

DOCUMENT RESUME

ED 068 107

LI 003 902

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TITLE Interuniversity Transit System. Annual Reports:
1969-1972.
INSTITUTION Ontario Council of Univ. Librarians (Canada).
PUB DATE 72
NOTE 31p.; (0 References)
EDRS PRICE MF-\$0.65 HC-\$3.29
DESCRIPTORS Annual Reports; Foreign Countries; *Interlibrary
Loans; Library Circulation; Library Materials;
*Library Networks; Statistical Data; *University
Libraries
IDENTIFIERS *Canada

ABSTRACT

The idea of the transit of academic materials among Ontario's fourteen provincially-supported universities was conceived of and then operated since 1967 by the Ontario Council of University Libraries. Contained herein are the four annual reports of the Interuniversity Transit System (IUTS) when it was a part of York University. The system is to continue under another agency. Each report contains a brief narrative portion and various statistical data. (SJ)

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INTERUNIVERSITY TRANSIT SYSTEM.

Annual Reports:

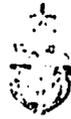
1969-1972.

Presented to the Ontario Council of University Librarians

L. A. Draper

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ONTARIO COUNCIL OF UNIVERSITY LIBRARIANS - TORONTO, ONTARIO

September 4, 1969

Mr. William Ready,
Chairman,
Ontario Council of University Librarians,
McMaster University,
Hamilton, Ontario.

Dear Mr. Ready:

The attached is the report of the Interuniversity Transit System for the fiscal year 1968-1969. It was prepared by Mr. L. A. Draper, Supervisor of the IUTS, of York University who has succeeded Mr. Robert Hitchman in that position. In passing, I cannot help but extend my thanks and congratulations to Mr. Hitchman who so successfully saw IUTS through its first months and to Mr. Draper who has maintained his predecessor's high standard of operation since taking over in April of 1969.

Yours very truly,

Thomas F. O'Connell

Attachment

Thomas F. O'Connell,
Director of Interuniversity
Transit System.

ONTARIO COUNCIL OF UNIVERSITY LIBRARIANS

INTER-UNIVERSITY TRANSIT SYSTEM

ANNUAL REPORT

1968 - 1969

ONTARIO COUNCIL OF UNIVERSITY LIBRARIANS
INTERUNIVERSITY TRANSIT SYSTEM

Report by the Supervisor

July 1, 1968 - June 30, 1969

As the Ontario Council of University Librarians will remember, the first anniversary report of the Interuniversity Transit System covered the period September 19, 1967 to September 18, 1968. Because it is believed that a report based on the actual fiscal year would be more meaningful, it was decided to begin this year a series of annual reports from July 1 to June 30. There is, therefore, in this second report an overlap of some three months with our first report and, consequently, a precise comparison cannot be made between the data of the first and subsequent reports. We believe it fair to say that initial problems in the IUTS operation have been resolved and that the system has evolved into an established routine. This report presents operating costs and relevant statistics. It also reviews significant changes and comments upon possible developments.

The cash disbursement for the fiscal year operation was \$66,754.08 against an allocated budget of \$75,000.00. This represents an under expenditure of \$8,245.92. Attached as "Annex A" is a recapitulation of costs by items. Substantial savings in express were effected by the use of airmail instead of air express for the two Northern Universities. Some of the remaining operating expenses were not as high as anticipated.

The statistical data are attached as annexes and include:

Annex B - General Statistics

Annex C - Comparative Statistics - Anniversary Year to
68/69 fiscal year

Annex D - Graphs charting deliveries, pieces, and
weight out and in

Annex E - Non-interlibrary loan material carried by month

There has been an approximate 8.6% increase in material carried with a corresponding reduction in cost per package/item/pound. The amount of non-interlibrary loan poundage carried is significant but to date there is no concern over this cargo since the vehicles are operating at about one-half loading capacity. The number of passengers carried is small, but the schedule is inconvenient for most travellers and a further deterrent is the restrictions imposed by the PV license which allows only pickup and delivery within each institution and a specific road route which must be followed.

The flexibility of the IUTS was demonstrated in July of last year during the mail strike when an undetermined amount of mail was carried among universities and a milestone was reached when the Great Bible (1539) was entrusted to the IUTS for delivery from the University of Toronto to Queen's University. Changes made during the year in the scheduling of the eastern route ensured twenty-four hour delivery to each library and same day service to Carleton and Ottawa Universities from the National Library of Canada and the National Science Library. One highlight of the year was the publishing of the Anniversary Report. The IUTS office has received many requests for copies from all over the Globe and reports have been sent to libraries in Canada, Australia, South Africa, Germany, Austria, France, the Netherlands and the United States. Over 1625 reports have been dispersed.

A recent development has been the interest of the Quebec Universities in starting a courier system for the Quebec Libraries which would link up in Ottawa with the Ontario operation. During June, the Director of York University Libraries and the Supervisor of the Interuniversity Transit System visited Laval University and attended a meeting of the Comité de coordination des bibliothèques universitaires where the practicability of such an operation was discussed. It appears feasible, and hopefully, it will be in being by the end of the year. Such a system would provide the Ontario Universities with further service as statistics indicate an annual exchange of approximately 12,000 books between the two provinces.

The 1968-1969 year appears to have been most successful and it is suggested that the OCU, objective of starting an inter-university transit system which would expedite and increase inter-library loan service, eliminate delays in postal and other services, deliver library materials more immediately to libraries involved, and provide a passenger capability, has been met. With the gradual increase in interlibrary loan activity and the possibility of a linking up with a Quebec carrier, both of which should result in a greater utilization of the IUTS, it is hoped that this coming year will show a continued success in our operation.

OPERATING COSTS

July 1, 1968 - June 30, 1969

<u>ITEM</u>	<u>FORECAST</u>	<u>ACTUAL</u>
Salaries - Supervision	\$ 8,500	\$ 8,500
Wages - Drivers	28,000	28,270.14
Pension, Insurance	3,000	3,523.54
Meals, Lodgings	5,000	3,433.57*
Vehicle Rental	11,000	10,031.16
Gasoline	12,000	9,929.75
Express, air mail	4,000	56.46*
Supplies, expenses and contingency	<u>3,500</u>	<u>3,009.46</u>
	<u>\$75,000</u>	<u>\$66,754.08</u>

* Approximately \$550.00 postage coded to supplies and expenses.

* Approximately \$740.00 drivers' expenses coded to supplies and expenses.

GENERAL STATISTICS

July 1, 1968 - June 30, 1969

The Interuniversity Transit System has:

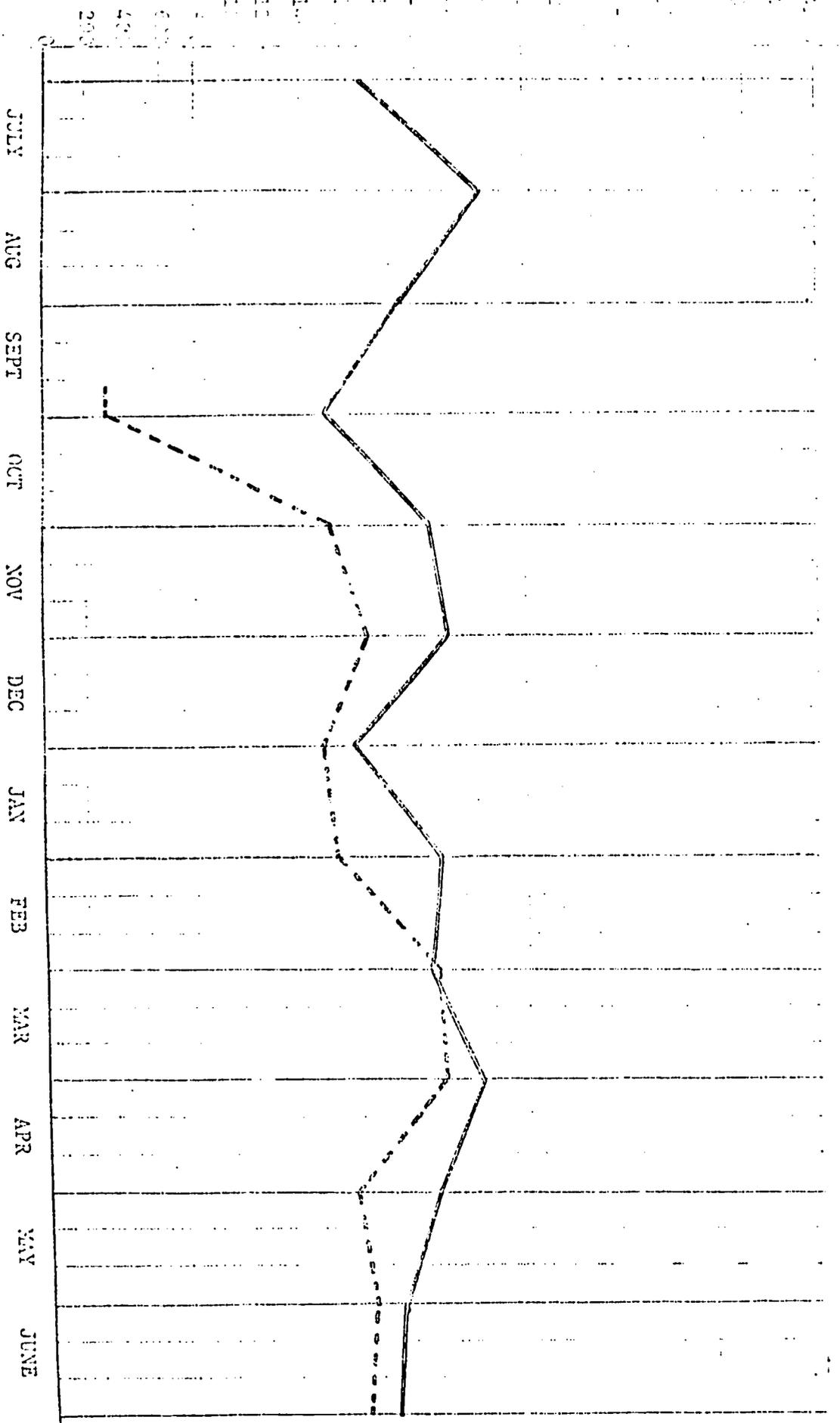
- I Operated 295 days; three days cancelled for:
 - a) bad weather
 - b) exchanging vehicles
 - c) theft of tires and wheels from vehicles;
- II Travelled 325,090 miles;
- III Averaged 81,272 miles per vehicle;
- IV Had two minor driver-vehicle accidents;
- V Had one non-driver vehicle accident in parking area;
- VI Carried 32 passengers;
- VII Made 24,220 pick ups and deliveries;
- VIII Handled 28,670 packages;
- IX Carried 63,290 pounds of material;
- X Carried 16,037 pounds of non-interlibrary loan material;
- XI Average cost \$2.75 per pick up and delivery;
- XII Average cost \$2.32 package handled;
- XIII Average cost \$1.05 per pound; and
- XIV Has not lost any items directly attributable to IUTS.

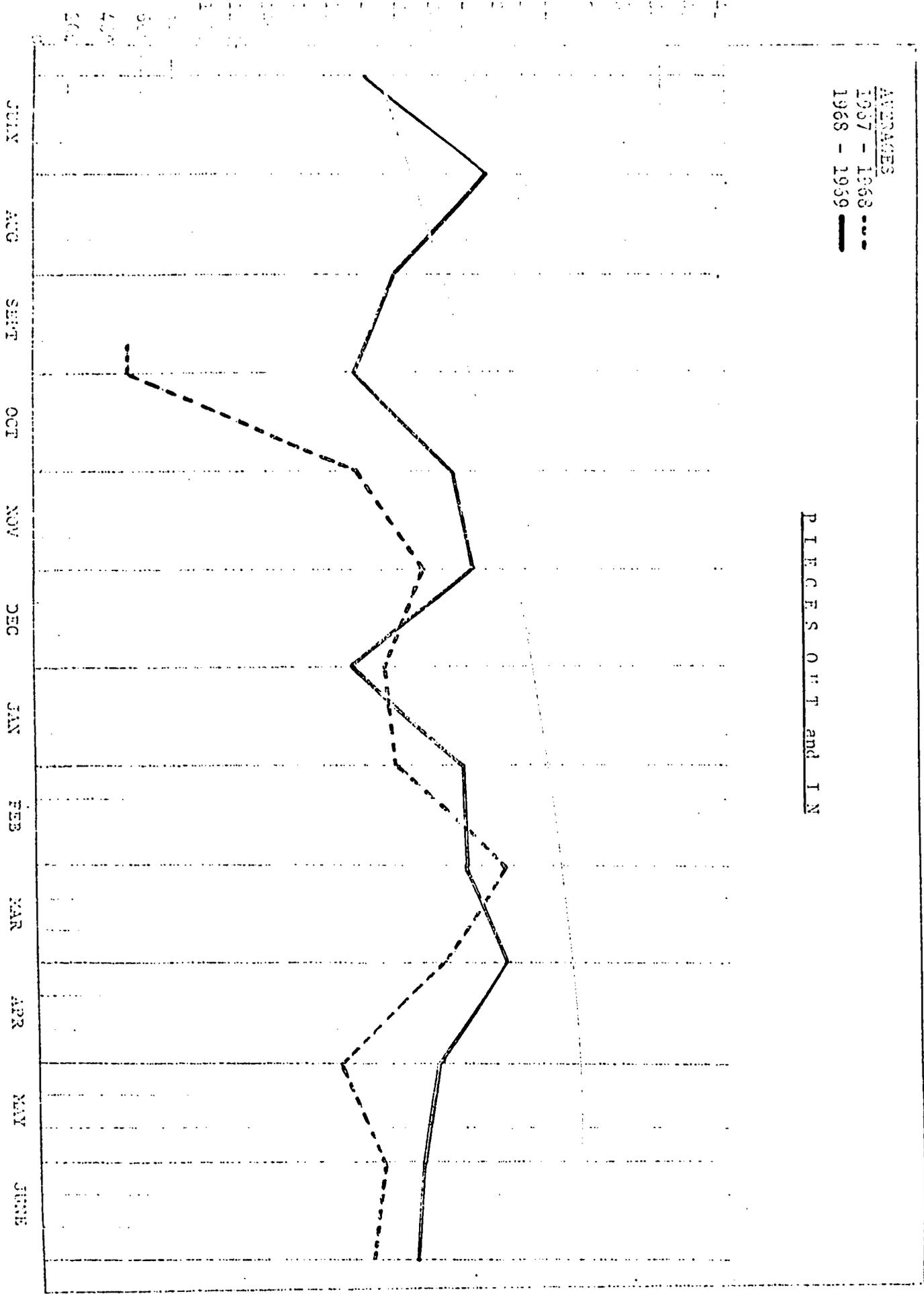
COMPARATIVE STATISTICS

	<u>Anniversary</u> Sept. 19/67-Sept. 18/69	<u>Fiscal 68/69</u> July 1/68-June 30/69
1. Passengers	15	32
2. Pick up and deliveries	21,498	24,220
3. Packages carried	26,390	28,670
4. Pounds carried	59,651	63,290
5. Cost Pick up & Delivery	\$3.05	\$2.75
6. Cost per package	2.49	2.32
7. Cost per pound	1.10	1.04

AVERAGES
 1957 - 1968 - - - -
 1968 - 1969 - - - -

DELIVERIES OUT AND IN







WEIGHT OUT and IN

66-70
61-65
56-60

WEIGHT OF NON-INTERLIBRARY LOAN MATERIAL

July, 1968	773
August, 1968	1,036
September, 1968	568
October, 1968	724
November, 1968	1,751
December, 1968	1,550
January, 1969	1,645
February, 1969	2,341
March, 1969	3,400
April, 1969	903
May, 1969	471
June, 1969	<u>875</u>
	<u>16,037</u>

Office of the
Director of Libraries



4700 KEELE STREET, DOWNSVIEW 463, ONTARIO

September 4, 1970.

Reverend Paul-Emile Filion,
Chairman,
Ontario Council of University Librarians,
Laurentian University,
Sudbury, Ontario.

Dear Father Filion:

Attached you will find the annual report of
the Interuniversity Transit System for the fiscal year
1969-70.

Of great significance to our transit system
during the past year was the link-up which was estab-
lished in December with the newly inaugurated library
transit system of the provincially-supported universi-
ties of Quebec. It has given us a capability for pro-
viding library service in Ontario universities which
has already proved of great significance to our academic
effort.

I should also like to express my appreciation
to Mr. Draper, Mr. Lazaroff and to the other members of
the IUTS staff, all of whom deserve great credit for their
accomplishments during the past year. Since its inaugura-
tion IUTS has operated close to one million miles without
serious accident and at a high level of efficiency. Such
an achievement should be remarked.

Yours very truly,

Thomas F. O'Connell

TFO'C:pmw
Attachment

Thomas F. O'Connell,
Director,
Interuniversity Transit System.

ONTARIO COUNCIL OF UNIVERSITY LIBRARIANS

INTERUNIVERSITY TRANSIT SYSTEM

ANNUAL REPORT

1969 - 1970

ONTARIO COUNCIL OF UNIVERSITY LIBRARIANS
INTERUNIVERSITY TRANSIT SYSTEM

Report by the Supervisor

July 1, 1969 - June 30, 1970

This report covers the fiscal year July 1, 1969 to June 30, 1970. It presents expenses, relevant statistics and comments on the operation of the Interuniversity Transit System (IUTS) of the Ontario Council of University Librarians (OCUL).

The cash disbursement for the fiscal year was \$73,518.31 against an allocated budget of \$75,000.00. The underexpenditure for the year was, therefore, \$2,481.69. Attached as Annex A is a recapitulation of the year's operating cost by item. Annex B is a listing of general statistics. Annex C lists comparative statistics.

It was of great significance to IUTS that on December 1, 1969, the provincially-supported universities of Quebec inaugurated a system of transporting by motor vehicle interlibrary loans and other library materials. Similar to our IUTS in its aims and services, "PebuQuill" meets daily with IUTS at Ottawa University. As a result of this, the library resources of the larger universities in both provinces plus the resources of the national libraries are made quickly available to all of the provincially-supported universities within the provinces. This link-up began operation on December 10, 1969, and has continued since.

During the year there has been about an 8% increase in the material carried among the Ontario universities. This compares to a growth rate of 8.6% for the previous year. If the material transported to and from the Quebec universities for six months of the year is taken into account, then this year's actual rate of growth has been 23.9%. During the last six months of the year, because of the addition of the Quebec materials, our rate of growth over the corresponding months December through June of 1968-69 has been 30%.

The IUTS operating expenses increased by \$6,764.33 or 10% over the year 1968-69. This increase was offset by the greater amount of materials carried, so that the unit cost per package dropped from \$2.32 to \$2.07.

The amount of mail carried by IUTS has increased greatly as the result of the year-long disruption in Canadian postal service.

Interest still continues in the IUTS first anniversary report. The total distribution now numbers 1,655. In addition to the provinces, states and countries listed in last year's report, copies were requested

and sent this year to individuals or institutions in Finland, Israel, England, Yugoslavia, Singapore, U.S.S.R., Bulgaria, Wales, Algeria and India.

The year under review has been from the IUTS headquarter's viewpoint most successful. Our volume of materials carried has increased markedly and as a result the unit cost per package has decreased. I also believe that our operational record has been good. We shall continue to strive to maintain and to improve the system consistent with our budget.


Leonard A. Draper,
Supervisor.

September 4, 1970.

"Annex A"
 To IUTS REPORT
 Dated: September 4, 1970

OPERATING COSTS

July 1, 1969 - June 30, 1970

	July 1, 1969- June 30, 1970 <u>BUDGET</u>	July 1, 1969- June 30, 1970 <u>ACTUAL COST</u>	July 1, 1968- June 30, 1969 <u>ACTUAL COST</u>
Salaries - Supervision	\$ 8,500	\$ 8,499.72	\$ 8,500.00
Wages - Drivers	30,500	30,920.91	28,270.14
Pension and Insurance	3,500	4,182.66	3,523.54
Meals, Lodgings	5,000	5,427.93	3,433.57
Vehicle Rental	11,000	11,461.03	10,031.16
Gasoline	11,000	10,192.99	9,929.75
Express, Air Mail	2,500	153.01*	56.46
Supplies, expenses	4,000	2,680.06	3,009.46
	<u>\$76,000</u>	<u>\$73,518.31</u>	<u>\$66,754.08</u>

* Approximately \$120.00 postage coded to supplies and expenses.

"Annex B"
To IUTS REPORT
Dated: September 4, 1970

GENERAL STATISTICS

July 1, 1969 - June 30, 1970

The Interuniversity Transit System has:

- 1) Operated 298 days; cancellation or partial cancellation occurred on 10 days for bad weather and mechanical failure;
- 2) Travelled 323,222 miles;
- 3) Had two driver vehicle accidents - to avoid collision;
- 4) Carried 35 passengers;
- 5) Made 26,276 pick-ups and deliveries;
- 6) Handled 30,969 packages (excluding Quebec);
- 7) Carried undetermined pieces of mail and non-ILL material;
- 8) Handled 2,086 packages to Quebec;
- 9) Handled 2,485 packages from Quebec and;
- 10) Lost one item sent by mail to Thunder Bay.

"Annex C"
To LUTS REPORT
Dated: September 4, 1970

COMPARATIVE STATISTICS

	<u>Anniversary Sept.19/67- Sept.18/69</u>	<u>Fiscal 68/69</u>	<u>Fiscal 69/70</u>
1) Passengers	15	32	35
2) Packages carried (Ontario)	26,390	28,670	30,969
3) Packages carried (Quebec)	-	-	4,571
4) Total packages carried	26,390	28,670	35,540
5) Cost per package (Ontario)	\$2.49	\$2.32	\$2.37
6) Cost per package including Quebec	-	-	\$2.07

Office of the
Deputy Registrar



1200 KEELE STREET, DOWNSTOWN TORONTO, ONTARIO

September 9, 1971.

Mr. D. A. Redmond,
Chairman,
Ontario Council of University Librarians,
Queen's University,
Kingston, Ontario.

Dear Mr. Redmond:

I am pleased to enclose herewith a copy of the Annual Report of the Interuniversity Transit System for the fiscal year 1970-71. This is the fourth report of our System.

Again this year I should like to express my appreciation to Mr. Draper, Mr. Lazaroff and to the other staff members of IUTS. Because of their continuing high standards of performance, the IUTS operation has now steadied into an efficient routine which renders to all of us in Ontario universities a very important service.

Yours very truly,

Thomas F. O'Connell

Thomas F. O'Connell,
Director of the
Interuniversity Transit System.

Attachment

ONTARIO COUNCIL OF UNIVERSITY LIBRARIANS

INTERUNIVERSITY TRANSIT SYSTEM

ANNUAL REPORT

1970 - 1971

ONTARIO COUNCIL OF UNIVERSITY LIBRARIANS
INTERUNIVERSITY TRANSIT SYSTEM

Report by the Supervisor

July 1, 1970 - June 30, 1971

This report covers the fiscal year July 1, 1970, to June 30, 1971. It presents expenses, relevant statistics and comments upon the operation of the transit system.

The cash disbursement for the fiscal year was \$76,864.14 against a budget of \$78,000.00; the underexpenditure for the year was \$1,135.86. Attached as Annex "A" is a comparative recapitulation of annual operating costs by items; Annex "B" is a listing of general statistics and Annex "C" gives some comparative information.

In the Ontario operation there was an increase of 6.3% in material carried, but with the impact of QUILL an overall annual growth of 16% was realized. There is still a capacity for further expansion and based upon the current growth rate it is not anticipated that additional vehicles or drivers will be required for from three to five years. This forecast, however, is made on the assumption that library material per se is given first priority whereas such items as gifts and exchanges will be carried on a space available basis.

The annual gross cost of the service continues to rise, mainly due to increased salaries and higher vehicle rental charges. Costs rose in 69/70 by 10% (\$6,764.33) and by 4.5% (\$3,345.83) in 70/71. The net cost, however, has decreased. Using the "package" as the basic unit of measurement, the cost has decreased from an original \$2.49 per package to \$1.86 as a result of growth.

No major problems were experienced during the year. The exchange of material with PebuQuill proceeded smoothly and this operation not only improved the loan service between Quebec and Ontario Universities but it had a marked effect in lowering the I.U.T.S. net costs.

The year under review was routine from an I.U.T.S. viewpoint. In the forthcoming period we will strive to maintain a good standard of service and still keep costs at a reasonable level.


L. A. Draper,
Supervisor.

September 8, 1971.

"Annex A"
 To IUTS REPORT
 Dated: September 8, 1971

OPERATING COSTS

	<u>Budget 70/71</u>	<u>Actual Cost 70/71</u>	<u>Actual Cost 69/70</u>	<u>Actual Cost 68/69</u>
Salaries - Supervisor	\$ 8,500	\$ 8,499.36	\$ 8,499.72	\$ 8,500.00
Wages - Drivers	32,700	33,979.04	30,920.91	28,270.14
Pension	4,000	4,491.31	4,182.66	3,523.54
Meals and Lodgings	6,000	5,280.63	5,427.93	3,433.57
Vehicle Rental	11,000	11,535.96	11,461.03	10,031.16
Gasoline	10,500	9,510.48	10,192.99	9,929.75
Express, Air Mail	1,800	911.36	153.01	56.45
Supplies and Expenses	3,500	2,656.00	2,680.06	3,009.46
	<u>\$78,000</u>	<u>\$76,864.14</u>	<u>\$73,518.31</u>	<u>\$66,754.08</u>

"Annex B"
To IUTS Report
Dated: September 8, 1971

GENERAL STATISTICS

July 1, 1970 - June 30, 1971

The Interuniversity Transit System has:

- 1) Operated on 277 days; cancellation or partial cancellation occurred on 29 days for bad weather and mechanical failure;
- 2) Travelled 321,703 miles;
- 3) Had one major accident;
- 4) Carried 30 passengers;
- 5) Carried 32,941 packages (excluding Quebec);
- 6) Carried 4,076 packages to Quebec;
- 7) Carried 4,229 packages from Quebec;
- 8) Carried a total of 41,246 packages; and
- 9) Not lost any items during the period.

"Annex C"
 To IUTS Report
 Dated: September 8, 1971

COMPARATIVE STATISTICS

	<u>Sept. 19/67</u> <u>Sept. 18/69</u>	<u>FY 68/69</u>	<u>FY 69/70</u>	<u>FY 70/71</u>
Passengers	15	32	35	30
Packages carried (Ontario)	26,390	28,670	30,969	32,941
Packages carried (Quebec)	-	-	4,571	8,305
Total packages carried	26,390	28,670	35,540	41,246
Cost per package (Ontario)	\$2.49	\$2.32	\$2.37	\$2.33
Cost per package including Quebec	-	-	\$2.07	\$1.86
Normal growth rate (Ontario)		8.6%	8%	6.3%
Overall growth			23.9%	16%

Office of the
Director of Libraries



4700 KEELE STREET, DOWNSVIEW 463, ONTARIO

July 11, 1972.

Mr. Geoffrey H. Briggs,
Chairman,
Ontario Council of University Libraries,
Carleton University,
Colonel By Drive,
Ottawa, Ontario,
K1S 5B6.

Dear Mr. Briggs:

This is the last report of the Interuniversity Transit System (IUTS) that will be issued from the Office of the Director of Libraries of York University. The idea of the transit of academic materials among Ontario's fourteen provincially-supported universities was conceived of and then operated since 1967 by the Ontario Council of University Libraries. The system will in the future be run by another agency. We wish our successors great good-fortune for a considerable part of the successful operation of our libraries and our universities depends now, and will depend more in the future, on the constant cooperation of all of our libraries and of all of Ontario's universities. To this concept of cooperation IUTS was dedicated from its beginning.

For over a million miles during almost five years IUTS has carried over one hundred and thirty-five thousand packages among the universities of Ontario without the loss of one single book. It is my pleasure to extend my thanks and congratulations to Mr. Robert G. Hitchman, Mr. Leonard A. Draper, Mr. George Lazaroff and to the drivers who have achieved so much. It was for me a great personal pleasure to be associated with such men and to serve as the first Director of the Interuniversity Transit System.

Yours very truly,

Thomas F. O'Connell

Thomas F. O'Connell,
Director of Libraries.

ONTARIO COUNCIL OF UNIVERSITY LIBRARIANS

INTERUNIVERSITY TRANSIT SYSTEM

REPORT BY THE SUPERVISOR

JULY 1, 1971 - APRIL 30, 1972

This report covers the ten month period July 1, 1971, to April 30, 1972. It presents expenses, relevant statistics and observations upon the operation of the transit system.

Attached as Annex A is a comparative recapitulation of annual operating costs by item; Annex B is a listing of general statistics and Annex C gives some comparative information. Owing to the truncated year a direct comparison of this period with previous years' activity is misleading, but a ten-month figure where applicable for 70/71 has been included.

The cash disbursement for the fiscal ten months was \$68,519.56 against a revised budget of \$68,250.00 giving an over-expenditure of \$269.56. This situation was due mainly to an unexpected increase in gas consumption caused by the fitment of emission control devices to the vehicles.

The cost of operating I.U.T.S. continues to rise as a result of increased wages, higher consumption of gasoline, higher cost of gasoline and an increase in rental rates for the vehicles. There was also a decrease of 2.21% in the number of packages carried. This decrease plus the higher cost of operation resulted in a cost per package carried of \$2.05 compared to the previous year's cost of \$1.86.

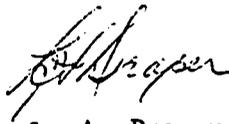
No major operational problems were experienced during the year. Difficulty was encountered, however, in obtaining leased vehicles. Changes in regulations concerning recorded mileage on vehicles turned in at the end of the lease period have reduced the vehicle resale value to the dealers.

Consequently, few agencies are interested in leasing vehicles which will be driven, as ours are, over 80,000 miles a year. Only one company came up with an acceptable quotation on a gross lease (includes maintenance). The cost for next year's rental will be approximately \$16,000 and it would appear that consideration will soon have to be given to purchasing.

During the year the organization of I.U.T.S. was changed in that the responsibility for its day-to-day operation was transferred to the Director of the Office of Library Coordination and the responsibility for its policy to the Board for Library Coordination. The supervision and administering of the system was transferred from the Director of Libraries, York University, to the Vice-President (Administration), York University, and on May 1, 1972, a member of the Vice-President's staff was appointed as Supervisor.

The I.U.T.S. has had an enviable record having travelled over a million miles transporting thousands of books without the loss of one book. Requests for service, other than from the Libraries, have increased steadily. Under the new organization it should be possible to facilitate the further development of I.U.T.S. into a total Interuniversity Transit System.

It has been very gratifying to be associated with this organization for the past three years. I am confident that under the new management the past record of the I.U.T.S. will not only be maintained but surpassed.


L. A. Draper.

"Annex A"
 To IUTS REPORT
 Dated: June 27, 1971

OPERATING COSTS

	<u>Budget</u> <u>10 month 71/72</u>	<u>Actual Cost</u> <u>10 month 71/72</u>	<u>Actual Cost</u> <u>70/71</u>	<u>Actual Cost</u> <u>69/70</u>	<u>Actual Cost</u> <u>68/69</u>
Salaries - Supervisor	\$ 7,083.00	\$ 7,082.90	\$ 8,499.36	\$ 8,499.72	\$ 8,500.00
Wages - Drivers	29,083.00	28,778.64	33,979.04	30,920.91	28,270.14
Benefits	3,583.00	3,656.36	4,491.31	4,182.66	3,523.54
Meals and Lodgings	5,000.00	4,292.50	5,280.63	5,427.93	3,433.57
Vehicle Rental	10,544.00	10,916.55	11,535.96	11,461.03	10,031.16
Gasoline	8,749.00	10,240.33	9,510.48	10,192.99	9,929.75
Postage	1,250.00	1,194.98	911.36	153.01	56.45
Supplies	2,958.00	2,357.80	2,656.00	2,680.06	3,009.46
	\$ 68,250.00	\$ 68,519.56	\$ 76,864.14	\$ 73,518.31	\$ 66,754.08

"Annex B"
To IUTS REPORT
Dated: June 27, 1972.

GENERAL STATISTICS

July 1, 1971 - April 30, 1972 (10 months)

The Interuniversity Transit System has:

- 1) Operated on 203 days; cancellation occurred on 16 days for weather conditions or for mechanical failure;
- 2) Travelled 266,666 miles;
- 3) Had one vehicle accident;
- 4) Carried 30 passengers;
- 5) Carried 26,218 packages (excluding Quebec);
- 6) Carried 3,511 packages to Quebec;
- 7) Carried 3,676 packages from Quebec;
- 8) Carried a total of 33,405 packages; and
- 9) Not lost any items during the period.

"Annex C"
 To IUTS REPORT
 Dated: June 27, 1972

COMPARATIVE STATISTICS

	FY 1967		FY 1968		FY 1969		FY 1970		FY (10 months)	
	Sept. 19/67	Sept. 18/68	1 July/68	30 June/69	1 July/69	30 June/70	1 July/70	30 June/71	1 July, 1971	30 Apr., 1972
Passengers	15		32		35		30			
Packages carried (Ontario)	26,390		28,670		30,969		(27,353) *		26,218	
Packages carried (Quebec)	-		-		4,571		(6,809) *		7,187	
Total packages carried	26,390		28,670		35,540		(34,162) *		33,405	
Cost per package (Ontario)	\$2.49		\$2.32		\$2.37		\$2.33		\$2.61	
Cost per package including Quebec	-		-		\$2.07		\$1.86		\$2.05	
Growth rate - Ontario	-		8.6%		8%		6.3%		- 4.14%	
Growth rate - Quebec	-		-		-		-		5.55%	
Overall growth	-		-		23.9%		16%		- 2.21%	

* Comparative 10 month statistics (July 1/70 - April 30/71).