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ABSTRACT

This study presents some guidelines for program innovating systems based on the experiences of those currently involved in program change. A search was conducted through recent publications to identify institutions currently involved with innovative programs in teacher preparation. A questionnaire was constructed to yield information concerning program implementation and then sent to the dean of the college of education or the program director of the 23 target institutions. Personal interviews were held with the leadership personnel of the University of Georgia, University of Toledo, Southern Consortium of Teacher Education Colleges, and the Texas Education Agency concerning the development and operation of their competency-based teacher education (CBTE) programs. Questionnaire responses from representatives of colleges and universities involved with CBTE assisted in providing information in four areas of planning and program development: personnel, program, evaluation, and major problems. The interviews yielded responses concerning organization structure, change strategy, and typical problems. A summary of the conclusions based on the seven areas of responses from the interviews and questionnaire conclude this paper. (PF)

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A STUDY OF SYSTEMS FOR PROGRAM CHANGE  
IN TEACHER EDUCATION

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# A STUDY OF SYSTEMS FOR PROGRAM CHANGE IN TEACHER EDUCATION

## INTRODUCTION

Current trends in teacher education are characterized by programs designed to emphasize approaches to learning which are competency-based, field-centered, and individualized. These trends are partly due to the result of efforts in the profession and partly due to state and national legislative or administrative pressures. The movement offers considerable promise for the improvement of teacher education, and ultimately the improvement of teaching in elementary and secondary schools, but those who are involved in developing and instituting these programs universally encounter severe problems in organizing and in systems development for such change. Presently, few colleges and universities have progressed very far in the development and implementation of innovative teacher education programs which are competency-based, field-centered, and individualized. Those which have done so have developed their own systems of organization for program change--many times by trial and error.

## PURPOSE OF THE STUDY

The purpose of this study was to present some guidelines for program innovation systems based on the experiences of those currently involved in program change. The results of this information could provide valuable assistance to colleges and universities concerned with promoting needed change in teacher education.

**PROCEDURES**

To identify institutions currently involved with innovative programs in teacher preparation, a search was conducted through recent publications. This search provided sources of contact for information concerning C-BTE programs. Twenty-three colleges and universities were identified as being involved, to some extent, in programs related to competency-based teacher education.

A questionnaire was constructed to yield information concerning program implementation and then sent to the dean of the college of education or the program director of the target institutions. Thirty-nine items, representing initial considerations for program change, were selected, organized, and included in the instrument. A continuum type rating scale was used for the identification of levels of importance attributed to various areas of program development. Space was provided following each questionnaire item for any additional information considered relevant by those being surveyed. Responses were received from twenty-one of the twenty-three institutions surveyed.

Personal visits were made by the principal investigator to the campuses of The University of Georgia and The University of Toledo for the purpose of interviewing leadership personnel and other faculty members in the College of Education of each university concerning the development and operation of their C-BTE programs. From information available, it appeared that these two institutions were most likely to provide the best information for the purpose of this study.

Personal interviews were also held by the principal investigator with faculty leaders from teacher education programs in schools comprising

the Southern Consortium of Teacher Education Colleges while they were meeting in Atlanta, Georgia, to conduct business of the consortium. This consortium was established and now operates to facilitate C-BTE program development in the member colleges and universities, which are for the most part small institutions with predominantly black student enrollments.

Additional interviews were conducted by the principal investigator with leadership personnel of the Texas Education Agency, which has been actively involved in national and state efforts to develop and establish C-BTE programs.

### FINDINGS

Questionnaire responses from representatives of colleges and universities involved with competency-based teacher education assisted in providing information in four areas of planning and program development. These areas were: (1) personnel, (2) program, (3) evaluation, and (4) major problems.

#### Personnel

The responses from participants indicated that department or area chairmen were very instrumental in initiating the change to C-BTE programs, and a majority (55 per cent) of the participants reported that the faculty was asked to contribute very much in planning for the change. Only 5 per cent indicated that the faculty was not asked to contribute to the change to the new program.

In most colleges and universities, the faculties were somewhat familiar with the concepts and principles of competency-based teacher education and, in most cases were, enthusiastic concerning the development of such a program. Only one institution reported an unenthusiastic faculty concerning the proposed program change.

Responses indicated that 85 per cent of the participants made some provision for helping the faculty adjust to the new program. This included in-service meetings, seminars, conferences, etc., and a majority of those surveyed indicated that even more emphasis on faculty preparation would have produced a smoother transition to C-BTE.

The participants were not in agreement concerning whether any additional support personnel were necessary for the proposed C-BTE program. Fifty-five per cent indicated that the acquisition of additional personnel such as audio-visual assistants, learning resource directors, etc., was important, while 45 per cent stated that the addition of new personnel was not necessary.

To promote greater commitment on the part of the faculty, some type of incentive was provided teachers by 42 per cent of schools surveyed. These incentives included such things as (1) lighter loads during program development, (2) summer employment, (3) department chairman appointments, (4) release from university-wide committees, (5) travel and professional meeting expense, (6) off-campus retreats, (7) research and publication assistance, (8) small bonuses for meeting deadlines in module development, (9) load credit, and (10) released time for program development.

### Program

Most schools which implemented a change to competency-based teacher education approached the change on a rather limited basis. Over one-half of those reporting indicated that very little of the existing program was to be changed at first.

In developing the new program, 61 per cent of the schools requested input from other department administrators and faculty on campus, and 80 per

cent asked for assistance from local public school personnel in planning the C-BTE program. Students were consulted in the development of the program by 85 per cent of the schools.

Student work on an individual basis was planned for all of the new programs with 40 per cent of the participants stating that most of the work was to be in this fashion.

Considerable team teaching was planned for use in the new program for group instruction by almost all schools reporting, and learning modules were reported by 85 per cent of the respondents as predominant features in competency development.

Development of learning modules was a joint effort of individuals and groups in those colleges and universities involved in C-BTE. Committees consisting of faculty members, department chairmen, public school personnel, professional consultants, and students contributed to the development of the modules. The participants indicated that very little emphasis was devoted to establishing predetermined time allotments for completion of each module considered as important. Most C-BTE programs were designed to operate at the individual student's pace, with module completion ranging from less than two weeks to a full semester.

Although entrance requirements were not considered important by most of the participants, over 90 per cent of the responses indicated that exit requirements were of prime importance to the success of the program.

Very little provision was made for either the assignment of students to an advisor or for transfer students entering the program. This was identified as an area of program development needing considerable additional attention.

## Evaluation

Providing for a system of evaluation was an important factor in almost every instance of program development. Of the schools reporting, 90 per cent indicated evaluation as a very important consideration for program development. Systems analysis procedures, student feed-back, faculty members, and public school personnel were all involved in this on-going evaluation. Periodic module evaluation by the faculty was also considered to be of great importance.

Grading systems for C-BTE programs were quite varied according to responses from the participants. Letter grades, pass/fail, completed, credit/non-credit, satisfactory, and combinations of all of these were used by the various institutions in reporting student progress, and most schools reported some emphasis, during program development, for faculty evaluation.

## Major Problems

Almost all schools reported a common problem--time. This either involved a lack of planning time for program implementation or insufficient time to accomplish all that was necessary within the semester, quarter, etc., which resulted in an over-worked faculty.

One problem that was considered by many as a serious handicap was faculty members that were either disinterested in C-BTE or were not knowledgeable of the principles and rationale for such a program.

New equipment was not considered as essential for implementing a competency-based program, but developing adequate learning materials was considered crucial to the successful operation of the program.

Other problems listed by participants were providing direction to students, developing performance objectives, lack of man-power, and keeping student work within reasonable limits.

One-half of the schools responding reported that the planning time between initial consideration and the implementation of the competency-based teacher education program was from one to two years. One-fourth of the schools indicated that less than one year was allowed for development, and the remaining one-fourth stated that more than two years was provided for planning.

### Summary of Responses

The percentages of responses to individual items on the questionnaire are presented in the following table.

TABLE 1  
PERCENTAGES OF RESPONSES TO INDIVIDUAL ITEMS  
ON THE QUESTIONNAIRE

1. Who was responsible for initiating the proposed change to CBTE?	<u>23.8</u> Dean	<u>33.3</u> Department or Area Chairman	<u>9.5</u> Faculty	<u>23.8</u> Individual	<u>9.5</u> Other
2. How much was the faculty asked to contribute in planning for the change to CBTE?	<u>55.0</u> Very Much	<u>25.0</u> Considerable	<u>10.0</u> Some	<u>5.0</u> Very Little	<u>5.0</u> None
3. How many of the faculty members were familiar with the concepts and principles of CBTE when it was first introduced?	<u>23.8</u> Almost all	<u>14.2</u> Most	<u>33.3</u> Some	<u>28.5</u> Very Few	<u>0</u> None
4. What was the initial faculty response to the introduction of a CBTE program?	<u>15</u> Very enthusiastic	<u>20</u> Quite enthusiastic	<u>30</u> Somewhat enthusiastic	<u>30</u> Wait and see Attitude	<u>5</u> Unenthusiastic

Table 1--Continued.

5. In planning for the change to CBTE, how much provision was made for helping the faculty adjust to the new program through in-service meetings, conferences, seminars, etc.?	<u>25</u> Very Much	<u>40</u> Considerable	<u>20</u> Some	<u>5</u> Very Little	<u>10</u> None
6. Would more emphasis on faculty preparation have produced a smoother transition to CBTE?	<u>30</u> Yes	<u>20</u> Probably	<u>25</u> Maybe	<u>10</u> Probably Not	<u>15</u> No
7. How much provision was made in the CBTE program for team teaching?	<u>28.5</u> Very Much	<u>33.3</u> Considerable	<u>28.5</u> Some	<u>4.7</u> Very Little	<u>0</u> None
8. In planning for change to CBTE, how important was the acquisition of additional personnel such as audio/visual assistants, learning resource directors, etc.?	<u>15</u> Very Important	<u>35</u> Quite Important	<u>5</u> Somewhat Important	<u>25</u> Not Very Important	<u>20</u> Unimportant
9. In planning a CBTE program, how much of the existing program was to be immediately changed?	<u>30</u> All	<u>15</u> Most	<u>10</u> Part	<u>45</u> Very Little	
10. In planning for a CBTE program how much student work was to be on an individual basis?	<u>0</u> All	<u>40</u> Most	<u>60</u> Some	<u>0</u> Very Little	<u>0</u> None
11. To what extent did you plan to use learning modules?	<u>25</u> Completely	<u>35</u> Very Much	<u>30</u> Some	<u>5</u> Not Very Much	<u>5</u> Very Little
12. Who was responsible for the development of the individual learning modules?	<u>0</u> Department or Area Chairman	<u>10</u> Faculty Committee	<u>35</u> Individual Faculty	<u>55</u> Combination of 2 or more	<u>0</u> Other
13. How much importance was placed on entrance requirements in planning your CBTE program?	<u>19</u> Very Important	<u>9.5</u> Quite Important	<u>14.2</u> Somewhat Important	<u>33.3</u> Not Very Important	<u>23.8</u> Unimportant

Table 1--Continued.

14.	How much importance was placed on exit requirements in planning your CBTE program?				
	<u>61.9</u>	<u>28.5</u>	<u>4.7</u>	<u>0</u>	<u>4.7</u>
	Very Important	Quite Important	Somewhat Important	Not Very Important	Unimportant
15.	In planning the CBTE program, how much emphasis was placed on predetermined time allotments for the completion of modules?				
	<u>0</u>	<u>4.7</u>	<u>33.3</u>	<u>47.6</u>	<u>14.2</u>
	Very Much	Much	Some	Very Little	None
16.	To what extent was the CBTE program to operate at the individual student's pace?				
	<u>4.7</u>	<u>28.5</u>	<u>38</u>	<u>14.2</u>	<u>14.2</u>
	Completely	Very Much	Considerable	Mostly	Not too much
17.	How important was it to develop modules that would require approx. the same amount of time for completion?				
	<u>0</u>	<u>10</u>	<u>10</u>	<u>55</u>	<u>25</u>
	Very Important	Quite Important	Somewhat Important	Not Very Important	Unimportant
18.	How much importance was placed on periodic module evaluation?				
	<u>31.5</u>	<u>47.3</u>	<u>10.5</u>	<u>10.5</u>	<u>0</u>
	Very Important	Quite Important	Somewhat Important	Not Very Important	Unimportant
19.	Who was to be responsible for the evaluation of the learning modules?				
	<u>0</u>	<u>10.5</u>	<u>42.1</u>	<u>42.1</u>	<u>5.2</u>
	Department or Area Chairman	Faculty Committee	Individual Faculty	Combination of 2 or more	Other
20.	How much were students consulted in the development of the CBTE program?				
	<u>9.5</u>	<u>33.3</u>	<u>42.8</u>	<u>14.2</u>	<u>0</u>
	Very Much	Much	Some	Very Little	None
21.	In the initial planning, how much emphasis was to be placed on the evaluation of professors?				
	<u>9.5</u>	<u>19</u>	<u>38</u>	<u>23.8</u>	<u>9.5</u>
	Very Much	Much	Some	Very Little	None
22.	How important was the development of a system analysis procedure for on-going assessment of the program?				
	<u>25</u>	<u>45</u>	<u>20</u>	<u>5</u>	<u>5</u>
	Very Important	Quite Important	Somewhat Important	Not Very Important	Unimportant

Table 1--Continued.

23.	How much importance was placed on feedback from students as a possible means of improving the program?	<u>61.9</u> Very Much	<u>38</u> Much	<u>4</u> Some	<u>0</u> Very Little	<u>0</u> None
24.	How much input was requested from other department administrators and/or faculty on campus in planning the C-BTE program?	<u>4.7</u> Very Much	<u>14.2</u> Much	<u>42.8</u> Some	<u>28.5</u> Very Little	<u>9.5</u> None
25.	To what extent were local public school personnel asked for input in planning the C-BTE program?	<u>40</u> Very Much	<u>30</u> Much	<u>10</u> Some	<u>20</u> Very Little	<u>0</u> None
26.	How much new equipment was considered essential for change to C-BTE?	<u>5</u> Very Much	<u>19</u> Considerable	<u>38</u> Some	<u>23.8</u> Very Little	<u>14.2</u> None
27.	Was program certification assured before implementation of the C-BTE program?	<u>70</u> Yes	<u>10</u> No	<u>20</u> Somewhat		

#### INTERVIEW RESPONSES

From the interviews with administrative and faculty personnel and with officials of the Texas Education Agency, several areas of general agreement concerning C-BTE development and implementation seemed apparent. These will summarize in terms of organizational structure, change strategy, and problems commonly encountered.

#### Organizational Structure

The organizational structure best suited to the individual institution and program involved must be developed by the personnel of the institution, but the following generalizations typically apply.

1. There must be strong and participatory leadership from the dean or comparable official and his immediate administrative team.

2. The team concept of faculty organization is usually appropriate, although this may take the form of differentiated staffing more than the pure team approach.
3. An overall policy group develops policies and strategies for development and implementation of programs. This should include appropriate administrative, faculty, student, and public school representation.
4. Community discussion and orientation activities are important.
5. Each team should elect a team leader, who should be a member of the overall policy committee.
6. A coordinator is needed to work with team leaders, public school personnel, and others involved in the program.

### Change Strategy

The change strategy adopted for a particular situation must be adapted to fit that situation, but it must involve maximum general faculty input and participation with adequate coordination and encouragement from status leaders. Elements of an effective change strategy will usually include the following, not necessarily in the order stated.

1. Basic objectives of the program must be developed, including assumptions upon which they are based.
2. A reasonably complete compilation of more specific objectives must be agreed upon to form the basis of faculty team efforts to develop modules, field experiences, and other components of the program.
3. Organization by course or course combinations usually works best in the typical college or university setting.
4. Time for faculty members to work on program development must be provided. Faculty retreats for planning and decision-making are usually very productive.
5. Each team should develop its own strategies to meet established objectives.
6. A reward system for faculty participation in program development is needed. Encouraging and assisting with publications may be an important part of such a system.

7. A total program may be changed piece-by-piece, or a pilot approach may be utilized to change the whole program at once with a small group. Both strategies seem to have been used equally effectively.
8. Start with as simple a system as possible and evolve later as seems desirable.
9. Provide faculty members with the opportunity to see more advanced programs in operation.
10. Most institutions follow a change sequence moving from a traditional program to one which involves considerable field-based experience to a C-BTE type program.

### Typical Problems

Each situation has its own unique problems in attempting to change to a C-BTE program, but the following difficulties seem to occur rather frequently.

1. Faculty unwillingness to listen to suggestions for change. This is usually due to lack of information or a feeling that they have not been adequately involved in the whole process (a mandate approach).
2. Need for an appropriate reward system.
3. Need for a non-threatening situation.
4. Coordination and liaison of the various aspects of the total program.
5. Communication among the participants in the program.
6. Evaluation of student competencies. This must be done subjectively to a considerable extent.
7. Identification of entrance and exit requirements.
8. Too much field-based experience may be incorporated in the program; causing loss of an adequate knowledge base for development of competencies.

## SUMMARY OF CONCLUSIONS

Conclusions reached as a result of this study are necessarily tentative due to the limited nature of the study, but it seems that several statements may be made with considerable confidence. We will group these conclusions as they seem to primarily relate to the areas of personnel, program, evaluation, organizational structure, change strategy, and typical problems encountered.

### PERSONNEL

Faculty involvement to as great an extent as possible is needed from the beginning in program planning and development.

Strong leadership from those in designated leadership positions is required.

Faculty must be given assistance in learning about competency-based education through various faculty development procedures.

Support personnel in addition to those normally available will usually be needed, although it may be possible to get along without them.

Incentives for faculty participation in the program development and operation should be a part of the reward system of the institution.

### PROGRAM

It is usually best to begin on a very limited basis, normally by changing only a small part of the program at first.

Public school personnel, students, and faculty members of other departments on the campus should be asked to help in planning for program change.

A large part of the program should be on an individualized basis, through the use of modules and other appropriate procedures and techniques.

Team teaching is an important part of a program of this nature.

Module development should be done by committees and individual faculty members and should include education faculty and administration personnel, public school personnel, consultants, and students.

There is a danger that module development and utilization may absorb too much faculty time and comprise too much of the total program.

Exit requirements are very important, and also difficult to devise and administer. Entrance requirements are less important, but necessary.

Provision for transfer students is necessary but often neglected.

## EVALUATION

An organized effort to continuously evaluate the program should involve all people concerned with the program and its development.

Periodic evaluation of modules and other teaching techniques and materials should be built into the program.

The grading system will have to be compatible with campus practices and may take any number of forms.

Evaluation of faculty should not be neglected.

## ORGANIZATIONAL STRUCTURE

A policy group should develop overall policies and strategies. This group should include representation from all groups involved in the program, key administrators, and team leaders.

Teams implement the policies and strategies developed by the policy group. A team leader should be designated for each team, either by appointment or election.

A coordinator works with team leaders, public school personnel, and others involved in the program.

Designated administrators assist as necessary to carry out policies and strategies.

### CHANGE STRATEGY

Begin by identifying basic assumptions and objectives, utilizing maximum participation of all those who may later be involved in development and implementation of the program.

From the basic assumptions and objectives, develop more specific objectives to form the basis for program development.

Each team should develop its own variety of implementation procedures, materials, etc.

Faculty time, encouragement, and incentives must be built into the change strategy.

Begin by changing a small part of the program, using as simple a system as possible at first, and moving from the traditional program, to one involving field-based components, to a more fully operating C-BTE concept. Work within the traditional course structure system so far as possible.

### COMMON PROBLEMS

Most of the more serious problems are related to faculty attitudes, interest, and competence. Faculty development, necessary time

allocations, an appropriate reward system, a non-threatening situation, and strong, competent leadership are the more important requirements for overcoming these kinds of problems. Coordination and communication problems also require specific preventive and remedial efforts.

A third common problem area involves the adequacy of learning materials and procedures. Outside sources may be helpful in this respect, but adaptations and local development efforts are essential.

Provision for adequate and appropriate field-based experiences forms the fourth major problem area. Again, suggestions for the local group may be available from outside sources, but local arrangements and procedures must be developed to meet particular needs and circumstances.

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