. Advancement would come with both formal education and learning administrative and supervisory skills.

Having a career ladder in mind will help you choose jobs and activities to build your career. In some cases this could even mean taking a lower-level job that will build your career ladder rather than a better-paying job that does not provide the experience or skills you require if you want to advance.

### Learning a Business

A career ladder is not the only way to plan for advancement. It is possible, although difficult, to enter a company at a low level and work your way up by getting to know a lot about that one company or industry. This differs from a career ladder in that the advancement route is not so direct and you focus on advancement in one particular business or industrial plant.

First pick a company that you want to enter--a publishing firm, for example. If there are entry-level jobs available, you may wish to take the job. Then study the business carefully.

1. Learn the power networks.
2. Learn how promotion and hiring decisions are made.
3. Meet supervisors and personnel officers who make decisions.
4. Identify a route to advance from job to job within the company.
5. Find a supervisor or "mentor" who notices your skills and is willing to help you.
6. Take extension courses or job training to increase your skills for the new jobs you want.
7. Be alert for chances to advance.
8. Apply for advancement jobs when they are available.

### Career Advancement through Unemployment

It is even possible to plan for career advancement when you are not working. During layoffs, medical leaves, or full-time parenting, you can seek career advancement through part-time schooling, volunteer work in business, community service, or personal growth. The time commitment for these activities is often only a few hours a week, but the skills can be very helpful the next time you seek work.

### Advancement

Career planning does not mean that the MUST strive to advance, but it provides the CHANCE for you to do so if you want. Even if you are delighted with a lower-level job, you may wish to move up in 5 or 10 years—so keep choices open.

### JOB EXERCISES (Omit these exercises if you are not seeking work)

1. You will probably be happiest in jobs that call for skills and interests similar to yours and that are suited for people with your kind of personality. Section I helped you categorize your personality type, interests, and skills according to the six codes—Realistic, Investigative, Artistic, Social, Enterprising, and Conventional. Below list the two codes you feel most accurately describe you and your interests. A list of jobs that have been coded using the same system is in the Occupations Finder. Write the names of jobs with similar codes next to each code and include secondary codes. For example, Social Services Director would be written next to Social, with SEC written after it.

<u>Code</u>	<u>Jobs</u>
1. _____	_____
	_____
	_____
	_____
	_____
	_____
	_____
	_____

Code

Jobs

2. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

2. Now look at the jobs you have listed in both categories above and choose the 10 most appealing. List them below.

- |    |     |
|----|-----|
| 1. | 6.  |
| 2. | 7.  |
| 3. | 8.  |
| 4. | 9.  |
| 5. | 10. |

3. Obviously, you have not been able to include all possible jobs, and not every job you found will be available in your locale. However, you can begin to see the range of jobs that might interest you. Your next source should be your local Yellow Pages. Look through the businesses and companies and then write down ones that seem to fit your interests and skills.

_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

4. Again look at the employers you listed above and choose the 10 most appealing.

- |    |     |
|----|-----|
| 1. | 6.  |
| 2. | 7.  |
| 3. | 8.  |
| 4. | 9.  |
| 5. | 10. |

### OCCUPATIONAL INFORMATION

In the exercises above you have probably found jobs that are unfamiliar to you. The best way to find out about an unfamiliar job is to talk to someone who already has that job. Your public or school library may contain some vocational files, which may be arranged alphabetically or according to a six-number government code. This is the same code used on the Job Interest Card Sort (Chapter 3). Another good source is a government book, Occupational Outlook Handbook, which also has the six-number code for each job. The Handbook, which covers hundreds of occupations, describes the nature of the work, place of employment, necessary training, salary, working conditions, and places to write for further information. The Handbook is available at most libraries. You can also purchase it from the Superintendent of Documents, U.S. Government Printing Office, Washington, D.C. 20402.

Your area or state Job Service (formerly the Employment Security Commission) may have job forecasts for different occupations in your locale. These forecasts predict trends five years in advance. Check with your Job Service to see if this is available. They may also be connected to a computer information service or even a computer job matching service.

In Appendix B is a list of trade agencies for many job categories. If you write to these agencies, they will send you free pamphlets and other descriptive information about that occupation. Try to get as much information as you can about each new job you find.

### JOB SEARCHES

Several important steps in the job search are outlined below.

(1) Identify all the resources available to you--public library, Job Service or Employment Security Commission, advertised openings, counseling services, books, friends. Find out the services and information available through each resource.

(2) Spend time learning about how to look for a job. There are many helpful guidebooks available (see Appendix C). Those who are hired are those who know the most about how the employment process works. You must learn the processes of the "hidden job market," which covers about 80 percent of the jobs you can get.

(3) Make a list of everyone you know who is working or who knows people who are working. Let these friends and acquaintances know what you are interested in and that you are looking. Ask them for suggestions and the names of others you can talk to.

(4) Talk to as many people as you can for information about the organizations they work in. Decide what kinds of organizations do what you want to do, and find people (employers, secretaries, people in all parts of the organization) who can help you understand how each organization works. Write a brief note to thank each person and let him/her know you are following through on his/her suggestions. Include your address and phone number.

(5) Use the services of job placement services. The Job Service or Employment Security Commission has a list of some jobs that are open. Ask them if you qualify for the Job Corps, Comprehensive Employment and Training Act (CETA) jobs, or some other government program. Check your school placement office. Read the want ads in the newspaper. You may decide to use a private employment agency. These agencies often charge a fee if you get a job; however, they do list open jobs. You do not need to pay them unless you get a job. But you are liable for the fee if you accept a job, then quit.

(6) Find out the standard application procedures for each job that interests you. Follow all the procedures carefully. Fill out application forms neatly and completely. Type them if possible.

(7) Be persistent. Use letters and calls to get interviews. Prepare carefully for interviews by organizing beforehand what you want to get across—what you have to offer, why you are interested. Be enthusiastic. Ask questions.

(8) Follow up with each organization that really interests you. Call back the persons who interviewed you. It is your responsibility to be sure your interest gets across to the persons who have the power to hire you.

(9) Be prepared for negative emotions. Job searches are often slow. You may contact many employers to get just one job. Your confidence is important, so try to control certain natural feelings at this time. It is common to feel discouraged and depressed at times. Discuss this with your group.

#### JOB HUNTING: MOVING OR STAYING PUT

When people are job hunting, it usually helps if they are willing to move to a new area, especially to a city, to find work. However, many people are unwilling to leave their home towns or don't want to ask their families to move. In considering this issue, you should think about:

- (1) How would a move affect me and/or my family?
- (2) What life style change would occur if I made a major move (example: country to city, south to north)?
- (3) What values tie me to stay? What values urge me to move? Which values am I willing to compromise?

Chapter 10 on Decision Making can help you make this decision. If you are a parent, you may wish to include your children in the decision to move.

Locating job information about other areas often requires traveling to them. Before you visit, however, you can write the Job Service and Chamber of Commerce in the new city to get job outlook information and names of employers. You can also check your library for a phone book and newspapers from the town you are considering. If you have a special skill or training, write to your trade association (see Appendix B) to see if they have a placement service or a list of employers; ask if they will help in finding a new job.

If you are staying in your community, you can find local job information as outlined in this chapter. However, a person who is place-bound may have a hard time finding a first-choice job. Keep many job choices open for yourself. Within your top three job codes are many possibilities. Be willing to explore more job categories so you can find a job in your community. Also consider using the Learning a Business route described earlier.

#### CIVIL SERVICE JOBS

You may be interested in a job with the United States government. Federal employment opportunities vary by occupation, geographic area, and the number of qualified candidates available. For full information on opportunities and application procedures, contact a Federal Job Information Center (FJIC). FJIC's are listed in some local telephone directories under "U.S. Government." If there is no listing in your directory, you may call 800-555-1212 to get the toll-free number for an FJIC in your state. If the number is busy, keep calling. FJIC's get many calls and try hard to help each person. The Civil Service Commission, which operates FJIC's, encourages you to call the information specialists at your local FJIC before writing a letter or filling out an application. These information specialists can mail you lists of job openings, application forms, and pamphlets about work opportunities. A call can save you valuable time and effort. Some civil service jobs require a test. Ask about the tests during your phone call.

Your state government may also have a civil service system. If you are unsure whether your state has one, ask the Job Service counselor or your library. When you find the address, call or write to find out

- (1) what kinds of jobs are included
- (2) how to find out about jobs in your area
- (3) how to apply
- (4) if tests are required

Sometimes government pamphlets are hard to understand or the worker you talk to is very busy. With both federal and state jobs, be sure you understand all the information. Keep calling or writing until you do. Government workers are paid to help you, and you have a right to understand the information.

#### WRITING RESUMES AND APPLICATIONS

When you locate jobs you want to apply for, send a letter and a resume to the personnel officer, unless you've been advised of a different application process. The resume should outline in chronological order your jobs, schooling, extracurricular activities, and volunteer experience. After each activity you should note the skills used in it. A resume should be typed without errors and xeroxed or printed. Your cover letter should introduce you and indicate what type of job you want. It should also be perfectly typed and signed in ink. An application should be typed or in ink--some ask you to print. If you fill out an application at a company office, be sure to take along a list of facts, including (1) your social security number, (2) dates of birth of your children, (3) exact day and year of your grade school, junior high, high school, and higher education graduations, (4) type of degrees received, (5) list of honors, clubs, and organizations, and (6) dates of attendance for courses, workshops, and other learning or volunteer experiences that did not lead to a degree.

Sample resumes and letters are reproduced on the following pages.

SAMPLE RESUME

Judith Beecham  
Route 7, Box 28  
Granville, North Carolina 27442  
Phone: (517) 933-5758

Education

<u>School</u>	<u>Year</u>	<u>Course of study</u>
Balsam Technical Institute	1976-77	electronics
General Davis High School	1953-57	diploma

Experience

Electrician's assistant 1977-present	Bayer Electrical Supply, Granville, North Carolina Assist licensed electrician in repair calls; inventory supplies.
Electrical supply clerk 1975-76	Bayer Electrical Supply, Granville, North Carolina Sold and stocked electrical products; did bookkeeping and ordered supplies.
Community service worker 1967-75	Granville Community Church, Clark County Commission on Aging, Granville, North Carolina Organized fund-raising campaign; supervised volunteers; provided meals for the elderly.

Additional Experience and Activities

Photographer for high school annual  
Chairperson of Granville County Heart Fund, 1971

References

Available on request

## SAMPLE LETTER

Grant Weatherby, Personnel Director  
Clark Electronics  
Granville, North Carolina 27442

Dear Mr. Weatherby:

I am interested in working as an electrician trainee at Clark Electronics. As a lifelong resident of Granville, I know that Clark is a reliable and respected firm.

I have been involved in electrical retailing and repair for two years. I studied wiring and electronics with Johnny Palermo at Balsam Tech and did the majority of the wiring on my own home last summer. My formal experience is outlined on the enclosed resume.

I shall call you soon to arrange an appointment. I hope that you will have a position for which I am qualified.

Sincerely yours,

*Judith A. Beecham*

Judith A. Beecham

## INTERVIEWING WITH EMPLOYERS

Note that the sample letter indicates that the writer will be calling soon to arrange an appointment. This is an important part of job seeking. Follow your letter of inquiry with a phone call or visit. After an appointment is arranged, prepare yourself for the interview by learning what you can about the firm you are applying to and by being clear in your own mind about how you see yourself fitting into the company. Listed below are ten tips for job interviewing:

### Ten Tips for Job Interviewing

1. Find out the exact time and place of the interview, and be on time.
2. Do some research on the company interviewing you. Before you go to the interview, think about questions you might wish to ask. Write these down.
3. Pay attention to personal appearance. Neatness and cleanliness count.

4. Avoid appearing nervous. Look at the interviewer when you are speaking.
5. Greet the interviewer by name and shake hands if the interviewer makes the first gesture.
6. Don't smoke unless invited to do so and don't chew gum.
7. Be prepared for questions such as:
  - (a) "What can I do for you?" If you are asked this, be as specific as you can and be clear about the kinds of jobs you are applying for.
  - (b) "Tell me about yourself." Describe those things about yourself which relate to the situation--your background, your education, and your work experience, if any.
  - (c) "Why are you interested in this company?" Read the company's literature in preparation for this question.
8. Be enthusiastic. Look alert and interested.
9. Make sure your good points get across. Be sure the employer learns of all your qualifications--including informal learning and job skills acquired through volunteer work.
10. Use a call-back closing. Ask the interviewer if you may call back on a given date to see if any decision has been made.

#### INTERVIEWING EXERCISE

If you are nervous about interviewing with an employer, ask someone in your group or a friend to help you practice. Let your partner play the part of the employer and ask you typical questions like those mentioned in 7 above. After you have gone through the practice interview, ask her/him to fill out the rating form below on how well you did and how you might improve your interviewing skills. Then do the interview practice again. You may be surprised at how helpful this can be in reducing your nervousness about job interviewing and in building your confidence. After one person has practiced, switch roles and repeat the exercise.

#### Interview Rating Form

1. Job hunter is friendly and confident

4  
always

3  
usually

2  
seldom

1  
never

2. Job hunter has read about the company

4  
obviously  
read

3  
may have  
read

2  
does not show  
she/he knows  
anything

1  
obviously  
not familiar  
with company

\*3. Job hunter asks intelligent questions

4  
asks two or  
more good  
questions

3  
question(s)  
are routine

2  
questions  
weak or  
unclear

1  
no  
questions

4. Job hunter answers questions well

4  
complete and  
clear

3  
some  
hesitation

2  
has  
difficulty

1  
doesn't  
answer well

5. Job hunter is poised and well groomed

4  
excellent

3  
good

2  
needs  
improvement

1  
poor

6. Job hunter "sells" self

4  
excellent

3  
good

2  
needs  
improvement

1  
poor

7. Job hunter is organized and has application and resume

4  
organized

3  
somewhat  
organized

2  
disorganized

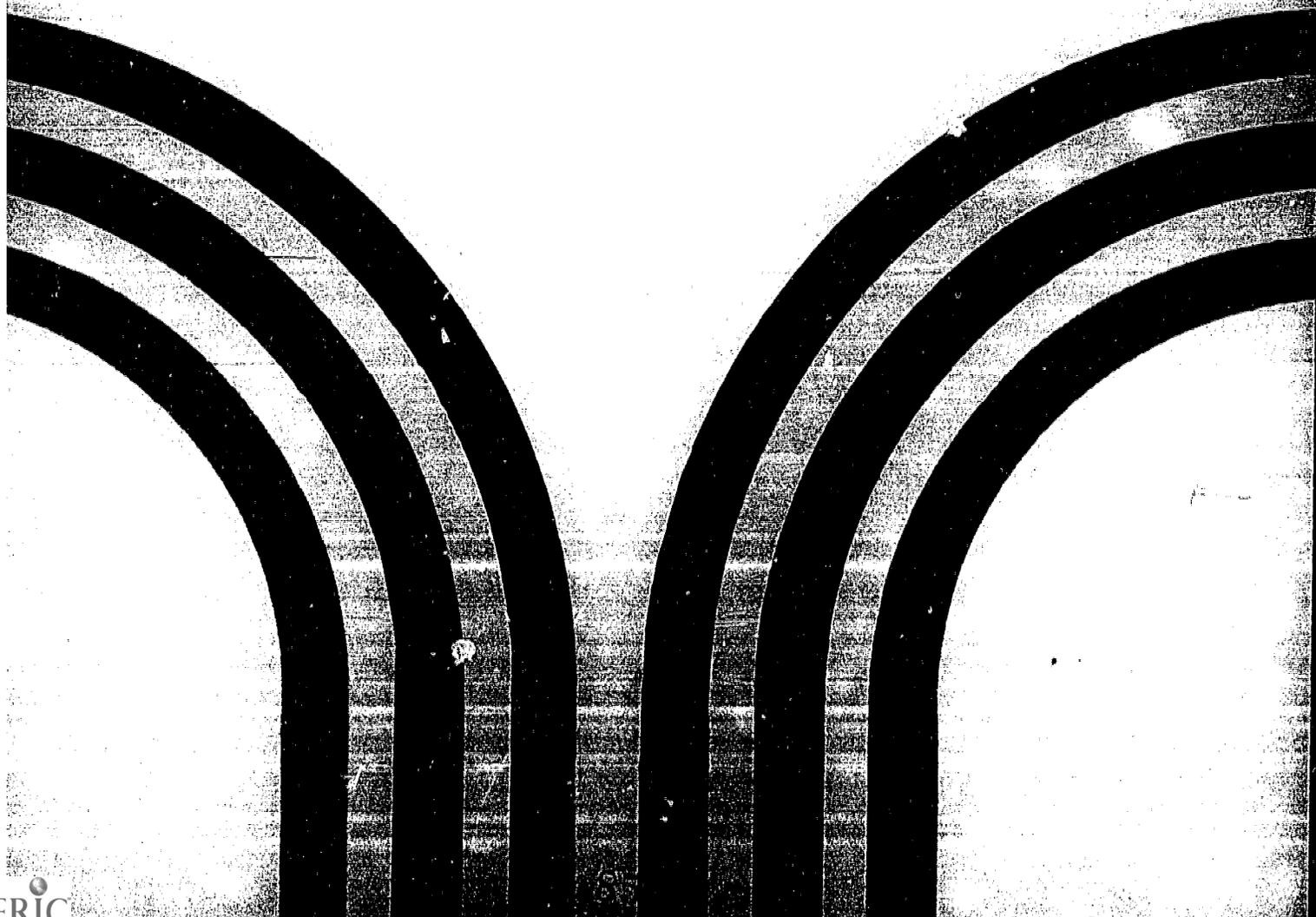
1  
careless

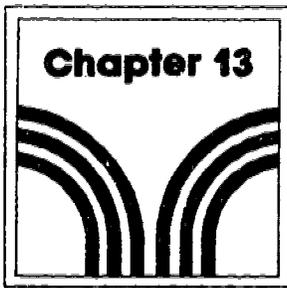
#### SUMMARY

In Becoming Informed you have learned about discrimination, opportunities, changing patterns in family life, and returning to school or work. As you begin to make changes in your life, you will find it increasingly important to become informed about these areas and others. Finding out all the information you need before you make any important decisions or plans can save you time and money and will prevent needless confusion.

3

**BECOMING  
STRONG**





# Becoming Strong by Organizing

## BECOMING STRONG BY GOAL SETTING AND PLANNING

The previous section was designed to help you get information and make a decision. In this chapter you will learn how to set a goal based on that decision and then how to make a plan for reaching that goal.

## DECISIONS AND CHANGES

Not all decisions require change. In fact, you may decide not to act or to wait until a better time. For example, a homemaker with a two-year-old child may decide not to attend school or work full time now. However, she may still plan; by taking one course every semester, she will complete eight courses before her child enters first grade. This would take little time from her parenting and yet still move her toward a goal.

Just as decisions may be joint, you can plan jointly—especially if you decide that both spouses will attend school or work full time. In families where you and your spouse work, you can plan together how to finance school, when to have children, vacations and locations, etc. For instance, you may jointly plan for one spouse to work while the other attends school and then later switch roles.

## GOAL SETTING

Goal setting is important because your goal gives you something to look forward to and to work toward. It gives you a sense of direction so it should be stated as clearly, concretely, and specifically as possible. Examples of goals are:

- (1) to learn about child development
- (2) to get a job as an electrician
- (3) to graduate from college
- (4) to study business
- (5) to exercise and become physically fit

When you write a goal, use action verbs, try to be concrete and specific, and use the most descriptive words you can. Based on the decision you made in the chapter on decision making, write your goal below. \_\_\_\_\_

---

### DESIGNING A PLAN

Now that you have set a goal, it is important to design a plan or detailed program of action for attaining your goal. You should take several considerations into account as you design your plan, and the exercises below will help you come up with these important factors.

#### Motivation

Before you get too far along in making your plan, it is important to stop and examine how motivated you are, how much energy you have, or how excited you are about reaching your goal. How hard will it be to meet your goal? What time and money will it require? What support and encouragement will others give you? What will you gain or lose?

Rate your motivation from 1-10 (10 = perfectly motivated; 1 = no motivation) and write your rating here \_\_\_\_\_. Then list ways you might increase your motivation.

---

---

#### Obstacles

Obstacles are things that interfere with or stand in the way of progressing toward your goal. If your goal is to secure a job as an electrician, some obstacles might be your lack of training and/or lack of experience. Ways of dealing with these obstacles would be to attend a training program in electronics at a local technical institute and/or volunteer to help an electrician in your community for a few months to gain some experience.

Another type of obstacle might be a mental or emotional conflict. For instance, if your goal is to secure a job away from home and yet you feel guilty when you are not at home, then this conflict, often referred to as

the "home-career conflict," may be an obstacle to your meeting your goals. It is important to deal with this conflict—for instance, by talking with others you know who have both a family and a job and seeing how they work it out. On the lines below write possible obstacles and conflicts, as well as ways to resolve them.

Possible Obstacles & Conflicts	Ways to Resolve Them
1. _____	1. _____
2. _____	2. _____
3. _____	3. _____
4. _____	4. _____
5. _____	5. _____

If you come up with obstacles that you do not know how to deal with, ask others in your CBG group to help you brainstorm ways to deal with them.

### Steps to Your Goal

Think of all that you must do to reach your goal, including removing obstacles. You need not think of everything in sequence. Just write the steps to your goal here.

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_
7. \_\_\_\_\_
8. \_\_\_\_\_
9. \_\_\_\_\_

Ordering Steps

Look over your steps and see if any fall into natural categories. For example, "(1) buy tools, (2) take mechanics test, and (3) apply for course" could fit under the category "prepare to enroll in car repair class."

List your major categories.

---

---

---

---

Ask yourself, "If I completed these major categories, would I meet my goal and deal with obstacles?" If not, add other categories.

---

---

Now list all major categories in the time order they would best follow. It is usually wise to deal with an easy category first. If your first category is difficult you may want to break it down into smaller steps and handle them one at a time. The next exercise will help you do this.

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

Planning Exercise

Below is a sample plan with a related goal, four major categories, and smaller steps under each category. Study this plan and then design yours in a similar way.

Goal: Improve home skills

1. Determine opportunities and needs
  - a. Discover present skills from skills exercises in Becoming
  - b. List possible courses from community colleges, public schools, community agencies
  - c. Set limits
    - (1) money available
    - (2) time available
  - d. Make plan and enroll in classes
2. Study child development
  - a. Take parenting class at community mental health center
  - b. Take three-week nutrition course from public health department
  - c. Take child development course from county agricultural agent
3. Learn home repairs
  - a. Take small-appliance repair course (six weeks at high school)
  - b. Take auto repair for women course at technical school
4. Learn sewing and upholstery
  - a. Work for four months to buy sewing machine (note: this is overcoming an obstacle)
  - b. Take sewing class from sewing machine dealer
  - c. Take tailoring lessons from friend, Joan
  - d. Enroll in upholstery class with Joan as support

In this plan, the person has home-based priorities and values independence and self-sufficiency. She/he is patient enough to take only a few courses at a time to meet goals.

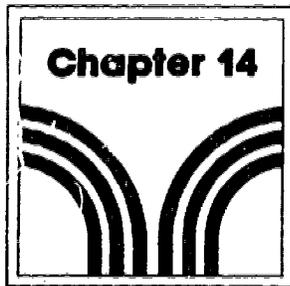
Now look back to the minor steps you listed in the section on Steps to Your Goals. Put them in time order under each major category heading. Use a separate paper for other major categories in your plan. As you complete each category, ask, "If I did all this, would I need to do anything further to complete this major category?" Add steps as needed.

1. \_\_\_\_\_ (major category)
  - a. \_\_\_\_\_ (step 1)
  - b. \_\_\_\_\_ (step 2)
  - c. \_\_\_\_\_ (step 3)
  - d. \_\_\_\_\_ (step 4)

Finally, check to see that your plan is truly complete and will meet your goal. If you know people who have met a similar goal, ask how they did so and compare their steps to yours. Add any further steps from their plan that might help you. You can also have a group member review your plan using the rating form on the next page.

PLAN RATING FORM

1. Is the goal clear?     yes     no  
What is unclear?
  
2. Do the major categories lead to the goals?     yes     no  
What must be added?
  
3. Do the steps seem workable?     yes     no  
How can they be improved?
  
4. Are the steps realistic?     yes     no  
How can they be improved?
  
5. Are obstacles dealt with?     yes     no  
What obstacles should be considered?
  
6. Are all phases in time order?     yes     no  
What should be changed?
  
7. Will the plan work?  
                    4                      3                      2                      1  
                    definitely            probably            maybe            no
  
8. How can the plan be improved?



# Becoming Strong by Seeking Support

Support can be financial, intellectual, physical, or emotional. Having support makes you stronger and increases your chances of meeting your goals. External support, or help from others, is the most common kind of support; however, many people actually support and encourage themselves. The key to gaining support is first to be aware that you need support and second to determine what kinds of support you need. Many people do not like to dwell on their needs and ask for help. However, it is very difficult to return to school or work without making important changes. You need support to make changes.

## INTERNAL SUPPORT

Self- or internal support requires that you be honest and willing to reward and praise yourself when you need encouragement. Self-support may seem difficult because you were taught as a child that it is wrong to feel proud or to think that you do things well. You can support yourself by using self-help books like this one, by saving money to meet your goals, by caring for your health and fitness, and by rewarding yourself with relaxation, pleasant activities, or presents.

## EXTERNAL SUPPORT

Depending on your personal and community resources, you may be able to get much external support as well as internal support. Some kinds of external support are listed on the next page.

1. Financial
  - a. Loans and grants for school or small business
  - b. Welfare or Aid for Dependent Children (AFDC)
  - c. Work-study programs for school
  - d. Funded jobs for the unemployed—Job Corps or Comprehensive Employment Training Act (CETA)
  - e. Special educational funds for minorities
  - f. GI Bill and Social Security education benefits
  
2. Intellectual
  - a. Study skills and math anxiety clinics at schools
  - b. Remedial reading labs and tutors
  - c. Study guides for entrance exams
  - d. College Level Examination Program (CLEP) and life experience credit at schools
  - e. Refresher courses and home study for job skills
  
3. Physical
  - a. County health clinics and public health service
  - b. Public housing
  - c. School lunch program for children
  - d. Health insurance for students
  - e. Gym use by students
  - f. Quality child care by family or good sitter
  
4. Emotional
  - a. Spouse, children, parents
  - b. Close friends
  - c. "Role models"—others who have done the same thing
  - d. Minister
  - e. Community-Based Guidance (CBG) group
  - f. Personal, academic, or career counselor
  - g. Consciousness-raising or personal-growth group

#### SUPPORT EXERCISES

1. Consider your support needs. Brainstorm the kinds of support you may need to reach your goal. Remember that in a brainstorming session you accept all ideas—even ones that seem silly.

---



---



---



---



---

2. Now list your resources - people, services, and agencies that could possibly provide external support. If you don't know any, call your library or Job Service Office (formerly Employment Security Office), and describe your need. Others in your CBG group can be particularly helpful. They may know resources you are unaware of.

---

---

---

---

---

3. Finally, list below the things you most like to have (e.g., clothes, favorite foods, money) or do (dance, walk outside, play with children, travel) to reward yourself. Also note other ways you can give support to yourself.

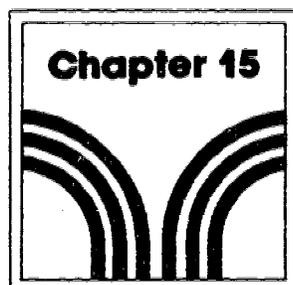
---

---

---

---

---



# Becoming Strong by Coping

When you make changes, you will hit obstacles and feel stress. Stress can discourage you as well as make you nervous or even physically sick. All changes, even good changes, cause stress. Coping with stress means learning ways to react to stressful events that allow you to overcome your fears and reduce your tension. You can cope with stress by

- (1) knowing when you are under stress
- (2) deciding if you can change the stressful situation
- (3) controlling stress when situations can't be changed
- (4) having a coping plan

## COPING SKILLS

### Being Assertive

To be assertive means that you stand up for your rights and directly and honestly share your thoughts, feelings or preferences without stepping on the rights of others. Most people find that they are able to assert themselves in some situations but not in others. For example, you may be able to stand up for your rights when you are dealing with your children, but be completely nonassertive when it comes to dealing with your spouse or with your parents. Being assertive and speaking up for what you want can help you cope with many situations, such as when you feel that you are not listened to, when you are trying to secure job interviews, and when you are trying to get information about returning to school. If you can state clearly and directly what you want in these situations, your chances of getting it will be greatly improved. Time and space do not allow a full presentation of how

you can become more assertive. However, if you feel that you do not know how to stand up for your rights and are easily taken advantage of, then some of the following ideas may help.

- (1) The continuing education departments of many colleges and universities offer courses in assertion training that are open to the public.
- (2) You could call your community mental health center and request to see a counselor who could help you work on becoming more assertive.
- (3) A number of self-help books are available in bookstores and some are listed in the bibliography at the end of the book.

### Relaxing

Another way to cope with stress is to relax your body. Many times some situation in your life causes your body to tense up. This bodily tension then only increases the overall tension you feel. If you can learn to relax your muscles, you can decrease at least part of the overall tension you are feeling.

Physical exercise, prayer, and meditation can be relaxing. Hot baths and massages will also relax your muscles. Another good way to relax is to follow the procedure described below. You can do it whenever you feel stress or when you know you are about to get involved in a stressful situation (such as a job interview or exam at school). If stress is making it difficult for you to sleep at night, doing the exercise described below can help you get to sleep. The exercise takes only about ten minutes.

### Relaxation Exercise

1. Lie comfortably in a quiet spot; remove shoes and tight clothing.
2. Close your eyes.
3. Starting with your toes, tightly tense every muscle in your foot by pointing your toes down hard until you feel pain and tension in your feet. Hold the tension for a slow count of three and release slowly. The warm feeling that flows into your feet is relaxation. Hold the relaxation for around 10-15 seconds.
4. Follow the same pattern of TENSE - HOLD - RELAX as you move up your body. Remember to tense for only a short time, then relax for 10-15 seconds each time.
  - a. lower legs
  - b. knees
  - c. upper legs
  - d. buttocks
  - e. stomach and hips
  - f. chest (take a deep breath to hold)
  - g. shoulders (pull them way up; hold and drop)
  - h. upper arms (flex muscles)
  - i. lower arms (flex muscles)
  - j. hands (clench fists)
  - k. neck and jaw (clench teeth and pull mouth tight)
  - l. eyes and forehead (wrinkle brow tightly)

5. Checking to be sure no tension has crept back into your body, think of your favorite restful place. Imagine yourself there and picture the scene. Concentrate on how relaxed you feel.
6. When you are ready, call yourself back to normal slowly by counting backwards 3-2-1 and opening your eyes.

### Self-Statements

In many situations it is what we unknowingly say silently to ourselves that causes us to feel nervous and tense. For example, some people who find themselves in a stressful situation (such as a job interview) may be thinking:

I'm really nervous.  
I wonder if the interviewer can see my hands shaking.  
I'll never be able to come across well.  
I'll never be able to get a job.

These thoughts only make the person more nervous and distressed. They get in the way of good interviewing behavior and cause the person to do poorly in the interview because he/she is not able to listen and concentrate on the answers to the questions. On the other hand, others might find themselves in the same situation but be thinking things like:

I'm doing okay so far.  
I'm a little nervous but that's to be expected.  
It's not the end of the world if I don't get this job.

People who think these latter things will probably do better in the interview situation because they are supporting themselves and giving themselves more confidence.

The point is that what you say to yourself inside influences how you come across to others. Some examples of statements for coping with stress and when you might say them silently to yourself are listed below.

Before stress: I can handle this.  
Stress is natural; I know to expect it.  
I will be able to do it.

During stress: Breathe deeply and relax.  
Concentrate on the job to be done.  
I'm able to cope with this.  
I know this is stress; it's natural and I can relax  
and handle it.

After stress: I handle stress better every time.  
I was able to keep the stress from overwhelming me.  
I did a good job.

### Managing Feelings

Your feelings affect much of what you do. Everyone has feeling reactions because feelings are both inborn and learned. However, people differ in their awareness of their feelings and in their verbal and nonverbal expression of them. Although experts disagree about which emotions are present at birth, it is likely that newborns have three feeling states: surprise, anger, and satisfaction. If so, the wide range of feelings expressed by adults is learned during childhood through experience and from others. During childhood people also learn when, where, and how to express feelings in words. Men, for example, are often taught not to express feelings in words. Some people, on the other hand, learn to forget logic and rely only on feelings. Ideally, the processes of thinking and feeling are combined in everyday life.

### Self-Advancing Feelings

Clear feelings can give us messages about what we want or need. Restlessness can tell us it is time to change; pride can tell us we have achieved something worthwhile. It is important to learn feelings of self-acceptance, confidence, optimism, and perseverance if you did not learn them when you were a child. You can learn feelings like these by paying attention to your talents and accomplishments, by saying to yourself:

You can do this if you try.  
That's a good job  
You have a lot of talent for this.  
Keep trying. You will be able to do this.

### Self-Defeating Feelings

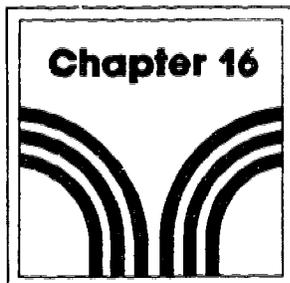
Some feelings hinder people from exploring themselves, loving others, and learning new skills. Usually these feelings are based on nonproductive ideas, such as the following:

Everyone must like me.  
I can never make mistakes.  
I can make changes without planning.  
The world must be fair.  
I must be perfect at everything.

Having these kinds of expectations as a condition for allowing yourself to feel confident is self-defeating. It is very unlikely that your nonproductive ideas will materialize. Thoughts based on unrealistic expectations can lead to feelings of rejection, anger, guilt, shame, and fear. And while those feelings can be valid and even helpful when based on likely or realistic situations, they become self-defeating when based on impossibly high standards.

## SUMMARY

In this section, you have learned different methods of becoming a stronger adult. Added strength is helpful when you are making changes; being strong helps in preparing for change (planning) and in maintaining changes (coping with stress). The methods outlined here can help you use the information you have about yourself and about opportunities from Sections I and II. The final key to becoming stronger is to believe in yourself and your goal. Make the success emotions part of everyday life. Try confidence, optimism, and perseverance: I can do it. I will do it. I'll keep trying until I do.



# Becoming More Knowledgeable

You should now be more aware of yourself and of opportunities around you for school, work, and personal growth. You may have made a decision, set a goal, and made plans to reach that goal.

If you need more help or want more information, you can go to local community agencies. Professional counseling may also be available to you at your mental health center or at a college or community college. More information on opportunities is available from your library, high school counselor, school registrar or admissions office, or the Job Service office (formerly Employment Security Commission).

Use all your community ties to get and share information and assistance. Let people know that you are returning to school or looking for work. You may want to form a group with people who are also making changes. If so, the Leader's Guide for Becoming has been designed for this use. We advise this group plan because it pools support and resources.

Good luck in meeting your goals! If you can, write us and tell us of your success. We'd like to join your supporters.

Nancy Voight  
Alice Cotter Lawler  
Kathering Fee Fulkerson  
Peabody Hall 037A  
University of North Carolina  
Chapel Hill, North Carolina 27514

100

101

# Appendix A

## LAWS THAT PROHIBIT DISCRIMINATION

### Title VII of the Civil Rights Act of 1964 (amended in 1972)

An employer cannot discriminate in hiring, training, firing, promotions, wages, layoffs, disciplinary actions, benefits, or privileges solely because of RACE, COLOR, RELIGION, SEX, or NATIONAL ORIGIN.

Not all employers are covered by Title VII. These are: private employers of 15 or more persons, public and private schools, state and local governments, public and private employment agencies, labor unions with 15 or more members, labor-management training committees.

Write to: Equal Employment Opportunity Commission  
2401 E Street N.W.  
Washington, D.D. 20506

### Equal Pay Act of 1963 and 1972

An employer must pay MEN and WOMEN equal pay and overtime pay for equal work requiring equal skill, effort, and responsibility. The work does not have to be identical.

Not all employers are covered by this law. These are: employers who sell more than \$250,000 in goods or services per year, laundries, dry cleaners, clothing repair workers, hospitals, nursing homes, public and private schools, private household workers and baby sitters.

Write to: Wage and Hour Division  
Employment Standards Administration  
U.S. Department of Labor  
Washington, D.C. 20210

### Age Discrimination in Employment Act

An employer cannot discriminate on the basis of AGE against any person between the ages of 40 and 65 in hiring, firing, promotion, or benefits.

Not all employers are covered. The law applies to employers of 20 or more workers, employment agencies, federal and state governments, and labor unions of 25 members or more.

Write to: Wage and Hour Division  
Employment Standards Administration  
U.S. Department of Labor  
Washington, D.C. 20210

Executive Order 11478

The Federal government, government-owned corporations, or Indian tribes cannot discriminate in employment because of RACE, COLOR, SEX, RELIGION, or NATIONAL ORIGIN.

Write to: U.S. Civil Service Commission  
1900 E Street, N.W.  
Washington, D.C. 20415

Executive Order 11246

Federal contractors and subcontractors cannot discriminate in employment because of RACE, COLOR, SEX, RELIGION, or NATIONAL ORIGIN. To find out if your private employer is covered, ask if they have any government contracts.

Write to: Office of Federal Contract Compliance Programs  
U.S. Department of Labor  
Washington, D.C. 20210

Title IX of the Education Amendments of 1972

Schools and colleges that receive federal aid may not discriminate against a student on the basis of SEX. Schools must allow participation in all activities and classes.

Write to: Office of Civil Rights  
Department of Education  
Washington, D.C. 20201

Title VI of the Civil Rights Act of 1964

A school or university cannot discriminate on the basis of RACE, COLOR, or NATIONAL ORIGIN in selection, services, financial aid, or other benefits.

Only schools receiving federal aid are covered. This includes most schools.

Write to: Office of Civil Rights  
Department of Education  
Washington, D.C. 20201

## Appendix B

### Trade Agencies

<u>Occupation</u>	<u>Organization and Address</u>
Accountants	American Institute of Certified Public Accountants, 666 Fifth Ave., New York, NY 10019
Actors and Artists	Associated Actors and Artists of America, 165 W. 46th St., New York, NY 10036
Actuaries	Society of Actuaries, 208 S. LaSalle, St., Chicago, IL 60604
Advertising Workers	American Advertising Federation, 1225 Connecticut Ave., NW, Washington, DC 20036
Aircraft Industries	Aerospace Industries Association of America, 1725 DeSales St., NW, Washington, DC 20036
Airline Workers	Air Transport Association of America, 1000 Connecticut Ave., Washington, DC 20036
Architects	American Institute of Architects, 1735 New York Ave., NW, Washington, DC 20036
Architects, Landscape	American Society of Landscape Architects, 1750 Old Meadow Rd., McLean, VA 22101
Astronomers	American Astronomical Society, 211 Fitz Randolph Rd., Princeton, NJ 08540
Bakers	American Bakers Association, Suite 650, 1700 Pennsylvania Ave., NW, Washington, DC 20006
Bankers	American Bankers Association, 90 Park Ave., New York, NY 10016
Barbers and Beauty Operators	Associated Master Barbers and Beauticians of America, 219 Greenwich Rd., P.O. Box 17782, Charlotte, NC 28211
Bricklayers	Structural Clay Products Institute, 1750 Old Meadow Rd., McLean, VA 22101
Broadcasters	National Association of Broadcasters, 1771 N St., NW, Washington, DC 20036
Building Trades	AFL and CIO Building and Construction Trades Department, 815 16th St., NW, Washington, DC 20006
Chemists	American Chemical Society, 1155 16th St., NW, Washington, DC 20036
Chiropractors	International Chiropractors Association, 741 Brady St., Davenport, IA 52805
Coal Mining	National Coal Association, 1130 17th St., NW, Washington, DC 20036
Compositors	Printing Industries of America, Inc., 5223 River Rd., NW, Washington, DC 20016
Data Processors	Data Processing Management Association, 505 Busse Hwy., Park Ridge, IL 60068
Decorators	American Institute of Interior Decorators, 730 Fifth Ave., New York, NY 10019
Dental Assistants	American Dental Assistants Association, 211 E. Chicago Ave., Chicago, IL 60611

<u>Occupation</u>	<u>Organization and Address</u>
Dental Hygienists	American Dental Hygienists' Association, 100 E. Ohio St., Chicago, IL 60611
Dental Technicians	National Association of Certified Dental Laboratories, 1330 Massachusetts Ave., NW, Washington, DC 20005
Dentists	American Dental Association, 211 E. Chicago Ave., Chicago, IL 60611
Dieticians	American Dietetic Association, 620 N. Michigan Ave., Chicago, IL 60611
Ecology Workers	Ecological Society of America, Dept. of Botany, Southern Illinois University, Carbondale, IL 62901
Electrical Workers	International Brotherhood of Electrical Workers, 1200 15th St., NW, Washington, DC 20005
Engineers, Aeronautical	American Institute of Aeronautics and Astronautics, 1290 Avenue of the Americas, New York, NY 10010
Engineers, Agricultural	American Society of Agricultural Engineers, 2950 Niles Rd., St. Joseph, MI 49085
Engineers, Ceramic	American Ceramic Society, 4055 N. High St., Columbus, OH 43214
Engineers, Chemical	American Institute of Chemical Engineers, 345 E. 47th St., New York, NY 10017
Engineers, Civil	American Society of Civil Engineers, 345 E. 47th St., New York, NY 10017
Engineers, Electrical	Institute of Electrical and Electronics Engineers, 345 E. 47th St., New York, NY 10017
Engineers, Industrial	American Institute of Industrial Engineers, 345 E. 47th St., New York, NY 10017
Engineers, Mechanical	American Society of Mechanical Engineers, 345 E. 47th St., New York, NY 10017
Engineers, Mining, Metallurgical, and Petroleum	American Institute of Mining, Metallurgical, and Petroleum Engineers, 345 E. 47th St., New York, NY 10017
Engineers, Radio	Institute of Electrical and Electronics Engineers, 345 E. 47th St., New York, NY 10017
Farmers	U.S. Dept. of Agriculture, Washington, DC 20250
Florists	Society of American Florists and Ornamental Horticulturists, 901 N. Washington St., Alexandria, VA 22314
Foresters	Society of American Foresters, 1010 16th St., NW, Washington, DC 20036
Forge Shop Workers	Forging Industry Association, 55 Public Square, Cleveland, OH 44113
Funeral Directors and Embalmers	National Funeral Directors Association of the U.S., 135 W. Wells St., Milwaukee, WI 53203
Geographers	Association of American Geographers, 1146 16th St., NW, Washington, DC 20036
Geologists	American Geological Institute, 1444 North St., NW, Washington, DC 20005

OccupationsOrganization and Address

Hairdressers and Cosmetologists	National Hairdressers and Cosmetologists Association, 175 Fifth Ave., New York, NY 10010
Home Economists	American Home Economics Association, 1600 20th St., NW, Washington, DC 20009
Hospital Workers	American Hospital Association, 840 N. Lake Shore Dr., Chicago, IL 60611
Hotel Workers	American Hotel and Motel Association, 221 W. 57th St., New York, NY 10010
Insurance Agents	National Association of Insurance Agents, 96 Fulton St., New York, NY 10038
Jewelers and Jewelry Repairers	Retail Jewelers of America, 1025 Vermont Ave., NW, Washington, DC 20005
Laundry Workers	American Institute of Laundering, Box 940, Joliet, IL 60433
Lawyers	American Bar Association, 1155 E. 60th St., Chicago, IL 60637
Librarians	American Library Association, 50 E. Huron St., Chicago, IL 60611
Machinists, All-around	International Association of Machinists, 1300 Connecticut Ave., Washington, DC 20036
Mathematicians	Mathematical Association of America, SUNY at Buffalo, Buffalo, NY 14214
Mechanics, Refrigeration and Air Conditioning	United Association of Journeymen, Apprentices of Plumbing and Pipe Fitting Industries, 901 Massa- chusetts Ave., Washington, DC 20001
Medical Laboratory Technicians	Registry of Medical Technologists, American Society of Clinical Pathologists, P.O. Box 2544, Muncie, IN 47302
Medical Record Librarians	American Medical Record Association, 875 N. Michigan Ave., Chicago, IL 60611
Medical X-Ray Technicians	American Society, Radiologic Technicians, 537 S. Main St., Fond Du Lac, WI 54935
Meteorologists	American Meteorological Society, 45 Beacon St., Boston, MA 02108
Microbiologists	American Society of Bacteriology, 1913 Eye St., NW, Washington, DC 20006
Musicians	American Federation of Musicians, 641 Lexington Ave., New York, NY 10022
Nurses, Practical	National Association for Practical Nurse Education and Service, Inc., 1465 Broadway, New York, NY 10036
Nurses, Registered	National League for Nursing, 10 Columbus Circle, New York, NY 10018
Occupational Therapists	American Occupational Therapy Association, 251 Park Ave., South, New York, NY 10010
Opticians	Optical Society of America, 2100 Pennsylvania Ave., NW, Washington, DC 20037
Optometrists	American Optometric Association, 7000 Chippewa St., St. Louis, MO 63119

<u>Occupations</u>	<u>Organization and Address</u>
Osteopathic Physicians	American Osteopathic Association, 212 E. Ohio St., Chicago, IL 60611
Painters and Paperhangers	Brotherhood of Painters, Decorators, and Paperhangers of America, 217-219 N. 6th St., Lafayette, IN 47901
Petroleum Workers	American Petroleum Institute, 1271 Avenue of the Americas, New York, NY 10020
Pharmacists	American Pharmaceutical Association, 2215 Constitution Ave., Washington, DC 20037
Photographers	Professional Photographers of America, 1090 Executive Way, Oak Leaf Commons, Des Plaines, IL 60018
Physical Therapists	American Physical Therapy Association, 1790 Broadway, New York, NY 10019
Physicians	American Medical Association, 535 N. Dearborn St., Chicago, IL 60610
Physicists	American Institute of Physics, 335 E. 45th St., New York, NY 10017
Plastic Workers	Society of the Plastics Industry, 250 Park Ave., New York, NY 10017
Plumbers and Pipe Fitters	United Association of Journeymen, Apprentices of Plumbing and Pipe Fitting Industries, 901 Massachusetts Ave., NW, Washington, DC 20001
Podiatrists	American Podiatry Association, 20 Chevy Chase Circle, NW, Washington, DC 20015
Psychologists	American Psychological Association, 1200 17th St., NW, Washington, DC 20036
Railroad Workers	Association of American Railroads, American Railroads Bldg., Washington, DC 20036
Real Estate Sales Agents	National Association of Real Estate Boards, 155 E. Superior St., Chicago, IL 60611
Recreation Workers	National Recreation and Park Association, 1700 Pennsylvania Ave., NW, Washington, DC 20006
Restaurant Workers	National Restaurant Association, 1530 N. Lake Shore Dr., Chicago, IL 60610
Retail Grocers	National Association of Retail Grocers of the United States, 360 N. Michigan Ave., Chicago, IL 60601
Secretaries	National Secretaries Association, 616 E. 63rd St., Kansas City, MO 64110
Social Workers	National Commission for Social Work Careers, 2 Park Ave., New York, NY 10016
Speech Therapists	American Speech and Hearing Association, 9030 Old Georgetown Road, Washington, DC 20014
Teachers	National Center for Information on Careers in Education, 1607 New Hampshire Ave., NW, Washington, DC 20009
Television and Radio Workers	American Federation of Television and Radio Artists, 724 Fifth Ave., New York, NY 10022

Occupations

Organization and Address

Textile Workers

American Textiles Association, 1501 Johnston St.,  
Charlotte, NC 28202

Truckers

American Trucking Association, 1616 P St., NW,  
Washington, DC 20036

Veterinarians

American Veterinary Medical Association, 600 S.  
Michigan Ave., Chicago, IL 60605

Welders

American Welding Society, 2501 NW 7th St., Miami,  
FL 33125

# Appendix C

## BOOKS OF INTEREST

### Job Seeking

Bolles, R.N. What Color Is Your Parachute? A Practical Manual for Job Hunters and Career-Changers. Berkeley, California: Ten Speed Press, 1977.

Campbell, D.P. If You Don't Know Where You're Going, You'll Probably End Up Somewhere Else. Niles, Illinois: Argus Communications, 1974.

Crystal, J.C., and Bolles, R.N. Where Do I Go From Here with My Life? New York: Seabury Press, 1974.

Department of Labor. A Working Woman's Guide to her Job Rights. Washington, D.C.: U.S. Government Printing Office, 1975.

Jackson, T. Twenty-eight Days to a Better Job. New York: Hawthorne Books, 1977.

Jackson, T., and Mayleas, D. The Hidden Job Market. New York: Quadrangle Books, N.Y. Times Co., 1976.

Lembeck, R. 1001 Job Ideas for Today's Woman: A Checklist Guide to the Job Market. New York: Doubleday, 1975.

### Returning to School and School Skills

The American College. Test Wiseness: Test-Taking Skills for Adults Returning to School. New York: McGraw-Hill, 1978.

Apps, J.W. Study Skills for Those Adults Returning to School. New York: McGraw-Hill, 1978.

Bandt, P.L., Meara, N.M., and Schmidt, L.D. A Time to Learn: A Guide to Academic and Personal Effectiveness. New York: Holt, Rinehart, and Winston, Inc., 1974.

Blaze, W., et al. Guide to Alternative Colleges and Universities: A Comprehensive Listing of Over 250 Innovative Programs. Boston: Beacon Press, 1974.

Cecchetini, P.A. McGraw-Hill Self-Study Manuals for CLEP. New York: McGraw-Hill, 1978. Manuals available for psychology, sociology, humanities, business management, and natural sciences.

Cogne, J., and Hebert, T. This Way Out: A Guide to Alternatives to Traditional College Education in the United States, Europe, and the Third World. New York: E.P. Dutton, 1972.

College Entrance Examination Board. CLEP General and Subject Examinations: Descriptions and Sample Questions. Princeton, N.J.: CEEB, Box 1824. Revised yearly.

Gerow, J.R., and Lyne, R.D. How to Succeed in College: A Student Guidebook. New York: Charles Scribner's Sons, 1975.

Houle, C.O. Continuing Your Education. New York: McGraw-Hill, 1964.

Lenz, E., and Shaevitz, M. So You Want to Go Back to School: Facing the Realities of Reentry. New York: McGraw-Hill, 1977.

Nieves, L. College Achievement through Self-Help: A Planning and Guidance Manual for Minority Students. Princeton, N.J.: Educational Testing Service, 1978.

Splaver, S. Nontraditional College Routes to Careers. New York: Simon and Schuster, 1975.

Strunk, W., Jr., and White, E.B. The Elements of Style. New York: Macmillan, 1973.

Thatcher, R. Academic Skills: A Handbook for Working Adults Returning to School. Ithaca, N.Y.: Cornell University, New York State School of Industrial and Labor Relations, 1975.

Waller, M., and Beach, M. Making It in College. New York: Mason/Charter, 1976.

### Assertion Training

Alberti, R.E., and Emmons, M.L. Stand Up, Speak Out, Talk Back! New York: Pocket Books, 1976.

Bower, S.A., and Bower, G.H. Asserting Your Self: A Practical Guide for Positive Change. Reading, Mass.: Addison-Wesley Publishing Company, 1976.

Fensterheim, H., and Baer, J. Don't Say Yes When You Want to Say No. New York: Dell, 1975.

Galassi, M.D., and Galassi, J.P. Assert Yourself: How to Be Your Own Person. New York: Human Sciences Press, 1977.

James, M., and Jongeward, D. Born to Win. Reading, Mass.: Addison-Wesley Publishing Company, 1971.

Marris, L. G. Womanpower: A Manual for Workshops in Personal Effectiveness. Cranston, R.I.: The Carroll Press, 1977.

Maultsby, M.C., Jr. Help Yourself to Happiness. Boston, Herman Publishing Company, 1975.

O'Neill, N., and O'Neill, G. Shifting Gears. New York: Avon Books, 1975.

Paulsen, K., and Kuhn, R. (eds.). Woman's Almanac: Twelve How-to Handbooks in One. Philadelphia: J.B. Lippincott Company, 1976.

Scholz, N., Prince, J., and Miller, G. How to Decide: A Guide for Women. Princeton, N.J.: College Entrance Examination Board, 1975.

Williams, R.L., and Long, H.D. Toward a Self-Managed Life Style. Boston: Houghton Mifflin Company, 1975.

#### Books to Consult--Reference Books

Cass, J., and Birnbaum, M. Comparative Guide to Two-Year Colleges and Career Programs. New York: Harper & Row, 1976.

Cass, J., and Birnbaum, M. Comparative Guide to American Colleges. New York: Harper & Row, 1975.

Doster, W.C. (ed.). Barron's How to Prepare for the College-Level Examination Program. New York: Barron's Educational Services Inc., 1973.

Gruber, E.C., and Bramson, M. Scholastic Aptitude Test for College Entrance. New York: Monarch Press, 1976.

Hegener, K.C. (ed.). Peterson's Annual Guide to Undergraduate Study, 1978. Princeton, N.J.: Peterson's Guides, 1977. Revised yearly.